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Baker-Polito Administration Announces Transition at Executive Office of Technology Services and Security

Secretary Mark Nunnelly to depart, Undersecretary Curt Wood named incoming Secretary effective June 18th

BOSTON – Today, Governor Charlie Baker and Lieutenant Governor Karyn Polito announced the upcoming departure of Executive Office of Technology Services and Security Secretary Mark Nunnelly, and announced Curt Wood, Executive Office of Public Safety and Security Undersecretary for Forensic Science and Technology, as incoming Secretary, effective June 18th.

“People across the Commonwealth interact with state government online more and more each day, and Secretary Nunnelly’s leadership has been instrumental in ensuring our digital presence is secure and responsive to the needs of our constituents,” **said Governor Baker**. “We are grateful for Mark’s service to the Commonwealth in a variety of roles, and for his willingness to take on challenges that affect every corner of state government. Our administration welcomes Undersecretary Wood into his new role and looks forward what his knowledge and many years of experience will bring to the next chapter of the Executive Office of Technology Services and Security.”

“Secretary Nunnelly has taken on a variety of complex projects over the last three years that have led to a more secure and efficient operation of the Commonwealth’s technology services,” **said Lieutenant Governor Polito**. “We welcome Undersecretary Wood’s expertise in technology and security as he begins his new role.”

Secretary Nunnelly joined the Administration in March 2015 as the Commissioner of Revenue and Special Advisor to the Governor for Technology, and then led MassIT beginning in April of 2016. Nunnelly oversaw the formation of the new Executive

Office of Technology Services and Security (EOTSS) in August 2017 as its first Secretary and helped lead a variety of transformation efforts to make the Commonwealth's information technology platform more secure and more oriented to digital services, including:

- The launch of the new [Mass.gov](https://www.mass.gov) website, equipped to better meet the needs of thousands of constituents visiting it on a daily basis. Design and development of the website began in late 2016 and Secretary Nunnelly and the newly formed digital team led pilot tests, conducted user research, and solicited public feedback to develop the site.
- Designed and are in the process of moving the entire executive office data network to a single more secure and constantly monitored network, making our citizen's and employee's information more secure.
- Successfully migrating vital "Unemployment Insurance Online" services to a new and upgraded web service, leading to much faster claims processing which also established a model for moving the technology infrastructure to the best, most secure and monitored place.
- Consolidating contracts for telecommunications and hardware purchases that led to \$20MM in savings and developed policies and governance standards for future procurement.
- Implementing a server rationalization program that significantly reduced the Commonwealth's security and maintenance footprint by over two thousand servers over the last two fiscal years.
- Organizing a group of Secretariat level chief information officers in each office to manage technology services and share best practices and a separate group of senior technology leaders that helped prioritize and manage the risk of the Commonwealth's IT investments.
- Initiating mandatory cybersecurity training for all Executive Department staff and in-depth training for selected IT staff.

More than 76% of Massachusetts constituents interact with government online, more than any other medium. The new [Mass.gov](https://www.mass.gov) is designed to work well with all levels of internet connectivity and has better functionality on more devices than the previous version. New standards implemented on the site under Secretary Nunnelly's leadership also make search results richer, including information like addresses, phone numbers, and hours of operation. Working with the Executive Office of Labor and Workforce Development to migrate Unemployment Insurance On-line to a cloud environment has led to improved availability for customers and employees processing claims and 33% faster response times.

"My service in the Baker-Polito Administration has been one of the truly exceptional experiences of my professional career," **said Secretary Nunnelly.** "The talent and dedication of the leaders and teams that I have worked with throughout this administration is exceptional and inspiring, and I have great confidence that under Curt's leadership, the EOTSS team will continue to excel."

"By elevating technology and its many associated services to the secretariat level, the

Baker-Polito Administration has rightly recognized the vital and ever-increasing role that technology plays in all our lives,” **said incoming Secretary Wood.** “By bringing disparate but related technology functions under one roof we have the opportunity to deliver services in ways that are more efficient and more responsive to citizens. I look forward to working with my fellow cabinet secretaries, Chief Information Officer Dennis McDermitt and the entire TSS staff to continue making progress on the great work that is underway.”

About Undersecretary Curt Wood

Mr. Wood has served as the Undersecretary for Forensic Science and Technology and CIO within the Massachusetts Executive Office of Public Safety and Security (“EOPSS”) since April 2011. In that role, Mr. Wood was responsible for providing strategic leadership and oversight to the State Crime Lab and Forensic Services Group of the State Police, the Office of the Chief Medical Examiner, the Department of Criminal Justice Information Services, the State 911 Department and the Office of Technology and Information Services. Most recently, Mr. Wood directed the successful transition of the Commonwealth’s legacy E-9-1-1 system to a more advanced and robust technology platform known as Next Generation 9-1-1, enhancing our public safety community’s response to emergency calls for service. He has also overseen the multi-million dollar modernization of the state’s mission critical criminal justice information systems and services over this period.

Prior to his appointment to EOPSS, Mr. Wood served as the Commissioner of the Massachusetts Department of Criminal Justice Information Services overseeing the state’s law enforcement information systems, Criminal Offender Record Information System and the Firearms Records Bureau. He has held several national justice information sharing leadership roles, including sitting on the Board of Directors of the National Law Enforcement Telecommunications System (NLETS), at one point serving as the Chair of the Board.

Mr. Wood began his public safety career in 1975 with the Massachusetts Department of Correction, serving in multiple roles during his 23 years at DOC, including correction officer, Deputy Chief of Investigations, Commanding Officer of the Department’s Fugitive Apprehension Unit and Chief Information Officer for the department.

He has also worked in the private sector as a senior business and technology consultant leading large public safety and justice information technology engagements across the United States. Mr. Wood has a BS in Communications and Master’s Degree in Criminal Justice Administration.

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