

Faulkner Hospital - FY2008

Summary Narratives

Community Benefits Mission Statement

- To evaluate and respond to identified health needs, particularly those affecting local school children, the elderly, women, and needy minorities.
- To provide free health screenings, immunizations, health education programs, and other important health services.
- To engage broad community collaboration in community benefits planning, review, evaluation, and pooling knowledge and resources.

Program Organization and Management

A sub-committee of the Board of Directors, the Oversight Committee for Community Health and Benefits insures that the hospital's extensive community benefits programs are consistent with Faulkner's Community Benefits Mission. The diverse representation of hospital and community members focuses on needs assessment, program effectiveness, allocation of resources, sustainability, and collaborative community relationships. The Committee employs the hospital's quality improvement model to continually refine and shape program effectiveness.

Key Collaborations and Partnerships

The Alliance for Community Health and CHNA
American Cancer Society
American Heart Association
Blake Estates Senior Housing
Boston Mayor's Compact
Boston Private Industry Council
Boston Public Health Commission
Casa Nueva Vida
Catholic Memorial Lower School
The City of Boston
Dare Family Services
Fitness, Etc.
Greater Boston Food Bank
Greater Boston Guild to the Blind
Healthy Boston/Healthy Roslindale
Housing Development Task Forces
Hyde Park Medical Care
Jamaica Plain Domestic Violence Provider Committee
Jamaica Plain Tree of Life/Arbol de Vida
Malone Senior Housing
Manning Elementary School
Massachusetts Department of Public Health
Mildred Avenue Middle School
Ohrenberger Community Center
Roche Family Community Center
Rockland Towers
Roslin Apartments
Roslindale Community Leaders Group
St. John's Church
School Site Councils - Boston Public Schools
Springhouse Independent and Assisted Living
Spring Street Elder Housing
Traditions Independent & Assisted Living

United Way of Massachusetts Bay
West Roxbury Educational Complex/PATH
West Roxbury Medical Care
West Roxbury/Roslindale Kiwanis
West Roxbury/Roslindale/Dedham YMCA

Community Health Needs Assessment

Community members are involved in Faulkner's needs assessment, planning and evaluation, and reporting processes and provide feedback for action through vehicles such as advisory committees, community health networking initiatives, school site council memberships, and community service group memberships. In addition, initiatives are established in response to health data received through state and local agencies, internal hospital data and other indicators of community health issues. The greatest needs were found to revolve around preventative health screenings, made accessible to those with limited or no insurance, services to school children, and services dedicated to the elderly.

Community Benefits Plan

Faulkner collaborates with other agencies, groups, and institutions to pool resources in carrying out many initiatives:

- Health education programs featuring: stroke, medication reconciliation, AIDS, CPR, diabetes, nutrition, smoking cessation, babysitter training, patient/family resources, and health lectures
- Free preventive health screenings: blood pressure, cholesterol, depression, diabetes, scoliosis, and vision breast, cervical, skin and colorectal cancer and influenza immunization
- School partnership activities include: health screenings and education in violence prevention, drug abuse, conflict resolution/peer mediation, HIV/AIDS, first aid and CPR, career planning, babysitter training, work training for special needs students, job shadowing, summer jobs, after school programs, teacher and parent training, and hospital visits

Key Accomplishments of Reporting Year

Various initiatives served thousands of residents during FY2008, including:

- stroke education to more than 6,000 people.
- medication safety to more than 4,000.
- Health education programs.
- Free preventive health screenings and immunizations served over 5,000.
- At least four free mammography appointments are provided weekly at the Faulkner-Sagoff Breast Imaging and Diagnostic Centre through the Breast Health Care Access Program for women without insurance. Free follow-up care is also provided if needed.
- Thousands of children, teachers, parents, and staff were served by school partnership activities.

Plans for Next Reporting Year

FY2009 program plans will be based on a continuation of current initiatives with similar goals and expenditure projections in order to maintain a high level of community benefit services. Based on health status data, community feedback, Faulkner anticipates modest changes to program objectives and focus.

Areas of expansion: Breast Health Care Access Program will partner with West Roxbury/Roslindale YMCA to offer a breast cancer survivor fitness program.

Select Community Benefits Programs

Preventive Health Screenings

Brief Description or Objective	To provide free preventive health screenings to target population of people without or with inadequate health insurance
Program Type	Health Screening, Outreach to Underserved, Prevention

Target Population	<ul style="list-style-type: none"> • Regions Served:Boston, Dedham • Health Indicator:Access to Health Care, Other: Uninsured/Underinsured • Sex:All • Age Group:Not Specified • Ethnic Group:Not Specified • Language:Not Specified
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Partners	<ul style="list-style-type: none"> • American Cancer Society • Faulkner physicians and clinical staff • local community groups
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Contact Information	Tracy Mangini Sylven tsylen@partners.org
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Detailed Description	Download/View Attachment (136.604 KB)
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Health Education

Brief Description or Objective	To educate service area population to improve health knowledge and behaviors
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Program Type	Community Education, Prevention, School/Health Center Partnership
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Target Population	<ul style="list-style-type: none"> • Regions Served:Boston, Boston-Hyde Park, Boston-Jamaica Plain, Boston-Roslindale, Boston-West Roxbury, Dedham • Health Indicator:Access to Health Care • Sex:All • Age Group:Not Specified • Ethnic Group:Not Specified • Language:Not Specified
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Partners	<ul style="list-style-type: none"> • Faulkner physicians and clinical staff • Community centers • Local schools • American Heart Association • American Cancer Society • local community groups
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Contact Information	Tracy Mangini Sylven tsylen@partners.org
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Detailed Description	Download/View Attachment (136.604 KB)
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Community Outreach

Brief Description or Objective	To work collaboratively with the community to address health needs
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Program Type	Community Health Needs Assessment, Community Participation/Capacity Building Initiative, Grant/Donation/Foundation/Scholarship, Outreach to Underserved
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Target Population	<ul style="list-style-type: none"> • Regions Served:Boston, Dedham • Health Indicator:Access to Health Care, Other: Asthma/Allergies, Other: Cancer, Other: Cardiac Disease, Other: HIV/AIDS • Sex:All • Age Group:Not Specified
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	<ul style="list-style-type: none"> • Ethnic Group:Not Specified • Language:Not Specified
Partners	<ul style="list-style-type: none"> • Local community groups
Contact Information	Tracy Mangini Sylven tsyven@partners.org
Detailed Description	Download/View Attachment (136.604 KB)

School Partnerships

Brief Description or Objective	To provide health education, screening services, and school and parent support to partner schools and their communities
Program Type	Community Education, Health Screening, Prevention, School/Health Center Partnership
Target Population	<ul style="list-style-type: none"> • Regions Served:Boston, Dedham • Health Indicator:Access to Health Care, Injury and Violence, Mental Health, Responsible Sexual Behavior, Substance Abuse • Sex:All • Age Group:Child-Primary School, Child-Teen • Ethnic Group:Not Specified • Language:Not Specified
Partners	<ul style="list-style-type: none"> • Boston Private Industry Council • Boston Public Schools
Contact Information	Tracy Mangini Sylven tsyven@partners.org
Detailed Description	Download/View Attachment (136.604 KB)

Program Type	Estimated Total Expenditures for FY2008	Approved Program Budget for 2009
Community Benefits Programs	Direct Expenses \$900,000 Associated Expenses Not Specified Determination of Need Expenditures Not Specified Employee Volunteerism Not Specified Other Leveraged Resources Not Specified	Not Specified * Excluding expenditures that cannot be projected at the time of the report.
Community Service Programs	Direct Expenses Not Specified Associated Expenses Not Specified Determination of Need Expenditures Not Specified Employee Volunteerism Not Specified Other Leveraged Resources Not Specified	
Net Charity Care	\$2,339,073	
Corporate Sponsorships	Not Specified	
	Total Expenditures \$3,239,073	

Total Patient Care-Related Expenses for FY2008	\$142,400,000
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Comments: 1. All numbers are rounded except for the Net Charity Care figure, which, as required, is reported as the actual amount.

2. Where Not Specified is reported, it should be noted that although amounts are not available for reporting, Partners hospitals, health centers, and physicians provide substantial contributions.

3. Health Safety Net amounts reported in hospital summaries are as reported by the Division of Health Care Finance and Policy (DHCFP). In the full text reports of the hospitals, Health Safety Net amounts are also as reported from the hospitals' financial systems.

4. Corporate Sponsorships: Partners hospitals make a number of donations to community organizations.

5. Total Patient Care-Related Expenses for FY2008: These are as reported to the Division of Health Care Finance and Policy (DHCFP) on Schedule 18 of the 403 Cost Report. When community benefit spending is expressed as a percent of total patient care-related expenses, doctors' community benefit spending is removed, since their expenses are not included in the 403 patient care-related expenses. As of February, 2009, final 403 reports for FY2008 had not been filed by the hospitals, so amounts were estimated by inflating FY2007 numbers by 4.7%.

6. Approved Program Budget for FY2009: Resources allocated to community benefit programs will be commensurate with the previous years.

7. Prior to FY2006, amounts for Grants for Community Health Centers (included in Direct Expenses) represented only certain types of grants to health centers.