

MetroWest Medical Center - FY2012

Community Benefits Mission Statement

MWMC's Community Benefits mission statement reinforces a commitment to address the healthcare needs of the community and allocate resources specifically for that purpose. The mission is to improve the health status of the people we serve through a commitment to excellence, a focus on prevention and wellness, and community and professional education. We acknowledge and affirm our historic commitment to the communities we serve for the fulfillment of our charitable mission. It is our responsibility to seek out, assess, and respond to critical healthcare needs within the community by identifying populations at risk and providing relevant accessible healthcare services. We will therefore plan and implement, within applicable constraints, an ongoing Community Benefits initiative in collaboration with people at all levels within our organization and the people of the communities we serve. The mission is approved by the MWMC Board of Trustees.

Target Populations

Name of Target Population	Basis for Selection
Indigent	Community Health Needs Assessment
Elderly	Community Health Needs Assessment
Uninsured	Community Health Needs Assessment
Non-English speaking populations -- particularly Spanish, Russian and Portuguese	Community Health Needs Assessment
At-Risk Women	Community Health Needs Assessment
At-Risk Youth	Community Health Needs Assessment

Publication of Target Populations

Marketing Collateral, Website

Hospital/HMO Web Page Publicizing Target Pop.

www.mwmc.com

Key Accomplishments of Reporting Year

MetroWest Medical Center completed a number of Community Benefits Programs, as outlined in the Community Benefits Program section. The following are five selected program highlights:

-Senior outreach included a health fair for Hispanic-speaking seniors; and two community health fairs at local high schools with over 300 seniors at each location. The events included health screenings, a speaker and lunch.

-Family and child health and safety fairs were held in Framingham and Natick, featuring the Child Identification Program (CHIP), and free health screenings and bike helmets. Women's educational programs were held throughout the year, including breast cancer outreach programs and a baby fair covering pregnancy and childbirth, prenatal care, high-risk pregnancy, and infertility. The hospital also offers breastfeeding, childcare and childbirth classes.

-The medical center has established an -Explorer Post with 30 students from local high schools. The post meets twice monthly and introduces high school student to careers in healthcare.

- MWMC partnered with local community agencies and Councils on Aging to provide monthly screenings and speakers at their facilities. Last year, the medical center did more than 4,500 screenings and held more than 50 community health education programs both at the hospitals and in the community.

-Cultural Diversity programs included health screenings and education;staff participation on the MetroWest Health Care Foundation Racial and Ethnic Health Disparities Committee, and hosting of two programs;comprehensive interpreter services program with 17 video interpreting units and on-site interpreters for Spanish- and Portuguese-speaking patients; and financial counseling to explain free care benefits and assist with filling out application forms.

-Ambassadorship Program: Through MWMC's Ambassadorship program, management-level employees served on community boards such as the Chamber of Commerce, Framingham Rotary, Framingham Coalition, Natick Business Association, and MetroWest Legal Services, Framingham Council on Aging, Mass Bay Community College, Framingham Teen Pregnancy Prevention Task Force, Boys & Girls Club of MetroWest. The program was originally implemented in FY 2002.

-Underserved populations: back-up services for a Federally-funded clinic and the MetroWest Free Medical Clinic; outpatient clinics at Framingham Union Hospital.

- Screenings, Lectures, and Speakers Bureau

- Disease Management: a number of ongoing specialized programs focused on disease management

MWMC in-kind services include free space for support groups and community agencies, educational programs and health screenings, and administrative staff participation on the boards of local organizations such as Framingham Coalition; Framingham Violence Prevention Task Force; Mary Ann Morse Health Care; Jewish Family Services; Framingham Rotary Club; Mass Bay Community College; MetroWest Chamber of Commerce; and MetroWest Community HealthCare Foundation/Health Disparities Committee.

MWMC assists community-based agencies that are also working proactively to provide health-oriented programming and community outreach. In addition to major programs and initiatives detailed above, the medical center provided financial or in-kind support to a number of organizations.

Sustainability initiatives: MetroWest Medical Center is committed to the health of patients, employees, the community and the global environment. We recognize the link between environmental choices and health and the importance of establishing sustainable environmentally friendly practices at our hospitals. Areas of focus include waster and paper reduction; food; policies; environmental services; energy; greening the OR; mercury; styrofoam collection; community medication take-back and a number of other initiatives.

Plans for Next Reporting Year

Project expenditures for the next reporting year will be determined at the annual meeting of the Community Benefits Task Force. Goals and initiatives will be based on assessment data, as well as feedback from participating community agencies. Based on the success on previous years' program, we expect a growing number of attendees at future events.

Community Benefits Process

Select Community Benefits Process

Community Benefits Leadership/Team

Beth Donnelly, Director of Community Relations, who reports directly to the CEO, serves as the Community Benefits Manager. Donnelly works with staff at all levels in both clinical and non-clinical service areas, taking a leadership role in establishing and strengthening relationships with the community.

The Community Benefits Task Force is comprised of members of the MetroWest community — residents, business leaders and healthcare workers — and the medical center who wish to actively participate in identifying and addressing the health needs of at-risk populations.

Information about Community Benefits planning and initiatives is shared with employees system-wide in a variety of ways, including the employee newsletter, e-mail, Intranet, and monthly department manager meetings.

Community Benefits Team Meetings

The Community Benefits Task Force, chaired by members of the MWMC Board of Trustees and the Framingham Union Hospital

and Leonard Morse Hospital Advisory Boards, meets on a regular basis to confer, plan, review, and assist in the execution of the Community Benefits initiatives.

Community Partners

The Community Benefits Plan is developed by a Community Benefits Task Force comprised of MWMC representatives and members of the MetroWest community — including residents, business leaders and healthcare workers — who wish to actively participate in identifying and addressing the health needs of at-risk populations. Members represent a variety of organizations, including: Advocates, Inc.; Framingham Coalition; Natick Council on Aging; MetroWest Healthcare Coalition; MetroWest Medical Center Advisory Board; Natick Community Coalition; South Middlesex Legal Services; and South Middlesex Opportunity Council.

In order to implement programs, the medical center collaborates with a variety of local agencies, depending on the particular program and target population.

Community Health Needs Assessment

Date Last Assessment Completed and Current Status

MWMC Community Benefits programs and services are based on community needs determined by assessments of the demand for services and the effectiveness of current services and resources in meeting those demands, as well as collaboration with area residents, community leaders, and local organizations.

Multiple sources of information are utilized to collect social, health and demographic data about the communities in MWMC's service area to provide an in-depth understanding of the status of the health and well-being of each community. The Director of Community Relations draws upon various resources – including community-based initiatives and data from the Massachusetts Department of Public Health – that contain updated data on the health status of and changes in our target populations.

Through a grant from the MetroWest Community Health Care Foundation, Boston-based nonprofit organization The Medical Foundation compiled data for the MetroWest Health Data Book & Atlas: Health Indicators for 25 MetroWest Communities in September 2005, with an updated report produced in 2008. In 2010, the foundation transitioned to online data updates on its website <http://www.mchcf.org>.

Findings for MWMC's primary service areas (Ashland, Framingham, Holliston, Hopkinton, Natick and Southborough) have identified populations with specific health needs, namely the indigent, at-risk youth, at-risk women, elderly, and uninsured, as well as Non-English speaking populations -- particularly Spanish, Russian and Portuguese.

Issues include:

Chronic disease prevention

Environmental health issues

Language and cultural barriers for special primary language groups, including Spanish, Russian and Portuguese

Indigent care (Medicaid, uninsured)

Preventative services and screenings

Risk behavior: diabetes, cardiovascular, cancer and respiratory

Consultants/Other Organizations

Area residents, community leaders, and local organizations

Data Sources

Public Health Personnel, Other - MetroWest Health Data Book & Atlas: Health Indicators for 25 MetroWest Communities

Select Community Benefits Programs



Health Fair for Hispanic-Speaking Seniors

Brief Description or Objective The medical center sponsored a health fair for Hispanic-speaking seniors. The program included health screenings and a financial donation to provide transportation and food.

Program Type Community Education, Grant/Donation/Foundation/Scholarship, Health Screening

Target Population

- **Regions Served:** Other-Metrowest
- **Health Indicator:** Access to Health Care
- **Sex:** All
- **Age Group:** Adult-Elder
- **Ethnic Group:** Hispanic/Latino
- **Language:** Portuguese , Spanish

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
------------------	-------------

Provide health education and screenings for Hispanic-speaking seniors.	Complete
--	----------

Partners

Partner Name, Description	Partner Web Address
---------------------------	---------------------

Local assisted living facilities and nursing homes	
--	--

Contact Information Beth Donnelly Director of Community Relations/Community Benefits Manager MetroWest Medical Center 115 Lincoln Street Framingham, MA 01702 (508) 383-1096 , beth.donnelly@mwmc.com

Detailed Description Not Specified

Children's Health and Safety Fairs

Brief Description or Objective MWMC sponsored a Children's Health and Safety Fair in Framingham that featured health education for the youth and underserved populations. Through collaboration with the Framingham Chapter of the Freemasons, the Child Identification Program (CHIP) provided fingerprints, videos, and tooth print (DNA) of 300 children. The medical center collaborated with a number of local agencies, including the Framingham Police Department, Framingham Fire Departments, Big Brother/Big Sister, Framingham YMCA, and the Masons. More than 500 residents attended, and a total of 500 free bike helmets were distributed at the fair in Framingham and one held in Natick (see Family Health and Safety Fair).

Program Type Community Education, Outreach to Underserved, Prevention

Target Population

- **Regions Served:** Other-Metrowest
- **Health Indicator:** Other: Cardiac Disease, Other: Diabetes, Other: Hypertension, Other: Osteoporosis/Menopause, Other: Public Safety, Other: Safety, Overweight and Obesity
- **Sex:** All
- **Age Group:** All Children
- **Ethnic Group:** All
- **Language:** Not Specified

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
------------------	-------------

Provide health education for the youth and underserved populations.	Complete
---	----------

Partners

Partner Name, Description	Partner Web Address
---------------------------	---------------------

Freemasons, Framingham Police Department,	
---	--

Framingham Fire Department, Boys and Girls Club, Framingham YMCA, the Masons, the Natick Police and Fire Departments, Natick Family Network, and Morse Institute Library.

Contact Information

Beth Donnelly Director of Community Relations/Community Benefits Manager MetroWest Medical Center 115 Lincoln Street Framingham, MA 01702 (508) 383-1096 , beth.donnelly@mwmc.com

Detailed Description

Not Specified

Health Screenings and Lectures

Brief Description or Objective

MWMC partnered with local community agencies and Councils on Aging to provide monthly screenings and speakers at their facilities. Last year, the medical center did more than 4,500 screenings and held more than 50 community health education programs both at the hospitals and in the community.

Program Type

Community Education, Health Screening

Target Population

- **Regions Served:** Other-Metrowest
- **Health Indicator:** Not Specified
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** English , Portuguese , Spanish

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description

Provide health education and screenings for vulnerable populations

Goal Status

Complete

Partners

Partner Name, Description Partner Web Address

MWMC partnered with local community agencies and Councils on Aging to provide monthly screenings and speakers at their facilities.

Contact Information

Beth Donnelly Director of Community Relations/Community Benefits Manager MetroWest Medical Center 115 Lincoln Street Framingham, MA 01702 (508) 383-1096 , beth.donnelly@mwmc.com

Detailed Description

Not Specified

Explorer Post

Brief Description or Objective

The medical center has established an Explorer Post with 30 students from local high schools. The post meets twice monthly and introduces high school student to careers in healthcare.

Program Type

Mentorship/Career Training/Internship

Target Population

- **Regions Served:** Other-Metrowest
- **Health Indicator:** Not Specified
- **Sex:** All
- **Age Group:** Child-Teen
- **Ethnic Group:** All
- **Language:** Not Specified

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
------------------	-------------

Introduces high school student to careers in healthcare.	Ongoing
--	---------

Partners

Partner Name, Description	Partner Web Address
---------------------------	---------------------

Local High Schools	
--------------------	--

Contact Information	Beth Donnelly Director of Community Relations/Community Benefits Manager MetroWest Medical Center 115 Lincoln Street Framingham, MA 01702 (508) 383-1096 , beth.donnely@mwmc.com
----------------------------	--

Detailed Description	Not Specified
-----------------------------	---------------

Interpreter Services/Video Interpreting Units

Brief Description or Objective	The medical center has 17 video interpreting units to supplement and enhance patient access to various languages and sign language interpreting services. The program goes beyond the state laws requiring interpreter services in certain areas of the hospital by providing the service in all areas of the hospital.
---------------------------------------	---

Program Type	Outreach to Underserved
---------------------	-------------------------

Target Population	<ul style="list-style-type: none">• Regions Served: Other-Metrowest• Health Indicator: Access to Health Care• Sex: All• Age Group: Not Specified• Ethnic Group: Not Specified• Language: Not Specified
--------------------------	---

Goals

Statewide Priority: Reducing Health Disparity
--

Goal Description	Goal Status
------------------	-------------

Supplement and enhance patient access to various languages and sign language interpreting services.	Ongoing
---	---------

Partners

Partner Name, Description	Partner Web Address
---------------------------	---------------------

Not Specified	
---------------	--

Contact Information	Beth Donnelly Director of Community Relations/Community Benefits Manager MetroWest Medical Center 115 Lincoln Street Framingham, MA 01702 (508) 383-1096 , beth.donnely@mwmc.com
----------------------------	--

Detailed Description	Not Specified
-----------------------------	---------------

Healthy Food in Healthcare Pledge

Brief Description or Objective	Support of local, nutritious, sustainable food, and modeling healthy food practices.
---------------------------------------	--

Program Type	Prevention
---------------------	------------

Target Population	<ul style="list-style-type: none">• Regions Served: Other-Metrowest• Health Indicator: Other: Nutrition• Sex: All• Age Group: Not Specified• Ethnic Group: Not Specified• Language: Not Specified
--------------------------	--

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
------------------	-------------

Support of local, nutritious, sustainable food, and modeling healthy food practices. Ongoing

Partners

Partner Name, Description Partner Web Address

Not Specified

Contact Information

Beth Donnelly Director of Community Relations/Community Benefits Manager MetroWest Medical Center 115 Lincoln Street Framingham, MA 01702 (508) 383-1096, beth.donnelly@mwmc.com

Detailed Description

Not Specified

Outpatient Clinics

Brief Description or Objective

MetroWest Medical Center operates a variety of outpatient clinics at Framingham Union Hospital. The clinics provide services to an underserved population. Clinic staff is bilingual in both Spanish and Portuguese.

Program Type

Direct Services,Outreach to Underserved

Target Population

- **Regions Served:** Other-Metrowest
- **Health Indicator:** Access to Health Care
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** Hispanic/Latino, White
- **Language:** English , Portuguese , Spanish

Goals

Statewide Priority: Reducing Health Disparity

Goal Description

Provide services to an underserved population.

Goal Status

Ongoing

Partners

Partner Name, Description Partner Web Address

Not Specified

Contact Information

Beth Donnelly Director of Community Relations/Community Benefits Manager MetroWest Medical Center 115 Lincoln Street Framingham, MA 01702 (508) 383-1096, beth.donnelly@mwmc.com

Detailed Description

Not Specified

Senior Health Fair

Brief Description or Objective

The medical center sponsored two community health fairs at local high schools. There were over 300 seniors at each location. The events included health screenings, a speaker and lunch.

Program Type

Community Education,Health Screening

Target Population

- **Regions Served:** Not Specified
- **Health Indicator:** Other: Elder Care
- **Sex:** All
- **Age Group:** Adult-Elder
- **Ethnic Group:** All
- **Language:** Not Specified

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description

Health screenings for seniors.

Goal Status

Complete

Partners

Partner Name, Description Partner Web Address

The medical center collaborated with local assisted living facilities and nursing homes to sponsor senior health fairs that provided health education to the elderly population.

Contact Information

Beth Donnelly Director of Community Relations/Community Benefits Manager MetroWest Medical Center 115 Lincoln Street Framingham, MA 01702 (508) 383-1096, beth.donnelly@mwwmc.com

Detailed Description

Not Specified

Family Health and Safety Fair

Brief Description or Objective

MWMC sponsored a Family Health and Safety Fair at Leonard Morse Hospital in Natick, in collaboration with community groups such as the Natick Police and Fire Departments, Massachusetts Medical Society, and Morse Institute Library. The program featured free screenings for blood pressure, body fat, osteoporosis, diabetes and cholesterol. Free bike helmets were also made available to children. More than 500 residents attended, and a total of 500 free bike helmets were distributed at the fair in Natick and one held in Framingham (see Children's Health and Safety Fair).

Program Type

Community Education,Health Screening,Outreach to Underserved

Target Population

- **Regions Served:** Other-Metrowest
- **Health Indicator:** Other: Cardiac Disease, Other: Diabetes, Other: Hypertension, Other: Osteoporosis/Menopause, Other: Public Safety, Overweight and Obesity
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** Not Specified

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description

Provide free screenings and safety information for youth and families.

Goal Status

Complete

Partners

Partner Name, Description Partner Web Address

MWMC sponsored a Family Health and Safety Fair at Leonard Morse Hospital in Natick, in collaboration with community groups such as the Natick Police and Fire Departments, Massachusetts Medical Society, and Morse Institute Library.

Contact Information

Beth Donnelly Director of Community Relations/Community Benefits Manager MetroWest Medical Center 115 Lincoln Street Framingham, MA 01702 (508) 383-1096, beth.donnelly@mwwmc.com

Detailed Description

Not Specified

Women's Health

Brief Description or Objective

Women's educational programs were held throughout the year, including breast cancer outreach programs and a baby fair – a half-day event covering pregnancy and childbirth,

prenatal care, high-risk pregnancy, and infertility.

Program Type Community Education,Outreach to Underserved,Prevention

Target Population

- **Regions Served:** Other-Metrowest
- **Health Indicator:** Other: Cancer - Breast, Other: Child Care, Other: Parenting Skills, Other: Pregnancy
- **Sex:** Female
- **Age Group:** Adult
- **Ethnic Group:** Not Specified
- **Language:** Not Specified

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Provide health education programs for women	Complete

Partners

Partner Name, Description	Partner Web Address
Not Specified	

Contact Information Beth Donnelly Director of Community Relations/Community Benefits Manager MetroWest Medical Center 115 Lincoln Street Framingham, MA 01702 (508) 383-1096, beth.donnelly@mwmc.com

Detailed Description Not Specified

Athletic Training Programs

Brief Description or Objective Athletic Training services were provided to the community to help students prevent sports injuries. In collaboration with the Massachusetts Interscholastic Athletic Association, MWMC placed athletic trainers at local high schools in Bellingham, Framingham, Holliston, Millis, Medway and Natick, and at Marian High School in Framingham.

Program Type Prevention,School/Health Center Partnership

Target Population

- **Regions Served:** Other-Metrowest
- **Health Indicator:** Other: Safety - Sports
- **Sex:** All
- **Age Group:** Adult-Young
- **Ethnic Group:** All
- **Language:** Not Specified

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Provide athletic training services to the community to help students prevent sports injuries.	Complete

Partners

Partner Name, Description	Partner Web Address
Massachusetts Interscholastic Athletic Association	

Contact Information Beth Donnelly Director of Community Relations/Community Benefits Manager MetroWest Medical Center 115 Lincoln Street Framingham, MA 01702 (508) 383-1096, beth.donnelly@mwmc.com

Detailed Description Not Specified

Racial and Ethnic Health Disparities

Brief Description or Objective	Staff participates on the MetroWest Health Care Foundation Racial and Ethnic Health Disparities Committee. In the past year the medical center has hosted and participated in two community programs on racial and ethnic health disparities.
---------------------------------------	---

Program Type	Outreach to Underserved
---------------------	-------------------------

Target Population	<ul style="list-style-type: none">• Regions Served: Other-Metrowest• Health Indicator: Access to Health Care• Sex: All• Age Group: All• Ethnic Group: Not Specified• Language: Not Specified
--------------------------	---

Goals
Statewide Priority: Reducing Health Disparity

Goal Description	Goal Status
-------------------------	--------------------

Participate on the MetroWest Health Care Foundation Racial and Ethnic Health Disparities Committee to help address racial and ethnic health disparities.	Complete
--	----------

Partners

Partner Name, Description	Partner Web Address
----------------------------------	----------------------------

MetroWest Health Care Foundation Racial and Ethnic Health Disparities Committee	
---	--

Contact Information	Beth Donnelly Director of Community Relations/Community Benefits Manager MetroWest Medical Center 115 Lincoln Street Framingham, MA 01702 (508) 383-1096, beth.donnelly@mwmc.com
----------------------------	--

Detailed Description	Not Specified
-----------------------------	---------------

Financial Counseling

Brief Description or Objective	To ensure that patients continue to have access to free care, MWMC inpatient areas, outpatient clinics, and Emergency Departments in Natick and Framingham have full-time bilingual counselors to explain free care benefits and assist with filling out application forms.
---------------------------------------	---

Program Type	Outreach to Underserved
---------------------	-------------------------

Target Population	<ul style="list-style-type: none">• Regions Served: Other-Metrowest• Health Indicator: Access to Health Care• Sex: All• Age Group: All• Ethnic Group: All• Language: All
--------------------------	---

Goals
Statewide Priority: Reducing Health Disparity

Goal Description	Goal Status
-------------------------	--------------------

Ensure that patients continue to have access to free care,	Ongoing
--	---------

Partners

Partner Name, Description	Partner Web Address
----------------------------------	----------------------------

Not Specified	
---------------	--

Contact Information	Beth Donnelly Director of Community Relations/Community Benefits Manager MetroWest Medical Center 115 Lincoln Street Framingham, MA 01702 (508) 383-1096, beth.donnelly@mwmc.com
----------------------------	--

Detailed Description	Not Specified
-----------------------------	---------------

Federally-Funded Clinic

Brief Description or Objective

MWMC worked with local community organizations to apply for a grant to establish a federally-funded community health center. The grant was awarded in December 2003. MWMC provides back-up services for the center on an ongoing basis, including laboratory, radiology, and OB/Gyn services.

Program Type

Direct Services, Outreach to Underserved

Target Population

- **Regions Served:** Other-Metrowest
- **Health Indicator:** Access to Health Care
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description

Provide back-up services for the center on an ongoing basis.

Goal Status

Ongoing

Partners

Partner Name, Description Partner Web Address

Local community organizations
Federal funding

Contact Information

Beth Donnelly Director of Community Relations/Community Benefits Manager MetroWest Medical Center 115 Lincoln Street Framingham, MA 01702 (508) 383-1096, beth.donnelly@mwmc.com

Detailed Description

Not Specified

MetroWest Free Medical Clinic

Brief Description or Objective

MWMC provides back-up services for two local free medical clinics. The hospital provides back up which includes laboratory, radiology and other hospital services for patients of the MetroWest Free Medical Clinic which is held weekly at a church in Framingham and a temple in Sudbury.

Program Type

Direct Services, Outreach to Underserved

Target Population

- **Regions Served:** Framingham, Sudbury
- **Health Indicator:** Access to Health Care
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Reducing Health Disparity

Goal Description

Provide back-up services for two local free medical clinics.

Goal Status

Ongoing

Partners

Partner Name, Description Partner Web Address

MetroWest Free Medical Clinic

Contact Information

Beth Donnelly Director of Community Relations/Community Benefits Manager MetroWest Medical Center 115 Lincoln Street Framingham, MA 01702 (508) 383-1096, beth.donnelly@mwmc.com

Detailed Description Not Specified

Screenings, Lectures and Speakers Bureau

Brief Description or Objective In response to a number of identified risk factors for the population, a variety of free lectures and screenings are offered to inform the public about current trends and practices in healthcare, emphasizing wellness and preventative medicine to help people participate more actively in their own healthcare. A speaker's bureau is also available to groups and organizations.

Program Type Community Education,Health Screening,Outreach to Underserved,Prevention

Target Population

- **Regions Served:** Other-Metrowest
- **Health Indicator:** Other: Cancer - Colo-rectal, Other: Cancer - Prostate, Other: Cancer - Skin, Other: Cardiac Disease, Other: Diabetes, Other: Hypertension, Other: Osteoporosis/Menopause, Overweight and Obesity
- **Sex:** All
- **Age Group:** Adult, Adult-Elder
- **Ethnic Group:** Not Specified
- **Language:** Not Specified

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description **Goal Status**

Provide free lectures and screenings to inform the public about current trends and practices in healthcare, emphasizing wellness and preventative medicine to help people participate more actively in their own healthcare.

Ongoing

Partners

Partner Name, Description **Partner Web Address**

Not Specified

Contact Information Beth Donnelly Director of Community Relations/Community Benefits Manager MetroWest Medical Center 115 Lincoln Street Framingham, MA 01702 (508) 383-1096, beth.donnelly@mwmc.com

Detailed Description Not Specified

Disease Management

Brief Description or Objective MWMC provides a number of ongoing specialized programs focused on disease management.

Program Type Community Education

Target Population

- **Regions Served:** Other-Metrowest
- **Health Indicator:** Other: Asthma/Allergies, Other: Cancer, Other: Cardiac Disease, Other: Diabetes, Other: Hepatitis
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations

Goal Description **Goal Status**

Provide a number of ongoing specialized programs focused on disease management.

Ongoing

Partners

Partner Name, Description Partner Web Address

Not Specified

Contact Information

Beth Donnelly Director of Community Relations/Community Benefits Manager MetroWest Medical Center 115 Lincoln Street Framingham, MA 01702 (508) 383-1096, beth.donnelly@mwmc.com

Detailed Description

Not Specified

Support Groups

Brief Description or Objective

MWMC support groups include: Bereavement; Breast Cancer; Breastfeeding; Celiac Disease; CPAP; Diabetes; Living with a Defibrillator; Mild Brain Injury; Multiple Sclerosis; Osteoporosis; Ostomy; Prostate Cancer

Program Type

Support Group

Target Population

- **Regions Served:** Other-Metrowest
- **Health Indicator:** Other: Bereavement, Other: Cancer - Breast, Other: Diabetes, Other: Osteoporosis/Menopause
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description

Provide support for people suffering from health and medical issues.

Goal Status

Ongoing

Partners

Partner Name, Description Partner Web Address

Not Specified

Contact Information

Beth Donnelly Director of Community Relations/Community Benefits Manager MetroWest Medical Center 115 Lincoln Street Framingham, MA 01702 (508) 383-1096, beth.donnelly@mwmc.com

Detailed Description

Not Specified

Expenditures

Program Type	Estimated Total Expenditures for FY2012	Approved Program Budget for 2012
Community Benefits Programs	Direct Expenses	\$42,069
	Associated Expenses	\$2,909,371
	Determination of Need Expenditures	Not Specified
	Employee Volunteerism	Not Specified
	Other Leveraged Resources	Not Specified
		\$43,147
		*Excluding expenditures that cannot be projected at the time of the report.
Net Charity Care	HSN Assessment	\$4,393,527
	HSN Denied Claims	Not Specified
	Free/Discount Care	Not Specified

	Total Net Charity Care	\$4,393,527	
Corporate Sponsorships		\$56,493	
	Total Expenditures	\$7,401,459	
Total Patient Care-Related Expenses for FY2012			\$250,261,637
Comments: None			

Optional Information

Expenditures	Amount	
Community Service Programs	Direct Expenses	Not Specified
	Associated Expenses	Not Specified
	Determination of Need Expenditures	Not Specified
	Employee Volunteerism	Not Specified
	Other Leveraged Resources	Not Specified
	Total Community Service Programs	Not Specified
Bad Debt:	Not Specified	Not Specified
IRS 990:	Not Specified	