

**HOUSE . . . . . No. 1022**

---

By Ms. Reinstein of Revere, a petition (accompanied by bill, House, No. 1022) of Kathi-Anne Reinstein for legislation to require the approval of the insured prior to certain motor vehicle repairs. Financial Services.

---

**The Commonwealth of Massachusetts**

\_\_\_\_\_  
PRESENTED BY:

**Kathi-Anne Reinstein**

\_\_\_\_\_

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the passage of the accompanying bill:

An Act relative to customers of automobile insurance.

\_\_\_\_\_  
PETITION OF:

NAME:	DISTRICT/ADDRESS:
Kathi-Anne Reinstein	16th Suffolk

[SIMILAR MATTER FILED IN PREVIOUS SESSION  
SEE HOUSE, NO. 1065 OF 2007-2008.]

**The Commonwealth of Massachusetts**

---

**In the Year Two Thousand and Nine**

---

AN ACT RELATIVE TO CUSTOMERS OF AUTOMOBILE INSURANCE.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1           Section 34O of chapter 90 of the General Laws, as appearing in the 2004 Official Edition, is hereby  
2 amended by adding at the end of subsection (b) the following words: and also provides that the insured is clearly  
3 defined as the claimant or customer and that only the claimant or customer may authorize repairs as required by  
4 Attorney General's regulation 940 CMR 5.00. Such plan shall further state that the "claimant or customer" shall not  
5 mean the insurer involved in the claim or an employee, agent, repairer or a person acting on behalf of the insurer.