

Brigham and Women's Hospital - FY2002

Summary Narratives

Community Benefits Mission Statement

BWH is committed to serving the health care needs of persons from diverse communities and makes a unique commitment to the neighboring residents of Jamaica Plain and Mission Hill. The hospital also commits to meeting the needs of low-income pregnant women and their families from the communities of Roxbury and Dorchester.

Program Organization and Management

The Office for Women, Family, and Community Programs (OWFCP) at Brigham and Women's Hospital serves as a coordinating department for community health programs and acts as a liaison between community-based organizations and the hospital. The OWFCP supports initiatives related to improving the health of underserved women and their families. It collaborates with many hospital departments and works in partnership with community residents, government agencies, and community-based groups to improve access to care, to offer provider training about the needs of underserved women, and to develop culturally appropriate models of care.

Key Collaborations and Partnerships

ABCD, SAFE Program
Alliance for Community Health
American Cancer Society
Boston Alliance - CHNA
Boston Area Rape Crisis Center (BARCC)
Boston Public Health Commission
Boston Urban Asthma Coalition
Brookside Community Health Center
Bryman Institute
CCHERS
Cherishing Our Hearts and Souls Coalition
Children's Advocacy Center
Children's Hospital
City Life/Vida Urbana
Cluster 6 of the Boston Public Schools
Commission on Elderly Affairs (City of Boston)
English High School
Fenway High School
Greater Boston Legal Services
Healing Hands Foundation
Health Careers Academy
The Hospitality Program
Jamaica Plain Asthma/Environmental Initiative (JPA/EI)
Jamaica Plain Health Planning Committee
Jamaica Plain Tree of Life/Arbor de Vida
John D. O'Bryant High School
Latin Academy
Madison Park Vocational Technical High School
Martha Eliot Health Center
MassCOSH
Massachusetts League of Community Health Centers
Mattapan Community Health Center
Maurice J. Tobin School
Mended Hearts

Multicultural Coalition on Aging
My Town
Private Industry Council
REACH Boston 2010 Breast and Cervical Cancer Coalition
Renewal House
Roxbury Tenants of Harvard
SafeLink
SAGE - Boston
Sociedad Latina
South End Community Health Center
Southern Jamaica Plain Community Health Center
South Street Initiative
Urban Youth Sports Program at Northeastern
Victim Assistance at the Suffolk County DA's Office
Whittier Street Community Health Center
Winsor School
Woman of Courage

Community Health Needs Assessment

BWH and OWFCP closely collaborate with many community organizations and residents to identify and address barriers to access and mobilize community resources to help improve health status. BWH convenes a representative group from ten community health centers to identify unique issues of low-income and minority reproductive-aged women. BWH and OWFCP participate in several ongoing coalitions in which community women are actively engaged and instrumental to the process, including the Health of Women and Infants Working Group (co-chaired by BWH's Medical Director of Community Health Programs), and the REACH Boston 2010 Coalition to address breast and cervical cancer mortality among black women, and regularly conducts focus groups with community women. BWH and OWFCP review public health and hospital data and solicit input from women and families who use services in the hospital and health centers. BWH participates on an Advisory Board conducting an indepth needs assessment of this unique neighborhood.

Community Benefits Plan

Through the above processes, BWH has worked with community partners to address several priorities related to women and their families from Boston's urban core:

- Disparities in infant mortality
- Comprehensive primary care for women
- Domestic violence
- Improved family supports
- Increased awareness of factors that influence health

In response to these identified needs, BWH has implemented several community health initiatives to reach out to underserved women and their families to address barriers to accessing quality, affordable health care and related services.

Key Accomplishments of Reporting Year

- All schools working with JPA/EI standardized an approach to educating their children.
- The Tobin School-Family Communications Project was launched to support planning, design, and implementation of a menu of communication mechanisms in Spanish and English to build a learning community of students, staff, and parents, and support instructional improvements at the Tobin School. A school newsletter and website were initiated, and plans are underway to shoot a video of actual classroom work to help parents understand the curriculum.
- Passageway reconvened the BWH Domestic Violence Steering Committee to improve the response to the complex health effects of domestic violence. The Committee is working to enhance training, clinical interventions, cross-system collaboration, and workplace safety initiatives.
- In conjunction with the Boston Public Health Commission, BWH has enrolled over 400 black women in a demonstration project to assess the impact of comprehensive risk assessment and case management on reproductive

health and breast and cervical cancer.

Plans for Next Reporting Year

During the next year, BWH will work with the Mission Hill community to implement programs that are recommended by the needs assessment. In Jamaica Plain, BWH plans to work with the Jamaica Plain Asthma/Environmental Initiative to implement strategies to conduct home visits and assess their outcomes on a more consistent basis. BWH will continue to work with the REACH coalition to develop strategies for improving women's health, targeting initiatives to address health disparities.

Select Community Benefits Programs

Jamaica Plain Asthma/Environmental Initiative

Brief Description or Objective	To reduce the incidence and prevalence of asthma morbidity and mortality among Jamaica Plain children and their families
Program Type	Community Education, Direct Services, Prevention, School/Health Center Partnership
Target Population	<ul style="list-style-type: none">• Regions Served:Boston• Health Indicator:Environmental Quality, Other: Asthma/Allergies• Sex:All• Age Group:All Adults, Child-Infant, Child-Preschool, Child-Primary School, Child-Teen, Child-Toddler• Ethnic Group:All• Language:Not Specified
Partners	<ul style="list-style-type: none">• JP Community Benefits Group• Jamaica Plain Tree of Life/Arbol de Vida• MassCOSH• City Life/Vida Urbana• Cluster 6 of the Boston Public Schools
Contact Information	JudyAnn Bigby, MD 617-732-5759
Detailed Description	Download/View Attachment (91.127 KB)

REACH Boston 2010: Addressing Disparities in Breast and Cervical Cancer Mortality among Black Women in Boston

Brief Description or Objective	To eliminate racial and ethnic disparities in breast and cervical cancer for Women of African Descent in Boston
Program Type	Direct Services, Prevention, Research
Target Population	<ul style="list-style-type: none">• Regions Served:Boston• Health Indicator:Access to Health Care, Other: Cancer - Breast, Other: Cancer - Cervical• Sex:Female• Age Group:Adult• Ethnic Group:Black/African American• Language:Not Specified
Partners	<ul style="list-style-type: none">• REACH Boston 2010 Coalition For information about the coalition contact: Barbara Ferrer or Carol Brayboy at the Boston Public Health Commission at

617-534-5264

Contact Information

JudyAnn Bigby, MD
617-732-5759

Detailed Description

[Download/View Attachment](#) (91.127 KB)

Perinatal Case Manager Program

Brief Description or Objective

To prevent poor birth outcomes among and promote comprehensive care for low-income, underserved pregnant women in Boston

Program Type

Direct Services, Outreach to Underserved, Prevention, School/Health Center Partnership

Target Population

- **Regions Served:**Boston
- **Health Indicator:**Access to Health Care, Other: Pregnancy
- **Sex:**Female
- **Age Group:**Adult-Young, Child-Teen
- **Ethnic Group:**All
- **Language:**Not Specified

Partners

- Brookside Community Health Center
- Mattapan Community Health Center
- Martha Eliot Health Center
- South End Community Health Center
- Southern Jamaica Plain Community Health Center
- Whittier Street Community Health Center

Contact Information

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Project Analyst
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Boston, MA 02115
617-732-4530

Detailed Description

[Download/View Attachment](#) (91.127 KB)

Tobin Middle School Transition Project

Brief Description or Objective

To promote success in middle school for all students

Program Type

School/Health Center Partnership

Target Population

- **Regions Served:**Boston
- **Health Indicator:**Not Specified
- **Sex:**All
- **Age Group:**Child-Teen
- **Ethnic Group:**All
- **Language:**Not Specified

Partners

- Maurice J. Tobin School

Contact Information

Amy Belyea
Office for Women, Family and Community Programs
Brigham and Women's Hospital
75 Francis Street

Boston, MA 02115
617-732-5756

Detailed Description [Download/View Attachment](#) (91.127 KB)

The Health Center Domestic Violence Initiative

Brief Description or Objective To improve and enhance the response to and coordination of services for women experiencing domestic violence

Program Type School/Health Center Partnership

Target Population

- **Regions Served:**Boston
- **Health Indicator:**Injury and Violence, Other: Domestic Violence
- **Sex:**Female
- **Age Group:**All
- **Ethnic Group:**All
- **Language:**Not Specified

Partners

- Martha Eliot Health Center
- Brookside Community Health Center
- Whittier Street Community Health Center

Contact Information

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617-732-5009

Detailed Description [Download/View Attachment](#) (91.127 KB)

Program Type	Estimated Total Expenditures for FY2002	Approved Program Budget for 2003
Community Benefits Programs	Direct Expenses \$9,800,000 Associated Expenses Not Specified Determination of Need Expenditures Not Specified Employee Volunteerism Not Specified Other Leveraged Resources \$4,300,000	Not Specified * Excluding expenditures that cannot be projected at the time of the report.
Community Service Programs	Direct Expenses Not Specified Associated Expenses Not Specified Determination of Need Expenditures Not Specified Employee Volunteerism Not Specified Other Leveraged Resources Not Specified	
Net Charity Care	\$17,800,000	
Corporate Sponsorships	Not Specified	
	Total Expenditures \$31,900,000	

Total Patient Care-Related Expenses for FY2002

\$747,100,000

Comments: 1. Where "not specified" is reported, it should be noted that although amounts are not available for reporting, Partners hospitals, health centers, and physicians provide substantial contributions.

2. Corporate Sponsorships: BWH makes a number of donations to community organizations.

3. Total Patient Care-Related Expenses for FY2002: These are as reported to the Division of Health Care Finance and Policy on Schedule 18 of the 403 Cost Report. When community benefit spending is expressed as a percent of total patient care-related expenses, doctors' community benefit spending is removed, since their expenses are not included in the 403 patient care-related expense. As of February, 2003, final 403 reports for FY2002 had not been filed by the hospitals, so amounts were estimated by inflating FY2001 numbers by 5%.

4. Approved Program Budget for FY2003: Resources allocated to community benefit programs will be commensurate with previous years.