

## Massachusetts Eye and Ear Infirmary - FY2003

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### Summary Narratives

#### Community Benefits Mission Statement

The Board of Directors initially reviewed and approved the Community Benefits Mission Statement in 1994 and reapproved it in 2002:

“... MEEI hereby reaffirms its commitment to serve the identified health care needs of its constituent communities/patient populations. That such a commitment is recognized as an integral part of the Infirmary's mission. That efforts to fulfill this commitment will build upon traditional partnerships between MEEI and the designated community. That the Infirmary will develop, implement, and update as necessary a formal plan for fulfilling this commitment, which will include allocation of appropriate resources to address identified community needs.”

#### Program Organization and Management

The Infirmary established a Community Benefits Advisory Committee in 1994 to promote community and hospital based involvement in the development of its Community Benefits program. The Community Benefits Mission Statement serves as the committee's guiding principles. The Infirmary's two-person Public Affairs office provides staffing support.

#### Key Collaborations and Partnerships

Kevin Andrews, Headmaster, Neighborhood House Charter School, Dorchester  
Barbara Wandyes, The R.O.S.E. Fund, Boston

#### Community Health Needs Assessment

It was difficult to conduct a community needs assessment as the Infirmary is a specialty hospital that cares for patients from all over the Commonwealth, the United States, and the world. The Community Benefits Advisory Committee ultimately decided to focus on one segment of its community: school-aged children with potential vision and hearing problems. The committee learned that charter schools do not have vision/hearing screening services. The Neighborhood House Charter School was a new school in need of these services.

#### Community Benefits Plan

The Committee agreed that the Infirmary should continue to provide the community services it has historically provided including lectures, support groups, educational opportunities and medical missions as part of the formal Community Benefits Plan. They developed the Adopt-a-School Program and adopted the Neighborhood House Charter School in Dorchester and committed to providing vision and hearing screenings and follow-up care to the children. The Infirmary's short-term goal is to provide vision and hearing screenings and follow-up care as needed. Longer-term goals include expanding the scope of involvement at the school to include educational experiences and mentoring. As staffing permits, we hope to eventually be able to provide this service to another school in need.

#### Key Accomplishments of Reporting Year

Fiscal year 2003's most notable accomplishment is the continuation of the vision and hearing program at the Neighborhood House Charter School and seeing those children who have been diagnosed with poor vision now wearing glasses and succeeding academically. We are also pleased that shortly after fiscal year 2002 ended, we were contacted by a new charter school, the Upham Corners Charter School, and we provided vision screenings for their students. In addition, we are proud of our continued involvement in helping battered women and children through the R.O.S.E. Fund.

#### Plans for Next Reporting Year

The Infirmary's goal is to continue the myriad of Community Benefits activities that are carried out throughout the

hospital and to continue its proactive Community Benefits program. We hope to explore other activities to add to our plan.

## Select Community Benefits Programs

### Vision and Hearing Program, Neighborhood House Charter School, Dorchester, MA

<b>Brief Description or Objective</b>	Children at the school with potential vision/hearing problems
<b>Program Type</b>	Health Screening
<b>Target Population</b>	<ul style="list-style-type: none"> <li>• <b>Regions Served:</b> County-Suffolk</li> <li>• <b>Health Indicator:</b> Other: Vision</li> <li>• <b>Sex:</b> All</li> <li>• <b>Age Group:</b> All Children</li> <li>• <b>Ethnic Group:</b> All</li> <li>• <b>Language:</b> All</li> </ul>
<b>Partners</b>	<ul style="list-style-type: none"> <li>• Kevin Andrews, Headmaster, Neighborhood House Charter School</li> <li>• Laura Foulke, Community Liason, Neighborhood House Charter School</li> </ul>
<b>Contact Information</b>	<p>Mary Leach, Public Affairs Mass. Eye and Ear Infirmary 243 Charles St.            Boston, MA 02114            617-573-4170</p> <p><a href="mailto:Mary_Leach@meei.harvard.edu">Mary_Leach@meei.harvard.edu</a></p>
<b>Detailed Description</b>	<a href="#">Download/View Attachment</a> (25.088 KB)

### MEEI/R.O.S.E. Fund collaboration

<b>Brief Description or Objective</b>	Free cosmetic surgery provided to victims of domestic violence.
<b>Program Type</b>	Direct Services
<b>Target Population</b>	<ul style="list-style-type: none"> <li>• <b>Regions Served:</b> All Massachusetts</li> <li>• <b>Health Indicator:</b> Injury and Violence</li> <li>• <b>Sex:</b> Female</li> <li>• <b>Age Group:</b> All</li> <li>• <b>Ethnic Group:</b> All</li> <li>• <b>Language:</b> All</li> </ul>
<b>Partners</b>	<ul style="list-style-type: none"> <li>• Barbara Wandyes, Executive Director, R.O.S.E. Fund, Boston, MA</li> </ul>
<b>Contact Information</b>	<p>Missy Allen, Manager Facial and Cosmetic Surgery Center, MEEI            243 Charles St.            Boston, MA 02114</p> <p><a href="mailto:Missy_Allen@meei.harvard.edu">Missy_Allen@meei.harvard.edu</a></p>
<b>Detailed Description</b>	<a href="#">Download/View Attachment</a> (26.624 KB)

<b>Program Type</b>	<b>Estimated Total Expenditures for FY2003</b>	<b>Approved Program Budget for 2004</b>
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Community Benefits Programs	<a href="#">Direct Expenses</a>	\$12,000	\$12,000 <small>* Excluding expenditures that cannot be projected at the time of the report.</small>
	<a href="#">Associated Expenses</a>	Not Specified	
	<a href="#">Determination of Need Expenditures</a>	Not Specified	
	<a href="#">Employee Volunteerism</a>	Not Specified	
	<a href="#">Other Leveraged Resources</a>	Not Specified	
Community Service Programs	<a href="#">Direct Expenses</a>	\$15,250	
	<a href="#">Associated Expenses</a>	Not Specified	
	<a href="#">Determination of Need Expenditures</a>	Not Specified	
	<a href="#">Employee Volunteerism</a>	\$40,095	
	<a href="#">Other Leveraged Resources</a>	Not Specified	
Net Charity Care		\$2,733,005	
Corporate Sponsorships		Not Specified	
	<b>Total Expenditures</b>	\$2,800,350	
<b>Total Patient Care-Related Expenses for FY2003</b>			\$86,263,511
Comments: None			