The Commonwealth Literacy Corps

The Commonwealth Literacy Corps aims to expand opportunities for adults who want to learn how to read and write by recruiting, training and placing more than 2000 new literacy volunteers by June, 1989. To achieve this goal the Corps has created a statewide network that includes:

1. a statewide public information campaign that invites people to “Start a New Chapter in Somebody’s Life...Volunteer for Literacy,” and includes a statewide toll free number: 1-800-447-8844;

2. 46 community libraries that will serve as Literacy Resource Centers;

3. 23 literacy programs that have been funded to hire coordinators specifically to supervise and provide support to literacy volunteers;

4. an extensive, regionally based training system that will help volunteers develop the skills they need to teach adults to read and write; and

5. a growing number of affiliate programs where trained volunteers will be placed by the CLC.

Through this network the Commonwealth Literacy Corps will be able to add volunteers to the network of established literacy and ESL programs in a way that strengthens the real capability as well as expands the capacity of these programs to meet the needs of adults in their communities. The 23 programs funded expect to be able to place and supervise approximately 1500 well-trained volunteers for literacy by June of 1989. An additional 500 volunteers will be recruited, trained, and placed with affiliates of the CLC, to amass a total of 2000 new volunteers working to build literacy in Massachusetts.

Description of CLC Program Components

1. Outreach and Recruitment
The CLC has developed an extensive public relations strategy to recruit volunteers and to reach out to those in need of services. The strategy includes:

- development of public marketing materials, including a CLC logo, START A NEW CHAPTER IN SOMEBODY’S LIFE, brochures, posters, etc. that will be made available to local programs and include space for local program identification.

- development of a sixty second public service announcement to run prior to feature films in USA Cinemas and on TV.
development of an agreement with the Massachusetts Coalition for Adult Literacy (MCAL) to staff their statewide hot line 1-800-447-4488 for calls in response to our PSA.

Affiliations are in the process of being negotiated with several statewide organizations, including the Massachusetts Teachers Retirement Board, and the Peace Corps returnees, to recruit volunteers.

Derek Bok, President of Harvard University, and Greg Adamian, President of Bentley College and of the Association of Independent Colleges and Universities of Massachusetts (AICUM) have already agreed to host a meeting of AICUM members this spring to invite formal affiliations with these colleges. They will serve as outposts for recruiting students and, in some cases, sources for training as well.

2. Information and Referral
In partnership with the Massachusetts Board of Library Commissioners, we have identified 31 libraries in communities across the Commonwealth to serve as Literacy Resource Centers. Each library has agreed to provide information to interested individuals, to establish a literacy collection (with the help of a small grant from the CLC), to establish relations with local literacy centers, and to serve as an orientation site for CLC Orientations. As many as 50 libraries will finally be involved in our network, since Boston, Cambridge, Springfield and Worcester all plan to involve branch libraries in this partnership.

3. Orientation and Training
The most innovative and, potentially, the most important component of the Volunteer Corps is the statewide, regionally based Volunteer Training system we have developed with the assistance of our Advisory Board and the two vendors we have hired to work with us: The Literacy Support Initiative of University of Massachusetts/Amherst and International Institute of Boston.

Since Adult Education has not been recognized as a legitimate field in our public and private Schools of Education there has been virtually no staff development or professional training for either teachers or volunteers on a statewide basis. As a result, there has been no pipeline created for new teachers to expand the field, and salaries have been so low that burnout is high.

Our goal is to create a system for providing preservice orientation and training for volunteers and for providing on-going inservice training for both volunteers and literacy program staff to enable them to build their skills and to discover solutions to problems they face in the process of teaching adults to read and write. We wanted the system to be congruent both with needs expressed by providers and with Department of Education plans for building a staff development and technical assistance capacity through Regional Education Centers.
To meet those goals we have asked our training vendors to develop new training curricula in literacy and ESL, to train Regional Master Trainers for each of the five regions of the state, and to work with these Master Trainers in providing training to volunteers and program-based volunteer coordinators.

4. Volunteer Support Programs

Volunteer efforts in many states have been only marginally successful because they have not attempted to integrate volunteers into the existing literacy network where they can work side by side with expert practitioners to provide: support in classroom settings; one-on-one tutoring; a variety of non-teaching functions that enhance the activities of literacy programs.

Our goal was to fully integrate volunteers into this system in order to maximize their effectiveness. We issued an RFP that was responded to by more than 40 literacy and ESL providers and community-based human service agencies that were interested in increasing their capacity to use volunteers to expand and enhance literacy services.

Twenty-three programs were selected for funding based on program experience in providing ABE or ESL and the quality of the proposed plan for integrating volunteers. In making our final selections we also tried to ensure that communities across the state were included in our effort and that the underserved groups of adults targeted for services in the Massachusetts Workforce Literacy Plan would in fact be served through the Volunteer program. These groups include: immigrants and refugees; women on welfare; mothers of young children with low literacy skills; out-of-school and out-of-work young urban males; dislocated and potentially dislocated workers; and the working poor.

Most of the program funds will be used to hire Volunteer Coordinators to ensure that volunteers are effectively used. Some programs will also be using funds to purchase computers for computer-assisted instruction and management, and to purchase curriculum materials for use by volunteers and staff.
Commonwealth Literacy Corps
Member Programs

Twenty-three adult literacy programs awarded CLC grants for training and supervision of volunteers for literacy.

Jobs For Youth-Boston
312 Stuart Street
Boston, MA 02116
617-338-0815
areas served: Boston
$5,667

Jobs for Youth offers two major components: education and employment. Educational services include GED preparation and an alternative school program leading to a Boston Public High School Diploma. Jobs for Youth provides educational services to approximately 300 students annually, most of whom are disadvantaged urban youth aged 16-22. Employment services include pre-vocational training, vocational counseling, job matching and monitoring. Jobs for Youth also offers a GED preparation program exclusively for pregnant and parenting teens in Roxbury.

United South End Settlements
Adult Skills Program
566 Columbus Avenue
Boston, MA 02118
617-536-8610
areas served: South End (Boston), Lower Roxbury
$4,700

Volunteers will greatly strengthen the educational program at USES. Volunteers knowledgeable of the undereducated adult and reflective of the racial backgrounds of the students will service the USES in a variety of capacities both as tutors and in other non-teaching roles assisting with paper work, tracking students’ progress, etc. Volunteers will be encouraged to match their skills to the needs of teachers and staff of USES education program. Tutors are needed for Basic Skills classes, Academic Prep classes and as volunteers for our Computer Assisted Learning Classes. Assistance is particularly needed in the mornings and evenings.
ABCD
Learning Center
178 Tremont Street
Boston, MA 02111
617-357-6000
areas served: Greater Boston area
$7,970

The ABCD Learning Center offers an educational program to youths and adults in basic skills, ESL, life
skills, and GED or high school diploma preparation. Instruction is provided for individuals and small
groups at four basic levels: Basics I (grade 0-3), Basics II (3-5.5), Pre-GED (5.5-8) and GED (8-12). There
is also a high school credit program for students seeking a high school diploma and a Pregnant and
Parenting Teen Program for teenage mothers.

Quincy School Community Council
Adult ESL Program
885 Washington Street
Boston, MA 02111
617-426-0628
areas served: Chinatown, South Cove, South End; Boston area Chinese population
$7,854

The tutoring component of the QSCC’s ESL program provides one-on-one tutoring to Chinese-speaking
students unable to attend adult ESL classes because of their schedules; and individual or small group
tutoring to students enrolled in classes but in need of supplemental instruction to keep up with their class
level. A limited number of Chinese/English bilingual tutors are available to tutor students who are at a
beginning level in English.

Literacy Volunteers of Mass.
PO Box 102 - Prudential Station
Boston, MA 02199
617-277-6161
areas served: Greater Boston (CLC); other sites statewide
$11,370

LVM, a private, non-profit organization established in 1972 provides free, confidential and individualized
tutoring in basic reading and writing to adults and out-of-school youth over age 16 through the use of
trained volunteer tutors from the community. Tutors are supported through regular telephone contact,
special open house/in-services, a newsletter, a state-wide conference, and an anual recognition dinner.
LVM tutoring is flexibly scheduled at times and places mutually convenient to the volunteer and adult
student. LVM is affiliated with Literacy Volunteers of America, established in 1962.
Jewish Vocational Service
2001 Beacon Street
Boston, MA 02146
617-734-0258
areas served: Boston area
$11,370

Literacy/ESL: beginning and intermediate level ESL/literacy classes; serving Indochinese refugees and Chinese immigrants. External diploma program: focuses on reading, writing and math tasks; classroom and individual tutoring. ESL for Russian and East Europeans: Beginning through advanced levels; individual home tutoring and pensioneer classes for students over age 60. Worksite ESL Program: ESL for factory and hospital employees; serves Hispanics, Haitians, Indochinese; levels vary.

One With One
PO Box 404
Brighton, MA 02135
617-254-1691
areas served: Lowell; Southern Mass. through Braintree/Quincy
$6,700

One With One trains American volunteer tutors over nine months to assist refugees and immigrants with limited English fluency and literacy to develop literacy related to basic life survival, occupational readiness, or specific job-related English as a Second Language. For the past five years, One With One has paired over 700 newcomers from 40 countries with American tutors. Training includes a 19-hour weekend workshop (a comparable workshop for at least 10 people can be set up during a week or series of evenings). Training also includes weekly telephone advisory services for two months, on-going counseling during months 3-9, and clinics once a month to develop from novice beginner tutor to an advanced beginner tutor. One With One seeks tutors for Spanish and Cambodian speakers in Lowell, as well as volunteers to tutor in southern Massachusetts to work with diverse peoples studying in Urbanistics classes. The people may speak Southeast Asian languages, Spanish or Eastern European languages.

Brockton Adult Learning Center
837 N. Main Street
Brockton, MA 02401
617-580-7475
areas served: Brockton
$11,370

The Brockton Adult Learning Center was established to help adults develop and improve reading, math, and language skills from beginning to high school equivalency levels. To carry out its goals, the Center offers Adult Basic Education; GED preparation; English as a Second Language - beginning through advanced levels; and counseling. The programs' capacity has averaged 1,300 students per year. To respond to an unprecedented increase in number of requests, the Brockton Adult Learning Center proposes to incorporate volunteers in providing additional hours of instruction to its non/low-level reading and special needs students. Non-teaching volunteers will provide programmatic and administrative support.
Community Learning Center
614 Massachusetts Ave.
Cambridge, MA 02139
617-547-1589
areas served: Cambridge, Greater Boston, North Metro
$11,380
The Community Learning Center is the full-time adult basic education program for the City of Cambridge and provides services in four (4) areas: English as a Second Language, literacy, high school equivalency preparation (GED), and an Adult Diploma Program. The Learning Center also offers special instruction for learning disabled adults and ESL literacy students. Classes are provided days and evenings at the Central Square location and at several satellite locations including public housing developments, community schools, a neighborhood center and a branch library.

Employment Connections
980 Broadway
Chelsea, MA 02150
617-884-1755
areas served: Chelsea
$5,250
Employment Connections, Inc. (ECI) is a private non-profit training center established in 1983 to provide educational and employment programs for individuals seeking employment and training assistance. At any one time, Employment Connections, Inc has served over 1,000 people in programs that offer a wide range of services. These include: Remedial Education; skills training; on the job training; English as a Second Language; GED preparation and career exploration for out-of-school youth; literacy services for parent and pregnant teens; and employment services. ECI provides both individualized and group instruction. Volunteers will be incorporated into the ESL and literacy programs to provide small group and one-on-one tutoring.

Valley Opportunity Council
Hampden County Literacy
36-38 Center Street
Chicopee, MA 01013
413-592-6121
areas served: Hampden County
$7,700
The VOC Hampden County Literacy Corps will enroll 55 literacy volunteers to work in literacy programs located throughout Hampden County. These programs use a variety of alternative approaches to teaching literacy. An individualized participatory learning approach is emphasized in all the methods used. The HCLC program also includes enrolling tutors to provide Spanish literacy training, an important step in ESL literacy. Volunteers will be trained by experienced volunteer staff. Adequate support and training for the needs of both the volunteer and the program will be emphasized.
Bristol Adult Learning Center
Bristol Community College
64 Durfee Street
Fall River, MA 02720
617-678-2811
areas served: Taunton, Attleboro, Fall River
$11,370

The Volunteer Support Program will accept teachers for both teaching and non-teaching volunteers. The Volunteer Coordinator will match teaching volunteers (tutors) with adults in need of one-on-one basic reading and writing and/or English as a Second Language instruction. The majority of the non-English speaking students are Portuguese, Hispanic and Cambodian. Some tutors will be trained as teacher aides in existing adult basic education classes run by Bristol Community College. Non-teaching volunteers will be accepted for such tasks as clerical work and recruitment of students and volunteers. All volunteers will be offered the opportunity to observe and share with the staff of Bristol Community College's extensive adult literacy program.

The Literacy Project
13 Newall Court
Greenfield, MA 01301
413-774-3935
areas served: Greenfield, Orange/Athol, Northampton, Ware, Erving
$6,884

The Literacy Project is an adult basic education and GED training clinic serving Franklin, Hampshire and Worcester counties. The program accepts anyone in need of services. The staff recognizes the need for individualized, flexible instruction and a learning environment responsive to adult concerns; the methodology and structure reflect this. Although meeting are in groups, individual needs are attended to.

Jamaica Plain Community School
Adult Learning Program
144 McBride Street
Jamaica Plain, MA 02130
617-524-0100
areas served: Jamaica Plain, Roslindale, lower Roxbury, Hyde Park
$11,370

The Adult Learning Program offers basic education and English as a Second Language instruction from literacy through GED levels. We also provide vocational counseling and job development, childcare, and evening transportation. The program serves a multicultural population of adults over 21 years old in late afternoon and evening classes.
Lawrence Adult Learning Center
Lawrence Public Schools
514 Essex Street
Lawrence, MA 01840
617-685-0627
areas served: Lawrence
$11,370

The Adult Learning Center of the Lawrence Public Schools offers a range of activities to their annual total of 1,920 students. These include: adult basic education; GED preparation classes in English and Spanish; monthly GED testing in English, French and Spanish; English as a Second Language classes; classroom instruction in reading and math; workplace literacy training; ABE and GED preparation at the Essex County House of Correction in Lawrence, MA.; one-on-one tutoring for non- and low-level readers; guidance and counseling services that include assistance with college and vocational school placement; financial aid information; referrals to training programs as well as counseling referrals to social service agencies in the public and private sector. The Adult Learning Center proposes to utilize volunteers to implement the family literacy project whose goal is to provide basic literacy instruction to parents of school children so that they might play an active role in their children's education.

Eastern Mass. Literacy Council
Laubach Literacy
20 Captain Parker Arms
Lexington, MA 02173
617-862-1631
areas served: Eastern Massachusetts
$8,835

For training volunteers in the Laubach method, the following are offered: 1) 12 hour workshops to train tutors for ESL adults and high school students, teaching them reading, writing and speaking of English from grade 0 to low grade 7. Tutor's knowledge of student's language is not necessary. Students speaking any language can be taught; 2) 12 hour workshops to train tutors for ABE students through low grade 7; 3) the teaching of immediate emergency vocabulary as needed by student; 4) the placing of tutors with pupils, followed by continual contact with them.

North Shore Employment Training
20 Wheeler Street - 4th Floor
Lynn, MA 01902
617-595-0484
areas served: Beverly, Danvers, Essex, Gloucester, Hamilton, Ipswitch, Lynn, Lynnfield, Manchester, Marblehead, Middleton, Nahant, Peabody, Rockport, Salem, Swampscott, Topsfield, Wenham
$11,370

The Volunteer Support Program operated by NET plans to recruit, train and place a total of 75 volunteers, providing tutors for students enrolled in NET's Basic Education and PALS program, and tutors and
conversationalists for NET's own Literacy Volunteer Program, providing tutors in a one-on-one instructional setting. Non-teaching volunteers are also utilized by the program as library liaisons, and for public relations, marketing and recruitment activities. A special population served by the programs includes area "newcomers".

Maynard Adult Learning Center
12 Bancroft Street
Maynard, MA 01754
617-897-4203
areas served: Maynard, Stow, Acton, Concord, Hudson, Sudbury and Marlboro
$4,090
The Maynard Adult Learning Center offers individualized programs in Basic Skills, Pre-GED and ESL at its main site in Maynard mornings and evenings. ESL classes are offered mornings and evenings at the Hudson Satellite; afternoon classes in Basic Skills and ESL are offered at the Emerson Hospital Satellite in Concord. Trained tutors service non-readers throughout the area.

New Bedford Volunteer Program
New Bedford Public Schools
455 County Street
New Bedford, MA 02740
617-997-7431
areas served: New Bedford, Marion, Mattapoisett, Wareham, Rochester, Freetown
$10,400
Provides Adult Basic Education and English as a Second Language to adults with less than an 8th grade education who want to improve their ability to read, compute and write in English. Classes are offered at a number of neighborhood locations and bus transportation is provided to and from New Bedford High School during the evening. Classes are offered days and evenings, but not at all sites.

Pittsfield Adult Learning Center
269 First Street
Pittsfield, MA 01201
413-499-9530
areas served: Pittsfield, Berkshire County
$11,370
The Pittsfield Adult Learning Center serves approximately six hundred and fifty clients per year in a comprehensive program that includes: Adult Basic Education, English as a Second Language, computer literacy, GED preparation, a competency-based high school diploma program, literacy training, a program for learning disabled adults, and the Learning Connection - an educational, career and personal counseling program. Volunteers at the Pittsfield Adult Learning Center will not only provide supplemental tutoring to clients who need extra help or attention either at the center or in other sites in the community, but will also offer administrative and non-teaching assistance to the center.
SCALE
99 Dover Street
Somerville, MA 02144
617-625-1335
areas served: Somerville
Funding for SCALE begins July, 1988
Since its beginnings in 1974, SCALE has offered programs in the following areas: adult basic education, GED preparation, adult alternative diploma program (ADP), English as a Second Language (ESL), citizenship preparation, office skills training, data entry/word processing, on-site instruction in Somerville's public housing developments, and ESL satellites at two Somerville community schools. Classes and individualized instruction are provided annually for over 1,100 students on a flexible 8:30 am to 9:00 pm schedule. To provide additional instructional support to their students, SCALE proposes to incorporate sixty trained volunteers into the center.

Catholic Charities of Worcester
Refugee Resettlement Program
15 Ripley Street
Worcester, MA 01610
617-798-0191
areas served: All of Worcester County
$11,370
This program offers opportunities for tutorial teaching (one on one), classroom activity, field trips and community awareness training, as well as some out of classroom positions such as clerical, recruiting and outreach, follow-up and community awareness. English as a Second Language is primary modality with emphasis on older workers seeking employment advancement, former refugees studying for citizenship, other newcomers to this area, as well as members of the general community.

Central Mass. Consortium for Literacy
14 Worcester Center
Worcester, MA 01608
617-799-3090
areas served: Worcester County
$11,370
The Central Massachusetts Consortium for Literacy is comprised of six adult education centers: Bellingham, Clinton, Fort Devens, Fitchburg and Leominster, Mount Wachusett Community College, and Worcester. The Centers offer three basic programs to meet the diverse needs of adult learners in their area - adult basic education (0-4), English as a Second Language, and GED. Serving over 3,600 students jointly, the centers offer on-on-one tutoring and classroom instruction in an academic program that aims to foster the students' inner growth, and participation in their communities. The centers work with other agencies to provide a wide range of support services to their students. Volunteers have been a vital component of the Centers' operation.
Commonwealth Literacy Corps
Literacy Resource Centers

Forty-six public libraries that have joined in partnership with the CLC. Those listed below received $500 grants each to establish individual literacy collections. Literacy Resource Centers will also provide information on the Literacy Corps to residents interested in becoming a volunteer.

**Attleboro Public Library**
74 North Main Street
Attleboro, MA 02703
617-222-0157
Mon-Thu: 9:00 am - 8:30 pm
Friday: 9:00 am - 5:30 pm
Saturday: 9:00 am - 4:00 pm
Sunday: Closed

**Brockton Public Library**
304 Main Street
Brockton, MA 02401
617-587-2515
Mon-Thu: 9:00 am - 9:00 pm
Fri-Sat: 9:00 am - 5:00 pm
Sunday: Closed

**Boston Public Library**
Copley Square, Box 286
666 Boylston Street
Boston, MA 02117
617-536-5400
All 19 branches of the Boston Public Library are also Literacy Resource Centers
Mon-Thu: 9:00 am - 9:00 pm
Fri-Sat: 9:00 am - 5:00 pm
Sunday: 2:00 pm - 6:00 pm

**Brighton Branch**
Boston Public Library
40 Academy Hill Road
Brighton, MA 02135
617-782-6032
Mon,Thu: 12:00 pm - 8:00 pm
Tue-Wed: 10:00 am - 6:00 pm
Fri-Sat: 9:00 am - 5:00 pm
Sunday: Closed

**Charlestown Branch**
Boston Public Library
179 Main Street
Charlestown, MA 02129
617-242-1248
Mon-Wed: 10:00 am - 6:00 pm
Thursday: 12:00 pm - 8:00 pm
Fri-Sat: 9:00 am - 5:00 pm
Sunday: Closed

**Codman Square Branch**
Boston Public Library
690 Washington Street
Dorchester, MA 02124
617-436-8214
Mon,Thu: 12:00 pm - 8:00 pm
Tue-Wed: 10:00 am - 6:00 pm
Fri-Sat: 9:00 am - 5:00 pm
Sunday: Closed
Dudley Branch
Boston Public Library
65 Warren Street
Roxbury, MA 02119
617-442-6186
Mon,Thu: 12:00 pm - 8:00 pm
Tue-Wed: 10:00 am - 6:00 pm
Fri-Sat: 9:00 am - 5:00 pm
Sunday: Closed

Falmouth Public Library
123 Katherine Lee Bates Road
Falmouth, MA 02540
617-548-0280
Tue-Wed: 10:00 am - 9:00 pm
Thu-Sat: 10:00 am - 5:30 pm
Sunday: Closed

Jamaica Plain Branch
Boston Public Library
12 Sedgwick Street
Jamaica Plain, MA 02130
617-524-2053
Mon-Wed: 10:00 am - 6:00 pm
Thursday: 12:00 pm - 8:00 pm
Fri-Sat: 9:00 am - 5:00 pm
Sunday: Closed

Fitchburg Public Library
610 Main Street
Fitchburg, MA 01420
617-345-9635 617-345-9636
Mon-Tue,Thu: 9:00 am - 9:00 pm
Wed,Fri: 9:00 am - 5:30 pm
Saturday: 9:00 am - 5:00 pm
Sunday: 1:00 pm - 5:00 pm

South Boston Branch
Boston Public Library
646 East Broadway
South Boston, MA 02127
617-268-0180
Mon,Thu: 12:00 pm - 9:00 pm
Tue-Wed: 10:00 am - 6:00 pm
Fri-Sat: 9:00 am - 5:00 pm
Sunday: Closed

Framingham Public Library
49 Lexington Street
Framingham, MA 01701
617-879-3570
Mon-Thu: 9:00 am - 9:00 pm
Friday: 9:00 am - 5:30 pm
Saturday: 9:00 am - 5:00 pm
Sunday: 2:00 pm - 5:00 pm

Levi Haywood Memorial Library
57 City Hall Ave.
Gardner, MA 01440
617-632-5298
Mon-Thu: 8:30 am - 8:00 pm
Friday: 8:30 am - 5:00 pm
Saturday: 9:00 am - 5:00 pm
Sunday: Closed

Sawyer Free Library
2 Dale Ave.
Gloucester, MA 01930
617-283-0376
Mon-Fri: 9:00 am - 8:00 pm
Saturday: 9:00 am - 5:00 pm
Sunday: Closed

Cambridge Public Library
449 Broadway
Cambridge, MA 02138
617-498-9080
Mon-Fri: 9:00 am - 9:00 pm
Saturday: 9:00 am - 5:00 pm
Sunday: Closed

Fall River Public Library
104 North Main Street
Fall River, MA 02720
617-676-8541
Mon-Thu: 9:00 am - 9:00 pm
Fri-Sat: 9:00 am - 5:00 pm
Sunday: Closed
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<tr>
<th>Library Name</th>
<th>Address</th>
<th>City</th>
<th>State</th>
<th>Zip Code</th>
<th>Phone Number</th>
<th>Hours of Operation</th>
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<td>Greenfield Public Library</td>
<td>402 Main Street</td>
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<td>Mon, Fri, Sat: 10:00 am - 5:00 pm&lt;br&gt;Tue-Thu: 10:00 am - 8:00 pm&lt;br&gt;Friday: Closed</td>
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<td>New Bedford Free Public Library</td>
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<td>New Bedford, MA</td>
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<td>617-999-6291</td>
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<td>413-662-2545</td>
<td>Mon-Tue, Thu: 9:00 am - 8:00 pm&lt;br&gt;Wed, Fri: 9:00 am - 5:00 pm&lt;br&gt;Saturday: 9:00 am - 1:00 pm&lt;br&gt;Sunday: Closed</td>
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<td>Lawrence Public Library</td>
<td>51 Lawrence Street</td>
<td>Lawrence, MA</td>
<td>01841</td>
<td></td>
<td>617-682-1727</td>
<td>Mon-Wed, Fri: 9:00 am - 5:00 pm&lt;br&gt;Tue, Thu: 1:00 pm - 9:00 pm&lt;br&gt;Sat-Sun: Closed</td>
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<td>Forbes Library</td>
<td>20 West Street</td>
<td>Northampton, MA</td>
<td>01060</td>
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<td>413-584-8399</td>
<td>Mon-Thu: 9:00 am - 9:00 pm&lt;br&gt;Friday: 9:00 am - 8:00 pm&lt;br&gt;Sat-Sun: 2:00 pm - 5:00 pm</td>
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<td>Samuel Pollard Memorial Library</td>
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<td>Lowell, MA</td>
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<td>Mon-Thu: 9:00 am - 9:00 pm&lt;br&gt;Friday: 9:00 am - 5:30 pm&lt;br&gt;Saturday: 9:00 am - 4:00 pm&lt;br&gt;Sunday: Closed</td>
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<td>413-283-3330</td>
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<td>Milford Town Library</td>
<td>80 Spruce Street</td>
<td>Milford, MA</td>
<td>01527</td>
<td></td>
<td>617-473-2145</td>
<td>Mon, Fri: 10:00 am - 6:00 pm&lt;br&gt;Tue-Thu: 10:00 am - 9:00 pm&lt;br&gt;Saturday: 9:00 am - 5:00 pm&lt;br&gt;Sunday: Closed</td>
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<td>Berkshire Athenaeum</td>
<td>One Wendall Ave.</td>
<td>Pittsfield, MA</td>
<td>01201</td>
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<td>413-449-9484</td>
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Plymouth Public Library
11 North Street
Plymouth, MA 02360
617-746-1927
Mon-Wed: 9:00 am - 8:30 pm
Thu,Sat: 9:00 am - 5:30 pm
Friday: 9:00 am - 1:00 pm
Sunday: Closed

Thomas Crane Public Library
Box 379
40 Washington Street
Quincy, MA 02169
617-471-2400
Mon-Thu: 10:00 am - 9:00 pm
Friday: 10:00 am - 5:00 pm
Saturday: 9:00 am - 5:00 pm
Sunday: Closed

Somerville Public Library
79 Highland Ave.
Somerville, MA 02143
617-623-5000
Mon-Thu: 9:00 am - 9:00 pm
Friday: 9:00 am - 6:00 pm
Saturday: 9:00 am - 1:00 pm
Sunday: Closed

Jacob Edwards Memorial Library
236 Main Street
Southbridge, MA 01772
617-764-2544
Mon-Thu: 10:00 am - 9:00 pm
Friday: 10:00 am - 6:00 pm
Saturday: 10:00 am - 4:00 pm

Springfield City Library
Association
220 State Street
Springfield, MA 01103
413-739-3871
Mon-Thu: 9:00 am - 9:00 pm
Fri-Sat: 9:00 am - 5:00 pm
Sunday: Closed

Waltham Public Library
735 Main Street
Waltham, MA 02154
617-893-1750
Monday: 1:00 pm - 9:00 pm
Tue-Thu: 9:00 am - 9:00 pm
Fri-Sat: 9:00 am - 5:00 pm
Sunday: Closed

Worcester Public Library
Salem Square
Worcester, MA 01608
617-799-1655
Mon-Thu: 10:00 am - 8:30 pm
Friday: 10:00 am - 5:30 pm
Saturday: 9:00 am - 5:30 pm
Sunday: 1:30 pm - 5:30 pm
Commonwealth Literacy Corps
Affiliates

Literacy programs that, while not funded by the CLC, will supervise small numbers of CLC volunteers. CLC training and materials will be made available to affiliates. This is an ever-expanding list; the programs listed below have joined the CLC as affiliates before March 21, 1988.

Jones Library ESL Center
43 Amity Street, Amherst

Unitas, Incorporated
48 Lawrence Street, Lowell

Directions in Adult Learning
Hanscom Air Force Base DIAL Prog, Bedford

RSVP Adult Literacy Program
167 Dutton Street, Lowell

North Shore Community College
Adult Learning Center, Sohier Road, Beverly

Casa Latina, Inc.
Adult Community Education (ACE), 219 Main Street, Northampton

Boston Employment Resource Center (BERC)
80 Broad Street, Boston

La Alianza Hispana
409 Dudley Street, Roxbury

Centro Del Cardenal
1375 Washington Street, Boston

Springfield Employment Resource Center
140 Wilbraham Ave., Springfield

Councilio Hispano de Cambridge
16 Cherry Street, Cambridge

Uxbridge Adult Education Program
Whitin School, Granite Street, Uxbridge

Everett Literacy Program
Parlin Memorial Library, 410 Broadway, Everett

Watertown Free Public Library
123 Main Street, Watertown

Falmouth VIPS
Falmouth High School, 874 Gifford Street, Falmouth

Chester C. Corbin Public Library
Adult Literacy Program, Webster

Project GLEAM
429 Broadway, Lawrence

Quinsigamond Community College
Adult Education Program, 670 West Boylston Street, Worcester

Magnus Foundation
Literacy Volunteer Program, 1 Parker Street, Lawrence
FACT SHEET:
THE PROBLEM OF ADULT ILLITERACY

NATIONALLY

Approximately 27 million adults - 20% of the population over age 16 - are functionally illiterate. They are unable to read, write, compute, or speak English well enough to perform productively as citizens, family members, consumers, and workers.

Another 30-46 million are considered marginally literate.

Two million are added to the ranks of the functionally illiterate each year as one million teenagers leave school without basic skills and one million non-English speaking refugees and immigrants arrive in the U.S.

People who are not literate come from all types of backgrounds, but the rates are highest among the unemployed, those on welfare, and prison inmates.

Social costs of illiteracy include lower workforce productivity, lost taxes, and the inability of employers to find a sufficiently skilled labor force.

IN MASSACHUSETTS

About 1.3 million people (30% of adults) in Massachusetts have not completed high school. Almost half of these adults did not finish ninth grade.

10% of the population is foreign-born and many need education in English as a Second Language to function in our society.

35% of prison inmates have less than a ninth grade education; 68% do not have high school diplomas.

Nearly 1.5 million Massachusetts children live in families where at least one parent is functionally illiterate, with direct consequences for the child's own learning.

In the past 15 years, the percentage of jobs requiring less than a high school diploma has decreased from 34% to 17%.

The current statewide capacity to serve adults at the lowest education levels (below 5th grade) is only 1500 slots.
Commonwealth Literacy Corps

- Member Programs
- Resource Centers
- Affiliates