

Milton Hospital - FY2004

Summary Narratives

Community Benefits Mission Statement

Milton Hospital is committed to improving the health of our community by providing high quality, personalized health care with compassion, dignity and respect in a cost effective and safe manner. We strive to continuously improve our performance to better serve our community.

Program Organization and Management

A community benefits committee comprised of representatives from the hospital administration and staff, the board of directors, the medical staff and community leaders implemented a formal plan adopted by the board of directors in 1995. Components of the community benefits plan are managed and executed by the public relations and development office staff, under the direction of the executive director. The public relations staff work collaboratively with community groups, schools, health, senior and civic organizations to plan programs that meet community needs.

Key Collaborations and Partnerships

Affiliated Community Visiting Nurses Association
Beth Israel Deaconess Medical Center
Blue Hills Regional Technical School
Canton Board of Health
Cooperative Elder Services
Curry College
Fallon Ambulance Service
Fontbonne Academy
Milton Academy
Milton Board of Health
Milton Council on Aging
Milton Fire
Milton Healthcare Facility
Milton Police
Milton Public Schools
Milton Residences for the Elderly
Quincy Senior Housing
Quincy Council on Aging
Randolph Public Schools
Randolph Council on Aging
South Shore Elder Services
St. Agatha's School

Community Health Needs Assessment

The needs assessment identified the following areas:

- Comprehensive geriatric care
- Youth health education programs
- ACLS and defibrillator training and support for the police and fire departments
- Community based primary care and specialty physicians

* In 2005, the hospital plans to conduct a health needs assessment and will identify 3-5 new program opportunities related to needs identified in the community and in conjunction with BIDMC.

Community Benefits Plan

Milton Hospital's priorities are:

1. Implement second phase of Geriatrics Program - develop a geriatric staff education and clinical skill review program for local nursing homes to increase quality level of care and offer staff training to these facilities.
2. Primary Stroke Designation: Provide acute stroke patients greater chance for successful treatment by obtaining Primary Stroke Designation from the Massachusetts DPH.
3. Youth: a. sponsor health and safety education b. offer volunteer and health career learning opportunities
4. Community Health: a. provide free and low cost public wellness programs b. increase access to community based primary care and specialty physicians c. Provide education and increase awareness on the importance of prevention and early detection of disease.
5. Offer outpatient nutrition services

Key Accomplishments of Reporting Year

The geriatrics program implemented a nursing home staff and clinical education program that also placed Milton Hospital physicians into offices at three area skilled nursing facilities to allow senior residents on site health care. Milton Hospital successfully obtained primary stroke designation license from the DPH. State mandated criteria include 24-hours, 7-day availability of an acute stroke team comprised of emergency, radiology, nuerology and lab services. The hospital offered more than 60 health outreach programs free or low cost to public. The hospital offered junior volunteer, internships and community service oppourtunities to youth. With Fallon Ambulance, the hospital ran 10 CPR programs and certified 35 community members and 106 Randolph High School seniors. Milton Hospital recruited two new primary care physicians and two gynecologists to serve the health care needs of the community.

Plans for Next Reporting Year

In the next reporting year, Milton Hospital will: conduct a market research study and implement new programs identified as community needs; undertake a \$25-30 million renovation and expansion project to better serve our patients; expand its geriatrics program and strengthen its ties with area senior living facilities; Focus community health and wellness programs on cardiac disease, weight management, cancer prevention and screenings and community wide safety initiatives; Provide youth with learning oppourtunities; Build an outpatient nutrition program; And, expand access to community based physicians.

Select Community Benefits Programs

Geriatrics Program

Brief Description or Objective

The Geriatrics Program at Milton Hospital enters its second year with the mission to increase the services delivered to the South Shore's seniors at every level of care.

Program Type

Direct Services

Target Population

- **Regions Served:** County -Norfolk
- **Health Indicator:** Access to Health Care
- **Sex:** All
- **Age Group:** Adult-Elder
- **Ethnic Group:** All
- **Language:** Not Specified

Partners

- Beth Israel Deaconess Medical Center
- Milton Healthcare Facility (SNF)
- Unquity House, Milton (SRC)
- Winter Valley, Milton
- River Bay Club, Quincy (ALF)
- Traditions of Dedham (ALF)
- Parkwell, Hyde Park (SNF)

Orchard Cove, Canton (ALF/SNF)

Contact Information

Virginia K. Cummings, M.D., Director of Geriatrics, Milton Hospital, 92 Highland Street, MA 02186
617-696-4600, ext. 1085
virginia_cummings@miltonhospital.org

Detailed Description

Not Specified

Community Education Series

Brief Description or Objective

Free or low cost health education and wellness programs and screenings offered annually to the public.

Program Type

Community Education

Target Population

- **Regions Served:**County-Norfolk
- **Health Indicator:**Not Specified
- **Sex:**All
- **Age Group:**All
- **Ethnic Group:**All
- **Language:**Not Specified

Partners

- Milton, Quincy and Randolph Councils on Aging
- Milton and Randolph Public Schools
- Curry College
- Fontbonne Academy
- Milton Academy
- St. Agatha's School
- Boston Guild for the Hard of Hearing
- American Red Cross
- American Heart Association
- AARP
- Milton Celebrates! Committee
- Canton Board of Health
- Milton Board of Health
- River Bay Club
- Milton Rotary Club
- Milton Kiwanis Club
- Arbella Insurance

Contact Information

Susan M. Schepici, Executive Director, Development and Public Relations, Milton Hospital, 92 Highland Street, Milton, MA 02186
617-696-4600, ext. 1220
susan_schepici@miltonhospital.org

Detailed Description

Not Specified

Youth Volunteer and Career Opportunities

Brief Description or Objective

Junior Volunteer Program and internships for area youth to learn about medical careers and community service.

Program Type

Mentorship/Career Training/Internship

Target Population

- **Regions Served:**County-Norfolk
- **Health Indicator:**Other: Education/Learning Issues
- **Sex:**All

	<ul style="list-style-type: none"> • Age Group:Adult- Young, Child-Teen • Ethnic Group:All • Language:Not Specified
Partners	<ul style="list-style-type: none"> • Milton and Randolph Public Schools, Fontbonne Academy, Milton Academy, Curry College, Northeastern, U-Mass • Milton, Randolph and Quincy Public Schools <p>Fontbonne Academy Milton Academy Curry College Northeastern University University of Massachusetts Quincy College</p>
Contact Information	President, Milton Hospital Auxiliary or Kathleen Harrington, Vice President, Human Resources, 92 Highland Street, Milton, MA 617-696-4600 humanresources@miltonhospital.org
Detailed Description	Not Specified

Public Safety/Disaster Preparedness

Brief Description or Objective	Develop practical and realistic response plans and perform practice drills in preparation for a large scale disaster, real or suspected bioterrorism attack.
Program Type	Community Participation/Capacity Building Initiative
Target Population	<ul style="list-style-type: none"> • Regions Served:County-Norfolk • Health Indicator:Other: Public Safety • Sex:All • Age Group:All • Ethnic Group:All • Language:Not Specified
Partners	<ul style="list-style-type: none"> • Milton Police Department • Milton Fire Department • Massachusetts Department of Public Health • Federal Emergency Management Agency • Massachusetts Emergency Management Agency
Contact Information	Barbie Malacaria, Nurse Manager, Milton Hospital Emergency Department, 92 Highland Street, Milton, MA 02186 617-696-4600, ext. 1132 barbara_malacaria@miltonhospital.org
Detailed Description	Not Specified

Primary Stroke Designation

Brief Description or Objective	Milton Hospital strives to rapidly diagnose and treat acute stroke patients to provide them a better chance for successful treatment.
Program Type	Direct Services
Target Population	<ul style="list-style-type: none"> • Regions Served:County-Norfolk • Health Indicator:Other: Stroke • Sex:All • Age Group:All • Ethnic Group:All

	<ul style="list-style-type: none"> • Language:Not Specified
Partners	<ul style="list-style-type: none"> • Fallon Ambulance Services Massachusetts Department of Public Health
Contact Information	Paul Blachman, M.D., Stroke Services Medical Director, South Shore Neurological Associates, 851 Main Street, So. Weymouth, MA 02190 781-331-4923
Detailed Description	Not Specified

Program Type	Estimated Total Expenditures for FY2004	Approved Program Budget for 2005
Community Benefits Programs	<u>Direct Expenses</u> \$66,700 <u>Associated Expenses</u> Not Specified <u>Determination of Need Expenditures</u> Not Specified <u>Employee Volunteerism</u> \$24,794 <u>Other Leveraged Resources</u> Not Specified	\$58,200 * Excluding expenditures that cannot be projected at the time of the report.
Community Service Programs	<u>Direct Expenses</u> \$43,375 <u>Associated Expenses</u> Not Specified <u>Determination of Need Expenditures</u> Not Specified <u>Employee Volunteerism</u> \$9,800 <u>Other Leveraged Resources</u> Not Specified	
Net Charity Care	\$1,780,800	
Corporate Sponsorships	Not Specified	
	Total Expenditures	Not Specified
Total Patient Care-Related Expenses for FY2004		\$50,993,711
Comments: None		