

# HOUSE . . . . . No. 921

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By Mr. Scaccia of Boston, petition of Angelo M. Scaccia for legislation to require telephone companies serving residents of the Commonwealth to enlarge the type size of the printing used in telephone directories. Government Regulations.

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## **The Commonwealth of Massachusetts**

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In the Year One Thousand Nine Hundred and Eighty-Eight.

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RESOLVE TO REQUIRE TELEPHONE COMPANIES SERVING THE RESIDENTS OF THE COMMONWEALTH OF MASSACHUSETTS TO ENLARGE THE TYPE SIZE OF THE PRINTING USED IN THE TELEPHONE DIRECTORIES.

1     *Resolved*, That the small print presently used in the telephone  
2 directories causes errors to be made in ascertaining the particular  
3 digits of telephone numbers, with resulting wrong numbers,  
4 frustrations, and sometimes extra toll charges.

5     That in times of emergency, callers should be able to read the  
6 names and numbers clearly and quickly.

7     That top priority of telephone companies should be superior  
8 service to the public if the company is to be called rightly a "public  
9 utility company," not extra profits from crowding names and  
10 numbers on the telephone directories' pages.

The undersigned, being duly sworn, depose and say that the above is a true and correct copy of the original as the same appears in the files of the [Department]

Subscribed and sworn to before me this [Day] of [Month] 19[Year]

Notary Public for the State of [State]

My commission expires on the [Day] of [Month] 19[Year]

Witness my hand and the seal of my office at [City] this [Day] of [Month] 19[Year]

[Signature]

[Signature]

[Signature]