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GOVERNMENT DOCUMENTS  
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MAY 19 1988

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# The Commonwealth Literacy Corps

The Commonwealth Literacy Corps aims to expand opportunities for adults who want to learn how to read and write by recruiting, training and placing more than 2000 new literacy volunteers by June, 1989. To achieve this goal the Corps has created a statewide network that includes:

1. a statewide public information campaign that invites people to "Start a New Chapter in Somebody's Life... Volunteer for Literacy," and includes a statewide toll free number: 1-800-447-8844;
2. 46 community libraries that will serve as Literacy Resource Centers;
3. 23 literacy programs that have been funded to hire coordinators specifically to supervise and provide support to literacy volunteers;
4. an extensive, regionally based training system that will help volunteers develop the skills they need to teach adults to read and write; and
5. a growing number of affiliate programs where trained volunteers will be placed by the CLC.

Through this network the Commonwealth Literacy Corps will be able to add volunteers to the network of established literacy and ESL programs in a way that strengthens the real capability as well as expands the capacity of these programs to meet the needs of adults in their communities. The 23 programs funded expect to be able to place and supervise approximately 1500 well-trained volunteers for literacy by June of 1989. An additional 500 volunteers will be recruited, trained, and placed with affiliates of the CLC, to amass a total of 2000 new volunteers working to build literacy in Massachusetts.

## Description of CLC Program Components

### 1. Outreach and Recruitment

The CLC has developed an extensive public relations strategy to recruit volunteers and to reach out to those in need of services. The strategy includes:

- development of public marketing materials, including a CLC logo, **START A NEW CHAPTER IN SOMEBODY'S LIFE**, brochures, posters, etc. that will be made available to local programs and include space for local program identification.
- development of a sixty second public service announcement to run prior to feature films in USA Cinemas and on TV.

- development of an agreement with the Massachusetts Coalition for Adult Literacy (MCAL) to staff their statewide hot line 1-800-447-4488 for calls in response to our PSA.
- Affiliations are in the process of being negotiated with several statewide organizations, including the Massachusetts Teachers Retirement Board, and the Peace Corps returnees, to recruit volunteers.
- Derek Bok, President of Harvard University, and Greg Adamian, President of Bentley College and of the Association of Independent Colleges and Universities of Massachusetts (AICUM) have already agreed to host a meeting of AICUM members this spring to invite formal affiliations with these colleges. They will serve as outposts for recruiting students and, in some cases, sources for training as well.

## **2. Information and Referral**

In partnership with the Massachusetts Board of Library Commissioners, we have identified 31 libraries in communities across the Commonwealth to serve as Literacy Resource Centers. Each library has agreed to provide information to interested individuals, to establish a literacy collection (with the help of a small grant from the CLC), to establish relations with local literacy centers, and to serve as an orientation site for CLC Orientations. As many as 50 libraries will finally be involved in our network, since Boston, Cambridge, Springfield and Worcester all plan to involve branch libraries in this partnership.

## **3. Orientation and Training**

The most innovative and, potentially, the most important component of the Volunteer Corps is the statewide, regionally based Volunteer Training system we have developed with the assistance of our Advisory Board and the two vendors we have hired to work with us: **The Literacy Support Initiative of University of Massachusetts/Amherst and International Institute of Boston.**

Since Adult Education has not been recognized as a legitimate field in our public and private Schools of Education there has been **virtually no staff development or professional training for either teachers or volunteers** on a statewide basis. As a result, there has been no pipeline created for new teachers to expand the field, and salaries have been so low that burnout is high.

Our goal is to create a system for providing **preservice orientation and training** for volunteers and for providing **on-going inservice training** for both volunteers and literacy program staff to enable them to build their skills and to discover solutions to problems they face in the process of teaching adults to read and write. We wanted the system to be congruent both with needs expressed by providers and with Department of Education plans for building a staff development and technical assistance capacity through Regional Education Centers.

To meet those goals we have asked our training vendors to develop new training curricula in literacy and ESL, to train Regional Master Trainers for each of the five regions of the state, and to work with these Master Trainers in providing training to volunteers and program-based volunteer coordinators.

#### **4. Volunteer Support Programs**

Volunteer efforts in many states have been only marginally successful because they have not attempted to integrate volunteers into the existing literacy network where they can work side by side with expert practitioners to provide: support in classroom settings; one-on-one tutoring; a variety of non-teaching functions that enhance the activities of literacy programs.

Our goal was to fully integrate volunteers into this system in order to maximize their effectiveness. We issued an RFP that was responded to by more than 40 literacy and ESL providers and community-based human service agencies that were interested in increasing their capacity to use volunteers to expand and enhance literacy services.

Twenty-three programs were selected for funding based on program experience in providing ABE or ESL and the quality of the proposed plan for integrating volunteers. In making our final selections we also tried to ensure that communities across the state were included in our effort and that the underserved groups of adults targeted for services in the Massachusetts Workforce Literacy Plan would in fact be served through the Volunteer program. These groups include: immigrants and refugees; women on welfare; mothers of young children with low literacy skills; out-of-school and out-of-work young urban males; dislocated and potentially dislocated workers; and the working poor.

Most of the program funds will be used to hire Volunteer Coordinators to ensure that volunteers are effectively used. Some programs will also be using funds to purchase computers for computer-assisted instruction and management, and to purchase curriculum materials for use by volunteers and staff.

# Commonwealth Literacy Corps

## Member Programs

Twenty-three adult literacy programs awarded CLC grants for training and supervision of volunteers for literacy.

### **Jobs For Youth-Boston**

312 Stuart Street  
Boston, MA 02116  
617-338-0815  
areas served: Boston  
\$5,667

Jobs for Youth offers two major components: education and employment. Educational services include GED preparation and an alternative school program leading to a Boston Public High School Diploma. Jobs for Youth provides educational services to approximately 300 students annually, most of whom are disadvantaged urban youth aged 16-22. Employment services include pre-vocational training, vocational counseling, job matching and monitoring. Jobs for Youth also offers a GED preparation program exclusively for pregnant and parenting teens in Roxbury.

### **United South End Settlements**

Adult Skills Program  
566 Columbus Avenue  
Boston, MA 02118  
617-536-8610  
areas served: South End (Boston), Lower Roxbury  
\$4,700

Volunteers will greatly strengthen the educational program at USES. Volunteers knowledgeable of the undereducated adult and reflective of the racial backgrounds of the students will service the USES in a variety of capacities both as tutors and in other non-teaching roles assisting with paper work, tracking students' progress, etc. Volunteers will be encouraged to match their skills to the needs of teachers and staff of USES education program. Tutors are needed for Basic Skills classes, Academic Prep classes and as volunteers for our Computer Assisted Learning Classes. Assistance is particularly needed in the mornings and evenings.

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## **ABCD**

Learning Center

178 Tremont Street

Boston, MA 02111

617-357-6000

areas served: Greater Boston area

\$7,970

The ABCD Learning Center offers an educational program to youths and adults in basic skills, ESL, life skills, and GED or high school diploma preparation. Instruction is provided for individuals and small groups at four basic levels: Basics I (grade 0-3), Basics II (3-5.5), Pre-GED (5.5-8) and GED (8-12). There is also a high school credit program for students seeking a high school diploma and a Pregnant and Parenting Teen Program for teenage mothers.

## **Quincy School Community Council**

Adult ESL Program

885 Washington Street

Boston, MA 02111

617-426-0628

areas served: Chinatown, South Cove, South End; Boston area Chinese population

\$7,854

The tutoring component of the QSCC's ESL program provides one-on-one tutoring to Chinese-speaking students unable to attend adult ESL classes because of their schedules; and individual or small group tutoring to students enrolled in classes but in need of supplemental instruction to keep up with their class level. A limited number of Chinese/English bilingual tutors are available to tutor students who are at a beginning level in English.

## **Literacy Volunteers of Mass.**

PO Box 102 - Prudential Station

Boston, MA 02199

617-277-6161

areas served: Greater Boston (CLC); other sites statewide

\$11,370

LVM, a private, non-profit organization established in 1972 provides free, confidential and individualized tutoring in basic reading and writing to adults and out-of-school youth over age 16 through the use of trained volunteer tutors from the community. Tutors are supported through regular telephone contact, special open house/in-services, a newsletter, a state-wide conference, and an annual recognition dinner. LVM tutoring is flexibly scheduled at times and places mutually convenient to the volunteer and adult student. LVM is affiliated with Literacy Volunteers of America, established in 1962.

### **Jewish Vocational Service**

2001 Beacon Street  
Boston, MA 02146  
617-734-0258  
areas served: Boston area  
\$11,370

Literacy/ESL: beginning and intermediate level ESL/literacy classes; serving Indochinese refugees and Chinese immigrants. External diploma program: focuses on reading, writing and math tasks; classroom and individual tutoring. ESL for Russian and East Europeans: Beginning through advanced levels; individual home tutoring and pensioner classes for students over age 60. Worksite ESL Program: ESL for factory and hospital employees; serves Hispanics, Haitians, Indochinese; levels vary.

### **One With One**

PO Box 404  
Brighton, MA 02135  
617-254-1691  
areas served: Lowell; Southern Mass. through Braintree/Quincy  
\$6,700

One With One trains American volunteer tutors over nine months to assist refugees and immigrants with limited English fluency and literacy to develop literacy related to basic life survival, occupational readiness, or specific job-related English as a Second Language. For the past five years, One With One has paired over 700 newcomers from 40 countries with American tutors. Training includes a 19-hour weekend workshop (a comparable workshop for at least 10 people can be set up during a week or series of evenings). Training also includes weekly telephone advisory services for two months, on-going counseling during months 3-9, and clinics once a month to develop from novice beginner tutor to an advanced beginner tutor. One With One seeks tutors for Spanish and Cambodian speakers in Lowell, as well as volunteers to tutor in southern Massachusetts to work with diverse peoples studying in Urbanistics classes. The people may speak Southeast Asian languages, Spanish or Eastern European languages.

### **Brockton Adult Learning Center**

837 N. Main Street  
Brockton, MA 02401  
617-580-7475  
areas served: Brockton  
\$11,370

The Brockton Adult Learning Center was established to help adults develop and improve reading, math, and language skills from beginning to high school equivalency levels. To carry out its goals, the Center offers Adult Basic Education; GED preparation ; English as a Second Language - beginning through advanced levels; and counseling. The programs' capacity has averaged 1,300 students per year. To respond to an unprecedented increase in number of requests, the Brockton Adult Learning Center proposes to incorporate volunteers in providing additional hours of instruction to its non/low-level reading and special needs students. Non-teaching volunteers will provide programmatic and administrative support.

## **Community Learning Center**

614 Massachusetts Ave.

Cambridge, MA 02139

617-547-1589

areas served: Cambridge, Greater Boston, North Metro

\$11,380

The Community Learning Center is the full-time adult basic education program for the City of Cambridge and provides services in four (4) areas: English as a Second Language, literacy, high school equivalency preparation (GED), and an Adult Diploma Program. The Learning Center also offers special instruction for learning disabled adults and ESL literacy students. Classes are provided days and evenings at the Central Square location and at several satellite locations including public housing developments, community schools, a neighborhood center and a branch library.

## **Employment Connections**

980 Broadway

Chelsea, MA 02150

617-884-1755

areas served: Chelsea

\$5,250

Employment Connections, Inc. (ECI) is a private non-profit training center established in 1983 to provide educational and employment programs for individuals seeking employment and training assistance. At any one time, Employment Connections, Inc has served over 1,000 people in programs that offer a wide range of services. These include: Remedial Education; skills training; on the job training; English as a Second Language; GED preparation and career exploration for out-of-school youth; literacy services for parent and pregnant teens; and employment services. ECI provides both individualized and group instruction. Volunteers will be incorporated into the ESL and literacy programs to provide small group and one-on-one tutoring.

## **Valley Opportunity Council**

Hampden County Literacy

36-38 Center Street

Chicopee, MA 01013

413-592-6121

areas served: Hampden County

\$7,700

The VOC Hampden County Literacy Corps will enroll 55 literacy volunteers to work in literacy programs located throughout Hampden County. These programs use a variety of alternative approaches to teaching literacy. An individualized participatory learning approach is emphasized in all the methods used. The HCLC program also includes enrolling tutors to provide Spanish literacy training, an important step in ESL literacy. Volunteers will be trained by experienced volunteer staff. Adequate support and training for the needs of both the volunteer and the program will be emphasized.

## **Bristol Adult Learning Center**

Bristol Community College  
64 Durfee Street  
Fall River, MA 02720  
617-678-2811  
areas served: Taunton, Attleboro, Fall River  
\$11,370

The Volunteer Support Program will accept teachers for both teaching and non-teaching volunteers. The Volunteer Coordinator will match teaching volunteers (tutors) with adults in need of one-on-one basic reading and writing and/or English as a Second Language instruction. The majority of the non-English speaking students are Portuguese, Hispanic and Cambodian. Some tutors will be trained as teacher aides in existing adult basic education classes run by Bristol Community College. Non-teaching volunteers will be accepted for such tasks as clerical work and recruitment of students and volunteers. All volunteers will be offered the opportunity to observe and share with the staff of Bristol Community College's extensive adult literacy program.

## **The Literacy Project**

13 Newall Court  
Greenfield, MA 01301  
413-774-3935  
areas served: Greenfield, Orange/Athol, Northampton, Ware, Erving  
\$6,884

The Literacy Project is an adult basic education and GED training clinic serving Franklin, Hampshire and Worcester counties. The program accepts anyone in need of services. The staff recognizes the need for individualized, flexible instruction and a learning environment responsive to adult concerns; the methodology and structure reflect this. Although meetings are in groups, individual needs are attended to.

## **Jamaica Plain Community School**

Adult Learning Program  
144 McBride Street  
Jamaica Plain, MA 02130  
617-524-0100  
areas served: Jamaica Plain, Roslindale, lower Roxbury, Hyde Park  
\$11,370

The Adult Learning Program offers basic education and English as a Second Language instruction from literacy through GED levels. We also provide vocational counseling and job development, childcare, and evening transportation. The program serves a multicultural population of adults over 21 years old in late afternoon and evening classes.



## **Lawrence Adult Learning Center**

Lawrence Public Schools

514 Essex Street

Lawrence, MA 01840

617-685-0627

areas served: Lawrence

\$11,370

The Adult Learning Center of the Lawrence Public Schools offers a range of activities to their annual total of 1,920 students. These include: adult basic education; GED preparation classes in English and Spanish; monthly GED testing in English, French and Spanish; English as a Second Language classes; classroom instruction in reading and math; workplace literacy training; ABE and GED preparation at the Essex County House of Correction in Lawrence, MA.; one-on-one tutoring for non- and low-level readers; guidance and counseling services that include assistance with college and vocational school placement; financial aid information; referrals to training programs as well as counseling referrals to social service agencies in the public and private sector. The Adult Learning Center proposes to utilize volunteers to implement the family literacy project whose goal is to provide basic literacy instruction to parents of school children so that they might play an active role in their children's education.

## **Eastern Mass. Literacy Council**

Laubach Literacy

20 Captain Parker Arms

Lexington, MA 02173

617-862-1631

areas served: Eastern Massachusetts

\$8,835

For training volunteers in the Laubach method, the following are offered: 1) 12 hour workshops to train tutors for ESL adults and high school students, teaching them reading, writing and speaking of English from grade 0 to low grade 7. Tutor's knowledge of student's language is not necessary. Students speaking any language can be taught; 2) 12 hour workshops to train tutors for ABE students through low grade 7; 3) the teaching of immediate emergency vocabulary as needed by student; 4) the placing of tutors with pupils, followed by continual contact with them.

## **North Shore Employment Training**

20 Wheeler Street - 4th Floor

Lynn, MA 01902

617-595-0484

areas served: Beverly, Danvers, Essex, Gloucester, Hamilton, Ipswich, Lynn, Lynnfield, Manchester, Marblehead, Middleton, Nahant, Peabody, Rockport, Salem, Swampscott, Topsfield, Wenham

\$11,370

The Volunteer Support Program operated by NET plans to recruit, train and place a total of 75 volunteers, providing tutors for students enrolled in NET's Basic Education and PALS program, and tutors and

conversationalists for NET's own Literacy Volunteer Program, providing tutors in a one-on-one instructional setting. Non-teaching volunteers are also utilized by the program as library liaisons, and for public relations, marketing and recruitment activities. A special population served by the programs includes area "newcomers".

### **Maynard Adult Learning Center**

12 Bancroft Street  
Maynard, MA 01754  
617-897-4203

areas served: Maynard, Stow, Acton, Concord, Hudson, Sudbury and Marlboro

\$4,090

The Maynard Adult Learning Center offers individualized programs in Basic Skills, Pre-GED and ESL at its main site in Maynard mornings and evenings. ESL classes are offered mornings and evenings at the Hudson Satellite; afternoon classes in Basic Skills and ESL are offered at the Emerson Hospital Satellite in Concord. Trained tutors service non-readers throughout the area.

### **New Bedford Volunteer Program**

New Bedford Public Schools  
455 County Street  
New Bedford, MA 02740  
617-997-7431

areas served: New Bedford, Marion, Mattapoisett, Wareham, Rochester, Freetown

\$10,400

Provides Adult Basic Education and English as a Second Language to adults with less than an 8th grade education who want to improve their ability to read, compute and write in English. Classes are offered at a number of neighborhood locations and bus transportation is provided to and from New Bedford High School during the evening. Classes are offered days and evenings, but not at all sites.

### **Pittsfield Adult Learning Center**

269 First Street  
Pittsfield, MA 01201  
413-499-9530

areas served: Pittsfield, Berkshire County

\$11,370

The Pittsfield Adult Learning Center serves approximately six hundred and fifty clients per year in a comprehensive program that includes: Adult Basic Education, English as a Second Language, computer literacy, GED preparation, a competency-based high school diploma program, literacy training, a program for learning disabled adults, and the Learning Connection - an educational, career and personal counseling program. Volunteers at the Pittsfield Adult Learning Center will not only provide supplemental tutoring to clients who need extra help or attention either at the center or in other sites in the community, but will also offer administrative and non-teaching assistance to the center.

## **SCALE**

99 Dover Street

Somerville, MA 02144

617-625-1335

areas served: Somerville

Funding for SCALE begins July, 1988

Since its beginnings in 1974, SCALE has offered programs in the following areas: adult basic education, GED preparation, adult alternative diploma program (ADP), English as a Second Language (ESL), citizenship preparation, office skills training, data entry/word processing, on-site instruction in Somerville's public housing developments, and ESL satellites at two Somerville community schools. Classes and individualized instruction are provided annually for over 1,100 students on a flexible 8:30 am to 9:00 pm schedule. To provide additional instructional support to their students, SCALE proposes to incorporate sixty trained volunteers into the center.

## **Catholic Charities of Worcester**

Refugee Resettlement Program

15 Ripley Street

Worcester, MA 01610

617-798-0191

areas served: All of Worcester County

\$11,370

This program offers opportunities for tutorial teaching (one on one), classroom activity, field trips and community awareness training, as well as some out of classroom positions such as clerical, recruiting and outreach, follow-up and community awareness. English as a Second Language is primary modality with emphasis on older workers seeking employment advancement, former refugees studying for citizenship, other newcomers to this area, as well as members of the general community.

## **Central Mass. Consortium for Literacy**

14 Worcester Center

Worcester, MA 01608

617-799-3090

areas served: Worcester County

\$11,370

The Central Massachusetts Consortium for Literacy is comprised of six adult education centers: Bellingham, Clinton, Fort Devens, Fitchburg and Leominster, Mount Wachusett Community College, and Worcester. The Centers offer three basic programs to meet the diverse needs of adult learners in their area - adult basic education (0-4), English as a Second Language, and GED. Serving over 3,600 students jointly, the centers offer on-on-one tutoring and classroom instruction in an academic program that aims to foster the students' inner growth, and participation in their communities. The centers work with other agencies to provide a wide range of support services to their students. Volunteers have been a vital component of the Centers' operation.

# Commonwealth Literacy Corps

## Literacy Resource Centers

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Forty-six public libraries that have joined in partnership with the CLC. Those listed below received \$500 grants each to establish individual literacy collections. Literacy Resource Centers will also provide information on the Literacy Corps to residents interested in becoming a volunteer.

### **Attleboro Public Library**

74 North Main Street  
Attleboro, MA 02703  
617-222-0157  
Mon-Thu: 9:00 am - 8:30 pm  
Friday: 9:00 am - 5:30 pm  
Saturday: 9:00 am - 4:00 pm  
Sunday: Closed

### **Brockton Public Library**

304 Main Street  
Brockton, MA 02401  
617-587-2515  
Mon-Thu: 9:00 am - 9:00 pm  
Fri-Sat: 9:00 am - 5:00 pm  
Sunday: Closed

### **Boston Public Library**

Copley Square, Box 286  
666 Boylston Street  
Boston, MA 02117  
617-536-5400  
All 19 branches of the Boston Public Library  
are also Literacy Resource Centers  
Mon-Thu: 9:00 am - 9:00 pm  
Fri-Sat: 9:00 am - 5:00 pm  
Sunday: 2:00 pm - 6:00 pm

### **Brighton Branch**

Boston Public Library  
40 Academy Hill Road  
Brighton, MA 02135  
617-782-6032  
Mon,Thu: 12:00 pm - 8:00 pm  
Tue-Wed: 10:00 am - 6:00 pm  
Fri-Sat: 9:00 am - 5:00 pm  
Sunday: Closed

### **Charlestown Branch**

Boston Public Library  
179 Main Street  
Charlestown, MA 02129  
617-242-1248  
Mon-Wed: 10:00 am - 6:00 pm  
Thursday: 12:00 pm - 8:00 pm  
Fri-Sat: 9:00 am - 5:00 pm  
Sunday: Closed

### **Codman Square Branch**

Boston Public Library  
690 Washington Street  
Dorchester, MA 02124  
617-436-8214  
Mon,Thu: 12:00 pm - 8:00 pm  
Tue-Wed: 10:00 am - 6:00 pm  
Fri-Sat: 9:00 am - 5:00 pm  
Sunday: Closed

**Dudley Branch**

Boston Public Library  
65 Warren Street  
Roxbury, MA 02119  
617-442-6186  
Mon,Thu: 12:00 pm - 8:00 pm  
Tue-Wed: 10:00 am - 6:00 pm  
Fri-Sat: 9:00 am - 5:00 pm  
Sunday: Closed

**Jamaica Plain Branch**

Boston Public Library  
12 Sedgwick Street  
Jamaica Plain, MA 02130  
617-524-2053  
Mon-Wed: 10:00 am - 6:00 pm  
Thursday: 12:00 pm - 8:00 pm  
Fri-Sat: 9:00 am - 5:00 pm  
Sunday: Closed

**South Boston Branch**

Boston Public Library  
646 East Broadway  
South Boston, MA 02127  
617-268-0180  
Mon,Thu: 12:00 pm - 8:00 pm  
Tue-Wed: 10:00 am - 6:00 pm  
Fri-Sat: 9:00 am - 5:00 pm  
Sunday: Closed

**Cambridge Public Library**

449 Broadway  
Cambridge, MA 02138  
617-498-9080  
Mon-Fri: 9:00 am - 9:00 pm  
Saturday: 9:00 am - 5:00 pm  
Sunday: Closed

**Fall River Public Library**

104 North Main Street  
Fall River, MA 02720  
617-676-8541  
Mon-Thu: 9:00 am - 9:00 pm  
Fri-Sat: 9:00 am - 5:00 pm  
Sunday: Closed

**Falmouth Public Library**

123 Katherine Lee Bates Road  
Falmouth, MA 02540  
617-548-0280  
Tue-Wed: 10:00 am - 9:00 pm  
Thu-Sat: 10:00 am - 5:30 pm  
Sunday: Closed

**Fitchburg Public Library**

610 Main Street  
Fitchburg, MA 01420  
617-345-9635 617-345-9636  
Mon-Tue,Thu: 9:00 am - 9:00 pm  
Wed,Fri: 9:00 am - 5:30 pm  
Saturday: 9:00 am - 5:00 pm  
Sunday: 1:00 pm - 5:00 pm

**Framingham Public Library**

49 Lexington Street  
Framingham, MA 01701  
617-879-3570  
Mon-Thu: 9:00 am - 9:00 pm  
Friday: 9:00 am - 5:30 pm  
Saturday: 9:00 am - 5:00 pm  
Sunday: 2:00 pm - 5:00 pm

**Levi Haywood Memorial Library**

57 City Hall Ave.  
Gardner, MA 01440  
617-632-5298  
Mon-Thu: 8:30 am - 8:00 pm  
Friday: 8:30 am - 5:00 pm  
Saturday: 9:00 am - 5:00 pm  
Sunday: Closed

**Sawyer Free Library**

2 Dale Ave.  
Gloucester, MA 01930  
617-283-0376  
Mon-Fri: 9:00 am - 8:00 pm  
Saturday: 9:00 am - 5:00 pm  
Sunday: Closed

**Greenfield Public Library**

402 Main Street  
Greenfield, MA 01301  
413-772-0989  
Mon,Fri,Sat: 10:00 am - 5:00 pm  
Tue-Thu: 10:00 am - 8:00 pm  
Sunday: Closed

**Holyoke Public Library**

335 Maple Street  
Holyoke, MA 01747  
413-534-2211  
Mon-Thu: 9:00 am - 9:00 pm  
Friday: 9:00 am - 5:00 pm  
Saturday: 9:00 am - 4:00 pm  
Sunday: Closed

**Lawrence Public Library**

51 Lawrence Street  
Lawrence, MA 01841  
617-682-1727  
Mon,Wed,Fri: 9:00 am - 5:00 pm  
Tue,Thu: 1:00 pm - 9:00 pm  
Sat-Sun: Closed

**Samuel Pollard Memorial Library**

401 Merrimack Street  
Lowell, MA 01852  
617-452-3570  
Mon-Thu: 9:00 am - 9:00 pm  
Friday: 9:00 am - 5:30 pm  
Saturday: 9:00 am - 4:00 pm  
Sunday: Closed

**Milford Town Library**

80 Spruce Street  
Milford, MA 01527  
617-473-2145  
Mon,Fri: 10:00 am - 6:00 pm  
Tue-Thu: 10:00 am - 9:00 pm  
Saturday: 9:00 am - 5:00 pm  
Sunday: Closed

**New Bedford Free Public Library**

613 Pleasant Street  
New Bedford, MA 02740  
617-999-6291  
Mon-Thu: 9:00 am - 9:00 pm  
Fri-Sat: 9:00 am - 5:00 pm  
Sunday: Closed

**North Adams Public Library**

Church Street  
North Adams, MA 02147  
413-662-2545  
Mon-Tue,Thu: 9:00 am - 8:00 pm  
Wed,Fri: 9:00 am - 5:00 pm  
Saturday: 9:00 am - 1:00 pm  
Sunday: Closed

**Forbes Library**

20 West Street  
Northampton, MA 01060  
413-584-8399  
Mon-Thu: 9:00 am - 9:00 pm  
Friday: 9:00 am - 8:00 pm  
Sat-Sun: 2:00 pm - 5:00 pm

**Palmer Public Library**

455 North Main Street  
Palmer, MA 01069  
413-283-3330  
Mon-Fri: 10:00 am - 8:00 pm  
Saturday: 10:00 am - 5:00 pm  
Sunday: Closed

**Berkshire Athenaeum**

One Wendall Ave.  
Pittsfield, MA 01201  
413-449-9484  
Mon,Wed,Fri: 10:00 am - 5:00 pm  
Tue,Thu: 9:00 am - 9:00 pm  
Saturday: 9:00 am - 5:00 pm  
Sunday: Closed

**Plymouth Public Library**

11 North Street  
Plymouth, MA 02360  
617-746-1927

Mon-Wed: 9:00 am - 8:30 pm  
Thu,Sat: 9:00 am - 5:30 pm  
Friday: 9:00 am - 1:00 pm  
Sunday: Closed

**Thomas Crane Public Library**

Box 379  
40 Washington Street  
Quincy, MA 02169  
617-471-2400

Mon-Thu: 10:00 am - 9:00 pm  
Friday: 10:00 am - 5:00 pm  
Saturday: 9:00 am - 5:00 pm  
Sunday: Closed

**Somerville Public Library**

79 Highland Ave.  
Somerville, MA 02143  
617-623-5000

Mon-Thu: 9:00 am - 9:00 pm  
Friday: 9:00 am - 6:00 pm  
Saturday: 9:00 am - 1:00 pm  
Sunday: Closed

**Jacob Edwards Memorial Library**

236 Main Street  
Southbridge, MA 01772  
617-764-2544

Mon-Thu: 10:00 am - 9:00 pm  
Friday: 10:00 am - 6:00 pm  
Saturday: 10:00 am - 4:00 pm

**Springfield City Library  
Association**

220 State Street  
Springfield, MA 01103  
413-739-3871

Mon-Thu: 9:00 am - 9:00 pm  
Fri-Sat: 9:00 am - 5:00 pm  
Sunday: Closed

**Waltham Public Library**

735 Main Street  
Waltham, MA 02154  
617-893-1750

Monday: 1:00 pm - 9:00 pm  
Tue-Thu: 9:00 am - 9:00 pm  
Fri-Sat: 9:00 am - 5:00 pm  
Sunday: Closed

**Worcester Public Library**

Salem Square  
Worcester, MA 01608  
617-799-1655

Mon-Thu: 10:00 am - 8:30 pm  
Friday: 10:00 am - 5:30 pm  
Saturday: 9:00 am - 5:30 pm  
Sunday: 1:30 pm - 5:30 pm

# Commonwealth Literacy Corps

## Affiliates

Literacy programs that, while not funded by the CLC, will supervise small numbers of CLC volunteers. CLC training and materials will be made available to affiliates. This is an ever-expanding list; the programs listed below have joined the CLC as affiliates before March 21, 1988.

### **Jones Library ESL Center**

43 Amity Street, Amherst

### **Directions in Adult Learning**

Hanscom Air Force Base DIAL Prog, Bedford

### **North Shore Community College**

Adult Learning Center, Sohier Road, Beverly

### **Boston Employment Resource Center (BERC)**

80 Broad Street, Boston

### **Centro Del Cardenal**

1375 Washington Street, Boston

### **Councilio Hispano de Cambridge**

16 Cherry Street, Cambridge

### **Everett Literacy Program**

Parlin Memorial Library, 410 Broadway, Everett

### **Falmouth VIPS**

Falmouth High School, 874 Gifford Street, Falmouth

### **Project GLEAM**

429 Broadway, Lawrence

### **Magnus Foundation**

Literacy Volunteer Program, 1 Parker Street, Lawrence

### **Unitas, Incorporated**

48 Lawrence Street, Lowell

### **RSVP Adult Literacy Program**

167 Dutton Street, Lowell

### **Casa Latina, Inc.**

Adult Community Education (ACE), 219 Main Street, Northampton

### **La Alianza Hispana**

409 Dudley Street, Roxbury

### **Springfield Employment Resource Center**

140 Wilbraham Ave., Springfield

### **Uxbridge Adult Education Program**

Whitin School, Granite Street, Uxbridge

### **Watertown Free Public Library**

123 Main Street, Watertown

### **Chester C. Corbin Public Library**

Adult Literacy Program, Webster

### **Quinsigamond Community College**

Adult Education Program, 670 West Boylston Street, Worcester



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# Commonwealth Literacy Corps

## FACT SHEET: THE PROBLEM OF ADULT ILLITERACY

EDUCATION DEPARTMENT  
MAY 19 1982  
LITERACY CLUB

### NATIONALLY

Approximately **27 million adults** - 20% of the population over age 16 - are functionally illiterate. They are unable to read, write, compute, or speak English well enough to perform productively as citizens, family members, consumers, and workers.

Another **30-46 million** are considered marginally literate.

Two million are added to the ranks of the functionally illiterate each year as one million teenagers leave school without basic skills and one million non-English speaking refugees and immigrants arrive in the U.S.

People who are not literate come from all types of backgrounds, but the rates are highest among the unemployed, those on welfare, and prison inmates.

Social costs of illiteracy include lower workforce productivity, lost taxes, and the inability of employers to find a sufficiently skilled labor force.

### IN MASSACHUSETTS

About 1.3 million people (30% of adults) in Massachusetts have not completed high school. Almost half of these adults did not finish ninth grade.

10% of the population is foreign-born and many need education in English as a Second Language to function in our society.

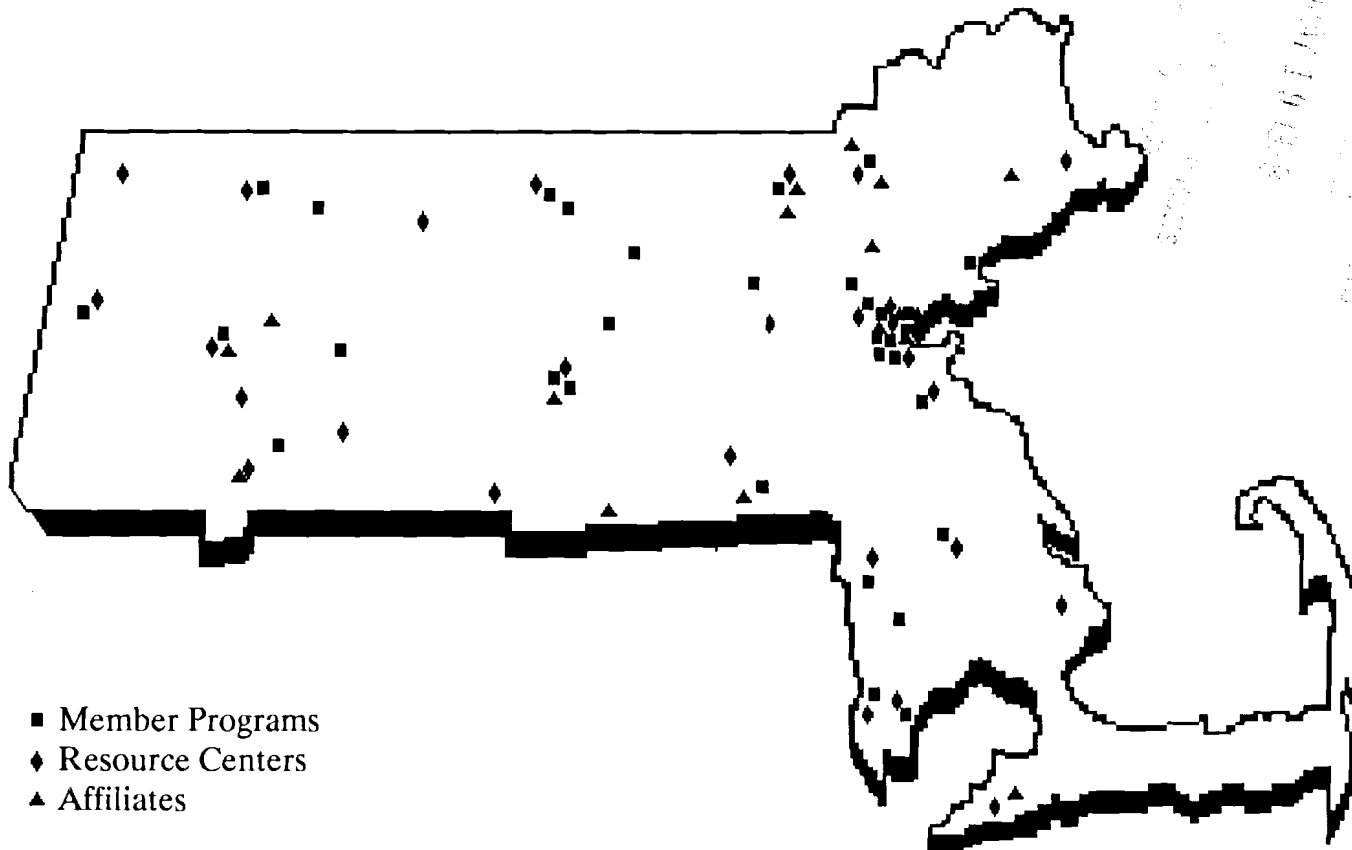
35% of prison inmates have less than a ninth grade education; 68% do not have high school diplomas.

Nearly 1.5 million Massachusetts children live in families where at least one parent is functionally illiterate, with direct consequences for the child's own learning.

In the past 15 years, the percentage of jobs requiring less than a high school diploma has decreased from 34% to 17%.

The current statewide capacity to serve adults at the lowest education levels (below 5th grade) is only 1500 slots.

# Commonwealth Literacy Corps



- Member Programs
- ◆ Resource Centers
- ▲ Affiliates

MASSACHUSETTS  
DEPARTMENT OF  
EDUCATION  
SECRETARY  
L. DEWANEY

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