



# The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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November 3, 2014

Lisa Jackson, Superintendent  
South Middlesex Correctional Center  
135 Western Ave.  
P.O. Box 788  
Framingham, MA 01701

Re: Facility Inspection – South Middlesex Correctional Center, Framingham

Dear Superintendent Jackson:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the South Middlesex Correctional Center on October 14, 2014 accompanied by Tony Montonari, Maintenance Supervisor, Steve Levangie, CPO 1, and Ryan Michaud, Community Sanitation Program. Violations noted during the inspection are listed below including 31 repeat violations:

## **HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

### **3<sup>rd</sup> FLOOR**

#### *Bathroom 3-1*

105 CMR 451.123\* Maintenance: Ceiling vent dusty  
105 CMR 451.123\* Maintenance: Wall paneling not secure behind toilet # 2  
105 CMR 451.123 Maintenance: Wall paint peeling in shower # 3 and 4

#### *Bathroom 3-2*

105 CMR 451.123 Maintenance: Shower # 4 missing drain cover  
105 CMR 451.123 Maintenance: Wall damaged outside of shower # 4  
105 CMR 451.123 Maintenance: One toilet out-of-order  
105 CMR 451.123 Maintenance: Ceiling vent dusty  
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink # 3 out-of-order  
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water not working at sink # 2

#### *Bathroom 3-3*

105 CMR 451.130 Hot Water: Shower water temperature recorded at 116°F  
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2

*Electrical Closet #1 & 2*

No Violations Noted

*Rooms*

105 CMR 451.350\* Structural Maintenance: Ceiling not easily cleanable, ceiling damaged in room # 319, 337 and 338  
105 CMR 451.350 Structural Maintenance: Ceiling not easily cleanable, ceiling damaged in room # 336  
105 CMR 451.353 Interior Maintenance: Ceiling paint peeling in room # 317, 320, 321, 322, and 329  
105 CMR 451.353 Interior Maintenance: Wall paint peeling in room # 307  
105 CMR 450.350\* Structural Maintenance: Ceiling not easily cleanable, ceiling damaged in room # 319  
105 CMR 451.350 Structural Maintenance: Wall not easily cleanable, unfinished in room # 321, 322, 325, and 327  
105 CMR 451.353 Interior Maintenance: Light shield missing in room # 335

*Porch*

Unable to Inspect – Not in Use

*Phone Area*

No Violations Noted

*Closet 3-A*

No Violations Noted

*Closet 3-B*

No Violations Noted

*Closet 3-C*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, sink leaking  
105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, sink drain cover missing

*Closet 3-D*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, sink missing drain cover

*Closet 3-E*

No Violations Noted

*Closet 3-F*

No Violations Noted

*3<sup>rd</sup> Floor Offices*

No Violations Noted

**2<sup>nd</sup> FLOOR**

*Bathroom 2-4*

105 CMR 451.123 Maintenance: Wall vent dusty  
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink # 4 out-of-order

*Bathroom 2-3*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair shower # 4 out-of-order  
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 3 out-of-order  
105 CMR 451.123 Maintenance: Light not working  
105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 1, 2, and 3

<i>Bathroom 2-2</i>	
105 CMR 451.123	Maintenance: Light shield missing
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1 and 2
<i>Bathroom 2-1</i>	
	No Violations Noted
<i>Closet 2-A</i>	
105 CMR 451.353	Interior Maintenance: Wall paint peeling
<i>Closet 2-C</i>	
	No Violations Noted
<i>Closet 2-D</i>	
	No Violations Noted
<i>Closet 2-E</i>	
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, faucet not secure
<i>Closet 2-F</i>	
	No Violations Noted
<i>Closet 2-G</i>	
	No Violations Noted
<i>Closet 2-H</i>	
	No Violations Noted
<i>Phone Area</i>	
	No Violations Noted
<i>Porch</i>	
	Unable to Inspect – Not in Use
<i>Unit Team Office</i>	
	No Violations Noted
<i>Command Post</i>	
	No Violations Noted
<i>Electrical Closets</i>	
	No Violations Noted
<i>Rooms</i>	
105 CMR 451.353	Interior Maintenance: Wall paint peeling in room # 205, 212, 240, and 253
105 CMR 451.353*	Interior Maintenance: Wall paint peeling in room # 238
105 CMR 451.331	Radiators and Heating Pipes: Pipes not properly insulated in room # 230 and 237
105 CMR 451.331*	Radiators and Heating Pipes: Pipes not properly insulated in room # 229
105 CMR 451.353*	Interior Maintenance: Wall damaged under window in room # 331
105 CMR 451.353	Interior Maintenance: Wall damaged in room # 219
105 CMR 451.353*	Interior Maintenance: Light out in room # 234
105 CMR 451.353	Interior Maintenance: Light missing in room # 220

## 1<sup>st</sup> FLOOR

### **Administration Area**

#### *Conference Room*

No Violations Noted

#### *Break Area*

FC 4-602.12(B)

FC 4-204.112(A)

Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty  
Design and Construction, Functionality: No functioning thermometer in refrigerator

#### *Janitor's Closet*

No Violations Noted

#### *Deputy's Office*

No Violations Noted

#### *Director of Security's Office*

No Violations Noted

#### *IPS*

No Violations Noted

#### *Director of Classification's Office*

FC 4-903.11(A)(2)

Protection of Clean Items, Storing: Single-service items not protected from contamination

#### *Treasurer's Office*

FC 4-204.112(A)

Design and Construction, Functionality: No functioning thermometer in refrigerator

#### *Women's Bathroom*

No Violations Noted

#### *Men's Bathroom*

No Violations Noted

### **Holding Cell**

No Violations Noted

### **Visiting Area**

#### *Inmate Bathroom*

No Violations Noted

#### *Visitor Bathroom*

105 CMR 451.123

Maintenance: Ceiling tiles water stained

#### *Vending Machine Area*

105 CMR 451.350

FC 4-602.11(E)(4)(b)\*

Structural Maintenance: Wall damaged  
Cleaning of Equipment and Utensils, Frequency: Mold growth observed on interior surfaces of ice machine

### **Control Center**

#### *Key Room*

No Violations Noted

<i>Refrigerator Room</i> 105 CMR 451.353	Interior Maintenance: Light shield missing
<i>Shift Commander's Office</i> FC 4-602.12(B)	Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty
<b>Remaining Facility</b>	
<i>Classroom # 1</i>	No Violations Noted
<i>Training Room</i>	No Violations Noted
<i>Exam Room</i>	No Violations Noted
<i>HSU/Nurse's Office</i> 105 CMR 451.344* 105 CMR 451.353*	Illumination in Habitable Areas: One light not functioning properly Interior Maintenance: Ceiling not maintained in good repair, water damage
<i>Medical Waste Storage</i>	No Violations Noted
<i>Medical Room</i>	No Violations Noted
<i>Records Room</i>	No Violations Noted
<i>Parole Office</i> 105 CMR 451.353	Interior Maintenance: Ceiling tiles missing
<i>Dental Office</i>	No Violations Noted
<i>Work Release Office</i>	No Violations Noted
<i>Mental Health Office</i>	No Violations Noted
<i>Laundry</i> 105 CMR 451.141 105 CMR 451.353	Screens: Screen missing Interior Maintenance: Wall fan dusty
<i>Staff Locker Room</i> 105 CMR 451.130* 105 CMR 451.353* 105 CMR 451.130 105 CMR 451.353	Plumbing: No backflow preventer on threaded hose bib Interior Maintenance: Wall vent dusty Plumbing: Plumbing not maintained in good repair, showers out-of-order Interior Maintenance: Unfinished wall
<i>Toxic Caustic Room</i> 105 CMR 451.353	Interior Maintenance: Unlabeled chemical bottle

*Library*

No Violations Noted

*Chaplain's Office*

No Violations Noted

*Hair Salon*

No Violations Noted

*Re-Entry Office*

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets moldy

*Closet 1-A*

No Violations Noted

*Closet 1-B*

105 CMR 451.130\*

105 CMR 451.353

Plumbing: No backflow preventer on threaded hose bib

Interior Maintenance: Wet mop stored in bucket

*Closet 1-C*

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, cold faucet handle broken

*Closet 1-D*

No Violations Noted

*Closet 1-E*

105 CMR 451.353

Interior Maintenance: Oxygen tank not secured

*Classroom # 2*

No Violations Noted

*Classroom # 3*

105 CMR 451.353

Interior Maintenance: Hole in wall

*Break Room*

FC 4-101.16

105 CMR 451.110(A)

Materials for Construction and Repair; Multiuse: Sponges used

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

**BASEMENT**

**Dining Area**

No Violations Noted

**Main Kitchen**

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, 3-bay sink leaks

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, door gaskets damaged on refrigerator # 9

FC 4-602.12(B)

Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty in baker's area

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, pipe insulation damaged under 3-bay sink

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, can opener dirty

<i>Dishwasher Area</i> FC 5-205.15(B)	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, dishwasher leaks
<i>Dishwasher Storage Area</i> FC 4-903.11(A)(2)	Protection of Clean Items, Storing: Single-service items not protected from contamination, utensils left uncovered
<i>Toxic Caustic Room</i> FC 6-202.15(A)(2)* FC 6-501.12(A)*	Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight Maintenance and Operation; Cleaning: Facility not cleaned properly, window sill dirty
<i>Kitchen Bathroom</i> 105 CMR 451.123	Maintenance: Wall paint peeling
<b>Loading Dock</b> FC 6-201.11 FC 3-501.16(B) FC 3-501.16(B) FC 4-501.11(B)	Design, Construction and Installation: Floor not easily cleanable, floor paint peeling Limitation of Growth of Organisms, Temperature and Time Control: Refrigerator # 12 temperature recorded at 54 <sup>0</sup> F Limitation of Growth of Organisms, Temperature and Time Control: Potentially hazardous food not held at the proper cold holding temperature, creamer in refrigerator # 12 measured at 49 <sup>0</sup> F Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on refrigerator # 5
<i>Walk-in Freezer</i>	No Violations Noted
<i>Dry Goods</i> FC 6-404.11 FC 3-302.12 FC 4-903.11(A)(2)	Location and Placement; Distressed Merchandise: Dented cans not properly segregated Preventing Food and Ingredient Contamination: Unlabeled food containers, spice containers Protection of Clean Items, Storing: Single-service items not protected from contamination, plates left uncovered
<i>Property</i>	No Violations Noted
<i>Records Storage</i>	No Violations Noted
<i>Hallway to Warehouse/Tool Crib</i> 105 CMR 451.353*	Interior Maintenance: Mold observed on pipe insulation
<i>Warehouse</i> 105 CMR 451.353*	Interior Maintenance: Mold observed on pipe insulation
<i>Tool Crib</i> 105 CMR 451.353	Interior Maintenance: Light shield missing
<i>Gym</i> 105 CMR 451.353	Interior Maintenance: Wall fan dusty

*Mop Closet (across from gym)*

No Violations Noted

*Mechanical Room*

105 CMR 451.353\*  
105 CMR 451.130\*

Interior Maintenance: Standing water on floor  
Plumbing: Plumbing not maintained in good repair, pipe leaking

*Maintenance Shop*

No Violations Noted

*Maintenance Office*

No Violations Noted

*Ventilation Room*

105 CMR 451.353

Interior Maintenance: Excessive amounts of books stored on the floor

*Recreational Room*

105 CMR 451.353

Interior Maintenance: Wall paint peeling

*Generator Room*

No Violations Noted

*Elevator Room*

No Violations Noted

*Chiller Room*

No Violations Noted

*Telephone Room*

No Violations Noted

*Office Supply Room*

105 CMR 451.360  
105 CMR 451.360

Protective Measures: Rodent feces observed  
Protective Measures: Ants observed

**FAMILY RE-UNIFICATION HOUSE**

**1<sup>st</sup> Floor**

No Violations Noted

**2<sup>nd</sup> Floor**

105 CMR 451.353

Interior Maintenance: Wall damaged in stairway

*Bathroom*

No Violations Noted

*Hallway*

No Violations Noted

*Classroom*

No Violations Noted

*Office*

No Violations Noted



**Basement**

105 CMR 451.353\*

Interior Maintenance: Exposed insulation

**EXTERIOR**

No Violations Noted

**GARAGE**

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 94°F in bathroom

105 CMR 451.123

Maintenance: Wall damaged near window in bathroom

**Observations and Recommendations**

1. The inmate population was 156 at the time of inspection.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments" and "[1999 Food Code](#)".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Riordan, MPH

Environmental Analyst, CSP, BEH

cc: Suzanne K. Condon, Associate Commissioner, Director, BEH  
Steven Hughes, Director, CSP, BEH  
John W. Polanowicz, Secretary, Executive Office of Health and Human Services  
Carol Higgins O'Brien, Commissioner, DOC  
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