



Commonwealth of Massachusetts  
Executive Office of Energy & Environmental Affairs

## Department of Environmental Protection

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### **PILOTING APPROVAL RENEWAL**

Pursuant to Title 5, 310 CMR 15.000

Name and Address of Applicant:

North Coast Technologies, LLC  
205 Worcester Court, Unit A4  
Falmouth, MA 02540

Trade name of technology and model: RUCK CFT System (hereinafter the 'System', 'Alternative System' or 'Technology'). Schematic drawings of the Technology and a technology inspection checklist are part of this Approval

Transmittal Number: X242034  
Date of Issuance: December 11, 2012  
Date of Expiration: December 11, 2017

### **Authority for Issuance**

Pursuant to Title 5 of the State Environmental Code, 310 CMR 15.000, the Department of Environmental Protection hereby issues this Approval to: North Coast Technologies, LLC, 205 Worcester Court - Unit A4, Falmouth, MA 02540 (hereinafter "the Company") to Pilot in the Commonwealth of Massachusetts the System described herein. Sale and use of the System are conditioned on and subject to compliance by the Company and the System owner with the terms and conditions set forth below. Any noncompliance with the terms or conditions of this Approval constitutes a violation of 310 CMR 15.000.

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David Ferris, Director  
Wastewater Management Program  
Bureau of Resource Protection

December 11, 2012  
Date

## **I. Purpose**

1. The purpose of Piloting Approval (“the Approval”) is to allow installation and use of no more than 15 on-site sewage disposal systems utilizing the Technology in Massachusetts in order to provide field testing and a technical demonstration that a particular alternative system can or cannot function effectively under relevant physical and climatological conditions (310 CMR 15.285).
2. The Approval requires that sufficient performance testing be completed so that the Department may determine if the System can or cannot consistently and effectively reduce total nitrogen (TN) to less than 10 mg/L and provide a level of environmental protection at least equivalent to that of a system designed and constructed in accordance with 310 CMR 15.100 through 15.293. TN is equal to TKN (total Kjeldahl Nitrogen) plus NO<sub>2</sub> (Nitrite) plus NO<sub>3</sub> (Nitrate)
3. The Approval may be used for the installation and use of a System to serve new construction, to serve an increase flow at an existing facility, or to upgrade or replace an existing failed or nonconforming system with design flows less than 10,000 gallons per day. The facility must meet the specific siting conditions for Piloting an Alternative System (310 CMR 15. 285(2)) and the facility must meet the siting requirements of this Approval.
4. With the other applicable permits or approvals that may be required by Title 5, the Approval authorizes the installation and use of the Alternative System in Massachusetts. All the provisions of Title 5, including the General Conditions for all Alternative Systems (310 CMR 15.287), apply to the sale, design, installation, and use of the System, except those provisions that specifically have been varied by the Approval.

## **II. System Description**

The RUCK CFT System is an aerobic treatment system. The System is installed in series between the septic tank and pump chamber/soil absorption system (SAS), of a standard Title 5 system constructed in accordance with 310 CMR 15.100 - 15.279, subject to the provisions of this Approval.

The System consists of a septic tank designed and constructed in conformance with 310 CMR 15.223 through 15.226 and a pump chamber, sized to operate a minimum of four times a day based on the design flow, discharging through a pressure distribution system to the System filter. The System filter is constructed of alternating layers of sand and stone with plastic inserts within the sand layers. The filter is constructed within an impermeable liner and is vented to a location to be determined in the field. Filtrate collected at the bottom of the filter in an underdrain is conveyed to a mixing chamber which utilizes a pump or other suitable device to provide mixing. Carbon from a suitable carbon source (such as Micro C or a detergent solution) is added in the mixing chamber. Denitrification takes place in the mixing chamber. Treated effluent from the mixing chamber is discharged to a detention tank, then to a SAS. The minimum size of the mixing chamber and the detention tank shall be based on the total nitrogen concentration estimated in the effluent leaving the System filter.

### III. Site Application, Design and Installation Requirements

1. Each proposed site-specific use of the System to be piloted must be reviewed by the Department prior to installation of the System. The Owner shall submit to the Department the written approval of the local approving authority (LAA or BOH), together with a copy of the completed Department application BRP WP 64b as submitted to the LAA, and obtain Department written approval as required by 310 CMR 15.285(2).
2. The Designer shall be a Massachusetts Registered Professional Engineer or a Massachusetts Registered Sanitarian, provided that such Sanitarian shall not design a system with a discharge greater than 2,000 gallons per day.
3. For new construction or increases in flow, the Alternative System may only be installed provided that:
  - a) a site evaluation, in compliance with 310 CMR 15.100 through 15.107, has been approved by the Approving Authority;
  - b) the Designer shows on the plans:
    - i) an existing conforming conventional system on-site that is sized for the proposed design flow with a separate reserve area in accordance with the design standards for new construction 310 CMR 15.100 through 15.255; or
    - ii) a primary area for a conventional system that could be built on-site with a separate reserve area in accordance with the design standards for new construction of 310 CMR 15.100 through 15.255; and
  - c) the LAA approves the reserve area for a conventional system designed in accordance with the standards for new construction;
  - d) the record drawings, on file with the LAA, clearly indicate the full-sized primary area and the full-sized reserve SAS are for the sole purpose of on-site sewage disposal system;
  - e) the installation shall not disturb the site in any manner that prevents the future installation of a conventional primary SAS without encroaching on the approved conventional reserve area; and
  - f) the System Owner shall not construct any permanent buildings or structures or disturb the site in any manner that prevents the future installation of a conventional primary SAS without encroaching on the approved reserve area.
4. To upgrade or replace an existing failed or nonconforming system where a conventional system could be feasibly built on-site, with the exception of providing a reserve area (15.248), an Alternative System approved pursuant to 310 CMR 15.285 (Piloting) may only be installed, provided that:
  - a) the Designer shows on the plans the area for an approvable conventional system designed in accordance with the standards of 310 CMR 15.100 through 15.255;
  - b) the record drawings, on file with the LAA, clearly indicate the area for the conventional system is reserved for the sole purpose of upgrading the on-site sewage disposal system;

- c) the installation of the Alternative System and any changes to the site by the System Owner shall not render the site unusable for the future installation of a conventional system; and
  - d) the installation of the Alternative System is in accordance with the siting requirements of the Approval.
5. To upgrade or replace an existing failed or nonconforming system, an Alternative System approved pursuant to 15.285 (piloting) may be installed where a conventional system designed in accordance with the standards of 310 CMR 15.100 through 15.255 cannot be feasibly built on-site, provided that:
  - a) there is no increase in the actual or proposed design flow;
  - b) the Designer demonstrates that the impact of the proposed Alternative System has been considered and the design requirements of 310 CMR 15.000 have been varied to the least degree necessary so as to allow for both the best feasible upgrade within the borders of the lot and the least effect on public health, safety, welfare and the environment;
  - c) the Designer shows on the plans an area for the best feasible conventional upgrade without the use of any Alternative System, in the event that the Alternative System fails or is not capable of providing equivalent environmental protection;
  - d) the installation of an Alternative System, including all components and the SAS system, shall not disturb the site in any manner that would render it unusable for the future installation of the best feasible conventional upgrade;
  - e) the record drawings, on file with the LAA, shall clearly indicate the area reserved for the best feasible conventional upgrade;
  - f) the System Owner shall not construct any permanent buildings or structures in an area for the best feasible conventional upgrade or disturb the site in any manner that would render the area unusable for the future installation of the best feasible conventional upgrade; and
  - g) the installation of the Alternative System is in accordance with the siting requirements of the Approval.
6. New Construction: When the System is used in areas subject to the nitrogen loading limitations of 310 CMR 15.214, an increase in calculated allowable nitrogen loading per acre is allowed for facilities with a design flow of less than 2,000 gallons per day (gpd) as provided in 310 CMR 15.217(2). When used in such areas:
  - a) for residential facilities, the design flow shall not exceed 660 gallons per day per acre (gpda), and the System shall not exceed 19 mg/L total nitrogen (TN) concentration in the effluent measured as the sum of the total TKN (total Kjeldhal Nitrogen), NO<sub>3</sub>-N (Nitrate nitrogen) and NO<sub>2</sub>-N (Nitrite nitrogen),
  - b) for non-residential facilities, the design flow shall not exceed 550 gpda, and the System shall not exceed 25 mg/L TN concentration in the effluent,

- c) these limitations are based on the maximum nitrogen loading rate credit of a technology with Certification for General Use. If a System(s) needs replacement there will be an approved technology available.
7. Except for septic tank covers which are not required to be at grade, the frames and covers of all other access manholes and ports of the System components shall be watertight, made of durable material, and shall be installed and maintained at grade, to allow for necessary inspection, operation, sampling and maintenance access. Manholes brought to final grade shall be secured to prevent unauthorized access. No structures which could interfere with performance, access, inspection, pumping, or repair shall be located directly upon or above the access locations.
8. For any System that does not flow by gravity to the SAS, the System shall be equipped with sensors and high-level alarms to protect against high water due to pump failure, pump control failure, loss of power, or system freeze up. The control panel including alarms and controls shall be mounted in a location always accessible to the operator (or service contractor). Emergency storage capacity for wastewater above the high level alarm shall be provided equal to the daily design flow of the System and the storage capacity shall include an additional allowance for the volume of all drainage which may flow back into the System when pumping has ceased.

Instead of providing emergency 24-hour storage, an independent standby power source may be provided for operation during an interruption in power. With any interruption of the power supply the source must be capable of automatically activating in addition to manual start up capability. The standby power must be sufficient to handle peak flows for at least 24 hours and sufficient to meet all power needs of the System including, but not limited to, pumping, ventilation, and controls. Standby power installations must be inspected and exercised at least annually and all automatic and manual start up controls must be tested. Standby power installations must comply with all applicable state and local code requirements. Provided that a standby power installation complies with these requirements, no variance is required to the provisions of 310 CMR 15.231(2).
9. System unit malfunction and high water alarms shall be connected to circuits separate from the circuits to the operating equipment and pumps.
10. All System control units, valve boxes, conveyance lines and other System appurtenances shall be designed and installed to prevent freezing per the Company's recommendations.
11. Any System structures with exterior piping connections located within 12 inches or below the Estimated Seasonal High Groundwater elevation shall have the connections made watertight with neoprene seals or equivalent.
12. In compliance with 310 CMR 15.217, a minimum of one (1) inspection port shall be provided within the SAS consisting of a perforated four inch pipe placed vertically down into the stone to the naturally occurring soil or sand fill below the stone. The pipe shall be capped with a screw type cap and accessible to within three inches of finish grade.

13. Upon submission of an application for a Disposal System Construction Permit (DSCP), the Designer shall provide to the LAA:
  - a) if any training is required by the Company, proof that the Designer has satisfactorily completed the training for the design and installation of the Technology;
  - b) certification of the design by the Company as specified in Paragraph VI.4.
  - c) certification by the Designer that the design conforms to the Approval and Title 5; and
  - d) a certification, signed by the Owner of record for the property to be served by the Technology, stating that the property Owner:
    - i) has been provided a copy of the Approval, the Owner's Manual, and the Operation and Maintenance Manual and the Owner agrees to comply with all terms and conditions;
    - ii) has been informed of all the Owner's costs associated with the operation including, when applicable: power consumption, maintenance, sampling, recordkeeping, reporting, and equipment replacement;
    - iii) understands the requirement for a service contract;
    - iv) agrees to fulfill his responsibilities to provide a Deed Notice as required by 310 CMR 15.287(10) and the Approval (Paragraph V.1.);
    - v) agrees to fulfill his responsibilities to provide written notification of the Approval to any new Owner, as required by 310 CMR 15.287(5);
    - vi) if the design does not provide for the use of garbage grinders, the restriction is understood and accepted; and
    - vii) whether or not covered by a warranty, the System Owner understands the requirement to repair, replace, modify or take any other action as required by the Department or the LAA, if the Department or the LAA determines that the Alternative System is not capable of meeting the performance standards required by Title 5.
14. The System Owner and the Designer shall not submit to the LAA a DSCP application for the use of a Technology under the Approval if the Approval has expired or has been revised, reissued, suspended, or revoked by the Department prior to the date of application.
15. The System Owner shall not authorize or allow the installation of the System other than by a locally approved System Installer and, if required by the Company, has received the necessary training by the Company.
16. Prior to the commencement of construction, the System Installer must certify in writing to the Designer, the LAA, and the System Owner that (s)he is a locally approved System Installer and, if required by the Company, has received any necessary training.
17. The Installer shall maintain on-site, at all times during construction, a copy of the approved plans, the Owner's manual, the O&M manual, and a copy of the Approval.

18. Except where the Approval specifically states otherwise, the Alternative System shall be installed in a manner which does not intrude on, replace, or adversely affect the operation of any other component of the subsurface sewage disposal system.
19. Prior to the issuance of a Certificate of Compliance by the LAA, the Company or its authorized agent shall submit to the Approving Authority, with a copy to the Designer and the System Owner, a certification that the installation conforms to the Approval. The authorized agent of the Company responsible for the inspection of the installation shall have received technical training in the Company's products.  
  
Prior to certifying the conformance of the installation of the System, the Company shall confirm that the System Owner has recorded the required Deed Notice.
20. Prior to the issuance of a Certificate of Compliance by the LAA, the System Installer and Designer must provide, in addition to the certifications required by Title 5, certifications in writing to the LAA that the System has been constructed in compliance with the terms of the Approval.

21. The Department has not determined that the performance of the System will provide a level of protection to public health and safety and the environment that is at least equivalent to that of a sanitary sewer system.

If it is feasible to connect a new or existing facility to the sewer, the Designer shall not propose an Alternative System to serve the facility and the facility Owner shall not install or use an Alternative System.

When a sanitary sewer connection becomes feasible after an Alternative System has been installed, the System Owner shall connect the facility served by the System to the sewer within 60 days of such feasibility and the System shall be abandoned in compliance with 310 CMR 15.354, unless a later time is allowed in writing by the Department or the LAA.

#### **IV. Operation and Maintenance, Monitoring, and Inspection**

##### *General Requirements*

1. As stated in 310 CMR 15.285(3), the Company shall implement a system monitoring and reporting plan as described in this Approval, covering no less than 18 months of operation at each facility to be piloted. For all Systems installed under the Approval, the Company or its authorized agent shall be responsible for oversight, monitoring, data collection, and submissions to the LAA. Upon Department acceptance of a completed performance evaluation report, the System Owner shall be responsible thereafter until the conditions of the Approval are modified, terminated, or superseded by a new Approval.
2. To ensure proper operation and maintenance (O&M) of the System, the System Owner shall enter into an O&M Agreement with a qualified Service Contractor whose name appears on the Company's current list of Service Contractors. Prior to commencement of construction of the System, the System Owner shall provide to the LAA a copy of a signed O&M Agreement.

3. From start-up and thereafter, the Service Contractor shall be responsible for the proper operation and maintenance of the System in accordance with the Approval, the Designer's O&M requirements, the Company's O&M requirements and the requirements of the LAA. The Service Contractor shall be responsible for compliance with all sampling, monitoring, and inspection requirements.
4. For the duration of the performance evaluation, the Service Contractor O&M report and inspection checklist shall include wastewater flow data, power consumption, field testing results and the results from any previous sampling with lab analysis.
5. Procedures and responsibilities for recording wastewater flows and power consumption must be defined in the O&M Agreement.
6. Each time an Alternative System is visited by a Service Contractor the following shall be recorded, at a minimum:
  - a) date, time, air temperature, and weather conditions;
  - b) observations for objectionable odors;
  - c) observations for signs of breakout of sanitary sewage in the vicinity of the Alternative System, which indicate a failure of the Alternative System;
  - d) identification of any apparent violations of the Approval;
  - e) since the last inspection, whether the System had been pumped with date(s) and volume(s) pumped;
  - f) sludge depth and scum layer thickness, if measured;
  - g) when responding to alarm events, the cause of the alarm and any steps taken to address the alarm and to prevent or reduce the likelihood of future similar alarm events;
  - h) field testing results, if any;
  - i) list of samples taken for laboratory analysis, if any;
  - j) any cleaning and lubrication performed;
  - k) any adjustments of control settings, as recommended or deemed necessary;
  - l) any testing of pumps, switches, alarms, as recommended or deemed necessary;
  - m) identification of any equipment failure or components not functioning as designed;
  - n) parts replacements and reason for replacement, whether routine or for repair; and
  - o) further corrective actions recommended, if any.
7. At a minimum, the Service Contractor shall inspect, properly operate, and properly maintain the System:
  - a) any time there is System failure, equipment failure, or an alarm event;
  - b) in accordance with the O&M manual and Designer requirements;
  - c) in accordance with the requirements of the LAA; and
  - d) in accordance with the Approval.



*Specific Requirements*

8. For year round residential facilities with design flows less than 2,000 gpd, the Service Contractor must inspect the System a minimum of once/quarter. For all systems 2,000 gpd or greater, the Service Contractor must inspect the System a minimum of monthly.
  
9. The following table lists the specific monitoring requirements for Systems installed under this Approval. The following parameters shall be monitored and reported at each inspection: pH, influent biochemical oxygen demand (BOD<sub>5</sub>) and/or effluent carbonaceous biochemical oxygen demand (CBOD<sub>5</sub>), total suspended solids (TSS), alkalinity, total nitrogen (TN) (TN=TKN+NO<sub>2</sub>+NO<sub>3</sub>). For all Systems, each time the System is monitored flow shall be recorded (see paragraph IV. 11 below). The O&M report and inspection checklist shall include, at a minimum, any required wastewater analyses, flow data and all the information required to be recorded for a maintenance inspection of an Alternative System.

Facility Type	Design Flow (gpd)	Sampling Location	Frequency <sup>2</sup>	Sample Type
Residential	< 2,000	Effluent	Monthly for at least the first three months, quarterly thereafter	Grab
Residential	≥ 2,000	Influent <sup>3</sup> & Effluent	Biweekly for three months, monthly thereafter	Composite <sup>1</sup>
Non-residential	all	Influent <sup>3</sup> & Effluent	Biweekly for three months, monthly thereafter	Composite <sup>1</sup>
All Systems	all	SAS Inspection Port	Evrey 6 months (see condition IV.13)	Observation for ponding

*1 Unless otherwise specified by the Department, composite shall be determined based on facility operation.*

*2 Any sample collected within 60 days or more than 90 days of a previous sample shall not be considered a required quarterly sample.*

*3 Following the three months of startup only effluent sampling will be required.*

10. All monitoring data shall be submitted to the System Owner and the local approving authority, with the O&M report and inspection checklist, within 60 days of the site visit. For seasonal use, the Service Contractor shall be on-site and responsible for the proper start-up and shut down of the Alternative System.
  
11. Flow Metering – For Alternative Systems installed under Piloting Approval, wastewater flow data shall be reported each time the System is inspected and/or sampled by the Service Contractor. At a minimum, wastewater flow shall be based on:
  - a) actual water meter data of flow to fixtures that discharge to the wastewater system; or
  - b) actual water meter data for the total facility with either metered or estimated flows for non-wastewater flow subtracted from the total facility water usage. If estimating the wastewater flow as a portion of total metered water usage, the Service Contractor shall

provide the method of estimating, such as pump run times, occupancy rates, adjusting for seasonal outdoor water use, etc.

*Compliance Requirements applicable to Piloting Approvals*

12. Until a final determination has been made by the Department on a completed performance evaluation of the Piloted alternative technology, for Systems failing to comply with any performance criteria including but not limited to effluent quality limits or any other terms of the Approval, the Company or its authorized agent shall determine the causes of the noncompliance and shall provide written recommendations for corrective actions to the System Owner and the LAA. Corrective actions may include but are not limited to design changes, installation changes, operation or maintenance changes including sampling modifications, and/or changes in roles and responsibilities for the manufacturer, vendors, designers, installers, service contractors and owners. Any recommended changes which are not consistent with the Department technology Approval shall first be submitted to the Department with an application for an Approval modification.

The Company shall be responsible for implementation of recommended changes, as approved by the LAA, in accordance with an approved schedule. All corrective measures implemented shall be consistent with the Alternative System Approval and the other limitations described in Paragraph V.10.

13. Within 45 days after the end of the first 18 months of operation the Company shall submit a summary report on each system describing the operations of the system, any changes in operation or design that were made during the Piloting period, the final results of the Piloting program for that system and whether the system met the effluent limits and/or goals for the previous 12 months of operation. That report shall also include either recommendations for approving and ending the Piloting program for that system or recommendations for continuing Piloting for any system that has not performed as planned.

The Department will review the above report(s) and determine if additional Piloting of the system is required. The Company shall either continue the Piloting program for that system as required by the Department or remove the system and replace it with a fully complying Title 5 system. If the Department determines that the system has performed at the relevant level for at least the final 12 months of the Piloting program, the Company can turn the responsibility for operation and monitoring of the system over to the system owner in accordance with Section IV, item 14 of this Approval.

14. Whenever an SAS inspection port measurement indicates the ponding level within the SAS is above the invert of the distribution system, an additional measurement shall be made 30 days later. If the subsequent reading indicates the elevation of ponding within the SAS is above the invert of the distribution system, a written evaluation with recommendations for changes in the design, operation, and/or maintenance of the System shall be submitted to the LAA within 60 days of the follow up inspection. The written evaluation with recommendations shall be prepared by the Service Contractor or a qualified Designer and

the submission shall include all monitoring data, inspection reports, and laboratory analyses since the last annual report to the LAA.

Recommendations shall be implemented, as approved by the LAA, in accordance with an approved schedule, provided that all corrective measures are implemented consistent with the limitations described in Paragraph V.10.

Until a final determination has been made by the Department on a completed Technology performance evaluation report, the Company shall be responsible for compliance with this Paragraph and the System Owner shall be responsible thereafter.

15. Unless directed by the LAA to take other action, the System Owner shall immediately cease discharges or have wastewater hauled off-site, if at any time during the operation of the Alternative System the system is in failure as described in 310 CMR 15.303(1)(a)1 or 2, backing up into facilities or breaking out to the surface.

## **V. Additional System Owner and Service Contractor Requirements**

1. Prior to commencement of construction of the System and after recording and/or registering the Deed Notice required by 310 CMR 15.287(10), the System Owner shall provide to the LAA a copy of:
  - a) a certified Registry copy of the Deed Notice bearing the book and page/or document number; and
  - b) if the property is unregistered land, a Registry copy of the System Owner's deed to the property, bearing a marginal reference on the System Owner's deed to the property.

The Notice to be recorded shall be in the form of the Notice provided by the Department (see <http://www.mass.gov/dep/water/wastewater/altsysn.pdf>).

2. Prior to signing any agreement to transfer any or all interest in the property served by the System, or any portion of the property, including any possessory interest, the System Owner shall provide written notice, as required by 310 CMR 15.287(5) of all conditions contained in the Approval to the transferee(s). Any and all instruments of transfer and any leases or rental agreements shall include as an exhibit attached thereto and made a part of thereof a copy of the Approval for the System. The System Owner shall send a copy of such written notification(s) to the LAA within 10 days of giving such notice to the transferee(s).
3. The System Owner shall provide access to the site for the Company and the Service Contractor to perform inspections, maintenance, repairs, responding to alarm events and field testing as may be required by the Approval, including sampling the System in accordance with the Company's approved system monitoring and reporting plan.
4. The System Owner and the Service Contractor shall maintain an O&M Agreement at all times. The duration of the O & M Agreement shall be at least one year and shall include the following provisions:
  - a) The name of a Service Contractor who meets the qualifications specified in the Approval shall be included;

- b) The Service Contractor's responsibilities for inspection, operation, maintenance, monitoring, recordkeeping and reporting, as required by the Approval shall be included;
- c) In the case of a System failure, an equipment failure, alarm event, components not functioning as designed, or violations of the Approval, procedures and responsibilities of the Service Contractor and System Owner shall be clearly defined, including corrective measures to be taken immediately.

The System Owner and the Service Contractor shall maintain on-site, at all times, a copy of the O&M Agreement, the approved plans, the Owner's Manual, and the O&M Manual.

5. The Service Contractor shall perform the required field testing, sampling collection and obtain analysis results from an approved laboratory and submit results to the System Owner with the O&M report and inspection checklist, within 60 days of the site visit. The O&M report and inspection checklist shall include, at a minimum, any required wastewater analyses, any required flow data, and all the information required to be recorded for a maintenance inspection of an Alternative System.
6. The System Owner and the Service Contractor shall maintain copies of the Service Contractor's O&M reports, inspection checklists, and all reports and notifications to the LAA for a minimum of three years.
7. The System Owner shall not install, modify, upgrade, or replace the System except in accordance with a valid DSCP issued by the LAA which covers the proposed work.
8. Upon determining that the System is in violation of the Approval or the System has failed, as defined in 310 CMR 15.303, the Service Contractor shall notify the System Owner immediately.
9. Upon determining that the System has failed, as defined in 310 CMR 15.303, the System Owner and the Service Contractor shall be responsible for the notification of the LAA within 24 hours of such determination.
10. In the case of a System failure, an equipment failure, alarm event, components not functioning as designed, components not functioning in accordance with manufacturers' specifications, or violations of the Approval, the Service Contractor shall provide written notification within five days, describing corrective measures, to the System Owner, the local board of health, and the Company and may only propose or take corrective measures provided that:
  - a) all emergency repairs, including pumping, shall be in accordance with the limitations and permitting requirements of 310 CMR 15.353;
  - b) the design of any repairs or upgrades are consistent with the Alternative System Approval;
  - c) the design of any repairs or upgrades requiring a DSCP shall be performed by an individual meeting the qualifications of Paragraph III.2;

- d) the installation shall be done by an Installer with a currently valid Disposal System Installers Permit (310 CMR 15.019) and the Installer shall also comply with Paragraph III.16.

The System Owner shall also be responsible for ensuring written notification is provided within five days to the local board of health.

11. The System Owner and the Service Contractor shall provide written notification to the LAA within seven days of any cancellation, expiration or other change in the terms and/or conditions of a required O&M Agreement with a Service Contractor. The Service Contractor shall provide written notification to the Company within seven days of any cancellation, expiration or other change in the terms and/or conditions of a required O&M Agreement.
12. By September 30<sup>th</sup> of each year, the System Owner and the Service Contractor shall be responsible for submitting to the LAA all O&M reports, all monitoring results, and inspection checklists completed by the Service Contractor during the previous 12 months.
13. By September 30<sup>th</sup> of each year, the Service Contractor shall be responsible for submitting to the Company copies of all O&M reports including alarm event responses, all monitoring results, violations of the Approval, inspection checklists completed by the Service Contractor, notifications of system failures, and reports of equipment replacements with reasons during the previous 12 months.
14. The Service Contractor shall notify the System Owner of any changes to the terms and conditions of the Approval within 30 days of any changes.
15. Within one year of any changes to the terms and conditions of the Approval, the System Owner shall amend, as necessary, the O&M Agreement required by Paragraph IV. 2 to reflect the changes to the terms and conditions of the Approval.
16. The System Owner shall furnish the Department any information that the Department requests regarding the System, within 21 days of the date of receipt of that request.
17. The Approval shall be binding on the System Owner and on its agents, contractors, successors, and assigns, including but not limited to the Designer, Installer, and Service Contractor. Violation of the terms and conditions of the Approval by any of the foregoing persons or entities, respectively, shall constitute violation of the Approval by the System Owner unless the Department determines otherwise.

## **VI. Company Requirements**

1. The Approval shall only apply to model units with the same model designations specified in the Technology Approval and meet the same specifications, operating requirements, and plans, as provided by the Company at the time of the application. Any proposed modifications of the units, installation requirements, or operating requirements shall be subject to the review of the Department for inclusion under a modification of the Approval.

The Company shall be responsible for verification of the appropriate model unit as part of the review of proposed installations under the Approval.

2. The Company must offer to the System Owner a two-year initial service policy with the purchase of the Technology that includes a minimum of eight (8) site visits (every 3 months). The Company must make available, for a fee, an extended service policy for a minimum of 5 years beyond the two-year initial service policy.
3. Prior to submission of an application for a DSCP, the Company shall provide to the Designer and the System Owner:
  - a) All design and installation specifications and requirements;
  - b) An operation and maintenance manual, including:
    - i) an inspection checklist;
    - ii) recommended inspection and maintenance schedule;
    - iii) monitoring (i.e. water use and power consumption) and sampling procedures, if any;
    - iv) alarm response procedures, if any, and troubleshooting procedures;
  - c) An owner's manual, including proper system use and alarm response procedures, if any;
  - d) Estimates of the Owner's costs associated with the operation including, when applicable: power consumption, maintenance, sampling, recordkeeping, reporting, and equipment replacement;
  - e) A copy of the Company's warranty; and
  - f) Lists of Designers, Installers, and Service Contractors.
4. Upon submission of an application for a DSCP to the Approving Authority, the Company shall submit to the Approving Authority, with a copy to the Designer and the System Owner, a certification by the Company or its authorized agent that the design conforms to the Approval and that the proposed use of the System is consistent with the unit's capabilities and all Company requirements. The review shall include evaluation of the need for installation of water meter(s) at each facility. An authorized agent of the Company responsible for the design review shall have received technical training in the Company's products.
5. Within 45 days after of the end of the first 18 months of operation the Company shall submit a summary report on each system describing the operations of the system, any changes in operation or design that were made during the Piloting period, the final results of the Piloting program for that system and whether the system met the effluent limits and/or goals for the previous 12 months of operation. That report shall also include either recommendations for approving and ending the Piloting program for that system or recommendations for continuing Piloting for any system that has not performed as planned.

The Department will review the above report(s) and determine if additional Piloting of the system is required. The Company shall either continue the Piloting program for that system as required by the Department or remove the system and replace it with a fully complying Title 5 system. If the Department determines that the system has performed at the relevant level for at least the final 12 months of the Piloting program, the Company can turn the responsibility for operation and monitoring of the system over to the system owner in accordance with Section IV, item 14 of this Approval.

6. The Company shall institute programs of training and continuing education for Service Contractors. Training shall be provided at least annually. If the Company requires trained Designers and Installers, the Company shall institute programs of training and continuing education that is separate from or combined with the training for Service Contractors. The Company shall maintain, annually update, and make available by February 15<sup>th</sup> of each year, lists of approved Service Contractors and, if training is required, Designers and Installers. The Company shall certify that the Service Contractors and Designers and Installers on the lists have taken the appropriate training and passed the Company's training qualifications. The Company shall further certify that the Service Contractors on the list have submitted to the Company all the reports required by Paragraphs V.10, 11, and 13.

The Company shall not re-certify a Service Contractor if the Service Contractor has not complied with the reporting requirements for the previous year.

7. The Company shall not sell the Technology to an Installer unless the Installer is trained to install the System by the Company. The Company shall require, by contract, that distributors and resellers of the Technology shall not sell the Technology to an Installer unless the Installer is trained to install the System by the Company.
8. As part of the required training programs for Designers, Installers, and Service Contractors, the Company shall provide each trainee with a copy of the Approval with the design, installation, O&M, and owner's manuals that were submitted as part of the Approval.
9. The Company shall provide, in printed or electronic format, the System design plan, installation, O&M, and Owner's manuals, and any updates associated with this technology Approval, to the System Owners, Designers, Installers, Service Contractors, vendors, resellers, and distributors of the System. Prior to publication or distribution in Massachusetts, the Company shall submit to the Department for review a copy of any proposed changes to the manual(s) with reasons for each change, at least 30 days prior to issuance. The Company shall request Department approval for any substantive changes which may require a modification of the Approval.
10. Prior to its sale of any System that may be used in Massachusetts, the Company shall provide the purchaser with a copy of the Approval with the System design, installation, O&M, and Owner's manuals. In any contract for distribution or sale of the System, the Company shall require the distributor or seller to provide the purchaser of a System for use in Massachusetts with copies of these documents, prior to any sale of the System.

11. The Company shall furnish the Department any information that the Department requests regarding the Technology within 21 days of the date of receipt of that request.
12. Within 60 days of issuance by the Department of a revised Approval, the Company shall provide written notification of changes to the Approval to all Service Contractors servicing existing installations of the Technology and all distributors and resellers of the Technology.
13. The Company shall provide written notification to the Department's Director of the Wastewater Management Program at least 30 days in advance of the proposed transfer of ownership of the Technology for which the Approval is issued. Said notification shall include the name and address of the proposed owner containing a specific date of transfer of ownership, responsibility, coverage and liability between them.
14. The Company shall maintain records of:
  - a) the Approval;
  - b) the installation manual specifically detailing procedures for installation of its System;
  - c) an owner's manual, including alarm response procedures, if any;
  - d) an operation and maintenance manual, including:
    - i) an inspection checklist;
    - ii) recommended inspection and maintenance schedule;
    - iii) monitoring requirements, if any (including water use and power consumption when required) and sampling procedures;
    - iv) alarm response procedures, if any, and troubleshooting procedures.
  - e) estimates of the operating costs provided to the Owner, including, when applicable: power consumption, maintenance, sampling, recordkeeping, reporting, and equipment replacement;
  - f) a copy of the Company's warranty; and
  - g) lists of Designers, Installers, and Service Contractors.
15. The Company shall maintain the following information for the Systems installed in Massachusetts:
  - a) the address of each facility where the Technology was installed, the Owner's name and address (if different), the type of use (e.g. residential, commercial, institutional, etc.), the design flow, the model installed;
  - b) the installation date, start-up date, current operational status;
  - c) the name of the Service Contractor, noting any cancellations or changes to any Service Contracts;
  - d) a summary of system failures, system malfunctions, and violations of the Approval with the date of each event and corrective actions taken to reach compliance, including but not limited to: design changes; installation changes; operation/maintenance



- changes; monitoring changes; and/or changes in roles and responsibilities for the manufacturer, vendors, designers, installers, service contractors and owners; and
- e) copies by of all Service Contractor records submitted to the Company, including all O&M reports with alarm event responses, all monitoring results, inspection checklists completed by the Service Contractor, notifications of system failures, and reports of equipment replacements with reasons.

16. By February 15<sup>th</sup> of each year, until a final determination has been made by the Department on a completed performance evaluation, the Company shall submit to the Department an annual report that contains the following information for all Systems that were installed before January 1<sup>st</sup> of that year:

- a) a table of the information required by Sections a, b, c, and d of the preceding Paragraph;
- b) a table of monitoring data collected for all Systems installed to-date and all other information required by the Department as part of the approved system monitoring and reporting plan;
- c) a list of pending applications for System installations which have been submitted to local approving authorities.
- d) identification of each System failure to comply with any performance criteria of the Approval or the system monitoring and reporting plan, including but not limited to, effluent quality limits. Include the date of each event, the date that the System was returned to compliance, and the reasons for the noncompliance and the corrective actions that were taken, including but not limited to any design changes, installation changes, operation or maintenance changes including sampling, and/or changes in roles and responsibilities for the manufacturer, vendors, designers, installers, service contractors and owners;
- e) for any System in violation of the Approval or not in compliance with any performance criteria at the time of the annual report, the reasons for the noncompliance and the status of any corrective actions that are needed; and
- f) any recommendations and requests for changes to the system monitoring and reporting plan or the performance criteria of the Approval.

The report shall be signed by a corporate officer, general partner or the Company owner.

(Service Contractor records submitted to the Company should not be included with the annual report, but shall be made available to the Department within 30 days of a request by the Department.)

17. The Approval shall be binding on the Company and its officers, employees, agents, contractors, successors, and assigns, including but not limited to dealers, distributors, and resellers. Violation of the terms and conditions of the Approval by any of the foregoing persons or entities, respectively, shall constitute violation of the Approval by the Company unless the Department determines otherwise.

## **VII. General Requirements**

1. Any Alternative System for which a complete Disposal System Construction Permit (“DSCP”) Application is submitted while the Approval is in effect, may be permitted, installed, and used in accordance with the Approval, unless and until:
  - a) the Department issues modifications or amendments to the Approval which specifically affect the installation or use of an Alternative System installed under the Approval for the Technology; or
  - b) the Department, the local approval authority, or a court requires the Alternative System to be modified or removed or requires discharges to the System to cease.
2. All notices and documents required to be submitted to the Department by the Approval shall be submitted to:

Director  
Wastewater Management Program – Title 5 I/A  
Department of Environmental Protection  
One Winter Street - 5th floor  
Boston, Massachusetts 02108

### *Rights of the Department*

3. The Department may suspend, modify or revoke the Approval for cause, including, but not limited to, non-compliance with the terms of the Approval, non-payment of the annual compliance assurance fee, for obtaining the Approval by misrepresentation or failure to disclose fully all relevant facts or any change in or discovery of conditions that would constitute grounds for discontinuance of the Approval, or as necessary for the protection of public health, safety, welfare or the environment, and as authorized by applicable law. The Department reserves its rights to take any enforcement action authorized by law with respect to the Approval and/or the System against the Company, a System Owner, a Designer, an Installer, and/or Service Contractor.