

# HOUSE . . . . . No. 2576

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By Mr. Sullivan of Norwood, petition of Stephen M. Cidlevich and Gregory William Sullivan for legislation to establish an ombudsman unit in the Department of Elder Affairs. Human Services and Elderly Affairs.

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## The Commonwealth of Massachusetts

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In the Year One Thousand Nine Hundred and Seventy-Nine.

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AN ACT TO ESTABLISH AN OMBUDSMAN UNIT FOR ELDERLY CITIZENS.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1 The Department of Elder Affairs is directed to establish an  
2 ombudsman unit to provide elderly citizens with information and  
3 assistance in obtaining placement in chronic care hospitals, nurs-  
4 ing homes and other long term care facilities. The ombudsman  
5 unit shall also refer elderly citizens to day care, homemaker,  
6 visiting nurse, and chore services as appropriate. Said unit shall  
7 maintain a toll free telephone number available for senior citizen  
8 inquiries.

