

Holy Family Hospital & Medical Center - FY2017

Community Benefits Mission Statement

Specifically, Holy Family Hospital is committed to:

1. Improving the overall health status of people in our community
2. Providing accessible, high quality care and services to all those in our community, regardless of their ability to pay
3. Working in collaboration with staff, providers and community representatives to improve the area's health status
4. Identifying and prioritizing unmet needs and selecting those that can most effectively be addressed with available resources
5. Contributing to the well-being of our community through outreach efforts including, but not limited to, reducing barriers to accessing health care, preventative health education, screening, and wellness programs
6. Regularly evaluating our community benefits program

Overall Community Benefits strategic objectives are:

1. Reducing the incidence of specific health problems through education, prevention, support programs, and advocacy, specifically to:

**Continue to address substance abuse

**Continue to address mental health

**Increase cancer education and support

**Increase awareness and understanding of chronic diseases

**Continue The Family Safety Project and support programs and activities addressing domestic violence

**Continued community outreach, such as health fairs, talks and demonstrations and talks, with an emphasis on areas of interest noted in the community health needs

**Offer local emergency preparedness and trauma prevention.

2. Increase access to care for the uninsured and underinsured:

**Act as a critical link to connect people to the state health insurance programs

**Provide a connection for our community primary care and prenatal care providers

**Increase cultural competence among providers.

Target Populations

Name of Target Population	Basis for Selection
Victims and loved ones of substance use disorder	2015-2016 Holy Family Hospital Community Health Needs Assessment data
Those suffering from mental health issues and their loved ones	2015-2016 Holy Family Hospital Community Health Needs Assessment data
Those in need of Cancer Education, Awareness and Early Detection on Breast, Prostate, Lung, Colorectal, and Oral cancers	2015-2016 Holy Family Hospital Community Health Needs Assessment data
Those suffering from chronic disease and their loved ones	2015-2016 Holy Family Hospital Community Health Needs Assessment data
Recipients of state and federal health insurance who need to understand re-enrollment and health insurance benefits and assistance with co-pays and deductibles	2015-2016 Holy Family Hospital Community Health Needs Assessment data
Victims of domestic and sexual violence/abuse, and perpetrators of such actions, as well as law enforcement, the courts, schools, social service providers, other health care providers	National, regional and local data; U.S. Dept. of Justice-designated area in need of such services
Elderly citizens and those without cars, especially families, who are in need of or lack understanding of available transportation services	2015-2016 Holy Family Hospital Community Health Needs Assessment data
Abuse of elder citizens through neglect	2015-2016 Holy Family Hospital Community Health Needs Assessment data
Information and Cultural Inclusion of the Spanish community through a Spanish speakers bureau	2015-2016 Holy Family Hospital Community Health Needs Assessment data
Community Outreach Projects for underserved populations, such as health fairs, seminars, and talks including important stroke information in English and	2015-2016 Holy Family Hospital

Publication of Target Populations

Marketing Collateral, Website, Other- Hospital social media outlets including a Facebook page and a Maternity Dept. Facebook page

Hospital/HMO Web Page Publicizing Target Pop.

<http://www.steward.org/Community-Health/Holy-Family-Hospital/Holy-Family-Hospital-Community-Health>

Key Accomplishments of Reporting Year

Holy Family Hospital employees dedicated 2682 hours in community benefits and community service work in 2017.

COMMUNITY BENEFITS

[+ stands for event with Spanish speakers and/or materials available in Spanish]

PRIORITY 1: SUBSTANCE USE DISORDER INFORMATION AND SUPPORT

- 1/18/18 StandUp Salem Substance Abuse Coalition Strategic Prevention Framework Training, Mary Fisk Elementary School, Salem, NH, 12 participants.
- 5/20/17 1st Annual Jericho Walk, Granite United Church in Haverhill, awareness – walk for hope and healing, about 500 participants
- 8/17/17 Haverhill Overdose Prevention and Education (H.O.P.E.) “If Only” movie presentation and panel discussion, vendor exhibition; Haverhill High School, approx., 100 attendees
- 9/12/17 “The Opioid Epidemic : Policy and Practice” Professional Development Series, Elks Lodge, Lawrence, 60 participants, +
- 9/15/17 HFH 7th Annual Adult Behavioral Conference: “The Effects of Addiction from Birth to Adulthood”, Northern Essex Community College, Haverhill, 196 attendees
- 9/23/17 MVPASAP 4th Annual Community Forum “To Be Aware is to Be Alive”, (‘In Plain View’ teen bedroom set up, Narcan Training, vendors, The Improbable Players-troupe of actors in recovery, ‘If Only” James Wahlberg movie presentation; Lawrence Vocational and Technical School, Andover, 250 attendees, stroke info provided
- 9/27/17 Spectrum Health Systems Resource Fair in honor of Recovery Month, Spectrum facility, Haverhill, approx. 300 attendees, approx. 50 spoke with HFH clinicians or took info
- 9/28/17 Merrimack Valley Chamber of Commerce luncheon on substance abuse, Brick House Restaurant, Methuen, 20 attendees
- Week of 10/23/17 – Red Ribbon Week, StandUp Salem Substance use Disorder Education. HFH purchased 55 large red bows with streamers that were placed in Salem NH town buildings, elementary schools, telephone poles on Main Street, and local businesses, HFH purchased red tulip bulbs to augment those bulbs provided by NH Drug Free Partnership for planting at Salem elementary schools.

PRIORITY 2: MENTAL HEALTH INFORMATION AND SUPPORT

- 4/13/17 CHNA 11 (City of Lawrence Mayor’s Health task Force- Behavioral Health Working Group), English Mental Health Forum; Focus on mental health care and support, HFH Methuen Auditorium, 35 attendees, +, stroke info provided
- 4/27/17 CHNA 12 (Lower Merrimack Valley and Seacoast Health Partnership) English Mental Health Forum, HFH Haverhill Auditorium, 30 attendees
- 11/9/17 Northeast Regional Behavioral and Senior Service Partnership-discussion on behavioral health issues affecting seniors and resources, HFH Methuen.
- 11/14/17 5th Annual Mayor’s Health Task Force Behavioral Health Working Group Spanish Mental Health Forum: “Building Community Resilience Around Trauma and Community Violence”, Lawrence Senior Center, 125 attendees, +
- Support Group every Thursday NAMI (National Alliance on Mental Health) Support Group, HFH-Haverhill.

PRIORITY 3: CANCER EDUCATION, AWARENESS AND EARLY DETECTION ON BREAST, PROSTATE, LUNG, COLORECTAL, and ORAL CANCERS

- 3/16/17 Look good... Feel Better: Cancer Education, Awareness, and Early Detection, HFH Methuen Auditorium, 3 participants screened, +
- 4/20/17 Free Head and Neck Screenings, HFH Methuen, 8 individuals screened, +
- 5/17/17 Free Skin Screenings, HFH Methuen, 43 screened
- 5/20/17 Relay for Life, Methuen High School, Handed out sunscreen, several hundred people
- 6/9/17 Relay for Life, Northern Essex Community College, handed out sunscreen, several hundred people
- 6/20/17 Breast Cancer Awareness Day, Rogers Spring Hill Garden Center, Haverhill, 30 participants
- 10/3/17 Women’s Health Night: “What’s the Fuss about Genetics” 2 part presentation, HFH Methuen Auditorium, 50 attendees
- 11/2/17 Low Dose CT Lung Screening lecture – 2 part series HFH Methuen Auditorium 30 people

- Month of March: +Colon Cancer Awareness Month (posters, flyers, social media), HFH Methuen-Haverhill campus-cafeteria and halls, hundreds of people in cafeteria, halls and social media
- Cancer Support Group: 1st/3rd Wed. of the month, HFH-Methuen.

PRIORITY 4: CHRONIC DISEASES (Asthma, Diabetes, and Obesity)

- 1/19/17, 1/24/17, 1/26/17- Nutrition and Wellness lectures, Methuen Adult Learning Center, 20 participants, stroke info provided
- 2/3/17, 2/10/17, 2/17/17, 2/24/17 - Wear Red Day-Celebrating healthy heart through nutrition and food entrees in cafeterias with recipes, HFH Methuen and Haverhill Cafeterias, several hundred employees and visitors, +, stroke info provided
- 3/28/17 Diabetes Alert Day: healthy meal recipes, HFH Diabetes Care Staff assisted with self-assessment quiz for type 2 diabetes, HFH Methuen and Haverhill, several hundred employees and visitors in cafeterias participated, +
- 4/29/17 Mt. Washington Alliance Health Fair, HFH offered non-fasting blood glucose screening, BMI, Blood Pressure, and information on insurance and enrollment, Silver Hill Horace Mann Charter School, Haverhill, approx. 200 attendees, 29 individuals participated in screening, +, stroke info provided
- 5/6/17 Fiesta de Salud, Lawrence Senior Center; Annual family health fair, HFH offered respiratory table with test and information on respiratory care, asthma, etc., and nutrition table with smoothies and recipes; approx. 1000 participants in fair, 300 at nutrition booth, 100 at respiratory table with 47 asthma tests, +, stroke info provided
- 6/16/17 Andover Senior Fair, Punchard Senior Center, Andover, approx. 400 participants
- 8/26/17 Greater Haverhill Chamber of Commerce Healthy Living Expo; HFH Haverhill parking lot: HFH offered free blood pressure screening, foot analysis, nutritional tips and recipes; event provided education and programming for chronic diseases, mental health, substance use, and cancer awareness and early detection; approx.. 1000 attendees, +, stroke info provided
- 9/7/17 Eating Well on a budget, Methuen Senior Center, 40 participants, stroke info provided
- 9/9/17 Andover Town Day: Non-fasting blood glucose tests, @ 2000 people, 300 at HFH both, 82 tested for BG, +
- 9/19/17 “Good Eating: Indian Food”, healthy cooking class using lentils, featuring owner and cooking instructor Shilpi Ranjan, HFH Methuen Auditorium, 21 participants, stroke info provided
- 10/8/17 31st Annual Bobby Bell Road Race, Northern Essex Community college, approx. 500 runners, HFH entry runner first place in her age category
- 11/7/17 Meet the Expert: Neil Ravin – Topic: Diabetes, 25 attendees
- 11/9/17 “Eating on a Budget”, Nevins Manor, Methuen, 6 people, stroke info provided
- 6/27/17 to 9/16/17: +HFH-Methuen Farmers Market Voucher Program, 60 patients/123 residents. 8067 vouchers were disseminated. 77% of the vouchers were redeemed. Holy Family Hospital accounted for 19% of the Steward Mass. Farmers Market Voucher program. Voucher redemption results for 2017 are:
 --35% at Holy Family Hospital Farmers Market
 --22% at Haverhill Farmers Market
 --6% at Andover Farmers Market
 --12% at various other farmers markets
 --18% at Lawrence Wednesday Farmers Market
 --7% at Lawrence Saturday Farmers Market
 (--1% margin of error)

**July 14-Oct. 27 (Fridays): HFH-Methuen Farmers Market, 254 Broadway, Rte. 28, corner of Broadway and Gleason Streets, Methuen, number of customers increased almost 4 fold from 1590 in 2016 to 6293 in 2017. Sales in 2017 were \$49,846, again with almost a 4 fold increase. The average sale decreased slightly in 2017 to \$7.92 compared with 2016’s \$8.40. Coupon and SNAP redemption rates increased by approximately one third.

- Throughout 2017: Methuen Community Center Project-goal to create a community center to promote wellness and improve outcomes in chronic disease management and mental health care and support, meetings at Methuen High School, HFH Methuen and Haverhill, and Chicago, 6-12 meeting participants on average
- Month of March: National Nutrition Month: “Put Your Best Fork Forward” campaign that offered nutrition information/recipes on each campus (alternating weeks), HFH-Methuen and Haverhill cafeterias, hundreds of people, +

PRIORITY 5: HEALTH INSURANCE AND UNDERSTANDING BENEFITS

- 3/25/17 Early Head Start Fair, HFH focus on health insurance education and enrollment, Northern Essex Community college, Lawrence, 20 people, +
- 3/16/18 Greater Lawrence Community Action Council 5th Annual Community Resource Fair, Campagnone Park, Lawrence, approx. 800 participants, 300 at HFH table, and 85 inquiring about health insurance and in need of assistance, +, stroke info provided
- Throughout 2017: 887 individuals were assisted in obtaining health coverage by Community Enrollment Specialists

PRIORITY 6: DOMESTIC VIOLENCE PREVENTION AND VICTIM ADVOCACY RE CHILD AND ELDERLY NEGLECT

- 1/16/17 Emmaus House Resource Fair, HFH table with resource literature on domestic violence resources, 150 attendees, 90 at HFH table. +. stroke info provided

- 4/5/17 Michael B. Christiansen Center's Annual Children's Champions Breakfast, Methuen YMCA, Information of Domestic Violence, the Elderly and Child Neglect, approx. 100 participants
- 5/12/17 Intimate Partner Education Program Certification Training, The Family Safety Project
- 10/11/17 Domestic Violence Awareness presentation, YWCA Haverhill, 10 people, +
- 11/14/17 5th Annual Spanish Mental Health Forum: "Managing Community Violence", Lawrence Senior Center, 118 participants, +

PRIORITY 7: COMMUNITY OUTREACH

- 1/3/17 Meet the Expert: Spine Issues-What Ails Our Patients, HFH-Haverhill Auditorium, 37 participants
- 1/24/17 Methuen High School Vocational and Technical Fair, table with health career literature, 300 students, +
- 2/7/17 Meet the Expert: Patient Education on Heart Failure, HFH Methuen Auditorium, 42 participants, stroke info provided
- 2/8/17 Community Lecture: Common Spine Issues, Residence at Salem Woods, Salem NH, 16 attendees
- 2/15/17 Career Exploration Series, Central Catholic High School, Lawrence MA, 8 students
- 3/7/17 Senior Luncheon: Put Your Best Fork Forward, HFH Haverhill Auditorium, 50 participants
- 3/7/17 Meet the Expert: The Over-active Bladder, HFH Haverhill auditorium, 39 attendees
- 3/8/17 Joint Replacement Lecture, Residence at Salem Woods, Salem NH, 9 participants
- 3/8/17 Senior Supper: Patient Education for Congestive Heart Failure, HFH Methuen Auditorium, 35 participants
- 3/10/17 Robotics lecture and "first-hand" learning event with portable OR table, saw, bones, implant trays, instruments, knee models; HFH Methuen Auditorium, 40 Haverhill High School students and 28 Whittier Regional Technical High School students
- 3/27/17 Purple Day for Epilepsy: message to all employees (approx. 1000), HFH Haverhill and Methuen
- 3/28/17 "Outpatient Joint Replacements: Home the Same Day" lecture, HFH Methuen Auditorium, 8 participants
- 3/30/17 Women's Health Month: "Urinary Incontinence – Common Causes, Risk Factors, and Solutions" Lecture, Senior Center, Andover, 33 attendees
- 4/4/17 Meet the Expert: New Treatment for BPH, HFH Methuen Auditorium, 24 attendees
- 4/5/17 Merrimack Valley Chamber of Commerce Business and Health Expo, Michael's Function Room, Haverhill, 100 participants, stroke info provided
- 4/9/17 "Urinary Incontinence" Lecture, Residence at Salem woods, Salem NH, 8 attendees
- 4/11/17 "Sleep Apnea: Surgical Risks and Complications", Residence at Salem Woods, Salem NH, 13 attendees
- 4/12/17 Salem Chamber of Commerce Health Fair, Essex Orthopedics, Salem NH; 27 vendors, 100 attendees
- 4/13/17 "Hand Pain: Carpal Tunnel & Osteoarthritis" Lecture, Senior Center, Andover, 31 attendees
- 4/20/17 "Joint Replacements and Robotics" Lecture, Senior Center, Andover, 29 attendees
- 4/27/17 "Pain Management: General & Back" Lecture, Senior Center, Andover, 36 attendees
- 5/2/17 Meet the Expert: "Shoulder Replacement 2017" Lecture, HFH Methuen Auditorium, 41 attendees
- 5/4/17 "Shoulder Pain" Lecture, Senior Center, Andover, 21 attendees
- 5/8/17, 5/9-17 Student Summer Internship Interviews, Lawrence High School, 10 students
- 5/17/17 "Suffering from Knee or Hip Pain" Lecture, HFH Methuen Auditorium, 23 attendees
- 6/6/17 Senior Luncheon "Hypertension", HFH Haverhill auditorium, 50 participants
- 6/6/17 Meet the Expert: "Pulmonary Fibrosis" Lecture, HFH Methuen Auditorium, 26 attendees
- 6/14/17 Senior Supper: "Shoulder Replacement", HFH Methuen Auditorium, 35 participants
- 8/1/17 Meet the Expert: "Chronic Obstructive Pulmonary Disease-Overview, Diagnosis and Treatment", HFH Methuen Auditorium, 40 attendees
- 8/18/17 3rd Annual Veteran's Benefit Fair, Lawrence Senior Center, HFH donated snacks and water, 40 attendees, +
- 9/5/17 HFH Senior Luncheon: "Back Pain and Lumbar Stenosis", HFH Haverhill Auditorium, 49 attendees
- 9/13/17 Merrimack Valley Chamber of Commerce Fall Business and Health Expo, Andover Country Club, approx. 300 attendees, +
- 9/13/17 Senior Supper "Overall Health Maintenance" lecture, 35 participants
- 9/19/17 "Dementia: A Walk in Their Shoes" Lecture, The Residence at Salem Woods, 8 attendees
- 9/20/17 "Suffering Back Pain" Lecture, HFH Methuen Auditorium, 43 attendees
- 9/21/17 Lazarus House Soup Kitchen, Lazarus House, Lawrence, 30 people, +
- 10/3/17 Women's Health Night, HFH Methuen Auditorium, 53 attendees
- 10/10/17 "Balance and Fall Prevention" Lecture, The Residence at Salem Woods NH, 3 attendees
- 10/11/17 Colleges, Career & Community Service Fair, Methuen High School, 1000 students, 10 visited HFH table, +, stroke info provided
- 10/19/17 Lazarus House Soup Kitchen, Lazarus House, Lawrence, 30 attendees, +
- 11/7/17 Meet the Expert: "Anterior Approach to Hip Replacement", HFH Methuen Auditorium, 25 participants
- 11/14/17 "101 Types of Arthritis" Lecture, The Residence at Salem Woods, NH, 10 people
- 11/16/17 Lazarus House Soup Kitchen, Lazarus House, Lawrence, 30 people, +
- 12/5/17 Senior Luncheon "Kidney Stones", HFH Haverhill Auditorium, 46 participants
- 12/5/17 Meet the Expert: "Back Pain and Lumbar Stenosis", HFH Methuen Auditorium, 27 attendees
- 12/7/17 Senior Supper: "Lumbar Stenosis". HFH Methuen Auditorium. 30 people

- 12/21/17 Lazarus House Soup Kitchen, Lazarus House, Lawrence MA, 30 people
- Oct. 2017-Dec. 2017: Methuen Back Pack Drive for Timony Elementary School, HFH staff donate foods from predetermined list for weekend back packs sent home with families with food insecurity.
- Throughout 2017: American Red Cross Blood Drive (Methuen campus-Jan. 14, Feb. 11, March 11, April 8, May 13, June 10, July 8, Aug. 12, Aug. 26, Sept. 9, Oct. 14, Nov. 11, Dec. 10; Haverhill campus-Sept. 16, Nov. 5), 432 units of blood collected
- Throughout 2017: HFH Methuen and Haverhill campuses' Reduction-Repurpose-Recycle program yielded 3774 lbs. from environmental waste, by donation
- Throughout 2017: Spiritual Care Department oversees daily Catholic Mass at HFH Methuen and Bi-monthly memorial Mass at HFH Methuen, December Memorial service for Children at HFH Methuen, and December holiday memorial commemoration and service for adults at HFH Methuen. Daily Eucharistic ministers for patients on both campuses, and work with clergy of all denominations to minister to our patients. Clinical pastoral Education program, which draws students from the US and abroad, graduated 23 interns in 2017.
- Throughout 2017: Numerous Preceptorship Programs in both HFH Methuen and HFH Haverhill for students in nursing, medical assisting, paramedic training, surgical technician training, medical technology lab and lab science, phlebotomy. 43 students precepted by HFH staff. 276 students in nursing programs had clinical experiences with their clinical nursing instructors from respective institutions.
- Throughout 2017: HFH has a robust American Heart Association CPR program. As a Training Center, HFH supports 25 employees who maintain instructor certification and 25 community instructors. Training Center Coordinator supports community instructors who provide programming to law enforcement, restaurants, business, schools locally. Classes held at HFH Methuen or HFH Haverhill are offered on space available basis to non-HFH employees, in addition to community based programming. In 2017 223 BLS classes were held, 26 Heartsaver, and 2 Friends and Family.

Support Groups

- Every Saturday evening: AA Support Group, HFH-Haverhill
- Every Sunday evening: AA Support Group, HFH-Haverhill
- Every Saturday evening: AA Support Group, HFH-Methuen
- Every Monday afternoon: Bereavement Support Group, HFH-Haverhill
- Every 3rd Thursday evening: Caregiver Support, stroke information, HFH-Haverhill
- Every Wednesday: Narcotics Anonymous for Men, HFH-Haverhill
- Every 1st and 3rd Wednesday evening: Cancer Support Group, HFH Methuen
- Through-out the year: Childbirth Education Classes HFH-Methuen

Active Committee Memberships

- City of Lawrence Mayor's Health Task Force (CHNA 11) Executive Committee, Behavioral Health Working Group, Healthy Active Living Working Group, Men's and Women's Health Working Group, Mammography Working Group
- The Lower Merrimack Valley and Seacoast Health Partnership (CHNA 12) Executive Committee and Co-Chair, Transportation Committee
- Greater Haverhill Chamber of Commerce Health Committee
- Greater Salem Chamber of Commerce Health Committee
- Diabetes Today Coalition of Greater Lawrence
- Haverhill Public Schools Wellness Advisory Committee
- Methuen Adult Learning Education Center Advisory Committee
- Merrimack Valley Prevention and Substance Abuse Project (M.V.P.A.S.A.P.)
- StandUp Salem (NH) Substance Abuse Coalition Steering Committee
- Haverhill Overdose Education Program (H.O.P.E.)

Plans for Next Reporting Year Holy Family Hospital will continue to utilize its 2015-2016 Holy Family Hospital Community Health Needs Assessment for programming through 2018. Ever mindful of changing needs, the hospital will continue its work with community partners, community/hospital leaders, and the community benefits advisory committees to ensure that programming addresses pressing community health issues.

Community health needs assessment will occur in fiscal year 2018 which will steer the course of the next three year community programming.

Plans for Next Reporting Year

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Community Benefits Process

Select Community Benefits Process

Community Benefits Leadership/Team

Community Benefits Advisory Committee-Holy Family Hospital-Methuen campus

1. Craig Jesiolowski, President and CEO
2. Wil Carpenter, Vice President, Sales and Service, Merrimack Valley Chamber of Commerce, CBAC co-chair
3. Patty Comeau, RN, School Nurse Coordinator, Methuen Public Schools
4. Kimberly Flowers, Elder Services of the Merrimack Valley
5. Corinne LaCharite, Executive Director, Methuen Senior Activities Center, CBAC co-chair
6. Vilma Martinez-Dominguez, Coordinator, City of Lawrence Mayor's Health Task Force/CHNA 11 and Director of Social Justice Initiatives, YWCA of Greater Lawrence
7. Lt. Kevin Mahoney, Community Liaison, Methuen Police Department
8. Anne Whalen, Executive Director, Methuen YMCA

Community Benefits Advisory Committee-Holy Family Hospital-Haverhill campus

1. Craig Jesiolowski, President and CEO
2. Carmenza Bruff, Community Health Educator, Dana-Farber Cancer Institute Center for Community-Based Research
3. Mary Connolly, RN, Haverhill Council on Aging
4. Anne-Marie D'Angelo Florent, MSPA, Member Education Representative, Executive Office of Health and Human Services, MassHealth Operations
5. Tracy Fuller, Executive Director, Haverhill YMCA
6. Betsy Goodrich, Senior Transportation Planner, Merrimack Valley Planning Commission
7. Kalister Green-Byrd, Board of Trustees, Holy Family Hospital
8. Reverend Robert Murray, Pastor, St. James Church and St. John the Baptist Church, Haverhill
9. Renée McGuire, Site Director, YWCA Haverhill
10. Dean Mace, Minister, Somebody Cares New England
11. Mary O'Neill, Regional Outreach Director, Serenity at Summit New England, Haverhill
12. Megan Shea, Community Volunteer
13. Katherine Vozeolas, BSN RN NCSN, Supervisor of Nursing and School Health Services, Haverhill Public Schools
14. Marlene Yeo, Director, Somebody Cares New England
15. Paula Welch, RN, Somebody Cares New England

Community Benefits Hospital Leadership Team (CBHLT)

Holy Family Hospital Methuen-Haverhill

1. Craig Jesiolowski, President and CEO
2. Michael Comelius, Director of Respiratory Services
3. Beth Cronin, Outpatient Dietician, Diabetes Care Program
4. Andrew Desrosiers, Director, Neurology/Orthopedics Service Lines, Steward Health Care
5. Cheryl Edwards, RN, Director, Nursing Operations
6. Melissa Kelly MS, RD, LDN, Clinical Nutrition Manager, Sodexo Healthcare
7. Jean MacDougall-Tattan, Director of Physician Relations & Services
8. Anthony Slabacheski, Program Director, Oncology Dept., William Lane Cancer Center
9. Karen Kennedy, Director, Mission and Community Partnerships
10. Anthony Stankiewicz, Esq., Holy Family Hospital Trustee, Chief Advancement Officer and Chief of Staff, Codman Square Health Center, Dorchester, MA, and Holy Family Hospital Board of Directors Appointee to Community Benefits

Community Benefits Team Meetings

Community Benefits Team Meetings

Holy Family Hospital Community Benefits Advisory Committee-Methuen campus, 70 East St., Methuen:

8:30 am-9:30 am

Thurs., Jan. 19, 2017 – Caf  Conf Room

Thurs. May 11, 2017 – Caf  Conf Room

Thurs. Aug. 10, 2017 – Caf  Conf Room

Thurs. Nov. 16, 2017 – Caf  Conf Room

Holy Family Hospital Community Benefits Advisory Committee-Haverhill campus, 140 Lincoln Ave. Haverhill:

12:00-1:00 pm

Fri. Jan. 27, 2017 - Atrium Conference Room

Fri. May 12, 2017 - Atrium Conference Room

Fri. Aug. 18, 2017 - Atrium Conference Room

Fri. Nov. 17, 2017 - Atrium Conference Room

Community Benefits Hospital Leadership Team:

1:00 pm-2:00 pm

Thurs., Jan. 12, 2017-Haverhill campus Board Room

Thurs. May 4, 2017-Methuen campus Caf  Conference Room

Thurs. Aug. 3, 2017-Haverhill campus Atrium Conference Room

Fri. Nov. 19, 2017-Methuen campus Caf  Conference Room

Community Partners

Organizations with which Holy Family Hospital partnered in 2017 are:

- Alternative House
- Align Credit Union
- Andover Dermatology
- Andover Ear, Nose and Throat
- American Association of Blood Banks
- American Diabetes Association
- American Cancer Society
- American Heart Association
- American Red Cross
- American Training Resources and Career Resources
- Amesbury Council on Aging
- Andover/North Andover YMCA
- Blueskies Wellness, Inc.
- Bobby Bell 5-Mile Road Race & Joyce Moriarty Memorial Fitness Walk
- Boys & Girls Club of Greater Lawrence
- Boys & Girls Club of Greater Haverhill
- Boys and Girls Club of Greater Salem, NH
- CASA/Family Service, Inc.
- Catholic Charities North
- Central Catholic High School
- Churches
- Colden & Seymour Ear, Nose, Throat and Allergy
- Communities Together, Inc. (Board of Directors)
- Community Action, Inc.
- Community Caregivers/Derry, NH
- Curry College
- Derry, NH Council on Aging
- Diabetes Today Coalition
- District courts throughout Merrimack Valley
- Elder Services of Merrimack Valley
- Elevated Thought Foundation
- Emmaus, Inc.
- EMTS, Inc.
- Endicott College
- Family Services of the Merrimack Valley, Inc.

- Federation of Massachusetts Farmers Markets
- Gloucester High Risk Domestic Violence Team
- Great Bay Community College
- Greater Haverhill Chamber of Commerce (Health Committee Member)
- Greater Lawrence Community Action Council
- Greater Lawrence Emergency Planning Meeting
- Greater Lawrence Family Health Center
- Greater Lowell High Risk Domestic Violence Team
- Greater Newburyport High Risk Domestic Violence Team
- Greater Salem, NH Chamber of Commerce (Health Committee Member)
- Groundwork Lawrence
- Groveland Youth Soccer
- Haverhill Adult Education Committee (committee member)
- Haverhill Community Violence Prevention Coalition
- Haverhill Council on Aging
- Haverhill Farmers Market
- Haverhill High School Boys Basketball Boosters
- Haverhill High School Football Boosters
- H.O.P.E. coalition (Haverhill Overdose, Prevention and Education, Committee Member)
- Haverhill Patrolmen's Association
- Haverhill Police Dept.
- Haverhill Relay for Life
- Hesser College
- Jeanne Geiger Crisis Center
- Kimi Nichols Center
- Laboure College
- Lahey Behavioral Health Center
- Law enforcement throughout Merrimack Valley
- Lawrence Boys and Girls Club
- Lawrence Farmers Market
- Lawrence General Hospital
- Lawrence Mayor's Health Task Force (CHNA 11, Executive Committee Member)
- * Behavioral Health Working Group
- * Healthy Active Living Working Group
- * Men's and Women's Health Working Group
- * Mammography Services Working Group
- Lawrence-Methuen Community Coalition
- Lawrence Schools
- Lawrence Council on Aging
- Lazarus House
- Lower Merrimack Valley and Seacoast Health Partnership (CHNA 12, Chair, Transportation Committee chair)
- Mary Immaculate Health Care Services
- MSPCC
- Mass. College of Pharmacy School of Nursing
- Mass. Decontamination Unit
- Mass. Dept. of Children and Families
- Mass. Dept. of Public Health-Northeast Regional Health Office
- MassHealth
- Medical Professions Institute: LPN Program
- Merrimac Council on Aging
- Merrimac Police Association
- Merrimac Senior Center
- Merrimack Valley Chamber of Commerce
- Merrimack Valley Hospice
- Merrimack Valley Human Resources Association
- Merrimack Valley Jewish Foundation
- Merrimack Valley Oncology Nursing Society Merrimack Valley Planning Commission
- Merrimack Valley Red Cross
- Merrimack Valley Prevention and Substance Abuse Project (planning committee member)
- Merrimack Valley Regional Planning Commission
- Merrimack Valley Project

- Merrimack Valley YMCA
- Merrimack Valley VNA
- Methuen Adult Learning Center (advisory committee member)
- Methuen-Arlington Neighborhood, Inc.
- Methuen Board of Health
- Methuen City Hall
- Methuen Economic and Community Development Dept.
- Methuen Council on Aging
- Methuen Family Health Center
- Methuen Firefighters Local 1691 I.A.F.F.
- Methuen High School
- Methuen Housing Authority
- Methuen Police Dept.
- Methuen Police Patrolmen's Association
- Methuen Pop Warner League
- Methuen Relay for Life
- Methuen Retired and Senior Volunteer Program
- Methuen Schools
- Methuen Senior Activities Center
- Methuen Village Assisted Living
- Methuen YMCA
- Middlesex Community College
- Middlesex County District Attorney's Office
- Nevins Family Services
- Nevins Library
- New England EMS Institute, Manchester, NH
- North Andover Merchants Association
- Northeast EMS, Inc.
- Northeastern University-Burlington, Boston
- Northern Essex Community College
- Northern Essex Community College (NECC) Foundation
- Northern Essex Community College Intern Program
- Northeast Nephrology and Internal Medicine
- Northeast Tobacco Free Community Partnership
- North Shore Community College
- Notre Dame Cristo Rey High School
- Patriot Ambulance, Inc.
- Pentucket Athletic Association
- Pentucket Youth Soccer Association
- Retired and Senior Volunteer Program
- Regis College Periop Program
- Rivier College
- Sacred Hearts School, Haverhill, MA
- Salem, NH Council on Aging
- Salem, NH EMT
- Salem State University, Salem, MA
- St. Alfio Society/Feast of the Three Saints
- St. Anselm College
- St. James Church, Haverhill
- St. John the Baptist Church, Haverhill
- St. Joseph's College of Maine School of Nursing
- St. Joseph's of Nashua School of Nursing
- Saint Joseph Regional Catholic School, Salem, NH
- Serenity at Summit
- Social service agencies throughout Merrimack Valley
- Somebody Cares New England, Inc.
- Stand Up! Salem substance abuse coalition (Steering Committee Member)
- Supportive Care Domestic Violence Program
- Trauma Prevention Program
- The Arc of Greater Haverhill-Newburyport
- The Festival of Trees. Methuen

- The Psychological Center
- UNICO Merrimack Valley Foundation
- University of Massachusetts-Boston
- University of Massachusetts Lowell Dept of Community Health and Sustainability
- University of Massachusetts Lowell Medical Technology Program
- University of Massachusetts-Nursing
- University of New Hampshire School of Nursing
- U.S. Dept. of Justice
- U.S. Wellness, Inc.
- Valley Works Career Center
- Women In Transition
- YMCA of the North Shore (Haverhill)
- YWCA of Greater Lawrence
- YWCA of Haverhill
- YWCA Women's Health Program (Lawrence)

Community Health Needs Assessment

Date Last Assessment Completed and Current Status

The data from the 2015-2016 Holy Family Hospital Community Health Needs Assessment was used as the basis of community benefits programming from FY 2016 through FY 2018. Additionally, The Lower Merrimack Valley and Seacoast Health Partnership's (CHNA 12) 2015 community health needs assessment information is considered in creating programming for the hospital's greater-Haverhill service territory.

Community health needs assessment will occur in fiscal year 2018 which will steer the course of the next three year community programming.

Consultants/Other Organizations

Population health data made available by community partners, such as Trinity EMT, StandUp Salem substance abuse coalition, and social service agencies are factored into community benefits programming.

Data Sources

CHNA

Select Community Benefits Programs

The Family Safety Project

Brief Description or Objective	Six component, pro-active intervention program to provide safety for victims of domestic violence through community collaboration, training, education, prevention, outreach, and perpetrator intervention.
Program Type	Direct Services
Target Population	<ul style="list-style-type: none"> • Regions Served: Other-Merrimack Valley • Health Indicator: Other: Safety • Sex: All • Age Group: All • Ethnic Group: All • Language: English

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description**Goal Status**

Not Specified

Partners**Partner**

Name, Description	Partner Web Address
U.S. Dept. of Justice	http://www.justice.gov
Mass. Dept. of Children and Families	http://www.mass.gov/eohhs/gov/departments/dcf
Alternative House	http://www.alternative-house.org
Supportive Care, Inc.	http://www.supportivecare.com
Jeanne Geiger Crisis Center	http://jeannegeigercrisiscenter.org
Middlesex County District Attorney's Office	http://middlesexda.com
Northern Essex Community College	http://www.necc.mass.edu
Haverhill High School	http://www.haverhill-ps.org
CASA/Family Service, Inc.	http://www.familyserviceinc.com/CASA/CASA.html
Women In Transition	http://www.mass.gov/essexsheriff/facilities/wit.html
Northeast Behavioral Health Services	http://www.cabhealth.org/contact.html
MSPCC	http://www.mspcc.org
Catholic Charities North	http://ccab.org/north
Immaculate Conception Church, Lowell	http://iclowell.org
Law Enforcement throughout Merrimack Valley	
Social service agencies throughout Merrimack Valley	
District courts	

DISTRICT COURTS

throughout
Merrimack
Valley

City of
Lawrence
Mayor's
Health Task
Force (CHNA
11)

Lawrence [http://www.cityoflawrence.com/council-on-Senior Center aging.aspx](http://www.cityoflawrence.com/council-on-Senior-Center-aging.aspx)

Contact Information Michele Penta, The Family Safety Project, 360 Merrimack St., Lawrence, MA 01843, 978-989-0607 ext. 12,

Detailed Description Not Specified

Chronic Disease Management and Care

Brief Description or Objective A number of efforts serve to educate the public on the risks of diabetes, obesity, and asthma to reverse the growth of these diseases and the incidence of heart disease and stroke. Staff from the Diabetes Care Program conduct free screenings, participate in community events, and offer free lectures and presentations to the public. Combined with this is programming around Overweight and Obesity. This program is aimed at educating people about healthy weight loss and maintaining healthy weight, including good nutrition, exercise, preventing chronic diseases, and how to deal with weight issues. (Please see sections on Farmers Markets and Steward Farmers Market Voucher program.)

Program Type Community Education

Target Population

- **Regions Served:** Other-Merrimack Valley
- **Health Indicator:** Other: Diabetes
- **Sex:** All
- **Age Group:** Adult
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations

Goal Description **Goal Status**

Not Specified

Partners

Partner

Name, Description **Partner Web Address**

Merrimack Valley YMCA <http://www.mvymca.org>

City of Lawrence Mayor's Health Task Force <http://www.cityoflawrence.com/health-department.aspx>

Methuen Senior Activity Center <http://www.ci.methuen.ma.us/Documents/Senior/Senior.htm>

American Diabetes Association <http://www.diabetes.org>

ASSOC.

Methuen-
Arlington
Neighborhood
Inc. <http://methuenarlington.com>

Methuen
Public
Schools <http://www.methuen.k12.ma.us>

Salem, NH
Senior Center <http://townofsalemnh.com>

Lawrence
Senior Center <http://www.cityoflawrence.com/council-on-aging.aspx>

Lawrence
Diabetes
Today
Coalition <http://www.diabetescoalitionma.org>

Methuen
YMCA <http://methuen.mvymca.org>

YWCA of
Greater
Lawrence <http://www.ywcalawrence.org>

Methuen
Village
Assisted
Living <http://www.seniorlivingresidences.com/methuen-village-at-riverwalk-park-overview/>

City of
Lawrence
Mayor's
Health Task
Force (CHNA
11) <http://www.cityoflawrence.com/community-development.aspx>

Groundwork
Lawrence <http://www.groundworklawrence.org/>

Federation of
Massachusetts
Farmers
Markets <http://www.massfarmersmarkets.org/>

Merrimack
Valley
Chamber of
Commerce <http://www.merrimackvalleychamber.com/>

Greater
Lawrence
Community
Action
Council, Inc. <http://www.glcac.org/>

U.S. Wellness,
Inc. <http://uswellness.com>

Haverhill
YMCA <http://www.northshoreymca.org/locations/plaistow/schedules/>

Lower
Merrimack
Valley and
Seacoast
Partnership <http://www.healthpartnership.net/>

Federation of
Mass. Farmers <https://www.massfarmersmarkets.org/>

Markets

Haverhill Farmers Market <http://teamhaverhill.org/projects/community/haverhill-farmers-market/>

Greater Haverhill Chamber of Commerce <http://haverhillchamber.com/>

Bobby Bell 5-Mile Road Race and Joyce Moriarty Fitness Walk

Boys and Girls Club of Lawrence <http://www.lawrencebgc.com/>

Andover High School <http://www.aps1.net/index.aspx?nid=302>

City of Methuen <http://www.cityofmethuen.net/>

Contact Information Holy Family Hospital Methuen-Haverhill, Diabetes Care Program, Beth Cronin, Coordinator Diabetes Care Program, 70 East St., Methuen, MA 01844, Phone: 978-687-0156 ext. 2161; and Mary Fabris, Clinical Nutritional Manager Holy Family Hospital-Haverhill, 140 Lincoln Ave., Haverhill, MA 01830, 978-521-8517, beth.cronin@steward.org; mary.fabris@steward.org

Detailed Description Not Specified

Cancer Education, Awareness and Detection

Brief Description or Objective The William L. Lane Cancer Center offers annual free cancer screenings for prostate, head and neck, and skin cancer; and free breast exams. The Center is committed to early detection, prevention and education. The Center also participates in numerous educational events and activities throughout the year.

Program Type Community Education

Target Population

- **Regions Served:** Other-Merrimack Valley
- **Health Indicator:** Other: Cancer, Other: Cancer - Breast, Other: Cancer - Cervical, Other: Cancer - Colo-rectal, Other: Cancer - Lung, Other: Cancer - Multiple Myeloma, Other: Cancer - Ovarian, Other: Cancer - Prostate, Other: Cancer - Skin
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
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Planet MassCONNECT	http://planetmassconnect.com
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YWCA of Greater Lawrence <http://ywcalawrence.org>

Andover Ears, Nose and Throat <http://www.andoverent.com>

Andover Dermatology <http://andoverdermatology.com>

Colden & Seymour Ear, Nose, Throat and Allergy <http://coldenseymourent.com>

American Cancer Society <http://www.cancer.org>

Methuen Pop Warner League <http://www.methuenpopwarner.com>

Methuen Senior Activity Center <http://www.ci.methuen.ma.us>

Greater Salem NH Chamber of Commerce <http://gschamber.com>

Senior Health Fair Committee Derry, NH <http://seniorhealthfairnh.com>

Methuen Relay for Life <http://www.cancer.org/myacs/newengland/areahighlights/relays-in-massachusetts>

Andover Town Day <http://andoverday.com/>

Groundwork Lawrence <http://www.groundworklawrence.org/>

U.S. Wellness, Inc. <http://uswellness.com>

Lawrence Senior Center <http://www.cityoflawrence.com/council-on-aging.aspx>

City of Lawrence Mayor's Health Task Force (CHNA 11) <http://www.cityoflawrence.com/community-development.aspx>

Salem NH Senior Center <http://townofsaalem.org/departments/senior-services.html>

Haverhill Relay for Life http://main.acsevents.org/site/TR/RelayForLife/RFLCY16NE?pg=entry&fr_id=75655

Methuen Relay for Life http://www.eagletribune.com/news/merrimack_valley/methuen-stands-up-to-cancer-at-relay-for-life/article_4b99d7d3-de1a-51c1-b8e4-2df84f1b9c06.html

Merrimack Valley <http://merrimackvalleychamber.com/>

Chamber of
Commerce

Contact Information Holy Family Hospital, William L. Lane Cancer Management Center, Anthony Slabacheski, Program Director, 70 East St., Methuen, MA 01844; 978-687-0156 ext. 2054, anthony.slabacheski@steward.org

Detailed Description Not Specified

Health Insurance Enrollment

Brief Description or Objective A Community Health Advocate (CHA) program acts as a bridge between the hospital, a primary care doctor, and community services. The CHA program not only helps patients obtain insurance coverage, but assists them in finding a primary care physician for immediate follow-up after a hospital visit and obtaining regular, preventative care. CHAs also link patients to other essential community programs for personal and social support. CHAs work one-on-one with patients to help them understand insurance coverage and community offerings in their own language.

Program Type Health Coverage Subsidies or Enrollment

Target Population

- **Regions Served:** Other-Merrimack Valley
- **Health Indicator:** Access to Health Care
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
Mass Health	https://www.mahealthconnector.org
Greater Lawrence Family Health Center	http://glfhc.org
City of Lawrence Mayor's Health Task Force	http://www.cityoflawrence.com
Wetherbee Grammar School, Lawrence	http://www.lawrence.k12.ma.us/wetherbee1
City of Lawrence Mayor's Health Task Force (CHNA 11)	http://www.cityoflawrence.com/community-development.aspx
Emmaus House	http://emmausinc.org/
Universal/Unitarian Church Drop-in Center	http://www.uuhaverhill.org/node/4184
Nevins Memorial Library, Methuen	http://www.nevinslibrary.org/
Haverhill	http://www.transitionalhousing.org/ci/ma-haverhill

Transitional House

YMCA Haverhill <http://www.northshoreymca.org/locations/haverhill/>

Contact Information Holy Family Hospital, Katherine S. Vozeolas, Director of Mission and Community Partnerships, 70 East St., Methuen, MA 01844, 978-687-0151 ext. 2700 (office); 978-659-6053 (fax), katherine.vozeolas@steward.org

Detailed Description Not Specified

Behavioral/Mental Health Navigation

Brief Description or Objective The program offers talks and resource to residents and community mental health professionals dealing with people who must cope with mental health issues of a loved one or themselves.

Program Type Community Education

Target Population

- **Regions Served:** Other-Merrimack Valley
- **Health Indicator:** Mental Health
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations

Goal Description **Goal Status**

Not Specified

Partners

Partner

Name, Description **Partner Web Address**

Lahey Behavioral Health Services <http://www.nebhealth.org>

City of Lawrence Mayor's Health Task Force (CHNA 11) <http://www.cityoflawrence.com/community-development.aspx>

Greater Lawrence Family Health Center <http://glfhc.org>

Somebody Cares New England <http://www.somebodycaresne.org>

Northeast Independent Living <http://www.nilp.org/>

Mass. Dept. of Public Health <http://www.mass.gov/eohhs/gov/departments/dph/>

Mass. Dept. of Mental Health <http://www.mass.gov/eohhs/gov/departments/dmh/>

The Samaritans of Merrimack Valley

www.stop-suicide.org

Lawrence General Hospital

<http://lawrencegeneral.org/>

Lower Merrimack Valley and Seacoast Health Partnership (CHNA 12)

<http://www.healthpartnership.net/>

Contact Information

Holy Family Hospital, Katherine S. Vozeolas, Director of Mission and Community Partnerships, 70 East St., Methuen, MA 01844, 978-687-0151 ext. 2007 (office), 978-659-6053 (fax), katherine.vozeolas@steward.org

Detailed Description

Not Specified

Meet the Expert

Brief Description or Objective

Holy Family Hospital offers Meet the Expert educational seminars on both the Methuen and Haverhill campuses. These lectures are free and open to the public. This is a physician-driven program and on average attracts on average anywhere from 30-70 people per session. Programs meeting the criteria for Continuing Education in Nursing in Massachusetts pursuant to 244 CMR 5.04, the Board of Registration in Nursing Rules and Regulation seminars, offer a 1.0 contact hour for nursing free of charge.

Program Type

Community Education

Target Population

- **Regions Served:** Other-Merrimack Valley
- **Health Indicator:** All
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** English

Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations

Goal Description

Not Specified

Goal Status

Partners

Partner Name, Description

Not Specified

Partner Web Address

Contact Information

Holy Family Hospital, Jean MacDougall-Tattan, Physician Relations & Marketing Manager, 140 Lincoln Ave., Haverhill, MA 01830, 978-420-1168, jean.macdougall-tattan@steward.org

Detailed Description

Not Specified

Senior Luncheons and Senior Suppers

Brief Description or Objective

Holy Family Hospital hosts quarterly dining-and-education events (i.e. senior lunches at Holy Family Hospital-Haverhill and senior suppers at Holy Family Hospital-Methuen) for adults ages 60 and over.

Program Type

Community Education

- Target Population**
- **Regions Served:** Other-Merrimack Valley
 - **Health Indicator:** Other: Elder Care
 - **Sex:** All
 - **Age Group:** Adult-Elder
 - **Ethnic Group:** All
 - **Language:** English

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description **Goal Status**
 Not Specified

Partners

Partner Name, Description **Partner Web Address**
 Not Specified

Contact Information For Holy Family Hospital-Methuen campus, contact Katherine S. Vozeolas, Director of Mission and Community Partnership, 70 East St., Methuen, MA 01844, 978-687-0151 ext. 2007; for Holy Family Hospital-Haverhill campus, contact Jean MacDougall-Tattan, Physician Relations & Marketing Manager, 140 Lincoln Ave., Haverhill, MA 01830, 978-420-1168;, katherine.vozeolas@steward.org; jean.macdougall-tattan@steward.org

Detailed Description Not Specified

Access 21 Haverhill High School (Haverhill) and Student Internship Program (Methuen)

Brief Description or Objective Holy Family Hospital-Haverhill welcomes students from Haverhill High School to experience work-based learning. Through this structured learning experience that is based in one of the hospital's departments, students gain job skills, confidence, and working knowledge of a hospital.

Program Type Mentorship/Career Training/Internship

- Target Population**
- **Regions Served:** Other-Merrimack Valley
 - **Health Indicator:** Other: Education/Learning Issues
 - **Sex:** All
 - **Age Group:** Child-Teen
 - **Ethnic Group:** All
 - **Language:** English

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description **Goal Status**
 Not Specified

Partners

Partner Name, Description **Partner Web Address**
 Haverhill High School <http://hhs.haverhill-ps.org>

Contact Information Holy Family Hospital-Methuen campus, Melanie Spearman, 70 East Street, Methuen, MA 01844, 978-687-0151 ext. 2136. , Melanie.Spearman@steward.org

Detailed Description Not Specified

Blood Drives

Brief Description or Objective A blood drive is held every second Saturday of the month at Holy Family Hospital-Methuen. Two are held at Holy Family Hospital-Haverhill.

Program Type Direct Services

- Target Population**
- **Regions Served:** Other-Merrimack Valley

- **Health Indicator:** Other: First Aid/ACLS/CPR
- **Sex:** All
- **Age Group:** Adult
- **Ethnic Group:** All
- **Language:** English

Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
American Red Cross	http://www.redcross.org

Contact Information Holy Family Hospital-Methuen and Haverhill, Susan A. Sullivan, MT(ASCP)SBB,CQA(ASQ), Blood Bank/ Tissue Management/ Lab Support 978-687-0156 x2585, susan.sullivan@steward.org

Detailed Description Not Specified

Community Service

Brief Description or Objective Programs, lectures, and collection drives that are aimed at helping the community understand new medical technologies, the origins and prevention for common diseases and ailments, and to help employees give back services and other resources for those less fortunate.

Program Type Community Education

Target Population

- **Regions Served:** Other-Merrimack Valley
- **Health Indicator:** All
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
The Pregnancy Center	http://www.pccnortheast.org/
The Boys & Girls Club of Greater Salem	https://salembgc.org/
The Boys & Girls Club of Haverhill	http://haverhillbgc.org/
Emmaus House	http://emmausinc.org/
Lazarus House	https://lazarushouse.org/
Home Health	http://www.homehealthfoundation.org

VNA

Blueskies Wellness <https://www.blueskieswellnessinc.org/wellness>

YMCA of Haverhill <https://www.northshoreymca.org/>

Rotary Club of Methuen <http://methuenrotary.org/>

St. Alfio Society <http://www.threesaintsinc.org/>

Methuen Arlington Neighborhood, Inc. <http://methuenarlington.com/>

Methuen Festival of Trees <https://methuenfestivaloftrees.com/>

Bobby Bell 5K Road Race <https://www.facebook.com/Bobby-Bell-5-Mile-Road-Race-Walk-324078951009816/>

Amesbury Friends of the Council of Aging <http://www.amesburyma.gov/senior-community-center/pages/friends-of-the-council-on-aging>

Merrimac Senior Center http://seniorcenter.us/sc/merrimac_senior_center_merrimac_ma

Greater Haverhill Chamber of Commerce <http://haverhillchamber.com/>

UNICO Merrimack Valley Foundation <http://unicomerrimackvalley.org/>

Lawrence Boys and Girls Club, Inc. <http://www.lawrencebgc.com/>

Elder Services of the Merrimack Valley, Inc. http://www.homehealthfoundation.org/?utm_source=Redirects&utm_medium=merrimackvalleyhospice.org&utm_campaign=301_redirects

The Psychological Center <http://www.psychologicalcenter.com/>

Merrimack Valley Project, Inc. http://merrimackvalleyproject.org/home/mvp_leaders

The Arc of Greater Haverhill-Newburyport <http://www.thearcofghn.org/>

NECC Foundation, Inc. <http://www.necc.mass.edu/alumnifriends/giving/necc-foundation/>

Greater Salem Chamber of Commerce <http://www.gschamber.com/>

Family <http://www.fsmv.org/>

Services of the
Merrimack
Valley, Inc.

YMCA of Greater
Lawrence <http://ywcalawrence.org/>

Friends of the
Nevins Library <http://www.nevinslibrary.org/friendsofnevins.html>

Pentucket Youth Soccer
Association <http://pentucketyouthsoccer.org/?org=pentucketyouthsoccer.org>

Greater Lawrence
Community
Action
Council, Inc. <https://www.glcac.org/>

Boys and Girls
Club of
Lawrence <http://www.lawrencebgc.com>

Groundwork
Lawrence <http://www.groundworklawrence.org/>

Merrimack Valley
Chamber of
Commerce <http://www.merrimackvalleychamber.com/>

Contact Information Katherine S. Vozeolas, Director of Mission and Community Partnerships Holy Family Hospital-
Methuen-Haverhill 70 East St. Methuen, MA 01844 978-687-0151 ext. 2007,
katherine.vozeolas@steward.org

Detailed Description Not Specified

Clinical Pastoral Education Program

Brief Description or Objective The Clinical Pastoral Education Program trains highly skilled, qualified individuals to administer spiritual care to the sick either in a hospice, hospital, at-home setting, or another setting where an ill individual desires spiritual attention. The program, which is credentialed by The Association for Clinical Pastoral Education, Inc., hosts students throughout the year and offers a multi-level program with individual certifications. The program has a CPE director and utilizes a community advisory board.

Program Type Community Education

Target Population

- **Regions Served:** All Massachusetts
- **Health Indicator:** All
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** English

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
Not Specified	

Contact Information Rev. Edward Frost Director of Spiritual Care and Clinical Pastoral Education Holy Family

Hospital 70 East St. Methuen, MA 01844 978-687-0151, ext.2564, edward.frost@steward.org

Detailed Description Not Specified

Local Farmers Markets

Brief Description or Objective Holy Family Hospital hosts a Friday Farmers Market in Methuen from 10:00am-3:00pm from July through October. In addition, the hospital sponsored the Saturday Lawrence farmers market.

Program Type Prevention

Target Population

- **Regions Served:** Other-Merrimack Valley
- **Health Indicator:** Other: Nutrition
- **Sex:** All
- **Age Group:** Adult
- **Ethnic Group:** All
- **Language:** English

Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
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Groundwork Lawrence	http://www.groundworklawrence.org/
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Haverhill Farmers Market	http://teamhaverhill.org/projects/community/haverhill-farmers-market/
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Contact Information Katherine S. Vozeolas, Director of Mission and Community Partnerships, Holy Family Hospital-Methuen- Haverhill, c/o 70 East St. Methuen, MA 01844, 978-687-0151 ext. 2007 (office), 978-659-6053 (fax) , katherine.vozeolas@steward.org

Detailed Description Not Specified

Steward Farmers Market Vouchers

Brief Description or Objective Beginning in 2013, Holy Family Hospital has made a significant commitment to helping patients who are under a physician's or clinician's care for cancer, diabetes, obesity, and cardiac disease to eat fresh, nutritious and local produce as part of their care.

Program Type Prevention

Target Population

- **Regions Served:** Other-Merrimack Valley
- **Health Indicator:** Other: Nutrition
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** English

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description

Massachusetts Federation of Farmers

Partner Web Address<https://www.massfarmersmarkets.org/>**Contact Information**Katherine S. Vozeolas Director of Mission and Community Partnerships, Holy Family Hospital-Methuen-Haverhill, c/o 70 East St. Methuen, MA 01844, 978-687-0151 ext. 2007 (office), 978-659-6053 (fax) , katherine.vozeolas@steward.org**Detailed Description**

Not Specified

Expenditures

Program Type	Estimated Total Expenditures for FY2017	Approved Program Budget for 2017
Community Benefits Programs	Direct Expenses \$817,092 Associated Expenses \$62,400 Determination of Need Expenditures \$0 Employee Volunteerism \$468,873 Other Leveraged Resources \$664,052	\$215,911 *Excluding expenditures that cannot be projected at the time of the report.
Net Charity Care	HSN Assessment \$787,104 HSN Denied Claims \$1,311,836 Free/Discount Care \$906,567 Total Net Charity Care \$3,005,507	
Corporate Sponsorships	\$49,726	
	Total Expenditures \$5,067,650	
Total Patient Care-Related Expenses for FY2017		\$223,163,229
Comments: With the expansion of the Medicaid program, the amount of charity care needed has decreased.		

Optional Information

Expenditures	Amount
Community Service Programs	Direct Expenses \$354,189 Associated Expenses Not Specified Determination of Need Expenditures Not Specified Employee Volunteerism \$9,865 Other Leveraged Resources Not Specified

Total Community Service Programs	\$364,054
Bad Debt:	Not Specified Not Specified
IRS 990:	Not Specified