

By Mr. Walsh of Peabody, petition of Thomas P. Walsh for legislation to protect consumer refunds. Government Regulations.

## The Commonwealth of Massachusetts

In the Year One Thousand Nine Hundred and Ninety-Two.

### AN ACT TO PROTECT CONSUMER REFUNDS.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1 SECTION 1. Chapter one hundred and forty of the General  
2 Laws is hereby amended by adding after Section 182A, the  
3 following new section: —

4 Section 182B. In the event of cancellation of any theatrical  
5 exhibition, public show, or public amusement or exhibition  
6 required to be licensed by sections one hundred and eighty-two,  
7 whether such cancellation is for one show, one day, or more, the  
8 ticket seller or reseller shall refund within seven business days  
9 upon request of any affected ticket buyer bearing evidence of such  
10 purchase, the full price of the ticket and any service charges or  
11 other fees paid to such seller or reseller. No cancellation fees or  
12 other charges may be assessed. The refund shall be in the same  
13 form of payment as was the purchase. The promoters and  
14 producers of the cancelled or postponed event shall reimburse any  
15 such seller or reseller for the price of any ticket and any service  
16 charges refunded.

1 SECTION 2. Section 185D of chapter one hundred and forty  
2 of the General Laws is hereby amended by adding at the end of  
3 the first paragraph after the word "thereto.", the following  
4 sentence: — Notwithstanding the foregoing provisions, the total  
5 resale price for any ticket or other evidence of right of entry  
6 including the original purchase price, profit, service charges and  
7 fees shall not exceed one hundred and fifty percent of the original  
8 purchase price of said ticket or other evidence of right of entry.

