

## Partners Continuing Care - FY2004

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### Summary Narratives

#### Community Benefits Mission Statement

- Provide a full continuum of rehabilitation, long-term acute and home health care, and community based rehabilitation services, wellness programs and health education programs
- Help individuals achieve their full potential in function and independence
- Contribute new knowledge and treatment approaches to rehabilitation, home care, and disease and injury management through research and outcome studies
- Educate future health care clinicians to work in fields of rehabilitation, long term acute care, and home health care
- Advocate for persons with disabilities, long-term illness, and those who are homebound
- Provide a link between a world-renowned health care system and the needs of our historically served communities

#### Program Organization and Management

As part of their daily work, virtually every Spaulding, RHCI and Partners Home Care physician, therapist, health care specialist and staff conducts community work in some capacity.

#### Key Collaborations and Partnerships

Alcoholics Anonymous  
ALS Association Task Force  
Alzheimer's Support Group - Rockland  
Alzheimer's Support Group - Scituate  
American Cancer Society  
American Cancer Society - Relay for Life - Rockland  
American Heart Association - CPR Training, Bridgewater Office  
American Lung Association  
American Stroke Association  
Amyotrophic Lateral Sclerosis Society  
Aphasia Community Group  
Artery Business Council of the Boston Chamber of Commerce  
Asthma Network of Massachusetts  
Babysitter's Training Program - Bridgewater, East & West Bridgewater, Raynham  
Beverly Housing Authority - Beverly  
Boston Foundation  
Boston Heart Party  
Boston Public Library  
Bridgewater TRIAD for Elderly Safety - Bridgewater  
Caregivers Support Group - Rockland and Bridgewater  
Chronic Pain Support Group  
City of Boston  
Coalition of Workers with the Elderly  
Crombie Street Shelter  
Diabetes Education Group - Rockland, Hingham, Milton, Marshfield, Carver and Newton  
Downtown North Association  
Families with Mentally Ill Adult Children Support Group - Middlesex Community College  
FleetBank  
Friends of Salem - Salem  
Greater Boston YMCA's  
Greater Plymouth Council of Human Service Providers  
Greg House Toddler Center - Salem  
HealthCare Dimensions - Waltham

Health for Abused Women & Children (HWAC) - Salem  
Hingham/Hull Interagency Council  
Home & Health Bio-Terrorism Committee  
Home & Health Care Association of MA  
Hospice of the North Shore - Danvers  
Infusion Nurses Society  
Interagency Council of the South Shore  
Marblehead AIDS Awareness Committee - Marblehead  
Massachusetts Board of Library Commissioners  
Massachusetts Council of Home Health Aide Services  
Milton Interagency Network for Elders  
MS Support Group - MGH, Revere  
National Family Caregivers Association  
National Library of Medicine  
National Spinal Cord Association – Boston Chapter  
National Stuttering Foundation Support Group  
New England Chapter of American Parkinson's Disease Association  
Newton Interagency Council  
Newton-Needham Chamber of Commerce  
Newton-Wellesley Hospital Elder Services Providers Focus Group  
North Area Working Group and Steering Committee  
North Shore Partnership for Compassionate End of Life Care  
Peabody Chamber of Commerce - Peabody  
Recovery and Rehabilitation for Stroke Victims  
Rockland Business and Education Council  
Rockland Chamber of Commerce - Rockland  
Rockland Holiday Magic Program  
Salem Mission Shelter Health Services Program - Salem  
Salem Council on Aging - Salem  
Senior Healthwise Supper Club  
Senior Services Network of the South Shore  
Serving People in Need (SPIN) - Salem  
South Shore Chamber of Commerce  
South Shore Elderly Services MAP Program  
Waltham Chamber of Commerce - Waltham  
Waltham Geriatric Task Force - Waltham  
Whitman-Hanson Public Schools - Whitman, Hanson  
Widowed Support Group - Milton  
Widow/Widowers Group - Carver  
Young Parents Group - Marshfield  
Youville Lifecare

### **[Community Health Needs Assessment](#)**

Partners Continuing Care does not target its community services to a specific geographically defined area, but instead, extends collaborative support to many affiliated healthcare centers, organizations that focus on promoting knowledge and awareness of specific disabilities and diseases, community groups, and individuals in need of its services.

### **[Community Benefits Plan](#)**

Partners Continuing Care strives to make a difference in as many lives as possible through its commitment toward facilitating access to care, advocacy efforts on behalf of the many societies dedicated to supporting individuals with disabilities and diseases, support of local rehabilitative and community groups, and its educational affiliations. This commitment is guided by a mission that recognizes the importance of local community involvement and education in the delivery of health care services.

## Key Accomplishments of Reporting Year

### Spaulding:

- Handled more than 116,000 patient visits at several outpatient rehabilitation centers
- Conducted over 6,000 foreign and American Sign Language interpretations
- Provided training and internship opportunities to 400 students, 24 residents, and 60 nursing professionals, as well as, numerous vocational rehabilitation in-services
- Launched [www.disabilityexchange.org](http://www.disabilityexchange.org), an innovative, easy-to-use website that serves as an information clearinghouse for individuals with disabilities
- Through CINID, Spaulding opened its 10 Community Access sites throughout the Metro Boston area. Individuals with disabilities can use assistive technology, such as adaptive hardware and software to help facilitate independent computer and internet access.

### RHCI:

- Served 1,450 inpatients
- Handled 54,197 outpatient visits at three sites
- Collaborated with United States Golf Association to make golf accessible
- Established pediatric/adolescent obesity program
- Offered free, monthly lecture series

### Partners Home Care:

- Provided more than 200 community based health promotion clinics each month
- Participated in many local health fairs
- Presented several large community education programs throughout eastern Massachusetts

## Plans for Next Reporting Year

During FY2005, the CINID partners will continue to develop its nationwide model that features a comprehensively linked web site, workstations equipped with assistive technology, and the resources of the Spaulding Patient and Family Center. There are also plans to expand Spaulding's outdoor adaptive sports and recreation activities to include year-round community programming, including basketball, fitness, and tennis, as well as specialty outings that feature horseback riding, winter skiing, and hiking.

## Select Community Benefits Programs

### Dr. Charles H. Weingarten Adaptive Sports and Recreation Program

<b>Brief Description or Objective</b>	Help individuals with disabilities gain and maintain a stronger overall health status through adaptive sports
<b>Program Type</b>	Grant/Donation/Foundation/Scholarship
<b>Target Population</b>	<ul style="list-style-type: none"><li>• <b>Regions Served:</b> Boston-Greater</li><li>• <b>Health Indicator:</b> Access to Health Care, Other: Homebound</li><li>• <b>Sex:</b> All</li><li>• <b>Age Group:</b> All</li><li>• <b>Ethnic Group:</b> All</li><li>• <b>Language:</b> Not Specified</li></ul>
<b>Partners</b>	<ul style="list-style-type: none"><li>• AccesSport America</li></ul>
<b>Contact Information</b>	Christine Fennelly <a href="mailto:cfennelly1@partners.org">cfennelly1@partners.org</a>
<b>Detailed Description</b>	<a href="#">Download/View Attachment</a> (156.4 KB)

### Community Information Network for Individuals with Disabilities (CINID))

<b>Brief Description or Objective</b>	Individuals and groups with disabilities seeking enhanced Internet access.
<b>Program Type</b>	Community Education, Outreach to Underserved
<b>Target Population</b>	<ul style="list-style-type: none"> <li>• <b>Regions Served:</b> Boston-Greater, Other-Metrowest, Other-Northeastern Massachusetts, Other-Southeastern MA</li> <li>• <b>Health Indicator:</b> Access to Health Care</li> <li>• <b>Sex:</b> All</li> <li>• <b>Age Group:</b> All</li> <li>• <b>Ethnic Group:</b> All</li> <li>• <b>Language:</b> Not Specified</li> </ul>
<b>Partners</b>	<ul style="list-style-type: none"> <li>• National Library of Medicine</li> <li>• Mass. Board of Library Commissioners</li> <li>• Boston Foundation</li> </ul>
<b>Contact Information</b>	Christine Fennelly <a href="mailto:cfennelly1@partners.org">cfennelly1@partners.org</a>
<b>Detailed Description</b>	<a href="#">Download/View Attachment</a> (156.4 KB)

### RHCI Rehabilitation Center for Children

<b>Brief Description or Objective</b>	Therapy and physician services to help children with permanent or temporary disabling conditions improve function, independence and quality of life.
<b>Program Type</b>	Direct Services
<b>Target Population</b>	<ul style="list-style-type: none"> <li>• <b>Regions Served:</b> Other-Cape and Islands, Other-Southeastern MA</li> <li>• <b>Health Indicator:</b> Access to Health Care</li> <li>• <b>Sex:</b> All</li> <li>• <b>Age Group:</b> All Children</li> <li>• <b>Ethnic Group:</b> All</li> <li>• <b>Language:</b> Not Specified</li> </ul>
<b>Partners</b>	Not Specified
<b>Contact Information</b>	Carole Stasiowski <a href="mailto:cstasiowski@rhci.org">cstasiowski@rhci.org</a>
<b>Detailed Description</b>	<a href="#">Download/View Attachment</a> (156.4 KB)

<b>Program Type</b>	<b>Estimated Total Expenditures for FY2004</b>	<b>Approved Program Budget for 2005</b>
Community Benefits Programs	<a href="#">Direct Expenses</a> Not Specified <a href="#">Associated Expenses</a> Not Specified <a href="#">Determination of Need Expenditures</a> Not Specified <a href="#">Employee Volunteerism</a> Not Specified <a href="#">Other Leveraged Resources</a> Not Specified	Not Specified  * Excluding expenditures that cannot be projected at the time of the report.
Community Service Programs	<a href="#">Direct Expenses</a> Not Specified <a href="#">Associated Expenses</a> Not Specified	

	<a href="#">Determination of Need Expenditures</a>	Not Specified	
	<a href="#">Employee Volunteerism</a>	Not Specified	
	<a href="#">Other Leveraged Resources</a>	Not Specified	
		Not Specified	
Corporate Sponsorships		Not Specified	

Comments: TOTAL PATIENT CARE-RELATED EXPENSES FOR FY2004: \$119,500,000

1. Where “Not Specified” is reported, it should be noted that although amounts are not available for reporting, Partners hospitals, health centers, and physicians provide substantial contributions.
2. Corporate Sponsorships: Partners hospitals make a number of donations to community organizations.
3. Total Patient Care-Related Expenses for FY2004: These are as reported to the Division of Health Care Finance and Policy (DHCFP) on Schedule 18 of the 403 Cost Report. When community benefit spending is expressed as a percent of total patient care-related expenses, doctors’ community benefit spending is removed, since their expenses are not included in the 403 patient care-related expenses. As of February, 2005, final 403 reports for FY2004 had not been filed by the hospitals, so amounts were estimated by inflating FY2003 numbers by 5.1%.
4. Approved Program Budget for FY2005: Resources allocated to community benefit programs will be commensurate with the previous years.
5. Uncompensated care amounts reported in hospital summaries are as reported by the Division of Health Care Finance and Policy (DHCFP). In the full text reports of the hospitals, uncompensated care amounts are also as reported in the hospitals’ audited financials.