

Carney Hospital - FY2017

Community Benefits Mission Statement

Carney hospital is committed to collaborating with community partners to improve the health status of community residents by addressing the root causes of health disparities and educating community members around prevention and self care, particularly the chronic diseases such as diabetes

Target Populations

Name of Target Population	Basis for Selection
The hospital serves a diverse population which includes caucasian, african american, latino, vietnamese, haitian, and several other ethnicities. Our service area consists of many with diabetes and amany other chronic diseases including COPD, heart disease, mental illness, obesity and substance abuse. We treat many seniors, immigrants, and those with substance abuse and mental illness.	Community Health Needs Assessment

Publication of Target Populations

Marketing Collateral, Website

Hospital/HMO Web Page Publicizing Target Pop.

<http://steward.org/Community-Health/Carney-Hospital/Carney-Hospital-Community-Health>

Key Accomplishments of Reporting Year

Working with local schools, civic associations, churches, and community groups, Carney Hospital participated in many local health fairs, events and community meetings, providing consumer health education (e.g., healthy eating , bone and joint information).

The hospital's Emergency Department patient navigation program has continued to grow in capacity and increase access to care and insurance within the Dorchester and the neighboring communities. As of December 2017, the hospital's Community Enrollment Specialists and Nurse Navigator have connected over 1000 people with health insurance. The program also assisted approximately 310 Emergency Department patients who did not have a primary care physician. Patients were assisted with finding a Primary Care Provider and scheduling their first appointment.

We continued to offer Diabetes Education Programs in the community and the hospital. The hospital again offered the Farmers Market Voucher program to it's high risk patient's. In addition to making vouchers for healthy foods and produce available to diabetes patients, Carney Hospital partnered with Harvard Street Health Center and Manet Community Health Center to provide vouchers to low-income families in the hospital's service area.

In 2017, we began a new collaboration with Total Care home care provider to ensure our patient's as well as many of our community partners patient's receive the services they need to remain self-sufficient and independent in their homes.

Plans for Next Reporting Year

Carney Hospital has begun to prepare for it's 2018 health needs Assessment report.

Based upon this report, we are confident that our goals and program initiatives will focus on obesity and obesity related chronic disease, substance abuse, mental health, addressing health disparities and improving health outcomes for vulnerable residents.

The Carney Satellite Emergency Facility in Quincy will continue to file its community benefits activities in accordance with the Attorney General's guidelines

Community Benefits Process

Select Community Benefits Process

Community Benefits Leadership/Team

Joseph Burnieika, Consultant for Harbor Health Services.

James Carmody, Board of Trustees, Carney Hospital.

Barbara Couzens, Manager of Community Relations and Patient Advocacy.

Jan Gottler, Kit Clark Senior Services

Nancy Mahon, Bay Cove Community Services

Cochiese Pearson, Community Representative

Walter Ramos, President Carney Hospital.

Adalberto Teixeira, Boston Center for Youth and Families.

Kerry Whelan, Vice President of Government Relations and Community Benefits.

Glory Wideman-Hughes, The Boston Home

Kym Williams, Blue Hills Community Health Alliance-CHNA 20

Community Benefits Team Meetings

Quarterly

Community Partners

Dorchester YMCA

Neponset Health Center

Harvard Street Community Health Center

Quincy Asian Resources

Prostrate Health Education Network

Boston Police Department. B3 and C11

Laboratory Charter School

Elder Service Plan

Catholic Charities

Bay Cove Human Services

Greater Boston Sickle Cell Association

Community Health Needs Assessment

Date Last Assessment Completed and Current Status

Not Specified

Consultants/Other Organizations

Not Specified

Data Sources

Not Specified

Select Community Benefits Programs**Diabetes Education Program****Brief Description or Objective** Outreach to community through free blood glucose screenings, education and support groups to promote Diabetes education and awareness.**Program Type** Community Education**Target Population**

- **Regions Served:** Boston, Milton, Quincy
- **Health Indicator:** Other: Diabetes
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals**Statewide Priority:** Chronic Disease Management in Disadvantage Populations**Goal Description** Not Specified
Goal Status**Partners****Partner Name, Description** Not Specified
Partner Web Address**Contact Information** Barbara Couzens Manager of Community Relations and Patient, Advocacy Community Health (617) 506-2197 , barbara.couzens@steward.org**Detailed Description** Not Specified**Senior Suppers****Brief Description or Objective** Carney Hospital invites adults age 60 and older for quarterly senior suppers. On average, over 60 seniors attend each event. Each senior receives a well-balanced meal and a lecture on an elder health-related topic.**Program Type** Prevention**Target Population**

- **Regions Served:** Boston-Greater
- **Health Indicator:** Other: Education/Learning Issues
- **Sex:** All
- **Age Group:** Adult-Elder
- **Ethnic Group:** All
- **Language:** All

Goals**Statewide Priority:** Promoting Wellness of Vulnerable Populations**Goal Description** Not Specified
Goal Status

Not Specified

Partners

Partner Name, Description	Partner Web Address
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Various Healthcare Providers
as Speakers

Contact Information	Barbara Couzens Manager of Community Relations and Patient, Advocacy Community Health (617) 506-2197, barbara.couzens@steward.org
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Detailed Description	Not Specified
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Support Groups, Classes and Donated Space

Brief Description or Objective	The Dorchester community has a high incidence of substance abuse, obesity and cancer diagnoses. We offer free community space for Alcohol Anonymous, Men's prostate cancer group, National Alliance of Mental Illness(NAMI),Peer Support Group for Mental Health, Al-Anonymous, Overeaters Anonymous, and various support groups. We have hosted over 500 meetings during the past year.
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Program Type	Support Group
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Target Population	<ul style="list-style-type: none">• Regions Served: Boston-Greater• Health Indicator: All• Sex: All• Age Group: All• Ethnic Group: All• Language: All
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Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
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Breast Cancer Support Group

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Dorchester Park Assn.

Catholic Charities

Lower Mills Merchants Assn.

American Heart Assn. Training

Laboure College

NAACP

Contact Information	Barbara Couzens Manager of Community Relations and Patient, Advocacy Community Health (617) 506-2197, barbara.couzens@steward.org
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Detailed Description	Not Specified
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Promoting Cardiovascular Health

Brief Description or Objective	Educational programs for CPR certification and other advanced trainings are offered to healthcare providers and the community. We support education and awareness efforts of community partners such as the American Heart Association.
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Program Type	Health Professional/Staff Training
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Target Population	<ul style="list-style-type: none">• Regions Served: Boston-Greater• Health Indicator: Other: Cardiac Disease• Sex: All• Age Group: Adult
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- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
Not Specified	

Contact Information	Barbara Couzens Manager of Community Relations and Patient, Advocacy Community Health (617) 506-2197, barbara.couzens@steward.org
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Detailed Description	Not Specified
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Healthy Beverage Program

Brief Description or Objective	Promoting the importance of drinking water and reducing the intake of sugar sweetened beverages.
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Program Type	Prevention
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Target Population	<ul style="list-style-type: none"> • Regions Served: Boston, Milton, Quincy • Health Indicator: Other: Diabetes, Overweight and Obesity • Sex: All • Age Group: All • Ethnic Group: All • Language: All
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Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations, Reducing Health Disparity

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
Sodexo	www.sodexousa.com

Contact Information	Barbara Couzens Manager of Community Relations and Patient, Advocacy Community Health (617) 506-2197, barbara.couzens@steward.org
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Detailed Description	Not Specified
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Community Health Advocate Program

Brief Description or Objective	Carney Hospital's Nurse Case Manager, Community Enrollment Specialists and ED staff assist community members in insurance enrollment, finding a primary care physician, and finding appropriate community resources.
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Program Type	Health Coverage Subsidies or Enrollment, Outreach to Underserved
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Target Population	<ul style="list-style-type: none"> • Regions Served: Boston, Milton • Health Indicator: Access to Health Care • Sex: All • Age Group: All • Ethnic Group: All • Language: All
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Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Health Disparity

Goal Description	Goal Status
Not Specified	
Partners	
Partner Name, Description	Partner Web Address
Not Specified	
Contact Information	Barbara Couzens Manager of Community Relations and Patient, Advocacy Community Health (617) 506-2197, barbara.couzens@steward.org
Detailed Description	Not Specified

Farmers' Market Voucher Program

Brief Description or Objective	In 2017, Carney continued to provide diabetic ,high risk patients and community partners with vouchers to buy fruits and vegetables at local Farmer's Markets. The program was also expanded in partnership with a local YMCA and Manet Community Health Center, allowing Carney Hospital to identify low-income families and provide vouchers that allowed families to purchase healthy produce. Families from Harvard Street Neighborhood Health Center and Manet Community Health Center were also provided with vouchers.
Program Type	Community Education,Prevention
Target Population	<ul style="list-style-type: none"> • Regions Served: Boston-Dorchester, Boston-Hyde Park, Boston-Mattapan, Boston-Roxbury • Health Indicator: Other: Diabetes • Sex: All • Age Group: Adult • Ethnic Group: All • Language: All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Not Specified	
Partners	
Partner Name, Description	Partner Web Address
Manet Community Health Center	
Contact Information	Barbara Couzens Manager of Community Relations and Patient, Advocacy Community Health (617) 506-2197, barbara.couzens@steward.org
Detailed Description	Not Specified

Expenditures

Program Type	Estimated Total Expenditures for FY2017	Approved Program Budget for 2017
Community Benefits Programs	Direct Expenses \$369,422 Associated Expenses Not Specified Determination of Need Expenditures Not Specified Employee Volunteerism \$16,848	\$00 *Excluding expenditures that cannot be projected at the time of the report.

	<u>Other Leveraged Resources</u>	Not Specified	
<u>Net Charity Care</u>	<u>HSN Assessment</u>	\$204,550	
	<u>HSN Denied Claims</u>	\$1,847,202	
	<u>Free/Discount Care</u>	\$875,836	
	<u>Total Net Charity Care</u>	\$2,927,588	
<u>Corporate Sponsorships</u>		\$39,729	
	Total Expenditures	\$3,353,587	
Total Patient Care-Related Expenses for FY2017			\$144,533,397
Comments: None			

Optional Information

Expenditures	Amount	
<u>Community Service Programs</u>	<u>Direct Expenses</u>	Not Specified
	<u>Associated Expenses</u>	Not Specified
	<u>Determination of Need Expenditures</u>	Not Specified
	<u>Employee Volunteerism</u>	Not Specified
	<u>Other Leveraged Resources</u>	Not Specified
Total Community Service Programs		Not Specified
Bad Debt:	Not Specified	Not Specified
IRS 990:	Not Specified	