

Responsible Gambling Frameworks: National & International Examples

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Trade Associations' RG Standards

Listed in Order of Restrictiveness



European Responsible Gaming Standards



Responsible Gaming Principles and a Responsible Gaming Framework



AGA Code of Conduct for Responsible Gaming

10 Program Elements of a RG Framework



- Research
- Employee Training
- Retailer Program
- Game Design
- Advertising and Marketing Communications
- Player Education
- Treatment Referral
- Stakeholder Engagement
- Reporting, Measurement and Certification

Governmental RG Codes of Practice

Selected Examples



Australian Government Productivity
Commission



Queensland Responsible Gambling Code
of Practice

**GAMBLING
COMMISSION**

Gambling Commission was set up under
the Gambling Act 2005 to regulate
commercial gambling in Great Britain

Australian Productivity Commission

RG “Policy Trilogy”

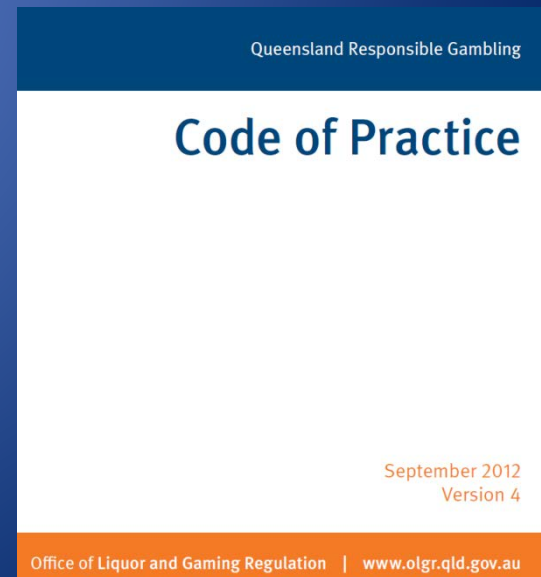
STRATEGY 1 Enhance Personal Responsibility	STRATEGY 2 Reduce Risks and Intensity of Play	STRATEGY 3 Institutional Structures and Research
<p>Pre-commit to time/money limits</p> <p>Earlier self exclusion</p> <p>Warnings, education, information on cost of playing</p> <p>Dynamic warnings</p> <p>Providing counselling and treatment for gamblers experiencing problems</p>	<p>\$1 bet limit</p> <p>\$20 max cash input</p> <p>\$250 max ATM withdrawal</p> <p>\$300 prizes and above paid by cheque</p> <p>Win banks</p> <p>Shutdown times</p> <p>Venues – Training and staff guidelines</p>	<p>Regulatory independence and effective complaints and penalties</p> <p>Ministerial responsibility for gaming AND harm minimisation</p> <p>Research Centre – Independent and consultative with policy-relevant research</p> <p>Consistency in surveys and public domain data</p>

The Productivity Commission is the Australian Government's independent research and advisory body on a range of economic, social and environmental issues affecting the welfare of Australians.

Queensland Responsible Gambling Code of Practice

Practices are organized into the following broad categories:

1. Provision of information
2. Interaction with customers and community
3. Exclusion provisions
4. Physical environment
5. Financial transactions
6. Advertising and promotions.



UK Gambling Commission

The Gambling Act 2005

GAMBLING
COMMISSION

Gambling codes of practice
Consolidated for all forms of gambling
March 2013

“Keeping gambling fair and safe for all”

- Infuse responsible gambling practices within all applicable regulatory provisions.
 - “ordinary code provisions”
 - “social responsibility code provisions”.
- Advised by the Responsible Gambling Strategy Board (RGSB)

Discussion & Questions

