

By Mr. Aleixo of Taunton, petition of Theodore J. Aleixo, Jr., relative to establishing rules and regulations concerning the termination of service by telephone companies. Government Regulations.

The Commonwealth of Massachusetts

In the Year One Thousand Nine Hundred and Seventy-Seven.

AN ACT RELATIVE TO TELEPHONE CUSTOMER PRACTICES.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 Chapter 166 is hereby amended by adding the following
2 sections:—

3 *Section 15E.* No telephone company shall interrupt or
4 terminate service of any subscriber failing to pay the amount due
5 therefore or for the use of the equipment necessary to provide
6 such service until such time as the full amount of any security
7 deposit currently being held on the particular account has been
8 credited to said account of such subscriber, nor without first
9 giving 12 days notice to said subscriber by certified mail,
10 exclusive of Saturdays, Sundays and legal holidays, whichever is
11 longer. No telephone company shall interrupt, terminate or refuse
12 to provide telephone service and equipment to any spouse legally
13 separated and living apart from a person indebted to any
14 telephone company, nor to any subscriber during such time as
15 they are seriously ill, as certified to such company by the local
16 board of health or a registered physician.

17 The department shall promulgate such rules and regulations as
18 are necessary to ensure that termination of service shall be
19 authorized after said company has complied with such reasonable
20 methods of collection as may be approved by said department.

REPORT OF THE

COMMISSIONERS OF THE LAND OFFICE
IN RESPONSE TO A RESOLUTION PASSED BY THE
LEGISLATIVE ASSEMBLY ON THE 15th DAY OF
MAY 1875

PRINTED BY THE GOVERNMENT PRINTER
AT THE GOVERNMENT PRINTING OFFICE
IN THE CITY OF SYDNEY
1875

THE LAND OFFICE HAS THE HONOUR TO ACKNOWLEDGE THE RECEIPT OF THE
RESOLUTION PASSED BY THE LEGISLATIVE ASSEMBLY ON THE 15th DAY OF
MAY 1875, AND TO STATE THAT THE COMMISSIONERS HAVE THE PLEASURE
TO SUBMIT HEREBY TO THE LEGISLATIVE ASSEMBLY A REPORT IN
RESPONSE TO THE SAME. THE REPORT CONTAINS A STATEMENT OF THE
PROGRESS MADE DURING THE YEAR 1875, AND OF THE WORK WHICH
REMAINS TO BE DONE. THE REPORT ALSO CONTAINS A STATEMENT OF THE
REVENUE RECEIVED FROM THE LANDS UNDER THE CONTROL OF THE
LAND OFFICE, AND OF THE EXPENDITURE THEREON. THE REPORT IS
DIVIDED INTO SEVERAL PARTS, AND IS ACCOMPANIED BY A
STATEMENT OF THE LANDS WHICH ARE UNDER THE CONTROL OF THE
LAND OFFICE, AND OF THE PROGRESS MADE IN THE SALE OF THE SAME.
THE REPORT IS PRINTED BY THE GOVERNMENT PRINTER, AT THE
GOVERNMENT PRINTING OFFICE, IN THE CITY OF SYDNEY, 1875.