

Quincy Medical Center - FY2006

Summary Narratives

Community Benefits Mission Statement

Quincy Medical Center has established a mission to improve health and quality of life for all residents of our community by providing excellent medical services. An overriding goal of Quincy Medical Center is to improve the access to and availability of health care services in the community.

Program Organization and Management

The Board of Trustees of QMC has the authority to approve community benefit program initiatives and to allocate appropriate resources for their support. The Board has delegated authority to the President and Chief Executive Officer and the Vice President, Business Development for program planning and implementation.

Quincy Medical Center's leadership is responsible for planning, directing, coordinating, providing and improving health care services for area residents. Based on QMC's community health needs assessment, those services are designed to improve patient health and outcomes. They are designed in accordance with the hospital's mission, vision, values and strategic plans.

Key Collaborations and Partnerships

Community agencies and organizations with whom we have collaborated or from which we have received information on community needs for the past year include:

American Cancer Society, Bay State Community Services, Beechwood Community Life Center, Boston Medical Center, Boston Medical Center Healthnet Plan, Chinese Golden Age Center, City of Quincy, Office of the Mayor, School Department, Public Health Department, Veteran's Affairs Office, Equal Opportunity Office, the Mayor's Crusade Against Cancer and the Mayor's Commission on Women, DOVE, Inc., Forum of Coordinators of Interpreter Services, Health Care for All, IMPACT Quincy, Manet Community Health Center, Massachusetts Department of Public Health, Massachusetts Medical Interpreter Association, Milton Council on Aging, Old Colony Elder Services, Quincy Access Television, Quincy Asian Resources, Inc., Quincy Business Association, Quincy Collaborative, Quincy Commission on the Family, Quincy Community Action Programs, Quincy Council on Aging, Quincy/South Shore AIDS Cares, Quincy 2000, River Bay Club, South Coastal Workforce Investment Board, South Cove Community Health Center, South Shore Day Care Services, South Shore Elder Services, South Shore Mental Health Services, Southwest Community Center, Wollaston Congregational Church

Community Health Needs Assessment

The community health needs assessment considers the following:

Community demographics, including age, sex, income, and other socio-economic factors

Measures of health status, including mortality data, infectious disease indicators, chronic disease indicators and injury indicators

Patient/customer feedback

Feedback from other community agencies and health care providers

An analysis of our patient population (e.g., frequency of diagnoses, preventable hospitalization conditions)

Community resources available to meet community health care needs

Community Benefits Plan

In FY 2003, QMC completed a comprehensive strategic planning process. Our community benefits planning and budget review reflects this comprehensive planning process. The Board of Trustees monitors strategic plan implementation on a regular basis.

In FY 2006, QMC focused its Community Benefits Programming in four areas:

- 1) Reducing cultural, linguistic and physical barriers to care in our primary service area.
- 2) Providing clinical programming and community health education to raise awareness of preventative healthcare.
- 3) Responding to national healthcare workforce shortages by partnering with area educational institutions to provide advanced clinical training and opportunities to current healthcare workers and also to inspire and educate the next generation of healthcare workers.
- 4) Collaborating with area healthcare providers, city, state and local agencies, and area emergency personnel to ensure Emergency Preparedness and Disaster Readiness in our primary service area.

Key Accomplishments of Reporting Year

In FY 2006, QMC focused its Community Benefits Programming into the above-mentioned four categories. A narrative description of the accomplishments in each category for the reporting year can be viewed in Quincy Medical Center's full text report

Plans for Next Reporting Year

Quincy Medical Center will continue to focus on providing specific community benefits program that meet the needs of our community, as detailed in this report.

Of note, in December 2006, Quincy Medical Center launched a new strategic plan development initiative, under the direction of a newly created Strategic Planning sub-committee of the Board of Trustees. This Committee, comprised of area business and community leaders, affiliated physicians, and hospital leadership, will establish the hospital's mission and vision for the next five years and outline the strategic focus areas for program development and measurement. The Community Benefits Plan will take its direction from the medical center's Strategic Plan.

Select Community Benefits Programs

Reducing cultural, linguistic and physical barriers to care in our primary service area	
Brief Description or Objective	Not Specified
Program Type	Community Benefits Planning Process, Community Education, Community Participation/Capacity Building Initiative, Health Coverage Subsidies or Enrollment, Health Professional/Staff Training, Health Screening, Healthy Communities Partnership, Outreach to Underserved
Target Population	<ul style="list-style-type: none">• Regions Served:Braintree, Milton, Quincy, Randolph, Weymouth• Health Indicator:Access to Health Care• Sex:All• Age Group:All• Ethnic Group:All, Asian• Language:Chinese , Portuguese , Vietnamese

Partners	<ul style="list-style-type: none">• City of Quincy(www.ci.quincy.ma.us)• Quincy Asian Resources, Inc. (www.qari.info)
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Detailed Description	Not Specified
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Providing clinical programming and community health education to raise awareness of preventative healthcare, including risk factor reduction, early detection, and overall wellness.

Brief Description or Objective	Not Specified
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Program Type	Community Benefits Planning Process, Community Education, Community Health Needs Assessment, Community Participation/Capacity Building Initiative, Direct Services, Health Professional/Staff Training, Health Screening, Healthy Communities Partnership, Mentorship/Career Training/Internship, Outreach to Underserved, Prevention, School/Health Center Partnership, Support Group
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Target Population	<ul style="list-style-type: none">• Regions Served:Braintree, Milton, Quincy, Randolph, Weymouth• Health Indicator:Access to Health Care, Mental Health, Other: Bereavement, Other: Cancer, Other: Cancer - Breast, Other: Cancer - Prostate, Other: Cancer - Skin, Other: Diabetes, Other: Language/Literacy, Other: Nutrition, Other: Sexually Transmitted Diseases, Other: Stress Management, Other: Uninsured/Underinsured, Overweight and Obesity, Physical Activity, Responsible Sexual Behavior, Substance Abuse, Tobacco Use• Sex:Female• Age Group:All• Ethnic Group:All, Asian• Language:Not Specified
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Partners	<ul style="list-style-type: none">• Quincy Public School System• Quincy Asian Resources, Inc• American Heart Association• American Cancer Society
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Detailed Description	Not Specified
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Responding to national healthcare workforce shortages by partnering with area educational institutions to provide advanced clinical training and opportunities to current healthcare workers and also to inspire and educate the next generation of healthcare

Brief Description or Objective	Not Specified
Program Type	Community Education, Community Participation/Capacity Building Initiative, Grant/Donation/Foundation/Scholarship, Health Professional/Staff Training, Mentorship/Career Training/Internship, Physician/Provider Diversity, Prevention, School/Health Center Partnership
Target Population	<ul style="list-style-type: none"> • Regions Served:Braintree, Milton, Quincy, Randolph, Weymouth • Health Indicator:Not Specified • Sex:All • Age Group:All • Ethnic Group:All • Language:Not Specified
Partners	<ul style="list-style-type: none"> • Quincy Public School System • Boston College • Boston University College of Allied Health Professions • Boston University School of Medicine • Bunker Hill Community College • Curry College • Northeastern University • Quincy College • University of Massachusetts-Boston
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Detailed Description	Not Specified

Collaborating with area healthcare providers, city, state and local agencies, and area emergency personnel to ensure Emergency Preparedness and Disaster Readiness in our primary service area.

Brief Description or Objective	In FY 2006, Quincy Medical Center participating in several preparedness exercises and training opportunities to ensure that the Medical Center is in step with local, regional, statewide and national Emergency Management efforts.
Program Type	Not Specified
Target Population	<ul style="list-style-type: none"> • Regions Served:Braintree, Milton, Quincy, Randolph, Weymouth • Health Indicator:Not Specified • Sex:All • Age Group:All • Ethnic Group:All • Language:Not Specified
Partners	<ul style="list-style-type: none"> • City of Quincy • Quincy Fire Department • Quincy Police Department • Fallon Ambulance Services
Contact Information	<p>Mark Dutra Director, Security and Safety</p>

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Detailed Description

Not Specified

Program Type	Estimated Total Expenditures for FY2006	Approved Program Budget for 2007
Community Benefits Programs	<u>Direct Expenses</u> \$1,897,197 <u>Associated Expenses</u> \$0 <u>Determination of Need Expenditures</u> \$0 <u>Employee Volunteerism</u> \$3,460 <u>Other Leveraged Resources</u> \$0	Not Specified <small>* Excluding expenditures that cannot be projected at the time of the report.</small>
Community Service Programs	<u>Direct Expenses</u> \$204,264 <u>Associated Expenses</u> \$0 <u>Determination of Need Expenditures</u> \$0 <u>Employee Volunteerism</u> \$1,000 <u>Other Leveraged Resources</u> \$0	
Net Charity Care	\$669,267	
Corporate Sponsorships	\$14,230	
	Total Expenditures \$2,789,417	

Total Patient Care-Related Expenses for FY2006	Not Specified
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Comments: Total Patient Care-Related Expenses for FY 2006 are not available at this time. Audit of hospital's FY 2006 financials is still in process.