

By Mr. McLaughlin of Billerica, petition of Michael E. McLaughlin that the Department of Public Utilities be required to hold public hearings to determine quality of service of the New England Telephone and Telegraph Company. Government Regulations.

The Commonwealth of Massachusetts

In the Year One Thousand Nine Hundred and Seventy-Three.

AN ACT REQUIRING THE DEPARTMENT OF PUBLIC UTILITIES TO HOLD PUBLIC HEARINGS TO DETERMINE QUALITY OF SERVICE OF THE NEW ENGLAND TELEPHONE & TELEGRAPH COMPANY.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 An Act requiring the Department of Public Utilities to hold
2 Public Hearings in each Congressional District in the Common-
3 wealth to determine the adequacy of service being provided to
4 the citizens by the New England Telephone & Telegraph
5 Company.

6 The information acquired through these hearings should be
7 compiled and forwarded for review to the appropriate division in
8 the Department of Public Utilities and the Massachusetts
9 Consumer Council.

10 The Department of Public Utilities and/or the Consumer
11 Council shall then be required either through Administrative
12 Procedure or Legislation to implement the findings of the Public
13 Hearings.

For the full and complete report of the Commission on the Administration of the Government of the District of Columbia, see the report of the Commission on the Administration of the Government of the District of Columbia, published by the Government Printing Office, Washington, D. C., 1918.

The Commission on the Administration of the Government of the District of Columbia

is the result of the Commission on the Administration of the Government of the District of Columbia, published by the Government Printing Office, Washington, D. C., 1918.

The Commission on the Administration of the Government of the District of Columbia was organized by the President of the United States on July 1, 1917, to study and report on the administration of the Government of the District of Columbia.

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