

Martha's Vineyard Hospital - FY2017

Community Benefits Mission Statement

Martha's Vineyard Hospital's Community Benefit mission is to develop, in concert with other providers and social service agencies, comprehensive community-based primary and preventive health care programs that address major health issues for the people who live on and visit Martha's Vineyard.

Target Populations

Name of Target Population	Basis for Selection
Patients needing primary care	quantitative and qualitative data review
Ethnic Brazilian population	quantitative and qualitative data review
The uninsured	quantitative and qualitative data review
At-risk elderly population	quantitative and qualitative data review

Publication of Target Populations

Website, Other- Facebook, Other-Bi-annual newsletter

Hospital/HMO Web Page Publicizing Target Pop.

<https://www.mvhospital.com/about/2016-community-health-needs-assessment>

Key Accomplishments of Reporting Year

- Created Facebook page for Martha's Vineyard Hospital (MVH) to expand the hospital's ability to communicate news and information about services to more Vineyarders.
- Expanded Substance Use Disorder (SUD) Team and Program to assist the Island community by providing resources and referral services that support a user-free lifestyle. The SUD Team is also available to consult with the Emergency Department, MVH Inpatient Care units, Primary Care Practices, Maternity and Employee Assistance Program. In addition, the hospital increased its number of physicians carrying the special DEA license and set up a 24/7 manned telephone service that pages a counselor and gives out more information. Initial calls per month ~30. Added two more substance abuse counselors.
- The MVH Pharmacy teamed up with the MVH Environmental Services department, to introduce a revision to the Hazardous Drug Handling Disposal to meet all standards associated with EPA, NIOSH, and USP.
- The CT Scan department was re-certified by the American College of Radiology (ACR) and received the ACR Gold Seal.

- Moved and expanded # of practitioners in the dermatology department.
- MVH successfully joined other Partners affiliated hospitals in implementing Partners eCare, a comprehensive Electronic Health Record program that will significantly change the way patients, doctors, and health care providers communicate and interact with one another.
- Fully implemented a Nuclear Stress Testing program. The portable unit allows patients to receive high quality care without having to leave the Island.
- Implemented a LEAN program initiative to take a Patient-Centered Approach to progress.
- Joined with Massachusetts General Hospital (MGH) in a pilot Tele-Medicine program. Goal is twofold: to spare patients the stress and inconvenience of a transfer from MVH Emergency Department to MGH and to make the process easier in cases when it becomes clear that a transfer is in the best interest of the patient.
- Signed off on Martha's Vineyard Community Services contract that will provide use of accessory building on the hospital's campus, rent and utility free, to provide the first ever crisis stabilization center on Martha's Vineyard.
- Working in collaboration with the Island Grown Initiative and the Martha's Vineyard Regional High School, MVH joined the Summer Food Service Program, which offers free lunches to children from low-income families when school is out.
- MVH began an employee food drive for the Island Food Pantry. Since its inception, nearly 1,000 non-perishable items have been delivered to the Pantry.
- Received Baby-Friendly certification in December 2016.
- Collaborated with ACE MV, the adult and community education program on the Vineyard to offer continuing education for adults on Island. ACE MV expanded its class offerings to include college credited courses and partnered with Fitchburg State University and Cape Cod Community College in FY17, two new healthcare classes will debut, one in Medical Terminology and the other in Pharmacology, both collaborating with Fitchburg State University. The courses will be taught by Dr. Lena Prisco with space donated in-kind by the Martha's Vineyard Hospital.
- Martha's Vineyard Hospital's affiliate, Windemere Nursing & Rehabilitation Center was ranked among the

best in Massachusetts, U.S. News has identified Windemere as one of the “Best Nursing Homes” in their 2016-2017 ratings for nursing homes throughout the country. Ratings range from 1.0 to 5.0. Windemere received a rating of 4.7. Fewer than 13% of the 1,300+ nursing homes in the U.S. achieved “Best” status by earning a U.S. News rating of at least 4.5.

- MVH initiated a Strategic Planning process to move the organization forward over the next 3-5 years. Hospital employees, trustees and members of the community were invited to begin the discussion. The planning process will re-start once a new CEO is in place.

Plans for Next Reporting Year

The hospital has the following community benefit initiatives underway for the next reporting year:

- Hire a new CEO to fill vacancy.
- Complete a Master Strategic Plan to assess and plan for improving use of the facility to accommodate future growth. Key concepts will include: being a civic partner with our community, promoting an outpatient-focused design, deploying technology to leverage capacity, catalyzing community health and wellness, understanding the drivers for centralized and decentralized operations, promoting patient privacy and optimizing traffic segregation, maximizing department adjacencies, and pursuing efficiency and cost-savings.
- Continue to aggressively recruit primary care physicians to expand healthcare access.
- Partner with Martha’s Vineyard Commission, housing groups and Vineyard towns to address the housing crisis to improve overall availability in the housing market for low-income wage earners.
- Complete tri-annual Community Healthcare Assessment to re-assess the needs of the community and define a new implementation plan.

Community Benefits Process

Select Community Benefits Process

Community Benefits Leadership/Team

Hospital administration and senior leadership

team

Community Benefits Team Meetings

Periodic senior management meetings
Quarterly Patient and Family Council meetings
Quarterly meetings with Dukes County Health Council

Community Partners

Airport Fitness
Al-Anon Family Groups & Ala Teen Program
All Island Councils on Aging
Big Brothers/Big Sisters of Cape Cod & the Islands
Boston MedFlight
Cape Cod WIC
Caregiver Homes of Cape Cod/Islands
Dukes County Health Council
Dukes County Health Council Healthy Aging Task Force
Elder Services of Cape Cod and the Islands
Finkelstein & Shea
Greater Boston Home Health Care
Hope Hospice/Hope Health
Hospice of MV
Kids' Yoga Motion
Island Healthcare
Island Food Pantry (emergency food distribution)
Island Grown Initiative
MV Family Planning
Martha's Vineyard Center for Living
Martha's Vineyard Community Services
Martha's Vineyard Disaster Animal Response team
Martha's Vineyard Emergency Management
Martha's Vineyard Partnership for Health (chronic disease management & prevention programs)
Martha's Vineyard Partnership for Health
Martha's Vineyard Regional High School
Martha's Vineyard Medical Reserve Corps
Martha's Vineyard Red Cross
Martha's Vineyard Vision Fellowship
MVH Cardiac Rehab & Respiratory Therapy (BP & Peak Flow screenings for asthma & COPD)
MVH Lab (cholesterol/lipid panel & vitamin D screenings
MVH Maternity (Baby-Friendly initiative)
MVH Nutrition
Martha's Vineyard Vision Fellowship
MVH Cardiac Rehab & Respiratory Therapy (BP & Peak Flow screenings for asthma & COPD)
MVH Ethics Committee (MOLST forms & Five Wishes Healthcare Proxy forms)
MVH Lab (cholesterol/lipid panel & vitamin D screenings
MVH Maternity (Baby-Friendly initiative)

MVH Nutrition
Martha's Vineyard Vision Fellowship
MVH Cardiac Rehab & Respiratory Therapy (BP & Peak Flow screenings for asthma & COPD)
MVH Ethics Committee (MOLST forms & Five Wishes Healthcare Proxy forms)
MVH Lab (cholesterol/lipid panel & vitamin D screenings)
MVH Maternity (Baby-Friendly initiative)
MVH Nutrition
Martha's Vineyard Vision Fellowship
MVH Cardiac Rehab & Respiratory Therapy (BP & Peak Flow screenings for asthma & COPD)
MVH Ethics Committee (MOLST forms & Five Wishes Healthcare Proxy forms)
MVH Lab (cholesterol/lipid panel & vitamin D screenings)
MVH Maternity (Baby-Friendly initiative)
MVH Nutrition
Martha's Vineyard Vision Fellowship
MVH Cardiac Rehab & Respiratory Therapy (BP & Peak Flow screenings for asthma & COPD)
MVH Ethics Committee (MOLST forms & Five Wishes Healthcare Proxy forms)
MVH Lab (cholesterol/lipid panel & vitamin D screenings)
MVH Maternity (Baby-Friendly initiative)
MVH Nutrition
MVH Physicians Group (Patient Gateway enrollment)
MVH Volunteer Program (volunteer recruitment)
Narcotics Anonymous
National Alliance on Mental Illness
New England Donor Services
New England Rural Health Roundtable
Salvation Army
Sam Teleford
Tisbury Council on Aging
Vineyard Audiology (hearing health screenings)
Vineyard Baseball
Vineyard Complementary Medicine
Vineyard Dermatology
Vineyard Health Care Access Program
Vineyard Hockey Boosters
Vineyard House
Vineyard Nurse Association of Cape Cod & the Islands (BP & BMI screenings)
Weight Watchers
YMCA of MV (health club program information)

Community Health Needs Assessment

Date Last Assessment Completed and Current Status

FY16. Approved by Martha's Vineyard Hospital President & CEO, senior management team and Board of Trustees. Next Assessment due FY2019

Consultants/Other Organizations

Dukes County Health Council, Southeast Center for Healthy Communities Mass DPH, MV Community Services, Vineyard Healthcare Access Program, Windemere Nursing & Rehabilitation Center, Elder Services of Cape Cod & the Islands, Vineyard Veteran's Agent, Associate Commissioner of Health Care.

Data Sources

Community Focus Groups, MassCHIP, Surveys, Other - Local health data.

Select Community Benefits Programs

Health Fair

Brief Description or Objective

Martha's Vineyard Hospital hosts an annual health fair for health and human service providers in order to disseminate information about available programs and services offered at the hospital and throughout the Vineyard. In FY17, some services offered at the fair included: screenings for cholesterol, glaucoma and ocular health, hearing, and blood pressure, kids' yoga, spine screenings, Patient Gateway enrollment and eCare information, and seminars on Reducing Risk for Tick-Borne Infection on MV, Joint Replacement services at MVH. Bicycle safety was supported by the Oak Bluffs police and 288 helmets were given attendees along with free healthy snacks. In FY17, there were more than 250 people who came through the fair and more than 50 providers/services signed up to participate.

Program Type

Community Education,Community Participation/Capacity Building Initiative,Health Screening,Prevention

Target Population

- **Regions Served:** County-Dukes
- **Health Indicator:** Access to Health Care, Injury and Violence, Mental Health, Other: Alcohol and Substance Abuse, Other: Cancer, Other: Cancer - Skin, Other: Elder Care, Other: Family Planning, Other: Hearing, Other: HIV/AIDS, Other: Hospice, Other: Lyme Disease, Other: Nutrition, Other: Pregnancy, Other: Safety, Other: Stress Management, Other: Stroke, Other: Uninsured/Underinsured, Other: Vision , Overweight and Obesity, Responsible Sexual Behavior, Substance Abuse
- **Sex:** All
- **Age Group:** All Adults, All Children
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform

Goal Description

Host annual health fair for health and human service providers to discuss available programs and services offered at the hospital, Island-wide and off-island.

Goal Status

In FY17, more than approximately 300 participants attended the annual health fair.

Partners

Partner Name, Partner Web Address

Description

Big Brothers/Big Sisters of Cape Cod & Islands	www.bbbsmb.org
Boston MedFlight	www.bostonmedflight.org
Caregiver Homes of Cape Cod/Islands	www.caregiverhomes.com
Hope Hospice/Health	www.hospice.vineyard.net
Hospice of Martha's Vineyard	www.hospiceofmv.org
Island Food Pantry	www.islandfoodpantry.org
MV Family Planning	www.friendsoffamilyplanning.org
MGH Cancer Center	www.massgeneral.org/cancer
MVY Radio	www.mvyradio.com
Vineyard Audiology	www.vineyardaudiology.com
Vineyard Health Care Access Program	www.getaccessmarthasvineyard.org
Vineyard House	www.vineyardhouse.org
Vineyard Nursing Association	www.vineyardnursing.org
Weight Watchers	www.weightwatchers.com
Windemere Nursing & Rehab Center	www.windemeremv.org
Women Empowered	www.women-empowered.org
Greater Boston Home Health Care	www.greaterbostonhcs.com
MV Boards of Health	
MV Community Services	mvcommunityservices.com
MV Disaster Animal Response Team	
MV Partnership for Health	www.vineyardhealth.org
MV Prostate Cancer Support Group	www.mvprostatecancer.org
YMCA of MV	www.ymcamv.org
Airport Fitness	airportfitnessmv.com
Cape Cod WIC	

Edgartown www.edgartowncoa.com
 Council on Aging
 Elder Services of www.escci.org/
 Cape Cod & the
 Islands
 Fallon Aiello,
 Yoga for kids
 National Alliance www.nami.org
 on Mental Illness
 Tisbury Council www.tisburyma.gov/council-aging
 on Aging
 Vineyard www.vineyardcomplementarymedicine.com
 Complementary
 Medicine
 Cynthia da Silva, dasilvahypnosis@gmail.com
 Hypnotherapist
 Al-Anon Family
 Groups & Ala-Tee
 Program
 Island Grown www.igimv.org
 Initiative
 Stefan Knight www.vineyardpilates.com
 MV Emergency www.dukescounty.org
 Management
 MV Medical www.mvmedicalreservecorps.org
 Reserve Corps
 MVH (12 www.mvhospital.com
 departments)
 MV Senior www.masmp.org
 Medicare Patrol
 Program
 Narcotics
 Anonymous
 New England www.neds.org
 Donor Services
 Oak Bluffs www.oakbluffsma.go
 Animal Control
 Oak Bluffs Police www.police.oak-bluffs.ma.us
 Dept
 Rising Tide www.risingtidetec.org
 Therapeutic
 Equestrian Center
 Robert Rivest Rivestnow@gmail.com
 Salvation Army
 Dr. Sam Telford Sam.telford@tufts.edu
 Vineyard www.vineyardnutrition.com
 Nutrition
 Weight Watchers www.mystore411.com/Weight-Watchers
 of MV

Contact Information Rachel Vanderhoop, Director Of Development/Community Relations ,
rvanderhoop@mvhospital.org

Detailed Description Not Specified

Brief Description or Objective In FY17, Martha's Vineyard Hospital provided scheduled skill refresher courses to appx. 90 Island EMTs and Paramedics. The 4 town services take 10-12 classes per year. Physicians and nurses from the hospital's Emergency Department served as Examiners in these courses. In addition, the hospital served as a clinical campus for EMT training in emergency procedures, newborn deliveries, and airway management.

Program Type Health Professional/Staff Training

- Target Population**
- **Regions Served:** County-Dukes
 - **Health Indicator:** Other: Public Safety
 - **Sex:** All
 - **Age Group:** Adult
 - **Ethnic Group:** All
 - **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations, Supporting Healthcare Reform

Goal Description	Goal Status
Provide skill refresher courses for Island EMTs.	In FY17, Martha's Vineyard Hospital provided scheduled skill refresher courses to Island EMTs and Paramedics. The 4 town services take 10-12 classes per year.

Partners

Partner Name, Description	Partner Web Address
Martha's Vineyard EMTs and Paramedics	

Contact Information Jeffrey Zack, M.D. Director of MVH Emergency Services, jzack@partners.org

Detailed Description Not Specified

Medical Control

Brief Description or Objective In FY17, MVH continued to provide online medical control for 2155 paramedic level 911 calls on the Island and for 800 paramedic level transports by Town of Oak Bluffs Ambulance Service to off-island facilities.

Program Type Direct Services

- Target Population**
- **Regions Served:** County-Dukes
 - **Health Indicator:** Other: Public Safety
 - **Sex:** All
 - **Age Group:** All Adults, All Children
 - **Ethnic Group:** All
 - **Language:** All

Goals

Statewide Priority: Supporting Healthcare Reform

Goal Description	Goal Status
Provide online medical control for all paramedic level 911 calls on the Island and for all paramedic level transports by Town of Oak Bluffs Ambulance Service to off-island facilities.	In FY17, MVH continued to provide online medical control for 90 EMT's and 43 Paramedics. There were 2155 paramedic level 911 calls on the Island and 800 transports by Town of Oak Bluffs Ambulance Service to off-island facilities.

Partners

Partner Name, Description	Partner Web Address
---------------------------	---------------------

Tri-Town Ambulance Service	http://www.westtisbury-ma.gov/Boards/ambulance.html
----------------------------	---

Towns of Tisbury, Oak Bluffs & Edgartown ambulance services

Contact Information	Karen Casper, M.D. , kacasper@partners.org
----------------------------	---

Detailed Description	Not Specified
-----------------------------	---------------

Martha's Vineyard Hospital Scholarship

Brief Description or Objective	Martha's Vineyard Hospital provides scholarships to graduating seniors and preference is given to students considering a career in health care. In FY17, scholarships of \$1,000 each were given to two recipients.
---------------------------------------	---

Program Type	Grant/Donation/Foundation/Scholarship,Mentorship/Career Training/Internship
---------------------	---

Target Population	<ul style="list-style-type: none">• Regions Served: County-Dukes• Health Indicator: Other: Education/Learning Issues• Sex: All• Age Group: Adult-Young• Ethnic Group: All• Language: All
--------------------------	---

Goals

Statewide Priority: Supporting Healthcare Reform

Goal Description	Goal Status
To offer scholarships annually to students considering a career in healthcare.	In FY17, two students were awarded \$1,000 each.

Partners

Partner Name, Description	Partner Web Address
---------------------------	---------------------

Martha's Vineyard Regional High School	http://www.mvrhs.org
--	---

Contact Information	Susan Markwica , smarkwica@partners.org
----------------------------	---

Detailed Description	Not Specified
-----------------------------	---------------

Sharps Disposal Program

Brief Description or Objective	This ongoing program provides a safe method for community members to dispose of their used needles and syringes from Monday-Friday, between 7am– 5pm (except holidays). In addition, Martha's Vineyard Hospital continued to encourage more active community participation in this program by way of a quarterly newspaper ad campaign and regular postings on the hospital's website.
---------------------------------------	--

Program Type	Direct Services,Prevention
---------------------	----------------------------

Target Population	<ul style="list-style-type: none">• Regions Served: County-Dukes• Health Indicator: Other: Diabetes, Other: Safety• Sex: All• Age Group: All• Ethnic Group: All• Language: All
--------------------------	---

Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations

Goal Description

To provide community access to proper disposal of used needles/syringes.

Goal Status

In FY17, Martha's Vineyard Hospital continued to encourage more active community participation in this program by way of a quarterly newspaper ad campaign and regular postings on the hospital's website. More advertising in FY17 was part of the program.

Partners**Partner Name, Description**

Not Specified

Partner Web Address**Contact Information**

Lynn Mercer, CLS, Director of Laboratory Services , lmercer2@partners.org

Detailed Description

Not Specified

Community Health Initiative**Brief Description or Objective**

The Community Health Initiative program is intended to foster collaborations between applicant institutions and community-based partners to improve the health status of vulnerable populations and build community capacity to promote social determinants of good health. In FY17, Martha's Vineyard Hospital gave grants totaling \$25,830 to Martha's Vineyard Community Services and the 4 Island Councils on Aging to continue to provide support to two key programs.

Program Type

Community Participation/Capacity Building Initiative, Grant/Donation/Foundation/Scholarship, Outreach to Underserved, Support Group

Target Population

- **Regions Served:** County-Dukes
- **Health Indicator:** Access to Health Care, All, Other: Alcohol and Substance Abuse, Other: Elder Care, Other: Nutrition, Substance Abuse
- **Sex:** All
- **Age Group:** All Children
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform

Goal Description

To enhance the New Paths Recovery Program that supports individuals coping with addiction on an outpatient basis.

Goal Status

Structured outpatient addiction program for adults who seek alcohol, drug and behavioral addictions recovery and who may also experience co-occurring mental health disorders. New Paths' philosophy is that everyone can reach their recovery goals. Offering daily structured groups, individual, family education sessions and psychiatric services. Development of skills in early recovery, relapse prevention, peer support, self-care, mindfulness, emotion

regulation, motivational enhancement, stress management, relaxation and mental health.

To support Island Councils on Aging Collaborative for the CORE project offering counseling, outreach and referral for the elderly.

The "CORE" project offer counseling, outreach, and referral for elderly and collaborates with MVCS to address significant inter-related health, behavioral health, social and case management needs of elders.

Partners

Partner Name, Description	Partner Web Address
MV Community Services	www.mvcommunityservices.com
Tisbury Council on Aging	www.tisburyma.gov/council-aging
Up-Island Council on Aging	www.westtisbury-ma.gov/Boards/council-aging
Oak Bluffs Council on Aging	www.oakbluffsma.gov/152/Council-on-Aging
Edgartown Council on Aging	edgartowncoa.com

Contact Information Rachel Vanderhoop, Director of Development/Community Relations, rvanderhoop@mvhospital.org

Detailed Description Not Specified

Central Supply Volunteer Hours

Brief Description or Objective Martha's Vineyard Hospital Central Sterile Supply staff process instrumentation for community healthcare providers each week.

Program Type Direct Services, School/Health Center Partnership

Target Population

- **Regions Served:** County-Dukes
- **Health Indicator:** Environmental Quality, Other: Public Safety, Other: Safety
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Support quality care	In FY17, Martha's Vineyard Hospital Central Sterile Supply staff continued to support quality care through the weekly processing of instrumentation for community healthcare providers.
Provide environmental services.	In FY17, Martha's Vineyard Hospital staff continued to provide environmental services.

Partners

Partner Name, Description	Partner Web Address
Island Healthcare	ihimv.org
Contact Information	Tricia Ruby, R.N. OR Nurse Manager, truby@partners.org
Detailed Description	Not Specified

Meditation and Mindfulness Training

Brief Description or Objective	Calming the mind, reducing stress, optimizing well-being. The 8-week series is co-sponsored by MV Hospital and the YMCA of MV. In FY17, approximately 16 classes were conducted.
Program Type	Community Participation/Capacity Building Initiative, Direct Services
Target Population	<ul style="list-style-type: none">• Regions Served: County-Dukes• Health Indicator: Other: Stress Management• Sex: All• Age Group: All• Ethnic Group: All• Language: All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Develop a stable daily meditation practice, learn to calm the overactive mind, reduce stress and emotional disturbances, experience a seamless blending of being and doing, understand the qualities of human flourishing.	Ongoing. Classes take place twice a year

Partners

Partner Name, Description	Partner Web Address
YMCA of MV	http://www.ymcamv.org/
Contact Information	Tori Scarpa, MVH Human Resources, 508-957-9479, tscarpa@partners.org
Detailed Description	Not Specified

Provision of Hospital Space to Providence VA Medical Center

Brief Description or Objective	In FY17, Martha's Vineyard Hospital provided space free of charge for Providence VA Medical Center providers to meet with patients. The provision of this space allowed island veterans to have easier access to VA services in their community at Martha's Vineyard Hospital and reduced the need for out of state commutes. In FY17, there were 232 patient encounters at Martha's Vineyard Hospital. Veterans visit at least one day per month and the caseload averages 22 patients per month. In addition to outpatient based care, the agency also refers onsite to Martha's Vineyard sub-specialists and ancillary services to improve the overall health care of the Veteran population on Martha's Vineyard, the clinic also provides access to specialist care for these patients via a telemedicine system called Clinical Visual Technology (CVT). In FY17, 40 clinical videos were done with subspecialists.
Program Type	Direct Services, Grant/Donation/Foundation/Scholarship, Outreach to Underserved
Target Population	<ul style="list-style-type: none">• Regions Served: County-Dukes• Health Indicator: Access to Health Care• Sex: All• Age Group: All Adults• Ethnic Group: All

- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
To ensure veterans on the island have access to convenient and quality healthcare.	In FY17, Martha’s Vineyard Hospital provided space free of charge for Providence VA Medical Center providers to meet with patients.
To ensure veterans on the island have access to convenient and quality healthcare.	In FY17, there were ~250 patient encounters at Martha’s Vineyard Hospital. Veterans visit at least one day per month and the caseload averages 19 patients a month.
To ensure veterans on the island have access to convenient and quality healthcare.	In addition to outpatient based care, the clinic also provides access to specialist care for these patients via a telemedicine system called Clinical Visual Technology (CVT). The agency also refers onsite to Martha’s Vineyard Hospital sub-specialists and ancillary services to improve the overall health care of the Veteran population on Martha’s Vineyard.

Partners

Partner Name, Description	Partner Web Address
Providence VA Medical Center	http://www.providence.va.gov/
Contact Information	Rachel Vanderhoop, Director of Development/Community & Public Relations, , rvanderhoop@mvhospital.org
Detailed Description	Not Specified

Martha's Vineyard Hospital Certified Application Counselors

Brief Description or Objective	Martha’s Vineyard Hospital Certified Application Counselors (CACs) provide information about the full range of insurance programs offered by EOHHS and the Health Connector. Our CACs help individuals complete an application or renewal; work with the individual to provide required documentation; submit applications and renewals for the Insurance Programs; interact with EOHHS and the Health Connector on the status of such applications and renewals; and help facilitate enrollment of applicants or beneficiaries in Insurance Programs. In FY17, MVH CACs contributed to the estimated 70 patient financial counselors that served patients who needed assistance with their coverage.
---------------------------------------	---

Program Type Direct Services

- Target Population**
- **Regions Served:** County-Dukes
 - **Health Indicator:** Access to Health Care
 - **Sex:** All
 - **Age Group:** All
 - **Ethnic Group:** All
 - **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Supporting Healthcare Reform

Goal Description	Goal Status
Provide information about the full range of insurance programs offered by EOHHS and the Health Connector.	In FY17, MVH CACs contributed to the estimated 75 patient financial counselors that served patients who needed assistance with their coverage.

Partners

Partner Name, Description	Partner Web Address
Massachusetts Health Connector	https://betterhealthconnector.com/
Mass Health Health Care For All	http://www.mass.gov/eohhs/gov/departments/masshealth/ https://www.hcfama.org/
Massachusetts Hospital Association	https://www.mhalink.org/
Massachusetts League of Community Health Centers	http://www.massleague.org/

Contact Information Kim Simonian, Director for Public Payer Patient Access, Community Health, Partners Healthcare, ksimonian@partners.org

Detailed Description Not Specified

Yoga for Pain Management

Brief Description or Objective 6 week program combined yoga science with group discussions to provide participants with relief from the chronic pain.

Program Type Direct Services, Prevention, Support Group

Target Population

- **Regions Served:** County-Dukes
- **Health Indicator:** Other: Chronic Pain , Physical Activity
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
6 week program combined yoga science with group discussions to provide participants with relief from the chronic pain. MVH provided space free of charge.	Improve health status of patients suffering from chronic pain

Partners

Partner Name, Description	Partner Web Address
----------------------------------	----------------------------

Fly Yoga School

Contact Information Rachel Vanderhoop, Director of Development/Community & Public Relations, ,
rvanderhoop@mvhospital.org

Detailed Description Not Specified

MV Center for Living and MV Hospital 2017 Dementia Study

Brief Description or Objective Supported efforts of MV Center for Living and Rural Health Scholarship group and community groups to address incidence, prevalence of dementia on Martha's Vineyard.

Program Type Community Benefits Planning Process,Community Education,Community Health Needs Assessment,Community Participation/Capacity Building Initiative

- Target Population**
- **Regions Served:** County-Dukes
 - **Health Indicator:** Other: Alzheimer Disease
 - **Sex:** All
 - **Age Group:** All Adults
 - **Ethnic Group:** All
 - **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Assess incidence, prevalence of dementia on MV. Assess current services/support for families.	Determine current projected unmet needs

Partners

Partner Name, Description	Partner Web Address
Not Specified	

Contact Information Rachel Vanderhoop, Director of Development/Community Relations,
rvanderhoop@mvhospital.org

Detailed Description Not Specified

Expenditures

Program Type	Estimated Total Expenditures for FY2017	Approved Program Budget for 2017
Community Benefits Programs	Direct Expenses	\$369,363
	Associated Expenses	Not Specified
	Determination of Need Expenditures	Not Specified
	Employee Volunteerism	Not Specified
	Other Leveraged Resources	\$10,000
Net Charity Care	HSN Assessment	\$416,067
	HSN Denied Claims	Not Specified
	Free/Discount Care	Not Specified
	Total Net Charity Care	\$416.067

\$816,923
*Excluding expenditures that cannot be projected at the time of the report.

Corporate Sponsorships	\$21,493	
Total Expenditures	\$816,923	
Total Patient Care-Related Expenses for FY2017		\$80,653,427
Comments: None		

Optional Information

Expenditures	Amount
Community Service Programs	Direct Expenses Not Specified Associated Expenses Not Specified Determination of Need Expenditures Not Specified Employee Volunteerism Not Specified Other Leveraged Resources Not Specified
Total Community Service Programs	Not Specified

Bad Debt:	Not Specified Not Specified
IRS 990:	Not Specified