

HOUSE No. 5804

The Commonwealth of Massachusetts

HOUSE OF REPRESENTATIVES, May 27, 1986.

The committee on Public Service, to whom were referred the petition (accompanied by bill, House, No. 4828) of Sherwood Guernsey for legislation to require the Registrar of Motor Vehicles to promulgate rules and regulations providing for certain employee training programs, petition (accompanied by bill, House, No. 4963) of Barbara Hildt that the Department of Mental Health be directed to promulgate rules and regulations that will provide an orientation and training program for all employees, reports recommending that the accompanying bill (House, No. 5804) ought to pass.

For the committee,

KEVIN P. BLANCHETTE.

The Commonwealth of Massachusetts

In the Year One Thousand Nine Hundred and Eighty-Six.

AN ACT RELATING TO TRAINING PROGRAMS FOR CERTAIN STATE EMPLOYEES HAVING FREQUENT CONTACT WITH THE GENERAL PUBLIC.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 SECTION 1. Section five of Chapter thirty-one of the General
2 Laws, as appearing in the 1984 Official Edition, is hereby amended
3 by adding at the end thereof the following paragraph: —

4 (q) To establish an act as coordinator for a program of training
5 for employees of the Commonwealth whose duties involve
6 frequent personal contact with and the provision of services to
7 the general public.

1 SECTION 2. The personnel administrator is hereby author-
2 ized and directed to establish and maintain a program or
3 programs for the training of employees of the Commonwealth
4 whose duties involve frequent personal contact with and the
5 provision of services to the general public on a daily basis. Said
6 administrator shall establish such program or programs in
7 consultation with the appointing authorities and collective
8 bargaining representatives, if any, of such employees. Such
9 program or programs may include, without limitation, the
10 authorization of work release time and tuition remission for
11 courses of instruction approved by said administrator at
12 accredited public institutions of higher education. All such
13 programs shall be subject to appropriation for the express
14 purposes thereof, and shall be implemented only pursuant to
15 schedules filed by the Commissioner of Administration and
16 approved by the House and Senate committees on ways and
17 means.