Saint Anne's Hospital - FY2011

Community Benefits Mission Statement

Saint Anne's Hospital is dedicated to serving the health care needs of our community by:
* Providing accessible, quality health care services to all within our culturally diverse community, including the poor, vulnerable and disadvantaged
* Providing preventative health, education and wellness services
* Working in collaboration with our community to identify and respond to unmet needs
* Recommending to the Board of Trustees of Saint Anne's the adoption of needed programs and services to address identified, prioritized, and unmet health care needs in the community

Target Populations

Name of Target Population	Basis for Selection	
Those without adequate health insurance	Community Health Assessment	
Those at risk for, or screened for substance abuse or mental illness	Community Health Assessment	
Residents who need health education, disease prevention, and health screening to promote healthier lifestyles and the earlier detection of disease, particularly those at risk for or diagnosed with diabetes	Community Health Assessment	
Children who are at risk for, or have been involved with, domestic violence, sexual abuse, or other forms of violence	Community Health Assessment	
Those living below poverty line	Community Health Assessment	
Those without adequate health insurance	Community Health Assessment	

Publication of Target Populations

Marketing Collateral, Annual Report

Hospital/HMO Web Page Publicizing Target Pop.

Not Specified

Key Accomplishments of Reporting Year

Greater emphasis on addressing social determinants of health
Establishment of Medical Legal Partnership
Expansion of Faith Community Nursing Program
Creation of Collaborative Care Program

Plans for Next Reporting Year

Expansion of efforts to address food scarcity
Expansion of efforts to address prescription drug abuse and diversion
Expansion of efforts in diabetes education, prevention and support

Community Benefits Process

Select Community Benefits Process

Community Benefits Leadership/Team
Leadership and oversight of the community benefit plan is provided by a community benefits committee comprised of the hospital president; vice president of mission and community partnerships; SAH trustee as chair; hospital staff responsible for clinical, mission, financial, marketing services; and representation from diverse community stakeholders. Members are asked to possess the following:
* Knowledge/experience in communities with disproportionate unmet health needs
* Experience working with non-profit organizations within primary service area
* Knowledge/expertise in review and interpretation of population health data
* Knowledge/expertise in disease casual factors and primary prevention
* Expertise in clinical services provided in community benefit programming
* Ability to work in partnership with diverse community stakeholders
* Ability to leverage resources, approvals and engagement of respective departments/organizations
Community Benefits Committee

Autumn Levesque, RD, LDN, Clinical Dietician, Saint Anne's Hospital
Barbara Wales, Health Promotion Manager; Bristol Elder Services
Brenda Viveiros, Community Outreach Representative; Boston Medical Center HeatlhNet Plan
Brian O'Connor, Esq., Program Manager; Justice Center of Southeast, MA LLC
Brittany Lynch, BSW, Health Promotion Advocate; Saint Anne's Hospital
Connie DaCosta, Manager, Interpreter Services; Saint Anne's Hospital
Craig Gaspard, LICSW, MPH, Coalition Staff Director; BOLD-Building Our Lives Drug Free
Craig Jesiolowski, FACHE, President; Saint Anne's Hospital
David Ramos, RN, Clinical Director; Hope House, Saint Anne's Hospital
Debra Paulino, Health Insurance Advocate; Saint Anne's Hospital
Denise Marques, CME Coordinator; Saint Anne's Hospital
Denise Wright, Clinical Director; SSTAR, Stanley Street Treatment Center and Community Health Center
Diane Palmer, Director Volunteer Services; Saint Anne's Hospital
Fanny Tchorz, Manager, Interpreter Services; HealthFirst Family Care Center
Fred Grose, Executive Director; Health Access Collaborative of Southeast MA
Jack Ledwidge, Board Member; Saint Anne’s Hospital
Jennifer Salem-Russo, LICSW, Clinical Coordinator; Youth Trauma Program, Saint Anne’s Hospital
Karen Sullivan, Community and Transition Coordinator; Southeast Center for Independent Living
Karen Wenger, RN, MSN, FCN, Faith Community Nurse; Saint Anne’s Hospital
Lisa Blanchette, Director Health Access; Saint Anne's Hospital
Lisa DeMello, RN, MSN, ACNS-BC, Clinical Educator/Stroke Coordinator; Saint Anne's Hospital
Marin Woods, RD, LDN, Clinical Nutrition Manager; Saint Anne's Hospital
Michelle Loranger, Executive Director; Bristol County Children's Advocacy Center
Monika Schuler,RN, MSN, Emergency Department; Saint Anne's Hospital
Rose Marie Couto, RN, CDE, RN, CDE; Diabetes Educator; Saint Anne's Hospital
Tom Lyons, Chair, Board Member; Saint Anne's Hospital
Weayonnoh Nelson, Esq., Staff Attorney, Medical Legal Partnership; Justice Center of Southeast, MA LLC

Community Benefits Administrator
Susan Oldrid
Vice President, Mission and Community Partnerships
Saint Anne’s Hospital
susan.oldrid@steward.org
508-235-5055

Community Benefits Team Meetings
FY 11 committee meetings were held on: October 13, December 5, February 14, March 16, May 5, June 17, August 24

Community Partners
Children's Advocacy Center of Bristol County
SSTAR
Bristol Elder Services
Coastline Elders
Diabetes Association
Faith Communities in Southeastern, MA
Fall River Food Pantry
Marie's Place
Southcoast Justice Center of Southeastern, MA
Standard Pharmacy
Steppingstone

Community Health Needs Assessment

Date Last Assesment Completed and Current Status
In 2009 Saint Anne's Hospital Community Health Needs Assessment, conducted by John Snow Inc. (JSI). The assessment was aimed at helping Saint Anne's Hospital and its partners become aware of current and existing health needs and assets within the community. Qualitative and quantitative information was gathered to help uncover issues and approaches to resolving those issues. The assessment examined health conditions, health risks and socio-economic data for those living in the hospital's primary service area.

2009 Healthy City Fall River Community Survey, conducted by Partners for a Healthier Community (CHNA 25) and the Fall River Mayor's Office. Survey of 613 residents to assess five-year progress on city-wide health promotion efforts aimed at Safety and ATOD Control (alcohol tobacco and other drugs); Recreation and Fitness; Food Supply and Nutrition; Educational and Medical Policies; Physical Environment and Advocacy.

2010 Needs Assessment conducted by DMA Health Strategies for Fall River Community Recovery and Resiliency Initiative aimed at assisting those struggling with unemployment at-risk for or in the early stages of substance abuse or mental health problems. The assessment collected data on Fall River demographics, unemployment, substance abuse problems among adults, special populations and needs of children and adolescents.

2011 assessment conducted by DMA Health Strategies on utilization of Saint Anne's Hospital inpatient and emergency room services for mental health or substance abuse diagnosis from 2008-2010.

Most recent needs assessment conducted in 2011 conducted by Tufts University MPH intern examining health conditions, health risks and socio-economic data for those living in the hospital's primary and secondary service areas.

Consultants/Other Organizations
Not Specified

Data Sources
Hospital, Consumer Group, Interviews, MassCHIP, CHNA

Select Community Benefits Programs

Compassionate Care

Brief Description or Objective	Saint Anne's Compassionate Care Program was created in response to the needs of the poor and indigent in our community. The program provides vouchers for prescriptions, supplements, non-durable medical supplies, taxi service, food, and clothing.
Program Type	Direct Services
Target Population	• **Regions Served:** Other-Southeastern MA • **Health Indicator:** Access to Health Care • **Sex:** All • **Age Group:** All • **Ethnic Group:** All • **Language:** All

Goals
Statewide Priority: Reducing Health Disparity

Goal Description	Goal Status
Reduce barriers to health care caused by poverty, unemployment and lack of transportation	1,613 taxi vouchers were distributed to those requiring transportation for primary care, behavioral health services, and other medically related care. $56,333 expended for taxi vouchers, prescriptions and medical supplies.
Long term goal: Collaborate with community partners to develop more coordinated program to provide transportation to support access to care.	

Partners

Partner Name, Description	Partner Web Address
Standard Pharmacy	

Contact Information	Sister Carole Marie Mello Director, Spiritual Care, sr.carole.mello@steward.org
Detailed Description	Not Specified

Transport Service

Brief Description or Objective	Transport service, including a handicap accessible van, is offered to those who would otherwise be unable to access care due to physical limitations, lack of a personal vehicle, or limited or no financial resources to pay for transportation.
Program Type	Direct Services
Target Population	• **Regions Served:** Other-Southeastern MA • **Health Indicator:** Access to Health Care • **Sex:** All • **Age Group:** All Adults • **Ethnic Group:** All • **Language:** All

Goals
Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Reduce barriers to health care	Provided free service to 2,031

caused by lack of transportation	individuals in need of cancer care, behavioral health services, pharmacy services, and ancillary care.
Long term goal: Collaborate with community partners to develop more coordinated transportation program to support access to care.	

Partners

Partner Name, Description	Partner Web Address
Not Specified	

Contact Information	Terry Pickett, Director Oncology Services; Susan Mitchell, MSW, Director Behavioral Health, susan.mitchell@steward.org; terry.pickett@steward.org
Detailed Description	Not Specified

Reducing Food Insecurity

Brief Description or Objective	Reduce number of families and children suffering from hunger
Program Type	Grant/Donation/Foundation/Scholarship
Target Population	• **Regions Served:** Other-Southeastern MA • **Health Indicator:** Other: Nutrition • **Sex:** All • **Age Group:** All • **Ethnic Group:** All • **Language:** All

Goals
Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Reducing hunger	$1500 monthly donations to Fall River Food Pantry and Marie's Place combined with donations from other ogranizations helped to feed 945 families per month
Long term goal: Establish farmer's market on hospital campus offering low-income, diabetic individuals vouchers for purchases.	

Partners

Partner Name, Description	Partner Web Address
Fall River Food Panty	
Marie's Place, distribution center for food and clothing	

Contact Information	Susan Oldrid Vice President Mission and Community Partnerships, susan.oldrid@steward.org
Detailed Description	Not Specified

Medical Legal Partnership

Brief Description or Objective	Provide income-eligible (low-income) and elderly with free legal advocacy to address social determinants of health.
Program Type	Direct Services

Target Population	• **Regions Served:** Other-Southeastern MA • **Health Indicator:** Access to Health Care • **Sex:** All • **Age Group:** Adult • **Ethnic Group:** All • **Language:** All

Goals
Statewide Priority: Reducing Health Disparity

Goal Description	Goal Status
Increase access to care by mitigating social determinants of health through legal advocacy Long term goal: Expand partenrship to primary care and pediatric practices serving target populations.	50 referrals, 38 intakes.

Partners

Partner Name, Description	Partner Web Address
Justice Center of Southeastern MA	

Contact Information	Weayonnah Nelson, Medical Legal Partnership Attorney, wnelson@justicema.org
Detailed Description	Not Specified

Park and Neighborhood Clean-up

Brief Description or Objective	Create clean and safe physical enviornments to enhance health and well-being
Program Type	Healthy Communities Partnership
Target Population	• **Regions Served:** Fall River • **Health Indicator:** Environmental Quality • **Sex:** All • **Age Group:** All • **Ethnic Group:** All • **Language:** All

Goals
Statewide Priority: Not Specified

Goal Description	Goal Status
Create clean and safe physical environment Long term goal: Position hospital as advocate for muncipal policy changes which advance health protection.	Two park clean-ups and neighborhood clean up in poorest section of Fall River

Partners

Partner Name, Description	Partner Web Address
Saint Anne's Neighborhood Association	

Contact Information	Diane Palmer Director, Volunteer Services, Diane.Palmer@steward.org
Detailed Description	Not Specified

Health Insurance Advocacy

Brief Description or Objective	Improve access to healthcare for the working poor including the elderly, individuals with language barriers and individuals without transportation by assisting with enrollment in health insurance programs.
Program Type	Health Coverage Subsidies or Enrollment
Target Population	• **Regions Served:** Other-Southeastern MA • **Health Indicator:** Access to Health Care • **Sex:** All • **Age Group:** All • **Ethnic Group:** All • **Language:** Portuguese

Goals
Statewide Priority: Supporting Healthcare Reform

Goal Description	Goal Status
Improve access to healthcare for the working poor including the elderly, individuals with language barriers	Total enrolled in available program: 1153
Long term: Expand outreach to reach growing Hispanic population of uninsured.	

Partners

Partner Name, Description	Partner Web Address
Partners For Healthier Community	

Contact Information	Debra Paulino Bi-lingual Health Promotion Advocate, Debra.Paulino@steward.org
Detailed Description	Not Specified

Health Screenings, Education and Wellness

Brief Description or Objective	Promote health and wellness through screenings and education
Program Type	Community Education,Health Screening,Outreach to Underserved
Target Population	• **Regions Served:** Other-Southeastern MA • **Health Indicator:** Other: Cancer, Other: Cancer - Breast, Other: Cancer - Prostate, Other: Cancer - Skin, Other: Cardiac Disease, Other: Diabetes, Other: Elder Care, Other: First Aid/ACLS/CPR, Other: Hypertension, Other: Nutrition, Other: Smoking/Tobacco, Other: Stroke, Other: Uninsured/Underinsured, Overweight and Obesity, Substance Abuse, Tobacco Use • **Sex:** All • **Age Group:** All • **Ethnic Group:** All • **Language:** All

Goals
Statewide Priority: Chronic Disease Management in Disadvantage Populations

Goal Description	Goal Status
Promote health and wellness through screenings and education	623 individuals screened for cancer, diabetes, hypertension. 32 community based education programs offered.
Long term: Expand offerings of evidence based chronic disease self management programs through referrals from PCPs, faith communities and community partners.	

Partners

Partner Name, Description	Partner Web Address
Community not-for-profits; faith communities	

Contact Information	Denise Marques Community Health Event/CME Coordinator, denise.marques@steward.org
Detailed Description	Not Specified

Project Assert

Brief Description or Objective	Provide screening, intervention, advocacy and referrals to treatment or services for patients and community members who are screened and detected for substance, alcohol and tobacco use; mental illness, and/or domestic violence.
Program Type	Direct Services
Target Population	• **Regions Served:** Other-Southeastern MA • **Health Indicator:** Mental Health, Other: Domestic Violence, Substance Abuse, Tobacco Use • **Sex:** All • **Age Group:** All • **Ethnic Group:** All • **Language:** All

Goals
Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Provide screening, intervention, advocacy and referrals to treatment or services for patients and community members who are screened and detected for substance, alcohol and tobacco use; mental illness, and/or domestic violence.	2199 screenings.454 screened positive for alcohol/drugs of which 78 were admitted to inpatient and 107 to outpatient treatment
Long Term: In coordination with community partners, identify and implement strategies to develop education and prevention strategies addressing prescription drug diversion.	

Partners

Partner Name, Description	Partner Web Address
SSTAR Corrigan Mental Health	

Contact Information	Brittany Lynch Health Promotion Advocate, brittany.lynch@steward.org
Detailed Description	Not Specified

Senior Behavioral Health Services

Brief Description or Objective	Provide free in-home mental health evaluations for individuals age 60 and older
Program Type	Direct Services
Target Population	• **Regions Served:** Other-Southeastern MA • **Health Indicator:** Mental Health • **Sex:** All • **Age Group:** Adult-Elder • **Ethnic Group:** All

	• **Language:** All

Goals
Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
provide free in-home mental health evaluations for individuals age 60 and older	151 assessments conducted in 2011
Provide professional and community education regarding the mental health needs of older Americans for professionals and the general community	10 programs offered in 2011
Long term: Expand outreach to seniors living in public housing with empahsis on behavioral health edcuation.	

Partners

Partner Name, Description	Partner Web Address
Bristol Elder Services	
Coastline Elder Services	

Contact Information	Susan Mitchell Director, Outpatient Behavioral Health , susan.mitchell@steward.org
Detailed Description	Not Specified

Youth Trauma Program

Brief Description or Objective	One of two programs in Bristol County providing specialized evidence-based services for child victims. Only program in the region to provide extended forensic interviews and sexual abuse/trauma evaluations.
Program Type	Community Participation/Capacity Building Initiative,Direct Services,Health Professional/Staff Training,Support Group
Target Population	• **Regions Served:** Other-Southeastern MA • **Health Indicator:** Injury and Violence • **Sex:** All • **Age Group:** All Children • **Ethnic Group:** All • **Language:** All

Goals
Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Provide diagnostic evaluation and psychotherapy to children who have witnessed or have been victims of trauma and/or abuse	In 2011 the program served 511 children. These services include telephone information and referral assistance as well as direct services including individual, group and family therapy to children and their non-offending family members.
Long term: Increase number of trainings in CBT for professionals serving victims of abuse.	

Partners

Partner Name, Description	Partner Web Address
Children's Advocacy Center of Bristol County	

Contact Information	Jennifer Salem-Russo Youth Trauma Coordinator, jennifer.salem-russo@steward.org
Detailed Description	Not Specified

Diabetes Education and Support

Brief Description or Objective	Provide free community screenings, educational sessions and support groups and utilized both interpreters and a bi-lingual RN, CDE.
Program Type	Community Education,Health Screening,Prevention,Support Group
Target Population	• **Regions Served:** Other-Southeastern MA • **Health Indicator:** Other: Diabetes • **Sex:** All • **Age Group:** Adult • **Ethnic Group:** All • **Language:** All , Portuguese

Goals
Statewide Priority: Chronic Disease Management in Disadvantage Populations

Goal Description	Goal Status
Provide diabetes education, screenings and support	Diabetes health fair with 200 attendees; monthly education/support groups; two Screen to Intervene four-week programs 95 screened, 45 participated
Long term: Train at least two hospital employees to become lifestyle coaches for CDC Diabetes Prevention Program	

Partners

Partner Name, Description	Partner Web Address
Diabetes Association	

Contact Information	Rose Marie Coutu Diabetes Educator, rosemarie.couto@steward.org
Detailed Description	Not Specified

Hope House

Brief Description or Objective	Residential home for individuals with HIV/AIDS
Program Type	Direct Services
Target Population	• **Regions Served:** Other-Southeastern MA • **Health Indicator:** Other: HIV/AIDS • **Sex:** Male • **Age Group:** Adult • **Ethnic Group:** All • **Language:** All

Goals
Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Provide shelter, nursing care, psychological support, meals, and transportation for those infected with mid-to-late stage	Nine resided at Hope House in 2011

AIDS

Long term: valuate options for providing support for HIV/AIDS services beyond housing support.

Partners

Partner Name, Description	Partner Web Address
SSTAR	
Beacon Hospice	
Family Services	

Contact Information	David Ramos Clinical Director, david.ramos@steward.org
Detailed Description	Not Specified

Smoking Cessation

Brief Description or Objective	Reduce tobacco use
Program Type	Prevention
Target Population	• **Regions Served:** Other-Southeastern MA • **Health Indicator:** Tobacco Use • **Sex:** All • **Age Group:** All • **Ethnic Group:** All • **Language:** All

Goals
Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Reduce tobacco use Enrolled 230 in Quitworks.	Enrolled 230 in Quitworks. Implemented smoke-free policy on all hospital properties
Long term: Expand offering of smoking cessation program to community settings targeting youth.	

Partners

Partner Name, Description	Partner Web Address
BOLD-Building Our Lives Drug Free	

Contact Information	Brittany Lynch Health Promotion Advocate, brittany.lynch@steward.org
Detailed Description	Not Specified

Cancer Support and Wellness Programs

Brief Description or Objective	Provide support and wellness programs to those diagnosed, in treatment, or recovering from cancer
Program Type	Support Group
Target Population	• **Regions Served:** Other-Southeastern MA • **Health Indicator:** Other: Cancer • **Sex:** All • **Age Group:** Adult • **Ethnic Group:** All • **Language:** All

Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations

Goal Description	Goal Status
Long term: Expand offerings to extend to community settings and to be facilitated by non-english speaking leaders.	
Provide support and wellness programs to those diagnosed, in treatment, or recovering from cancer	Programs and support groups offered weekly and monthly.

Partners

Partner Name, Description	Partner Web Address
American Cancer Society	

Contact Information	Karyl Benoit Oncology Outreach Coordinator, Mark Theodore Clinical Social Work, karyl.benoit@steward.org; mark.theodore@steward.org
Detailed Description	Not Specified

Faith Community Nursing

Brief Description or Objective	Empower individuals to be active partners in the management of their health. Faith community nurses care for the whole person in collaboration with their faith community and in partnership with other community resources, thereby ensuring a seamless continum of care,
Program Type	Outreach to Underserved
Target Population	• **Regions Served:** Other-Southeastern MA • **Health Indicator:** Access to Health Care, Mental Health • **Sex:** All • **Age Group:** All • **Ethnic Group:** All • **Language:** All

Goals
Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Support Seamless Continuum of Care	Tranined 18 nurses to serve their faith communities
Long term: Develop formal partnerships with faith communities serving target populations which include funding of training and provision of program support to enhance number and impact of faith community nurses	

Partners

Partner Name, Description	Partner Web Address
Faith communities throughout SE MA	

Contact Information	Wendy Merriman Manager, Faith Community Nursing, wendy.merriman@steward.org
Detailed Description	Not Specified

Collaborative Care

Brief Description or	Assist those who have complex needs and great difficulty navigating the health and social

Objective	service systems.
Program Type	Direct Services,Outreach to Underserved
Target Population	• **Regions Served:** Other-Southeastern MA • **Health Indicator:** Access to Health Care • **Sex:** All • **Age Group:** Adult • **Ethnic Group:** All • **Language:** All

Goals
Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Assist those who have complex needs and great difficulty navigating the health and social service systems.	Established program framework for a dedicated patient navigator who provides care management through a highly individualized care plan developed by an interdisciplinary team composed of hospital and community providers of care.
Long term: Reduce number of emergency room visits by individuals who have conditions which are more appropriate for treatment in primary care and/or community care setting	

Partners

Partner Name, Description	Partner Web Address
Bristol Elder Services	
Community Counseling	

Contact Information	Susan Oldrid Vice President, Mission and Community Partnerships, susan.oldrid@steward.org
Detailed Description	Not Specified

Community Giving

Brief Description or Objective	Cash, in-kind or pro-bono support to organizations promoting health
Program Type	Grant/Donation/Foundation/Scholarship
Target Population	• **Regions Served:** Other-Southeastern MA • **Health Indicator:** All • **Sex:** All • **Age Group:** All • **Ethnic Group:** All • **Language:** All

Goals
Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Provide cash, in-kind or pro-bono support to organizations promoting health	$190,000 in commitments to 15 organizations
Long term: Increase percentage of philanthropic support allocated to agencies which leverage for capacity	

building and collaboration in support of community health priorities

Partners

Partner Name, Description	Partner Web Address
Local not-for-profit agencies addressing health improvement	

Contact Information	Susan Oldrid Vice President, Mission and Community Partnerships, susan.oldrid@steward.org
Detailed Description	Not Specified

Service to Community

Brief Description or Objective	Contribute to health and well-being of community through volunteer service
Program Type	Community Participation/Capacity Building Initiative
Target Population	• **Regions Served:** Other-Southeastern MA • **Health Indicator:** All • **Sex:** All • **Age Group:** All • **Ethnic Group:** All • **Language:** All

Goals
Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Contribute to health and well-being of community through volunteer service Long term: Increase number of hospital employees volunteering in support of organizations addressing community health needs.	SAH employees logged 1,337 hours in support of 20 organizations

Partners

Partner Name, Description	Partner Web Address
Not-for-profit organizations throughout Southeastern, MA	

Contact Information	Susan Oldrid Vice President, Mission and Community Partnerships, susan.oldrid@steward.org
Detailed Description	Not Specified

Expenditures

Program Type	Estimated Total Expenditures for FY2011		Approved Program Budget for 2011
Community Benefits Programs	Direct Expenses	$1,211,495	$310,000 *Excluding expenditures that cannot be projected at the time of the report.
	Associated Expenses	$70,737	
	Determination of Need Expenditures	$126,500	
	Employee Volunteerism	$54,234	

	Other Leveraged Resources	$595,972	
Net Charity Care	HSN Assessment	$924,323	
	HSN Denied Claims	$516,068	
	Free/Discount Care	$1,236,571	
	Total Net Charity Care	$2,676,962	
Corporate Sponsorships		$129,100	
	Total Expenditures	$4,865,000	
Total Patient Care-Related Expenses for FY2011			$157,238,601

Comments: The major challenges facing Saint Anne's Hospital are similar to those facing hospitals across the country. Program needs continue to outpace financial resources. Reduction in state and federal reimbursements makes it more difficult each day to carry out our mission of caring for the poor and underprivileged.

In addition to all of the services that Saint Anne's Hospital provides to the community, the Hospital also provided:

$5,486,876 in Unreimbursed Medicare Service,
$1,160,129 in Unreimbursed Medicaid Service,and
$742,404 in Unreimbursed Bad Debt.

Our first priority is the provision of appropriate, adequate and compassionate care to our acutely ill patients. In addition, the hospital is frequently asked to provide staff to work in the community, offering services and education to senior citizens, children and other vulnerable populations. We recognize the importance of this outreach and indeed feel that good health has a direct correlation to the amount of education patients have about disease and prevention.

Optional Information

Expenditures	Amount		
Community Service Programs	Direct Expenses	Not Specified	
	Associated Expenses	Not Specified	
	Determination of Need Expenditures	Not Specified	
	Employee Volunteerism	Not Specified	
	Other Leveraged Resources	Not Specified	

Total Community Service Programs	Not Specified

Bad Debt:	Not Specified	Not Specified
IRS 990:	Not Specified	