

# RMV UPDATE

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MassDOT Board Meeting

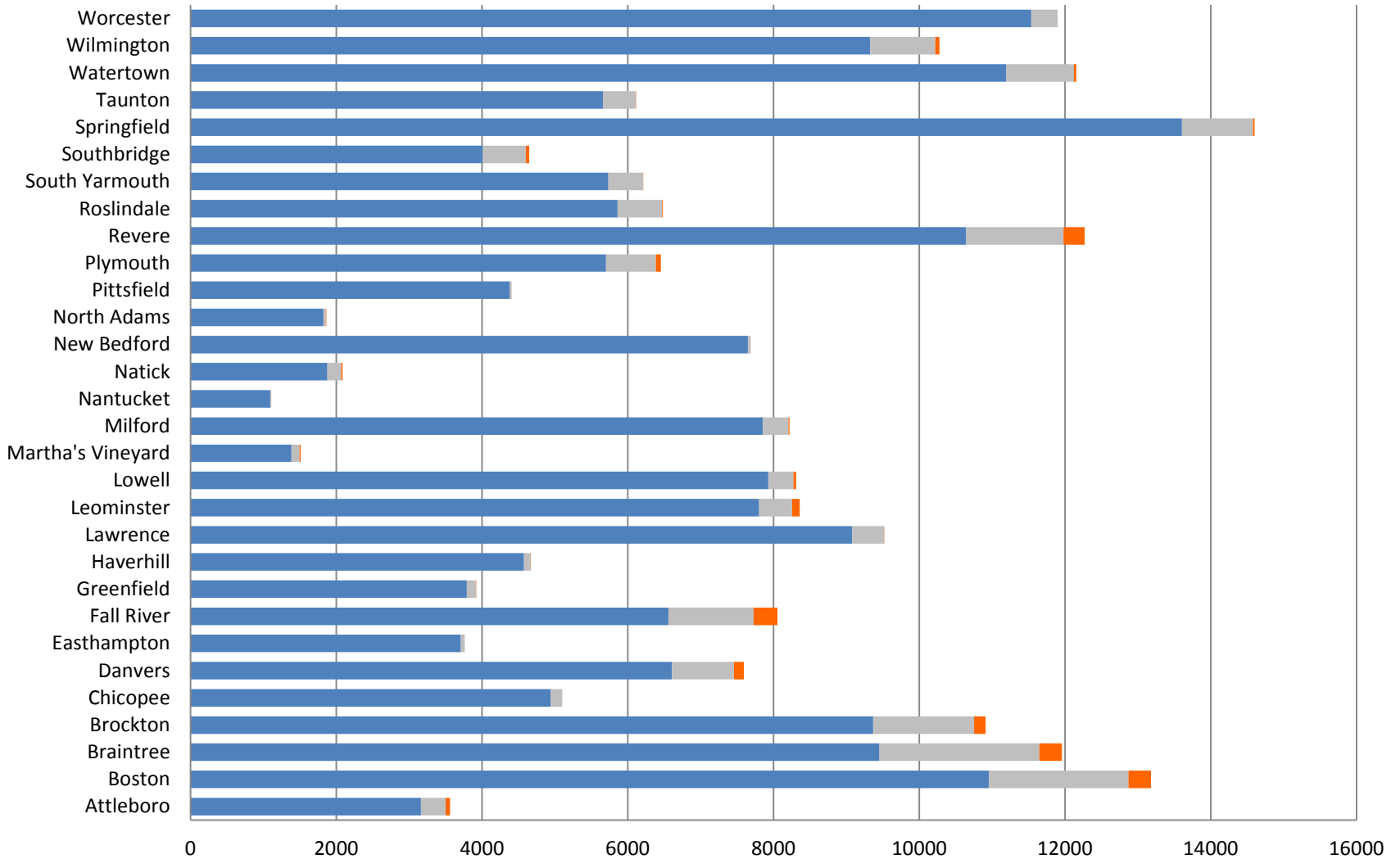
March 18, 2019

# RMV STATISTICS

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Wait Time Data  
February 2019

## Service Center Wait Times - February 2019



90% under 30 minutes 8% 30 to 60 minutes 1% over 60 minutes

# Service Center Performance Improvement Trend

## System-Wide Wait-Time Distribution

### ATLAS Go-Live (3/26) – February 26, 2019

