



**BETSY
LEHMAN
CENTER**
for Patient Safety

Summer 2019

Patient Safety Beat

A monthly report on patient safety news and progress in Massachusetts

UP FRONT

Expert panel issues report to help EDs improve safety

Report from a Betsy Lehman Center expert panel offers new recommendations with case studies and practical tools. [»](#)



FIVE QUESTIONS



... with Anjala Tess about teaching and learning from medical residents

"Patient safety training alone is not sufficient. The power of building your new skills is in being able to apply them." – Anjala V. Tess, M.D., Beth Israel Deaconess Medical Center



SAFETY NEWS



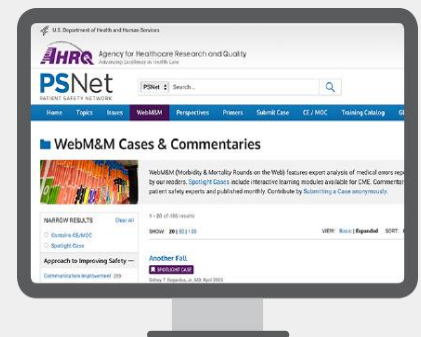
MA Healthcare Safety and Quality Consortium sets course at first meeting

Unique public-private effort develops strategic framework for progress on safety statewide. [»](#)

JUST RELEASED

Diagnostic error cases available on WebM&M

Cases developed by the PRIDE Learning Network are presented with expert commentary. [»](#)



UPCOMING EVENTS

Webinar: Just Six Things: What Leaders Can Do to Hardwire a Culture of Safety, Improve Teamwork and Reduce Harm

When: August 14, 2019, 1:00 – 2:00 p.m.

What: Free webinar in a series from the American Hospital Association's Team Training Program about teamwork practices adopted by military leaders to promote principles of high reliability.

Who: Colonel Bonnie Hartstein, M.D., board certified in pediatrics and emergency medicine; and Phyllis Toor, B.S.N., U.S. Army TeamSTEPPS Program Manager and nurse consultant for the Army Medical Command.

[Click for more information](#)

Compassion in Action Healthcare Conference

When: September 8 – 10, 2019

Where: Westin Boston Waterfront, 425 Summer Street, Boston, MA

What: Interactive sessions designed to help clinicians and health system leaders create

and sustain cultures of compassion in patient care.

Who: Keynote speakers include Amy Edmondson, Ph.D., Novartis Professor of Leadership and Management at the Harvard Business School; Susan B. Hassmiller, R.N., Ph.D., Robert Wood Johnson Foundation Senior Adviser for Nursing; and Peter L. Slavin, M.D., President of Massachusetts General Hospital.

[Click for more information](#)

TeamSTEPPS Master Training Class

When: September 24 & 25, 2019, 8:30 a.m. – 4:30 p.m.

Where: MHA Conference Center, 500 District Avenue, Burlington, MA

What: TeamSTEPPS Fundamentals course on communication and teamwork; provides resources for training others. Sponsored by Massachusetts Health & Hospital Association and the Massachusetts Coalition for the Prevention of Medical Errors.

Who: Karyn Baum, M.D., MS.Ed., MHA, Professor of Medicine & Interim Chief Medical Officer, University of Minnesota Medical Center; Master TeamSTEPPS Trainer

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Patient Safety Beat is published monthly by the **Betsy Lehman Center**, a state agency that uses communications, research, and data to catalyze the efforts of providers, policymakers, and consumers working toward safer health care in Massachusetts.



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