

Lawrence General Hospital - FY2017

Community Benefits Mission Statement

Lawrence General Hospital is a private, not-for-profit hospital providing quality medical care and related services to the people of the Greater Lawrence community.

Our physicians and caregivers offer treatment to all patients, regardless of their race, ethnicity, national origin, gender, religion, age, marital status, sexual orientation, gender identity, socioeconomic status, veteran status, disability, and other characteristics that make our patients and employees unique.

Every member of our clinical team works to assure the level of care the Hospital provides, supporting community education and research to improve the health of the citizens of the Merrimack Valley. To the extent that they enable us to enhance our ability to deliver on our mission and expand our range of services, we work closely and collaboratively with other healthcare institutions.

Target Populations

Name of Target Population	Basis for Selection
Residents of primary service area	Primary obligation
Hispanic community	Underserved, low income, new immigrants

Publication of Target Populations

Marketing Collateral, Website

Hospital/HMO Web Page Publicizing Target Pop.

www.lawrencegeneral.org; www.mycarefamily.org

Key Accomplishments of Reporting Year

Lawrence General Hospital currently implements and supports numerous programs and services in the community to address the health needs of Merrimack Valley residents, and particularly individuals who are medically underserved. From support groups to cancer screenings to health education materials, Lawrence General partners with numerous community organizations and agencies to focus on primary and secondary prevention in the community. No other hospital in the immediate region matches the depth and breadth of Lawrence General Hospital's commitment to these important activities.

Our Community Health Needs Assessment filed in 2016 identified three major areas of concern, in need of further focus and support: Behavioral Health, chronic disease management and education, and barriers to accessing high quality healthcare.

Behavioral health: (Initiatives to increase access, better integrate, and provide specific and improved protocols to address substance use and behavioral health issues both in and out of the hospital)

~Lawrence General continues to add primary care sites in the region, increasing access to mental health care.

~We have developed specific protocols to address the inpatient care and pain relief of patients with substance use disorder, in partnership with Greater Lawrence Family Health Center staff, and have an ongoing Substance Use Disorder Task Force to address these and other issues specific to this patient population.

~Our Neonatal Abstinence Syndrome program is providing specialized care to the parents and babies experiencing the challenges of NAS, and have shown significantly improved outcomes for these families.

~We continue to identify socially complex patients with SUD and other behavioral needs for more intensive management post-discharge

~Participated in North Andover's community substance abuse awareness event

Chronic disease management: (increased access to education and support on options for weight management--a leading cause of chronic illness--culturally sensitive and equitable care for chronic illness, prevention strategies that begin with our own employees, and early identification and management of chronic illness.)

~We provide free public education sessions on obesity treatment options, including surgery, and have expanded our bariatric surgery program, offering bilingual providers

~We continue to provide employee-driven wellness programming for our 1800 employees

~We participate in community health events in many communities, focusing on wellness information, disease prevention and management

~Palliative Care nurse addresses chronic disease management

Access to Care: (enhanced access to local primary and specialty care, better coordination of services across the continuum.)

~Multispecialty center opened and growing in

Andover, to include primary services, women's health, rehabilitation, and surgical specialties closer to home.

~Increased primary care locations in the region

~Increased capacity for intensive care services, preventing unnecessary transfers to Boston

~Ongoing development of new specialty services available locally

Other Accomplishments:

~Opened region's newest Surgical Center, featuring new hybrid technology not available elsewhere in the region, increasing capacity for procedures and enhancing access by surgeons and their patients to new technology without the need to travel.

~Achieved Leapfrog Safety Grade A

~Launched My Care Family, MassHealth ACO in collaboration with Greater Lawrence Family Health Center and Neighborhood Health Plans.

Plans for Next Reporting Year

~Continued participation on the Mayor's Health Task Force, a multi-sector collaborative of area institutions and organizations focusing on health. Through monthly sub-committee meetings, LGH works with other local organizations to identify services that can be provided in the community to address specific health care needs.

~LGH will continue to work with its integrated physician-hospital organization (PHO) with over 340 physician members. This includes ongoing efforts to streamline and coordinate data-driven process change to improve care transitions, quality outcomes, and total medical expense.

~Our Financial Assistance Program, continues to assist those most in need cover medical costs, using a Cost Estimator for patients to help determine what their costs would be for routine/acute care services. LGH provides medical care for all people regardless of ability to pay, and our patient financial counselors help patients apply for coverage through various financial assistance programs.

~In the spring of 2018, Lawrence General launched a project to convert/modernize its Electronic Health Record to a fully integrated system that will provide one single record for each patient. This

improvement will support care efficiency, seamless delivery, and coordination across care sites. The new platform will go live in the spring of 2019.

Community Benefits Process

Select Community Benefits Process

Community Benefits Leadership/Team

Jill McDonald Halsey
Frank Hennesey
Robin Hynds

Community Benefits Team Meetings

Not Specified

Community Partners

Greater Lawrence Family Health Center
Elder Care
Home Health and Hospice

Community Health Needs Assessment

Date Last Assessment Completed and Current Status

Filed 9/2016, will begin preparation for next CHNA in fall of 2018

Consultants/Other Organizations

Health Research in Action

Data Sources

Community Focus Groups, Hospital, Consumer Group, Interviews, MassCHIP, Public Health Personnel, Surveys

Select Community Benefits Programs

Car Seat Checks

Brief Description or Objective

Help prevent accident related injuries by educating parents and families on safe driving practices, including seat-belt usage and proper installation of child car seats. Parents and/or Family member were able to identify: 1. Unsafe traveling practices 2. Demonstrate proper installation of their child's car seat. 3. Adults involved stated they will wear a seatbelt knowing children learn by example.

Program Type

Community Education, Prevention

Target Population

- **Regions Served:** Andover, Haverhill, Lawrence, Methuen
- **Health Indicator:** Injury and Violence, Other: Parenting Skills, Other: Public Safety, Other: Safety - Auto/Passenger
- **Sex:** All
- **Age Group:** All

- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description **Goal Status**

Reduce MV related traumatic injuries in both children and adults through education

Partners

Partner Name, Description **Partner Web Address**

Not Specified

Contact Information Beth Pahigian, Trauma Nurse Coordinator, Lawrence General Hospital, 978-683-4000, info@lawrencegeneral.org

Detailed Description Not Specified

Childhood Trauma prevention program

Brief Description or Objective Educate children and families about trauma preventions, bike-riding safety, and sport safety including proper helmet fitting and wearing when playing certain sports.

Program Type Community Education,Prevention

Target Population

- **Regions Served:** Lawrence
- **Health Indicator:** Injury and Violence, Other: Parenting Skills, Other: Public Safety, Other: Safety, Other: Safety - Sports
- **Sex:** All
- **Age Group:** All, All Adults, All Children
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description **Goal Status**

Not Specified

Partners

Partner Name, Description **Partner Web Address**

Not Specified

Contact Information Deb Perry, Trauma Nurse Coordinator, Lawrence General Hospital, 978-683-4000, info@lawrencegeneral.org

Detailed Description Not Specified

Annual Bike Rodeo, Kiwanis Club of Greater Lawrence

Brief Description or Objective Educate families and children about bike and helmet usage safety.

Program Type Community Education,Community Health Needs Assessment,Outreach to Underserved,Prevention

Target Population

- **Regions Served:** Andover, Lawrence, Methuen, North Andover
- **Health Indicator:** Injury and Violence, Other: Parenting Skills, Other: Public Safety, Other: Safety
- **Sex:** All
- **Age Group:** Adult, Child-Preschool, Child-Preteen, Child-Primary School
- **Ethnic Group:** All

- **Language:** All

Goals

Statewide Priority: Not Specified

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
Kiwanis Club of Greater Lawrence	www.lawrencekiwanisclub.com/

Contact Information Colleen Coco, Assoc Dir, Devel Services and Special Events, info@lawrencegeneral.org

Detailed Description Not Specified

Andover Days Community Event

Brief Description or Objective Sponsorship of town wide annual celebration, with health and wellness materials, focused largely on breast health, cardiovascular health, and injury prevention in 2015.

Program Type Community Education,Prevention

Target Population

- **Regions Served:** Andover, North Andover
- **Health Indicator:** Injury and Violence, Other: Parenting Skills, Other: Public Safety, Other: Safety
- **Sex:** All
- **Age Group:** Adult, Adult-Young, All Children, Child-Preteen, Child-Primary School, Child-Teen, Child-Toddler
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
Not Specified	

Contact Information Jill McDonald Halsey, Lawrence General Hospital, 978-683-4000, info@lawrencegeneral.org

Detailed Description Not Specified

Fiesta de Salud Community Health Fair

Brief Description or Objective Educate families about health risks and provide information on wellness and health management.

Program Type Community Benefits Planning Process,Community Education,Community Health Needs Assessment,Outreach to Underserved,Prevention

Target Population

- **Regions Served:** Lawrence
- **Health Indicator:** Other: Diabetes, Other: Nutrition, Other: Vision , Overweight and Obesity, Physical Activity
- **Sex:** All
- **Age Group:** Adult, Adult-Elder, Adult-Young, All Adults, Child-Preteen, Child-Primary School, Child-Teen
- **Ethnic Group:** All, Hispanic/Latino
- **Language:** All , English , Spanish

Goals

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform

Goal Description **Goal Status**
Not Specified

Partners

Partner Name, Description **Partner Web Address**
Mayor's Health Task Force <http://lawrencemhtf.org/>

Contact Information Sharon Blackwell, MSN, RN-BC Lawrence General Hospital, 978-683-4000, info@lawrencegeneral.org

Detailed Description Not Specified

YMCA Community Partnership

Brief Description or Objective LGH partners with the Merrimack Valley YMCA which has 3 branches, to collaborate in health, education and physical activity initiatives for the youth in the community. Also provide free ed programs for Active Adult Living Center at the YMCA.

Program Type Community Benefits Planning Process,Community Education,Community Health Needs Assessment,Outreach to Underserved

Target Population

- **Regions Served:** Lawrence, Other-Merrimack Valley
- **Health Indicator:** Other: Diabetes, Other: Nutrition, Other: Vision , Overweight and Obesity, Physical Activity
- **Sex:** All
- **Age Group:** Adult, Adult-Elder, Adult-Young, All Adults, Child-Preteen, Child-Primary School, Child-Teen
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform

Goal Description **Goal Status**
Not Specified

Partners

Partner Name, Description **Partner Web Address**
Merrimack Valley YMCA <http://mvymca.org/>

Contact Information Jill McDonald Halsey, Lawrence General Hospital, 978-683-4000, info@lawrencegeneral.org

Detailed Description Not Specified

ARC Blood Drives

Brief Description or Objective Host and coordinate 6 employee blood drives for the American Red Cross. Collected 176 units of blood from 213 scheduled donors.

Program Type Community Benefits Planning Process,Community Education,Community Health Needs Assessment,Outreach to Underserved

Target Population

- **Regions Served:** Not Specified
- **Health Indicator:** All
- **Sex:** All
- **Age Group:** All Adults
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform

Goal Description **Goal Status**

Not Specified

Partners

Partner Name, Description **Partner Web Address**

American Red Cross <http://www.redcross.org/>

Contact Information Ali Scarry, Lawrence General Hospital, 978-683-4000, info@lawrencegeneral.org

Detailed Description Not Specified

Parenting Support Program

Brief Description or Objective Mama to Mama new mother support group meets monthly, led by a certified lactation specialist, helping new moms feel supported and empowered and providing a place for them to network and support one another

Program Type Community Education, Direct Services, Outreach to Underserved, Prevention, Support Group

Target Population

- **Regions Served:** Andover, Boxford, Dracut, Haverhill, Lawrence, Methuen, North Andover
- **Health Indicator:** Mental Health, Other: Child Care, Other: Family Planning, Other: Parenting Skills, Other: Pregnancy, Other: Safety - Home, Other: Stress Management
- **Sex:** Female
- **Age Group:** Adult, Adult-Young, Child-Infant, Child-Teen
- **Ethnic Group:** All
- **Language:** All , Spanish

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description **Goal Status**

Not Specified

Partners

Partner Name, Description **Partner Web Address**

Not Specified

Contact Information Jenny Tardie, Department Head, Maternity and Labor and Delivery, info@lawrencegeneral.org

Detailed Description Not Specified

High School Intern Program, College Intern Program, Shadow a Professional Program, Summer Junior Volunteer Program

Brief Description or Objective Student shadowing programs provide high school, GED students and college students first-hand experience in health care industry and promotes the benefits of continuing education and career opportunities in health care, building future workforce and the health care resources available to future generations.

Program Type Community Benefits Planning Process, Community Education, Health Professional/Staff Training, Mentorship/Career Training/Internship, School/Health Center Partnership

Target Population

- **Regions Served:** Andover, Haverhill, Lawrence, Methuen, North Andover, Tyngsborough
- **Health Indicator:** Other: Education/Leaming Issues
- **Sex:** All
- **Age Group:** Adult-Young, Child-Teen
- **Ethnic Group:** All
- **Language:** All

Goals**Statewide Priority:** Address Unmet Health Needs of the Uninsured, Reducing Health Disparity, Supporting Healthcare Reform**Goal Description** **Goal Status**

Not Specified

Partners**Partner Name, Description** **Partner Web Address**

Not Specified

Contact Information Brenda Leblanc, Volunteer Services Coordinator, Lawrence General Hospital, 978-683-4000 ,
info@lawrencegeneral.org**Detailed Description** Not Specified**Patient Family Advisory Council (PFAC)****Brief Description or Objective** Bi-Monthly meetings of Lawrence General's 25 member PFAC held to discuss LGH's efforts to improve patient care and delivery.**Program Type** Community Benefits Planning Process,Community Education,Community Health Needs Assessment**Target Population**

- **Regions Served:** Other-Merrimack Valley
- **Health Indicator:** All
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals**Statewide Priority:** Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform**Goal Description** **Goal Status**

Not Specified

Partners**Partner Name, Description** **Partner Web Address**

Not Specified

Contact Information Karen Moore, RN, Chief Nurse and Sr. VP of Clinical Operations, info@lawrencegeneral.org**Detailed Description** [Download/View Attachment](#)(31.23 KB)
File Name: PFAC ByLaws.doc**Educational Collaborative for Students with Disabilities****Brief Description or Objective** Educational Collaborative Program that provides students and kids with disabilities or special needs with shadowing and internship opportunities at LGH.**Program Type** Community Benefits Planning Process,Community Education,Community Health Needs Assessment,Mentorship/Career Training/Internship,School/Health Center Partnership**Target Population**

- **Regions Served:** County-Essex, Haverhill, Lawrence, Methuen, North Andover, Other-Merrimack Valley, Tewksbury
- **Health Indicator:** Mental Health
- **Sex:** All
- **Age Group:** Adult-Young, Child-Teen
- **Ethnic Group:** All
- **Language:** All

Goals**Statewide Priority:** Not Specified

Goal Description **Goal Status**

Not Specified

Partners

Partner Name, Description **Partner Web Address**

Greater Lawrence Educational Collaborative www.glec.org

Contact Information Brenda Leblanc, Volunteer Services Coordinator, Lawrence General Hospital, 978-683-4000 , info@lawrencegeneral.org

Detailed Description Not Specified

Interpreter Services Program

Brief Description or Objective Enhance cultural competency by facilitating effective communication in health care across linguistic and cultural differences to reduce health disparities in the health care system. To provide accurate and culturally sensitive medical interpretation and translation services for patients and their families who do not speak English, have Limited English Proficiency (LEP), or are hearing impaired at no cost.

Program Type Community Benefits Planning Process,Community Education,Community Health Needs Assessment,Direct Services,Outreach to Underserved

- Target Population**
- **Regions Served:** Other-Merrimack Valley
 - **Health Indicator:** Access to Health Care, Other: Cultural Competency
 - **Sex:** All
 - **Age Group:** All
 - **Ethnic Group:** All
 - **Language:** All

Goals
Statewide Priority: Not Specified

Goal Description **Goal Status**

Not Specified

Partners

Partner Name, Description **Partner Web Address**

Not Specified

Contact Information Nicole Garabedian, RN, Dir. Integrated Care, info@lawrencegeneral.org

Detailed Description Not Specified

Skin Cancer Screening

Brief Description or Objective Educate staff of local employer by providing educational materials and free use of skin analyzer by the ACS, creates awareness and use prevention measures.Approx 30 people served

Program Type Community Education,Health Screening,Outreach to Underserved,Prevention

- Target Population**
- **Regions Served:** Andover, Haverhill, Lawrence, Methuen
 - **Health Indicator:** Access to Health Care, Other: Cancer - Skin
 - **Sex:** All
 - **Age Group:** All
 - **Ethnic Group:** All
 - **Language:** All

Goals
Statewide Priority: Address Unmet Health Needs of the Uninsured, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description **Goal Status**

Not Specified

Partners

Partner Name, Description	Partner Web Address
Mayor's Health Task Force, Lawrence, MA	http://lawrencemhtf.org

Contact Information	Abby Tracy, CTR, Cancer Registry Coordinator Lawrence General Hospital, 978-683-4000, info@lawrencegeneral.org
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Detailed Description	Not Specified
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Student Laboratory Training/Internships

Brief Description or Objective	Provide training and internship opportunities for college and/or technical school students in various medical technology fields. 42 students served in laboratory area.
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Program Type	Community Benefits Planning Process, Community Education, Community Health Needs Assessment, Health Professional/Staff Training, Mentorship/Career Training/Internship, School/Health Center Partnership
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Target Population	<ul style="list-style-type: none">• Regions Served: All Massachusetts• Health Indicator: All• Sex: All• Age Group: Adult, Adult-Young• Ethnic Group: All• Language: All
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Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
Not Specified	

Contact Information	Ali Scarry, Lawrence General Hospital, 978-683-4000, info@lawrencegeneral.org
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Detailed Description	Not Specified
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Oral, Head and Neck Health Screening

Brief Description or Objective	Free screenings are provided to target patients in the community who might not otherwise have access to the screening. Educational materials provided on Facts and Self-Exam guide. 13 served
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Program Type	Community Education, Direct Services, Health Screening, Outreach to Underserved
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Target Population	<ul style="list-style-type: none">• Regions Served: Andover, Haverhill, Lawrence, Methuen• Health Indicator: Access to Health Care, Other: Cancer, Other: Uninsured/Underinsured• Sex: All• Age Group: All• Ethnic Group: All• Language: All
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Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
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Head & Neck Cancer Alliance	www.headandneck.org
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Contact Information	Thora Conrad, Cancer Registry Coordinator Lawrence General Hospital, 978-683-4000, thora.conrad@lawrencegeneral.org
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Detailed Description	Not Specified
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Prostate Cancer Education

Brief Description or Objective	Outreach program to hospital visitors distributing educational information about prostate cancer, regarding risk and screening.
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Program Type	Community Benefits Planning Process,Community Education,Direct Services,Health Screening,Outreach to Underserved
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Target Population	<ul style="list-style-type: none">• Regions Served: Andover, Lawrence, Methuen, North Andover• Health Indicator: Access to Health Care, Other: Cancer, Other: Cancer - Prostate, Other: Elder Care• Sex: Male• Age Group: Adult-Elder• Ethnic Group: All• Language: All , Spanish
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Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform

Goal Description	Goal Status
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Not Specified	
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Partners

Partner Name, Description	Partner Web Address
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Not Specified	
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Contact Information	Thora Healy, Cancer Registrar, info@lawrencegeneral.org
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Detailed Description	Not Specified
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Emergency Medical Service/Ambulance staffing

Brief Description or Objective	Donated EMS personnel and ambulance presence at multiple public events including bike safety program, health fairs, road races, and others promoting community building, wellness, health and safety initiatives.
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Program Type	Community Benefits Planning Process,Direct Services
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Target Population	<ul style="list-style-type: none">• Regions Served: Andover, Lawrence, Methuen, North Andover• Health Indicator: Access to Health Care, Injury and Violence, Other: Domestic Violence, Other: First Aid/ACLS/CPR, Other: Public Safety, Other: Safety - Sports• Sex: All• Age Group: All• Ethnic Group: All• Language: All
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Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations, Supporting Healthcare Reform

Goal Description	Goal Status
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Not Specified	
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Partners

Partner Name, Description	Partner Web Address
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Not Specified

Contact Information	Paul Brennan, Director, EMS, info@lawrencegeneral.org
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Detailed Description	Not Specified
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Groundwork Lawrence Program sponsorship

Brief Description or Objective	Sponsorship of Urban Farmers' Market, Road Race, community health education events that connect health lifestyles, safety, and community service.
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Program Type	Community Benefits Planning Process,Community Education,Community Participation/Capacity Building Initiative,Grant/Donation/Foundation/Scholarship,Outreach to Underserved,Prevention
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Target Population	<ul style="list-style-type: none">• Regions Served: Not Specified• Health Indicator: Not Specified• Sex: Not Specified• Age Group: Not Specified• Ethnic Group: Not Specified• Language: Not Specified
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Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
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Not Specified

Partners

Partner Name, Description	Partner Web Address
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Not Specified

Contact Information	Not Specified
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Detailed Description	Not Specified
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Donation to Greater Lawrence Family Health Center

Brief Description or Objective	Sponsorship of the programming of the Greater Lawrence Family Health Center, focused on underserved and vulnerable populations.
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Program Type	Community Benefits Planning Process,Community Participation/Capacity Building Initiative,Grant/Donation/Foundation/Scholarship,Health Coverage Subsidies or Enrollment,Outreach to Underserved,Physician/Provider Diversity,School/Health Center Partnership
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Target Population	<ul style="list-style-type: none">• Regions Served: Not Specified• Health Indicator: Not Specified• Sex: Not Specified• Age Group: Not Specified• Ethnic Group: Not Specified• Language: Not Specified
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Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
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Not Specified

Partners

Partner Name, Description	Partner Web Address
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Not Specified

Contact Information Not Specified

Detailed Description Not Specified

Donation to HomeHealth/VNA

Brief Description or Objective Donation to home health/VNA agency to support programming that serves those in our community in need of assistance to remain in their homes.

Program Type Community Benefits Planning Process,Grant/Donation/Foundation/Scholarship

Target Population

- **Regions Served:** Not Specified
- **Health Indicator:** Not Specified
- **Sex:** Not Specified
- **Age Group:** Not Specified
- **Ethnic Group:** Not Specified
- **Language:** Not Specified

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
Not Specified	

Contact Information Not Specified

Detailed Description Not Specified

Mature Drivers Operator class

Brief Description or Objective To educate seniors on safe driving practices as well as defensive driving techniques in the era of younger operators that are using technical equipment while driving

Program Type Community Education,Prevention

Target Population

- **Regions Served:** Not Specified
- **Health Indicator:** Other: Safety - Auto/Passenger
- **Sex:** All
- **Age Group:** Adult-Elder
- **Ethnic Group:** All
- **Language:** English

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
Not Specified	

Contact Information Beth Pahigian, Trauma Program mgr,

Detailed Description Not Specified

Ciclovía

Brief Description or Objective Community safe biking and healthy activity fair-two weekends. Provided attendees with tools for alerting the community/their surroundings when in distress. Women were able to state

techniques to maintain safety. Approx 200 served

Program Type Community Education,Community Participation/Capacity Building Initiative,Outreach to Underserved,Prevention

- Target Population**
- **Regions Served:** Not Specified
 - **Health Indicator:** Not Specified
 - **Sex:** Not Specified
 - **Age Group:** Not Specified
 - **Ethnic Group:** Not Specified
 - **Language:** Not Specified

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description Not Specified
Goal Status

Partners

Partner Name, Description Not Specified
Partner Web Address

Contact Information Not Specified

Detailed Description Not Specified

National Night Out

Brief Description or Objective Participation in community health and safety event, raise awareness about violence prevention, fitted bike helmets and did blood pressure screening. Approx 150 served

Program Type Community Education,Prevention

- Target Population**
- **Regions Served:** Lawrence, Methuen
 - **Health Indicator:** Access to Health Care, Injury and Violence, Other: Domestic Violence, Other: Public Safety, Physical Activity
 - **Sex:** All
 - **Age Group:** All
 - **Ethnic Group:** All
 - **Language:** English , Spanish

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations

Goal Description Not Specified
Goal Status

Partners

Partner Name, Description Not Specified
Partner Web Address

Contact Information Beth Pahigian, Trauma Program Mgr.,

Detailed Description Not Specified

Senior Day

Brief Description or Objective Safety awareness, fall prevention, diabetes management, approx 100 served

Program Type Community Education

- Target Population**
- **Regions Served:** Haverhill, Lawrence, Methuen

- **Health Indicator:** Access to Health Care, Injury and Violence, Other: Diabetes, Other: Safety, Other: Safety - Home
- **Sex:** All
- **Age Group:** Adult-Elder
- **Ethnic Group:** All
- **Language:** English , Spanish

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description **Goal Status**
Not Specified

Partners

Partner Name, Description **Partner Web Address**
Not Specified

Contact Information Not Specified

Detailed Description Not Specified

Great American Smoke Out

Brief Description or Objective The most recent LGH Community Health Needs Assessment documents the smoking rate in the city of Lawrence to be higher than the State of MA. LGH is committed to incorporate smoking cessation strategies into patient care; to include it’s outpatient lung cancer and low dose CT screening patient population. this event raised awareness, with approx. 50 individuals reached, and ALA and MA Quitworks materials distributed.

Program Type Community Education,Prevention

Target Population

- **Regions Served:** Not Specified
- **Health Indicator:** Not Specified
- **Sex:** Not Specified
- **Age Group:** Not Specified
- **Ethnic Group:** Not Specified
- **Language:** Not Specified

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description **Goal Status**
Not Specified

Partners

Partner Name, Description **Partner Web Address**
Not Specified

Contact Information Not Specified

Detailed Description Not Specified

Boston Heart Walk

Brief Description or Objective We have been participating for the past several years with a walking team that represents LGH. The funds raised are used for community outreach programs such as cpr training, research, public education of signs and symptoms of heart disease and stroke, prevention strategies, and the value of early intervention.

Program Type Community Education,Community Participation/Capacity Building Initiative,Health Professional/Staff Training,Prevention

Target Population

- **Regions Served:** Not Specified

- **Health Indicator:** Not Specified
- **Sex:** Not Specified
- **Age Group:** Not Specified
- **Ethnic Group:** Not Specified
- **Language:** Not Specified

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
Not Specified	

Contact Information	Peg Bujnowski, RN Ops Mgr Stress Lab, margaret.e.bujnowski@lawrencegeneral.org
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Detailed Description	Not Specified
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Managing Your Memory

Brief Description or Objective	Evening educational event regarding latest research findings on age-related memory loss and prevention strategies.
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Program Type	Community Education, Outreach to Underserved, Prevention
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Target Population	<ul style="list-style-type: none"> • Regions Served: Andover, Lawrence, Methuen, North Andover • Health Indicator: Mental Health, Other: Alzheimer Disease, Other: Elder Care • Sex: All • Age Group: Adult-Elder • Ethnic Group: All • Language: All
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Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
Methuen Village	

Contact Information	Not Specified
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Detailed Description	Not Specified
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Annual Diaper Derby

Brief Description or Objective	Annual event that brings young families together, shares infant health and wellness information and parenting info in lighthearted event.
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Program Type	Community Education, Prevention
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Target Population	<ul style="list-style-type: none"> • Regions Served: Andover, Lawrence, Methuen, North Andover, Other-Merrimack Valley, Other-Northeastern Massachusetts • Health Indicator: Access to Health Care, Immunization, Injury and Violence, Other: Child Care, Other: Parenting Skills, Other: Pregnancy, Physical Activity • Sex: All • Age Group: Adult-Young, Child-Infant • Ethnic Group: All • Language: All
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Goals**Statewide Priority:** Promoting Wellness of Vulnerable Populations**Goal Description** **Goal Status**

Not Specified

Partners**Partner Name, Description** **Partner Web Address**

Not Specified

Contact Information Jill McDonald Halsey, info@lawrencegeneral.org**Detailed Description** Not Specified**Lawrence Partnership****Brief Description or Objective** Consortium of Lawrence based business leaders from a variety of sectors, working together to improve the wellbeing of the citizens of Lawrence through a broad lens.**Program Type** Community Education,Community Participation/Capacity Building Initiative,Grant/Donation/Foundation/Scholarship,Mentorship/Career Training/Internship,Outreach to Underserved,School/Health Center Partnership**Target Population**

- **Regions Served:** Not Specified
- **Health Indicator:** Not Specified
- **Sex:** Not Specified
- **Age Group:** Not Specified
- **Ethnic Group:** Not Specified
- **Language:** Not Specified

Goals**Statewide Priority:** Promoting Wellness of Vulnerable Populations, Reducing Health Disparity**Goal Description** **Goal Status**

Not Specified

Partners**Partner Name, Description** **Partner Web Address**

Not Specified

Contact Information Jill McDonald Halsey, info@lawrencegeneral.org**Detailed Description** Not Specified**Breast Health Outreach Program****Brief Description or Objective** Outreach to uninsured women who are over 35 years of age and have not had a mammogram in more than one year. The program is supported by a series of neighborhood meetings called "Charlas" --the Spanish word for "Chats" to educate, answer questions, and encourage good breast health practices.**Program Type** Direct Services**Target Population**

- **Regions Served:** Andover, Lawrence, Methuen, North Andover
- **Health Indicator:** Access to Health Care
- **Sex:** Female
- **Age Group:** Adult
- **Ethnic Group:** Hispanic/Latino
- **Language:** Spanish

Goals**Statewide Priority:** Address Unmet Health Needs of the Uninsured, Promoting Wellness of Vulnerable Populations**Goal Description** **Goal Status**

Not Specified

Partners

Partner Name, Description **Partner Web Address**

Not Specified

Contact Information Not Specified

Detailed Description Not Specified

Community Education on Cardiovascular Health, Risks and Disease Prevention

Brief Description or Objective Community education events focused on heart attack and stroke prevention, early identification and treatment.

Program Type Community Education,Outreach to Underserved,Prevention

Target Population

- **Regions Served:** Not Specified
- **Health Indicator:** Not Specified
- **Sex:** Not Specified
- **Age Group:** Not Specified
- **Ethnic Group:** Not Specified
- **Language:** Not Specified

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description **Goal Status**

Not Specified

Partners

Partner Name, Description **Partner Web Address**

Not Specified

Contact Information Not Specified

Detailed Description Not Specified

CPR Training

Brief Description or Objective Provided CPR training for staff at Homeless Shelter/Food Cupboard organization.

Program Type Prevention

Target Population

- **Regions Served:** Not Specified
- **Health Indicator:** Not Specified
- **Sex:** Not Specified
- **Age Group:** Not Specified
- **Ethnic Group:** Not Specified
- **Language:** Not Specified

Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations, Reducing Health Disparity

Goal Description **Goal Status**

Not Specified

Partners

Partner Name, Description **Partner Web Address**

Not Specified

Contact Information Not Specified

Contact Information	Not Specified
Detailed Description	Not Specified
Andover Cares	
Brief Description or Objective	Provide substance abuse prevention, treatment and support information at a community event focused on Substance Use Prevention and Resource Awareness.
Program Type	Community Education,Prevention
Target Population	<ul style="list-style-type: none"> • Regions Served: Not Specified • Health Indicator: Not Specified • Sex: Not Specified • Age Group: Not Specified • Ethnic Group: Not Specified • Language: Not Specified
Goals	
Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations	
Goal Description	Goal Status
Not Specified	
Partners	
Partner Name, Description	Partner Web Address
Not Specified	
Contact Information	Not Specified
Detailed Description	Not Specified

Expenditures

Program Type	Estimated Total Expenditures for FY2017	Approved Program Budget for 2017
Community Benefits Programs	Direct Expenses \$393,992 Associated Expenses Not Specified Determination of Need Expenditures Not Specified Employee Volunteerism Not Specified Other Leveraged Resources \$462,180	\$00 *Excluding expenditures that cannot be projected at the time of the report.
Net Charity Care	HSN Assessment \$1,366,419 HSN Denied Claims \$58,812 Free/Discount Care \$168,350 Total Net Charity Care \$1,593,581	
Corporate Sponsorships	\$76,700	
	Total Expenditures \$2,526,453	
Total Patient Care-Related Expenses for FY2017		\$233,993,227
Comments: None		

Optional Information

Expenditures	Amount	
Community Service Programs	Direct Expenses	Not Specified
	Associated Expenses	Not Specified
	Determination of Need Expenditures	Not Specified
	Employee Volunteerism	Not Specified
	Other Leveraged Resources	Not Specified
Total Community Service Programs	Not Specified	
Bad Debt:	Not Specified Not Specified	
IRS 990:	\$10,698,325 2015	