

**HOUSE . . . . . No. 3116**

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By Mr. Scaccia of Boston, a petition (accompanied by bill, House, No. 3116) of Angelo M. Scaccia for legislation to require telephone companies to enlarge the type size of printing used in telephone directories. Telecommunication, Utilities and Energy.

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**The Commonwealth of Massachusetts**

PRESENTED BY:

**Angelo M. Scaccia**

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*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the passage of the accompanying bill:

An Act to require telephone companies serving the residents of the commonwealth of Massachusetts to enlarge the type size of the printing used in the telephone directories.

PETITION OF:

NAME:  
Angelo M. Scaccia

DISTRICT/ADDRESS:  
14th Suffolk

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[SIMILAR MATTER FILED IN PREVIOUS SESSION  
SEE HOUSE, NO. 3372 OF 2007-2008.]

## The Commonwealth of Massachusetts

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In the Year Two Thousand and Nine  
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AN ACT TO REQUIRE TELEPHONE COMPANIES SERVING THE RESIDENTS OF THE  
COMMONWEALTH OF MASSACHUSETTS TO ENLARGE THE TYPE SIZE OF THE PRINTING  
USED IN THE TELEPHONE DIRECTORIES.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority  
of the same, as follows:*

- 1           SECTION 1. That the small print presently used in the telephone directories causes errors to be made in  
2     ascertaining the particular digits of telephone numbers, with resulting wrong numbers, frustrations, and sometimes  
3     extra toll charges.  
4     That in times of emergency, callers should be able to read the names and numbers clearly and quickly.  
5     That top priority of telephone companies should be superior service to the public if the company is to be called  
6     rightly a "public utility company," not extra profits from crowding names and numbers on the telephone directories'  
7     pages.