

HOUSE No. 2959

By Mr. Scaccia of Boston, petition of Angelo M. Scaccia for legislation to require telephone companies serving residents of the Commonwealth to enlarge the type size of the printing used in telephone directories. Government Regulations.

The Commonwealth of Massachusetts

In the Year One Thousand Nine Hundred and Ninety-Three.

AN ACT TO REQUIRE TELEPHONE COMPANIES SERVING THE RESIDENTS OF THE COMMONWEALTH OF MASSACHUSETTS TO ENLARGE THE TYPE SIZE OF THE PRINTING USED IN THE TELEPHONE DIRECTORIES.

- 1 *Resolved,* That the small print presently used in the telephone
- 2 directories causes errors to be made in ascertaining the particular
- 3 digits of telephone numbers, with resulting wrong numbers,
- 4 frustrations, and sometimes extra toll charges.
- 5 That in times of emergency, callers should be able to read the
- 6 names and numbers clearly and quickly.
- 7 That top priority of telephone companies should be superior
- 8 service to the public if the company is to be called rightly a "public
- 9 utility company," not extra profits from crowding names and
- 10 numbers on the telephone directories' pages.

