

# One Care: MassHealth plus Medicare

MassHealth Demonstration  
to Integrate Care for Dual Eligibles

November 2014 Enrollment Report



# Monthly Enrollment Report

- MassHealth issues monthly reports on One Care enrollment activity
- Reports are issued mid-month
- Reports are intended to provide general information to stakeholders

# Total Enrollment

- Effective **November 1**, total number of enrollees: **18,104**
  - 8,515 self-selection enrollments
  - 764 round 4 auto-assignment enrollments
  - 3,929 round 3 auto-assignment enrollments
  - 1,961 round 2 auto-assignment enrollments
  - 2,935 round 1 auto-assignment enrollments

Total Enrollment by Plan	
Commonwealth Care Alliance (CCA)	10,005
Fallon Total Care (FTC)	5,930
Tufts Health Plan-Network Health	2,169
Total	18,104

# Enrollments via Auto-Assignment Round 4

Who was Included	Assignment Approach	Key Dates
1,332 individuals from across the target population, including those with higher levels of LTSS and behavioral health need (i.e., C1, C2 and C3 rating categories)	All assignments were to Tufts Health Plan-Network Health	<ul style="list-style-type: none"><li>• August 28<sup>th</sup>: 60-day notices mailed</li><li>• September 26<sup>th</sup>: 30-day notices mailed</li><li>• November 1<sup>st</sup>: Coverage effective</li></ul>

- Of those 1,332 individuals who were included in auto-assignment:
  - 57.4% stayed with their assigned plan for November 1
  - 1.2% decided to enroll in assigned plan for an earlier effective date
  - 1.9% switched plans
  - 28.2% opted out of One Care
  - 11.3% were cancelled for various reasons (e.g. no longer eligible, or notices came back undeliverable)

# Enrollment Penetration by County

County	Enrolled	Eligible	% Eligible Enrolled
Essex	876	14,358	6.2%
Franklin	74	2,060	3.5%
Hampden*	4,976	14,760	33.2%
Hampshire*	599	2,548	22.4%
Middlesex	1,165	17,637	6.8%
Norfolk	507	7,214	7.1%
Plymouth	393	6,787	5.9%
Suffolk*	3,671	15,199	28.3%
Worcester*	5,204	14,786	35.4%
Total	18,104	95,349	19.0%

\*Auto assignment county

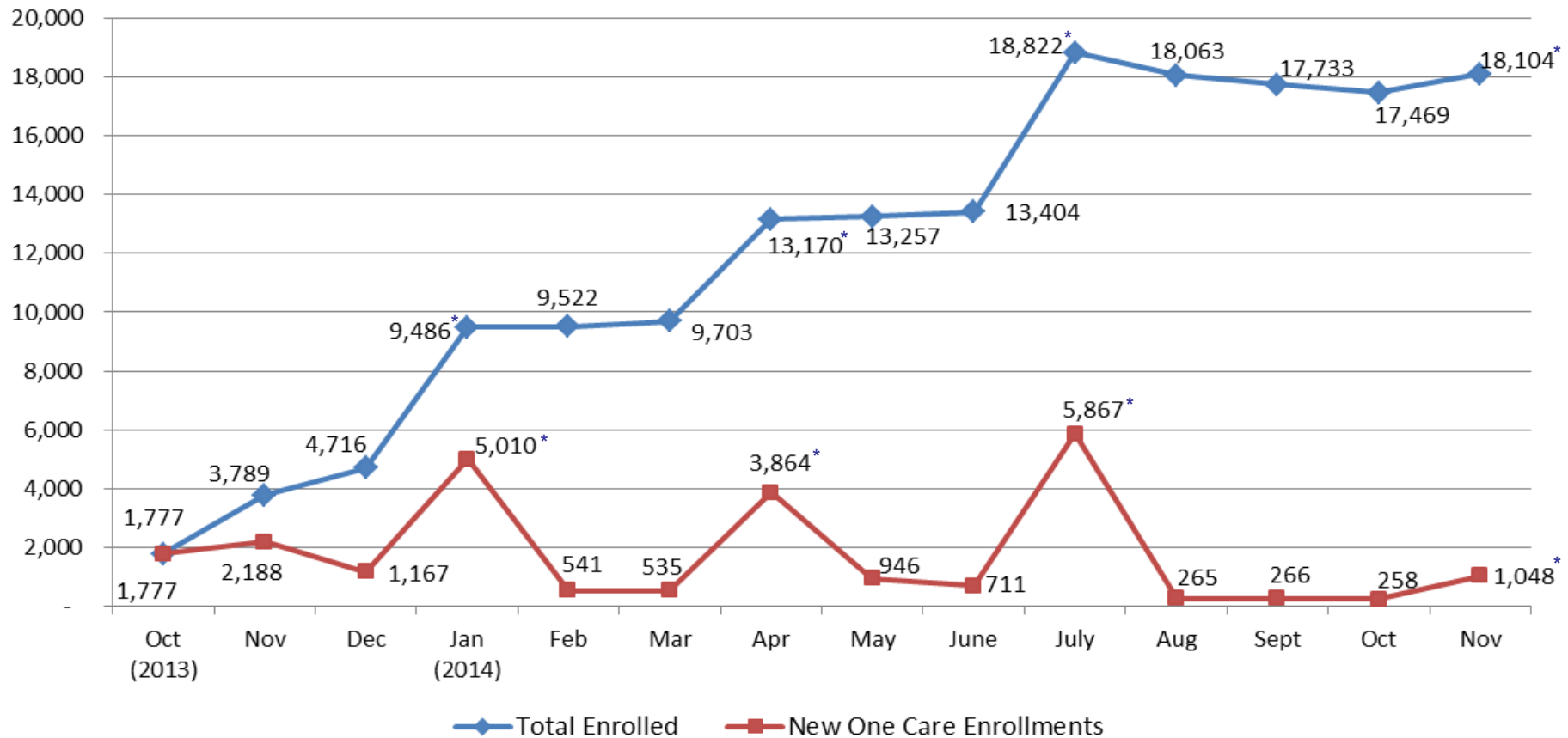
# One Care Rating Category Definitions

- **F1 – Facility-based Care.** Individuals identified as having a long-term facility stay of more than 90 days
- **C3 – Community Tier 3 – High Community Need.** Individuals who have a daily skilled need; two or more Activities of Daily Living (ADL) limitations AND three days of skilled nursing need; and individuals with 4 or more ADL limitations
  - In CY2014, C3 split into two subsets:
    - **C3B:** for C3 individuals with certain diagnoses (e.g., quadriplegia, ALS, Muscular Dystrophy and Respirator dependence) leading to costs considerably above the average for current C3
    - **C3A:** for remaining C3 individuals
- **C2 – Community Tier 2 – Community High Behavioral Health.** Individuals who have a chronic and ongoing Behavioral Health diagnosis that indicates a high level of service need
  - In CY2014, C2 split into two subsets
    - **C2B:** for C2 individuals with co-occurring diagnoses of substance abuse and serious mental illness
    - **C2A:** for remaining C2 individuals
- **C1 – Community Tier 1 Community Other.** Individuals in the community who do not meet F1, C2 or C3 criteria

# Enrollment Penetration by Rating Category

Rating Category	Enrolled	Eligible	% Eligible Enrolled
F1	28	1,037	2.7%
C3B	151	898	16.8%
C3A	3,374	12,920	26.1%
C2B	940	3,795	24.8%
C2A	4,131	16,106	25.6%
C1	9,475	60,588	15.6%
Unavailable	5	5	--
Total	18,104	95,349	19.0%

## Monthly One Care Enrollments



\*Auto-assignment rounds 1, 2, 3, and 4 effective dates (1/1/2014, 4/1/2014, 7/1/2014, 11/1/14). Round 4 consisted only of auto-assignments to Tufts Health Plan-Network Health.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.



# Opt-Outs

- Total number of opt-outs as of November 1: 26,181
  - Will be excluded from any future auto-enrollment
  - If eligible, can choose to enroll by self-selection at any time
- Total opt-out number includes individuals who may be ineligible
- Of the 95,349 individuals who are eligible for One Care, ~27.5% have chosen to opt out

Total Opt-Outs by County	
Essex	2,342
Franklin	386
Hampden	6,018
Hampshire	1,401
Middlesex	3,398
Norfolk	1,448
Plymouth	1,074
Suffolk	3,454
Worcester	6,556
Non-Demo Counties	104
Total	26,181

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