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**Governor**  
**Deval Patrick**

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## GOVERNOR PATRICK AND LIEUTENANT GOVERNOR MURRAY CELEBRATE EXCEPTIONAL LOGAN EMPLOYEES

BOSTON – Friday, December 14, 2012 – Governor Deval Patrick and Lieutenant Governor Timothy Murray today joined Massport leadership in recognizing exceptional employees at Boston Logan International Airport at the annual “Logan Stars” event, honoring non-Massport employees whose actions epitomize the highest level of customer service, and recipients of the “Logan SAFE” award, honoring employees whose actions demonstrate exemplary security awareness in their daily responsibilities.

“Boston Logan is a front door to Massachusetts and providing excellent customer service to the millions of passengers who use the airport reflects well on the entire state. Protecting Logan Airport is a team effort that relies on a proactive workforce to act as the first line of defense against a wide spectrum of threats,” said Governor Patrick. “I am proud to honor these employees for their outstanding service to the citizens and visitors of the Commonwealth.”

“Massport applies an effective team approach to ensuring the highest level of security and service at Logan Airport,” said Lieutenant Governor Murray. “We thank everyone honored today for their leadership and dedication in protecting and supporting customers who rely on Logan Airport throughout the year.”

Massport sponsors the “Logan Stars” award twice each year to give the nearly 18,000 members of the Logan Airport community an opportunity to honor their peers for superior individual achievement.

“Excellent customer service is fundamental to a successful transportation system, and I am pleased to see Massport honor those who work as partners at Logan in making the travel experience a positive one,” said Massachusetts Department of Transportation (MassDOT) Secretary & CEO Richard A. Davey.

Receiving the “Logan Stars” award were, Doreen Wayland, Customer Service Representative for US Airways; Scott Mari, with the Otis Elevator Company; John Latimer and David Caratelli, Master Behavior Detection Officers with the Transportation Security Administration; Dung Quoc Tran, General Manager for Panda Express; Christopher Pelusi and Michael Barros, Transportation Security Officers with TSA; Scott Schocker, a re-fueler for American Airlines; Alfred Doracaj, British Airways Customer Service Agent; Shawn Theriault, Airport Operations Supervisor for United Airlines; Eleanor Long, United Airlines Airport Sales Agent; Lauren Dellascio and Tracy Venza, United Customer Service Representatives; Moises Jackson, a skycap for Flight Services and Systems; Richard Fisher, a re-fueler with ServisAir; and William Cannata, Statewide Coordinator of the Autism and Law Enforcement Coalition.

SAFE, Security Awareness For Everyone, is a Massport campaign to advance the security awareness of airport employees and by doing so enhance the safety of the traveling public.

“Security is a 24/7/365 concern and we need all airport employees, like today’s honorees, to be involved in making Boston Logan as safe and secure as possible,” said Massport CEO and Executive Director Thomas Glynn. “This program rewards achievement and reinforces the security mission for everyone.”

Receiving the “Logan SAFE” award were, Glen Adams, a Massport quality assurance specialist; Shannon Carvalho, a station training supervisor at Southwest Airlines; John Crisostamo, a Massport facility mechanic; Viviana Florez, a Massport parking utilities technician; Katy Hadfield, a guest services teammate with Virgin America; Vincent LaMonica, a Massport parking utilities technician; Ernest Marzano, a Massport heavy equipment operator; Matthew McGaughey, a Massport skilled laborer; Christopher Pelusi, a TSA Transportation Security Officer; Endale Tadesse, passenger service representative for G2 Security; and Brett Portalla, an Aviation Officer at Logan Airport.

Boston Logan, 15 minutes from the intersection of Route 128 and I-90 and five minutes from downtown Boston, serves as the gateway to the New England region and offers nonstop service to 72 domestic and 31 international destinations and in 2011

handled 28.9 million passengers. Boston Logan is the Air Line Pilot Association's Airport of the Year for 2008 because of its commitment to safety. Over the past decade, the airport spent \$4.5 billion on a modernization program that includes new terminals, public transportation access, parking facilities, roadways and airport concessions, and has been transformed into a world-class 21st Century facility. The airport generates \$7 billion in total economic impact each year.

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