



FY17 Community Benefit Report Martha's Vineyard Hospital

Organization Information

Organization Address and Contact Information

Organization Name:	Martha's Vineyard Hospital
Address (1):	One Hospital Road
Address (2):	PO Box 1477
City, State, Zip:	Oak Bluffs, Massachusetts 02557
Web Site:	www.mvhospital.com
Contact Name:	Rachel Vanderhoop
Contact Title:	Director of Development/Community Relations
Contact Department:	Development
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E-Mail Address:	rvanderhoop@mvhospital.org

Organization Type and Additional Attributes

Organization Type:	Hospital
For-Profit Status:	Not-For-Profit
Health System:	Partners HealthCare
Community Health Network Area (CHNA):	Cape and Islands Community Health Network (CHNA 27) & Dukes County Health Council
Regions Served:	County-Dukes

CB Mission

Community Benefits Mission Statement

Martha's Vineyard Hospital's Community Benefit mission is to develop, in concert with other providers and social service agencies, comprehensive community-based primary and preventive health care programs that address major health issues for the people who live on and visit Martha's Vineyard.

Target Populations

Name of Target Population	Basis for Selection
Patients needing primary care	quantitative and qualitative data review
Ethnic Brazilian population	quantitative and qualitative data review
The uninsured	quantitative and qualitative data review
At-risk elderly population	quantitative and qualitative data review

Publication of Target Populations

Website, Facebook, Other- Bi-annual newsletter

Hospital/HMO Web Page Publicizing Target Pop.

<https://www.mvhospital.com/about/2016-community-health-needs-assessment>

Key Accomplishments of Reporting Year

- Created Facebook page for Martha's Vineyard Hospital (MVH) to expand the hospital's ability to communicate news and information about services to more Vineyarders.
- Expanded Substance Use Disorder (SUD) Team and Program to assist the Island community by providing resources and referral services that support a user-free lifestyle. The SUD Team is also available to consult with the Emergency Department, MVH Inpatient Care units, Primary Care Practices, Maternity and Employee Assistance Program. In addition, the hospital increased its number of physicians carrying the special DEA license and set up a 24/7 manned telephone service that pages a counselor and gives out more information. Initial calls per month ~30. Added two more substance abuse counselors.
- The MVH Pharmacy teamed up with the MVH Environmental Services department, to introduce a revision to the Hazardous Drug Handling Disposal to meet all standards associated with EPA, NIOSH, and USP.
- The CT Scan department was re-certified by the American College of Radiology (ACR) and received the ACR Gold Seal.
- Moved and expanded # of practitioners in the dermatology department.

- MVH successfully joined other Partners affiliated hospitals in implementing Partners eCare, a comprehensive Electronic Health Record program that will significantly change the way patients, doctors, and health care providers communicate and interact with one another.
- Fully implemented a Nuclear Stress Testing program. The portable unit allows patients to receive high quality care without having to leave the Island.
- Implemented a LEAN program initiative to take a Patient-Centered Approach to progress.
- Joined with Massachusetts General Hospital (MGH) in a pilot Tele-Medicine program. Goal is twofold: to spare patients the stress and inconvenience of a transfer from MVH Emergency Department to MGH and to make the process easier in cases when it becomes clear that a transfer is in the best interest of the patient.
- Signed off on Martha's Vineyard Community Services contract that will provide use of accessory building on the hospital's campus, rent and utility free, to provide the first ever crisis stabilization center on Martha's Vineyard.
- Working in collaboration with the Island Grown Initiative and the Martha's Vineyard Regional High School, MVH joined the Summer Food Service Program, which offers free lunches to children from low-income families when school is out.
- MVH began an employee food drive for the Island Food Pantry. Since its inception, nearly 1,000 non-perishable items have been delivered to the Pantry.
- Received Baby-Friendly certification in December 2016.
- Collaborated with ACE MV, the adult and community education program on the Vineyard to offer continuing education for adults on Island. ACE MV expanded its class offerings to include college credited courses and partnered with Fitchburg State University and Cape Cod Community College in FY17, two new healthcare classes will debut, one in Medical Terminology and the other in Pharmacology, both collaborating with Fitchburg State University. The courses will be taught by Dr. Lena Prisco with space donated in-kind by the Martha's Vineyard Hospital.
- Martha's Vineyard Hospital's affiliate, Windemere Nursing & Rehabilitation Center was ranked among the best in Massachusetts, U.S. News has identified Windemere as one of the "Best Nursing Homes" in their 2016-2017 ratings for nursing homes throughout the country. Ratings range from 1.0 to 5.0. Windemere received a rating of 4.7. Fewer than 13% of the 1,300+ nursing homes in the U.S. achieved "Best" status by earning a U.S. News rating of at least 4.5.
- MVH initiated a Strategic Planning process to move the organization forward over the next 3-5 years. Hospital employees, trustees and members of the community were invited to begin the discussion. The planning process will re-start once a new CEO is in place.

Plans for Next Reporting Year

The hospital has the following community benefit initiatives underway for the next reporting year:

- Hire a new CEO to fill vacancy.
- Complete a Master Strategic Plan to assess and plan for improving use of the facility to accommodate future growth. Key concepts will include: being a civic partner with our community, promoting an outpatient-focused design, deploying technology to leverage capacity, catalyzing community health and wellness, understanding the drivers for centralized and decentralized operations, promoting patient privacy and optimizing traffic segregation, maximizing department adjacencies, and pursuing efficiency and cost-savings.
- Continue to aggressively recruit primary care physicians to expand healthcare access.
- Partner with Martha's Vineyard Commission, housing groups and Vineyard towns to address the housing crisis to improve overall availability in the housing market for low-income wage earners.
- Complete tri-annual Community Healthcare Assessment to re-assess the needs of the community and define a new implementation plan.

Community Benefits Process

Community Benefits Leadership/Team

Hospital administration and senior leadership team

Community Benefits Team Meetings

Periodic senior management meetings
Quarterly Patient and Family Council meetings
Quarterly meetings with Dukes County Health Council

Community Partners

Airport Fitness
Al-Anon Family Groups & Ala Teen Program
All Island Councils on Aging
Big Brothers/Big Sisters of Cape Cod & the Islands
Boston MedFlight
Cape Cod WIC
Caregiver Homes of Cape Cod/Islands
Dukes County Health Council
Dukes County Health Council Healthy Aging Task Force
Elder Services of Cape Cod and the Islands

Finkelstein & Shea
Greater Boston Home Health Care
Hope Hospice/Hope Health
Hospice of MV
Kids' Yoga Motion
Island Healthcare
Island Food Pantry (emergency food distribution)
Island Grown Initiative
MV Family Planning
Martha's Vineyard Center for Living
Martha's Vineyard Community Services
Martha's Vineyard Disaster Animal Response team
Martha's Vineyard Emergency Management
Martha's Vineyard Partnership for Health (chronic disease management & prevention programs)
Martha's Vineyard Partnership for Health
Martha's Vineyard Regional High School
Martha's Vineyard Medical Reserve Corps
Martha's Vineyard Red Cross
Martha's Vineyard Vision Fellowship
MVH Cardiac Rehab & Respiratory Therapy (BP & Peak Flow screenings for asthma & COPD)
MVH Lab (cholesterol/lipid panel & vitamin D screenings)
MVH Maternity (Baby-Friendly initiative)
MVH Nutrition
MVH Physicians Group (Patient Gateway enrollment)
MVH Volunteer Program (volunteer recruitment)
Narcotics Anonymous
National Alliance on Mental Illness
New England Donor Services
New England Rural Health Roundtable
Salvation Army
Sam Teleford
Tisbury Council on Aging
Vineyard Audiology (hearing health screenings)
Vineyard Baseball
Vineyard Complementary Medicine
Vineyard Dermatology
Vineyard Health Care Access Program
Vineyard Hockey Boosters
Vineyard House
Vineyard Nurse Association of Cape Cod & the Islands (BP & BMI screenings)
Weight Watchers
YMCA of MV (health club program information)

Community Health Needs Assessment

Date Last Assessment Completed and Current Status

FY16. Approved by Martha's Vineyard Hospital President & CEO, senior management team and Board of Trustees. Next Assessment due FY2019

Consultants/Other Organizations

Dukes County Health Council, Southeast Center for Healthy Communities Mass DPH, MV Community Services, Vineyard Healthcare Access Program, Windemere Nursing & Rehabilitation Center, Elder Services of Cape Cod & the Islands, Vineyard Veteran's Agent, Associate Commissioner of Health Care.

Data Sources

Community Focus Groups, MassCHIP, Surveys, Other - Local health data

Community Benefits Programs

Health Fair

Program Type

Community Education, Community Participation/Capacity Building Initiative, Health Screening, Prevention

Statewide Priority

Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform

Brief Description or Objective

Martha’s Vineyard Hospital hosts an annual health fair for health and human service providers in order to disseminate information about available programs and services offered at the hospital and throughout the Vineyard. In FY17, some services offered at the fair included: screenings for cholesterol, glaucoma and ocular health, hearing, and blood pressure, kids’ yoga, spine screenings, Patient Gateway enrollment and eCare information, and seminars on Reducing Risk for Tick-Borne Infection on MV, Joint Replacement services at MVH. Bicycle safety was supported by the Oak Bluffs police and 288 helmets were given attendees along with free healthy snacks. In FY17, there were more than 250 people who came through the fair and more than 50 providers/services signed up to participate.

Target Population

- **Regions Served:** County-Dukes
- **Health Indicator:** Access to Health Care, Injury and Violence, Mental Health, Other: Alcohol and Substance Abuse, Other: Cancer, Other: Cancer - Skin, Other: Elder Care, Other: Family Planning, Other: Hearing, Other: HIV/AIDS, Other: Hospice, Other: Lyme Disease, Other: Nutrition, Other: Pregnancy, Other: Safety, Other: Stress Management, Other: Stroke, Other: Uninsured/Underinsured, Other: Vision , Overweight and Obesity, Responsible Sexual Behavior, Substance Abuse
- **Sex:** All
- **Age Group:** All Adults, All Children
- **Ethnic Group:** All
- **Language:** All

Goal Description

Host annual health fair for health and human service providers in order to discuss available programs and services offered at the hospital, Island-wide and off-island.

Goal Status

In FY17, more than approximately 300 participants attended the annual health fair.

Partners

Partner Name, Description	Partner Web Address
Airport Fitness	airportfitnessmv.com
Al-Anon Family Groups & Ala-Tee Program	
American Red Cross	www.redcross.org
Big Brothers/Big Sisters of Cape Cod & Islands	www.bbbsmb.org
Boston MedFlight	www.bostonmedflight.org
Anne Caldwell	Kid's yoga
Cape Cod WIC	
Caregiver Homes of Cape Cod/Islands	www.caregiverhomes.com
Cynthia da Silva, Hypnotherapist	dasilvahypnosis@gmail.com
Edgartown Council on Aging	www.edgartowncoa.com
Elder Services of Cape Cod & the Islands	www.escci.org/
Fallon Aiello, Yoga for kids	
Finkelstein & Shea	www.webmv.com/services/finkelstein/
Greater Boston Home Health Care	www.greaterbostonhcs.com
Hope Hospice/Hope Health	www.hospice.vineyard.net
Hospice of Martha's Vineyard	www.hospiceofmv.org
Island Food Pantry	www.islandfoodpantry.org
Island Grown Initiatives	www.igimv.org
Stefan Knight	www.vineyardpilates.com
MV Family Planning	www.friendsoffamilyplanning.org
MA Senior Medicare Patrol Program	www.masmp.org
MV Center for Living	www.mvcenter4living.org
MV Community Services	mvcommunityservices.com
MV Emergency Management	www.dukescounty.org
MV Disaster Animal Response Team	508-221-8347
MV Medical Reserve Corps	www.mvmedicalreservecorps.org
MV Partnership for Health	www.vineyardhealth.org
MV Prostate Cancer Support Group	www.mvprostatecancer.org
MVH (12departments)	www.mvhospital.com
MV Senior Medicare Patrol Program	www.masmp.org
MVY Radio	www.mvyradio.com
Constance Messmer	www.constancemessmer.com

Narcotics Anonymous	
National Alliance on Mental Illness	www.nami.org
New England Donor Services	www.neds.org
Oak Bluffs Animal Control	www.oakbluffsma.go
Oak Bluffs Police Depts.	www.police.oak-bluffs.ma.us
Rising Tide Therapeutic Equestrian Center	www.risingtidetec.org
Robert Rivest	Rivestnow@gmail.com
Salvation Army	
Dr. Sam Telford	Sam.telford@tufts.edu
Tisbury Council on Aging	www.tisburyma.gov/council-aging
Vineyard Audiology	www.vineyardaudiology.com
Vineyard Complementary Medicine	www.vineyardcomplementarymedicine.com
Vineyard Health Care Access Program	www.getaccessmarthasvineyard.org
Vineyard House	www.vineyardhouse.org
Vineyard Nurses Association of Cape Cod & Islands	www.vineyardnursing.org
Vineyard Nutrition	www.vineyardnutrition.com
Weight Watchers of MV	www.mystore411.com/Weight-Watchers
YMCA of MV	www.ymcamv.org

Contact Information Rachel Vanderhoop, Director of Development/Community Relations
rvanderhoop@mvhospital.org

Emergency Medical Technician Training

Program Type	Health Professional/Staff Training
Statewide Priority	Promoting Wellness of Vulnerable Populations, Supporting Healthcare Reform
Brief Description or Objective	In FY17, Martha's Vineyard Hospital provided scheduled skill refresher courses to appx. 90 Island EMTs and Paramedics. The 4 town services take 10-12 classes per year. Physicians and nurses from the hospital's Emergency Department served as Examiners in these courses. In addition, the hospital served as a clinical campus for EMT training in emergency procedures, newborn deliveries, and airway management.



Target Population

- **Regions Served:**County-Dukes
- **Health Indicator:**Other: First Aid/ACLS/CPR, Other: Public Safety
- **Sex:**All
- **Age Group:**Adult
- **Ethnic Group:**All
- **Language:**All

Goal Description

Provide skill refresher courses for Island EMTs.

Goal Status

In FY17, Martha's Vineyard Hospital provided scheduled skill refresher courses to Island EMTs and Paramedics. The 4 town services take 10-12 classes per year.

Partners

Partner Name, Description

MV EMTs and Paramedics

Partner Web Address

Contact Information

Jeffrey Zack, M.D. . MVH Emergency Services, jzack@partners.org

Medical Control

Program Type

Direct Services

Statewide Priority

Supporting Healthcare Reform

Brief Description or Objective

In FY17, MVH continued to provide online medical control for 2155 paramedic level 911 calls on the Island and for 800 paramedic level transports by Town of Oak Bluffs Ambulance Service to off-island facilities.

Target Population

- **Regions Served:** County-Dukes
- **Health Indicator:** Other: First Aid/ACLS/CPR, Other: Public Safety
- **Sex:** All
- **Age Group:** All Adults, All Children
- **Ethnic Group:** All
- **Language:** All

Goal Description

Provide online medical control for all paramedic level 911 calls on the Island and for all paramedic level transports by Town of Oak Bluffs Ambulance Service to off- island facilities.

Goal Status

In FY17, MVH continued to provide online medical control for 90 EMT's and 43 Paramedics. There were 2155 paramedic level 911 calls on the Island and 800 transports by Town of Oak Bluffs Ambulance Service to off-island facilities.



Partners

Partner Name, Description	Partner Web Address
Tri-Town Ambulance Service	http://www.westtisbury-ma.gov/Boards/ambulance.html
Towns of Tisbury, Oak Bluffs & Edgartown ambulance services	
Contact Information	Karen Casper, M.D. kacasper@partners.org

Martha's Vineyard Hospital Scholarship

Program Type	Grant/Donation/Foundation/Scholarship,Mentorship/Career Training/Internship
Statewide Priority	Supporting Healthcare Reform
Brief Description or Objective	Martha's Vineyard Hospital provides scholarships to graduating seniors and preference is given to students considering a career in health care. In FY17, scholarships of \$1,000 each were given to two recipients.
Target Population	<ul style="list-style-type: none"> • Regions Served: County-Dukes • Health Indicator: Other: Education/Learning Issues • Sex: All • Age Group: Adult-Young • Ethnic Group: All • Language: All
Goal Description	Goal Status
To offer scholarships annually to students considering a career in healthcare.	In FY17, two students were awarded \$1,000 each.

Partners

Partner Name, Description	Partner Web Address
Martha's Vineyard Regional High School	http://www.mvrhs.org
Contact Information	Susan Markwica, smarkwica@partners.org

Sharps Disposal Program

Program Type	Direct Services, Prevention
Statewide Priority	Chronic Disease Management in Disadvantage Populations
Brief Description or Objective	This ongoing program provides a safe method for community members to dispose of their used needles and syringes from Monday-Friday, between 7am– 5pm (except holidays). In addition, Martha's Vineyard Hospital continued to encourage more active community participation in this program by way of a quarterly newspaper ad campaign and regular postings on the hospital's website.
Target Population	<ul style="list-style-type: none"> • Regions Served: County-Dukes • Health Indicator: Other: Diabetes, Other: Safety • Sex: All • Age Group: All • Ethnic Group: All • Language: All

Goal Description	Goal Status
To provide community access to proper disposal of used needles/syringes.	In FY17, Martha's Vineyard Hospital continued to encourage more active community participation in this program by way of a quarterly newspaper ad campaign and regular postings on the hospital's website. More advertising in FY17 was part of the program.

Partners

Partner Name, Description	Partner Web Address
Not Specified	
Contact Information	Lynn Mercer, CLS, Director of Laboratory Services, lmercer2@partners.org

Community Health Initiative

Program Type	Community Participation/Capacity Building Initiative, Grant/Donation/Foundation/Scholarship, Outreach to Underserved, Support Group
Statewide Priority	Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform
Brief Description or Objective	The Community Health Initiative program is intended to foster collaborations between applicant institutions and community-based partners to improve the health status of vulnerable populations and build community capacity to promote social determinants of good health. In FY17, Martha’s Vineyard Hospital gave grants totaling \$25,830 to Martha’s Vineyard Community Services and the 4 Island Councils on Aging to continue to provide support to two key programs.
Target Population	<ul style="list-style-type: none"> • Regions Served: County-Dukes • Health Indicator: Access to Health Care, All, Other: Alcohol and Substance Abuse, Other: Elder Care, Other: Nutrition, Substance Abuse • Sex: All • Age Group: Adult-Elder, Adult-Young, All Children • Ethnic Group: All • Language: All

Goal Description
 To enhance the New Paths Recovery Program that supports individuals coping with addiction on an outpatient basis.

Goal Status
 Structured outpatient addiction program for adults who seek alcohol, drug and behavioral addictions recovery and who may also experience co-occurring mental health disorders. New Paths’ philosophy is that everyone can reach their recovery goals. Offering daily structured groups, individual, family education sessions and psychiatric services. Development of skills in early recovery, relapse prevention, peer support, self-care, mindfulness, emotion regulation, motivational enhancement, stress management, relaxation and mental health.

To support Island Councils on Aging Collaborative for the CORE project offering counseling, outreach and referral for the elderly.

The “CORE” project offer counseling, outreach, and referral for elderly and collaborates with MVCS to address significant inter-related health, behavioral health, social and case management needs of elders.

Partners

Partner Name, Description	Partner Web Address
Tisbury Council on Aging	www.tisburyma.gov/council-agin
Up-Island Council on Aging	www.westtisbury-ma.gov/Boards/council-aging
Oak Bluffs Council on Aging	www.oakbluffsma.gov/152/Council-on-Aging
Edgartown Council on Aging	edgartowncoa.com
MV Community Services	www.mvcommunityservices.com

Contact Information	Rachel Vanderhoop, Director of Development/Community Relations, rvanderhoop@mvhospital.org
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Central Supply Volunteer Hours

Program Type	Direct Services, School/Health Center Partnership
Statewide Priority	Promoting Wellness of Vulnerable Populations
Brief Description or Objective	Martha's Vineyard Hospital Central Sterile Supply staff process instrumentation for community healthcare providers each week.
Target Population	<ul style="list-style-type: none"> • Regions Served: County-Dukes • Health Indicator: Environmental Quality, Other: Public Safety, Other: Safety • Sex: All • Age Group: All • Ethnic Group: All • Language: All
Goal Description	Goal Status
Support quality care.	In FY17, Martha's Vineyard Hospital Central Sterile Supply staff continued to support quality care through the weekly processing of instrumentation for community healthcare providers.
Provide environmental services.	In FY17, Martha's Vineyard Hospital staff continued to provide environmental services.

Partners

Partner Name, Description	Partner Web Address
Island Healthcare	ihimv.org

Contact Information Tricia Ruby, R.N. OR Nurse Manager, truby@partners.org

Provision of Hospital Space to Providence VA Medical Center

Program Type Direct Services, Grant/Donation/Foundation/Scholarship, Outreach to Underserved

Statewide Priority Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Brief Description or Objective In FY17, Martha’s Vineyard Hospital provided space free of charge for Providence VA Medical Center providers to meet with patients. The provision of this space allowed island veterans to have easier access to VA services in their community at Martha’s Vineyard Hospital and reduced the need for out of state commutes. In FY17, there were 232 patient encounters at Martha’s Vineyard Hospital. Veterans visit at least one day per month and the caseload averages 19-22 patients per month. In addition to outpatient based care, the agency also refers onsite to Martha’s Vineyard sub-specialists and ancillary services to improve the overall health care of the Veteran population on Martha’s Vineyard, the clinic also provides access to specialist care for these patients via a telemedicine system called Clinical Visual Technology (CVT IN FY17, 40 clinical videos were done with subspecialists.

- Target Population**
- **Regions Served:** County-Dukes
 - **Health Indicator:** Access to Health Care
 - **Sex:** All
 - **Age Group:** All Adults
 - **Ethnic Group:** All
 - **Language:** All

Goal Description

To ensure veterans on the island have access to convenient and quality healthcare.

To ensure veterans on the island have access to convenient and quality healthcare.

To ensure veterans on the island have access to

Goal Status

In FY17, Martha’s Vineyard Hospital provided space free of charge for Providence VA Medical Center providers to meet with patients.

In FY17, there were ~250 patient encounters at Martha’s Vineyard Hospital. Veterans visit at least one day per month and the caseload averages 19 patients a month.

In addition to outpatient based care, the clinic also provides access to specialist care for these patients via a telemedicine



convenient and quality healthcare.

system called Clinical Visual Technology (CVT). The agency also refers onsite to Martha's Vineyard Hospital sub-specialists and ancillary services to improve the overall health care of the Veteran population on Martha's Vineyard.

Partners

Partner

Name, Description **Partner Web Address**

Providence VA Medical Center <http://www.providence.va.gov/>

Contact Information Rachel Vanderhoop, Director of Development/Community & Public Relations, rvanderhoop@mvhospital.org

Meditation and Mindfulness Training

Program Type Direct Services, Community Participation/Capacity Building Initiative

Statewide Priority Promoting Wellness of Vulnerable Populations

Brief Description or Objective Calming the mind, reducing stress, optimizing well-being. The 8-week series is co-sponsored by MV Hospital and the YMCA of MV. In FY17, approximately 16 classes were conducted.

Target Population

- **Regions Served:** County-Dukes
- **Health Indicator:** Mental Health, Chronic Pain, Hypertension, Stress Management
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goal Description

Develop a stable daily meditation practice, learn to calm the overactive mind, reduce stress and emotional disturbances, experience a seamless blending of being and doing, understand the qualities of human flourishing.

Goal Status

Ongoing. Classes take place twice a year.

Partners



Partner Name, Description	Partner Web Address
YMCA of MV	http://www.ymcamv.org/

Contact Information	Tori Scarpa, MVH Human Resources, tscarpa@partners.org, 508-957-9479
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Yoga for Pain Management

Program Type	Direct Services, Prevention, Support Groups
Statewide Priority	Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations
Brief Description or Objective	6 week program combined yoga science with group discussions to provide participants with relief from the chronic pain.
Target Population	<ul style="list-style-type: none"> • Regions Served: County-Dukes • Health Indicator: Tavinder – not sure here • Sex: All • Age Group: All • Ethnic Group: All • Language: All

Goal Description	Goal Status
6 week program combined yoga science with group discussions to provide participants with relief from the chronic pain. MVH provided space free of charge.	Improve health status of patients suffering from chronic pain.

Partners

Partner Name, Description	Partner Web Address
Fly Yoga School	

Contact Information	Rachel Vanderhoop, Director of Development/Community & Public Relations, rvanderhoop@mvhospital.org
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Martha's Vineyard Hospital Certified Application Counselors

Program Type	Direct Services
Statewide Priority	Address Unmet Health Needs of the Uninsured, Supporting Healthcare Reform

Brief Description or Objective Martha’s Vineyard Hospital Certified Application Counselors (CACs) provide information about the full range of insurance programs offered by EOHHS and the Health Connector. Our CACs help individuals complete an application or renewal; work with the individual to provide required documentation; submit applications and renewals for the Insurance Programs; interact with EOHHS and the Health Connector on the status of such applications and renewals; and help facilitate enrollment of applicants or beneficiaries in Insurance Programs. In FY17, MVH CACs contributed to the estimated 70 patient financial counselors that served patients who needed assistance with their coverage.

- Target Population**
- **Regions Served:** County-Dukes
 - **Health Indicator:** Access to Health Care
 - **Sex:** All
 - **Age Group:** All
 - **Ethnic Group:** All
 - **Language:** All

Goal Description

Provide information about the full range of insurance programs offered by EOHHS and the Health Connector.

Goal Status

In FY17, MVH CACs contributed to the estimated 70 patient financial counselors that served patients who needed assistance with their coverage.

Partners

Partner Name, Description	Partner Web Address
Massachusetts Health Connector	https://betterhealthconnector.com/
Mass Health	http://www.mass.gov/eohhs/gov/departments/masshealth/
Health Care For All	https://www.hcfama.org/
Massachusetts Hospital Association	https://www.mhalink.org/
Massachusetts League of Community Health Centers	http://www.massleague.org/

Contact Information Kim Simonian, Director for Public Payer Patient Access, Community Health, Partners Healthcare, ksimonian@partners.org

MV Center for Living and MV Hospital 2017 Dementia Study

Program Type	Community Benefits Planning Process, Community Education, Community Health Needs Assessment, Community Participation/Capacity Building Initiative
Statewide Priority	Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantaged Populations, Promoting Wellness of Vulnerable Populations
Brief Description or Objective	Supported efforts of MV Center for Living and Rural Health Scholarship group and community groups to address incidence, prevalence of dementia on Martha's Vineyard..
Target Population	<ul style="list-style-type: none"> • Regions Served: County-Dukes • Health Indicator: Alzheimer Disease • Sex: All • Age Group: All Adults • Ethnic Group: All • Language: All

Goal Description

Assess incidence, prevalence of dementia on MV.
Assess current services/support for families.

Goal Status

Determine current projected unmet needs

Partners

Partner Name, Description

Partner Web Address

Contact Information

Rachel Vanderhoop, Director of Development/Community Relations, rvanderhoop@mvhospital.org

Expenditures

Community Benefits Programs

Expenditures	Amount
Direct Expenses	\$369,363
Associated Expenses	N/A
Determination of Need Expenditures	N/A
Employee Volunteerism	N/A
Other Leveraged Resources	\$10,000

Net Charity Care

Expenditures	Amount
HSN Assessment	\$416,067
HSN Denied Claims	-
Free/Discount Care	-
Total Net Charity Care	\$416,067

Corporate Sponsorships	\$21,493
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Total Expenditures **\$816,923**

Total Revenue for 2017 **\$79,865,568**

Total Patient Care-related expenses for 2017 **\$80,653,427**

Approved Program Budget for 2018 **\$816,923**

(*Excluding expenditures that cannot be projected at the time of the report.)