

Partners HealthCare - FY2013

Community Benefits Mission Statement

Partners HealthCare is committed to improving the health and well-being of low-income, vulnerable people in the communities we serve.

Target Populations

Name of Target Population	Basis for Selection
Low income, vulnerable people and populations in the communities we serve.	Qualitative and quantitative needs assessments

Publication of Target Populations

Marketing Collateral, Annual Report, Website

Hospital/HMO Web Page Publicizing Target Pop.

<http://www.partners.org/Community/>

Key Accomplishments of Reporting Year

Systemwide, Partners' significant commitment to Community Health continued in FY13 with a total of \$209 million invested in caring for low-income patients and working to improve the health of low-income, vulnerable people in the communities we serve. This represented 4.6% of our total patient care-related expenses.

Partners Community Health focused in the following areas:

1. In our efforts to ensure access to health care for low-income and vulnerable people and support the state's transition from its landmark health insurance reform law to the Affordable Care Act, Partners Community Health:
 - Provided 14 in-depth training sessions for 138 patient financial counselors and other financial access staff.
 - Provided 57 additional sessions for other staff, including practices, case managers, social workers, and physicians.
 - Work closely with state agencies, community organizations, provider groups, and others to advocate for patients on public coverage programs, and to assure that programs work smoothly for patients.

2. Having invested over \$85 million to rebuild, relocate, or modernize aging facilities since 1996; and annually, investing an average of \$28 million in operating support to Community Health Centers (CHCs), Partners Community Health continued its commitment to improving access to services and capacity at CHCs in the following ways:
 - Through the Partnership for Community Health, supported the state's CHCs in their continued efforts to reduce barriers to access, promote health equity and organize care for patients in their communities. With a \$4.5M investment in this first year and up to \$90 million in grant funding over the next 15 years, community health centers will develop and launch measurable programs that enhance health outcomes, services, efficiencies and quality of care.
 - Expanded access to high-quality health care for low-income and vulnerable populations through the Kraft Fellowship Program – a two-year post-residency program offered to 3-5 young physicians each year; and the Kraft Practitioner Program – a two-year program that aims to recruit and retain up to 16 physicians and masters-prepared nurses annually in community health centers.
 - In collaboration with the Mass. League of Community Health Centers and GE Healthcare, offered CHCs training programs that:
 - o Strengthened 19 CHCs across Massachusetts via support for a Performance Improvement Practitioner Development Program that helps them move towards becoming certified medical homes.
 - o Provided support for training programs to 87 health center employees that are designed to enhance mid-level managers and senior managers' skills in utilizing performance improvement concepts and tools and their ability to drive change at the community health center.
 - Continued to expand the state's supply of primary care providers at CHCs through a physician and nurse practitioner loan repayment program that has grown capacity by 142 providers who care for an estimated 250,000 community residents.
 - Improved access to care for community health center patients through gynecologists and nurse midwives from BWH who provide clinical care at affiliated community health centers in Dorchester, Jamaica Plain, Mattapan, Roxbury, and the South End,
 - Improved access to care for community health center patients through MGH oncologists who provide treatment for breast cancer patients from Chelsea, Dorchester, and Mattapan - Avon Breast Care Program.

3. In our efforts to build tomorrow's health care workforce by increasing economic circumstances of low-income adults and supporting youth success Partners Community Health programs have:
 - Provided an educational health care career exploration day at Camp Harbor View for 800 children ages 11-14 who reside in the Boston area, particularly Dorchester, Mattapan, Jamaica Plain, and Hyde Park.
 - With a goal of 440 students over 10 years, provided 34 new multi-year scholarships to high school graduates of the BWH SSJP program and MGH Youth Scholars, and renewed all 52 scholarships awarded in to students FY12.
 - Since 2003, provided 449 low-income, community residents with training, career coaching/ case management and job placements through Partners in Career and Workforce Development.

4. In our efforts to improve health and well-being with a focus on prevention Partners Community Health programs have:
 - In partnership with Project Bread, provided 479,029 healthy meals to children and families in Boston, Chelsea, Haverhill, Lawrence, Lynn, Revere, and Salem.
 - Provided funding for four Mass in Motion communities - Chelsea, Revere, Lynn, and Salem - to support community coalition work, host events, and raise awareness about healthy eating and active living, in FY13, across the 4 communities:
 - o 30 elementary and middle schools enrolled in the Safe Routes to Schools program.
 - o School and community-based activities such as urban trails and share-a-bike programs increased opportunities for physical activity.
 - o School and community -based activities – such as school gardens, farmers markets, and discount cards - increased access to and affordability of fresh food options.
 - In partnership with Thrive in 5, created opportunities for Boston parents to become leaders in a neighborhood wide change effort aimed at increasing the number of children and families educated around healthy eating and active living (HEAL).
 - Continued our commitment to Open Circle, an evidence-based social and emotional learning curriculum that will provide over 7,000 Boston Public Schools students and families with tools to promote positive behaviors and healthy relationships.
 - Promoted HEAL, and provided health education and improved patient access through a partnership with the Mass League of CHCs and placed 20 Health Corps volunteers at CHCs.
 - Funded training of 112 Wellness Champions from 62 Boston Public Schools to provide expanded physical activity and nutritional information to over 22,000 students.

Plans for Next Reporting Year

Partners will continue to invest in and work with community-based organizations to understand local needs and implement community-led approaches that lead to stronger, healthier neighborhoods.

Specifically, Partners will be making significant investments in our communities that:

1. Ensure access to health care for low-income and vulnerable people:
 - Through the Partnership for Community Health, provide \$6M in grants to CHCs in collaboration with NHP.
 - Fund initiatives within Partners and at CHCS that focus on Community Health Workers and other strategies to help manage high risk, high cost patients.
2. Build tomorrow's health care workforce by increasing economic circumstances of low-income adults and supporting youth success through high school and college programs. We will carry out this work with a specific focus on youth and adults in Roxbury.
3. Improve health and well-being with a focus on prevention by:
 - Expanding support of domestic violence programs and trauma-informed care at our hospitals serving community residents.
 - Continuing support of social emotional learning curricula to help elementary school children develop the skills needed to avoid high risk behaviors.
 - Continuing our commitment to local organizations and camp programs aimed at teaching children and adolescents about healthy relationships, managing stress, and healthy eating and active living.

Community Benefits Process

Select Community Benefits Process

Community Benefits Leadership/Team

Matthew Fishman, Vice President, Community Health

Ronnie Sanders, Executive Director for Partners Community Health

Community Benefits Team Meetings

- Partners Community Health leadership team meets regularly with the member hospital Community Benefit leaders to align strategic vision.
- Partners Community Health leadership team meets with Partners Community Health Directors focused on health care reform, partnerships with health centers, research and evaluation, and workforce development

Community Partners

ABCD
AIDS Action Committee
Alzheimer's Association of MA/NH Chapter
American Heart Association
Arthritis Foundation
Association for Behavioral Health
Back on My Feet
Bethel AME Church
Big Sister Association
Black Ministerial Alliance
Boston Area Rape Crisis Center
Boston Center for Independent Living
Blue Cross/Blue Shield Foundation of Massachusetts
Boston Branch NAACP
Boston Commission on Affairs of the Elderly
Boston Foundation for Sight
Boston Haitian Reporter
Boston Health Care for the Homeless
Boston Private Industry Council
Boston Public Health Commission
Boston Public Schools
Boston Scholar Athlete Program
Boston Symphony Orchestra
Boys and Girls Clubs of Boston
Bridge Over Troubled Waters
Cambridge Health Alliance
Camp Harbor View
Catholic Charities
Center for Teen Empowerment
Charlestown Boys and Girls Club
Charlestown Recovery House
City of Boston – Office of New Bostonians
Codman Square Health Center

Combined Jewish Philanthropies
Community Servings, Inc.
Crittenton Women's Union
CURE
Dept of Chidren and Families Kid's Fund
Dimock Community Health Center
Discovering Justice
Dorchester House Multi-Service Center
Dotwell
ESAC (Taste of JP)
East Boston Neighborhood Health Center
Family Services of Greater Boston
Gay Men's Domestic Violence Project
Greater Boston Chamber of Commerce
Greater Boston Interfaith Organization
Greater Boston Sickle Cell Foundation
Harbor Family Health Center
Health Care For All
Health Law Advocates
Health Resources in Action
Help for Abused Women and Children (HAWC)
Hospitality Homes
Inner City Scholarship Fund
Jane Doe, Inc
Jewish Vocational Services
Institute of Community Health
KAYA
Kenneth B. Schwartz Center
Lynn Community Health Center
M. Patricia Cronin Foundation
Martha Eliot Health Center
Massachusetts Advocates for Children
Mass Association of Mental Health
Mass Immigrant and Refugee Advocacy Coalition
Massachusetts League of Community Health Centers
Massachusetts Public Health Association
Mass Senior Action Council
Mattapan Community Health Center
MSPCC
National Alliance for the Mentally Ill
Neponset Health Center
North End Community Health Center
North Shore Health Center
Organizing Leadership and Training Center
Partners in Health
Partners for Youth with Disabilities
PEAR
Pine Street Inn
Project Bread
Project Hope
Reach Out and Read
Revere CARES
Revere Public Schools
Roca
Rodman Ride for Kids
Rogerson Communities
Room to Grow
South Boston Community Health Center
South End Community Health Center
Sportsmen's Tennis and Enrichment Center
The Boston Foundation
The Fund for Boston Neighborhoods
The Second Step
Thrive in Five
Trinity Boston Foundation (Bostonians for Youth)
United Way of Massachusetts Bay and Merrimac Valley
Upham's Corner Health Center
Visiting Nurse Association
Walk Boston
Whittier Street Health Center
Women's Bar Association

Community Health Needs Assessment

Date Last Assessment Completed and Current Status

In 2012, Partners Community Health compiled a Community Health Needs Assessment (CHNA) in collaboration with Health Resources in Action that summarized the results and findings of the respective CHNAs of our member institutions. In addition, all of Partners' member institutions conduct CHNAs of their own, at minimum, every 3 years. Please refer to their sections for detail.

Consultants/Other Organizations

Health Resources in Action, COBTH, BPHC/DPH

Data Sources

Hospital, MassCHIP, Surveys, CHNA

Select Community Benefits Programs**Health Explorers at Camp Harbor View**

Brief Description or Objective	As part of Partners commitment to building tomorrow's health care workforce, Partners has developed a partnership with Camp Harbor View to engage campers' curiosity about science, introduce them to the educational connections between school and health careers and promote healthy choices and behaviors. Camp Harbor View, located on Long Island in Boston Harbor, was created by Mayor Thomas M. Menino and Jack Connors, is run by the Boys and Girls Club of Boston, and funded through the Camp Harbor View Foundation, a nonprofit organization. In the summer of 2011, Partners hosted a week long Partners Health Explorers session as a supplement to the existing camp programs offered at camp. During the summers of 2012 and 2013, Partners scaled a modified version of the Explorers program into the 8 weeks of camp for all 800 campers (ages 11-14). This past summer's curriculum was managing stress and engaging in healthy relationships. Each summer, Partners also sponsors two Health Career Fairs for campers at camp, giving campers the opportunity to meet with over 40 health care professionals and ask questions about their career paths and their daily work.
Program Type	Community Education, Mentorship/Career Training/Internship, Outreach to Underserved, Prevention
Target Population	<ul style="list-style-type: none"> • Regions Served: Boston, Boston-Dorchester, Boston-Hyde Park, Boston-Jamaica Plain, Boston-Mattapan, Boston-Roxbury • Health Indicator: Mental Health, Other: Education/Learning Issues, Other: Nutrition, Overweight and Obesity, Physical Activity • Sex: All • Age Group: Child-Teen • Ethnic Group: All • Language: All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations, Supporting Healthcare Reform

Goal Description	Goal Status
Provide day camp for children ages 11-14 who reside in the Boston area (particularly Dorchester, Mattapan, Jamaica Plain, Hyde Park, and Roxbury)	Camp Harborview now serves 800 campers over two, four week sessions each summer and also has programming that extends beyond the summer.
Continue to engage campers beyond the summer sessions.	Campers are invited to participate in monthly "spring training" reunions held January through June, which focus on the 5 key areas of development.
Continue to engage campers beyond the summer sessions.	CHV also offers after-school tutoring and Friday movie nights.
Educate campers about careers in healthcare.	Hosted a week long Partners Health Explorers session for all 800 campers.
Educate campers about careers in healthcare.	Partners sponsors two Health Career Fairs for campers at camp, giving campers the opportunity to meet with 40 health care professionals and ask questions about their career paths and their daily work.

Partners

Partner Name, Description	Partner Web Address
Camp Harbor View	http://chvf.org/
Boys and Girls Clubs of Boston	http://www.bgcb.org/
Contact Information	Tim Galvin, Program Coordinator, Partners Community Health, 617.278.1053, tgalvin1@partners.org
Detailed Description	Not Specified

Summer Food Service Program

Brief Description or Objective	In collaboration with Project Bread, Partners supports The Summer Food Service Program which provides nutritious lunches to children who are at risk to go hungry or miss meals during the summer months when school is out. Many of the recipients in the program receive subsidized school lunches during the school year. The program provides cold and hot lunches that are locally prepared, incorporate locally grown foods, and promote healthy living. Summer Food Service Program is run by the USDA and administered by the Department of Elementary and Secondary Education. The Program sites are located in neighborhood schools, Boys and Girls Clubs, community centers, playgrounds, churches, and YMCAs. In addition to eating a good meal, these locations provide children with opportunities to socialize with friends and learn new games and skills. In FY2013, the Summer Food Service Program had an average daily participation of 10,362 and served a total of 479,029 meals.
Program Type	Direct Services, Healthy Communities Partnership, Prevention, School/Health Center Partnership

Target Population	Regions Served: Boston, Lynn, Revere <ul style="list-style-type: none"> • Health Indicator: Other: Nutrition, Overweight and Obesity • Sex: All • Age Group: All Children • Ethnic Group: All • Language: All , English , Spanish
Goals	
Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity	
Goal Description	Goal Status
To provide lunch to children who would otherwise go hungry or miss meals	In FY2013, the Summer Food Service Program provided 479,029 healthy meals to children and families in Boston, Chelsea, Haverhill, Lawrence, Lynn, Revere, and Salem.
To promote good nutrition through healthy meals	Provided high quality, locally prepared meals
To inform families who are food insecure of available resources	Information about resources available in two languages at some sites
Partners	
Partner Name, Description	Partner Web Address
Project Bread	http://www.projectbread.org/site/PageServer?pagename=home_page
Contact Information	Julia Christopher, Communications Manager, Partners Community Health, 617.278.1063; Rita Guastella, Director of Communications, Project Bread, jcchristopher@partners.org
Detailed Description	Not Specified
Supporting Health Care Reform	
Brief Description or Objective	Partners Community Health staff keep Partners hospitals and health centers updated on public coverage changes; resolve access issues that arise; and work with state agencies to assure that programs work smoothly for patients and providers. This past year, this work has focused on preparing staff for the implementation of the Affordable Care Act in Massachusetts. In FY13, Community Health staff conducted 14 training sessions with 138 patient financial counseling and financial access staff across the Partners system, and presented to 20 different groups, including practice managers, case managers, social workers, and physicians. Partners hospital and health center patient financial counselors prepared for the Affordable Care Act's fall open enrollment by attending state trainings and participating in the training sessions mentioned above to learn about the new programs and eligibility rules. They also geared up for the replacement of their intake system with the Exchange application system by learning details and functions of the new system.
Program Type	Health Coverage Subsidies or Enrollment
Target Population	<ul style="list-style-type: none"> • Regions Served: Boston-Greater • Health Indicator: Access to Health Care, Other: Uninsured/Underinsured • Sex: All • Age Group: All • Ethnic Group: All • Language: All
Goals	
Statewide Priority: Address Unmet Health Needs of the Uninsured, Promoting Wellness of Vulnerable Populations, Supporting Healthcare Reform	
Goal Description	Goal Status
Train staff and disseminate up-to-date information	Work with all 100 patient financial counselors across the system to provide training, materials, and ongoing support as Affordable Care Act is implemented.
Improve the capacity of staff to understand the state coverage programs.	Maintain regular communications with practice staff, case managers, and social workers in order to explain how patient coverage works and affects access.
Ensuring patients on state coverage programs can access services at Partners sites.	Work across system to set access policies that are clear to staff and patients. Troubleshoot cases where patients on state coverage programs have had difficulty accessing the system in order to reduce barriers to care.
Partners hospital and health center patient financial counselors preparation for the Affordable Care Act's fall open enrollment.	Attended state and Partners Community Health trainings to learn about the new programs and eligibility rules.
Partners hospital and health center patient financial counselors preparation for the Affordable Care Act's fall open enrollment.	Geared up for the replacement of their intake system with the Exchange application system by learning details and functions of the new system.
Partners	
Partner Name, Description	Partner Web Address
Health Care for All	http://www.hcfama.org/
Health Connector	http://www.mahealthconnector.org
MassHealth	http://www.state.ma.us/masshealth
Contact Information	Kim Simonian, Director for Public Payer Patient Access, Partners Community Health, 617.582.0107, ksimonian@partners.org

Detailed Description Not Specified

The Mass. League's CHC Provider Loan Repayment Program

Brief Description or Objective Massachusetts community health centers are on the front lines of supporting the state's transition from its landmark health insurance reform law to the Affordable Care Act. Health Centers are deeply involved in the implementation of coverage changes under the new law, and must learn new systems and rules in order to help patients move to new coverage programs. Partners collaborates with the Mass. League and other policy advocates to ensure that patients have access to primary care close to home. Toward that end, with support from Partners, the Mass. League provides an education loan repayment program for primary care providers at community health centers. Through 2013, 142 primary care providers have committed to work in a community health center for up to three years in exchange for loan repayment through this program. The Mass. League estimates that adding these providers has created capacity to provide care to over 250,000 patients at community health centers. In an effort to retain providers, the program also provides small grants to individual providers to pursue a special project of interest to the provider and the health center. Since 2009, 36 Special Projects grants have been awarded to providers at Massachusetts community health centers.

Program Type Community Participation/Capacity Building Initiative, Grant/Donation/Foundation/Scholarship, Health Professional/Staff Training, Mentorship/Career Training/Internship, Physician/Provider Diversity

Target Population

- **Regions Served:** All Massachusetts
- **Health Indicator:** Access to Health Care, All
- **Sex:** All
- **Age Group:** Adult
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform

Goal Description

Expand the state's supply of primary care providers at community health centers

Goal Status

The Mass. League's CHC Provider Loan Repayment Program: Through 2013, 142 primary care providers have committed to work in a community health center for up to three years in exchange for loan repayment.

Expand the state's supply of primary care providers at community health centers

The Mass. League's CHC Provider Loan Repayment Program: The Mass. League estimates that adding these providers has created capacity to provide care to over 250,000 patients at community health centers

Partners

Partner Name, Description	Partner Web Address
Massachusetts League of Community Health Centers	http://www.massleague.org/
Neighborhood Health Plan	http://www.nhp.org/Pages/home.aspx
The Commonwealth of Massachusetts	http://www.mass.gov/?pageID=mg2homepage&L=1&L0=Home&sid=massgov2
Blue Cross Blue Shield Foundation of Massachusetts	http://bluecrossfoundation.org/
Baystate - Brightwood Health Center	http://baystatehealth.com/Baystate/Main+Nav/About+Us/Locations/Baystate+Medical+Practices/Primary+Care/Brightwood+Health+Center+-+Centro+de+Salud
Baystate - Mason Square Health Center	http://baystatehealth.com/Baystate/Main+Nav/About+Us/Locations/Baystate+Medical+Practices/Primary+Care/Mason+Square+Neighborhood+Health+Center
Boston Healthcare for the Homeless	http://www.bhchp.org/
Bowdoin Street Community Health Center	http://bidmc.org/CentersandDepartments/Departments/CommunityHealthCenters/BowdoinStreetHealthCenter.aspx/
Brockton Neighborhood Health Center	http://www.bnhc.org/main.html
Brookside Community Health Center	http://www.brighamandwomens.org/Departments_and_Services/medicine/services/primarycare/Offices/Brookside.aspx
Cambridge Health Alliance (CHA) - Broadway Health Center	http://www.challiance.org/Locations/BroadwayHealthCenter.aspx
CHA - Union	http://www.challiance.org/Locations/UnionSquareFamilyHealth.aspx

Square Health Center

CHA - Windsor Street Health Center <http://www.challiance.org/Locations/WindsorStreetHealthCenter.aspx>

CHA-Cambridge Family Health Center <http://www.challiance.org/Locations/CambridgeFamilyHealth.aspx>

CHA-North Cambridge Health Center <http://www.challiance.org/Locations/CambridgeFamilyHealth.aspx>

CHA-Revere Family Health Center <http://www.challiance.org/Locations/RevereFamilyHealthCenter.aspx>

Community Health Connections Family Health Center <http://www.chcfhc.org/fitchburg/>

Community Health Center of Cape Cod <http://www.chcofcapecod.org/>

Community Health Center of Franklin County <http://www.chcfc.org/>

Codman Square Community Health Center <http://www.codman.org/>

The Dimock Center <http://www.dimockcenter.org/>

Dorchester House Multiservice Center <http://www.dorchesterhouse.org/>

East Boston Neighborhood Health Center <http://www.ebnhc.org/en/>

Family Health of Worcester <http://www.fhcw.org/en/Home>

Fenway Community Health Center <http://www.fenwayhealth.org/site/PageServer>

Geiger Gibson Community Health Center <http://www.hhsi.us/metro-boston/geiger-gibson-community-health-center/>

Edward M Kennedy Health Center (formerly Great Brook Valley) <http://www.kennedychc.org/>

Greater Lawrence Family Health Center <http://glfhc.org/site/>

Greater Roslindale Dental & Medical Center <http://www.roslindale.org/>

Harvard Street Neighborhood Health Center <http://www.harvardstreet.org/>

Hilltown Community Health Center - Worthington <http://www.hchcweb.org/>

Holyoke Health Center <http://www.hhcinc.org/>

Joseph M. Smith Community Health Center <http://www.jmschc.org/>

Lowell Community Health Center <http://www.lchealth.org/>

Lynn Community Health Center <http://www.lchcnet.org/>

Manet Community Health Center <http://www.manetchc.org/>

Health Center	
Marth Eliot Community Health Center	http://www.childrenshospital.org/clinicalservices/Site2274/mainpageS2274P0.html
Mattapan Community Health Center	http://www.mattapanchc.org/
MGH Charlestown Community Health Center	http://www.massgeneral.org/charlestown/
MGH Revere Community Health Center	http://www.massgeneral.org/cha/
Neponset Community Health Center	http://www.hhsi.us/metro-boston/neponset-health-center/
North End Waterfront Community Health Center	http://www.massgeneral.org/northend/
Outer Cape Community Health Center	http://www.outercape.org/
Roxbury Comprehensive Community Health Center	http://roxcomp.org/
Sidney Borum Community Health Center	http://sidneyborum.org/
South Boston Community Health Center	http://www.sbchc.org/
South Cove Community Health Center	http://www.scchc.org/
Southern Jamaica Plain Community Health Center	http://www.brighamandwomens.org/Departments_and_Services/medicine/services/primarycare/sjphc/default.aspx
Upham's Corner Community Health Center	http://www.uphamscornerhealthctr.com/
Whittier Street Community Health Center	http://www.wshc.org/
Huntington Community Health Center	http://www.hchcweb.org/about.html

Contact Information Kristen Barnicle, Director, Partners Community Health, 617.582.0104, kbarnicle@partners.org

Detailed Description [Download/View Attachment](#) (925.67 KB)
File Name: CHC AG Chapter FY13.pdf

Community Health Center Affiliations

Brief Description or Objective	Partners founding hospitals, Massachusetts General Hospital (MGH) and Brigham and Women's Hospital (BWH), have a long commitment to community health centers. MGH's licensed community health center in Charlestown was founded in 1968, and BWH's Brookside Community Health Center began in 1970. Today, there are five licensed health centers operating within the overall Partners system: three of which operate through the license of MGH in Charlestown, Chelsea, and Revere; and two of which operate under the license of BWH in Jamaica Plain -- Brookside and Southern Jamaica Plain. In addition, Partners is affiliated with 15 community health centers in Dorchester, East Boston, Lynn, Mattapan, North End, Peabody, Roxbury, Salem, South Boston, and the South End. Since 1996, Partners and its hospitals have invested over \$85 million to rebuild, relocate, or modernize aging facilities. Annually, an average of \$28 million in operating support strengthens community health centers. Partners licensed and affiliated health centers provide care to over 367,000 patients through its 20 licensed and affiliated community health centers.
Program Type	Community Participation/Capacity Building Initiative, Direct Services, Health Professional/Staff Training, Physician/Provider Diversity
Target Population	<ul style="list-style-type: none"> • Regions Served: Boston, Chelsea, Lynn, Peabody, Revere, Salem • Health Indicator: Access to Health Care • Sex: All • Age Group: All • Ethnic Group: All • Language: All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform

Goal Description	Goal Status
Provide access to community-based health care	More than 82,000 children and adults made over 383,000 visits to BWH and MGH licensed health centers in 2013.
Provide access to community-based health care	Partners is affiliated with 15 community health centers in Dorchester, East Boston, Lynn, Mattapan, North End, Peabody, Roxbury, Salem, South Boston, and the South End.
Strengthen community health centers in Partners communities	Since 1996, Partners and its hospitals have invested over \$85 million to rebuild, relocate, or modernize aging facilities.
Strengthen community health centers in Partners communities	Annually, an average of \$28 million in operating support strengthens community health centers.
Improve access to care for community health center patients	Gynecologists and nurse midwives from BWH provide clinical care at affiliated community health centers in Dorchester, Mattapan, Roxbury, and the South End.
Improve access to care for community health center patients	The MGH AVON program provides navigators to help patients from Chelsea, Dorchester, and Mattapan get breast cancer screening, follow up and treatment.
Improve access to care for community health center patients	North Shore Medical Center cardiologists, endocrinologists, pulmonologists, gastroenterologists, general surgeons and ophthalmologists provide treatment for patients in Lynn.
Harness technology to enable coordinated care	Health centers have or are working toward establishing connectivity with Partners information systems so clinical information about care their patients receive at Partners hospitals can be electronically accessed at the health center.
Collaborate with CHCs on public health initiatives	Activities include cancer screening and treatment for underserved women (the Avon MGH Breast Care Program), and substance abuse prevention and treatment.
Expand access to high-quality health care for low-income and vulnerable populations by building a strong workforce of talented physicians and nurses dedicated to community health.	Kraft Practitioner Program – a two-year program that aims to recruit and retain physicians and masters-prepared nurses in CHCs. Up to 16 Kraft Practitioners are selected annually from a pool of clinicians nominated by participating CHCs.
Expand access to high-quality health care for low-income and vulnerable populations by building a strong workforce of talented physicians and nurses dedicated to community health.	Kraft Practitioner Program – 27 Practitioners have been placed at community health centers and community mental health centers throughout the state.
Expand access to high-quality health care for low-income and vulnerable populations by building a strong workforce of talented physicians and nurses dedicated to community health.	Kraft Fellowship Program – a two-year post-residency program offered to 3 to 5 physicians each year. It is anticipated that each Fellow will go on to become a physician-leader committed to tackling health inequality.
Expand access to high-quality health care for low-income and vulnerable populations by building a strong workforce of talented physicians and nurses dedicated to community health.	Kraft Fellowship Program – 10 Fellows have been placed at community health centers and community mental health centers throughout the state.
Expand and retain the state's supply of primary care providers at community health centers	The Mass. League's CHC Provider Loan Repayment Program: Through 2013, 142 primary care providers have committed to work in a community health center for up to three years in exchange for loan repayment.
Expand and retain the state's supply of primary care providers at community health centers	Since 2009, 36 Special Project grants have been awarded to providers at Massachusetts community health centers.
Expand the state's supply of primary care providers at community health centers	The Mass. League's CHC Provider Loan Repayment Program: The Mass. League estimates that adding these providers has created capacity to provide care to over 250,000 patients at community health centers
Support the state's community health centers in their continued efforts to reduce barriers to access, promote health	Over the next 15 years, the Partnership for Community Health will provide up to \$90 million in grant funding to community

equity and organize care for patients in their communities.	health centers to develop and launch measurable programs that enhance health outcomes, services, efficiencies and quality of care.
Support the state's community health centers in their continued efforts to reduce barriers to access, promote health equity and organize care for patients in their communities.	In the first round of grants, the Partnership provided \$4.25 million to 49 CHCs that are members of the Mass. League for projects that will help prepare CHCs for patient centered medical home, state payment reform and federal health reform requirements.
Provide support for a mid-level managers and senior managers training program: Essentials of Leadership Excellence (a four day training for mid-level managers including coaching) and Performance Improvement (a two day training for senior management). These two training programs are designed to enhance health center mid-level managers and senior managers' skills in utilizing performance improvement concepts and tools and their ability to drive change at the community health center.	87 health center employees have participated in the Essentials of Leadership training and 34 have participated in Performance Improvement for Senior Leadership training from 12 community health centers.
Provided hunger assistance grants to all 20 licensed and affiliated community health centers.	Provided \$500 grants to each of our licensed and affiliated community health centers to support new or existing hunger assistance activities.
Strengthen CHCs across Massachusetts via support for a Performance Improvement Practitioner Development (PIPD) Program in collaboration with the Mass. League and GE Healthcare.	19 CHCs which represent over 140 employees have participated in this five-month long training program that includes four days of off-site training and ongoing coaching.
Strengthen CHCs across Massachusetts via support for a Performance Improvement Practitioner Development (PIPD) Program in collaboration with the Mass. League and GE Healthcare.	Through the PIPD program, teams learn and utilize quality improvement tools to address a specific project in their work area.

Partners

Partner Name, Description	Partner Web Address
Codman Square Health Center	http://www.codman.org/
Dorchester House Multi-Service Center	http://www.dorchesterhouse.org/
East Boston Neighborhood Health Center	http://www.ebnhc.org/
Geiger-Gibson Community Health Center	http://www.hhsi.us/metro-boston/geiger-gibson-community-health-center/
Lynn Community Health Center	http://www.lchcnet.org/
Mattapan Community Health Center	http://www.mattapanchc.org/
Neponset Health Center	http://www.hhsi.us/metro-boston/neponset-health-center/
South Boston Community Health Center	http://www.sbchc.org/
Upham's Corner Health Center	www.uphamcornerhealthctr.com/
Whittier Street Health Center	http://www.whittierstreet.org/
Salem Family Health Center	http://www.nsmc.partners.org/web/locations_detail/salem_family_health_center
Peabody Family Health Center	http://www.nsmc.partners.org/web/locations_detail/torigian_family_health_center
Boston Health Care	http://www.bhchp.org/

for the Homeless Program	
Brookside Community Health Center (BWH)	http://www.brighamandwomens.org/Departments_and_Services/medicine/services/primarycare/Offices/Brookside.aspx
Southern Jamaica Plain Health Center (BWH)	http://www.brighamandwomens.org/Departments_and_Services/medicine/services/primarycare/sjphc/default.aspx
MGH-Charlestown Health Center	http://www2.massgeneral.org/ctweb/index.htm
MGH-Chelsea Health Center	http://www2.massgeneral.org/primarycareweb/primary_chelsea.htm
North Shore Community Health, Inc. (NSCHI)	http://www.nschi.org/
South End Community Health Center (SEHC)	http://www.sehc.org/en/
MGH Revere HealthCare Center	http://www.massgeneral.org/revere/
North End Waterfront Health	http://www.massgeneral.org/northend/

Contact Information Kristen Barnicle, Director, Partners Community Health, 617.582.0104, kbarnicle@partners.org

Detailed Description [Download/View Attachment](#)(925.67 KB)
File Name: CHC AG Chapter FY13.pdf

Partners in Career and Workforce Development (PCWD) Health Care training and Employment Program

Brief Description or Objective The Partners in Career and Workforce Development (PCWD) program addresses the Boston health care industry's need for a well-prepared diverse workforce, employees' interests in career advancement, and the Boston community's desire to provide good jobs with growth potential and family-sustaining wages to low-income residents. Launched in 2003, PCWD is jointly operated by Partners Healthcare Human Resources and Community Health. Through collaboration with Project Hope, PCWD provides many low-income, low-skilled community residents with training, career counseling/case management and job placements which offer good wages, benefits, and opportunities for advancement within Partners HealthCare hospitals. Offered three times per year, the rigorous, 8-week program focuses on working in a health care environment; medical terminology; HIPAA and developing customer service; resume writing; and interviewing skills. Graduates are placed in a variety of entry-level positions as front desk receptionists, clerical assistants, registration coordinators, operating room assistants, and laboratory aides. Since inception, 449 participants have graduated from the program, 38 in FY13. Please visit www.partners.org/jobtraining for more information.

Program Type Mentorship/Career Training/Internship

Target Population

- **Regions Served:** All Massachusetts
- **Health Indicator:** Other: Education/Learning Issues, Other: Homelessness
- **Sex:** All
- **Age Group:** All Adults
- **Ethnic Group:** All
- **Language:** All

Goals
Statewide Priority: Reducing Health Disparity, Supporting Healthcare Reform

Goal Description	Goal Status
Provide low-income, community residents with training, career coaching/case management and job placements which offer good wages, benefits, and opportunities for advancement within Partners HealthCare while meeting managers' needs for qualified employees	% of Graduates placed at Partners: 86.8% in FY13, 85.5% since inception
Provide low-income, community residents with training, career coaching/case management and job placements which offer good wages, benefits, and opportunities for advancement within Partners HealthCare while meeting managers' needs for qualified employees	Average Starting Salary: \$15.22 FY13, \$13.63 since inception
Introduce E-learning in a Virtual Learning Community	PCWD participants will be using the newly developed virtual learning community to communicate with other graduates and participants virtually and to help prepare them for the workplace and eventually to further education
Connect program graduates to PHS-wide Workforce Development programs and resources	Refer graduates to onsite career development classes to help them to succeed in their current roles and to help

	them to advance in their careers within Partners.
Connect program graduates to PHS-wide Workforce Development programs and resources	Career development classes range from basic educational opportunities to advanced clinical training and leadership development.
Connect program graduates to PHS-wide Workforce Development programs and resources	Career development classes include the following: Online College Preparation Program (OCPP), Adult Basic Education (ABE), Pre-college or "college bridge" classes (math, reading, writing), Computer classes, Career coaching services
Connect program graduates to PHS-wide Workforce Development programs and resources	Career development classes include the following: Clinical and non-clinical advanced training programs, Online Medical Terminology, Onsite College Placement Testing (CPT) and preparation/review, Citizenship classes

Partners

Partner Name, Description	Partner Web Address
Project Hope	www.prohope.org
Contact Information	MJ Ryan, Director, (617) 724-1269, Dena Lerra, Incumbent Program Manager, (617) 643-2485 , mjryan@partners.org, dlerra@partners.org
Detailed Description	Not Specified

Partners Psychiatry and Mental Health (PPMH) – Mental Health

Brief Description or Objective	Partners Psychiatry and Mental Health (PPMH) provides financial support for community-based health services that address mental health needs of the community with particular focus on underserved segments of the population. Programs include assessment, individual and family counseling and psychopharmacology.
Program Type	Direct Services, Mentorship/Career Training/Internship, Outreach to Underserved
Target Population	<ul style="list-style-type: none"> • Regions Served: All Massachusetts, Belmont, Boston, Boston-Jamaica Plain, Lynn • Health Indicator: Access to Health Care, Injury and Violence, Mental Health, Other: Alcohol and Substance Abuse, Other: Homelessness, Other: Parenting Skills, Other: Uninsured/Underinsured, Substance Abuse, Tobacco Use • Sex: All • Age Group: Adult • Ethnic Group: All • Language: All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Crisis evaluation-triage services	Ongoing
Coordinate system-wide child mental health services	Ongoing
Provide partial support for mental health services at BWH Health Centers	Ongoing
Provide partial support for mental health services at BWH Health Centers	Ongoing
Provide partial support for mental health services at BWH Health Centers	Ongoing

Partners

Partner Name, Description	Partner Web Address
Brookside Health Center	http://www.brighamandwomens.org/Departments_and_Services/medicine/services/primarycare/Offices/Brookside.aspx
McLean Hospital	http://www.mcleanhospital.org/
Southern Jamaica Plain Health Center	http://www.brighamandwomens.org/Departments_and_Services/medicine/services/primarycare/sjphc/default.aspx
Contact Information	Ken Sklar , ksklar@partners.org
Detailed Description	Not Specified

Partners Psychiatry and Mental Health (PPMH) – Substance Abuse

Brief Description or Objective	PPMH provides financial support for community-based health services that address substance abuse needs for the community at large, and with particular focus in underserved segments of the population. Programs include assessment, counseling and psychopharmacology.
Program Type	Direct Services, Outreach to Underserved, Physician/Provider Diversity
Target Population	<ul style="list-style-type: none"> • Regions Served: Boston, Boston-Jamaica Plain

- **Health Indicator:** Access to Health Care, Injury and Violence, Mental Health, Other: Alcohol and Substance Abuse, Other: Homelessness, Other: Uninsured/Underinsured, Substance Abuse, Tobacco Use
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description **Goal Status**

Support provision of addiction treatment at BWH Health Centers	Ongoing
Support substance abuse triage services	Ongoing
Support delivery of substance abuse services in the community	Ongoing

Partners**Partner Name, Description** **Partner Web Address**

Brookside Health Center	http://www.brighamandwomens.org/Departments_and_Services/medicine/services/primarycare/Offices/Brookside.aspx
Southern Jamaica Plain Health Center	http://www.brighamandwomens.org/Departments_and_Services/medicine/services/primarycare/sjphc/default.aspx

Contact Information Ken Sklar, ksklar@partners.org

Detailed Description Not Specified

MGH Institute of Health Professionals**Brief Description or Objective**

MGH Institute of Health Professions is an interdisciplinary graduate school in Boston that prepares skilled health care practitioners to become leaders in the clinical disciplines of nursing, physical therapy, speech-language pathology, health professions education, and rehabilitation sciences, with the first class in the Doctor of Occupational Therapy scheduled to begin in 2014. More than 80 faculty, a majority of whom are practicing clinicians, accomplish this mission by: • Integrating academic and clinical curricula; • Expanding and refining the scientific basis for health care through teaching, research, and scholarship; • Developing innovative educational methods; and • Developing new models of practice to foster provision of effective, affordable, and ethical health care. Incorporating classroom learning with research and clinical experience, the MGH Institute grants professional degrees to baccalaureate-educated individuals entering health care from another field, and awards certificates of advanced study and offers continuing education to practicing clinicians. There are currently more than 1,200 full- and part-time students enrolled in the school, which is accredited by the New England Association of Schools and Colleges (NEASC). www.mghihp.edu; www.facebook.com/MGHInstituteofHealthProfessions; Twitter @MGHInstitute

Program Type Health Professional/Staff Training, Mentorship/Career Training/Internship

Target Population

- **Regions Served:** Boston-Charlestown, Boston-Greater
- **Health Indicator:** Other: Education/Learning Issues
- **Sex:** All
- **Age Group:** Adult
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description **Goal Status**

Incorporating classroom learning with research and clinical experience, the MGH Institute grants professional degrees, awards certificates of advanced study, and offers continuing education to practicing clinicians, as well as, baccalaureate-educated individuals entering health care from another field.	There are currently more than 1,200 full- and part-time students enrolled in the school, which is accredited by the New England Association of Schools and Colleges (NEASC).
Provide pro-bono speech, aphasia, and physical therapy treatment to community residents from underserved areas who have no insurance or whose insurance benefits have expired.	Students, under supervision from faculty, treat more than 100 clients each semester, worth more than \$1 million in health care services.
Provide community residents with health care services in the neighborhood.	Nursing students conducted and/or participated in giving flu shots in Charlestown, Revere, Chelsea, Roxbury, and other underserved communities.

Partners**Partner Name, Description** **Partner Web Address**

MGH Institute has clinical affiliation agreements with over 600 health care providers and schools.

Contact Information John Shaw, 617-726-4276, jmshaw@partners.org

Detailed Description	Not Specified
Thrive in 5	
Brief Description or Objective	Partners supports Thrive in 5, an organization committed to collaborating across sectors and programs that touch the lives of young children and families to ensure that children of all races, ethnicities, incomes, abilities and languages have the opportunities and support they need for success in school and beyond. Thrive in 5 focuses on creating sustainable change in organizations, communities and systems by investing in capacity building and by supporting and developing effective approaches to achieving positive outcomes for at-risk young children and their families. Alongside initiatives to support child development screening and improve the quality of early education and care programs, Thrive in 5 has built a new model for parent leadership and family engagement: Boston Children Thrive (BCT). BCT is Thrive in 5's signature place-based initiative that engages and empowers parents and thereby builds community capacity to create and sustain the neighborhood conditions necessary for children to enter school ready for kindergarten. Launched in 2010, BCT is guided by two goals: 1. Parents will have the skills, confidence and knowledge they need to be leaders and advocates for their children's learning and development; and 2. Families will continuously play a leadership role in expanding community capacity to support children's healthy development from birth. Partners support of Thrive in 5 focuses on improving awareness of good nutrition and the importance of physical activity to children under the age of 5 as this is a critical predictor of obesity in later years and an important contributor to healthy brain and cognitive development. In FY13: 1. All five BCT neighborhoods implemented the BCT membership system, 2. A total of 3,059 BCT member families received information about HEAL 3. Dudley Children Thrive (DCT) partnered with Whole Foods and the Food Project to increase families' access to healthy food, reaching 57 families. 4. DCT partnered with three organizations to increase physical activity among families, engaging approximately 105 families.
Program Type	Direct Services, Grant/Donation/Foundation/Scholarship, Outreach to Underserved, Prevention
Target Population	<ul style="list-style-type: none"> • Regions Served: Boston-Allston, Boston-Brighton, Boston-Dorchester, Boston-East Boston, Boston-Roxbury • Health Indicator: Other: Asthma/Allergies, Other: Nutrition, Other: Parenting Skills, Other: Safety, Overweight and Obesity, Physical Activity • Sex: All • Age Group: Child-Infant, Child-Preschool • Ethnic Group: All • Language: All
Goals	
Statewide Priority: Address Unmet Health Needs of the Uninsured, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity	
Goal Description	Goal Status
By 6/30/13, all five BCT communities will be fully implementing the BCT membership system	As of June 30, 2013, all five BCT neighborhoods have implemented the BCT membership system.
By 12/31/13, families across the BCT neighborhoods, will have received information about HEAL through workshops, events, newsletters, etc.	As of December 31, 2013, 3059 BCT member families received information about HEAL through workshops, events, newsletters and other BCT engagement activities.
By 12/31/13, Dudley Children Thrive (DCT) will develop/expand partnerships with at least two organizations to increase families' access to health food. Through these partnerships, DCT will reach at least 60 families with HEAL information and activities.	In 2013, DCT partnered with Whole Foods and the Food Project to increase families' access to healthy food, reaching a total of 57 families through three activities/community events.
By 12/31/13, Dudley Children Thrive will develop/expand partnerships with at least two organizations to increase physical activity among young children and their families. Through these partnerships, DCT will reach at least 60 families through participation in HEAL activities.	In 2013, DCT partnered with three organizations to increase physical activity among families, engaging approximately 105 families through three community events.
Partners	
Partner Name, Description	Partner Web Address
Family Nurturing Center, Allston/Brighton	http://www.familynurturing.org/allston-brighton-children-thrive-5-abc-thrive
Dudley Street Neighborhood Initiative	http://www.dsni.org/
East Boston Social Center	http://www.ebsoc.org/
Dorchester House Multiservice Center	http://www.dorchesterhouse.org/
United South End Settlements	http://www.uses.org/
Contact Information	Ronnie Sanders, Executive Director for Community Health, 617.278.1118, rsanders2@partners.org
Detailed Description	Not Specified
Wellness Champion Program	
Brief Description or Objective	Partners supports an innovative program at Boston Public Schools that allows a seamless integration of physical activity into Math and English Language Arts (ELA) through a curriculum that is aligned with the Common Core State Standards. The program is aptly named "Let's Move More in the Common Core". The program uses Wellness Champions who lead their schools' efforts to integrate physical activity into the classroom by sharing movement breaks and cross curricular lesson strategies with their school. A Wellness Champion is an active member of a school community, such as a teacher, paraprofessional, nurse, parent, school partner, or lunch monitor, with a commitment to creating a healthier school environment. In FY13, 62 Boston Public Schools have wellness champions and 112 champions have been trained to since the program inception.
Program Type	Grant/Donation/Foundation/Scholarship, Healthy Communities Partnership, Prevention, School/Health Center Partnership
Target Population	<ul style="list-style-type: none"> • Regions Served: Boston, Boston-Allston, Boston-Brighton, Boston-Charlestown, Boston-Dorchester, Boston-East Boston, Boston-Hyde Park, Boston-Jamaica Plain, Boston-Mattapan, Boston-Mission Hill, Boston-Roslindale, Boston-Roxbury, Boston-

South Boston

- **Health Indicator:** Other: Nutrition, Overweight and Obesity, Physical Activity
- **Sex:** All
- **Age Group:** Child-Preteen, Child-Primary School, Child-Teen
- **Ethnic Group:** All
- **Language:** All

Goals**Statewide Priority:** Promoting Wellness of Vulnerable Populations, Reducing Health Disparity**Goal Description**

Recruit, train and support Wellness Champions to increase physical activity for students in Boston Public Schools.

Goal Status

112 Champions have been trained since program inception.

Recruit, train and support Wellness Champions to increase physical activity for student in Boston Public Schools

62 Boston Public Schools have Wellness Champions.

Design a physical activity curriculum aligned with the Common Core State Standards

The curriculum was completed June 2013 and select lessons were piloted during the summer school session.

Disseminate a physical activity curriculum aligned with the Common Core State Standards.

Materials printed and ready for dissemination in the fall of 2013.

Partners**Partner Name, Description**Boston Public Schools
See also attached school listing**Partner Web Address**www.bostonpublicschools.org/**Contact Information**

Tavinder Phull, Associate Director, Reporting and Evaluation, Partners Community Health, 617.582.0106, tkphull@partners.org

Detailed Description[Download/View Attachment](#)(33.22 KB)
File Name: WC Schools FY13.pdf**Open Circle****Brief Description or Objective**

Partners is bringing Open Circle, an evidence-based social and emotional learning curriculum, to 23 elementary and K-8 schools. Over the next two years, 750 teachers, teaching assistants, and principals will use Open Circle, a program developed and based out of the Wellesley Center for Women at Wellesley College, to provide over 7,000 Boston Public Schools students and families with tools to promote positive behaviors and healthy relationships. Social and emotional learning is a process for helping children and adults develop fundamental skills for positive life outcomes. The curriculum emphasizes skills such as recognizing and managing emotions, developing care and concern for others, establishing positive relationships, making responsible decisions, and handling challenging situations constructively. Teaching these skills reduces risky behaviors such as bullying and helps create safe, caring, and highly-engaged learning communities. Since FY12, a total of 22 schools have implemented Open Circle programming, impacting more than 7,000 students.

Program Type

Grant/Donation/Foundation/Scholarship,Prevention,School/Health Center Partnership

Target Population

- **Regions Served:** Boston
- **Health Indicator:** Injury and Violence, Mental Health, Other: Alcohol and Substance Abuse, Other: Domestic Violence, Other: Education/Learning Issues, Other: Safety, Other: Stress Management
- **Sex:** All
- **Age Group:** Child-Preteen, Child-Primary School, Child-Teen
- **Ethnic Group:** All
- **Language:** Cape Verdean Creole , Chinese , English , Haitian Creole , Other , Portuguese , Spanish , Vietnamese

Goals**Statewide Priority:** Promoting Wellness of Vulnerable Populations, Reducing Health Disparity**Goal Description**

Engage 19 of 23 funded schools in year one and bring on an additional four schools in year two.

Goal Status

Implementation has begun on multiple levels within each of 22 schools; administrators, grade level teachers, paraprofessionals, specialists, and some parents have received training in the curriculum.

Train teachers in the SEL curriculum.

To date, 22 schools have trained 769 educators.

Provide ongoing support to staff.

Teachers and staff receive ongoing support to implement the Open Circle model through monthly coaching sessions.

Provide trainings at Parent University.

In fall 2013, Open Circle held 2 trainings for 45 caregivers.

Engage Open Circle Students' families and parents.

Open Circle now has parents materials in 7 languages—Chinese, Cape Verdean, Creole, Haitian Creole, Portuguese, Spanish, Somali, and Vietnamese.

Partners**Partner Name, Description**Boston Teachers Union
School K-8**Partner Web Address**<http://theunionschool.com/wp/>

Curley k-8 school

<http://www.curleyk8.com/>

Ellison/Parks Early Education School	http://www.bostonpublicschools.org/school/ellisonparks-early-education-school
Gardner Pilot Academy	http://www.gardnerpilotacademy.org/
Harvard/Kent Elementary School	http://www.bostonpublicschools.org/school/harvardkent-elementary-school
Hennigan Elementary School	http://www.bostonpublicschools.org/school/hennigan-elementary-school
Kennedy, P.J. Elementary School	http://www.bostonpublicschools.org/school/kennedy-pj-elementary-school
Kenny Elementary School	http://www.bostonpublicschools.org/school/kenny-elementary-school
Mather Elementary School	http://www.matherelementary.org/
Mendell Elementary School	http://www.bostonpublicschools.org/school/mendell-elementary-school
O'Donnell Elementary School	http://www.bostonpublicschools.org/school/odonnell-elementary-school
Otis Elementary School	http://www.bostonpublicschools.org/school/otis-elementary-school
Russell Elementary School	http://www.bostonpublicschools.org/school/russell-elementary-school
Taylor Elementary School	http://www.bostonpublicschools.org/school/taylor-elementary-school
Tobin K-8 School	http://www.bostonpublicschools.org/school/tobin-k-8-school
Tynan Elementary School	http://www.bostonpublicschools.org/school/tynan-elementary-school
Winthrop Elementary School	http://www.bostonpublicschools.org/school/winthrop-elementary-school

Contact InformationJulia Christopher, Communications Manager, Partners Community Health, 617.278.1063, jcchristopher@partners.org**Detailed Description**

Not Specified

The Kraft Center for Community Health**Brief Description or Objective**

The Kraft Family National Center for Leadership and Training in Community Health (the Kraft Center) was established in 2011 by a generous gift from the Kraft family to Partners HealthCare. Its purpose is to expand access to high-quality health care for low-income and vulnerable populations by building a strong workforce of talented physicians and nurses dedicated to community health. The Kraft Center accomplishes this goal by working closely with both community health centers and academic medicine to develop the next generation of leaders in community health. Community health centers are selected annually from throughout Massachusetts to participate as sites of clinical learning and mentorship for all Kraft Center program participants to expand access to high quality, cost effective health care for low-and moderate-income individuals and families. The Kraft Center programs include:

- Kraft Fellowship Program – a two-year post-residency program offered to 3-5 physicians each year. It is anticipated that each Kraft Fellow will go on to become a recognized physician-leader committed to tackling health inequality at the patient care, policy, management and/or research level.
- Kraft Practitioner Program – a two-year program that aims to recruit and retain talented physicians and masters-prepared nurses in community health centers. Up to 16 Kraft Practitioners are selected annually from a pool of clinicians nominated by participating community health centers. It is anticipated that Kraft Practitioners will remain in active clinical practice at community health centers as they grow into leadership positions within their organizations and ultimately go on to serve as role models for subsequent generations of physicians and nurses engaged in community health. Ten Fellows and 27 Practitioners have been placed at 21 community health centers and community mental health centers throughout the state which are sites of clinical learning and mentorship for the Fellows and Practitioners.

<http://www.kraftcommunityhealth.org/>

Program Type

Grant/Donation/Foundation/Scholarship,Health Professional/Staff Training,Mentorship/Career Training/Internship,Physician/Provider Diversity

Target Population

- **Regions Served:** All Massachusetts
- **Health Indicator:** All
- **Sex:** All
- **Age Group:** Adult
- **Ethnic Group:** All
- **Language:** All

Goals**Statewide Priority:** Address Unmet Health Needs of the Uninsured, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform**Goal Description**

Expand access to high-quality health care for low-income and vulnerable populations by building a strong workforce of talented physicians and nurses dedicated to community health.

Goal Status

Kraft Practitioner Program – a two-year program that aims to recruit and retain physicians and masters-prepared nurses in CHCs. Up to 16 Kraft Practitioners are selected annually from a pool of clinicians nominated by participating CHCs.

Expand access to high-quality health care for low-income and vulnerable populations by building a strong workforce of talented physicians and nurses dedicated to community health.

27 Kraft Practitioners have been placed at community health centers and community mental health centers throughout the state.

Expand access to high-quality health care for low-income and vulnerable populations by building a strong workforce of talented physicians and nurses dedicated to community health.

Kraft Fellowship Program – a two-year post-residency program offered to 3-5 physicians each year. It is anticipated that each Fellow will go on to become a physician-leader committed to tackling health inequality.

Expand access to high-quality health care for low-income and vulnerable populations by building a strong workforce of talented physicians and nurses dedicated to community health. 10 Kraft Fellows have been placed at community health centers and mental health centers throughout the state.

Partners

Partner Name, Description	Partner Web Address
Massachusetts League of Community Health Centers,	http://www.massleague.org/
Codman Square Health Center	http://www.codman.org/
South Boston Health Center	https://secure.sbchc.org/
Bowdoin Street Health Center	http://bidmc.org/CentersandDepartments/Departments/CommunityHealthCenters/BowdoinStreetHealthCenter.aspx/
Boston Health Care for the Homeless	http://www.bhchp.org/
Brookside Health Center	http://www.brighamandwomens.org/Departments_and_Services/medicine/services/primarycare/Offices/Brookside.aspx
Dimock Health Center	http://www.dimockcenter.org/
Neponset Health Center	http://www.hhsi.us/metro-boston/neponset-health-center/
South End Health Center	http://www.sechc.org/en/
Brockton Health Center	http://www.bnhc.org/main.html
Lynn Community Health Center	http://www.lchcnet.org/
Mass Mental Health Center	http://www.bidmc.org/Centers-and-Departments/Departments/Psychiatry/Massachusetts-Mental-Health-Center-Clinical-Programs.aspx
Community Health Center of Cape Cod	http://www.chcofcapecod.org/
East Cambridge Health Center	http://www.challiance.org/Locations/EastCambridgeHealthCenter.aspx
Family Health Center of Worcester	http://www.fhcw.org/en/Home
The Freedom Trail Clinic	http://www.massgeneral.org/schizophrenia/
MGH Chelsea HealthCare Center	http://www.massgeneral.org/chelsea/
North Shore Community Health, Inc. (Salem Family and Peabody Family Health Centers)	http://www.nschc.org/
Greater Lawrence Family Health Center	http://glfhc.org/site/
Joseph M. Smith Community Health Center	http://www.jmschc.org/
HealthFirst Family Care Center	http://www.healthfirstfr.org/
Duffy Health Center	http://www.duffyhealthcenter.org/

Contact Information

Kristen Barnicle, Director, Community Health, 617-582-0104, kbarnicle@partners.org

Detailed Description

[Download/View Attachment](#) (925.67 KB)
File Name: CHC AG Chapter FY13.pdf

Partnership for Community Health

Brief Description or Objective

The Partnership for Community Health is an initiative of Neighborhood Health Plan (NHP), Partners HealthCare and the Mass. League to support the state's community health centers in their continued efforts to reduce barriers to access, promote health equity and organize care for patients in their communities. As part of both NHP's and Partners' deep commitment to CHCs, The Partnership for Community Health will provide grant funding for projects that will enhance and further support infrastructure improvements at CHCs. Over the next 15 years, the Partnership for Community Health will provide up to \$90 million in grant funding to community health centers to develop and launch measurable programs that enhance health outcomes, services, efficiencies and quality of care. In FY13, and for the first round of grants, the Partnership for Community Health provided \$4.25 million to 49 CHCs that are members of the Mass. League for projects that will help prepare CHCs for patient centered medical home, state payment reform and federal health reform requirements. For more information – please go to the Neighborhood Health Plan website at: <https://www.nhp.org/nhpinthecommunity/Pages/Partnership-for-Community-Health.aspx>

Program Type

Grant/Donation/Foundation/Scholarship,Health Coverage Subsidies or Enrollment

Target Population

- **Regions Served:** All Massachusetts
- **Health Indicator:** Access to Health Care
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform

Goal Description

Support the state's community health centers in their continued efforts to reduce barriers to access, promote health equity and organize care for patients in their communities.

Support the state's community health centers in their continued efforts to reduce barriers to access, promote health equity and organize care for patients in their communities.

Goal Status

Over the next 15 years, the Partnership for Community Health will provide up to \$90 million in grant funding to community health centers to develop and launch measurable programs that enhance health outcomes, services, efficiencies and quality of care.

In the first round of grants, the Partnership provided \$4.25 million to 49 CHCs that are members of the Mass. League for projects that will help prepare CHCs for patient centered medical home, state payment reform and federal health reform requirements.

Partners

Partner Name, Description

Neighborhood Health Plan
Massachusetts League of Community Health Centers

Partner Web Address

<http://www.nhp.org/Pages/home.aspx>
<http://www.massleague.org/>

Contact Information

Kristen Barnicle, Director, Community Health, 617.582.0104, kbarnicle@partners.org

Detailed Description

[Download/View Attachment](#)(925.67 KB)
File Name: CHC AG Chapter FY13.pdf

Partners Community Scholarship Foundation

Brief Description or Objective

The Partners HealthCare Community Scholarship Foundation was established in 2012 to provide scholarships and academic support services to enhance the educational success of low income pre-college and college students participating in the Brigham and Women's Hospital Student Success Jobs Program and the MGH Youth Scholars Program. The goal of the Foundation is also to address the need for proficient and traditionally under-represented populations in health, science and medical careers. In addition to students receiving renewable four year scholarships upon matriculation to college, students also receive educational support including academic tutoring in math and science, college preparation for the SAT exam and Financial Aid, mentoring and career exposure at BWH and MGH, as well as social support and life skills. Over the next ten years, over 440 students will participate in these programs and receive 4 year scholarships.

Program Type

Community Education,Grant/Donation/Foundation/Scholarship,Mentorship/Career Training/Internship,Outreach to Underserved,School/Health Center Partnership

Target Population

- **Regions Served:** Boston-Greater
- **Health Indicator:** Other: Education/Learning Issues
- **Sex:** All
- **Age Group:** Child-Teen
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description

To provide high school graduates of the BWH SSJP program and MGH Youth Scholars with college scholarships

To enhance high school students' interest in health careers through mentorship by health care professionals

To support high school students as they prepare for college

Goal Status

34 new renewable scholarships were awarded in 2013 by BWH and MGH. 52 college sophomores received their second year scholarship award.

Both the BWH and MGH provide after school mentoring experiences where students are matched with health care professionals in the hospitals.

BWH and MGH offer intense math and science tutoring to all students who's

To support high school students as they prepare for college	average falls below a B-. SAT prep classes are conducted throughout the school year for sophomores and juniors.
To support high school students as they prepare for college	Application assistance, financial assistance, and college visits are also facilitated.

Partners

Partner Name, Description	Partner Web Address
Brigham and Women's Hospital Student Success Jobs Program	http://www.brighamandwomens.org/about_bwh/communityprograms/ssjp/default.aspx
Massachusetts General Hospital Youth Scholars Program	http://www.massgeneral.org/cchi/services/treatmentprograms.aspx?id=1494
Boston Public Schools	http://www.bostonpublicschools.org/

Contact Information Tim Galvin, Program Coordinator Partners Community Health (617) 278-1053 , tgalvin1@partners.org

Detailed Description Not Specified

Mass in Motion – Chelsea, Revere, Lynn, Salem

Brief Description or Objective Partners is providing the funding of four Mass in Motion communities (Chelsea, Revere, Lynn, and Salem) to support community coalition work, host events, and raise awareness about healthy eating and active living (HEAL). In FY13, across the 4 communities, - 30 elementary and middle schools enrolled in the Safe Routes to Schools program, - School and community-based activities such as urban trails and share-a-bike programs increased opportunities for physical activity, and - School and community -based activities – such as school gardens, farmers markets, and discount cards - increased access to and affordability of fresh food options.

Program Type Community Education,Community Participation/Capacity Building Initiative,Grant/Donation/Foundation/Scholarship,Healthy Communities Partnership,Prevention

Target Population

- **Regions Served:** Chelsea, Lynn, Revere, Salem
- **Health Indicator:** Other: Nutrition, Overweight and Obesity, Physical Activity, Tobacco Use
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Chelsea: Chelsea Corner Store Connection	Convened resident focus groups to document consumer purchasing habits and preferences.
Chelsea: Chelsea Corner Store Connection	Convened suppliers and wholesalers to share the results of the focus groups and store owner surveys.
Chelsea: Chelsea Corner Store Connection	Provided technical assistance to 3 intervention corner stores on produce purchasing and handling, and interior design.
Chelsea: Chelsea Corner Store Connection	Successfully recruited 6 WIC certified stores for the Healthy Chelsea Corner Store Connection Project and conducted store owner surveys.
Chelsea: Chelsea Corner Store Connection	In the process of collecting WIC sales data and baseline customer exit surveys from all 6 stores.
Chelsea: School Nutrition	Implemented two Cooking Matters 6-Week Courses to teach healthy cooking skills on limited budget, as well as basic nutrition concepts in an after school and a summer session. In total, 22 high school youth completed the courses.
Chelsea: School Nutrition	Designed and implemented preliminary phase of social media campaign to promote healthier lunch menu options and boost sales/participation, including 3 education sessions for 55 high school students.
Chelsea: School Nutrition	Successfully conducted School Meals

	Survey among Chelsea High School students.
Chelsea: School Nutrition	Added a new student friendly lunch menu item based on feedback and the desires of students.
Chelsea: School Nutrition	Received continued funding from Treffer Foundation for continuation of the youth leadership program throughout the 2013-2014 school year and beyond.
Chelsea: Walking School Bus	Have begun to work on a walking school bus initiative.
Revere: Safe Routes to Schools	Leveraged funding from Walk Boston to hire a school coordinator to work with all of the schools to coordinate walking activities.
Revere: Safe Routes to Schools	4 out of 6 elementary schools have weekly walks with 4 parent volunteers trained to help with walk to school activities at each of the 4 schools.
Revere: Safe Routes to Schools	418+ students walked on Massachusetts Walk to School Day on May 1, 2013.
Revere: Safe Routes to Schools	Incorporated Walk to School into School Wellness Challenge at 2 schools.
Revere: Urban Trails	Successfully worked with neighborhoods groups and DPW to identify and mark 2 urban trails (Beachmont and Whelan) for adult recreational and fitness use and for youth to use for getting to and from school.
Revere: Urban Trails	A record number of 177 students used Beachmont trail for Massachusetts Walk to School Day on May 1, 2013.
Revere: Adopt a Park	Received KaBloom grant in the amount of \$1500 to be used for park renovations in 2 parks.
Revere: Bicycle and Pedestrian Infrastructure	Hosted complete streets training with city officials and community members.
Revere: Bicycle and Pedestrian Infrastructure	Implemented 1st bike lane and are awaiting signage from the city.
Revere: Farmers Markets	70% of the customers of the Revere Beach farmers market used WIC coupons.
Revere: Farmers Markets	Successfully fundraised to provide a match for WIC coupons for use at the farmers market.
Revere: Farmers Markets	Continue to have ongoing discussions to improve access and usage to farmers markets.
Revere: Healthy Dining	Developed healthy dining standards and a toolkit for Revere based on the Mass in Motion standards and toolkit.
Revere: Healthy Dining	Successfully recruited 10 restaurants to become members of the Healthy Dining Program.
Revere: Healthy Dining	Kickoff event held in community to introduce the healthy neighborhood dining program.
Revere: Healthy Dining	Healthy Eating Week (February 16 - 22, 2014) Taste Testing and Showcase event will take place February 18, 2014 to highlight healthy food options in Revere.
Lynn: Healthy Dining	Successfully recruited 2 restaurants to participate in the healthy dining initiative.
Lynn: Healthy Dining	Conducted baseline assessment of the menus of the 2 restaurants.
Lynn: Healthy Dining	Have volunteer dietitian to work with the restaurants to modify or add healthy menu options
Lynn: Community Gardens	Developed a community garden policy with the help of members of the community who have volunteered to be garden council members.
Lynn: Community Gardens	The community garden policy outlines a process of using city owned property for community gardens so that there will be a list of community-garden eligible City-owned land lots with access to water.
Lynn: Corner Store/Healthy Markets	Received an AmeriCorps award to have an AmeriCorps volunteer to work with youth on the corner store/ healthy market

	initiative.
Lynn: Corner Store/Healthy Markets	15 youth have been recruited to participate in the initiative.
Lynn: School Nutrition	Created 2 lesson plans for gym class of K-5 Lynn Public Schools that can be used during rainy days of schools that lack gyms for indoor gym classes.
Lynn: Parks and Playgrounds	Successfully completed assessments for 7 parks and will work with DPW for the schedule of maintenance.
Lynn: Safe Routes to Schools	17 elementary and middle schools have agreed to participate in SRTS initiative.
Lynn: Safe Routes to Schools	3 schools elementary schools participated in the Massachusetts Walk to School Day on May 1, 2013.
Lynn: Safe Routes to Schools	2 elementary schools agreed to do a survey to assess school walk patterns.
Salem: Farmers Markets	Engaged youth through a service learning project to promote and market the farmers markets to more residents.
Salem: Farmers Markets	The winter farmers market returned for another season (November 7 – December 19, 2013) and was highlighted in the Boston Globe on November 17, 2013. The market is run by Salem Main Streets and operates out of Old Town Hall in Derby Square.
Salem: Safe Routes to Schools	Created Safe Routes to School Partnership at 7 schools, with 5 coordinators identified at 5 schools.
Salem: Safe Routes to Schools	Identified school walking and biking levels using School Commute Survey developed by Walk Boston and MAPC for 2 schools.
Salem: Safe Routes to Schools	Implemented trial walking events at 4 schools for Massachusetts Walk to School Day on May 1, 2013.
Salem: Safe Routes to Schools	Submitted application to MassDot for the Bates School to receive free infrastructure sidewalk and intersection improvements.
Salem Spins Bike Share Program	Received Green Communities Grant to expand to a third location.
Salem Spins Bike Share Program	Contracted with Salem Cycle bike shop for automated repair and service of bikes.
Salem Spins Bike Share Program	Conducted Salem State student survey on bike share usage and recommendations.
Salem Spins Bike Share Program	Completed a trial and evaluation for summer locations of the bikes.
Salem Spins Bike Share Program	Designed new online waiver and sign-out system for bikes.
Salem School Gardens	Re-established a school garden at the Bates School.
Salem School Gardens	Identified new garden site, constructed raised beds through a community work day.
Salem School Gardens	Received Whole Kids grant from Whole Foods and Salem Garden Club for supplies and seeds.
Salem Sidewalks and Trails	In the process of using GIS mapping to collect data to locate potential areas in need of improved access so that the DPW and Engineering focus can be coordinated to decrease barriers to being active as part of a daily routine.
Salem Sidewalks and Trails	Barriers to activity include but are not limited to sidewalk quality; material; renovation date, curb cuts; sidewalk width; ADA access, pedestrian crossing lights and crosswalks, street lights, street trees etc.
Salem Sidewalks and Trails	GIS mapping is focused on Salem's neighborhoods, surrounding schools, parks, and the downtown core.
Salem Sidewalks and Trails	Worked with the Neighborhood Advisory Group – Pedestrian Committee to ensure that bike/pedestrian access is addressed with the new train station design.
Salem Parks	Partnered with the City of Salem Parks, Recreation, and Community Service Department to produce a new parks map

	that highlights a variety of recreational opportunities available to the public.
Salem Parks	Residents can use new park maps to locate parks in Salem and view information about amenities available at each park such as basketball courts, swimming areas, or hiking trails.
Salem Parks	The new park maps also include information about facilities within the parks such as restrooms, picnic areas, or parking.
Lynn: Corner Store/Healthy Markets	2 stores have agreed to participate and 1 store has made healthier foods available. The other store is in process.

Partners

Partner Name, Description	Partner Web Address
Healthy Chelsea	http://www.massgeneral.org/cchi/services/treatmentprograms.aspx?id=1501
RevereCARES	http://reverecares.org/
Lynn Food and Fitness Alliance	https://www.facebook.com/LynnFoodandFitness
MA Department of Public Health	http://www.mass.gov/eohhs/consumer/wellness/healthy-living/mass-in-motion-english.html

Contact Information	Tavinder Phull MPH MBA, Associate Director, Reporting and Evaluation, Partners Community Health, 617.582.0106, tkphull@partners.org
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Detailed Description	Not Specified
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Health Corps Navigators

Brief Description or Objective	Partners Community Health is the main sponsor of a long engagement by the Mass League of Community Health Centers to hire AmeriCorps volunteers to work in community health centers. Formally known as Health Corps Navigators, seventeen recent college graduates provided services and programs to children and adolescents promoting active living and healthy eating and other community health center based services which promote health education and improve patient access. Child and family programs focus on increasing daily physical activity and teaching practical, nutritious tips and recipes. A second and related commitment to this work has been our partnership with the Fitz Urban Sports Institute. Four Health Corps volunteers are placed at neighborhood health centers (in FY13; South Boston, South End, Brookside, Charlestown, and Martha Elliot) and work closely with children and their providers in developing sports and activities to prevent and combat childhood obesity. In addition to the tremendous benefit to patients community health centers provide an environment for young people interested in exploring health care careers and community-based work, and health centers benefit greatly by the additional resources provided by the Health Corps navigators.
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Program Type	Community Education, Direct Services, Prevention
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Target Population	<ul style="list-style-type: none"> • Regions Served: Boston-Greater, Boston-Jamaica Plain, Boston-South Boston, Boston-South End • Health Indicator: Other: Nutrition, Overweight and Obesity, Physical Activity • Sex: All • Age Group: Adult-Young • Ethnic Group: All • Language: All
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Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Promoting active living and healthy eating, provide health education and improve patient access.	17 recent college graduates provide services and programs to children and adolescents promoting active living and healthy eating and adult focused services which promote health education and improve patient access.
Develop sports and activities to prevent and combat childhood obesity.	Four Health Corps volunteers were placed at neighborhood health centers (in FY13; South Boston, South End, Brookside, Charlestown, and Martha Elliot) and work closely with children and their providers.

Partners

Partner Name, Description	Partner Web Address
Mass League of Community Health Centers	http://www.massleague.org/
Fitz Urban Sports Institute	http://sportscorps.net/aboutfysi/
South Boston	https://secure.sbchc.org/

Health Center	
South End Health Center	http://www.sechc.org/en/
Brookside Health Center	http://www.brighamandwomens.org/Departments_and_Services/medicine/services/primarycare/Offices/Brookside.aspx
Martha Elliot Health Center	http://www.childrenshospital.org/clinicalservices/Site2274/mainpageS2274P0.html

Contact Information Ronnie Sanders Executive Director, Community Health Partners HealthCare 617.278.1118 , rsanders2@partners.org

Detailed Description Not Specified

CHC Performance Improvement - IMPACT Program

Brief Description or Objective Partners HealthCare is providing support for the IMPACT Program, a community health center training program offered in collaboration with the Mass. League of Community Health Centers and GE Healthcare open to all community health centers in Massachusetts. The IMPACT Program includes three trainings: the Performance Improvement Practitioner Development (PIPD) Program, Essentials of Leadership Excellence (ELE) and Performance Improvement for Senior Leadership Training (SLT). The PIPD program is a five-month long training program that includes four days of off-site training and ongoing coaching as teams learn and utilize quality improvement tools to address a specific project in their work area. Nineteen community health centers representing over 140 employees have participated in the PIPD program. Essentials of Leadership Excellence is a four day training for mid-level managers including coaching. Performance Improvement for Senior Management is a two day training session for senior managers. Both the ELE and SLT training programs are designed to enhance mid-level and senior managers' skills in utilizing performance improvement concepts and tools and their ability to drive change at the community health center. Eighty-seven health center employees have participated in the ELE training and 34 have participated in SLT from 12 community health centers.

Program Type Community Participation/Capacity Building Initiative, Grant/Donation/Foundation/Scholarship, Health Professional/Staff Training, Mentorship/Career Training/Internship, School/Health Center Partnership

Target Population

- **Regions Served:** Boston, Lynn, Other-Cape and Islands, Other-Western MA, Worcester
- **Health Indicator:** All
- **Sex:** All
- **Age Group:** Adult
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform

Goal Description

Strengthen CHCs across Massachusetts via support for a Performance Improvement Practitioner Development Program in collaboration with the Mass. League and GE Healthcare.

Strengthen CHCs across Massachusetts via support for a Performance Improvement Practitioner Development Program in collaboration with the Mass. League and GE Healthcare.

Provide support for a mid-level managers and senior managers training program: Essentials of Leadership Excellence (a four day training for mid-level managers including coaching) and Performance Improvement (a two day training sessions for senior management). These two training programs are designed to enhance health center mid-level managers and senior managers' skills in utilizing performance improvement concepts and tools and their ability to drive change at the community health center.

Goal Status

19 CHCs representing over 140 employees have participated in this five-month long training program that includes four days of off-site training and ongoing coaching.

CHC teams learned and utilized quality improvement tools to address a specific project in their work area.

87 health center employees have participated in the Essentials of Leadership training and 34 have participated in Performance Improvement for Senior Leadership training from 12 community health centers.

Partners

Partner Name, Description	Partner Web Address
Boston Health Care for the Homeless	http://www.bhchp.org/
Bowdoin Street Health Center	http://bidmc.org/CentersandDepartments/Departments/CommunityHealthCenters/BowdoinStreetHealthCenter.aspx/
Brookside Community Health Center	http://www.brighamandwomens.org/Departments_and_Services/medicine/services/primarycare/Offices/Brookside.aspx
Codman	http://www.codman.org/

Square Health Center	
Dorchester House Multi-Service Center	http://www.dorchesterhouse.org/
East Boston Neighborhood Health Center	http://www.ebnhc.org/en/
Edward M. Kennedy Community Health Center	http://www.kennedychc.org/
Family Health Center of Worcester	http://www.fhcw.org/en/Home
Harbor Health Services, Inc.	http://www.hhsi.us/
Hilltown Community Health Center	http://www.hhcweb.org/
Lynn Community Health Center	http://www.lchcnet.org/
Mattapan Community Health Center	http://www.mattapanchc.org/
North End Waterfront Health	http://northendwaterfronthealth.org/
North Shore Community Health, Inc.	http://www.nschc.org/
Outer Cape Health Services	http://outercape.org/
South Boston Community Health Center	http://www.sbchc.org/
South End Community Health Center	http://www.sechc.org/en/
Southern Jamaica Plain Health Center	http://www.brighamandwomens.org/departments_and_services/medicine/services/primarycare/sjphc/Default.aspx
Upham's Corner Health Center	http://www.uphamscornerhealthctr.com/

Contact Information

Kristen Barnicle, Director, Partners Community Health, 617.582.0104, kbarnicle@partners.org

Detailed Description

[Download/View Attachment](#)(925.67 KB)
File Name: CHC AG Chapter FY13.pdf

Expenditures

Program Type	Estimated Total Expenditures for FY2013	Approved Program Budget for 2013
Community Benefits Programs	Direct Expenses \$88,942,230 Associated Expenses Not Specified Determination of Need Expenditures \$2,780,315 Employee Volunteerism Not Specified Other Leveraged Resources \$27,447,148	\$209,709,708 *Excluding expenditures that cannot be projected at the time of the report.
Net Charity Care	HSN Assessment \$77,454,225 HSN Denied Claims \$4,102,435 Free/Discount Care \$7,045,538 Total Net Charity Care \$88,602,198	
Corporate Sponsorships	\$1,937,817	
	Total Expenditures	\$209,709,708
Total Patient Care-Related Expenses for FY2013		\$4,564,730,811

Comments: None

Optional Information

Expenditures	Amount		
Community Service Programs	Direct Expenses	Not Specified	
	Associated Expenses	Not Specified	
	Determination of Need Expenditures	Not Specified	
	Employee Volunteerism	Not Specified	
	Other Leveraged Resources	Not Specified	
Total Community Service Programs	Not Specified		
Bad Debt:	Not Specified	Not Specified	
IRS 990:	Not Specified		