



**Commonwealth of Massachusetts  
Board of Library Commissioners**

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**Massachusetts  
Public Library Data**

**Electronic Services  
FY2006 Data  
(July 1, 2005 - June 30, 2006)**

**Compiled: May 2007  
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# Introduction

The ***Electronic Services*** report displays 2006 holdings and service data submitted by 365 (99%) of the Commonwealth's 370 independent public libraries on the FY2006 Annual Report Information Survey. FY2006 expenditures data was reported by the same libraries on the FY2007 Financial Report form.

Data in this report is displayed by individual main public library rather than by municipality.

This report provides information that may be used to describe library services, support long-range and budget planning, strengthen service evaluation and advance informed decision-making. Users will want to interpret this data in the context of the service roles adopted by the library and expressed in its mission statement.

Thank you to all the libraries providing data. We applaud their efforts to capture an essential, expanding and evolving aspect of library service.

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*Massachusetts Public Library Data: Electronic Services, FY2006 Data (July 1, 2005 - June 30, 2006)*  
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# Electronic Services FY2006 Data

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## Electronic Services Summary

Number of Libraries	Number of Munics*	Service
324	307	reported 181,916 users of PC's accessing the Internet in a typical week.
359	340	provided access to the Internet.
359	340	had 5,779 computer terminals available for public use.
359	340	had 4,570 PC's accessing the Internet.
279	267	had a home page as of June 30, 2006
189	184	reported 248,206,912 hits on their library's home page.
297	288	spent \$7,063,079 for network membership expenditures
313	299	held 78,209 materials in electronic format, 0.18 % of total holdings.
120	118	subscribed to 730 electronic subscriptions, 0.12 % of all subscriptions.
138	135	held Internet training sessions.
67	67	held 43,728 ebooks.
77	77	circulated 12,031 ebooks.

365 libraries in 343 municipalities reported electronic services data.

\*The Hamilton-Wenham library is reported as one library and two municipalities where applicable.

Internet Connections within Libraries		
Type of Connection	Number Reporting	Percentage of Reporting Libraries*
T1	205	58.07%
Cable	137	38.81%
DSL	38	10.76%
Dialup	29	8.22%
Satellite	5	1.42%

\*Percentages add up to more than 100% because some of the reporting 353 libraries have more than one type of connection.

Wireless Internet Access within Libraries	Number Reporting	Percentage of Reporting Libraries
Provided wireless access	186 libraries	50.96%
Plan to begin providing wireless access within a year	67 libraries	18.36%
Do not provide or plan to provide wireless access	112 libraries	30.68%

## FY2006 Electronic Services Report

Library	2005 Pop	Network Member Expend	Data-base Expend.	Internet Services				Mat'ls in Elec Format	Elec Subs	Website Hits	Data-bases	Accept Use Policy	Tech Meas. (Filter)
				# PC's	# Wkly Users	Connection Type	Wireless Access						

### Library Population Group 1 ( 0 - 1,999 )

Acton - W. Acton	1,234	0	0	0	NC		No	0	0	NC	0		
Alford	400	0	0	0	NC			0	0	N/A	0		
Ashfield	1,825	0	0	1	25	Dial-up		0	0	N/A	0	Yes	
Becket	1,786	789	789	2	12	Dial-up	No	38	0	NC	2	Yes	Yes
Blandford	1,267	0	0	2	10	Dial-up	No	16	0	NC	0	Yes	
Buckland	1,995	3,866	171	1	12	Cable	Planned	66	0	NC	0		
Charlemont	1,388	0	0	1	9	DSL	No	2	0	N/A	0	Yes	
Chatham - South	683	0	0	0	NC		No	0	0	N/A	0		
Chester	1,321	0	0	1	12	Cable	No	1	0	N/A	0	Yes	
Chesterfield	1,272	20	0	1	4	Dial-up	Yes	3	0	N/A	0	Yes	
Chilmark	945	0	0	5	74	Cable	Yes	0	0	37,395	0	Yes	
Clarksburg	1,663	2,899	0	7	65	Cable	No	14	0	N/A	0	Yes	Yes
Colrain	1,859	2,470	0	4	20	T1	No	8	0	N/A	0	Yes	
Conway	1,905	0	0	1	NC	Cable	No	0	0	N/A	0	Yes	
Cummington	988	0	0	1	3	Dial-up	No	0	0	N/A	0	Yes	
Egremont	1,356	0	0	2	8	Dial-up	No	0	0	84	0	Yes	
Erving	1,544	2,833	0	3	16	Cable	No	0	0	N/A	0	Yes	
Florida	667	1,033	0	2	15		Planned	50	3	N/A	0	Yes	
Aquinnah	356	490	0	3	26	Cable	Yes	0	0	1,249	0	Yes	
Gill	1,393	0	0	1	6	Cable	No	0	0	N/A	0	Yes	
Goshen	957	0	0	2	2	Dial-up, T1	Yes	0	0	N/A	0	Yes	
Gosnold	86	0	0	0	NC		No	0	0	N/A	0		
Granville	1,647	1,033	0	3	19	Cable	No	100	0	N/A	0		
Hancock	1,026	0	0	0	NC			0	0	N/A	0		
Hardwick - Gilbertville	1,328	0	0	2	15	Cable	No	51	0	N/A	0	Yes	
Hardwick - Paige Memorial	1,859	0	0	2	15	Cable	No	18	0	N/A	0	Yes	
Harwich - Chase	634	0	0	1	NC	DSL	No	2	0	N/A	0	Yes	
Harwich - Port	1,268	0	0	1	9	DSL	No	5	0	N/A	0	Yes	Yes
Heath	805	0	0	1	7	Dial-up	No	10	0	147	0		
Hinsdale	1,811	0	0	3	51	DSL	Yes	19	0	17,905	0		
Leverett	1,772	2,724	120	6	62	T1	No	104	0	NC	0	Yes	

## FY2006 Electronic Services Report

Library	2005 Pop	Network Member Expend	Data-base Expend.	Internet Services				Mat'ls in Elec Format	Elec Subs	Website Hits	Data-bases	Accept Use Policy	Tech Meas. (Filter)
				# PC's	# Wkly Users	Connection Type	Wireless Access						
Leyden	816	0	0	1	3	Dial-up	No	30	0	N/A	0	Yes	
Middlefield	549	0	0	1	5	T1	No	10	0	N/A	0	Yes	
Monroe	100	0	0	0	NC			0	0	N/A	0		
Monterey	961	0	0	1	9	Satellite	Yes	2	0	N/A	0	Yes	
Montgomery	745	200	0	1	1	Dial-up	Yes	53	0	NC	0	Yes	
Mount Washington	135	0	0	1	7	Dial-up	No	0	0	N/A	0	Yes	
New Braintree	1,092	0	0	1	6	Dial-up	No	0	0	N/A	0	Yes	
New Marlborough	1,525	759	68	3	40	Satellite	Planned	89	0	N/A	0	Yes	
New Salem	988	960	43	2	NC		No	2	0	N/A	0	Yes	
Northfield - Field	162	0	0	1	2	Dial-up	No	8	0	N/A	0		
Oakham	1,897	2,750	0	2	8	Cable	No	25	0	N/A	0	Yes	
Otis	1,393	0	0	0	NC			0	0	N/A	0		
Pelham	1,416	400	0	8	84	T1	Yes	55	0	NC	0	Yes	Yes
Peru	837	0	0	1	2	Dial-up	No	0	0	N/A	0	Yes	
Petersham	1,285	4,161	184	2	5	T1	No	33	0	12,215	3	Yes	
Phillipston	1,755	0	0	1	NC	Cable		0	0	N/A	0		
Plainfield	600	0	0	2	NC	T1	Yes	0	0	N/A	0	Yes	
Richmond	1,620	2,291	66	1	4	DSL	Yes	10	0	N/A	3	Yes	
Rowe	350	0	0	2	NC	Dial-up	Planned	0	0	N/A	0	Yes	
Royalston	1,368	0	0	2	16	Dial-up, Satellite	Yes	64	0	4,047	0	Yes	
Russell	1,727	0	470	1	NC	Dial-up	No	75	0	N/A	0	Yes	
Sandisfield	831	0	100	1	2	Dial-up	Planned	0	0	N/A	0	Yes	
Savoy	725	0	0	0	NC			0	0	N/A	0		
Shelburne - Arms	1,027	0	0	1	28			0	0	N/A	0	Yes	
Shelburne - Free	1,027	4,654	0	1	NC	T1	No	37	0	N/A	0	Yes	
Shutesbury	1,846	0	0	2	25	DSL	Yes	0	0	NC	0	Yes	
South Hadley - Gaylord	1,706	0	0	3	12	Cable	No	0	0	NC	0		
Tolland	447	0	0	1	3	Dial-up	No	0	0	42	0	Yes	
Tyringham	352	0	0	1	NC	Dial-up	No	0	0	N/A	0		
Wales	1,821	0	25	3	4	T1	No	30	0	N/A	0	Yes	
Warren - West	959	6,833	0	4	40	DSL	Yes	5	0	N/A	3	Yes	Yes
Warwick	763	540	0	2	40	Dial-up	Planned	22	0	N/A	0	Yes	

## FY2006 Electronic Services Report

Library	2005 Pop	Network Member Expend	Data-base Expend.	Internet Services				Mat'ls in Elec Format	Elec Subs	Website Hits	Data-bases	Accept Use Policy	Tech Meas. (Filter)
				# PC's	# Wkly Users	Connection Type	Wireless Access						
Wendell	1,036	0	128	2	15	Dial-up	Yes	15	0	N/A	0	Yes	
West Stockbridge	1,452	0	0	2	7	Dial-up	Planned	7	0	N/A	0	Yes	
Westhampton	1,568	1,874	102	2	NC	Cable, T1	Yes	0	0	N/A	0	Yes	
Whately	1,584	0	495	1	6	Cable	No	2	0	N/A	0	Yes	Yes
Windsor	858	0	0	1	3	Satellite	No	4	0	N/A	0	Yes	
Worthington	1,292	0	0	2	6	Dial-up	Yes	0	0	NC	0	Yes	

Library Population Group 2 ( 2,000 - 4,999 )													
Ashby	2,930	0	0	1	6	DSL	No	0	0	NC	0	Yes	
Avon	4,340	18,658	0	4	40	T1	Planned	0	0	7,791	0	Yes	
Barnstable - Cotuit	3,314	17,294	0	5	120	Cable	Yes	67	2	17,883	0	Yes	
Barnstable - Osterville	3,214	22,451	250	4	564	DSL	Yes	6	0	25,000	140	Yes	Yes
Barnstable - Sturgis	3,133	20,084	156	7	160	Cable	Yes	29	0	326,268	0	Yes	
Barnstable - Whelden	3,142	13,413	125	3	110	Cable	Yes	4	0	3,811	0	Yes	
Berlin	2,689	3,376	399	3	20	Cable, T1	Planned	168	0	N/A	1	Yes	
Bernardston	2,238	2,586	114	1	10	T1	Planned	88	0	N/A	3	Yes	
Bolton	4,435	4,611	0	2	18	T1	Yes	12	0	NC	0	Yes	
Boylston	4,259	2,833	0	2	8	Cable	Yes	530	0	44,207	0	Yes	
Brimfield	3,639	0	0	2	20	Cable	Yes	35	0	NC	0	Yes	
Brookfield	3,096	2,866	0	5	86	Cable	Yes	65	0	N/A	0	Yes	
Carlisle	4,829	24,545	1,260	7	134	Cable, T1	Yes	25	0	35,450	5	Yes	
Cheshire	3,357	0	0	1	3	Dial-up	No	6	0	N/A	0	Yes	
Deerfield	4,786	961	42	3	24	DSL	Yes	43	0	N/A	0	Yes	
Dennis - Memorial	3,178	0	0	10	170	DSL	Yes	103	0	N/A	0	Yes	
Dennis - Sears	3,178	522	0	5	122	DSL	Yes	45	0	147	0	Yes	
Dennis - South	3,178	0	0	2	28	Cable	Yes	0	0	N/A	0	Yes	Yes
Dennis - Town	3,178	35,259	0	8	160	Cable	Yes	0	0	NC	2	Yes	
Dennis - West	3,178	0	364	4	155	Dial-up, DSL	Yes	10	0	4,028	0	Yes	
Dunstable	3,154	0	0	3	26	T1	Planned	85	0	N/A	4	Yes	
East Brookfield	2,111	977	0	2	NC	Dial-up	Planned	67	0	N/A	0	Yes	
Edgartown	3,935	21,945	2,862	10	427	Cable, T1	Yes	96	2	8,190	2	Yes	
Essex	3,346	10,638	585	3	17	DSL, T1	No	0	2	NC	0	Yes	
Falmouth - West	3,701	0	700	4	60	DSL	Yes	0	0	NC	0	Yes	



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				# PC's	# Wkly Users	Connection Type	Wireless Access						
Falmouth - Woods Hole	3,701	5,890	0	1	13	Cable	Yes	0	0	NC	0	Yes	
Hadley	4,822	3,098	137	7	30	T1	Planned	36	0	N/A	0	Yes	
Hatfield	3,282	2,833	116	2	20		No	17	0	N/A	0	Yes	
Holland	2,536	0	0	1	6		No	28	0	N/A	0	Yes	
Hubbardston	4,352	1,273	56	1	7	Cable	No	29	0	N/A	0	Yes	
Huntington	2,182	0	660	4	50	Cable	No	42	0	NC	1	Yes	
Lanesborough	2,953	0	0	2	10	DSL	Yes	0	0	N/A	0	Yes	
Millville	2,943	1,188	68	4	45	Cable	No	52	0	NC	0	Yes	
Nahant	3,591	0	0	0	NC		No	4	0	NC	0		
North Brookfield	4,814	5,551	261	3	35	T1	Planned	0	0	N/A	3	Yes	
Northfield - Dickinson	3,230	3,430	159	3	14	Cable, T1	Yes	18	0	NC	0	Yes	
Oak Bluffs	3,787	24,429	281	24	689	Cable	Yes	11	0	NC	0	Yes	
Paxton	4,558	2,634	116	6	75	T1	No	40	0	NC	0	Yes	Yes
Plympton	2,781	7,428	669	3	38	Cable	Yes	5	0	33,752	2	Yes	Yes
Princeton	3,523	5,695	252	6	20	DSL, T1	Yes	14	0	1,049	0	Yes	
Provincetown	3,426	19,001	2,971	14	678	Cable, T1	Yes	22	0	NC	1	Yes	
Sheffield	3,366	4,951	270	5	246	Cable	Yes	20	0	270	0	Yes	
Sherborn	4,223	8,833	0	4	NC	Cable	Yes	87	1	16,060	2	Yes	
Stockbridge	2,256	400	0	2	340	DSL	No	0	0	N/A	0	Yes	Yes
Sunderland	3,803	6,869	304	11	NC	Cable	Yes	41	0	N/A	0	Yes	Yes
Tisbury	3,812	25,967	1,449	13	248	T1	Yes	38	0	NC	0	Yes	
Truro	2,164	15,424	1,088	5	134	Cable	Yes	26	0	NC	1	Yes	
Warren - Public	4,086	2,599	684	1	10		No	26	0	N/A	0	Yes	
Wellfleet	2,822	20,714	0	15	495	Cable, T1	Yes	15	0	NC	0	Yes	
West Brookfield	3,895	6,108	0	3	83	T1	No	75	0	NC	0	Yes	Yes
West Newbury	4,306	19,489	3,209	6	32	T1	Yes	8	2	N/A	0	Yes	
West Tisbury	2,671	0	0	9	128	DSL	Yes	0	0	NC	0	Yes	
Williamsburg	2,434	9,054	475	10	65	Cable, T1	Yes	211	0	NC	1	Yes	

<b>Library Population Group 3 ( 5,000 - 9,999 )</b>													
Adams	8,455	2,634	641	2	26	T1	Planned	8	2	N/A	4	Yes	
Ashburnham	5,981	675	0	5	50	DSL	Planned	207	0	2,269	0	Yes	
Ayer	7,228	17,500	500	5	150	T1	Planned	110	2	NC	2	Yes	Yes

## FY2006 Electronic Services Report

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				# PC's	# Wkly Users	Connection Type	Wireless Access						
Barnstable - Marstons Mills	8,465	13,329	1,481	3	46	Cable	Yes	17	1	336,298	0	Yes	
Barre	5,380	0	0	6	65	Cable, T1	Planned	31	1	8,000	1	Yes	Yes
Berkley	6,375	7,675	691	1	20	Cable		8	0	21,934	0	Yes	
Blackstone	9,057	10,233	452	15	560	Cable, T1	Planned	64	0	N/A	0	Yes	
Boxborough	5,062	6,367	866	12	840	Cable	Yes	122	0	38,121	3	Yes	
Boxford	8,177	21,203	1,895	9	38	T1	Planned	32	0	32,598	5	Yes	
Chatham - Eldredge	6,490	27,358	3,720	16	616	Cable, T1	Yes	57	0	NC	5	Yes	
Cohasset	7,222	25,161	1,600	29	310	T1	Yes	208	0	786,388	2	Yes	
Dalton	6,700	5,061	0	5	66	Dial-up, Cable	Yes	65	0	NC	0	Yes	
Dighton	6,665	8,908	712	5	33	Cable	Yes	187	0	NC	2	Yes	
Douglas	7,885	3,318	500	2	40	DSL	Planned	56	0	N/A	1	Yes	
Dover	5,641	24,084	1,274	8	575	T1	Yes	173	1	NC	3	Yes	
Eastham	5,551	0	1,083	11	500	Cable		36	4	NC	5	Yes	
Freetown	8,979	6,802	805	6	25	Cable	No	42	0	10,910	2	Yes	Yes
Georgetown	8,041	14,268	922	2	20	T1	No	60	4	13,032	0	Yes	Yes
Granby	6,344	7,068	0	4	25	T1	No	164	1	7,317	0	Yes	
Great Barrington	7,441	0	128	5	27	Cable	Planned	65	0	NC	0	Yes	Yes
Groveland	6,608	9,714	592	2	62	T1	Planned	54	1	N/A	1	Yes	
Halifax	7,809	8,725	1,083	4	65	T1	Planned	117	0	102,754	0	Yes	Yes
Hampden	5,318	0	0	0	NC			0	0	NC	0		
Hanson	9,926	13,910	1,252	9	43	Cable, T1	Yes	252	1	77,482	0	Yes	
Harvard	6,074	21,057	1,540	8	434	T1	Planned	84	4	17,014	2	Yes	
Hopedale	6,243	6,005	327	2	24	T1	Planned	2	0	NC	0	Yes	
Lancaster	6,845	10,526	465	4	30	T1	No	26	3	NC	3	Yes	
Lee	5,885	5,550	320	1	47	T1	No	0	0	NC	3	Yes	
Lenox	5,156	18,732	11,387	8	275	DSL	Yes	1	3	NC	1	Yes	
Lincoln	7,931	25,011	1,274	10	345	Cable, T1	Yes	90	0	106,126	8	Yes	
Littleton	8,589	24,580	1,431	10	97	T1	Yes	284	0	36,549	1	Yes	
Manchester-by-the-Sea	5,335	18,138	1,056	6	44	T1	Yes	223	0	12,000	0	Yes	
Marion	5,319	12,645	1,746	6	NC	Cable	Yes	0	0	100,354	3	Yes	
Mattapoissett	6,479	14,735	1,761	7	49	T1	Yes	40	0	33,065	3	Yes	
Mendon	5,754	8,261	340	4	20	Cable	No	16	0	N/A	2		Yes

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				# PC's	# Wkly Users	Connection Type	Wireless Access						
Merrimac	6,360	14,200	0	13	101	Cable	Yes	0	0	99,760	4	Yes	
Middleton	9,273	14,897	867	7	60	Cable, T1	No	58	0	NC	0	Yes	
Millis	7,964	20,043	1,274	6	60	T1	Yes	21	1	NC	3	Yes	
Monson	8,763	10,146	449	8	151	Cable	Yes	116	2	5,404	4	Yes	Yes
Montague	8,408	9,555	0	8	175	Cable	No	0	0	NC	0	Yes	
Natick - Bacon	9,583	2,100	0	1	15	T1	Yes	13	1	NC	3	Yes	
Newbury	7,002	19,719	1,085	13	120	Cable	Yes	185	1	18,746	1	Yes	
Northampton - Lilly	8,615	0	0	0	NC		Planned	86	0	NC	0	Yes	
Orange	7,667	7,500	1,031	10	132	Cable	Yes	69	1	291,159	1	Yes	
Orleans	6,458	28,137	762	6	320	Cable	Yes	27	2	170,209	1	Yes	
Plainville	8,022	12,113	253	6	42	T1	No	210	2	345,735	0	Yes	
Rochester	5,310	8,963	787	5	50	Cable	Yes	153	0	152,894	1	Yes	
Rockport	7,763	20,883	2,950	12	210	DSL, T1	Yes	34	4	29,157	3	Yes	
Rowley	5,845	945	55	14	92	Cable	Yes	111	0	NC	0	Yes	Yes
Rutland	7,446	3,128	200	8	130	Cable	No	403	3	14,221	0	Yes	
Salisbury	8,284	14,231	72	2	75	Cable	Yes	0	0	N/A	0	Yes	
Shirley	7,612	7,157	307	7	252	T1	No	37	0	NC	0	Yes	Yes
Southampton	5,841	0	230	2	35	T1	No	17	1	NC	0	Yes	
Southborough	9,559	16,172	0	4	110	T1	Planned	0	0	NC	0	Yes	
Southwick	9,548	2,833	154	7	67	Cable	No	78	0	N/A	0	Yes	Yes
Sterling	7,770	8,440	349	9	62	Cable	Planned	53	0	438,880	4	Yes	
Stow	6,179	15,733	1,274	3	NC	T1	No	0	0	N/A	0	Yes	
Sturbridge	8,860	13,416	978	8	120	Cable, T1	Yes	59	0	44,496	1	Yes	
Sutton	8,989	7,098	304	4	58	Cable	No	44	0	3,657	0	Yes	
Templeton	7,491	2,500	514	2	18	Satellite, Cable	No	30	0	N/A	1	Yes	
Topsfield	6,183	23,533	4,290	18	200	T1	No	15	6	27,882	0	Yes	
Townsend	9,285	8,677	384	3	20	T1	No	35	0	NC	0	Yes	
Upton	6,397	7,448	329	3	30	Cable	No	16	0	10,620	0	Yes	
West Boylston	7,699	2,634	3,620	12	91	Cable	No	60	1	NC	1	Yes	Yes
West Bridgewater	6,821	16,309	2,067	10	109	T1	No	688	0	486,535	6	Yes	
Westminster	7,370	10,229	0	3	53	Cable	No	34	0	NC	0	Yes	
Williamstown	8,238	0	0	13	176	DSL	Yes	263	4	19,560	3	Yes	

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Library	2005 Pop	Network Member Expend	Data-base Expend.	Internet Services				Mat'ls in Elec Format	Elec Subs	Website Hits	Data-bases	Accept Use Policy	Tech Meas. (Filter)
				# PC's	# Wkly Users	Connection Type	Wireless Access						

### Library Population Group 4 ( 10,000 - 14,999 )

Acushnet	10,544	10,390	913	2	NC	T1	No	73	0	55,604	0	Yes	
Athol	11,697	2,720	3,000	25	240	Cable	Yes	276	1	33,881	1	Yes	Yes
Barnstable - Centerville	10,087	21,779	187	8	353	Cable	Yes	12	0	NC	0	Yes	
Bedford	12,462	34,158	2,804	10	731	Cable	Yes	144	3	NC	17	Yes	Yes
Belchertown	13,958	18,601	3,032	7	368	T1	Planned	112	0	42,943	2	Yes	Yes
Brewster	10,242	27,615	2,125	9	560	Cable	Yes	5	0	50,000	3	Yes	
Carver	11,562	17,724	2,830	17	200	T1	Yes	152	2	836,018	3	Yes	
Charlton	12,475	2,833	0	1	8	Cable	Yes	4	0	NC	0	Yes	
Clinton	13,995	2,800	0	9	320	DSL	No	169	1	NC	0	Yes	
Dudley	10,812	10,298	0	5	60	T1	No	77	0	8,617	0	Yes	
Duxbury	14,660	32,494	11,110	11	460	Cable, T1	Yes	308	1	NC	13	Yes	Yes
East Bridgewater	13,859	16,079	550	3	62	Cable	Yes	150	2	420,203	2	Yes	
East Longmeadow	14,886	20,517	1,183	13	700	T1	Yes	134	4	28,000	4	Yes	Yes
Groton	10,437	2,833	0	10	200	Cable	Yes	470	3	340,880	3	Yes	
Hamilton - Wenham	12,999	34,674	2,194	16	424	T1	Yes	144	0	85,752	2	Yes	
Hanover	14,101	26,462	1,425	15	160	T1	Yes	42	3	NC	1	Yes	Yes
Harwich - Brooks	12,675	31,079	599	15	852	Cable	Yes	145	0	NC	2		
Holbrook	10,775	23,125	1,497	8	160	Cable, T1	No	0	0	NC	1	Yes	
Hopkinton	14,112	0	350	3	28	T1	No	20	0	NC	22	Yes	
Hull	11,280	20,800	0	9	192	T1		38	0	139	0	Yes	
Ipswich	13,302	26,267	1,529	14	370	T1	Yes	224	0	85,000	6	Yes	Yes
Kingston	12,457	21,924	7,621	13	292	DSL, T1	Yes	163	0	NC	8	Yes	Yes
Lakeville	10,639	14,595	831	12	81	DSL, T1	Yes	1	0	91,403	2	Yes	
Leicester	10,967	2,833	210	7	65	DSL	No	182	0	N/A	0	Yes	
Lunenburg	10,024	0	2,030	14	300	T1	Yes	141	0	22,922	0	Yes	Yes
Lynnfield	11,546	37,068	4,350	11	2,200	T1	Planned	72	0	12,850	3	Yes	
Mashpee	14,280	23,899	829	5	118	T1	Yes	30	0	4,307	1	Yes	
Maynard	10,230	20,925	2,054	5	164	T1	Planned	25	1	NC	3	Yes	
Medfield	12,343	29,233	0	10	NC	T1	Planned	254	0	NC	0	Yes	Yes
Medway	12,812	22,877	1,274	6	101	T1	Planned	154	1	NC	3	Yes	
Millbury	13,459	18,364	755	4	420	T1	No	20	0	NC	0	Yes	
Nantucket	10,168	12,917	0	14	470	Cable	Yes	18	1	560,237	3	Yes	

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Library	2005 Pop	Network Member Expend	Data-base Expend.	Internet Services				Mat'ls in Elec Format	Elec Subs	Website Hits	Data-bases	Accept Use Policy	Tech Meas. (Filter)
				# PC's	# Wkly Users	Connection Type	Wireless Access						
Norfolk	10,490	20,536	3,072	16	113	Cable, T1	Yes	225	0	22,025	1	Yes	
North Adams	14,010	0	2,138	6	242	DSL	Yes	45	2	40,051	3	Yes	
North Reading	13,949	22,082	1,285	11	150	Cable	Yes	32	1	53,355	0		
Northborough	14,675	24,311	3,248	5	136	T1	No	146	0	50,954	7	Yes	
Northbridge	14,216	2,833	0	5	35	DSL	No	0	0	NC	0	Yes	
Norwell	10,396	22,110	2,713	9	NC	T1	Planned	40	1	166,439	2	Yes	
Oxford	13,718	0	0	16	200	T1	No	164	0	9,564	0		Yes
Palmer	12,925	20,138	28,685	46	684	Cable, T1	Yes	228	0	37,224	35	Yes	
Pepperell	11,408	21,614	1,312	5	157	T1	Planned	208	1	432,009	2	Yes	
Raynham	13,498	14,244	0	5	68	T1	No	0	0	NC	0	Yes	
Rehoboth	11,256	11,020	900	4	NC	Cable	Yes	2	0	NC	2	Yes	
Seekonk	13,668	24,375	3,772	28	NC	Cable	Yes	457	1	34,984	5	Yes	
Spencer	12,092	2,833	1,316	8	186	DSL, Cable	Planned	112	0	N/A	4	Yes	
Swampscott	14,288	35,969	4,290	14	378	T1	Planned	48	1	12,833	1	Yes	Yes
Tyngsborough	11,338	15,811	4,593	8	265	Cable	Yes	21	0	28,164	11	Yes	
Uxbridge	12,409	16,119	713	3	24	T1	Yes	15	1	36,503	0	Yes	
Ware	10,005	9,651	0	5	120	T1	No	40	0	3,800	0	Yes	
Wayland	13,002	29,946	10,214	11	318	T1	Yes	33	1	NC	10	Yes	
Weston	11,581	30,016	1,274	10	218	T1	Yes	110	2	NC	3	Yes	
Westwood	13,900	30,786	1,274	15	NC	T1	Yes	155	1	NC	3	Yes	Yes
Whitman	14,439	18,621	0	9	357	Cable	Yes	4	0	248,002	0	Yes	
Wilbraham	14,003	28,152	1,207	11	1,858	T1	Planned	143	0	20,934	24	Yes	
Winchendon	10,104	4,998	236	4	48	T1	Planned	40	0	N/A	0	Yes	
Wrentham	11,093	15,911	1,218	11	260	Cable, T1	Yes	81	0	26,993	4	Yes	Yes

Library Population Group 5 ( 15,000 - 24,999 )													
Abington	16,351	19,947	905	13	453	T1	No	1	0	652,249	1	Yes	Yes
Acton - Memorial	20,562	32,601	3,722	12	615	T1	Yes	128	0	NC	7	Yes	Yes
Amesbury	16,643	27,990	1,540	4	173	T1	No	13	0	81,908	0	Yes	
Ashland	15,551	19,369	1,274	14	120	DSL	No	128	1	NC	4	Yes	Yes
Auburn	16,400	28,078	2,491	2	46	T1	No	107	0	NC	4	Yes	
Barnstable - Hyannis	16,471	29,958	468	23	775	Cable	Yes	32	0	228,709	0	Yes	
Bellingham	15,784	16,496	727	8	167	T1	Planned	87	3	1,037,186	0	Yes	

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Library	2005 Pop	Network Member Expend	Data-base Expend.	Internet Services				Mat'ls in Elec Format	Elec Subs	Website Hits	Data-bases	Accept Use Policy	Tech Meas. (Filter)
				# PC's	# Wkly Users	Connection Type	Wireless Access						
Belmont	23,371	43,801	23,689	18	510	T1	Yes	340	7	1,024,046	15	Yes	
Bourne	19,356	29,467	0	9	174	Cable	Yes	177	0	NC	4	Yes	
Burlington	23,299	38,871	7,559	16	560	T1	Yes	351	2	70,709	6	Yes	
Canton	21,571	31,771	5,495	29	580	T1	Planned	362	2	NC	5	Yes	Yes
Concord	16,833	50,726	12,644	22	1,400	T1	Yes	120	21	241,539	13	Yes	
Dedham	23,736	31,344	1,845	14	3,727	T1	Yes	46	0	92,000	18	Yes	Yes
Easthampton	16,004	15,248	879	5	121	DSL, Cable	Yes	168	0	65,731	0	Yes	
Easton	23,028	22,064	0	10	82	Cable, T1	Yes	18	1	877,574	2	Yes	
Fairhaven	16,222	22,804	0	4	390	T1	No	0	2	518,347	2	Yes	
Foxborough	16,313	27,469	14,766	12	167	T1	Planned	28	0	27,612	3	Yes	
Gardner	20,908	24,711	1,059	6	360	T1	No	0	0	N/A	0	Yes	
Grafton	16,890	14,495	0	5	NC	Cable	No	92	0	NC	0	Yes	
Greenfield	17,834	25,150	4,546	12	370	Cable	Yes	124	2	799,049	5	Yes	
Hingham	21,507	48,475	5,565	17	NC	Cable, T1	Yes	83	4	474,706	4	Yes	Yes
Holden	16,592	26,897	550	8	221	T1	Planned	88	0	21,000	1	Yes	
Hudson	18,943	27,108	6,294	14	142	T1	Yes	58	1	574,548	9	Yes	
Longmeadow	15,569	24,150	2,374	18	340	T1	Yes	85	8	NC	1	Yes	Yes
Ludlow	21,946	17,570	722	9	275	T1	Planned	22	3	31,268	5	Yes	
Mansfield	22,977	23,803	5,397	11	237	Cable	Yes	244	0	41,795	2	Yes	Yes
Marblehead	20,297	40,437	5,880	14	408	T1	Yes	178	0	1,347,766	2	Yes	
Marshfield	24,890	29,790	0	13	20,846	Cable, T1		29	0	79,362	13	Yes	Yes
Middleborough	21,198	22,011	21,451	15	435	Cable, T1	Yes	311	1	70,258	6	Yes	
Newburyport	17,414	40,290	10,601	20	987	T1	Planned	36	0	62,796	9	Yes	
Norton	19,169	20,813	1,979	4	625	T1	No	475	2	54,304	2	Yes	Yes
Pembroke	18,095	10,000	3,748	7	200	T1	Planned	192	2	246,221	3	Yes	Yes
Reading	23,164	45,951	13,586	21	NC	Cable, T1	Yes	175	4	NC	9	Yes	
Rockland	17,839	22,532	1,864	9	140	T1	Planned	21	0	NC	2	Yes	
Sandwich	20,726	28,729	2,965	23	NC	Cable, T1	Yes	18	0	31,934	3		
Scituate	18,120	27,330	523	7	400	T1	Planned	82	0	266,178	0	Yes	
Sharon	17,207	30,490	0	11	600	Cable, T1	Yes	104	0	NC	0	Yes	
Somerset	18,570	22,437	1,328	13	1,659	T1	Planned	432	0	1,130,251	0	Yes	
South Hadley - Public	15,357	21,759	3,939	13	330	Cable	Planned	120	7	40,519	0	Yes	
Southbridge	17,234	21,370	2,128	8	169	T1	Planned	74	0	NC	1	Yes	Yes

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Library	2005 Pop	Network Member Expend	Data-base Expend.	Internet Services				Mat'ls in Elec Format	Elec Subs	Website Hits	Data-bases	Accept Use Policy	Tech Meas. (Filter)
				# PC's	# Wkly Users	Connection Type	Wireless Access						
Stoneham	21,582	32,617	8,070	13	NC	T1	Planned	7	0	700,631	3	Yes	
Sudbury	17,066	32,778	6,274	18	NC	Cable, T1	Yes	2	0	NC	5	Yes	
Swansea	16,250	12,446	0	8	90	DSL, Cable	Yes	0	0	47,266	2	Yes	
Wakefield	24,575	41,554	4,463	24	2,490	T1	Yes	211	3	36,591	2	Yes	
Walpole	23,112	28,703	7,260	14	140	T1	Yes	50	0	NC	1	Yes	Yes
Wareham	21,296	28,237	1,600	27	400	Cable, T1	Yes	1,758	2	NC	3	Yes	
Webster	16,851	14,021	764	7	402	T1	No	2	0	191,754	4	Yes	
Westborough	18,732	26,600	0	9	NC	T1	Yes	164	0	NC	0	Yes	
Westford	21,461	23,286	11,050	10	1,577	T1	Planned	66	14	118,614	11	Yes	
Westport	15,071	13,341	1,981	8	NC	T1	No	10	0	16,376	4	Yes	
Wilmington	21,472	31,059	3,803	9	267	Cable	Yes	19	0	80,953	0	Yes	
Winchester	21,181	40,894	4,306	21	694	Cable, T1	Yes	253	2	1,485,588	14	Yes	
Winthrop	17,069	44,277	3,585	8	211	T1	Planned	67	0	6,978	4	Yes	Yes
Yarmouth	24,621	37,893	4,998	23	700	DSL	Yes	123	0	27,488	2	Yes	Yes

<b>Library Population Group 6 ( 25,000 - 49,999 )</b>													
Agawam	28,599	37,500	6,694	22	2,430	Cable	Yes	303	0	94,000	6	Yes	Yes
Amherst	34,047	56,240	25,333	43	936	T1	Yes	361	0	1,551,276	34	Yes	
Andover	33,042	58,677	27,983	38	1,019	Cable	Yes	486	0	21,775,141	21	Yes	
Arlington	41,224	41,667	16,257	20	1,675	T1	Yes	223	4	66,092	8	Yes	Yes
Attleboro	43,382	29,790	2,420	12	365	Cable, T1	Yes	204	0	23,020	2	Yes	
Beverly	39,876	47,288	31,895	17	961	T1	Yes	2	0	727,090	9	Yes	
Billerica	39,963	44,000	4,000	25	600	Cable	Yes	326	20	163,659	5	Yes	Yes
Braintree	33,681	33,892	3,270	15	475	DSL, T1	Yes	162	1	119,679	0	Yes	Yes
Bridgewater	25,720	17,519	1,577	15	1,937	T1	No	396	0	1,048,609	2	Yes	
Chelmsford	33,759	55,629	19,740	46	650	T1	Yes	408	0	6,239,868	12	Yes	Yes
Chelsea	32,518	11,889	0	12	311	T1	Yes	15	2	6,009	0	Yes	Yes
Danvers	26,045	41,554	8,650	20	771	T1	Yes	1	16	76,682	8	Yes	
Dartmouth	31,389	23,719	2,646	17	2,167	T1	Yes	4	2	370,058	0	Yes	
Dracut	28,892	27,664	0	20	NC	T1	Yes	102	0	49,280	2	Yes	
Everett	36,837	39,469	8,236	18	1,087	T1	Yes	121	1	1,019,047	4	Yes	Yes
Falmouth - Public	33,644	49,700	1,737	20	4,621	Cable, T1	Yes	130	3	1,257,530	10	Yes	
Fitchburg	40,045	35,602	1,515	12	295	T1	No	55	1	112,126	2	Yes	

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Library	2005 Pop	Network Member Expend	Data-base Expend.	Internet Services				Mat'ls in Elec Format	Elec Subs	Website Hits	Data-bases	Accept Use Policy	Tech Meas. (Filter)
				# PC's	# Wkly Users	Connection Type	Wireless Access						
Franklin	30,893	25,424	3,665	11	293	T1	Yes	270	1	NC	9	Yes	
Gloucester	30,713	42,627	10,054	20	535	T1	Yes	29	0	799,485	17	Yes	Yes
Holyoke	39,958	19,414	6,725	15	NC	T1	Yes	53	1	690,590	3	Yes	
Leominster	41,804	34,485	4,041	10	410	T1	Planned	285	0	1,530,794	5	Yes	Yes
Lexington	30,266	48,031	1,274	16	930	T1	Yes	302	8	153,089	5	Yes	
Marlborough	37,444	37,572	2,166	18	402	T1	Planned	515	0	NC	0	Yes	Yes
Melrose	26,365	28,929	4,559	26	720	T1	Yes	2	2	1,024,129	1	Yes	Yes
Methuen	44,609	37,624	2,069	22	560	Cable, T1	Planned	60	5	76,913	2	Yes	
Milford	27,519	31,421	4,320	24	3,011	T1	Planned	219	2	1,246,025	4	Yes	
Milton	26,034	34,434	3,287	16	345	T1	Planned	127	0	1,719,897	1	Yes	Yes
Natick - Morse	30,346	44,000	4,700	22	725	Cable	Yes	411	2	NC	8	Yes	
Needham	28,418	8,185	1,274	29	284	T1	Yes	68	1	69,766	3	Yes	
North Andover	27,155	33,764	2,915	12	389	Cable, T1	Yes	214	1	72,754	4	Yes	
North Attleborough	28,133	21,293	5,587	3	160	T1	No	114	0	170,535	2	Yes	Yes
Northampton - Forbes	25,844	37,731	5,715	21	1,956	Cable, T1	Yes	7	10	2,846,000	11	Yes	
Norwood	28,478	34,402	6,867	13	447	T1	Yes	273	0	129,597	6	Yes	Yes
Pittsfield	43,860	42,782	4,531	12	710	T1	Yes	313	0	65,428	5	Yes	
Randolph	30,468	30,244	0	14	420	DSL	No	62	0	NC	0	Yes	
Revere	45,807	38,737	0	24	NC	T1	Planned	145	1	NC	1	Yes	Yes
Salem	41,756	41,567	4,050	10	469	T1	Yes	8	0	160,552	4	Yes	
Saugus	26,915	40,000	8,715	34	548	Cable, T1	Yes	40	21	377,761	19	Yes	Yes
Shrewsbury	33,174	42,250	13,690	11	784	Cable	Yes	291	4	666,804	12	Yes	
Stoughton	26,692	28,442	806	5	2,648	T1	Yes	12	0	NC	0	Yes	Yes
Tewksbury	29,043	33,245	24,434	24	350	Cable	Yes	86	9	70,464	16	Yes	
Watertown	32,303	45,167	36,274	20	NC	T1	Planned	1,615	7	1,928,939	21	Yes	
Wellesley	26,978	63,052	1,274	53	2,268	T1	Yes	90	10	218,668	0	Yes	Yes
West Springfield	27,989	33,989	3,166	17	539	Cable	Planned	326	0	64,150	2	Yes	
Westfield	40,525	33,844	3,151	25	NC	T1	Yes	307	0	N/A	6	Yes	
Woburn	37,147	14,305	1,274	12	1,320	T1	Yes	20	1	642,149	3	Yes	



## FY2006 Electronic Services Report

Library	2005 Pop	Network Member Expend	Data-base Expend.	Internet Services				Mat'ls in Elec Format	Elec Subs	Website Hits	Data-bases	Accept Use Policy	Tech Meas. (Filter)
				# PC's	# Wkly Users	Connection Type	Wireless Access						

### Library Population Group 7 ( 50,000 - 99,999 )

Brockton	94,632	52,456	14,547	49	911	Cable, T1	No	15	2	NC	2	Yes	Yes
Brookline	55,590	77,817	10,002	65	4,500	T1	Yes	117	9	64,000	13	Yes	Yes
Chicopee	54,680	37,771	7,199	57	1,030	T1	Planned	0	0	26,734	8	Yes	Yes
Fall River	91,802	46,767	3,446	32	964	T1	Yes	41	2	247,937	2	Yes	
Framingham	65,060	64,219	4,849	20	552	T1	No	545	11	1,687,287	4	Yes	Yes
Haverhill	60,242	52,333	6,651	48	1,268	Cable, T1	Yes	267	0	404,454	8	Yes	
Lawrence	71,314	0	10,273	32	1,133	T1	No	62	0	28,272	8	Yes	Yes
Lynn	88,792	41,554	10,980	17	1,068	T1	Yes	109	6	210,447	3	Yes	
Malden	55,871	23,237	0	17	957	T1	Planned	11	0	70,453	0	Yes	Yes
Medford	53,523	32,734	1,274	9	2,700	T1	Yes	311	4	31,321	1	Yes	Yes
New Bedford	93,102	40,433	5,273	43	677	DSL	No	864	32	35,876	418	Yes	Yes
Newton	83,158	91,271	53,078	48	4,973	Cable, T1	Yes	815	24	391,000	29	Yes	
Peabody	51,239	59,853	4,340	29	791	T1	Yes	207	8	1,014,655	6	Yes	
Plymouth	54,923	47,000	22,067	28	2,160	T1	Yes	65	36	100,177	20	Yes	Yes
Quincy	90,250	73,072	0	91	8,528	Cable, T1	Yes	262	0	8,757,830	8	Yes	Yes
Somerville	74,963	50,614	1,274	36	2,150	Cable, T1	Yes	156	9	1,921,455	5	Yes	Yes
Taunton	56,251	35,770	6,166	20	1,806	Dial-up, Cable, T1	No	120	8	433,464	5	Yes	
Waltham	59,556	50,078	1,274	18	1,504	T1	Yes	330	3	2,253,924	13	Yes	Yes
Weymouth	53,788	44,914	4,063	26	537	Cable, T1	Yes	2	0	NC	1	Yes	Yes

### Library Population Group 8 ( 100,000 + )

Boston	559,034	363,724	363,935	559	11,583	T1	Yes	5,347	126	136,235,164	76	Yes	Yes
Cambridge	100,135	77,906	25,462	38	1,765	Cable, T1	Yes	51	1	592,009	13	Yes	
Lowell	103,111	45,133	3,090	50	1,458	Cable, T1	Yes	63	0	135,115	6	Yes	Yes
Springfield	151,732	137,560	56,448	92	NC	T1	Yes	4,282	1	14,127,355	10	Yes	Yes
Worcester	175,898	136,914	31,995	107	9,170	Cable, T1	Planned	25,718	113	8,688,372	88	Yes	

## Appendix - Definitions

### Electronic Services, FY2006

Column Heading	Definition
Library	Name of the municipality in which the library is located, followed by a shortened library name when the library is in a municipality with more than one independent library. In the case of a joint library, the name of the library is shown. The library data includes branch and bookmobile data.
2005 Population	For libraries in municipalities with one independent public library this is the population of the municipality from the 2005 population estimate for the municipality in which the library is located. For multiple independent public libraries in the following municipalities, this is a percentage of the municipality's 2005 population estimate (these percentages may add up to more than 100% of the municipality's total population, due to overlapping populations served): Acton, Barnstable, Chatham, Dennis, Falmouth, Hardwick, Harwich, Natick, Northampton, Northfield, Shelburne, South Hadley, Warren. For the Hamilton-Wenham Public Library, a joint library, this is the total of the 2005 population estimate for Hamilton and Wenham.
Network Membership Expenditures	FY2006 operating expenditures reported for membership in an automated resource sharing network, excluding that part of the fee, if any, that covers online access.
Database Expenditures	FY2006 operating expenditures for subscription or database connection charges paid for commercial data services either directly or through a network; excludes the cost of communication line installation.
Internet PC's	Number of Internet terminals for patron use as of June 30, 2006.
Users of Public Internet Computers	Average weekly number of in-library contacts, regardless of length of time, with public Internet computers during FY2006. If the computers were used for multiple purposes (Internet access, word processing, OPAC, etc.) and Internet use could not be isolated, all usage was reported. Not included is staff use of these resources. NC = Not counted.
Connection Type	The type(s) of connection(s) of the main library facility's public access Internet terminals as of 6/30/06.
Wireless Access	Whether wireless Internet access was available for public use within the library as of 6/30/06 or not, and if not available, if the library plans to make it available during FY2007.

Column Heading	Definition
Materials in Electronic Format	Number of library-owned or leased reference and circulating library materials designed to be processed by a computer such as CD-ROMs, floppy disks, magnetic tapes and magnetic disks, as of 6/30/06. Excludes bibliographic records used to manage the collection, library system software, and microcomputer software used only by the library staff.
Electronic Subscriptions	Number of subscriptions, as of 6/30/06, for periodicals, newspapers and monographic series in electronic format (CD-ROM and online), including those received through an automated network. Excludes regional and statewide MBLC subscriptions available through the library's regional membership.
Website Hits	Number of retrievals of any item, such as a page or a graphic, from the library's website during FY2006. For example, when a visitor accesses the library's homepage which has four graphics, that's 5 hits, one for the page and four for the graphics. NA = not applicable, library does not have a web page. NC = Not counted.
Databases	Number of database licenses (including locally mounted or remote, full-text or not) for which temporary or permanent access rights have been acquired. Does not include regional or statewide database licenses.
Acceptable Use Policy	An Internet acceptable use policy is a written policy outlining the terms and conditions of Internet use in the library.
Technological Measures (Filters)	Technological measures include the use of filtering software on the library's Internet server, on computer hard drives, by the Internet service provider, or through Internet search engine blocks.

Library	Page	Library	Page	Library	Page
Abington	9	Chester	2	Hancock	2
Acton - Memorial	9	Chesterfield	2	Hanover	8
Acton - W. Acton	2	Chicopee	13	Hanson	6
Acushnet	8	Chilmark	2	Hardwick - Gilbertville	2
Adams	5	Clarksburg	2	Hardwick - Paige Memorial	2
Agawam	11	Clinton	8	Harvard	6
Alford	2	Cohasset	6	Harwich - Brooks	8
Amesbury	9	Colrain	2	Harwich - Chase	2
Amherst	11	Concord	10	Harwich - Harwich Port	2
Andover	11	Conway	2	Hatfield	5
Aquinnah	2	Cumington	2	Haverhill	13
Arlington	11	Dalton	6	Heath	2
Ashburnham	5	Danvers	11	Hingham	10
Ashby	4	Dartmouth	11	Hinsdale	2
Ashfield	2	Dedham	10	Holbrook	8
Ashland	9	Deerfield	4	Holden	10
Athol	8	Dennis - Memorial	4	Holland	5
Attleboro	11	Dennis - Sears	4	Holliston	8
Auburn	9	Dennis - South Dennis	4	Holyoke	12
Avon	4	Dennis - Town	4	Hopedale	6
Ayer	5	Dennis - West Dennis	4	Hopkinton	8
Barnstable - Centerville	8	Dighton	6	Hubbardston	5
Barnstable - Cotuit	4	Douglas	6	Hudson	10
Barnstable - Hyannis	9	Dover	6	Hull	8
Barnstable - Marstons Mills	6	Dracut	11	Huntington	5
Barnstable - Osterville	4	Dudley	8	Ipswich	8
Barnstable - Sturgis	4	Dunstable	4	Kingston	8
Barnstable - Whelden	4	Duxbury	8	Lakeville	8
Barre	6	East Bridgewater	8	Lancaster	6
Becket	2	East Brookfield	4	Lanesborough	5
Bedford	8	East Longmeadow	8	Lawrence	13
Belchertown	8	Eastham	6	Lee	6
Bellingham	9	Easthampton	10	Leicester	8
Belmont	10	Easton	10	Lenox	6
Berkley	6	Edgartown	4	Leominster	12
Berlin	4	Egremont	2	Leverett	2
Bernardston	4	Erving	2	Lexington	12
Beverly	11	Essex	4	Leyden	3
Billerica	11	Everett	11	Lincoln	6
Blackstone	6	Fairhaven	10	Littleton	6
Blandford	2	Fall River	13	Longmeadow	10
Bolton	4	Falmouth - Public Library	11	Lowell	13
Boston	13	Falmouth - West Falmouth	4	Ludlow	10
Bourne	10	Falmouth - Woods Hole	5	Lunenburg	8
Boxborough	6	Fitchburg	11	Lynn	13
Boxford	6	Florida	2	Lynnfield	8
Boylston	4	Foxborough	10	Malden	13
Braintree	11	Framingham	13	Manchester-by-the-Sea	6
Brewster	8	Franklin	12	Mansfield	10
Bridgewater	11	Freetown	6	Marblehead	10
Brimfield	4	Gardner	10	Marion	6
Brockton	13	Georgetown	6	Marlborough	12
Brookfield	4	Gill	2	Marshfield	10
Brookline	13	Gloucester	12	Mashpee	8
Buckland	2	Goshen	2	Mattapoisett	6
Burlington	10	Gosnold	2	Maynard	8
Cambridge	13	Grafton	10	Medfield	8
Canton	10	Granby	6	Medford	13
Carlisle	4	Granville	2	Medway	8
Carver	8	Great Barrington	6	Melrose	12
Charlemont	2	Greenfield	10	Mendon	6
Charlton	8	Groton	8	Merrimac	7
Chatham - Eldredge	6	Groveland	6	Methuen	12
Chatham - So. Chatham	2	Hadley	5	Middleborough	10
Chelmsford	11	Halifax	6	Middlefield	3
Chelsea	11	Hamilton - Wenham	8	Middleton	7
Cheshire	4	Hampden	6	Milford	12

Library	Page	Library	Page	Library	Page
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Millbury	8	Rockland	10	Webster	11
Millis	7	Rockport	7	Wellesley	12
Millville	5	Rowe	3	Wellfleet	5
Milton	12	Rowley	7	Wendell	4
Monroe	3	Royalston	3	West Boylston	7
Monson	7	Russell	3	West Bridgewater	7
Montague	7	Rutland	7	West Brookfield	5
Monterey	3	Salem	12	West Newbury	5
Montgomery	3	Salisbury	7	West Springfield	12
Mount Washington	3	Sandisfield	3	West Stockbridge	4
Nahant	5	Sandwich	10	West Tisbury	5
Nantucket	8	Saugus	12	Westborough	11
Natick - Bacon	7	Savoy	3	Westfield	12
Natick - Morse	12	Scituate	10	Westford	11
Needham	12	Seekonk	9	Westhampton	4
New Bedford	13	Sharon	10	Westminster	7
New Braintree	3	Sheffield	5	Weston	9
New Marlborough	3	Shelburne - Arms Library	3	Westport	11
New Salem	3	Shelburne - Shelburne Free	3	Westwood	9
Newbury	7	Sherborn	5	Weymouth	13
Newburyport	10	Shirley	7	Whately	4
Newton	13	Shrewsbury	12	Whitman	9
Norfolk	9	Shutesbury	3	Wilbraham	9
North Adams	9	Somerset	10	Williamsburg	5
North Andover	12	Somerville	13	Williamstown	7
North Attleborough	12	South Hadley - Gaylord	3	Wilmington	11
North Brookfield	5	South Hadley - Public	10	Winchendon	9
North Reading	9	Southampton	7	Winchester	11
Northampton - Forbes	12	Southborough	7	Windsor	4
Northampton - Lilly	7	Southbridge	10	Winthrop	11
Northborough	9	Southwick	7	Woburn	12
Northbridge	9	Spencer	9	Worcester	13
Northfield - Dickinson	5	Springfield	13	Worthington	4
Northfield - Field	3	Sterling	7	Wrentham	9
Norton	10	Stockbridge	5	Yarmouth	11
Norwell	9	Stoneham	11		
Norwood	12	Stoughton	12		
Oak Bluffs	5	Stow	7		
Oakham	3	Sturbridge	7		
Orange	7	Sudbury	11		
Orleans	7	Sunderland	5		
Otis	3	Sutton	7		
Oxford	9	Swampscott	9		
Palmer	9	Swansea	11		
Paxton	5	Taunton	13		
Peabody	13	Templeton	7		
Pelham	3	Tewksbury	12		
Pembroke	10	Tisbury	5		
Pepperell	9	Tolland	3		
Peru	3	Topsfield	7		
Petersham	3	Townsend	7		
Phillipston	3	Truro	5		
Pittsfield	12	Tyngsborough	9		
Plainfield	3	Tyringham	3		
Plainville	7	Upton	7		
Plymouth	13	Uxbridge	9		
Plympton	5	Wakefield	11		
Princeton	5	Wales	3		
Provincetown	5	Walpole	11		
Quincy	13	Waltham	13		
Randolph	12	Ware	9		
Raynham	9	Wareham	11		
Reading	10	Warren - Public Library	5		
Rehoboth	9	Warren - West Warren	3		
Revere	12	Warwick	3		
Richmond	3	Watertown	12		
Rochester	7	Wayland	9		

## Massachusetts Public Library Data Reports

- **Children's Services, xxxx Data** (available in February)  
Selected statistics related to children's services including staffing, programming, holdings and circulation.
- **Circulation and Holdings Report, FYxxxx** (available in January)  
Various public library circulation and holdings raw data. Also includes circulation per FTE, per hour open and per capita and holdings per capita data.
- **Education & Staffing Report, 7-1-xxxx** (available in January)  
Public library staffing levels and distribution of the staff's highest educational level. Staffing level data includes: total full-time equivalencies (FTE), number full time and part time, and FTE for MLS, librarian, children's librarian and non-custodian positions as well as total hours open per non-custodian FTE. Director's education level and length of work week are displayed.
- **Electronic Services, FYxxxx Data** (available in May)  
Selected statistics related to electronic services including: website hits, number of users of public Internet computers, electronic subscriptions and materials in electronic format.
- **Featured Reports, FYxxxx Data** (available in the spring)  
Reports on changing topics present public library data not displayed in other reports.
- **Financial Statistics Report, FYxxxx Data** (available in February)  
Raw and per capita figures for each reporting public library's (including branches) total municipal appropriation, operating income, and salary, materials, other and total operating expenditures. Also included are percent of total operating expenditures spent for salaries, materials and other expenditures.
- **The FYxxxx Municipal Pie...What's Your Share?** (available in January)  
Relates the amount expended from the general fund by each city and town on public library service, to the amount expended to operate the entire municipality.
- **Public Library Outlets, FYxxxx Data** (available in May)  
Selected statistics relating to public library outlets including: staffing, holdings and circulation.
- **Rankings Report, xxxx Data** (available in March)  
Each municipality's rank within its population group and within the entire state based on its library's per capita values for certain income and expenditure data. For services, the indicators are: FTE per 10,000 population, MLS FTE per 10,000, hours open per week, direct and total circulation per capita and holdings per capita.
- **Salaries Report, 7-1-xxxx** (available in January)  
Hourly minimum and maximum salaries for up to 17 public library position classifications from Library Director to Custodian. Annual salary for the Library Director is also displayed.
- **Services Report, FYxxxx** (available in January)  
Services data includes number of terminals with Internet, average weekly visits, reference questions and hours open. Counts are provided for weekend days open, branches, adult and children's programs and attendance. Average hours open on weekends is also shown.
- **Summary Tables and Graphs, xxxx Data** (available in March)  
Statewide, population group and regional totals of various incomes, expenditures, holdings, circulation, services and staffing data. Subject index provided.

**Massachusetts Academic Library Data, Fall xxxx, Selected Statistics** (available biennially)

**Massachusetts Automated Resource Sharing Networks Report, FYxxxx** (available in the winter)

**Massachusetts School Library Media Center Report, Fall xxxx** (available in May)

**Massachusetts Special Library Statistics Report, FYxxxx Data** (available in November)

The reports are available in PDF format and the related spreadsheet and database files are available for downloading from the Board's web site (<http://mblic.state.ma.us/advisory/statistics/index.php>)