

## New England Baptist Hospital - FY2004

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### Summary Narratives

#### Community Benefits Mission Statement

Programs to address musculoskeletal disease, focus on underserved populations.

Programs to address breast cancer and cardiac disease, focus on under-served populations.

Neighborhood of Mission Hill/Roxbury and community agencies and residents to address identified needs.

Support education/job training programs, from elementary school to entry level workers.

#### Program Organization and Management

- Dedicated Staff Member -- Director of Community Relations, reports to senior management and president
- NEBH Staff – Staff consulted are one of the following: health care providers with expertise, residents of the Hospital's traditional geographic community, can assess program effectiveness, are responsible for the clinical areas identified in the community benefit mission statement.
- Board of Trustees -- The Board is responsible for evaluating, quantifying and developing policy to implement the Hospital's current and future community programs and is responsible for approval of the Community Benefit plan.

#### Key Collaborations and Partnerships

Musculoskeletal Health

„h Boston Health Alliance (Boston Community Health Network Area (CHNA)) ;V including South Boston, South End/Lower Roxbury, Roxbury and Jamaica Plain neighborhood alliances.

The Arthritis Foundation

The Lupus Foundation

Massachusetts Department of Public Health

Primary Care

Breast Health

Mass. Department of Public Health Breast and Cervical Cancer Initiative

The American Cancer Society

The Boston YWCA EncorePlus Program

Cardiac Health

Boston Heart Party/Pfizer

American Heart Association

Mission Hill/Roxbury Neighborhood Involvement

The Roxbury Community Alliance for Health

Mission Link

Friends of McLaughlin Playground

ABCD

Mission Hill Main Streets

Mission Hill Walk for Health

Job Training and Education

Farragut Elementary School

ABCD Summerworks/Private Industry Council

Bridges to the Future Collaborative: Jamaica Plain Neighborhood Development Corporation and Fenway CDC.

Sociedad Latina  
Mission Hill Jobs Collaborative  
Dartmouth College  
Roxbury Community College  
Northeastern University  
Mass Bay Community College

### Community Health Needs Assessment

The hospital is a specialty referral hospital and not a full-service community hospital. Because of this, and to avoid duplication of services, the hospital identified the resources and strengths in our specialty areas. We then met with and worked with community participants to define needs in each of the hospital categories of strengths, musculoskeletal, primary care, neighborhood development and job training and education. In each of these areas, there was a needs assessment, community participation and a plan developed. Information sources and summary of findings of these needs assessments are provided in the community benefit plan section. See full narrative beginning on page 5.

### Community Benefits Plan

- Musculoskeletal: Arthritis and Lupus, support and education to target women of color with arthritis and lupus, outcomes/evaluation by support group participants. Osteoporosis, increase awareness/prevent osteoporosis for women and girls, outcomes/evaluation by Boston Health Alliance steering committee.
- Breast and Cervical/Heart Party: Increase screening and reduce mortality for breast and cervical cancer and heart disease in women, evaluated by clinical partners and DPH.
- Mission Hill/Roxbury: Improve health and well being of community, evaluated by regular communication with neighborhood and specific program criteria, i.e. number of Mission Hill patients in free screenings.
- Education/Job Training: encourage, teach and train health care workers of tomorrow, evaluated by Bridges steering committee.

### **Key Accomplishments of Reporting Year**

Arthritis and Lupus Support Group: The group remains diverse with about 50% black, 40% Caucasian and 10% Latina participants. Evaluation indicates group highly important to participants.

- Osteoporosis: The Jamaica Plain exercise program expanded services and a new program was launched in Dorchester targeting three different age groups of women to attend dance and education classes.
- Mission Hill: A new scholarship program for area youth was developed and will be implemented in 2005. A mortgage/rental assistance program was developed to encourage employees to choose Mission Hill as their residence. The Hospital supported a pilot project for development of an elder friendly business district in collaboration with Boston's Elder Affairs office.
- Job Training: Over 70 NEBH employees have completed Boston Training Institute for Health Care and Research skill building programming.

### **Plans for Next Reporting Year**

- Breast and Cervical Cancer Initiative: Screen 100 women and continue to expand outreach in Mission Hill neighborhood.
- Expand health screening programming in Mission Hill and improve communication regarding these programs.
- In collaboration with the community, develop housing stabilization programming.
- Implement scholarship program for promising youth in Mission Hill/Fenway/Jamaica Plain neighborhoods.
- Work on development of an elder friendly business district.

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### **Select Community Benefits Programs**

## Arthritis and Lupus Initiative

<b>Brief Description or Objective</b>	To provide support and education for women of color in Boston area with arthritis and lupus.
<b>Program Type</b>	Support Group
<b>Target Population</b>	<ul style="list-style-type: none"><li>• <b>Regions Served:</b>Not Specified</li><li>• <b>Health Indicator:</b>Other: Arthritis</li><li>• <b>Sex:</b>Female</li><li>• <b>Age Group:</b>Not Specified</li><li>• <b>Ethnic Group:</b>Black/African American</li><li>• <b>Language:</b>Not Specified</li></ul>
<b>Partners</b>	<ul style="list-style-type: none"><li>• Arthritis Foundation, 617-244-1800</li><li>• Lupus Foundation, 508-872-5200</li><li>• Peer Leaders</li></ul>
<b>Contact Information</b>	Janice Sullivan, 617-754-5410 <a href="mailto:jsulliv5@caregroup.harvard.edu">jsulliv5@caregroup.harvard.edu</a>
<b>Detailed Description</b>	<a href="#">Download/View Attachment</a> (19.456 KB)

## Osteoporosis Education/Screening

<b>Brief Description or Objective</b>	To raise awareness for Boston women and girls, especially in the neighborhoods of Mission Hill, Roxbury, Dorchester and Mattapan.
<b>Program Type</b>	Community Education
<b>Target Population</b>	<ul style="list-style-type: none"><li>• <b>Regions Served:</b>Not Specified</li><li>• <b>Health Indicator:</b>Other: Osteoporosis/Menopause</li><li>• <b>Sex:</b>Female</li><li>• <b>Age Group:</b>Not Specified</li><li>• <b>Ethnic Group:</b>Not Specified</li><li>• <b>Language:</b>Not Specified</li></ul>
<b>Partners</b>	<ul style="list-style-type: none"><li>• Boston Health Alliance, 617-423-4337 ext.510</li><li>• Department of Public Health</li></ul>
<b>Contact Information</b>	Janice Sullivan, 617-754-5410 <a href="mailto:jsulliv5@caregroup.harvard.edu">jsulliv5@caregroup.harvard.edu</a>
<b>Detailed Description</b>	<a href="#">Download/View Attachment</a> (19.456 KB)

## Breast and Cervical Health Program

<b>Brief Description or Objective</b>	To provide breast and cervical cancer screening to un- and underserved women in the Boston area.
<b>Program Type</b>	Direct Services
<b>Target Population</b>	<ul style="list-style-type: none"><li>• <b>Regions Served:</b>Not Specified</li><li>• <b>Health Indicator:</b>Other: Cancer - Breast, Other: Cancer - Cervical</li><li>• <b>Sex:</b>Female</li><li>• <b>Age Group:</b>Adult</li><li>• <b>Ethnic Group:</b>Black/African American, Hispanic/Latino</li><li>• <b>Language:</b>Not Specified</li></ul>
<b>Partners</b>	<ul style="list-style-type: none"><li>• DPH: Women's Health Unit</li></ul>

	• Boston YWCA Encore Plus Program, 617-351-7600
<b>Contact Information</b>	Susan Judge-Burns, NP, 617-754-6464 <a href="mailto:sjudge-burns@caregroup.harvard.edu">sjudge-burns@caregroup.harvard.edu</a>
<b>Detailed Description</b>	<a href="#">Download/View Attachment</a> (20.992 KB)

### Mission Hill Neighborhood

<b>Brief Description or Objective</b>	To help neighborhood development and safety: maintenance of McLaughlin Playground.
<b>Program Type</b>	Community Participation/Capacity Building Initiative
<b>Target Population</b>	<ul style="list-style-type: none"> <li>• <b>Regions Served:</b>Not Specified</li> <li>• <b>Health Indicator:</b>Injury and Violence, Other: Public Safety</li> <li>• <b>Sex:</b>All</li> <li>• <b>Age Group:</b>All Children</li> <li>• <b>Ethnic Group:</b>Not Specified</li> <li>• <b>Language:</b>Not Specified</li> </ul>
<b>Partners</b>	<ul style="list-style-type: none"> <li>• City of Boston Parks Department, 617-635-4500</li> <li>• Friends of McLaughlin Playground</li> </ul>
<b>Contact Information</b>	Janice Sullivan, 617-754-5410 <a href="mailto:jsulliv5@caregroup.harvard.edu">jsulliv5@caregroup.harvard.edu</a>
<b>Detailed Description</b>	Not Specified

### Bridges to Future/Boston Health Care and Research Training Institute

<b>Brief Description or Objective</b>	To promote career ladders for incumbent workers, develop career coaching and management skills for managers, and provide pre-employment training for area residents.
<b>Program Type</b>	Health Professional/Staff Training
<b>Target Population</b>	<ul style="list-style-type: none"> <li>• <b>Regions Served:</b>Not Specified</li> <li>• <b>Health Indicator:</b>Not Specified</li> <li>• <b>Sex:</b>All</li> <li>• <b>Age Group:</b>Adult</li> <li>• <b>Ethnic Group:</b>All</li> <li>• <b>Language:</b>Not Specified</li> </ul>
<b>Partners</b>	Not Specified
<b>Contact Information</b>	Not Specified
<b>Detailed Description</b>	Not Specified

Program Type	Estimated Total Expenditures for FY2004	Approved Program Budget for 2005
Community Benefits Programs	<a href="#">Direct Expenses</a>	\$310,110
	<a href="#">Associated Expenses</a>	Not Specified
	<a href="#">Determination of Need Expenditures</a>	\$25,000
	<a href="#">Employee Volunteerism</a>	Not Specified
		* Excluding expenditures that cannot be projected at the time of the report.

	<u>Other Leveraged Resources</u>	\$45,200	
Community Service Programs	<u>Direct Expenses</u>	\$28,615	
	<u>Associated Expenses</u>	Not Specified	
	<u>Determination of Need Expenditures</u>	Not Specified	
	<u>Employee Volunteerism</u>	Not Specified	
	<u>Other Leveraged Resources</u>	Not Specified	
Net Charity Care		\$1,964,829	
Corporate Sponsorships		\$0	
	<b>Total Expenditures</b>	\$2,371,754	

<b>Total Patient Care-Related Expenses for FY2004</b>	\$133,340,816
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Comments: The figure provided by the Attorney General's office for Net Charity Care was \$1,964,829 Hospital's audited statement puts this figure at \$2,127,000. The NEBH charity care number does not include bad debts and Medicare or Medicaid shortfalls.