

## Clinton Hospital - FY2016

### Community Benefits Mission Statement

Clinton Hospital is committed to improving the health status of all those it serves and to addressing the health problems of the poor and other medically underserved populations. In addition, nonmedical conditions that negatively impact the health and wellness of our community are addressed.

### Target Populations

Name of Target Population	Basis for Selection
Vulnerable Populations	Target populations for Clinton Hospital's Community Benefits initiatives are identified through a community input and planning process, collaborate efforts, and a Community Health Assessment which is conducted every three years. Our target populations focus on medically underserved and vulnerable groups of all ages in our catchment area. Our most vulnerable populations include youth, elders living in public housing sites, ethnic and linguistic minorities and those living in poverty. These populations often become isolated and disenfranchised due to neglecting their health.
Youth/children	The CHA showed Clinton having the 3rd highest percentage of low-income students in school 2008-2009, at 41.4%. Three Study Area school districts also reported a significant student body for which English is not their first language. Compared to the State percentage of 15.4%, English was not the first language for 19.5% of Clinton's students'.
Elderly	With respect to households composed of elderly persons aged 65 and older living alone, the State average is 30%. Among the Study Area cities and towns, the highest percentages in this category were found in Hardwick (37%), Clinton (34%), and Gardner and Winchendon (both at 33%). Lowest percentages were found in Harvard and Bolton (both at 17%).
Underserved/uninsured	Consistently, underserved/uninsured groups pointed to the cost of healthcare as a barrier to seeking treatment in the most recent community health needs assessment. Focus group participants frequently complained about "co-pays" and the total monthly cost for healthcare (i.e., co-pays, premiums, medications, childcare, and transportation). Some reported that these costs reached \$600 or more for one month. They also noted that insufficient/limited insurance coverage was a barrier to healthcare. For those without health insurance, out-of-pocket costs often prohibited access to care.
Ethnic and Linguistic Minorities	Among the African American, Latino and Asian groups, cultural norms were cited in the community health assessment as barriers to health care. African Americans, while not confronting language barriers, nevertheless cited poor communication between patients and providers, and referenced racism in the form of stereotyping and discrimination. A lack of cultural competence was mentioned across all three groups who felt that they could not explain their illness to providers who, in turn, did not have an understanding of their needs or beliefs. These experiences led to participants describing an atmosphere of fear and distrust in their interactions with healthcare providers and other public and private institutions. Hopelessness was also referenced among African Americans and Latinos.
Populations living in poverty	Unemployment and the fear of potential job loss contributes to health neglect. In the community health assessment several people cited the inability to take time off from work to attend to their personal health for fear that it would place their jobs in jeopardy. With respect to poverty, participants reported poor living conditions (i.e., substandard housing and poor neighborhoods) and concerns for safety, including the presence of drugs and violence.

### Publication of Target Populations

Marketing Collateral, Annual Report, Website, Other- Presentations to community groups and system wide brochure

### Hospital/HMO Web Page Publicizing Target Pop.

Hospital website: [www.clintonhospital.org](http://www.clintonhospital.org)

### Key Accomplishments of Reporting Year

2016 Accomplishments:

- Clinton Hospital worked in collaboration with the CHNA9, North Central stakeholders, local Board of Health and the Montachusett Public Health Network to complete a detailed Community Health Improvement plan (CHIP) with appropriate goals for FY 2016-2020.
- Clinton Hospital implemented an evidence-based program in Spanish "Mi Vida, Mi Salud" My Life, My Health - Chronic Disease Self Management- A series of 2 1/2 hour workshops was held weekly for six consecutive weeks. The program was developed to benefit individuals with ongoing health problems or those caring for people with chronic conditions. This was an ideal learning experience for 16 Spanish speaking individuals who have a diagnosis that impacts their physical or emotional health; this included congestive heart failure, arthritis, emphysema, macular degeneration, obesity, mental health issues, high

blood pressure, and a host of other illnesses. Participants found ways to deal with pain and fatigue; understood nutrition and exercise options; learn to communicate more effectively with health care professionals and became a stronger advocate for them. Program focused on goal setting and action plans accomplished in within the hospital supportive environment.

- Clinton Hospital, in collaboration with Oriole Health Care, offered A Matter of Balance, a free, eight-week program that teaches how to prevent and manage falls through strength and balance exercises, and by making small changes in the home. The program also shares tips on how to control falls and minimize fall-related injuries. 12 participants complete the program.
- The hospital enrolled and educated community members about existing health insurance programs. Financial Counselor reached over 400 community members.
- With the support of the Clinton Board of Health and Montachusett Public health Network, Clinton Hospital is a sharps disposal -site -by addressing one of the community needs in their recent Community Health Needs Assessment (CHA), the sharps disposal program allows community members to dispose of their sharps (needles). Collected over 1,000 needles in 2016.
- Human Resource, Vice President served on the North Central Workforce Investment Board – a non-profit that promotes employment and workforce opportunities. Human Resources provided 35 students with workforce development opportunity in the health care environment.

Clinton Hospital conducted outreach and planning efforts that:

- Sustained preventative screenings- free blood pressure clinic (every Tuesday)  
Screened 113 community members
  - Supported and coordinated a feeding program for populations living in poverty. Served 60 community members per month/(over 600 people annually)
  - Supported the coordination of the community garden located on Clinton Hospital grounds. In collaboration with Growing Places and Parent Guild the program taught 9 families gardening lessons, caring for their gardens, and accessing healthy foods.
  - Coordinated the Implementation of “Cooking Matters” program to expand efforts that promote healthy eating, 40 Participants completed the Pop-up tour. Clinton hospital's Spanish Interpreter was provided for participants who do not speak sufficient English.
- Objectives: After the tour, participants learned:
- what unit pricing is and be able to compare different unit prices with each other
  - how to read and compare nutrition fact labels
  - to identify if a product is made with whole grains
  - how to buy fruits and vegetables on a budget

In addition to utilizing the Community Health Needs Assessment (CHNA), UMass Memorial – Clinton Hospital assesses the health care needs of the community it serves by working closely with the Community Health Network Area of North Central Massachusetts (CHNA-9) on an on-going basis to develop, implement and integrate community projects to effectively utilize community resources to create healthier communities. Community Benefits staff hold leadership roles and/or participate in multiple coalitions and efforts focused on addressing priority areas identified in the CHNA and aligned with strategies of the Community Health Improvement Plan (CHIP). In 2016, the Manager of Community Benefits co-led the Health Living priority area working group, one of the CHIP Priority Area Working Groups. The hospital also works closely with the Minority Coalition-Health Health Disparities Collaborative Committee which is a core group of hospitals and health centers from the North County region examining their data, identify opportunities to address health disparities and work on the social determinants of health.

### **Plans for Next Reporting Year**

Clinton Hospital will continue working in collaboration with the CHNA9, North Central stakeholders, local Board of Health and the Montachusett Public Health Network to implement Community Health Improvement plan (CHIP) 2016-2020. Clinton Hospital will focus its programs and initiatives in the following Priority Areas, which affect all of North Central MA on a regular basis and were identified as a result of our recent community health assessments:

Priority Area 1: Healthy Eating and Active Living

Goal: Create an environment that supports people's ability to make healthy eating and active living choices in their community.

## Priority Area 2: Individuals and Families in Healthy and Safe Relationships

Goal: Improve and sustain the safety and overall security of the region's children, families, and individuals.

## Priority Area 3: Behavioral Health and Substance Abuse

Goal: Improve overall behavioral health and wellbeing, including preventing substance abuse, in a culturally diverse, responsive, and holistic manner.

## Priority Area 4: Transportation and Access

Goal: Improve transportation services and systems to ensure equitable access for diverse communities.

Clinton Hospital will also work in collaboration with North Central MA region stakeholders, community health centers, and hospitals on the next Community Health Assessment data compilation, analysis, and report completion.

## Community Benefits Process

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### Select Community Benefits Process

#### Community Benefits Leadership/Team

The Manager of the Clinton Hospital Community Benefits Program reports directly to the Vice President, Development / External Relations and is responsible for coordinating, implementing and reporting community benefits outreach programs and services, to insure such programs support the organizational commitment and obligations to the hospital service area and community.

The Clinton Hospital Board of Trustees and the Community Benefits Advisory Committee reviews the Community Benefits Mission, Community Health Needs Assessment Summary, program goals, and priority areas annually and provides oversight. The board also approves all major hospital community benefits implementation plan, reports, and policies.

#### Community Benefits Team Meetings

The Clinton Area Community Partners serve as Community Benefits Advisory Committee (CBAC), whose mission is: "To coordinate resources to provide full access to programs that support lifelong education, health, career advancement, economic development for all members of our communities" with representatives from community based organizations, which includes the service area senior center, school departments, and other community based agencies within the service area, meets by-monthly to identify and address community needs and programs for consideration by Clinton Hospital and its Board of Trustees.

Recommendations made by the Community Benefits Advisory Committee are reported and discussed with senior leadership and the Board of Trustees. Community Benefits meetings with the Board of Trustees are held annually and with senior leadership monthly. The CBAC prioritizes health needs and recommends the programs on which to focus initially. Clinton Hospital then leads the effort to ensure the needs are addressed and, to the extent possible, remedied.

The Community benefits Department manager is involved with Minority Coalition/Health Disparities Committee, Community Health Network Area 9 (CHNA9) Steering committee, and community-based organizations to address programs and issues related to our priority areas. CHNA9's focus is on health equity and addressing and eliminating health disparities.

#### Community Partners

Clinton Hospital Community Advisory Committee and Community Partners are comprised of the members listed;  
Nypro, Inc.

Clinton Public Schools

Clinton Adult Learning Center

Bigelow Public Library

WHEAT Community Service

Nashoba Valley Chamber of Commerce

Clinton School Committee

Town of Clinton Public Health

Town of Clinton

North Central Opportunity Center

United Way of North Central MA Tri County  
Oriol Health  
Growing Places  
Parent Guild Program  
Heywood/Athol Hospital  
Health Alliance Hospital  
Fitchburg Health Connector  
Minority Coalition  
Health Disparities Committee  
Montachusett Public Health Network (MPHN)  
Community Health Network Area of North  
Sterling Senior Center  
Lancaster Senior Center  
Clinton Senior Center  
Bolton Health and Safety Committee  
NAMI, the National Alliance on Mental Illness  
New England Amputee Coalition  
YWCA of Central MA

## **Community Health Needs Assessment**

### **Date Last Assessment Completed and Current Status**

Clinton Hospital assisted in the Community Health Assessment (CHNA) in collaboration with the Montachusett Public Health Network (MPHN), the Joint Coalition on Health of North Central Massachusetts (JCOH) and Community Health Network Area 9 (CHNA9) in 2014. The JCOH is a group of committed individuals and organizations working collaboratively as catalysts for change and as advocates for the underserved to improve the health and well-being of everyone in North Central Massachusetts. The Montachusett Public Health Network (MPHN) is a collaborate committee of all the board of health's covering the Montachusett region (Athol, Gardner, Fitchburg, Leominster, Westminster, Princeton, Sterling, Royalston, Phillipston, Templeton and Clinton) the stated goal of the MPHN is "raising the health status of the residents of our communities to the highest levels anywhere in the country". The Community Health Network of North Central Massachusetts (CHNA 9) is one of 17 CHNAs across Massachusetts, created by the Department of Public Health in 1992. CHNA-9 mission brings together and supports diverse voices to promote health equity in our communities. Clinton hospital considered input from representatives of the community, including diverse members who were interviewed in the Community Health Assessment Focus groups. Clinton Hospital utilized the information in the CHNA to collaborate with other community based organizations to adopt implementation strategies that address the unmet health needs of Clinton Hospital's catchment area. Clinton hospital is seeking qualified individuals and/or organization to complete its next 2017 Community Health Needs Assessment that encompasses the North Central MA region including Clinton and four surrounding towns (Berlin, Sterling, Lancaster, and Bolton). The product will be the completion of a Community Health Needs Assessment (CHA) report that includes a broad scope of primary and secondary data from multiple sources that can be used by organizations and individuals throughout the community seeking to get a snapshot of the status of health in the area.

### **Consultants/Other Organizations**

Clinton Hospital conducted the CHNA with the following listed organizations:

Partners included:

Montachusett Public Health Network (MPHN)

The Community Health Network Area of North Central Mass. (CHNA 9)

The Joint Coalition on Health of North Central Massachusetts.

The Minority Coalition of North Central Massachusetts.

The qualitative work was completed with the combined efforts of the Minority Coalition of North Central Massachusetts, the Spanish American Center, Cleghorn Neighborhood Center, Heywood Hospital, HealthAlliance Hospital, WHEAT, Three Pyramids, Beautiful Gate Church, New Hope Community Church, Twin Cities CDC, Gardner CDC, Memorial Congregational Church, Montachusett Opportunity Council and many other agencies and individuals.

### **Data Sources**

## Select Community Benefits Programs

### Community Garden Program

**Brief Description or Objective** Clinton Hospital allows the use of hospital land for garden beds to be planted and cultivated by needy families to feed themselves in a healthy manner. The garden project provides low income families the tools needed to harvest their own healthy foods, reduce their food budgets, stimulates social interactions, and educate the gardeners on nutrition.

**Program Type** Community Participation/Capacity Building Initiative

**Target Population**

- **Regions Served:** Clinton
- **Health Indicator:** Other: Nutrition
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

### Goals

**Statewide Priority:** Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Create an environment that supports people's ability to make healthy eating and active living choices in their community	Increased access to resources and land use rights to allow community residents to grow and harvest their own food. 9 families served.

### Partners

Partner Name, Description	Partner Web Address
United Way Tri-County	<a href="http://www.uwotc.org/">http://www.uwotc.org/</a>
WHEAT Community Connections	<a href="http://www.uwotc.org/WHEAT">http://www.uwotc.org/WHEAT</a>
Clinton High School	<a href="http://hs.clinton.k12.ma.us/">http://hs.clinton.k12.ma.us/</a>
Growing Places Garden Project	<a href="http://growingplaces.org/">http://growingplaces.org/</a>
Clinton Parent Child Home Program	<a href="mailto:hughesl@clinton.k12.ma.us">hughesl@clinton.k12.ma.us</a>

**Contact Information** Rosa Fernandez-Peñaloza Clinton Hospital 201 Highland St. Clinton, MA 01510 978-368-3716, [Rosa.fernandez@umassmemorial.org](mailto:Rosa.fernandez@umassmemorial.org)

**Detailed Description** [Download/View Attachment](#)(37.78 KB)  
File Name: Clinton Community Garden Guidelines.docx .docx

### Mental Health Community Outreach

**Brief Description or Objective** These community support programs are designed to inform the community at large of preventative methods, treatment of depression, how to manage the symptoms, and allocate community resources to help with mental health conditions. Help raise awareness of mental health resources through community lectures and support groups.

**Program Type** Support Group

**Target Population**

- **Regions Served:** Berlin, Bolton, Clinton, County-Worcester, Lancaster, Other-Central MA, Sterling
- **Health Indicator:** Mental Health
- **Sex:** All

- **Age Group:** Adult-Elder
- **Ethnic Group:** All
- **Language:** All

**Goals**

**Statewide Priority:** Chronic Disease Management in Disadvantage Populations

<b>Goal Description</b>	<b>Goal Status</b>
Improve overall mental and behavioral health and wellbeing, including preventing substance abuse, in a culturally competent, responsive, and holistic manner.	Educated 130 community members on the signs, symptoms, and resources available for mental and behavioral health through support groups and lectures.

**Partners**

<b>Partner Name, Description</b>	<b>Partner Web Address</b>
Council on Aging	www.ncoa.org
Clinton Senior Center	clintonseniorcenter.org
Alzheimer Disease Association	www.alz.org
National Alliance for Mental Health (NAMI)	www.nami.org

**Contact Information** Darlene Sejour Clinton Hospital 201 Highland Street Clinton, MA 01510 978-368-3000, Darlene.sejour@umassmemorial.org

**Detailed Description** [Download/View Attachment](#)(115.97 KB)  
File Name: Calendar of Community Events 2.docx

**Youth Development Program**

**Brief Description or Objective** Clinton Hospital is working to address basic, social and personal needs as a way to improve their communities’ health. The workforce development program described illustrates one of the approaches the hospital is taking to meet the basic needs of everyday life that will ultimately improve the long-term health of the communities it serves. Clinton Hospital provides high school students with the opportunity of a health career preparation program. The program exposes students to health career possibilities, role models and how health organizations operate; it is also an opportunity for practical experience to learn by doing and applying the knowledge. The students learn new skills and develop their own personal and professional interests. They also expand their educational opportunities, personal network and make connections. This program was developed and implemented in response to an identified need in the community. Workforce Development is identified as a need nationally and in its most recent community health needs assessment. Clinton Hospital partnered with the Clinton public high school and the Workforce Investment Board to implement the program.

**Program Type** Mentorship/Career Training/Internship

**Target Population**

- **Regions Served:** Clinton, Lancaster, Sterling
- **Health Indicator:** Other: Education/Learning Issues
- **Sex:** All
- **Age Group:** Child-Teen
- **Ethnic Group:** All
- **Language:** English

**Goals**

**Statewide Priority:** Promoting Wellness of Vulnerable Populations

<b>Goal Description</b>	<b>Goal Status</b>
Increase knowledge of workforce and youth development	35 youth participated in a workforce development program

## Partners

### Partner Name, Description Partner Web Address

North Central  
Massachusetts Workforce  
Investment Board  
Clinton Public High School ScottConnery@clinton.k12.ma.us

**Contact Information** Martha Chiarchiaro Vice President, Human Resources Clinton Hospital Phone: 978-368-3901 ,  
Martha.chiarchiaro@umassmemorial.org

**Detailed Description** Not Specified

### A Matter of Balance

**Brief Description or Objective** An evidence based program "A Matter of Balance" is offered annually both in English and in Spanish to help the elderly reduce hospitalizations and emergency department visits for nonfatal injuries by reducing the fear of falling and increasing activity levels among elder population (Healthy People 2020)A Matter of Balance includes eight two-hour sessions for a small group led by a trained facilitator. This nationally recognized program was developed at the Roybal Center at Boston University. During the class, participants learn to: view falls as controllable, set goals for increasing activity, make changes to reduce fall risk at home, exercise to increase strength and balance.

**Program Type** Prevention

**Target Population**

- **Regions Served:** Berlin, Bolton, Clinton, Lancaster, Sterling
- **Health Indicator:** Other: Elder Care
- **Sex:** All
- **Age Group:** Adult-Elder
- **Ethnic Group:** All
- **Language:** English

### Goals

**Statewide Priority:** Chronic Disease Management in Disadvantage Populations

Goal Description	Goal Status
Reduce hospitalizations and emergency department visits for nonfatal injuries by reducing the fear of falling and increasing activity levels among elder population (Healthy People 2020)	15 elders completed the program

## Partners

### Partner Name, Description Partner Web Address

Oriol Health Care http://www.oriolhealthcare.com/  
Clinton Senior Center http://clintonseniorcenter.org/  
Sterling Senior Center  
Baypath Elder Services www.Baypath.org

**Contact Information** Rosa I. Fernandez Manager, Community Benefits/Interpreter Services Clinton Hospital 201 Highland Street Clinton, MA 01510 Tel: (978) 368-3716 Fax: (978) 368-3763 ,  
rosa.fernandez@umassmemorial.org

**Detailed Description** [Download/View Attachment](#)(119.32 KB)  
File Name: INFOSESSION-Clinton2016.pdf

### "Mi Vida, Mi Salud" - My Health, My Life

**Brief Description or** Clinton Hospital offered a six weeks evidence base program to our Spanish speaking

**Objective** population who are managing chronic diseases such as diabetes and asthma. Workshop was facilitated by two trained certified and active leaders, one or both of whom are non-health professionals with a chronic disease themselves. Classes are highly participative, where mutual support and success build the participants' confidence in their ability to manage their health and maintain active and fulfilling lives.

**Program Type** Prevention

**Target Population**

- **Regions Served:** Clinton
- **Health Indicator:** All
- **Sex:** All
- **Age Group:** Adult-Elder
- **Ethnic Group:** Hispanic/Latino
- **Language:** Spanish

**Goals**

**Statewide Priority:** Chronic Disease Management in Disadvantage Populations

<b>Goal Description</b>	<b>Goal Status</b>
Support Spanish speaking community members in managing their Chronic diseases and leading healthy lives.	15 Spanish speaking individuals who have a diagnosis that impacts their physical or emotional health completed the program

**Partners**

<b>Partner Name, Description</b>	<b>Partner Web Address</b>
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Heywood Hospital	www.heywood.org
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Elder Services of Worcester Area, Inc.	https://eswa.org/
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Executive Office of Elder Affairs	www.mass.gov/elder
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Clinton Adult Learning Center	http://www.clinton.k12.ma.us/apps/pages/index.jsp?uREC_ID=74684&type=d
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MetroWest Regional CDSME	www.Baypath.org
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**Contact Information** Ena Alarcon Clinton Hospital 201 Highland Street, Clinton, MA 978-368-3908, Ena.alarcon@umassmemorial.org

**Detailed Description** [Download/View Attachment](#)(316.29 KB)  
File Name: UMass Memorial Clinton - Tomando - Flyer 6 15.docx

**Health Insurance/Food Security enrollment program**

**Brief Description or Objective** Massachusetts has made health insurance mandatory in the state, nearly 4% remain uninsured. At Clinton hospital, the financial counsel department promotes and provides insurance enrollment and other entitlement related program assistance.

**Program Type** Health Coverage Subsidies or Enrollment

**Target Population**

- **Regions Served:** Berlin, Bolton, Clinton, Lancaster, Sterling

- **Health Indicator:** Access to Health Care, Other: Uninsured/Underinsured
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

## Goals

**Statewide Priority:** Supporting Healthcare Reform

### Goal Description

Create an environment that supports people's ability to make healthy eating and active living choices in their community.

### Goal Status

Increase participation of eligible North Central residents in federal nutrition programs and health insurance. Over 400 people enrolled in health insurance and 300 in supplemental nutrition program SNAP.

## Partners

### Partner Name, Description

Not Specified

### Partner Web Address

### Contact Information

Denise Connolly 119 Belmont St. Worcester Patient Financial Services 508-334-1801 ,  
Denise.connolly@umassmemorial.org

### Detailed Description

Not Specified

## Cooking Matters

### Brief Description or Objective

Clinton Hospital partners with Strength organization to deliver Cooking Matters. Cooking Matters provide families with hands-on education as they shop for groceries, giving them skills to compare foods for cost and nutrition. Participants learn how to plan and budget for healthy, affordable, and delicious meals for their families. This collaborative program model makes Cooking Matters uniquely effective, efficient and sustainable among national nonprofit education programs. Cooking Matters equips families with the skills to shop smarter, use nutrition information to make healthier choices, and cook delicious, affordable meals.

### Program Type

Community Education

### Target Population

- **Regions Served:** Berlin, Bolton, Clinton, Lancaster, Sterling
- **Health Indicator:** Other: Diabetes, Other: Nutrition, Overweight and Obesity
- **Sex:** All
- **Age Group:** Adult, Adult-Young
- **Ethnic Group:** All
- **Language:** English , Spanish

## Goals

**Statewide Priority:** Promoting Wellness of Vulnerable Populations

### Goal Description

Create an environment that supports people's ability to make healthy eating and active living choices in their community.

### Goal Status

50 individual completed the program and reported learning how to cook healthier on a budget.

## Partners

### Partner Name, Description

WHEAT Community Connections

### Partner Web Address

<https://www.uwotc.org/WHEAT>

Cooking Matters

<http://www.cookingmatters.org/mass>

**Contact Information**

Rosa Fernandez 201 Highland Street 978-368-3716, [rosa.fernandez@umassmemorial.org](mailto:rosa.fernandez@umassmemorial.org)

**Detailed Description**

[Download/View Attachment](#)(156.15 KB)

File Name: Cooking Matters - flyer.docx

**Expenditures**

<b>Program Type</b>	<b>Estimated Total Expenditures for FY2016</b>	<b>Approved Program Budget for 2016</b>
<a href="#">Community Benefits Programs</a>	<a href="#">Direct Expenses</a> \$76,158 <a href="#">Associated Expenses</a> Not Specified <a href="#">Determination of Need Expenditures</a> Not Specified <a href="#">Employee Volunteerism</a> Not Specified <a href="#">Other Leveraged Resources</a> Not Specified	\$80,000  *Excluding expenditures that cannot be projected at the time of the report.
<a href="#">Net Charity Care</a>	<a href="#">HSN Assessment</a> \$240,601 <a href="#">HSN Denied Claims</a> \$79,727 <a href="#">Free/Discount Care</a> \$108,923 <a href="#">Total Net Charity Care</a> \$429,251	
<a href="#">Corporate Sponsorships</a>	Not Specified	
	<b>Total Expenditures</b> \$505,409	
<b>Total Patient Care-Related Expenses for FY2016</b>		\$26,623,337

**Comments:** Clinton Hospital continues to demonstrate consistently high ratings in patient satisfaction; our organization is centered on patient care. The hospital's commitment to improving and expanding the quality of care is evident through the continued financial support for community benefits activities, Interpreter Services, quality improvement projects, and resources provided to meet the needs of our community members.

**Optional Information**

<b>Expenditures</b>	<b>Amount</b>	
<a href="#">Community Service Programs</a>	<a href="#">Direct Expenses</a> Not Specified <a href="#">Associated Expenses</a> Not Specified <a href="#">Determination of Need Expenditures</a> Not Specified <a href="#">Employee Volunteerism</a> Not Specified <a href="#">Other Leveraged Resources</a> Not Specified	

<b>Total Community Service Programs</b>	Not Specified
<b>Bad Debt:</b>	Not Specified    Not Specified
<b>IRS 990:</b>	\$76,158 2016