

## DSS AREA OFFICE STATISTICS

<b>Statewide Totals</b>		<b>(Statewide statistics are based on regional offices and contracted adoption agencies data)</b>			
Total 51A Reports (CY'02)	67,366	Total Children in Caseload (12/31/02)	39,643		
Reports Screened In (CY'02)	43,910	Total Children in Placement (12/31/02)	10,133		
Screen In Rate (CY'02)	65%	Placement Rate for Children	26%		
Supported Investigations (CY'02)	21,103	Total Clinical Cases (12/31/02)	20,633		
Support Rate (CY'02)	55%	Total Adoption Cases (12/31/02)	1,825		
Average # New Cases Opened Per Month (Feb - Oct 2002)	1,292	Families with Children in Placement (12/31/02)	7,661		
Average # Cases Closed Per Month (Feb - Nov 2002)	1,203	% of Total Cases that are Placement Cases	37%		
<b>All DSS Consumers (Adults and Children)</b>					
<b>Race (12/31/02)</b>		<b>Primary Language (12/31/02)</b>			
White	40,985	56%	English	65,603	
Black	11,790	16%	Spanish	4,190	
Asian	1,617	2%	Khmer (Cambodian)	456	
Native American	146	*	Haitian Creole	253	
Other	71	*	Other	2,666	
Unspecified	18,559	25%	<b>Total Consumers</b>	<b>73,168</b>	
<b>Total Consumers</b>	<b>73,168</b>	<b>100%</b>		<b>100%</b>	
<b>Hispanic Origin <sup>(1)</sup></b>	<b>15,483</b>	<b>21%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b>Children in Placement</b>					
<b>Initial Contact/Intakes (12/31/02)</b>		<b>Age Groups (12/31/02)</b>			
Supported 51A Report	8,018	79%	0 - 2 Years Old	1,216	
Voluntary Request	941	9%	3 - 5 Years Old	1,215	
CHINS Referral	747	7%	6 - 11 Years Old	2,600	
Other	388	4%	12 - 17 Years Old	5,102	
Unspecified	39	*	<b>Total Children in Placement</b>	<b>10,133</b>	
<b>Total Children in Placement</b>	<b>10,133</b>	<b>100%</b>		<b>100%</b>	
<b>Placement Type (12/31/02)</b>		<b>Continuous Time in Placement (12/31/02)</b>			
Kinship/Child-Specific Foster Home	2,752	27%	.5 Years or Less	2,111	
Unrestricted	2,665	26%	>.5 Years - 1 Year	1,639	
Pre-adoptive Home	488	5%	>1 Year - 2 Years	2,337	
Contracted Foster Home	1,414	14%	>2 Years - 4 Years	2,289	
Independent Living	20	*	>4 Years	1,757	
Residential - Commonworks	1,099	11%	<b>Total Children in Placement</b>	<b>10,133</b>	
Residential - Group Home	355	4%		<b>100%</b>	
Residential - Residential Treatment	697	7%			
Residential - Shelter	84	1%			
Non-Referral Location	559	6%			
<b>Total Children in Placement</b>	<b>10,133</b>	<b>100%</b>			
<b>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></b>		<b>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></b>			
First-Time Entrants:	1,090	29%	Child Returned Home	478	
Foster Care	862	23%	New or Other Referral for Placement	577	
Residential	204	5%	Child on the Run	68	
Non-Referral Location <sup>(2)</sup>	24	1%	Placement in Non-Referral Location	94	
Re-Entrants:	2,664	71%	Custody to Other Individual or Agency	37	
Foster Care	1,721	46%	Child 18 or Older	36	
Residential	796	21%	Other	90	
Non-Referral Location <sup>(2)</sup>	147	4%	<b>Total # Ending Service Referrals</b>	<b>1,380</b>	
<b>Total # Starting Service Referrals</b>	<b>3,754</b>	<b>100%</b>		<b>100%</b>	
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b>Children Not in Placement</b>					
<b>Initial Contact/Intakes (12/31/02)</b>		<b>Age Groups (12/31/02)</b>			
Supported 51A Report	24,653	84%	0 - 2 Years Old	4,418	
Voluntary Request	2,681	9%	3 - 5 Years Old	4,877	
CHINS Referral	1,625	6%	6 - 11 Years Old	9,937	
Other	520	2%	12 - 17 Years Old	10,228	
Unspecified	31	*	Unspecified	50	
<b>Total Children Not in Placement</b>	<b>29,510</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>29,510</b>	
				<b>100%</b>	

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Western</b>		<b>(Regional statistics are based on area offices and contracted agencies (PAS) data)</b>			
Total 51A Reports (CY'02)	12,419			Total Children in Caseload (12/31/02)	7,568
Reports Screened In (CY'02)	6,604			Total Children in Placement (12/31/02)	2,163
Screen In Rate (CY'02)	53%			Placement Rate for Children	29%
Supported Investigations (CY'02)	3,552			Total Clinical Cases (12/31/02)	3,709
Support Rate (CY'02)	57%			Total Adoption Cases (12/31/02)	398
Average # New Cases Opened Per Month (Feb - Oct 2002)	268			Families with Children in Placement (12/31/02)	1,474
Average # Cases Closed Per Month (Feb - Nov 2002)	255			% of Total Cases that are Placement Cases	40%
<b>All DSS Consumers (Adults and Children)</b>					
<b>Race (12/31/02)</b>		<b>Primary Language (12/31/02)</b>			
White	7,379	54%	English	11,830	87%
Black	1,624	12%	Spanish	1,221	9%
Asian	36	*	Khmer (Cambodian)	2	*
Native American	24	*	Haitian Creole	1	*
Other	16	*	Other	495	4%
Unspecified	4,470	33%	<b>Total Consumers</b>	<b>13,549</b>	<b>100%</b>
<b>Total Consumers</b>	<b>13,549</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>4,055</b>	<b>30%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b>Children in Placement</b>					
<b>Initial Contact/Intakes (12/31/02)</b>		<b>Age Groups (12/31/02)</b>			
Supported 51A Report	1,823	84%	0 - 2 Years Old	273	13%
Voluntary Request	101	5%	3 - 5 Years Old	318	15%
CHINS Referral	143	7%	6 - 11 Years Old	606	28%
Other	84	4%	12 - 17 Years Old	966	45%
Unspecified	12	1%	<b>Total Children in Placement</b>	<b>2,163</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>2,163</b>	<b>100%</b>			
<b>Placement Type (12/31/02)</b>		<b>Continuous Time in Placement (12/31/02)</b>			
Kinship/Child-Specific Foster Home	658	30%	.5 Years or Less	411	19%
Unrestricted	686	32%	>.5 Years - 1 Year	294	14%
Pre-adoptive Home	99	5%	>1 Year - 2 Years	442	20%
Contracted Foster Home	295	14%	>2 Years - 4 Years	533	25%
Independent Living	5	*	>4 Years	483	22%
Residential - Commonworks	175	8%	<b>Total Children in Placement</b>	<b>2,163</b>	<b>100%</b>
Residential - Group Home	38	2%			
Residential - Residential Treatment	58	3%			
Residential - Shelter	12	1%			
Non-Referral Location	137	6%			
<b>Total Children in Placement</b>	<b>2,163</b>	<b>100%</b>			
<b>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></b>		<b>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></b>			
First-Time Entrants:	225	32%	Child Returned Home	111	47%
Foster Care	203	29%	New or Other Referral for Placement	75	32%
Residential	18	3%	Child on the Run	15	6%
Non-Referral Location <sup>(2)</sup>	4	1%	Placement in Non-Referral Location	16	7%
Re-Entrants:	483	68%	Custody to Other Individual or Agency	7	3%
Foster Care	387	55%	Child 18 or Older	6	3%
Residential	60	8%	Other	7	3%
Non-Referral Location <sup>(2)</sup>	36	5%	<b>Total # Ending Service Referrals</b>	<b>237</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>708</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b>Children Not in Placement</b>					
<b>Initial Contact/Intakes (12/31/02)</b>		<b>Age Groups (12/31/02)</b>			
Supported 51A Report	4,762	88%	0 - 2 Years Old	900	17%
Voluntary Request	267	5%	3 - 5 Years Old	954	18%
CHINS Referral	263	5%	6 - 11 Years Old	1,802	33%
Other	98	2%	12 - 17 Years Old	1,742	32%
Unspecified	15	*	Unspecified	7	*
<b>Total Children Not in Placement</b>	<b>5,405</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>5,405</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Western</b>			<b>Area Office: Pittsfield</b>		
Total 51A Reports (CY'02)	1,999		Total Children in Caseload (12/31/02)	995	
Reports Screened In (CY'02)	1,006		Total Children in Placement (12/31/02)	271	
Screen In Rate (CY'02)	50%		Placement Rate for Children	27%	
Supported Investigations (CY'02)	420		Total Clinical Cases (12/31/02)	528	
Support Rate (CY'02)	46%		Total Adoption Cases (12/31/02)	58	
Average # New Cases Opened Per Month (Feb - Oct 2002)	40		Families with Children in Placement (12/31/02)	192	
Average # Cases Closed Per Month (Feb - Nov 2002)	36		% of Total Cases that are Placement Cases	36%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b><u>Race (12/31/02)</u></b>			<b><u>Primary Language (12/31/02)</u></b>		
White	1,315	74%	English	1,729	97%
Black	98	5%	Spanish	14	1%
Asian	1	*	Khmer (Cambodian)	---	---
Native American	2	*	Haitian Creole	---	---
Other	2	*	Other	43	2%
Unspecified	368	21%	<b>Total Consumers</b>	<b>1,786</b>	<b>100%</b>
<b>Total Consumers</b>	<b>1,786</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>77</b>	<b>4%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	215	79%	0 - 2 Years Old	38	14%
Voluntary Request	34	13%	3 - 5 Years Old	42	15%
CHINS Referral	7	3%	6 - 11 Years Old	65	24%
Other	15	6%	12 - 17 Years Old	126	46%
Unspecified	---	---	<b>Total Children in Placement</b>	<b>271</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>271</b>	<b>100%</b>			
<b><u>Placement Type (12/31/02)</u></b>			<b><u>Continuous Time in Placement (12/31/02)</u></b>		
Kinship/Child-Specific Foster Home	82	30%	.5 Years or Less	52	19%
Unrestricted	97	36%	>.5 Years - 1 Year	38	14%
Pre-adoptive Home	16	6%	>1 Year - 2 Years	72	27%
Contracted Foster Home	27	10%	>2 Years - 4 Years	67	25%
Independent Living	---	---	>4 Years	42	15%
Residential - Commonworks	26	10%	<b>Total Children in Placement</b>	<b>271</b>	<b>100%</b>
Residential - Group Home	---	---			
Residential - Residential Treatment	5	2%			
Residential - Shelter	6	2%			
Non-Referral Location	12	4%			
<b>Total Children in Placement</b>	<b>271</b>	<b>100%</b>			
<b><u>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>			<b><u>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>		
First-Time Entrants:	32	32%	Child Returned Home	24	57%
Foster Care	30	30%	New or Other Referral for Placement	11	26%
Residential	2	2%	Child on the Run	---	---
Non-Referral Location <sup>(2)</sup>	---	---	Placement in Non-Referral Location	5	12%
Re-Entrants:	67	68%	Custody to Other Individual or Agency	---	---
Foster Care	56	57%	Child 18 or Older	---	---
Residential	9	9%	Other	2	5%
Non-Referral Location <sup>(2)</sup>	2	2%	<b>Total # Ending Service Referrals</b>	<b>42</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>99</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	554	77%	0 - 2 Years Old	130	18%
Voluntary Request	130	18%	3 - 5 Years Old	135	19%
CHINS Referral	8	1%	6 - 11 Years Old	244	34%
Other	30	4%	12 - 17 Years Old	213	29%
Unspecified	2	*	Unspecified	2	*
<b>Total Children Not in Placement</b>	<b>724</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>724</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Western</b>			<b>Area Office: Greenfield</b>		
Total 51A Reports (CY'02)	2,051		Total Children in Caseload (12/31/02)	1,198	
Reports Screened In (CY'02)	1,132		Total Children in Placement (12/31/02)	361	
Screen In Rate (CY'02)	55%		Placement Rate for Children	30%	
Supported Investigations (CY'02)	571		Total Clinical Cases (12/31/02)	654	
Support Rate (CY'02)	50%		Total Adoption Cases (12/31/02)	64	
Average # New Cases Opened Per Month (Feb - Oct 2002)	42		Families with Children in Placement (12/31/02)	289	
Average # Cases Closed Per Month (Feb - Nov 2002)	39		% of Total Cases that are Placement Cases	44%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b>Race (12/31/02)</b>			<b>Primary Language (12/31/02)</b>		
White	1,678	72%	English	2,208	95%
Black	119	5%	Spanish	50	2%
Asian	12	1%	Khmer (Cambodian)	1	*
Native American	15	1%	Haitian Creole	---	---
Other	---	---	Other	67	3%
Unspecified	502	22%	<b>Total Consumers</b>	<b>2,326</b>	<b>100%</b>
<b>Total Consumers</b>	<b>2,326</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>272</b>	<b>12%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b>Initial Contact/Intakes (12/31/02)</b>			<b>Age Groups (12/31/02)</b>		
Supported 51A Report	311	86%	0 - 2 Years Old	44	12%
Voluntary Request	17	5%	3 - 5 Years Old	52	14%
CHINS Referral	27	7%	6 - 11 Years Old	94	26%
Other	4	1%	12 - 17 Years Old	171	47%
Unspecified	2	1%	<b>Total Children in Placement</b>	<b>361</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>361</b>	<b>100%</b>			
<b>Placement Type (12/31/02)</b>			<b>Continuous Time in Placement (12/31/02)</b>		
Kinship/Child-Specific Foster Home	98	27%	.5 Years or Less	86	24%
Unrestricted	111	31%	>.5 Years - 1 Year	48	13%
Pre-adoptive Home	31	9%	>1 Year - 2 Years	89	25%
Contracted Foster Home	49	14%	>2 Years - 4 Years	93	26%
Independent Living	4	1%	>4 Years	45	12%
Residential - Commonworks	30	8%	<b>Total Children in Placement</b>	<b>361</b>	<b>100%</b>
Residential - Group Home	7	2%			
Residential - Residential Treatment	15	4%			
Residential - Shelter	---	---			
Non-Referral Location	16	4%			
<b>Total Children in Placement</b>	<b>361</b>	<b>100%</b>			
<b>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></b>			<b>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></b>		
First-Time Entrants:	52	41%	Child Returned Home	22	49%
Foster Care	49	39%	New or Other Referral for Placement	12	27%
Residential	2	2%	Child on the Run	1	2%
Non-Referral Location <sup>(2)</sup>	1	1%	Placement in Non-Referral Location	5	11%
Re-Entrants:	74	59%	Custody to Other Individual or Agency	---	---
Foster Care	60	48%	Child 18 or Older	3	7%
Residential	8	6%	Other	2	4%
Non-Referral Location <sup>(2)</sup>	6	5%	<b>Total # Ending Service Referrals</b>	<b>45</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>126</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b>Initial Contact/Intakes (12/31/02)</b>			<b>Age Groups (12/31/02)</b>		
Supported 51A Report	724	86%	0 - 2 Years Old	126	15%
Voluntary Request	48	6%	3 - 5 Years Old	145	17%
CHINS Referral	38	5%	6 - 11 Years Old	294	35%
Other	24	3%	12 - 17 Years Old	272	32%
Unspecified	3	*	Unspecified	---	---
<b>Total Children Not in Placement</b>	<b>837</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>837</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Western</b>			<b>Area Office: Holyoke</b>		
Total 51A Reports (CY'02)	2,588		Total Children in Caseload (12/31/02)	1,826	
Reports Screened In (CY'02)	1,442		Total Children in Placement (12/31/02)	570	
Screen In Rate (CY'02)	56%		Placement Rate for Children	31%	
Supported Investigations (CY'02)	735		Total Clinical Cases (12/31/02)	808	
Support Rate (CY'02)	56%		Total Adoption Cases (12/31/02)	112	
Average # New Cases Opened Per Month (Feb - Oct 2002)	49		Families with Children in Placement (12/31/02)	359	
Average # Cases Closed Per Month (Feb - Nov 2002)	45		% of Total Cases that are Placement Cases	44%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b><u>Race (12/31/02)</u></b>			<b><u>Primary Language (12/31/02)</u></b>		
White	1,500	48%	English	2,388	77%
Black	205	7%	Spanish	544	18%
Asian	4	*	Khmer (Cambodian)	---	---
Native American	2	*	Haitian Creole	---	---
Other	1	*	Other	171	6%
Unspecified	1,391	45%	<b>Total Consumers</b>	<b>3,103</b>	<b>100%</b>
<b>Total Consumers</b>	<b>3,103</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>1,468</b>	<b>47%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	480	84%	0 - 2 Years Old	88	15%
Voluntary Request	20	4%	3 - 5 Years Old	75	13%
CHINS Referral	35	6%	6 - 11 Years Old	158	28%
Other	29	5%	12 - 17 Years Old	249	44%
Unspecified	6	1%	<b>Total Children in Placement</b>	<b>570</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>570</b>	<b>100%</b>			
<b><u>Placement Type (12/31/02)</u></b>			<b><u>Continuous Time in Placement (12/31/02)</u></b>		
Kinship/Child-Specific Foster Home	200	35%	.5 Years or Less	89	16%
Unrestricted	163	29%	>.5 Years - 1 Year	86	15%
Pre-adoptive Home	24	4%	>1 Year - 2 Years	104	18%
Contracted Foster Home	79	14%	>2 Years - 4 Years	148	26%
Independent Living	---	---	>4 Years	143	25%
Residential - Commonworks	41	7%	<b>Total Children in Placement</b>	<b>570</b>	<b>100%</b>
Residential - Group Home	11	2%			
Residential - Residential Treatment	11	2%			
Residential - Shelter	1	*			
Non-Referral Location	40	7%			
<b>Total Children in Placement</b>	<b>570</b>	<b>100%</b>			
<b><u>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>			<b><u>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>		
First-Time Entrants:	45	27%	Child Returned Home	16	32%
Foster Care	39	23%	New or Other Referral for Placement	22	44%
Residential	4	2%	Child on the Run	7	14%
Non-Referral Location <sup>(2)</sup>	2	1%	Placement in Non-Referral Location	1	2%
Re-Entrants:	122	73%	Custody to Other Individual or Agency	2	4%
Foster Care	103	62%	Child 18 or Older	2	4%
Residential	14	8%	Other	---	---
Non-Referral Location <sup>(2)</sup>	5	3%	<b>Total # Ending Service Referrals</b>	<b>50</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>167</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	1,090	87%	0 - 2 Years Old	186	15%
Voluntary Request	43	3%	3 - 5 Years Old	217	17%
CHINS Referral	96	8%	6 - 11 Years Old	435	35%
Other	21	2%	12 - 17 Years Old	414	33%
Unspecified	6	*	Unspecified	4	*
<b>Total Children Not in Placement</b>	<b>1,256</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>1,256</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Western</b>			<b>Area Office: Van Wart</b>		
Total 51A Reports (CY'02)	3,137		Total Children in Caseload (12/31/02)	1,707	
Reports Screened In (CY'02)	1,436		Total Children in Placement (12/31/02)	388	
Screen In Rate (CY'02)	46%		Placement Rate for Children	23%	
Supported Investigations (CY'02)	1,033		Total Clinical Cases (12/31/02)	847	
Support Rate (CY'02)	72%		Total Adoption Cases (12/31/02)	70	
Average # New Cases Opened Per Month (Feb - Oct 2002)	73		Families with Children in Placement (12/31/02)	257	
Average # Cases Closed Per Month (Feb - Nov 2002)	75		% of Total Cases that are Placement Cases	30%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b><u>Race (12/31/02)</u></b>			<b><u>Primary Language (12/31/02)</u></b>		
White	1,857	60%	English	2,783	90%
Black	389	13%	Spanish	213	7%
Asian	1	*	Khmer (Cambodian)	---	---
Native American	5	*	Haitian Creole	1	*
Other	1	*	Other	105	3%
Unspecified	849	27%	<b>Total Consumers</b>	<b>3,102</b>	<b>100%</b>
<b>Total Consumers</b>	<b>3,102</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>800</b>	<b>26%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	323	83%	0 - 2 Years Old	37	10%
Voluntary Request	15	4%	3 - 5 Years Old	53	14%
CHINS Referral	34	9%	6 - 11 Years Old	112	29%
Other	12	3%	12 - 17 Years Old	186	48%
Unspecified	4	1%	<b>Total Children in Placement</b>	<b>388</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>388</b>	<b>100%</b>			
<b><u>Placement Type (12/31/02)</u></b>			<b><u>Continuous Time in Placement (12/31/02)</u></b>		
Kinship/Child-Specific Foster Home	110	28%	.5 Years or Less	78	20%
Unrestricted	119	31%	>.5 Years - 1 Year	51	13%
Pre-adoptive Home	13	3%	>1 Year - 2 Years	76	20%
Contracted Foster Home	61	16%	>2 Years - 4 Years	97	25%
Independent Living	---	---	>4 Years	86	22%
Residential - Commonworks	34	9%	<b>Total Children in Placement</b>	<b>388</b>	<b>100%</b>
Residential - Group Home	7	2%			
Residential - Residential Treatment	17	4%			
Residential - Shelter	2	1%			
Non-Referral Location	25	6%			
<b>Total Children in Placement</b>	<b>388</b>	<b>100%</b>			
<b><u>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>			<b><u>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>		
First-Time Entrants:	42	31%	Child Returned Home	21	43%
Foster Care	37	27%	New or Other Referral for Placement	19	39%
Residential	5	4%	Child on the Run	4	8%
Non-Referral Location <sup>(2)</sup>	---	---	Placement in Non-Referral Location	1	2%
Re-Entrants:	94	69%	Custody to Other Individual or Agency	3	6%
Foster Care	71	52%	Child 18 or Older	---	---
Residential	14	10%	Other	1	2%
Non-Referral Location <sup>(2)</sup>	9	7%	<b>Total # Ending Service Referrals</b>	<b>49</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>136</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	1,209	92%	0 - 2 Years Old	209	16%
Voluntary Request	39	3%	3 - 5 Years Old	241	18%
CHINS Referral	60	5%	6 - 11 Years Old	424	32%
Other	7	1%	12 - 17 Years Old	444	34%
Unspecified	4	*	Unspecified	1	*
<b>Total Children Not in Placement</b>	<b>1,319</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>1,319</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Western</b>			<b>Area Office: Springfield</b>		
Total 51A Reports (CY'02)	2,644		Total Children in Caseload (12/31/02)	1,824	
Reports Screened In (CY'02)	1,588		Total Children in Placement (12/31/02)	565	
Screen In Rate (CY'02)	60%		Placement Rate for Children	31%	
Supported Investigations (CY'02)	791		Total Clinical Cases (12/31/02)	863	
Support Rate (CY'02)	54%		Total Adoption Cases (12/31/02)	93	
Average # New Cases Opened Per Month (Feb - Oct 2002)	64		Families with Children in Placement (12/31/02)	371	
Average # Cases Closed Per Month (Feb - Nov 2002)	60		% of Total Cases that are Placement Cases	43%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b><u>Race (12/31/02)</u></b>			<b><u>Primary Language (12/31/02)</u></b>		
White	1,009	32%	English	2,686	84%
Black	812	25%	Spanish	399	12%
Asian	18	1%	Khmer (Cambodian)	1	*
Native American	---	---	Haitian Creole	---	---
Other	12	*	Other	107	3%
Unspecified	1,342	42%	<b>Total Consumers</b>	<b>3,193</b>	<b>100%</b>
<b>Total Consumers</b>	<b>3,193</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>1,436</b>	<b>45%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	489	87%	0 - 2 Years Old	64	11%
Voluntary Request	13	2%	3 - 5 Years Old	92	16%
CHINS Referral	40	7%	6 - 11 Years Old	176	31%
Other	23	4%	12 - 17 Years Old	233	41%
Unspecified	---	---	<b>Total Children in Placement</b>	<b>565</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>565</b>	<b>100%</b>			
<b><u>Placement Type (12/31/02)</u></b>			<b><u>Continuous Time in Placement (12/31/02)</u></b>		
Kinship/Child-Specific Foster Home	166	29%	.5 Years or Less	105	19%
Unrestricted	192	34%	>.5 Years - 1 Year	68	12%
Pre-adoptive Home	15	3%	>1 Year - 2 Years	100	18%
Contracted Foster Home	78	14%	>2 Years - 4 Years	125	22%
Independent Living	1	*	>4 Years	167	30%
Residential - Commonworks	44	8%	<b>Total Children in Placement</b>	<b>565</b>	<b>100%</b>
Residential - Group Home	13	2%			
Residential - Residential Treatment	9	2%			
Residential - Shelter	3	1%			
Non-Referral Location	44	8%			
<b>Total Children in Placement</b>	<b>565</b>	<b>100%</b>			
<b><u>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>			<b><u>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>		
First-Time Entrants:	53	30%	Child Returned Home	28	55%
Foster Care	47	26%	New or Other Referral for Placement	11	22%
Residential	5	3%	Child on the Run	3	6%
Non-Referral Location <sup>(2)</sup>	1	1%	Placement in Non-Referral Location	4	8%
Re-Entrants:	126	70%	Custody to Other Individual or Agency	2	4%
Foster Care	97	54%	Child 18 or Older	1	2%
Residential	15	8%	Other	2	4%
Non-Referral Location <sup>(2)</sup>	14	8%	<b>Total # Ending Service Referrals</b>	<b>51</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>179</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	1,177	93%	0 - 2 Years Old	246	20%
Voluntary Request	7	1%	3 - 5 Years Old	216	17%
CHINS Referral	61	5%	6 - 11 Years Old	403	32%
Other	14	1%	12 - 17 Years Old	394	31%
Unspecified	---	---	Unspecified	---	---
<b>Total Children Not in Placement</b>	<b>1,259</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>1,259</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Central</b>		<b>(Regional statistics are based on area offices and contracted agencies (PAS) data)</b>			
Total 51A Reports (CY'02)	7,521	Total Children in Caseload (12/31/02)	6,106		
Reports Screened In (CY'02)	4,344	Total Children in Placement (12/31/02)	1,499		
Screen In Rate (CY'02)	58%	Placement Rate for Children	25%		
Supported Investigations (CY'02)	2,509	Total Clinical Cases (12/31/02)	3,020		
Support Rate (CY'02)	56%	Total Adoption Cases (12/31/02)	230		
Average # New Cases Opened Per Month (Feb - Oct 2002)	171	Families with Children in Placement (12/31/02)	1,036		
Average # Cases Closed Per Month (Feb - Nov 2002)	133	% of Total Cases that are Placement Cases	34%		
<b>All DSS Consumers (Adults and Children)</b>					
<b>Race (12/31/02)</b>		<b>Primary Language (12/31/02)</b>			
White	7,133	63%	English	10,380	
Black	1,017	9%	Spanish	496	
Asian	146	1%	Khmer (Cambodian)	4	
Native American	15	*	Haitian Creole	4	
Other	3	*	Other	352	
Unspecified	2,922	26%	<b>Total Consumers</b>	<b>11,236</b>	
<b>Total Consumers</b>	<b>11,236</b>	<b>100%</b>		<b>100%</b>	
<b>Hispanic Origin <sup>(1)</sup></b>	<b>2,565</b>	<b>23%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b>Children in Placement</b>					
<b>Initial Contact/Intakes (12/31/02)</b>		<b>Age Groups (12/31/02)</b>			
Supported 51A Report	1,178	79%	0 - 2 Years Old	225	
Voluntary Request	145	10%	3 - 5 Years Old	199	
CHINS Referral	123	8%	6 - 11 Years Old	438	
Other	50	3%	12 - 17 Years Old	637	
Unspecified	3	*	<b>Total Children in Placement</b>	<b>1,499</b>	
<b>Total Children in Placement</b>	<b>1,499</b>	<b>100%</b>		<b>100%</b>	
<b>Placement Type (12/31/02)</b>		<b>Continuous Time in Placement (12/31/02)</b>			
Kinship/Child-Specific Foster Home	450	30%	.5 Years or Less	341	
Unrestricted	456	30%	>.5 Years - 1 Year	244	
Pre-adoptive Home	86	6%	>1 Year - 2 Years	396	
Contracted Foster Home	184	12%	>2 Years - 4 Years	349	
Independent Living	2	*	>4 Years	169	
Residential - Commonworks	108	7%	<b>Total Children in Placement</b>	<b>1,499</b>	
Residential - Group Home	56	4%		<b>100%</b>	
Residential - Residential Treatment	90	6%			
Residential - Shelter	12	1%			
Non-Referral Location	55	4%			
<b>Total Children in Placement</b>	<b>1,499</b>	<b>100%</b>			
<b>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></b>		<b>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></b>			
First-Time Entrants:	177	38%	Child Returned Home	69	
Foster Care	144	31%	New or Other Referral for Placement	68	
Residential	32	7%	Child on the Run	5	
Non-Referral Location <sup>(2)</sup>	1	*	Placement in Non-Referral Location	12	
Re-Entrants:	295	63%	Custody to Other Individual or Agency	2	
Foster Care	203	43%	Child 18 or Older	5	
Residential	80	17%	Other	11	
Non-Referral Location <sup>(2)</sup>	12	3%	<b>Total # Ending Service Referrals</b>	<b>172</b>	
<b>Total # Starting Service Referrals</b>	<b>472</b>	<b>100%</b>		<b>100%</b>	
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b>Children Not in Placement</b>					
<b>Initial Contact/Intakes (12/31/02)</b>		<b>Age Groups (12/31/02)</b>			
Supported 51A Report	3,690	80%	0 - 2 Years Old	705	
Voluntary Request	516	11%	3 - 5 Years Old	754	
CHINS Referral	329	7%	6 - 11 Years Old	1,538	
Other	72	2%	12 - 17 Years Old	1,591	
Unspecified	---	---	Unspecified	19	
<b>Total Children Not in Placement</b>	<b>4,607</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>4,607</b>	
				<b>100%</b>	

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.



## DSS AREA OFFICE STATISTICS

<b>Region: Central</b>			<b>Area Office: North Central</b>		
Total 51A Reports (CY'02)	2,571		Total Children in Caseload (12/31/02)	2,027	
Reports Screened In (CY'02)	1,524		Total Children in Placement (12/31/02)	496	
Screen In Rate (CY'02)	59%		Placement Rate for Children	24%	
Supported Investigations (CY'02)	874		Total Clinical Cases (12/31/02)	961	
Support Rate (CY'02)	55%		Total Adoption Cases (12/31/02)	91	
Average # New Cases Opened Per Month (Feb - Oct 2002)	61		Families with Children in Placement (12/31/02)	339	
Average # Cases Closed Per Month (Feb - Nov 2002)	48		% of Total Cases that are Placement Cases	35%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b><u>Race (12/31/02)</u></b>			<b><u>Primary Language (12/31/02)</u></b>		
White	2,551	68%	English	3,493	93%
Black	271	7%	Spanish	115	3%
Asian	37	1%	Khmer (Cambodian)	---	---
Native American	5	*	Haitian Creole	2	*
Other	2	*	Other	137	4%
Unspecified	881	24%	<b>Total Consumers</b>	<b>3,747</b>	<b>100%</b>
<b>Total Consumers</b>	<b>3,747</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>718</b>	<b>19%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	412	83%	0 - 2 Years Old	82	17%
Voluntary Request	61	12%	3 - 5 Years Old	67	14%
CHINS Referral	17	3%	6 - 11 Years Old	146	29%
Other	6	1%	12 - 17 Years Old	201	41%
Unspecified	---	---	<b>Total Children in Placement</b>	<b>496</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>496</b>	<b>100%</b>			
<b><u>Placement Type (12/31/02)</u></b>			<b><u>Continuous Time in Placement (12/31/02)</u></b>		
Kinship/Child-Specific Foster Home	165	33%	.5 Years or Less	102	21%
Unrestricted	161	32%	>.5 Years - 1 Year	83	17%
Pre-adoptive Home	43	9%	>1 Year - 2 Years	131	26%
Contracted Foster Home	42	8%	>2 Years - 4 Years	128	26%
Independent Living	---	---	>4 Years	52	10%
Residential - Commonworks	33	7%	<b>Total Children in Placement</b>	<b>496</b>	<b>100%</b>
Residential - Group Home	13	3%			
Residential - Residential Treatment	15	3%			
Residential - Shelter	6	1%			
Non-Referral Location	18	4%			
<b>Total Children in Placement</b>	<b>496</b>	<b>100%</b>			
<b><u>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>			<b><u>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>		
First-Time Entrants:	56	34%	Child Returned Home	22	37%
Foster Care	46	28%	New or Other Referral for Placement	25	42%
Residential	10	6%	Child on the Run	2	3%
Non-Referral Location <sup>(2)</sup>	---	---	Placement in Non-Referral Location	1	2%
Re-Entrants:	109	66%	Custody to Other Individual or Agency	2	3%
Foster Care	71	43%	Child 18 or Older	3	5%
Residential	37	22%	Other	4	7%
Non-Referral Location <sup>(2)</sup>	1	1%	<b>Total # Ending Service Referrals</b>	<b>59</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>165</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	1,227	80%	0 - 2 Years Old	222	15%
Voluntary Request	228	15%	3 - 5 Years Old	251	16%
CHINS Referral	68	4%	6 - 11 Years Old	508	33%
Other	8	1%	12 - 17 Years Old	547	36%
Unspecified	---	---	Unspecified	3	*
<b>Total Children Not in Placement</b>	<b>1,531</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>1,531</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

Region: Central			Area Office: South Central		
Total 51A Reports (CY'02)	2,548		Total Children in Caseload (12/31/02)	1,780	
Reports Screened In (CY'02)	1,485		Total Children in Placement (12/31/02)	417	
Screen In Rate (CY'02)	58%		Placement Rate for Children	23%	
Supported Investigations (CY'02)	869		Total Clinical Cases (12/31/02)	934	
Support Rate (CY'02)	59%		Total Adoption Cases (12/31/02)	46	
Average # New Cases Opened Per Month (Feb - Oct 2002)	60		Families with Children in Placement (12/31/02)	304	
Average # Cases Closed Per Month (Feb - Nov 2002)	36		% of Total Cases that are Placement Cases	33%	
<b>All DSS Consumers (Adults and Children)</b>					
<b>Race (12/31/02)</b>			<b>Primary Language (12/31/02)</b>		
White	2,646	76%	English	3,294	95%
Black	129	4%	Spanish	62	2%
Asian	4	*	Khmer (Cambodian)	---	---
Native American	---	---	Haitian Creole	---	---
Other	1	*	Other	104	3%
Unspecified	680	20%	<b>Total Consumers</b>	<b>3,460</b>	<b>100%</b>
<b>Total Consumers</b>	<b>3,460</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>404</b>	<b>12%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b>Children in Placement</b>					
<b>Initial Contact/Intakes (12/31/02)</b>			<b>Age Groups (12/31/02)</b>		
Supported 51A Report	324	78%	0 - 2 Years Old	59	14%
Voluntary Request	32	8%	3 - 5 Years Old	50	12%
CHINS Referral	48	12%	6 - 11 Years Old	121	29%
Other	10	2%	12 - 17 Years Old	187	45%
Unspecified	3	1%	<b>Total Children in Placement</b>	<b>417</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>417</b>	<b>100%</b>			
<b>Placement Type (12/31/02)</b>			<b>Continuous Time in Placement (12/31/02)</b>		
Kinship/Child-Specific Foster Home	114	27%	.5 Years or Less	128	31%
Unrestricted	136	33%	>.5 Years - 1 Year	76	18%
Pre-adoptive Home	11	3%	>1 Year - 2 Years	98	24%
Contracted Foster Home	64	15%	>2 Years - 4 Years	81	19%
Independent Living	---	---	>4 Years	34	8%
Residential - Commonworks	28	7%	<b>Total Children in Placement</b>	<b>417</b>	<b>100%</b>
Residential - Group Home	17	4%			
Residential - Residential Treatment	28	7%			
Residential - Shelter	4	1%			
Non-Referral Location	15	4%			
<b>Total Children in Placement</b>	<b>417</b>	<b>100%</b>			
<b>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></b>			<b>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></b>		
First-Time Entrants:	66	40%	Child Returned Home	28	51%
Foster Care	56	34%	New or Other Referral for Placement	19	35%
Residential	9	6%	Child on the Run	1	2%
Non-Referral Location <sup>(2)</sup>	1	1%	Placement in Non-Referral Location	4	7%
Re-Entrants:	97	60%	Custody to Other Individual or Agency	---	---
Foster Care	69	42%	Child 18 or Older	1	2%
Residential	24	15%	Other	2	4%
Non-Referral Location <sup>(2)</sup>	4	2%	<b>Total # Ending Service Referrals</b>	<b>55</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>163</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b>Children Not in Placement</b>					
<b>Initial Contact/Intakes (12/31/02)</b>			<b>Age Groups (12/31/02)</b>		
Supported 51A Report	1,118	82%	0 - 2 Years Old	203	15%
Voluntary Request	135	10%	3 - 5 Years Old	230	17%
CHINS Referral	103	8%	6 - 11 Years Old	464	34%
Other	7	1%	12 - 17 Years Old	455	33%
Unspecified	---	---	Unspecified	11	1%
<b>Total Children Not in Placement</b>	<b>1,363</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>1,363</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Central</b>			<b>Area Office: Worcester</b>		
Total 51A Reports (CY'02)	2,402		Total Children in Caseload (12/31/02)	2,293	
Reports Screened In (CY'02)	1,335		Total Children in Placement (12/31/02)	585	
Screen In Rate (CY'02)	56%		Placement Rate for Children	26%	
Supported Investigations (CY'02)	764		Total Clinical Cases (12/31/02)	1,120	
Support Rate (CY'02)	56%		Total Adoption Cases (12/31/02)	93	
Average # New Cases Opened Per Month (Feb - Oct 2002)	50		Families with Children in Placement (12/31/02)	393	
Average # Cases Closed Per Month (Feb - Nov 2002)	50		% of Total Cases that are Placement Cases	35%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b><u>Race (12/31/02)</u></b>			<b><u>Primary Language (12/31/02)</u></b>		
White	1,924	48%	English	3,576	89%
Black	616	15%	Spanish	319	8%
Asian	105	3%	Khmer (Cambodian)	4	*
Native American	10	*	Haitian Creole	2	*
Other	---	---	Other	110	3%
Unspecified	1,356	34%	<b>Total Consumers</b>	<b>4,011</b>	<b>100%</b>
<b>Total Consumers</b>	<b>4,011</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>1,441</b>	<b>36%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	441	75%	0 - 2 Years Old	84	14%
Voluntary Request	52	9%	3 - 5 Years Old	82	14%
CHINS Referral	58	10%	6 - 11 Years Old	171	29%
Other	34	6%	12 - 17 Years Old	248	42%
Unspecified	---	---	<b>Total Children in Placement</b>	<b>585</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>585</b>	<b>100%</b>			
<b><u>Placement Type (12/31/02)</u></b>			<b><u>Continuous Time in Placement (12/31/02)</u></b>		
Kinship/Child-Specific Foster Home	170	29%	.5 Years or Less	111	19%
Unrestricted	159	27%	>.5 Years - 1 Year	85	15%
Pre-adoptive Home	32	5%	>1 Year - 2 Years	167	29%
Contracted Foster Home	78	13%	>2 Years - 4 Years	140	24%
Independent Living	2	*	>4 Years	82	14%
Residential - Commonworks	47	8%	<b>Total Children in Placement</b>	<b>585</b>	<b>100%</b>
Residential - Group Home	26	4%			
Residential - Residential Treatment	47	8%			
Residential - Shelter	2	*			
Non-Referral Location	22	4%			
<b>Total Children in Placement</b>	<b>585</b>	<b>100%</b>			
<b><u>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>			<b><u>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>		
First-Time Entrants:	55	38%	Child Returned Home	19	33%
Foster Care	42	29%	New or Other Referral for Placement	24	41%
Residential	13	9%	Child on the Run	2	3%
Non-Referral Location <sup>(2)</sup>	---	---	Placement in Non-Referral Location	7	12%
Re-Entrants:	89	62%	Custody to Other Individual or Agency	---	---
Foster Care	63	44%	Child 18 or Older	1	2%
Residential	19	13%	Other	5	9%
Non-Referral Location <sup>(2)</sup>	7	5%	<b>Total # Ending Service Referrals</b>	<b>58</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>144</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	1,340	78%	0 - 2 Years Old	277	16%
Voluntary Request	153	9%	3 - 5 Years Old	273	16%
CHINS Referral	158	9%	6 - 11 Years Old	565	33%
Other	57	3%	12 - 17 Years Old	588	34%
Unspecified	---	---	Unspecified	5	*
<b>Total Children Not in Placement</b>	<b>1,708</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>1,708</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Northeast</b>		<b>(Regional statistics are based on area offices and contracted agencies (PAS) data)</b>			
Total 51A Reports (CY'02)	8,967	Total Children in Caseload (12/31/02)	6,918		
Reports Screened In (CY'02)	6,043	Total Children in Placement (12/31/02)	1,732		
Screen In Rate (CY'02)	67%	Placement Rate for Children	25%		
Supported Investigations (CY'02)	3,192	Total Clinical Cases (12/31/02)	3,587		
Support Rate (CY'02)	49%	Total Adoption Cases (12/31/02)	278		
Average # New Cases Opened Per Month (Feb - Oct 2002)	218	Families with Children in Placement (12/31/02)	1,360		
Average # Cases Closed Per Month (Feb - Nov 2002)	208	% of Total Cases that are Placement Cases	38%		
<b>All DSS Consumers (Adults and Children)</b>					
<b>Race (12/31/02)</b>		<b>Primary Language (12/31/02)</b>			
White	7,268	58%	English	10,799	
Black	924	7%	Spanish	1,073	
Asian	870	7%	Khmer (Cambodian)	371	
Native American	14	*	Haitian Creole	12	
Other	5	*	Other	317	
Unspecified	3,491	28%	<b>Total Consumers</b>	<b>12,572</b>	
<b>Total Consumers</b>	<b>12,572</b>	<b>100%</b>		<b>100%</b>	
<b>Hispanic Origin <sup>(1)</sup></b>	<b>3,625</b>	<b>29%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b>Children in Placement</b>					
<b>Initial Contact/Intakes (12/31/02)</b>		<b>Age Groups (12/31/02)</b>			
Supported 51A Report	1,373	79%	0 - 2 Years Old	138	
Voluntary Request	141	8%	3 - 5 Years Old	195	
CHINS Referral	120	7%	6 - 11 Years Old	418	
Other	94	5%	12 - 17 Years Old	981	
Unspecified	4	*	<b>Total Children in Placement</b>	<b>1,732</b>	
<b>Total Children in Placement</b>	<b>1,732</b>	<b>100%</b>		<b>100%</b>	
<b>Placement Type (12/31/02)</b>		<b>Continuous Time in Placement (12/31/02)</b>			
Kinship/Child-Specific Foster Home	404	23%	.5 Years or Less	372	
Unrestricted	374	22%	>.5 Years - 1 Year	249	
Pre-adoptive Home	62	4%	>1 Year - 2 Years	357	
Contracted Foster Home	295	17%	>2 Years - 4 Years	422	
Independent Living	7	*	>4 Years	332	
Residential - Commonworks	196	11%	<b>Total Children in Placement</b>	<b>1,732</b>	
Residential - Group Home	58	3%		<b>100%</b>	
Residential - Residential Treatment	201	12%			
Residential - Shelter	4	*			
Non-Referral Location	131	8%			
<b>Total Children in Placement</b>	<b>1,732</b>	<b>100%</b>			
<b>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></b>		<b>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></b>			
First-Time Entrants:	191	31%	Child Returned Home	86	
Foster Care	133	22%	New or Other Referral for Placement	103	
Residential	51	8%	Child on the Run	12	
Non-Referral Location <sup>(2)</sup>	7	1%	Placement in Non-Referral Location	18	
Re-Entrants:	422	69%	Custody to Other Individual or Agency	3	
Foster Care	253	41%	Child 18 or Older	5	
Residential	144	23%	Other	7	
Non-Referral Location <sup>(2)</sup>	25	4%	<b>Total # Ending Service Referrals</b>	<b>234</b>	
<b>Total # Starting Service Referrals</b>	<b>613</b>	<b>100%</b>		<b>100%</b>	
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b>Children Not in Placement</b>					
<b>Initial Contact/Intakes (12/31/02)</b>		<b>Age Groups (12/31/02)</b>			
Supported 51A Report	4,316	83%	0 - 2 Years Old	722	
Voluntary Request	395	8%	3 - 5 Years Old	872	
CHINS Referral	315	6%	6 - 11 Years Old	1,796	
Other	150	3%	12 - 17 Years Old	1,795	
Unspecified	10	*	Unspecified	1	
<b>Total Children Not in Placement</b>	<b>5,186</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>5,186</b>	

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

Region: Northeastern			Area Office: Lowell		
Total 51A Reports (CY'02)	1,772		Total Children in Caseload (12/31/02)	1,521	
Reports Screened In (CY'02)	1,258		Total Children in Placement (12/31/02)	428	
Screen In Rate (CY'02)	71%		Placement Rate for Children	28%	
Supported Investigations (CY'02)	628		Total Clinical Cases (12/31/02)	796	
Support Rate (CY'02)	43%		Total Adoption Cases (12/31/02)	61	
Average # New Cases Opened Per Month (Feb - Oct 2002)	49		Families with Children in Placement (12/31/02)	310	
Average # Cases Closed Per Month (Feb - Nov 2002)	45		% of Total Cases that are Placement Cases	39%	
<b>All DSS Consumers (Adults and Children)</b>					
<b>Race (12/31/02)</b>			<b>Primary Language (12/31/02)</b>		
White	1,478	56%	English	2,227	84%
Black	144	5%	Spanish	129	5%
Asian	508	19%	Khmer (Cambodian)	223	8%
Native American	1	*	Haitian Creole	---	---
Other	1	*	Other	75	3%
Unspecified	522	20%	<b>Total Consumers</b>	<b>2,654</b>	<b>100%</b>
<b>Total Consumers</b>	<b>2,654</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>585</b>	<b>22%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b>Children in Placement</b>					
<b>Initial Contact/Intakes (12/31/02)</b>			<b>Age Groups (12/31/02)</b>		
Supported 51A Report	318	74%	0 - 2 Years Old	32	7%
Voluntary Request	28	7%	3 - 5 Years Old	50	12%
CHINS Referral	63	15%	6 - 11 Years Old	95	22%
Other	19	4%	12 - 17 Years Old	251	59%
Unspecified	---	---	<b>Total Children in Placement</b>	<b>428</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>428</b>	<b>100%</b>			
<b>Placement Type (12/31/02)</b>			<b>Continuous Time in Placement (12/31/02)</b>		
Kinship/Child-Specific Foster Home	120	28%	.5 Years or Less	90	21%
Unrestricted	100	23%	>.5 Years - 1 Year	54	13%
Pre-adoptive Home	15	4%	>1 Year - 2 Years	95	22%
Contracted Foster Home	61	14%	>2 Years - 4 Years	94	22%
Independent Living	---	---	>4 Years	95	22%
Residential - Commonworks	48	11%	<b>Total Children in Placement</b>	<b>428</b>	<b>100%</b>
Residential - Group Home	6	1%			
Residential - Residential Treatment	47	11%			
Residential - Shelter	1	*			
Non-Referral Location	30	7%			
<b>Total Children in Placement</b>	<b>428</b>	<b>100%</b>			
<b>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></b>			<b>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></b>		
First-Time Entrants:	54	42%	Child Returned Home	21	44%
Foster Care	49	38%	New or Other Referral for Placement	14	29%
Residential	5	4%	Child on the Run	5	10%
Non-Referral Location <sup>(2)</sup>	---	---	Placement in Non-Referral Location	4	8%
Re-Entrants:	76	58%	Custody to Other Individual or Agency	1	2%
Foster Care	46	35%	Child 18 or Older	2	4%
Residential	22	17%	Other	1	2%
Non-Referral Location <sup>(2)</sup>	8	6%	<b>Total # Ending Service Referrals</b>	<b>48</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>130</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b>Children Not in Placement</b>					
<b>Initial Contact/Intakes (12/31/02)</b>			<b>Age Groups (12/31/02)</b>		
Supported 51A Report	789	72%	0 - 2 Years Old	153	14%
Voluntary Request	72	7%	3 - 5 Years Old	184	17%
CHINS Referral	197	18%	6 - 11 Years Old	335	31%
Other	34	3%	12 - 17 Years Old	421	39%
Unspecified	1	*	Unspecified	---	---
<b>Total Children Not in Placement</b>	<b>1,093</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>1,093</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Northeastern</b>			<b>Area Office: Lawrence</b>		
Total 51A Reports (CY'02)	1,960		Total Children in Caseload (12/31/02)	1,520	
Reports Screened In (CY'02)	1,401		Total Children in Placement (12/31/02)	354	
Screen In Rate (CY'02)	71%		Placement Rate for Children	23%	
Supported Investigations (CY'02)	669		Total Clinical Cases (12/31/02)	702	
Support Rate (CY'02)	47%		Total Adoption Cases (12/31/02)	65	
Average # New Cases Opened Per Month (Feb - Oct 2002)	36		Families with Children in Placement (12/31/02)	245	
Average # Cases Closed Per Month (Feb - Nov 2002)	43		% of Total Cases that are Placement Cases	35%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b><u>Race (12/31/02)</u></b>			<b><u>Primary Language (12/31/02)</u></b>		
White	1,139	43%	English	1,994	76%
Black	103	4%	Spanish	550	21%
Asian	34	1%	Khmer (Cambodian)	3	*
Native American	9	*	Haitian Creole	---	---
Other	4	*	Other	73	3%
Unspecified	1,331	51%	<b>Total Consumers</b>	<b>2,620</b>	<b>100%</b>
<b>Total Consumers</b>	<b>2,620</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>1,658</b>	<b>63%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	304	86%	0 - 2 Years Old	32	9%
Voluntary Request	11	3%	3 - 5 Years Old	45	13%
CHINS Referral	24	7%	6 - 11 Years Old	86	24%
Other	15	4%	12 - 17 Years Old	191	54%
Unspecified	---	---	<b>Total Children in Placement</b>	<b>354</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>354</b>	<b>100%</b>			
<b><u>Placement Type (12/31/02)</u></b>			<b><u>Continuous Time in Placement (12/31/02)</u></b>		
Kinship/Child-Specific Foster Home	53	15%	.5 Years or Less	64	18%
Unrestricted	97	27%	>.5 Years - 1 Year	42	12%
Pre-adoptive Home	19	5%	>1 Year - 2 Years	70	20%
Contracted Foster Home	71	20%	>2 Years - 4 Years	114	32%
Independent Living	1	*	>4 Years	64	18%
Residential - Commonworks	32	9%	<b>Total Children in Placement</b>	<b>354</b>	<b>100%</b>
Residential - Group Home	9	3%			
Residential - Residential Treatment	32	9%			
Residential - Shelter	---	---			
Non-Referral Location	40	11%			
<b>Total Children in Placement</b>	<b>354</b>	<b>100%</b>			
<b><u>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>			<b><u>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>		
First-Time Entrants:	31	25%	Child Returned Home	13	30%
Foster Care	23	19%	New or Other Referral for Placement	15	35%
Residential	5	4%	Child on the Run	2	5%
Non-Referral Location <sup>(2)</sup>	3	2%	Placement in Non-Referral Location	6	14%
Re-Entrants:	92	75%	Custody to Other Individual or Agency	2	5%
Foster Care	64	52%	Child 18 or Older	1	2%
Residential	22	18%	Other	4	9%
Non-Referral Location <sup>(2)</sup>	6	5%	<b>Total # Ending Service Referrals</b>	<b>43</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>123</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	1,066	91%	0 - 2 Years Old	167	14%
Voluntary Request	32	3%	3 - 5 Years Old	186	16%
CHINS Referral	58	5%	6 - 11 Years Old	446	38%
Other	3	*	12 - 17 Years Old	367	31%
Unspecified	7	1%	Unspecified	---	---
<b>Total Children Not in Placement</b>	<b>1,166</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>1,166</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Northeastern</b>			<b>Area Office: Haverhill</b>		
Total 51A Reports (CY'02)	1,606		Total Children in Caseload (12/31/02)	1,110	
Reports Screened In (CY'02)	1,152		Total Children in Placement (12/31/02)	292	
Screen In Rate (CY'02)	72%		Placement Rate for Children	26%	
Supported Investigations (CY'02)	615		Total Clinical Cases (12/31/02)	574	
Support Rate (CY'02)	52%		Total Adoption Cases (12/31/02)	40	
Average # New Cases Opened Per Month (Feb - Oct 2002)	39		Families with Children in Placement (12/31/02)	224	
Average # Cases Closed Per Month (Feb - Nov 2002)	39		% of Total Cases that are Placement Cases	39%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b><u>Race (12/31/02)</u></b>			<b><u>Primary Language (12/31/02)</u></b>		
White	1,522	72%	English	1,989	94%
Black	66	3%	Spanish	82	4%
Asian	3	*	Khmer (Cambodian)	---	---
Native American	1	*	Haitian Creole	---	---
Other	---	---	Other	38	2%
Unspecified	517	25%	<b>Total Consumers</b>	<b>2,109</b>	<b>100%</b>
<b>Total Consumers</b>	<b>2,109</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>296</b>	<b>14%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	241	83%	0 - 2 Years Old	27	9%
Voluntary Request	28	10%	3 - 5 Years Old	30	10%
CHINS Referral	13	4%	6 - 11 Years Old	81	28%
Other	10	3%	12 - 17 Years Old	154	53%
Unspecified	---	---	<b>Total Children in Placement</b>	<b>292</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>292</b>	<b>100%</b>			
<b><u>Placement Type (12/31/02)</u></b>			<b><u>Continuous Time in Placement (12/31/02)</u></b>		
Kinship/Child-Specific Foster Home	63	22%	.5 Years or Less	68	23%
Unrestricted	55	19%	>.5 Years - 1 Year	43	15%
Pre-adoptive Home	11	4%	>1 Year - 2 Years	59	20%
Contracted Foster Home	61	21%	>2 Years - 4 Years	72	25%
Independent Living	---	---	>4 Years	50	17%
Residential - Commonworks	31	11%	<b>Total Children in Placement</b>	<b>292</b>	<b>100%</b>
Residential - Group Home	12	4%			
Residential - Residential Treatment	46	16%			
Residential - Shelter	---	---			
Non-Referral Location	13	4%			
<b>Total Children in Placement</b>	<b>292</b>	<b>100%</b>			
<b><u>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>			<b><u>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>		
First-Time Entrants:	41	36%	Child Returned Home	18	47%
Foster Care	24	21%	New or Other Referral for Placement	14	37%
Residential	16	14%	Child on the Run	---	---
Non-Referral Location <sup>(2)</sup>	1	1%	Placement in Non-Referral Location	5	13%
Re-Entrants:	72	64%	Custody to Other Individual or Agency	---	---
Foster Care	45	40%	Child 18 or Older	1	3%
Residential	25	22%	Other	---	---
Non-Referral Location <sup>(2)</sup>	2	2%	<b>Total # Ending Service Referrals</b>	<b>38</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>113</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	716	88%	0 - 2 Years Old	111	14%
Voluntary Request	72	9%	3 - 5 Years Old	145	18%
CHINS Referral	27	3%	6 - 11 Years Old	282	34%
Other	3	*	12 - 17 Years Old	280	34%
Unspecified	---	---	Unspecified	---	---
<b>Total Children Not in Placement</b>	<b>818</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>818</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Northeastern</b>			<b>Area Office: Cape Ann</b>		
Total 51A Reports (CY'02)	1,884		Total Children in Caseload (12/31/02)	1,222	
Reports Screened In (CY'02)	1,221		Total Children in Placement (12/31/02)	306	
Screen In Rate (CY'02)	65%		Placement Rate for Children	25%	
Supported Investigations (CY'02)	709		Total Clinical Cases (12/31/02)	693	
Support Rate (CY'02)	53%		Total Adoption Cases (12/31/02)	44	
Average # New Cases Opened Per Month (Feb - Oct 2002)	45		Families with Children in Placement (12/31/02)	263	
Average # Cases Closed Per Month (Feb - Nov 2002)	41		% of Total Cases that are Placement Cases	38%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b>Race (12/31/02)</b>			<b>Primary Language (12/31/02)</b>		
White	1,701	72%	English	2,202	94%
Black	163	7%	Spanish	87	4%
Asian	8	*	Khmer (Cambodian)	---	---
Native American	---	---	Haitian Creole	1	*
Other	---	---	Other	57	2%
Unspecified	475	20%	<b>Total Consumers</b>	<b>2,347</b>	<b>100%</b>
<b>Total Consumers</b>	<b>2,347</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>321</b>	<b>14%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b>Initial Contact/Intakes (12/31/02)</b>			<b>Age Groups (12/31/02)</b>		
Supported 51A Report	227	74%	0 - 2 Years Old	20	7%
Voluntary Request	41	13%	3 - 5 Years Old	29	9%
CHINS Referral	20	7%	6 - 11 Years Old	67	22%
Other	17	6%	12 - 17 Years Old	190	62%
Unspecified	1	*	<b>Total Children in Placement</b>	<b>306</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>306</b>	<b>100%</b>			
<b>Placement Type (12/31/02)</b>			<b>Continuous Time in Placement (12/31/02)</b>		
Kinship/Child-Specific Foster Home	81	26%	.5 Years or Less	74	24%
Unrestricted	54	18%	>.5 Years - 1 Year	52	17%
Pre-adoptive Home	8	3%	>1 Year - 2 Years	60	20%
Contracted Foster Home	36	12%	>2 Years - 4 Years	69	23%
Independent Living	3	1%	>4 Years	51	17%
Residential - Commonworks	46	15%	<b>Total Children in Placement</b>	<b>306</b>	<b>100%</b>
Residential - Group Home	13	4%			
Residential - Residential Treatment	41	13%			
Residential - Shelter	3	1%			
Non-Referral Location	21	7%			
<b>Total Children in Placement</b>	<b>306</b>	<b>100%</b>			
<b>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></b>			<b>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></b>		
First-Time Entrants:	38	29%	Child Returned Home	17	34%
Foster Care	21	16%	New or Other Referral for Placement	29	58%
Residential	14	11%	Child on the Run	1	2%
Non-Referral Location <sup>(2)</sup>	3	2%	Placement in Non-Referral Location	2	4%
Re-Entrants:	93	71%	Custody to Other Individual or Agency	---	---
Foster Care	47	36%	Child 18 or Older	---	---
Residential	40	31%	Other	1	2%
Non-Referral Location <sup>(2)</sup>	6	5%	<b>Total # Ending Service Referrals</b>	<b>50</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>131</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b>Initial Contact/Intakes (12/31/02)</b>			<b>Age Groups (12/31/02)</b>		
Supported 51A Report	753	82%	0 - 2 Years Old	125	14%
Voluntary Request	107	12%	3 - 5 Years Old	160	17%
CHINS Referral	27	3%	6 - 11 Years Old	305	33%
Other	27	3%	12 - 17 Years Old	326	36%
Unspecified	2	*	Unspecified	---	---
<b>Total Children Not in Placement</b>	<b>916</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>916</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.



## DSS AREA OFFICE STATISTICS

<b>Region: Northeastern</b>			<b>Area Office: Lynn</b>		
Total 51A Reports (CY'02)	1,745		Total Children in Caseload (12/31/02)	1,539	
Reports Screened In (CY'02)	1,011		Total Children in Placement (12/31/02)	349	
Screen In Rate (CY'02)	58%		Placement Rate for Children	23%	
Supported Investigations (CY'02)	570		Total Clinical Cases (12/31/02)	818	
Support Rate (CY'02)	53%		Total Adoption Cases (12/31/02)	68	
Average # New Cases Opened Per Month (Feb - Oct 2002)	48		Families with Children in Placement (12/31/02)	316	
Average # Cases Closed Per Month (Feb - Nov 2002)	41		% of Total Cases that are Placement Cases	39%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b><u>Race (12/31/02)</u></b>			<b><u>Primary Language (12/31/02)</u></b>		
White	1,423	50%	English	2,375	84%
Black	445	16%	Spanish	223	8%
Asian	317	11%	Khmer (Cambodian)	145	5%
Native American	3	*	Haitian Creole	11	*
Other	---	---	Other	74	3%
Unspecified	640	23%	<b>Total Consumers</b>	<b>2,828</b>	<b>100%</b>
<b>Total Consumers</b>	<b>2,828</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>760</b>	<b>27%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	280	80%	0 - 2 Years Old	27	8%
Voluntary Request	33	9%	3 - 5 Years Old	41	12%
CHINS Referral	---	---	6 - 11 Years Old	89	26%
Other	33	9%	12 - 17 Years Old	192	55%
Unspecified	3	1%	<b>Total Children in Placement</b>	<b>349</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>349</b>	<b>100%</b>			
<b><u>Placement Type (12/31/02)</u></b>			<b><u>Continuous Time in Placement (12/31/02)</u></b>		
Kinship/Child-Specific Foster Home	85	24%	.5 Years or Less	75	21%
Unrestricted	68	19%	>.5 Years - 1 Year	56	16%
Pre-adoptive Home	9	3%	>1 Year - 2 Years	73	21%
Contracted Foster Home	66	19%	>2 Years - 4 Years	73	21%
Independent Living	3	1%	>4 Years	72	21%
Residential - Commonworks	39	11%	<b>Total Children in Placement</b>	<b>349</b>	<b>100%</b>
Residential - Group Home	18	5%			
Residential - Residential Treatment	34	10%			
Residential - Shelter	---	---			
Non-Referral Location	27	8%			
<b>Total Children in Placement</b>	<b>349</b>	<b>100%</b>			
<b><u>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>			<b><u>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>		
First-Time Entrants:	27	23%	Child Returned Home	17	31%
Foster Care	16	14%	New or Other Referral for Placement	31	56%
Residential	11	9%	Child on the Run	4	7%
Non-Referral Location <sup>(2)</sup>	---	---	Placement in Non-Referral Location	1	2%
Re-Entrants:	89	77%	Custody to Other Individual or Agency	---	---
Foster Care	51	44%	Child 18 or Older	1	2%
Residential	35	30%	Other	1	2%
Non-Referral Location <sup>(2)</sup>	3	3%	<b>Total # Ending Service Referrals</b>	<b>55</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>116</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	989	83%	0 - 2 Years Old	166	14%
Voluntary Request	112	9%	3 - 5 Years Old	195	16%
CHINS Referral	6	1%	6 - 11 Years Old	427	36%
Other	83	7%	12 - 17 Years Old	401	34%
Unspecified	---	---	Unspecified	1	*
<b>Total Children Not in Placement</b>	<b>1,190</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>1,190</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Metro</b>		<b>(Regional statistics are based on area offices and contracted agencies (PAS) data)</b>			
Total 51A Reports (CY'02)	6,250	Total Children in Caseload (12/31/02)	4,974		
Reports Screened In (CY'02)	4,085	Total Children in Placement (12/31/02)	1,167		
Screen In Rate (CY'02)	65%	Placement Rate for Children	23%		
Supported Investigations (CY'02)	2,756	Total Clinical Cases (12/31/02)	3,014		
Support Rate (CY'02)	58%	Total Adoption Cases (12/31/02)	195		
Average # New Cases Opened Per Month (Feb - Oct 2002)	188	Families with Children in Placement (12/31/02)	1,058		
Average # Cases Closed Per Month (Feb - Nov 2002)	188	% of Total Cases that are Placement Cases	35%		
<b>All DSS Consumers (Adults and Children)</b>					
<b>Race (12/31/02)</b>		<b>Primary Language (12/31/02)</b>			
White	6,659	67%	English	9,100	
Black	1,316	13%	Spanish	252	
Asian	188	2%	Khmer (Cambodian)	---	
Native American	6	*	Haitian Creole	129	
Other	9	*	Other	420	
Unspecified	1,723	17%	<b>Total Consumers</b>	<b>9,901</b>	
<b>Total Consumers</b>	<b>9,901</b>	<b>100%</b>		<b>100%</b>	
<b>Hispanic Origin <sup>(1)</sup></b>	<b>1,050</b>	<b>11%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b>Children in Placement</b>					
<b>Initial Contact/Intakes (12/31/02)</b>		<b>Age Groups (12/31/02)</b>			
Supported 51A Report	836	72%	0 - 2 Years Old	114	
Voluntary Request	212	18%	3 - 5 Years Old	109	
CHINS Referral	79	7%	6 - 11 Years Old	273	
Other	37	3%	12 - 17 Years Old	671	
Unspecified	3	*	<b>Total Children in Placement</b>	<b>1,167</b>	
<b>Total Children in Placement</b>	<b>1,167</b>	<b>100%</b>		<b>100%</b>	
<b>Placement Type (12/31/02)</b>		<b>Continuous Time in Placement (12/31/02)</b>			
Kinship/Child-Specific Foster Home	288	25%	.5 Years or Less	272	
Unrestricted	202	17%	>.5 Years - 1 Year	234	
Pre-adoptive Home	31	3%	>1 Year - 2 Years	292	
Contracted Foster Home	162	14%	>2 Years - 4 Years	217	
Independent Living	2	*	>4 Years	152	
Residential - Commonworks	223	19%	<b>Total Children in Placement</b>	<b>1,167</b>	
Residential - Group Home	60	5%		<b>100%</b>	
Residential - Residential Treatment	139	12%			
Residential - Shelter	20	2%			
Non-Referral Location	40	3%			
<b>Total Children in Placement</b>	<b>1,167</b>	<b>100%</b>			
<b>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></b>		<b>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></b>			
First-Time Entrants:	132	30%	Child Returned Home	75	
Foster Care	80	18%	New or Other Referral for Placement	82	
Residential	48	11%	Child on the Run	8	
Non-Referral Location <sup>(2)</sup>	4	1%	Placement in Non-Referral Location	21	
Re-Entrants:	313	70%	Custody to Other Individual or Agency	13	
Foster Care	132	30%	Child 18 or Older	3	
Residential	172	39%	Other	13	
Non-Referral Location <sup>(2)</sup>	9	2%	<b>Total # Ending Service Referrals</b>	<b>215</b>	
<b>Total # Starting Service Referrals</b>	<b>445</b>	<b>100%</b>		<b>100%</b>	
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b>Children Not in Placement</b>					
<b>Initial Contact/Intakes (12/31/02)</b>		<b>Age Groups (12/31/02)</b>			
Supported 51A Report	3,012	79%	0 - 2 Years Old	518	
Voluntary Request	631	17%	3 - 5 Years Old	571	
CHINS Referral	113	3%	6 - 11 Years Old	1,239	
Other	49	1%	12 - 17 Years Old	1,474	
Unspecified	2	*	Unspecified	5	
<b>Total Children Not in Placement</b>	<b>3,807</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>3,807</b>	

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Metro</b>			<b>Area Office: Malden</b>		
Total 51A Reports (CY'02)	1,353		Total Children in Caseload (12/31/02)	1,135	
Reports Screened In (CY'02)	957		Total Children in Placement (12/31/02)	241	
Screen In Rate (CY'02)	71%		Placement Rate for Children	21%	
Supported Investigations (CY'02)	629		Total Clinical Cases (12/31/02)	657	
Support Rate (CY'02)	61%		Total Adoption Cases (12/31/02)	32	
Average # New Cases Opened Per Month (Feb - Oct 2002)	39		Families with Children in Placement (12/31/02)	201	
Average # Cases Closed Per Month (Feb - Nov 2002)	30		% of Total Cases that are Placement Cases	31%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b><u>Race (12/31/02)</u></b>			<b><u>Primary Language (12/31/02)</u></b>		
White	1,549	69%	English	2,068	93%
Black	311	14%	Spanish	36	2%
Asian	50	2%	Khmer (Cambodian)	---	---
Native American	1	*	Haitian Creole	51	2%
Other	1	*	Other	78	3%
Unspecified	321	14%	<b>Total Consumers</b>	<b>2,233</b>	<b>100%</b>
<b>Total Consumers</b>	<b>2,233</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>139</b>	<b>6%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	177	73%	0 - 2 Years Old	21	9%
Voluntary Request	47	20%	3 - 5 Years Old	22	9%
CHINS Referral	4	2%	6 - 11 Years Old	63	26%
Other	11	5%	12 - 17 Years Old	135	56%
Unspecified	2	1%	<b>Total Children in Placement</b>	<b>241</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>241</b>	<b>100%</b>			
<b><u>Placement Type (12/31/02)</u></b>			<b><u>Continuous Time in Placement (12/31/02)</u></b>		
Kinship/Child-Specific Foster Home	49	20%	.5 Years or Less	55	23%
Unrestricted	28	12%	>.5 Years - 1 Year	38	16%
Pre-adoptive Home	4	2%	>1 Year - 2 Years	66	27%
Contracted Foster Home	50	21%	>2 Years - 4 Years	50	21%
Independent Living	---	---	>4 Years	32	13%
Residential - Commonworks	47	20%	<b>Total Children in Placement</b>	<b>241</b>	<b>100%</b>
Residential - Group Home	15	6%			
Residential - Residential Treatment	32	13%			
Residential - Shelter	5	2%			
Non-Referral Location	11	5%			
<b>Total Children in Placement</b>	<b>241</b>	<b>100%</b>			
<b><u>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>			<b><u>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>		
First-Time Entrants:	26	29%	Child Returned Home	15	32%
Foster Care	15	16%	New or Other Referral for Placement	22	47%
Residential	11	12%	Child on the Run	2	4%
Non-Referral Location <sup>(2)</sup>	---	---	Placement in Non-Referral Location	3	6%
Re-Entrants:	65	71%	Custody to Other Individual or Agency	1	2%
Foster Care	24	26%	Child 18 or Older	1	2%
Residential	39	43%	Other	3	6%
Non-Referral Location <sup>(2)</sup>	2	2%	<b>Total # Ending Service Referrals</b>	<b>47</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>91</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	721	81%	0 - 2 Years Old	119	13%
Voluntary Request	149	17%	3 - 5 Years Old	138	15%
CHINS Referral	6	1%	6 - 11 Years Old	308	34%
Other	18	2%	12 - 17 Years Old	329	37%
Unspecified	---	---	Unspecified	---	---
<b>Total Children Not in Placement</b>	<b>894</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>894</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Metro</b>			<b>Area Office: Framingham</b>		
Total 51A Reports (CY'02)	1,505		Total Children in Caseload (12/31/02)	912	
Reports Screened In (CY'02)	792		Total Children in Placement (12/31/02)	219	
Screen In Rate (CY'02)	53%		Placement Rate for Children	24%	
Supported Investigations (CY'02)	554		Total Clinical Cases (12/31/02)	521	
Support Rate (CY'02)	56%		Total Adoption Cases (12/31/02)	35	
Average # New Cases Opened Per Month (Feb - Oct 2002)	33		Families with Children in Placement (12/31/02)	188	
Average # Cases Closed Per Month (Feb - Nov 2002)	38		% of Total Cases that are Placement Cases	36%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b><u>Race (12/31/02)</u></b>			<b><u>Primary Language (12/31/02)</u></b>		
White	1,297	73%	English	1,582	90%
Black	143	8%	Spanish	74	4%
Asian	18	1%	Khmer (Cambodian)	---	---
Native American	5	*	Haitian Creole	---	---
Other	2	*	Other	109	6%
Unspecified	300	17%	<b>Total Consumers</b>	<b>1,765</b>	<b>100%</b>
<b>Total Consumers</b>	<b>1,765</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>331</b>	<b>19%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	144	66%	0 - 2 Years Old	25	11%
Voluntary Request	36	16%	3 - 5 Years Old	24	11%
CHINS Referral	35	16%	6 - 11 Years Old	40	18%
Other	4	2%	12 - 17 Years Old	130	59%
Unspecified	---	---	<b>Total Children in Placement</b>	<b>219</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>219</b>	<b>100%</b>			
<b><u>Placement Type (12/31/02)</u></b>			<b><u>Continuous Time in Placement (12/31/02)</u></b>		
Kinship/Child-Specific Foster Home	40	18%	.5 Years or Less	49	22%
Unrestricted	48	22%	>.5 Years - 1 Year	42	19%
Pre-adoptive Home	3	1%	>1 Year - 2 Years	59	27%
Contracted Foster Home	27	12%	>2 Years - 4 Years	38	17%
Independent Living	---	---	>4 Years	31	14%
Residential - Commonworks	46	21%	<b>Total Children in Placement</b>	<b>219</b>	<b>100%</b>
Residential - Group Home	12	5%			
Residential - Residential Treatment	30	14%			
Residential - Shelter	6	3%			
Non-Referral Location	7	3%			
<b>Total Children in Placement</b>	<b>219</b>	<b>100%</b>			
<b><u>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>			<b><u>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>		
First-Time Entrants:	27	33%	Child Returned Home	14	37%
Foster Care	18	22%	New or Other Referral for Placement	13	34%
Residential	8	10%	Child on the Run	2	5%
Non-Referral Location <sup>(2)</sup>	1	1%	Placement in Non-Referral Location	3	8%
Re-Entrants:	56	67%	Custody to Other Individual or Agency	3	8%
Foster Care	26	31%	Child 18 or Older	---	---
Residential	29	35%	Other	3	8%
Non-Referral Location <sup>(2)</sup>	1	1%	<b>Total # Ending Service Referrals</b>	<b>38</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>83</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	588	85%	0 - 2 Years Old	111	16%
Voluntary Request	52	8%	3 - 5 Years Old	114	16%
CHINS Referral	38	5%	6 - 11 Years Old	228	33%
Other	15	2%	12 - 17 Years Old	239	34%
Unspecified	---	---	Unspecified	1	*
<b>Total Children Not in Placement</b>	<b>693</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>693</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Metro</b>			<b>Area Office: Cambridge</b>		
Total 51A Reports (CY'02)	1,091		Total Children in Caseload (12/31/02)	931	
Reports Screened In (CY'02)	782		Total Children in Placement (12/31/02)	229	
Screen In Rate (CY'02)	72%		Placement Rate for Children	25%	
Supported Investigations (CY'02)	542		Total Clinical Cases (12/31/02)	596	
Support Rate (CY'02)	59%		Total Adoption Cases (12/31/02)	38	
Average # New Cases Opened Per Month (Feb - Oct 2002)	43		Families with Children in Placement (12/31/02)	224	
Average # Cases Closed Per Month (Feb - Nov 2002)	39		% of Total Cases that are Placement Cases	38%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b><u>Race (12/31/02)</u></b>			<b><u>Primary Language (12/31/02)</u></b>		
White	997	53%	English	1,653	88%
Black	439	23%	Spanish	70	4%
Asian	30	2%	Khmer (Cambodian)	---	---
Native American	---	---	Haitian Creole	52	3%
Other	1	*	Other	109	6%
Unspecified	417	22%	<b>Total Consumers</b>	<b>1,884</b>	<b>100%</b>
<b>Total Consumers</b>	<b>1,884</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>309</b>	<b>16%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	175	76%	0 - 2 Years Old	25	11%
Voluntary Request	38	17%	3 - 5 Years Old	21	9%
CHINS Referral	6	3%	6 - 11 Years Old	56	24%
Other	9	4%	12 - 17 Years Old	127	55%
Unspecified	1	*	<b>Total Children in Placement</b>	<b>229</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>229</b>	<b>100%</b>			
<b><u>Placement Type (12/31/02)</u></b>			<b><u>Continuous Time in Placement (12/31/02)</u></b>		
Kinship/Child-Specific Foster Home	47	21%	.5 Years or Less	54	24%
Unrestricted	56	24%	>.5 Years - 1 Year	56	24%
Pre-adoptive Home	4	2%	>1 Year - 2 Years	43	19%
Contracted Foster Home	32	14%	>2 Years - 4 Years	38	17%
Independent Living	1	*	>4 Years	38	17%
Residential - Commonworks	39	17%	<b>Total Children in Placement</b>	<b>229</b>	<b>100%</b>
Residential - Group Home	15	7%			
Residential - Residential Treatment	20	9%			
Residential - Shelter	5	2%			
Non-Referral Location	10	4%			
<b>Total Children in Placement</b>	<b>229</b>	<b>100%</b>			
<b><u>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>			<b><u>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>		
First-Time Entrants:	22	24%	Child Returned Home	13	33%
Foster Care	12	13%	New or Other Referral for Placement	15	38%
Residential	8	9%	Child on the Run	1	3%
Non-Referral Location <sup>(2)</sup>	2	2%	Placement in Non-Referral Location	6	15%
Re-Entrants:	70	76%	Custody to Other Individual or Agency	2	5%
Foster Care	32	35%	Child 18 or Older	---	---
Residential	36	39%	Other	2	5%
Non-Referral Location <sup>(2)</sup>	2	2%	<b>Total # Ending Service Referrals</b>	<b>39</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>92</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	571	81%	0 - 2 Years Old	114	16%
Voluntary Request	120	17%	3 - 5 Years Old	101	14%
CHINS Referral	6	1%	6 - 11 Years Old	225	32%
Other	5	1%	12 - 17 Years Old	261	37%
Unspecified	---	---	Unspecified	1	*
<b>Total Children Not in Placement</b>	<b>702</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>702</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Metro</b>			<b>Area Office: Arlington</b>		
Total 51A Reports (CY'02)	1,092		Total Children in Caseload (12/31/02)	973	
Reports Screened In (CY'02)	722		Total Children in Placement (12/31/02)	179	
Screen In Rate (CY'02)	66%		Placement Rate for Children	18%	
Supported Investigations (CY'02)	440		Total Clinical Cases (12/31/02)	609	
Support Rate (CY'02)	54%		Total Adoption Cases (12/31/02)	26	
Average # New Cases Opened Per Month (Feb - Oct 2002)	29		Families with Children in Placement (12/31/02)	167	
Average # Cases Closed Per Month (Feb - Nov 2002)	37		% of Total Cases that are Placement Cases	27%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b><u>Race (12/31/02)</u></b>			<b><u>Primary Language (12/31/02)</u></b>		
White	1,365	69%	English	1,841	93%
Black	153	8%	Spanish	59	3%
Asian	33	2%	Khmer (Cambodian)	---	---
Native American	---	---	Haitian Creole	15	1%
Other	1	*	Other	60	3%
Unspecified	423	21%	<b>Total Consumers</b>	<b>1,975</b>	<b>100%</b>
<b>Total Consumers</b>	<b>1,975</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>183</b>	<b>9%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	121	68%	0 - 2 Years Old	10	6%
Voluntary Request	36	20%	3 - 5 Years Old	17	9%
CHINS Referral	19	11%	6 - 11 Years Old	36	20%
Other	3	2%	12 - 17 Years Old	116	65%
Unspecified	---	---	<b>Total Children in Placement</b>	<b>179</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>179</b>	<b>100%</b>			
<b><u>Placement Type (12/31/02)</u></b>			<b><u>Continuous Time in Placement (12/31/02)</u></b>		
Kinship/Child-Specific Foster Home	43	24%	.5 Years or Less	45	25%
Unrestricted	23	13%	>.5 Years - 1 Year	38	21%
Pre-adoptive Home	9	5%	>1 Year - 2 Years	38	21%
Contracted Foster Home	24	13%	>2 Years - 4 Years	46	26%
Independent Living	---	---	>4 Years	12	7%
Residential - Commonworks	43	24%	<b>Total Children in Placement</b>	<b>179</b>	<b>100%</b>
Residential - Group Home	9	5%			
Residential - Residential Treatment	23	13%			
Residential - Shelter	---	---			
Non-Referral Location	5	3%			
<b>Total Children in Placement</b>	<b>179</b>	<b>100%</b>			
<b><u>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>			<b><u>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>		
First-Time Entrants:	26	31%	Child Returned Home	16	36%
Foster Care	13	15%	New or Other Referral for Placement	18	41%
Residential	13	15%	Child on the Run	1	2%
Non-Referral Location <sup>(2)</sup>	---	---	Placement in Non-Referral Location	1	2%
Re-Entrants:	58	69%	Custody to Other Individual or Agency	4	9%
Foster Care	22	26%	Child 18 or Older	1	2%
Residential	33	39%	Other	3	7%
Non-Referral Location <sup>(2)</sup>	3	4%	<b>Total # Ending Service Referrals</b>	<b>44</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>84</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	575	72%	0 - 2 Years Old	77	10%
Voluntary Request	180	23%	3 - 5 Years Old	104	13%
CHINS Referral	35	4%	6 - 11 Years Old	254	32%
Other	2	*	12 - 17 Years Old	356	45%
Unspecified	2	*	Unspecified	3	*
<b>Total Children Not in Placement</b>	<b>794</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>794</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Metro</b>			<b>Area Office: Coastal</b>		
Total 51A Reports (CY'02)	1,209		Total Children in Caseload (12/31/02)	994	
Reports Screened In (CY'02)	832		Total Children in Placement (12/31/02)	290	
Screen In Rate (CY'02)	69%		Placement Rate for Children	29%	
Supported Investigations (CY'02)	578		Total Clinical Cases (12/31/02)	615	
Support Rate (CY'02)	57%		Total Adoption Cases (12/31/02)	63	
Average # New Cases Opened Per Month (Feb - Oct 2002)	43		Families with Children in Placement (12/31/02)	272	
Average # Cases Closed Per Month (Feb - Nov 2002)	44		% of Total Cases that are Placement Cases	44%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b><u>Race (12/31/02)</u></b>			<b><u>Primary Language (12/31/02)</u></b>		
White	1,431	72%	English	1,910	96%
Black	247	12%	Spanish	13	1%
Asian	57	3%	Khmer (Cambodian)	---	---
Native American	---	---	Haitian Creole	11	1%
Other	4	*	Other	59	3%
Unspecified	254	13%	<b>Total Consumers</b>	<b>1,993</b>	<b>100%</b>
<b>Total Consumers</b>	<b>1,993</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>84</b>	<b>4%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	214	74%	0 - 2 Years Old	33	11%
Voluntary Request	53	18%	3 - 5 Years Old	25	9%
CHINS Referral	15	5%	6 - 11 Years Old	78	27%
Other	8	3%	12 - 17 Years Old	154	53%
Unspecified	---	---	<b>Total Children in Placement</b>	<b>290</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>290</b>	<b>100%</b>			
<b><u>Placement Type (12/31/02)</u></b>			<b><u>Continuous Time in Placement (12/31/02)</u></b>		
Kinship/Child-Specific Foster Home	109	38%	.5 Years or Less	69	24%
Unrestricted	44	15%	>.5 Years - 1 Year	59	20%
Pre-adoptive Home	11	4%	>1 Year - 2 Years	84	29%
Contracted Foster Home	28	10%	>2 Years - 4 Years	42	14%
Independent Living	1	*	>4 Years	36	12%
Residential - Commonworks	45	16%	<b>Total Children in Placement</b>	<b>290</b>	<b>100%</b>
Residential - Group Home	9	3%			
Residential - Residential Treatment	33	11%			
Residential - Shelter	4	1%			
Non-Referral Location	6	2%			
<b>Total Children in Placement</b>	<b>290</b>	<b>100%</b>			
<b><u>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>			<b><u>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>		
First-Time Entrants:	31	33%	Child Returned Home	16	35%
Foster Care	22	24%	New or Other Referral for Placement	14	30%
Residential	8	9%	Child on the Run	2	4%
Non-Referral Location <sup>(2)</sup>	1	1%	Placement in Non-Referral Location	8	17%
Re-Entrants:	62	67%	Custody to Other Individual or Agency	3	7%
Foster Care	28	30%	Child 18 or Older	1	2%
Residential	33	35%	Other	2	4%
Non-Referral Location <sup>(2)</sup>	1	1%	<b>Total # Ending Service Referrals</b>	<b>46</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>93</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	545	77%	0 - 2 Years Old	95	13%
Voluntary Request	127	18%	3 - 5 Years Old	110	16%
CHINS Referral	28	4%	6 - 11 Years Old	223	32%
Other	4	1%	12 - 17 Years Old	276	39%
Unspecified	---	---	Unspecified	---	---
<b>Total Children Not in Placement</b>	<b>704</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>704</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Southeast</b>		<b>(Regional statistics are based on area offices and contracted agencies (PAS) data)</b>			
Total 51A Reports (CY'02)	10,788	Total Children in Caseload (12/31/02)	8,044		
Reports Screened In (CY'02)	7,019	Total Children in Placement (12/31/02)	2,031		
Screen In Rate (CY'02)	65%	Placement Rate for Children	25%		
Supported Investigations (CY'02)	4,058	Total Clinical Cases (12/31/02)	4,266		
Support Rate (CY'02)	53%	Total Adoption Cases (12/31/02)	364		
Average # New Cases Opened Per Month (Feb - Oct 2002)	256	Families with Children in Placement (12/31/02)	1,541		
Average # Cases Closed Per Month (Feb - Nov 2002)	247	% of Total Cases that are Placement Cases	36%		
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b>Race (12/31/02)</b>		<b>Primary Language (12/31/02)</b>			
White	9,892    65%	English	14,209	93%	
Black	2,030    13%	Spanish	303	2%	
Asian	130    1%	Khmer (Cambodian)	59	*	
Native American	59    *	Haitian Creole	28	*	
Other	7    *	Other	610	4%	
Unspecified	3,091    20%	<b>Total Consumers</b>	<b>15,209</b>	<b>100%</b>	
<b>Total Consumers</b>	<b>15,209    100%</b>				
<b>Hispanic Origin <sup>(1)</sup></b>	<b>1,508    10%</b>				
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b>Initial Contact/Intakes (12/31/02)</b>		<b>Age Groups (12/31/02)</b>			
Supported 51A Report	1,565    77%	0 - 2 Years Old	286	14%	
Voluntary Request	240    12%	3 - 5 Years Old	236	12%	
CHINS Referral	156    8%	6 - 11 Years Old	464	23%	
Other	64    3%	12 - 17 Years Old	1,045	51%	
Unspecified	6    *	<b>Total Children in Placement</b>	<b>2,031</b>	<b>100%</b>	
<b>Total Children in Placement</b>	<b>2,031    100%</b>				
<b>Placement Type (12/31/02)</b>		<b>Continuous Time in Placement (12/31/02)</b>			
Kinship/Child-Specific Foster Home	611    30%	.5 Years or Less	470	23%	
Unrestricted	574    28%	>.5 Years - 1 Year	364	18%	
Pre-adoptive Home	76    4%	>1 Year - 2 Years	494	24%	
Contracted Foster Home	234    12%	>2 Years - 4 Years	408	20%	
Independent Living	3    *	>4 Years	295	15%	
Residential - Commonworks	211    10%	<b>Total Children in Placement</b>	<b>2,031</b>	<b>100%</b>	
Residential - Group Home	74    4%				
Residential - Residential Treatment	138    7%				
Residential - Shelter	25    1%				
Non-Referral Location	85    4%				
<b>Total Children in Placement</b>	<b>2,031    100%</b>				
<b>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></b>		<b>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></b>			
First-Time Entrants:	<u>238    32%</u>	Child Returned Home	73	33%	
Foster Care	209    28%	New or Other Referral for Placement	103	47%	
Residential	26    3%	Child on the Run	8	4%	
Non-Referral Location <sup>(2)</sup>	3    *	Placement in Non-Referral Location	11	5%	
Re-Entrants:	<u>508    68%</u>	Custody to Other Individual or Agency	5	2%	
Foster Care	349    47%	Child 18 or Older	7	3%	
Residential	133    18%	Other	14	6%	
Non-Referral Location <sup>(2)</sup>	26    3%	<b>Total # Ending Service Referrals</b>	<b>221</b>	<b>100%</b>	
<b>Total # Starting Service Referrals</b>	<b>746    100%</b>				
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b>Initial Contact/Intakes (12/31/02)</b>		<b>Age Groups (12/31/02)</b>			
Supported 51A Report	4,927    82%	0 - 2 Years Old	847	14%	
Voluntary Request	595    10%	3 - 5 Years Old	1,006	17%	
CHINS Referral	398    7%	6 - 11 Years Old	2,027	34%	
Other	93    2%	12 - 17 Years Old	2,124	35%	
Unspecified	---    ---	Unspecified	9	*	
<b>Total Children Not in Placement</b>	<b>6,013    100%</b>	<b>Total Children Not in Placement</b>	<b>6,013</b>	<b>100%</b>	

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.



## DSS AREA OFFICE STATISTICS

<b>Region: Southeast</b>			<b>Area Office: Attleboro</b>		
Total 51A Reports (CY'02)	1,540		Total Children in Caseload (12/31/02)	1,050	
Reports Screened In (CY'02)	1,006		Total Children in Placement (12/31/02)	311	
Screen In Rate (CY'02)	65%		Placement Rate for Children	30%	
Supported Investigations (CY'02)	525		Total Clinical Cases (12/31/02)	589	
Support Rate (CY'02)	49%		Total Adoption Cases (12/31/02)	59	
Average # New Cases Opened Per Month (Feb - Oct 2002)	38		Families with Children in Placement (12/31/02)	264	
Average # Cases Closed Per Month (Feb - Nov 2002)	36		% of Total Cases that are Placement Cases	45%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b><u>Race (12/31/02)</u></b>			<b><u>Primary Language (12/31/02)</u></b>		
White	1,619	80%	English	1,936	95%
Black	141	7%	Spanish	18	1%
Asian	38	2%	Khmer (Cambodian)	11	1%
Native American	3	*	Haitian Creole	---	---
Other	4	*	Other	65	3%
Unspecified	225	11%	<b>Total Consumers</b>	<b>2,030</b>	<b>100%</b>
<b>Total Consumers</b>	<b>2,030</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>128</b>	<b>6%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	231	74%	0 - 2 Years Old	31	10%
Voluntary Request	42	14%	3 - 5 Years Old	29	9%
CHINS Referral	28	9%	6 - 11 Years Old	81	26%
Other	8	3%	12 - 17 Years Old	170	55%
Unspecified	2	1%	<b>Total Children in Placement</b>	<b>311</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>311</b>	<b>100%</b>			
<b><u>Placement Type (12/31/02)</u></b>			<b><u>Continuous Time in Placement (12/31/02)</u></b>		
Kinship/Child-Specific Foster Home	94	30%	.5 Years or Less	59	19%
Unrestricted	87	28%	>.5 Years - 1 Year	85	27%
Pre-adoptive Home	10	3%	>1 Year - 2 Years	64	21%
Contracted Foster Home	32	10%	>2 Years - 4 Years	64	21%
Independent Living	---	---	>4 Years	39	13%
Residential - Commonworks	39	13%	<b>Total Children in Placement</b>	<b>311</b>	<b>100%</b>
Residential - Group Home	4	1%			
Residential - Residential Treatment	36	12%			
Residential - Shelter	3	1%			
Non-Referral Location	6	2%			
<b>Total Children in Placement</b>	<b>311</b>	<b>100%</b>			
<b><u>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>			<b><u>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>		
First-Time Entrants:	<u>33</u>	<u>32%</u>	Child Returned Home	9	29%
Foster Care	29	28%	New or Other Referral for Placement	11	35%
Residential	4	4%	Child on the Run	1	3%
Non-Referral Location <sup>(2)</sup>	---	---	Placement in Non-Referral Location	1	3%
Re-Entrants:	<u>70</u>	<u>68%</u>	Custody to Other Individual or Agency	1	3%
Foster Care	49	48%	Child 18 or Older	1	3%
Residential	19	18%	Other	7	23%
Non-Referral Location <sup>(2)</sup>	2	2%	<b>Total # Ending Service Referrals</b>	<b>31</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>103</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	568	77%	0 - 2 Years Old	80	11%
Voluntary Request	117	16%	3 - 5 Years Old	113	15%
CHINS Referral	48	6%	6 - 11 Years Old	253	34%
Other	6	1%	12 - 17 Years Old	289	39%
Unspecified	---	---	Unspecified	4	1%
<b>Total Children Not in Placement</b>	<b>739</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>739</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Southeast</b>			<b>Area Office: Brockton</b>		
Total 51A Reports (CY'02)	1,983		Total Children in Caseload (12/31/02)	1,548	
Reports Screened In (CY'02)	1,280		Total Children in Placement (12/31/02)	397	
Screen In Rate (CY'02)	65%		Placement Rate for Children	26%	
Supported Investigations (CY'02)	836		Total Clinical Cases (12/31/02)	782	
Support Rate (CY'02)	57%		Total Adoption Cases (12/31/02)	90	
Average # New Cases Opened Per Month (Feb - Oct 2002)	58		Families with Children in Placement (12/31/02)	282	
Average # Cases Closed Per Month (Feb - Nov 2002)	59		% of Total Cases that are Placement Cases	36%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b><u>Race (12/31/02)</u></b>			<b><u>Primary Language (12/31/02)</u></b>		
White	1,556	53%	English	2,690	92%
Black	791	27%	Spanish	41	1%
Asian	11	*	Khmer (Cambodian)	---	---
Native American	8	*	Haitian Creole	22	1%
Other	---	---	Other	163	6%
Unspecified	550	19%	<b>Total Consumers</b>	<b>2,916</b>	<b>100%</b>
<b>Total Consumers</b>	<b>2,916</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>300</b>	<b>10%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	314	79%	0 - 2 Years Old	61	15%
Voluntary Request	33	8%	3 - 5 Years Old	45	11%
CHINS Referral	28	7%	6 - 11 Years Old	96	24%
Other	22	6%	12 - 17 Years Old	195	49%
Unspecified	---	---	<b>Total Children in Placement</b>	<b>397</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>397</b>	<b>100%</b>			
<b><u>Placement Type (12/31/02)</u></b>			<b><u>Continuous Time in Placement (12/31/02)</u></b>		
Kinship/Child-Specific Foster Home	114	29%	.5 Years or Less	74	19%
Unrestricted	93	23%	>.5 Years - 1 Year	63	16%
Pre-adoptive Home	27	7%	>1 Year - 2 Years	99	25%
Contracted Foster Home	55	14%	>2 Years - 4 Years	93	23%
Independent Living	---	---	>4 Years	68	17%
Residential - Commonworks	41	10%	<b>Total Children in Placement</b>	<b>397</b>	<b>100%</b>
Residential - Group Home	14	4%			
Residential - Residential Treatment	27	7%			
Residential - Shelter	4	1%			
Non-Referral Location	22	6%			
<b>Total Children in Placement</b>	<b>397</b>	<b>100%</b>			
<b><u>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>			<b><u>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>		
First-Time Entrants:	49	36%	Child Returned Home	6	17%
Foster Care	45	33%	New or Other Referral for Placement	23	64%
Residential	2	1%	Child on the Run	2	6%
Non-Referral Location <sup>(2)</sup>	2	1%	Placement in Non-Referral Location	1	3%
Re-Entrants:	88	64%	Custody to Other Individual or Agency	3	8%
Foster Care	51	37%	Child 18 or Older	---	---
Residential	27	20%	Other	1	3%
Non-Referral Location <sup>(2)</sup>	10	7%	<b>Total # Ending Service Referrals</b>	<b>36</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>137</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	990	86%	0 - 2 Years Old	155	13%
Voluntary Request	62	5%	3 - 5 Years Old	195	17%
CHINS Referral	64	6%	6 - 11 Years Old	390	34%
Other	35	3%	12 - 17 Years Old	410	36%
Unspecified	---	---	Unspecified	1	*
<b>Total Children Not in Placement</b>	<b>1,151</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>1,151</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Southeast</b>			<b>Area Office: New Bedford</b>		
Total 51A Reports (CY'02)	2,049		Total Children in Caseload (12/31/02)	1,841	
Reports Screened In (CY'02)	1,416		Total Children in Placement (12/31/02)	450	
Screen In Rate (CY'02)	69%		Placement Rate for Children	24%	
Supported Investigations (CY'02)	782		Total Clinical Cases (12/31/02)	920	
Support Rate (CY'02)	49%		Total Adoption Cases (12/31/02)	86	
Average # New Cases Opened Per Month (Feb - Oct 2002)	49		Families with Children in Placement (12/31/02)	317	
Average # Cases Closed Per Month (Feb - Nov 2002)	45		% of Total Cases that are Placement Cases	34%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b><u>Race (12/31/02)</u></b>			<b><u>Primary Language (12/31/02)</u></b>		
White	1,919	57%	English	3,052	90%
Black	540	16%	Spanish	178	5%
Asian	3	*	Khmer (Cambodian)	---	---
Native American	12	*	Haitian Creole	3	*
Other	---	---	Other	144	4%
Unspecified	903	27%	<b>Total Consumers</b>	<b>3,377</b>	<b>100%</b>
<b>Total Consumers</b>	<b>3,377</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>630</b>	<b>19%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	353	78%	0 - 2 Years Old	54	12%
Voluntary Request	23	5%	3 - 5 Years Old	59	13%
CHINS Referral	58	13%	6 - 11 Years Old	119	26%
Other	14	3%	12 - 17 Years Old	218	48%
Unspecified	2	*	<b>Total Children in Placement</b>	<b>450</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>450</b>	<b>100%</b>			
<b><u>Placement Type (12/31/02)</u></b>			<b><u>Continuous Time in Placement (12/31/02)</u></b>		
Kinship/Child-Specific Foster Home	144	32%	.5 Years or Less	97	22%
Unrestricted	136	30%	>.5 Years - 1 Year	77	17%
Pre-adoptive Home	7	2%	>1 Year - 2 Years	130	29%
Contracted Foster Home	48	11%	>2 Years - 4 Years	77	17%
Independent Living	1	*	>4 Years	69	15%
Residential - Commonworks	36	8%	<b>Total Children in Placement</b>	<b>450</b>	<b>100%</b>
Residential - Group Home	22	5%			
Residential - Residential Treatment	23	5%			
Residential - Shelter	5	1%			
Non-Referral Location	28	6%			
<b>Total Children in Placement</b>	<b>450</b>	<b>100%</b>			
<b><u>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>			<b><u>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>		
First-Time Entrants:	48	31%	Child Returned Home	18	38%
Foster Care	39	25%	New or Other Referral for Placement	23	49%
Residential	8	5%	Child on the Run	2	4%
Non-Referral Location <sup>(2)</sup>	1	1%	Placement in Non-Referral Location	2	4%
Re-Entrants:	108	69%	Custody to Other Individual or Agency	---	---
Foster Care	75	48%	Child 18 or Older	1	2%
Residential	27	17%	Other	1	2%
Non-Referral Location <sup>(2)</sup>	6	4%	<b>Total # Ending Service Referrals</b>	<b>47</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>156</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	1,113	80%	0 - 2 Years Old	234	17%
Voluntary Request	88	6%	3 - 5 Years Old	243	17%
CHINS Referral	170	12%	6 - 11 Years Old	473	34%
Other	20	1%	12 - 17 Years Old	440	32%
Unspecified	---	---	Unspecified	1	*
<b>Total Children Not in Placement</b>	<b>1,391</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>1,391</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Southeast</b>			<b>Area Office: Fall River</b>		
Total 51A Reports (CY'02)	1,894		Total Children in Caseload (12/31/02)	1,541	
Reports Screened In (CY'02)	1,343		Total Children in Placement (12/31/02)	455	
Screen In Rate (CY'02)	71%		Placement Rate for Children	30%	
Supported Investigations (CY'02)	788		Total Clinical Cases (12/31/02)	814	
Support Rate (CY'02)	56%		Total Adoption Cases (12/31/02)	74	
Average # New Cases Opened Per Month (Feb - Oct 2002)	47		Families with Children in Placement (12/31/02)	312	
Average # Cases Closed Per Month (Feb - Nov 2002)	46		% of Total Cases that are Placement Cases	38%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b><u>Race (12/31/02)</u></b>			<b><u>Primary Language (12/31/02)</u></b>		
White	1,863	66%	English	2,598	92%
Black	304	11%	Spanish	50	2%
Asian	68	2%	Khmer (Cambodian)	48	2%
Native American	4	*	Haitian Creole	---	---
Other	2	*	Other	135	5%
Unspecified	590	21%	<b>Total Consumers</b>	<b>2,831</b>	<b>100%</b>
<b>Total Consumers</b>	<b>2,831</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>285</b>	<b>10%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	363	80%	0 - 2 Years Old	92	20%
Voluntary Request	77	17%	3 - 5 Years Old	59	13%
CHINS Referral	9	2%	6 - 11 Years Old	99	22%
Other	4	1%	12 - 17 Years Old	205	45%
Unspecified	2	*	<b>Total Children in Placement</b>	<b>455</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>455</b>	<b>100%</b>			
<b><u>Placement Type (12/31/02)</u></b>			<b><u>Continuous Time in Placement (12/31/02)</u></b>		
Kinship/Child-Specific Foster Home	165	36%	.5 Years or Less	131	29%
Unrestricted	144	32%	>.5 Years - 1 Year	65	14%
Pre-adoptive Home	14	3%	>1 Year - 2 Years	105	23%
Contracted Foster Home	38	8%	>2 Years - 4 Years	98	22%
Independent Living	1	*	>4 Years	56	12%
Residential - Commonworks	44	10%	<b>Total Children in Placement</b>	<b>455</b>	<b>100%</b>
Residential - Group Home	18	4%			
Residential - Residential Treatment	19	4%			
Residential - Shelter	2	*			
Non-Referral Location	10	2%			
<b>Total Children in Placement</b>	<b>455</b>	<b>100%</b>			
<b><u>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>			<b><u>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>		
First-Time Entrants:	53	30%	Child Returned Home	28	48%
Foster Care	51	29%	New or Other Referral for Placement	20	34%
Residential	2	1%	Child on the Run	3	5%
Non-Referral Location <sup>(2)</sup>	---	---	Placement in Non-Referral Location	2	3%
Re-Entrants:	123	70%	Custody to Other Individual or Agency	1	2%
Foster Care	87	49%	Child 18 or Older	1	2%
Residential	33	19%	Other	3	5%
Non-Referral Location <sup>(2)</sup>	3	2%	<b>Total # Ending Service Referrals</b>	<b>58</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>176</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	883	81%	0 - 2 Years Old	182	17%
Voluntary Request	173	16%	3 - 5 Years Old	200	18%
CHINS Referral	16	1%	6 - 11 Years Old	362	33%
Other	14	1%	12 - 17 Years Old	339	31%
Unspecified	---	---	Unspecified	3	*
<b>Total Children Not in Placement</b>	<b>1,086</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>1,086</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Southeast</b>			<b>Area Office: Plymouth</b>		
Total 51A Reports (CY'02)	1,672		Total Children in Caseload (12/31/02)	1,015	
Reports Screened In (CY'02)	1,110		Total Children in Placement (12/31/02)	180	
Screen In Rate (CY'02)	66%		Placement Rate for Children	18%	
Supported Investigations (CY'02)	631		Total Clinical Cases (12/31/02)	548	
Support Rate (CY'02)	49%		Total Adoption Cases (12/31/02)	20	
Average # New Cases Opened Per Month (Feb - Oct 2002)	36		Families with Children in Placement (12/31/02)	150	
Average # Cases Closed Per Month (Feb - Nov 2002)	37		% of Total Cases that are Placement Cases	27%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b><u>Race (12/31/02)</u></b>			<b><u>Primary Language (12/31/02)</u></b>		
White	1,528	77%	English	1,927	97%
Black	107	5%	Spanish	7	*
Asian	2	*	Khmer (Cambodian)	---	---
Native American	5	*	Haitian Creole	---	---
Other	1	*	Other	47	2%
Unspecified	338	17%	<b>Total Consumers</b>	<b>1,981</b>	<b>100%</b>
<b>Total Consumers</b>	<b>1,981</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>47</b>	<b>2%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	131	73%	0 - 2 Years Old	27	15%
Voluntary Request	19	11%	3 - 5 Years Old	13	7%
CHINS Referral	25	14%	6 - 11 Years Old	33	18%
Other	5	3%	12 - 17 Years Old	107	59%
Unspecified	---	---	<b>Total Children in Placement</b>	<b>180</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>180</b>	<b>100%</b>			
<b><u>Placement Type (12/31/02)</u></b>			<b><u>Continuous Time in Placement (12/31/02)</u></b>		
Kinship/Child-Specific Foster Home	50	28%	.5 Years or Less	63	35%
Unrestricted	63	35%	>.5 Years - 1 Year	30	17%
Pre-adoptive Home	3	2%	>1 Year - 2 Years	37	21%
Contracted Foster Home	27	15%	>2 Years - 4 Years	27	15%
Independent Living	1	1%	>4 Years	23	13%
Residential - Commonworks	19	11%	<b>Total Children in Placement</b>	<b>180</b>	<b>100%</b>
Residential - Group Home	4	2%			
Residential - Residential Treatment	2	1%			
Residential - Shelter	2	1%			
Non-Referral Location	9	5%			
<b>Total Children in Placement</b>	<b>180</b>	<b>100%</b>			
<b><u>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>			<b><u>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>		
First-Time Entrants:	30	38%	Child Returned Home	4	18%
Foster Care	27	34%	New or Other Referral for Placement	12	55%
Residential	3	4%	Child on the Run	---	---
Non-Referral Location <sup>(2)</sup>	---	---	Placement in Non-Referral Location	2	9%
Re-Entrants:	49	62%	Custody to Other Individual or Agency	---	---
Foster Care	37	47%	Child 18 or Older	2	9%
Residential	7	9%	Other	2	9%
Non-Referral Location <sup>(2)</sup>	5	6%	<b>Total # Ending Service Referrals</b>	<b>22</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>79</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	691	83%	0 - 2 Years Old	100	12%
Voluntary Request	53	6%	3 - 5 Years Old	148	18%
CHINS Referral	85	10%	6 - 11 Years Old	263	31%
Other	6	1%	12 - 17 Years Old	324	39%
Unspecified	---	---	Unspecified	---	---
<b>Total Children Not in Placement</b>	<b>835</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>835</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Southeast</b>			<b>Area Office: Cape &amp; the Islands</b>		
Total 51A Reports (CY'02)	1,650		Total Children in Caseload (12/31/02)	1,032	
Reports Screened In (CY'02)	864		Total Children in Placement (12/31/02)	235	
Screen In Rate (CY'02)	52%		Placement Rate for Children	23%	
Supported Investigations (CY'02)	493		Total Clinical Cases (12/31/02)	603	
Support Rate (CY'02)	57%		Total Adoption Cases (12/31/02)	35	
Average # New Cases Opened Per Month (Feb - Oct 2002)	28		Families with Children in Placement (12/31/02)	214	
Average # Cases Closed Per Month (Feb - Nov 2002)	24		% of Total Cases that are Placement Cases	35%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b>Race (12/31/02)</b>			<b>Primary Language (12/31/02)</b>		
White	1,396	68%	English	1,972	97%
Black	141	7%	Spanish	9	*
Asian	8	*	Khmer (Cambodian)	---	---
Native American	23	1%	Haitian Creole	3	*
Other	---	---	Other	56	3%
Unspecified	472	23%	<b>Total Consumers</b>	<b>2,040</b>	<b>100%</b>
<b>Total Consumers</b>	<b>2,040</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>114</b>	<b>6%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b>Initial Contact/Intakes (12/31/02)</b>			<b>Age Groups (12/31/02)</b>		
Supported 51A Report	173	74%	0 - 2 Years Old	21	9%
Voluntary Request	46	20%	3 - 5 Years Old	31	13%
CHINS Referral	5	2%	6 - 11 Years Old	36	15%
Other	11	5%	12 - 17 Years Old	147	63%
Unspecified	---	---	<b>Total Children in Placement</b>	<b>235</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>235</b>	<b>100%</b>			
<b>Placement Type (12/31/02)</b>			<b>Continuous Time in Placement (12/31/02)</b>		
Kinship/Child-Specific Foster Home	44	19%	.5 Years or Less	44	19%
Unrestricted	51	22%	>.5 Years - 1 Year	43	18%
Pre-adoptive Home	15	6%	>1 Year - 2 Years	59	25%
Contracted Foster Home	33	14%	>2 Years - 4 Years	49	21%
Independent Living	---	---	>4 Years	40	17%
Residential - Commonworks	31	13%	<b>Total Children in Placement</b>	<b>235</b>	<b>100%</b>
Residential - Group Home	12	5%			
Residential - Residential Treatment	31	13%			
Residential - Shelter	9	4%			
Non-Referral Location	9	4%			
<b>Total Children in Placement</b>	<b>235</b>	<b>100%</b>			
<b>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></b>			<b>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></b>		
First-Time Entrants:	24	26%	Child Returned Home	8	31%
Foster Care	17	18%	New or Other Referral for Placement	13	50%
Residential	7	7%	Child on the Run	---	---
Non-Referral Location <sup>(2)</sup>	---	---	Placement in Non-Referral Location	3	12%
Re-Entrants:	70	74%	Custody to Other Individual or Agency	---	---
Foster Care	50	53%	Child 18 or Older	2	8%
Residential	20	21%	Other	---	---
Non-Referral Location <sup>(2)</sup>	---	---	<b>Total # Ending Service Referrals</b>	<b>26</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>94</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b>Initial Contact/Intakes (12/31/02)</b>			<b>Age Groups (12/31/02)</b>		
Supported 51A Report	672	84%	0 - 2 Years Old	94	12%
Voluntary Request	99	12%	3 - 5 Years Old	106	13%
CHINS Referral	14	2%	6 - 11 Years Old	279	35%
Other	12	2%	12 - 17 Years Old	318	40%
Unspecified	---	---	Unspecified	---	---
<b>Total Children Not in Placement</b>	<b>797</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>797</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Boston</b>		<b>(Regional statistics are based on area offices and contracted agencies (PAS) data)</b>			
Total 51A Reports (CY'02)	6,192	Total Children in Caseload (12/31/02)	5,756		
Reports Screened In (CY'02)	4,738	Total Children in Placement (12/31/02)	1,279		
Screen In Rate (CY'02)	77%	Placement Rate for Children	22%		
Supported Investigations (CY'02)	2,835	Total Clinical Cases (12/31/02)	3,025		
Support Rate (CY'02)	57%	Total Adoption Cases (12/31/02)	209		
Average # New Cases Opened Per Month (Feb - Oct 2002)	192	Families with Children in Placement (12/31/02)	1,038		
Average # Cases Closed Per Month (Feb - Nov 2002)	172	% of Total Cases that are Placement Cases	34%		
<b>All DSS Consumers (Adults and Children)</b>					
<b>Race (12/31/02)</b>		<b>Primary Language (12/31/02)</b>			
White	2,514    24%	English	9,036	87%	
Black	4,817    46%	Spanish	822	8%	
Asian	234       2%	Khmer (Cambodian)	20	*	
Native American	26        *	Haitian Creole	77	1%	
Other	30        *	Other	464	4%	
Unspecified	2,798    27%	<b>Total Consumers</b>	<b>10,419</b>	<b>100%</b>	
<b>Total Consumers</b>	<b>10,419    100%</b>				
<b>Hispanic Origin <sup>(1)</sup></b>	<b>2,607    25%</b>				
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b>Children in Placement</b>					
<b>Initial Contact/Intakes (12/31/02)</b>		<b>Age Groups (12/31/02)</b>			
Supported 51A Report	989    77%	0 - 2 Years Old	156	12%	
Voluntary Request	100    8%	3 - 5 Years Old	104	8%	
CHINS Referral	124    10%	6 - 11 Years Old	267	21%	
Other	55     4%	12 - 17 Years Old	752	59%	
Unspecified	11     1%	<b>Total Children in Placement</b>	<b>1,279</b>	<b>100%</b>	
<b>Total Children in Placement</b>	<b>1,279    100%</b>				
<b>Placement Type (12/31/02)</b>		<b>Continuous Time in Placement (12/31/02)</b>			
Kinship/Child-Specific Foster Home	280    22%	.5 Years or Less	245	19%	
Unrestricted	293    23%	>.5 Years - 1 Year	247	19%	
Pre-adoptive Home	49     4%	>1 Year - 2 Years	287	22%	
Contracted Foster Home	210    16%	>2 Years - 4 Years	263	21%	
Independent Living	1       *	>4 Years	237	19%	
Residential - Commonworks	186    15%	<b>Total Children in Placement</b>	<b>1,279</b>	<b>100%</b>	
Residential - Group Home	67     5%				
Residential - Residential Treatment	71     6%				
Residential - Shelter	11     1%				
Non-Referral Location	111    9%				
<b>Total Children in Placement</b>	<b>1,279    100%</b>				
<b>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></b>		<b>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></b>			
First-Time Entrants:	113    25%	Child Returned Home	48	29%	
Foster Care	81     18%	New or Other Referral for Placement	78	47%	
Residential	27     6%	Child on the Run	15	9%	
Non-Referral Location <sup>(2)</sup>	5      1%	Placement in Non-Referral Location	9	5%	
Re-Entrants:	340    75%	Custody to Other Individual or Agency	7	4%	
Foster Care	195    43%	Child 18 or Older	7	4%	
Residential	116    26%	Other	3	2%	
Non-Referral Location <sup>(2)</sup>	29     6%	<b>Total # Ending Service Referrals</b>	<b>167</b>	<b>100%</b>	
<b>Total # Starting Service Referrals</b>	<b>453    100%</b>				
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b>Children Not in Placement</b>					
<b>Initial Contact/Intakes (12/31/02)</b>		<b>Age Groups (12/31/02)</b>			
Supported 51A Report	3,931    88%	0 - 2 Years Old	726	16%	
Voluntary Request	277     6%	3 - 5 Years Old	718	16%	
CHINS Referral	207     5%	6 - 11 Years Old	1,529	34%	
Other	58      1%	12 - 17 Years Old	1,495	33%	
Unspecified	4        *	Unspecified	9	*	
<b>Total Children Not in Placement</b>	<b>4,477    100%</b>	<b>Total Children Not in Placement</b>	<b>4,477</b>	<b>100%</b>	

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Boston</b>			<b>Area Office: Hyde Park</b>		
Total 51A Reports (CY'02)	1,110		Total Children in Caseload (12/31/02)	844	
Reports Screened In (CY'02)	929		Total Children in Placement (12/31/02)	241	
Screen In Rate (CY'02)	84%		Placement Rate for Children	29%	
Supported Investigations (CY'02)	520		Total Clinical Cases (12/31/02)	482	
Support Rate (CY'02)	52%		Total Adoption Cases (12/31/02)	46	
Average # New Cases Opened Per Month (Feb - Oct 2002)	31		Families with Children in Placement (12/31/02)	216	
Average # Cases Closed Per Month (Feb - Nov 2002)	33		% of Total Cases that are Placement Cases	45%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b><u>Race (12/31/02)</u></b>			<b><u>Primary Language (12/31/02)</u></b>		
White	251	17%	English	1,389	92%
Black	959	63%	Spanish	47	3%
Asian	18	1%	Khmer (Cambodian)	---	---
Native American	3	*	Haitian Creole	18	1%
Other	7	*	Other	57	4%
Unspecified	273	18%	<b>Total Consumers</b>	<b>1,511</b>	<b>100%</b>
<b>Total Consumers</b>	<b>1,511</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>272</b>	<b>18%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	182	76%	0 - 2 Years Old	24	10%
Voluntary Request	26	11%	3 - 5 Years Old	22	9%
CHINS Referral	21	9%	6 - 11 Years Old	42	17%
Other	8	3%	12 - 17 Years Old	153	63%
Unspecified	4	2%	<b>Total Children in Placement</b>	<b>241</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>241</b>	<b>100%</b>			
<b><u>Placement Type (12/31/02)</u></b>			<b><u>Continuous Time in Placement (12/31/02)</u></b>		
Kinship/Child-Specific Foster Home	61	25%	.5 Years or Less	50	21%
Unrestricted	52	22%	>.5 Years - 1 Year	33	14%
Pre-adoptive Home	4	2%	>1 Year - 2 Years	56	23%
Contracted Foster Home	35	15%	>2 Years - 4 Years	56	23%
Independent Living	---	---	>4 Years	46	19%
Residential - Commonworks	38	16%	<b>Total Children in Placement</b>	<b>241</b>	<b>100%</b>
Residential - Group Home	13	5%			
Residential - Residential Treatment	18	7%			
Residential - Shelter	2	1%			
Non-Referral Location	18	7%			
<b>Total Children in Placement</b>	<b>241</b>	<b>100%</b>			
<b><u>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>			<b><u>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>		
First-Time Entrants:	18	24%	Child Returned Home	3	12%
Foster Care	14	19%	New or Other Referral for Placement	11	44%
Residential	4	5%	Child on the Run	6	24%
Non-Referral Location <sup>(2)</sup>	---	---	Placement in Non-Referral Location	1	4%
Re-Entrants:	56	76%	Custody to Other Individual or Agency	---	---
Foster Care	34	46%	Child 18 or Older	3	12%
Residential	16	22%	Other	1	4%
Non-Referral Location <sup>(2)</sup>	6	8%	<b>Total # Ending Service Referrals</b>	<b>25</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>74</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	535	89%	0 - 2 Years Old	97	16%
Voluntary Request	34	6%	3 - 5 Years Old	95	16%
CHINS Referral	28	5%	6 - 11 Years Old	216	36%
Other	5	1%	12 - 17 Years Old	193	32%
Unspecified	1	*	Unspecified	2	*
<b>Total Children Not in Placement</b>	<b>603</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>603</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.



## DSS AREA OFFICE STATISTICS

<b>Region: Boston</b>			<b>Area Office: Dimock Street</b>		
Total 51A Reports (CY'02)	984		Total Children in Caseload (12/31/02)	1,024	
Reports Screened In (CY'02)	802		Total Children in Placement (12/31/02)	235	
Screen In Rate (CY'02)	82%		Placement Rate for Children	23%	
Supported Investigations (CY'02)	551		Total Clinical Cases (12/31/02)	554	
Support Rate (CY'02)	62%		Total Adoption Cases (12/31/02)	40	
Average # New Cases Opened Per Month (Feb - Oct 2002)	36		Families with Children in Placement (12/31/02)	186	
Average # Cases Closed Per Month (Feb - Nov 2002)	29		% of Total Cases that are Placement Cases	34%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b><u>Race (12/31/02)</u></b>			<b><u>Primary Language (12/31/02)</u></b>		
White	295	16%	English	1,593	85%
Black	826	44%	Spanish	169	9%
Asian	38	2%	Khmer (Cambodian)	---	---
Native American	3	*	Haitian Creole	14	1%
Other	2	*	Other	103	5%
Unspecified	715	38%	<b>Total Consumers</b>	<b>1,879</b>	<b>100%</b>
<b>Total Consumers</b>	<b>1,879</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>546</b>	<b>29%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	192	82%	0 - 2 Years Old	40	17%
Voluntary Request	12	5%	3 - 5 Years Old	22	9%
CHINS Referral	22	9%	6 - 11 Years Old	50	21%
Other	8	3%	12 - 17 Years Old	123	52%
Unspecified	1	*	<b>Total Children in Placement</b>	<b>235</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>235</b>	<b>100%</b>			
<b><u>Placement Type (12/31/02)</u></b>			<b><u>Continuous Time in Placement (12/31/02)</u></b>		
Kinship/Child-Specific Foster Home	48	20%	.5 Years or Less	45	19%
Unrestricted	59	25%	>.5 Years - 1 Year	60	26%
Pre-adoptive Home	15	6%	>1 Year - 2 Years	47	20%
Contracted Foster Home	39	17%	>2 Years - 4 Years	41	17%
Independent Living	---	---	>4 Years	42	18%
Residential - Commonworks	30	13%	<b>Total Children in Placement</b>	<b>235</b>	<b>100%</b>
Residential - Group Home	11	5%			
Residential - Residential Treatment	11	5%			
Residential - Shelter	4	2%			
Non-Referral Location	18	8%			
<b>Total Children in Placement</b>	<b>235</b>	<b>100%</b>			
<b><u>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>			<b><u>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>		
First-Time Entrants:	26	31%	Child Returned Home	8	31%
Foster Care	18	21%	New or Other Referral for Placement	14	54%
Residential	6	7%	Child on the Run	1	4%
Non-Referral Location <sup>(2)</sup>	2	2%	Placement in Non-Referral Location	1	4%
Re-Entrants:	59	69%	Custody to Other Individual or Agency	---	---
Foster Care	38	45%	Child 18 or Older	2	8%
Residential	15	18%	Other	---	---
Non-Referral Location <sup>(2)</sup>	6	7%	<b>Total # Ending Service Referrals</b>	<b>26</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>85</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	703	89%	0 - 2 Years Old	113	14%
Voluntary Request	48	6%	3 - 5 Years Old	127	16%
CHINS Referral	35	4%	6 - 11 Years Old	287	36%
Other	3	*	12 - 17 Years Old	256	32%
Unspecified	---	---	Unspecified	6	1%
<b>Total Children Not in Placement</b>	<b>789</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>789</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Boston</b>			<b>Area Office: Warren Center</b>		
Total 51A Reports (CY'02)	1,222		Total Children in Caseload (12/31/02)	1,217	
Reports Screened In (CY'02)	961		Total Children in Placement (12/31/02)	251	
Screen In Rate (CY'02)	79%		Placement Rate for Children	21%	
Supported Investigations (CY'02)	605		Total Clinical Cases (12/31/02)	647	
Support Rate (CY'02)	60%		Total Adoption Cases (12/31/02)	34	
Average # New Cases Opened Per Month (Feb - Oct 2002)	41		Families with Children in Placement (12/31/02)	199	
Average # Cases Closed Per Month (Feb - Nov 2002)	32		% of Total Cases that are Placement Cases	31%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b>Race (12/31/02)</b>			<b>Primary Language (12/31/02)</b>		
White	225	10%	English	1,919	89%
Black	1,366	63%	Spanish	126	6%
Asian	27	1%	Khmer (Cambodian)	---	---
Native American	6	*	Haitian Creole	19	1%
Other	2	*	Other	93	4%
Unspecified	531	25%	<b>Total Consumers</b>	<b>2,157</b>	<b>100%</b>
<b>Total Consumers</b>	<b>2,157</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>503</b>	<b>23%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b>Initial Contact/Intakes (12/31/02)</b>			<b>Age Groups (12/31/02)</b>		
Supported 51A Report	191	76%	0 - 2 Years Old	32	13%
Voluntary Request	13	5%	3 - 5 Years Old	15	6%
CHINS Referral	23	9%	6 - 11 Years Old	57	23%
Other	20	8%	12 - 17 Years Old	147	59%
Unspecified	4	2%	<b>Total Children in Placement</b>	<b>251</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>251</b>	<b>100%</b>			
<b>Placement Type (12/31/02)</b>			<b>Continuous Time in Placement (12/31/02)</b>		
Kinship/Child-Specific Foster Home	53	21%	.5 Years or Less	51	20%
Unrestricted	58	23%	>.5 Years - 1 Year	61	24%
Pre-adoptive Home	8	3%	>1 Year - 2 Years	37	15%
Contracted Foster Home	39	16%	>2 Years - 4 Years	56	22%
Independent Living	---	---	>4 Years	46	18%
Residential - Commonworks	35	14%	<b>Total Children in Placement</b>	<b>251</b>	<b>100%</b>
Residential - Group Home	20	8%			
Residential - Residential Treatment	20	8%			
Residential - Shelter	2	1%			
Non-Referral Location	16	6%			
<b>Total Children in Placement</b>	<b>251</b>	<b>100%</b>			
<b>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></b>			<b>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></b>		
First-Time Entrants:	21	23%	Child Returned Home	7	22%
Foster Care	15	17%	New or Other Referral for Placement	22	69%
Residential	6	7%	Child on the Run	---	---
Non-Referral Location <sup>(2)</sup>	---	---	Placement in Non-Referral Location	1	3%
Re-Entrants:	69	77%	Custody to Other Individual or Agency	2	6%
Foster Care	35	39%	Child 18 or Older	---	---
Residential	31	34%	Other	---	---
Non-Referral Location <sup>(2)</sup>	3	3%	<b>Total # Ending Service Referrals</b>	<b>32</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>90</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b>Initial Contact/Intakes (12/31/02)</b>			<b>Age Groups (12/31/02)</b>		
Supported 51A Report	859	89%	0 - 2 Years Old	152	16%
Voluntary Request	49	5%	3 - 5 Years Old	169	17%
CHINS Referral	45	5%	6 - 11 Years Old	335	35%
Other	11	1%	12 - 17 Years Old	309	32%
Unspecified	2	*	Unspecified	1	*
<b>Total Children Not in Placement</b>	<b>966</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>966</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Boston</b>			<b>Area Office: Park Street</b>		
Total 51A Reports (CY'02)	1,320		Total Children in Caseload (12/31/02)	1,325	
Reports Screened In (CY'02)	937		Total Children in Placement (12/31/02)	287	
Screen In Rate (CY'02)	71%		Placement Rate for Children	22%	
Supported Investigations (CY'02)	569		Total Clinical Cases (12/31/02)	659	
Support Rate (CY'02)	58%		Total Adoption Cases (12/31/02)	31	
Average # New Cases Opened Per Month (Feb - Oct 2002)	43		Families with Children in Placement (12/31/02)	224	
Average # Cases Closed Per Month (Feb - Nov 2002)	38		% of Total Cases that are Placement Cases	34%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b><u>Race (12/31/02)</u></b>			<b><u>Primary Language (12/31/02)</u></b>		
White	438	18%	English	2,174	90%
Black	1,403	58%	Spanish	76	3%
Asian	94	4%	Khmer (Cambodian)	1	*
Native American	9	*	Haitian Creole	19	1%
Other	6	*	Other	147	6%
Unspecified	467	19%	<b>Total Consumers</b>	<b>2,417</b>	<b>100%</b>
<b>Total Consumers</b>	<b>2,417</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>391</b>	<b>16%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	209	73%	0 - 2 Years Old	28	10%
Voluntary Request	32	11%	3 - 5 Years Old	18	6%
CHINS Referral	33	11%	6 - 11 Years Old	50	17%
Other	11	4%	12 - 17 Years Old	191	67%
Unspecified	2	1%	<b>Total Children in Placement</b>	<b>287</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>287</b>	<b>100%</b>			
<b><u>Placement Type (12/31/02)</u></b>			<b><u>Continuous Time in Placement (12/31/02)</u></b>		
Kinship/Child-Specific Foster Home	51	18%	.5 Years or Less	54	19%
Unrestricted	71	25%	>.5 Years - 1 Year	50	17%
Pre-adoptive Home	7	2%	>1 Year - 2 Years	81	28%
Contracted Foster Home	51	18%	>2 Years - 4 Years	49	17%
Independent Living	---	---	>4 Years	53	18%
Residential - Commonworks	46	16%	<b>Total Children in Placement</b>	<b>287</b>	<b>100%</b>
Residential - Group Home	11	4%			
Residential - Residential Treatment	8	3%			
Residential - Shelter	2	1%			
Non-Referral Location	40	14%			
<b>Total Children in Placement</b>	<b>287</b>	<b>100%</b>			
<b><u>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>			<b><u>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>		
First-Time Entrants:	<u>34</u>	<u>29%</u>	Child Returned Home	17	34%
Foster Care	27	23%	New or Other Referral for Placement	17	34%
Residential	5	4%	Child on the Run	5	10%
Non-Referral Location <sup>(2)</sup>	2	2%	Placement in Non-Referral Location	4	8%
Re-Entrants:	<u>85</u>	<u>71%</u>	Custody to Other Individual or Agency	5	10%
Foster Care	51	43%	Child 18 or Older	1	2%
Residential	25	21%	Other	1	2%
Non-Referral Location <sup>(2)</sup>	9	8%	<b>Total # Ending Service Referrals</b>	<b>50</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>119</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	873	84%	0 - 2 Years Old	176	17%
Voluntary Request	86	8%	3 - 5 Years Old	148	14%
CHINS Referral	60	6%	6 - 11 Years Old	345	33%
Other	19	2%	12 - 17 Years Old	369	36%
Unspecified	---	---	Unspecified	---	---
<b>Total Children Not in Placement</b>	<b>1,038</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>1,038</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.

## DSS AREA OFFICE STATISTICS

<b>Region: Boston</b>			<b>Area Office: Harbor</b>		
Total 51A Reports (CY'02)	1,556		Total Children in Caseload (12/31/02)	1,346	
Reports Screened In (CY'02)	1,109		Total Children in Placement (12/31/02)	265	
Screen In Rate (CY'02)	71%		Placement Rate for Children	20%	
Supported Investigations (CY'02)	590		Total Clinical Cases (12/31/02)	683	
Support Rate (CY'02)	54%		Total Adoption Cases (12/31/02)	58	
Average # New Cases Opened Per Month (Feb - Oct 2002)	41		Families with Children in Placement (12/31/02)	213	
Average # Cases Closed Per Month (Feb - Nov 2002)	40		% of Total Cases that are Placement Cases	31%	
<b><u>All DSS Consumers (Adults and Children)</u></b>					
<b><u>Race (12/31/02)</u></b>			<b><u>Primary Language (12/31/02)</u></b>		
White	1,305	53%	English	1,961	80%
Black	263	11%	Spanish	404	16%
Asian	57	2%	Khmer (Cambodian)	19	1%
Native American	5	*	Haitian Creole	7	*
Other	13	1%	Other	64	3%
Unspecified	812	33%	<b>Total Consumers</b>	<b>2,455</b>	<b>100%</b>
<b>Total Consumers</b>	<b>2,455</b>	<b>100%</b>			
<b>Hispanic Origin <sup>(1)</sup></b>	<b>895</b>	<b>36%</b>			
<sup>(1)</sup> Consumers of any race who self-identify as being of Hispanic origin.					
<b><u>Children in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	215	81%	0 - 2 Years Old	32	12%
Voluntary Request	17	6%	3 - 5 Years Old	27	10%
CHINS Referral	25	9%	6 - 11 Years Old	68	26%
Other	8	3%	12 - 17 Years Old	138	52%
Unspecified	---	---	<b>Total Children in Placement</b>	<b>265</b>	<b>100%</b>
<b>Total Children in Placement</b>	<b>265</b>	<b>100%</b>			
<b><u>Placement Type (12/31/02)</u></b>			<b><u>Continuous Time in Placement (12/31/02)</u></b>		
Kinship/Child-Specific Foster Home	67	25%	.5 Years or Less	45	17%
Unrestricted	53	20%	>.5 Years - 1 Year	43	16%
Pre-adoptive Home	15	6%	>1 Year - 2 Years	66	25%
Contracted Foster Home	46	17%	>2 Years - 4 Years	61	23%
Independent Living	1	*	>4 Years	50	19%
Residential - Commonworks	37	14%	<b>Total Children in Placement</b>	<b>265</b>	<b>100%</b>
Residential - Group Home	12	5%			
Residential - Residential Treatment	14	5%			
Residential - Shelter	1	*			
Non-Referral Location	19	7%			
<b>Total Children in Placement</b>	<b>265</b>	<b>100%</b>			
<b><u>Consumers with Service Referrals Starting by Type (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>			<b><u>Consumers with Service Referrals Ending by Reason (10/01/02 - 12/31/02) <sup>(1)</sup></u></b>		
First-Time Entrants:	14	16%	Child Returned Home	13	38%
Foster Care	7	8%	New or Other Referral for Placement	14	41%
Residential	6	7%	Child on the Run	3	9%
Non-Referral Location <sup>(2)</sup>	1	1%	Placement in Non-Referral Location	2	6%
Re-Entrants:	71	84%	Custody to Other Individual or Agency	---	---
Foster Care	37	44%	Child 18 or Older	1	3%
Residential	29	34%	Other	1	3%
Non-Referral Location <sup>(2)</sup>	5	6%	<b>Total # Ending Service Referrals</b>	<b>34</b>	<b>100%</b>
<b>Total # Starting Service Referrals</b>	<b>85</b>	<b>100%</b>			
<sup>(1)</sup> Includes individuals 18 years or older. This data is based on Placement Service Referrals starting or ending during the quarter.					
<sup>(2)</sup> Includes hospitals and other state agencies.					
<b><u>Children Not in Placement</u></b>					
<b><u>Initial Contact/Intakes (12/31/02)</u></b>			<b><u>Age Groups (12/31/02)</u></b>		
Supported 51A Report	961	89%	0 - 2 Years Old	188	17%
Voluntary Request	60	6%	3 - 5 Years Old	179	17%
CHINS Referral	39	4%	6 - 11 Years Old	346	32%
Other	20	2%	12 - 17 Years Old	368	34%
Unspecified	1	*	Unspecified	---	---
<b>Total Children Not in Placement</b>	<b>1,081</b>	<b>100%</b>	<b>Total Children Not in Placement</b>	<b>1,081</b>	<b>100%</b>

NOTE: Percentages may not equal 100% due to rounding-off.

\* = Less than 1% after rounding off.