

# HOUSE . . . . . No. 646

By Miss Howe of Somerville, petition of Marie E. Howe that provision be made for the making of telephone calls to operators without the use of coins in pay telephones. Government Regulations.

## The Commonwealth of Massachusetts

In the Year One Thousand Nine Hundred and Eighty-Two.

### AN ACT TO PROVIDE FOR TELEPHONE CALLS TO OPERATORS WITHOUT THE USE OF COINS IN PAY TELEPHONES.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

- 1 Chapter 166 of the General Laws is hereby amended by inserting  
2 after section 15D the following new section: —  
3 *Section 15E.* No later than September 1, 1983, all telephone  
4 companies doing business in the state and utilizing coin pay tele-  
5 phones shall commence to provide a system for calls to be made to  
6 the operator without requiring the insertion of any coins into the  
7 pay telephone, and shall complete said system no later than June  
8 30, 1986, provided, however, the Department of Public Utilities  
9 may grant an extension of time on a showing of unjust and unrea-  
10 sonable hardship. The cost of providing this method of placing calls  
11 shall be recognized as a reasonable and necessary cost of providing  
12 telephone service.

