

Organization Information

Organization Address and Contact Information

Organization Name:	Brigham and Women's Hospital
Address (1):	75 Francis Street
City, State, Zip:	Boston, Massachusetts 02115
Web Site:	www.brighamandwomens.org
Contact Name:	wmclain@bwh.harvard.edu
Contact Title:	Vice President of Community Health and Health Equity
Contact Department:	Center for Community Health and Health Equity
Telephone Num:	(617) 732-5858
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E-Mail Address:	wmclain@partners.org
Contact Address (1): (If different from above)	75 Francis Street
City, State, Zip:	Boston, Massachusetts 02115

Organization Type and Additional Attributes

Organization Type:	Hospital
For-Profit Status:	Not-For-Profit
Health System:	Partners HealthCare
Community Health Network Area (CHNA):	Alliance for Community Health (Boston/Chelsea/Revere/Winthrop)(CHNA 19),
Regions Served:	Boston,

CB Mission

Community Benefits Mission Statement

Brigham and Women's Hospital (BWH) is committed to serving the health care needs of persons from diverse communities. The hospital, however, makes a unique commitment to the neighboring residents of Jamaica Plain and Mission Hill, who have some of the most pressing health problems in the state. The hospital, along with its two licensed community health centers (CHCs), is committed to developing integrated care networks to provide and assure appropriate access to high quality, cost-effective primary care to members of these communities regardless of their insurance status. The hospital also commits to meeting the needs of low-income pregnant women and their families from the communities of Mattapan, Roxbury and Dorchester.

In order to address the health needs of its target communities, the hospital must look beyond its walls and seek guidance from the community to implement programs that recognize and address the relationships between health and social problems, including economic and educational issues. The hospital is committed to collaborating with community groups and organizations to develop comprehensive programs that respond to the needs of the communities, as identified by the communities themselves, and as suggested by public health and other data. BWH seeks to improve the health status of residents of the communities by offering health services, continuing and expanding innovative community and school-based programs, and by serving as a resource to the community as a liaison to health careers education and as a possible employer of community residents.

Target Populations

Name of Target Population	Basis for Selection
Boston residents experiencing health disparities	Evidence of racial and ethnic health disparities in birth

	outcomes, cardiovascular disease, cancer and chronic conditions
Medically underserved and/or low income women in BWH priority communities	Evidence of persistent health disparities in rates of infant mortality and chronic disease for communities of color and need by low income women to meet the costs of breast cancer treatment that are not covered by health insurance
Medically underserved and/or low-income residents of Mission Hill, Roxbury, Jamaica Plain, Dorchester and Mattapan	Evidence of pressing and persistent health and social needs
Victims of Domestic Violence	Domestic Violence is a public health issue that impacts 25% of women and a health care setting provides an excellent point of intervention to provide safety planning and support to survivors
Young People in BWH priority communities	There is a high rate of family poverty as well as a large youth population in BWH's priority communities. By providing educational and employment opportunities in the health, science and medical field to young people, BWH is able to impact the long term health and economic status of those communities
Native Americans	Significantly poorer health outcomes and health access for Native Americans
Victims of Intentional Violence	A growing body of science is consistently linking violence (the experience with and/or fear of) with risk for and incidence of a range of serious physical health problems. The effects of violence on health are a consequence of the physical, biological, environmental, social, behavioral, and emotional changes that violence imposes on individuals and the community

Publication of Target Populations

Marketing Collateral, Annual Report, Website

Hospital/HMO Web Page Publicizing Target Pop.

http://www.brighamandwomens.org/about_bwh/communityprograms/default.aspx

Key Accomplishments of Reporting Year

- The Passageway domestic violence program provided 1,452 counseling sessions and contacts to or on behalf of 943 patients, employees, or community members experiencing domestic violence
- The Violence Recovery Program team members attended 135 different meetings and events to raise awareness and work collaboratively on issues of violence exposure
- Ninety-nine percent of alumni of the Student Success Jobs Program entered college after SSJP or have graduated college, and 72% of those students majored in a health or science field. Seventy percent reported that they were first in their family to enroll in college
- Over 500 young people received educational support and mentoring from nearly 300 Brigham and Women's employees
- Sixty low income women with breast cancer were provided financial assistance to cover expenses associated with their diagnosis that were not covered by insurance
- Baby Café, a Stronger Generations program that started in FY17, provided free, community-based breastfeeding support through trained lactation professionals to 67 women in two Baby Café sites: Southern Jamaica Plain Health Center and Brookside Health Center.
- More than 300 women received pregnancy and parenting services from health center-based case managers through the Stronger Generations Case Management program
- Our two BWH licensed community health centers in Jamaica Plain (Brookside Community Health Center and Southern Jamaica Plain Health Center) served over 21,000 patients with 84,759 visits

Plans for Next Reporting Year

- Continue expansion of effective programs to increase educational and employment opportunities for young people in the community, including the Science in the Classroom program at our partnering schools
- Continue to develop interventions to promote healthy birth outcomes through a focus on social determinants of health, increased social support and innovative approaches within our health system, as part of our Stronger Generations initiative.
- Establish the Center for Trauma Resilience to bring together existing Brigham and Women's Hospital programs and initiatives for survivors of various types of violence including: domestic and sexual violence, community violence, human trafficking, etc., as well as community-based programs, to provide a coordinated trauma-informed approach with an emphasis on social justice and health equity.

Community Benefits Process

Community Benefits Leadership/Team

The vice president, five program directors of the Center for Community Health and Health Equity (CCHHE) and two executive directors of the BWH licensed CHCs comprise the community benefits leadership team of BWH.

Community Benefits Team Meetings

The leadership team described above meets quarterly throughout the year and the CCHHE directors and staff also meets on a monthly basis. A sub-committee of the hospital's Board of Trustees focused on community health meets regularly to review programs and policy and set the strategic direction for community health aligned with the needs of BWH's priority neighborhoods.

Community Partners

ABCD Health Services
ABCD Parker Hill/Fenway NSC
ABCD SummerWorks
ADOBE Youth Voices
Achievement Network
Alice H. Taylor Tenant Task Force
America Scores
Apprentice Learning
Arbour Hospital
Baraka Community Wellness
Birthday Wishes
Boston Alliance for Community Health
Boston Centers for Youth and Families
Boston Children's Hospital
Boston Housing Authority
Boston Latin Academy
Boston Latin School
Boston Medical Center Violence Intervention and Advocacy Program
Boston Private Industry Council
Boston Teachers Union School
Boston University School of Public Health
Bouve College of Health Science
Boston Police Department
Boston Public Health Commission
Brookline High School
Bromley Health Task Force
Bunker Hill Community College
Camp Harborview
Center for Community Health Education Research and Service, Inc. (CCHERS)
Centering Healthcare Institute
Chinle Comprehensive Regional Health Care Facility
CHNA-7
City on the Hill Community Academy of Science and Health
City School Summer Leadership Program
City Real Estate
College Bound Dorchester
Community Academy of Science and Health
Community Dispute Settlement Center
Conference of Boston Teaching Hospitals
Cooperative Artists Institute
Curtis Hall/BCYF
Department of Transitional Assistance
Economic Mobility Pathways
Edward M. Kennedy Academy for Health Careers
Eliot School
Endicott College - Keys to Degrees
Fenway High School
Ferris Wheels
First Baptist Church
Fitz Urban Youth Sports
Foxboro Jaycees
Foxborough Human Services & COA

Friends of South Street
Gallup Indian Medical Center
Goodwill - Job Readiness
Greater Boston Food Bank
HarborCOV
Harvard Medical School
Harvard MedScience
Harvard School of Public Health
HESSCO Elder Services
HUGS-Foxboro
Hyde Square Task Force
Geiger Gibson CHC
Jane Doe, Inc.
John D. O'Bryant High School
Jamaica Plain Health Planning Committee
Jamaica Plain Neighborhood Development Corporation
Jamaica Plain VIP and Trauma Response Team
Jamaica Plain Youth Disparities Initiative
Jamaica Plain WIC
Jamaica Plain Youth Health Equity Collaborative
JP Tree of Life/Arbol de Vida
Jeremiah Program, Endicott Boston
Justice Resource Institute - Boston Trauma Team
Key Steps
Lila G. Frederick Middle School
Linda Wellness Warrior
Louis D. Brown Peace Institute
MA Coordinated Family and Community Engagement
Madison Park Technical and Vocational High School
March of Dimes
Martha Eliot Health Center
Mass Mentoring Partnership
Massachusetts College of Pharmacy & Health Services
MassHousing
Mattapan Community Health Center
Mattapan Food and Fitness Coalition
Maurice J. Tobin K-8 School
Meridian Academy
Mission Church Grammar School
Mission Hill Crime Committee
Mission Hill Health Movement
Mission Hill Little League
Mission Hill Main Streets
Mission Hill Men's Softball League
Mission Hill Neighborhood Housing Services
Mission Hill School
Mission Hill Senior Legacy Group
Mission Main Tenants Task Force
Mission SAFE
Mothers for Justice and Equality
Neighborhood Health Plan
Northern Navajo Medical Center
Northeastern University
Neponset Valley Chamber of Commerce-Elder Alliance
New England College of Optometry
New Mission High School
Operation Exit Boston
Read to a Child
Renewal House
Roxbury Presbyterian Church Social Impact Center
Roxbury Tenants of Harvard
Roxbury YMCA
School-to-Career Partnership
Score for More
Science from Scientists
Simmons College
Sociedad Latina
South End Community Health Center
Spontaneous Celebration/Beantown Society
St Stephen's Youth Programs

The City School Summer Leadership Program
 The H.E.A.R.T Consortium
 The Mildred Hailey Development
 The PIM Project
 The Samaritans
 Tobin Community Center
 Tri-Town Chamber of Commerce
 Tutors for All
 Unitarian Universalist Urban Ministry
 University of California San Francisco: Social Interventions Research & Evaluation Network
 Urban Edge
 Urban League of Eastern Massachusetts
 Urban Science Academy
 Wentworth Institute of Technology
 Whittier Street Health Center
 WilmerHale Legal Services
 Youth Connect
 Youth Options Unlimited

Community Health Needs Assessment

Date Last Assessment Completed and Current Status

In 2016, BWH conducted a Community Health Needs Assessment and implementation planning process to inform community-based efforts as well as to adhere to requirements set by the Patient Protection and Affordable Care Act. This work builds upon the foundation of past assessment work and current investments in advancing health in the hospital's priority neighborhoods (Dorchester, Jamaica Plain, Mattapan, Mission Hill and Roxbury). The CHNA included focus groups of community residents conducted in collaboration with members of the Conference of Boston Teaching Hospitals (CoBTH), as well as internal and external key informant interviews and review of public health and other data. Additionally, BWH sought broad community input via an innovative online community engagement process entitled "What Matters for Health" that obtained extensive community input from close to 500 participants. This is detailed in a report on our website:

<https://www.brighamandwomens.org/assets/BWH/about-bwh/pdfs/bwh-wm4h-report-2015.pdf>

The CHNA and implementation plan was presented to and approved by the BWHC Board of Trustees at its July meeting and is posted on our website:

<https://www.brighamandwomens.org/assets/BWH/about-bwh/pdfs/2016-CHNA-Report.pdf>

BWH also makes its annual progress reports on its CHNA widely available to the public by posting these reports on its website.

BWH's CHNA implementation plan is focused on the 5 priority areas below, and implementation is underway.

- Interpersonal Violence and Trauma
- Access to Healthcare
- Behavioral Health
- Health Equity within BWH and Our Community
- Social Determinants of Health

Consultants/Other Organizations

The work with consultants and other organizations for the 2016 CHNA is detailed in the report on our website (see link above).

Data Sources

CHNA, Other, The 2016 CHNA was also informed by analysis of the findings from an innovative online game that BWH undertook to explore perceptions and recommendations from community members on personal, neighborhood and citywide health issues. The report of this process called "What Matters for Health" details the analysis of over 8,000 comments from 488 participants on the on-line game, and can be accessed on the BWH website:

<https://www.brighamandwomens.org/assets/BWH/about-bwh/pdfs/bwh-wm4h-report-2015.pdf>

CHNA Document - PDF format

[2016-BWH-CHNA-REPORT.PDF](#)

Implementation Strategy (optional)

File Upload (optional)

Not Specified

Community Benefits Programs

Student Success Jobs Program Summer Internship for College Students (SSJP College)

Program Type	Mentorship/Career Training/Internship, Outreach to Underserved,
Statewide Priority	Promoting Wellness of Vulnerable Populations, Reducing Health Disparity,
EOHHS Focus Issue(s) (optional)	Not Specified
DoN Health Priorities (optional)	Not Specified
Target Population	<ul style="list-style-type: none"> • Regions Served: Boston, • Health Indicator: Other: Education/Learning Issues, • Sex: All, • Age Group: Adult-Young, • Ethnic Group: All, • Language: All,

Goal Description	Goal Status
To strengthen and sustain interest among college students in health careers through work-based mentoring by health care professionals.	In FY18, SSJP recruited 31 BWH health professionals as preceptors who provided internship experiences to students.
To foster networking opportunities for emerging under-represented health care professionals with peers and the hospital community.	In FY18, SSJP provided 35 SSJP college students with paid internships for ten weeks in a BWH department.
To address the pressing need for under-represented professionals in health, science and medical careers.	In FY18, 35 college students majoring in health, science or medicine were recruited into the SSJP College program and matched students to departments that were closely aligned to their career goals.

Partners

Partner Name, Description	Partner Web Address
Not Specified	Not Specified

Contact Information	Youth Development Manager, Center for Community Health and Health Equity, Brigham and Women's Hospital, ssjp@partners.org
Detailed Description	The Student Success Jobs Program Summer Internship for College Students is an intensive summer employment opportunity for students that have successfully graduated from the Student Success Jobs Program for high school students. SSJP College Summer Internship Program was created to support SSJP graduates, currently in college, majoring in a health-related field. Summer internship opportunities are paid positions in a Brigham and Women's Hospital department and are available to students for ten weeks, 35 hours per week, from June through August. SSJP creates pathways into science, health, or medicine careers for those who have traditionally been underrepresented in the field with 96 percent of students self-identified as people of color. In FY18, 35 students were served. Since inception in 2006, 176 individual students have been served.

The Passageway Domestic Violence Program

Program Type	Community Education, Direct Services, Health Professional/Staff Training, Support Group,
Statewide Priority	Promoting Wellness of Vulnerable Populations,
EOHHS Focus Issue(s) (optional)	Not Specified
DoN Health Priorities (optional)	Not Specified
Target Population	<ul style="list-style-type: none"> • Regions Served: Boston, • Health Indicator: Injury and Violence, Other: Domestic Violence, Other: Safety, Other: Safety - Home, • Sex: All, • Age Group: All Adults, • Ethnic Group: All, • Language: All,

Goal Description	Goal Status
Provide free, voluntary, and confidential services to patients, employees and community members	In FY18, the Passageway Program provided services to 943 individuals; Since inception in 1997, 17,492 people have been served.

who are experiencing domestic violence (DV).

Continue to increase safety, health and well-being of patients, employees and community members by providing comprehensive services to those experiencing domestic violence.

In FY18, the Passageway Program provided 1,452 counseling sessions and contacts to members or on behalf of the 943 patients/employees community members experiencing domestic violence.

Increase access to services for patients and employees by increasing education and consultation services to health care providers, staff and community members.

In FY18, the Passageway Program provided 36 education/training sessions to 1,089 health care providers and community members on the impact of DV and health.

Increase access to services for patients and employees by increasing education and consultation services to health care providers regarding domestic violence cases.

In FY18, the Passageway Program provided 235 individual consultations with providers.

Partners

Partner Name, Description	Partner Web Address
Boston Public Health Commission	http://www.bphc.org
Conference of Boston Teaching Hospitals	http://www.cobth.org/
HarborCOV	http://www.harborcov.org/
Jane Doe, Inc.	http://www.janedoe.org/
Renewal House	http://renewalhouse.org/
Whittier Street Health Center	http://www.wshc.org
WilmerHale Legal Services	http://www.law.harvard.edu/academics/clinical/lsc/index.htm

Contact Information	Mardi Chadwick, J.D. Director Violence Intervention and Prevention Programs, 41 Avenue Louis Pasteur, Boston, MA 02115
Detailed Description	Passageway provides free, voluntary, and confidential services to patients, employees and community members who are experiencing domestic violence (DV). This intervention is based on a multidisciplinary and tailored response model that includes domestic violence advocates, nurses, physicians, social workers, mental health providers, security, and other health care providers. The team provides tailored interventions based on the needs of the individual. Passageway advocates come from diverse backgrounds reflecting the populations served. Advocates offer services in English and Spanish, and use hospital interpreters for all other languages. Advocates are on-site at the BWH campus, Brigham and Women's Faulkner Hospital, Southern Jamaica Plain Health Center, Brookside Community Health Center, Whittier Street Health Center. In FY18, Passageway provided services to 943 clients and since inception in 1997, 17,492 people have been served.

Connecting Hope, Assistance, and Treatment Program (CHAT)

Program Type	Direct Services, Health Coverage Subsidies or Enrollment, Outreach to Underserved,
Statewide Priority	Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity,
EOHHS Focus Issue(s) (optional)	Not Specified
DoN Health Priorities (optional)	Not Specified
Target Population	<ul style="list-style-type: none"> • Regions Served: Boston-Greater, • Health Indicator: Access to Health Care, Other: Cancer, Other: Cancer - Breast, • Sex: Female, • Age Group: Adult, • Ethnic Group: All, • Language: All,

Goal Description	Goal Status
Provide financial assistance to low	In FY18, there were 60 women served by the CHAT program.

income, uninsured and underinsured women with breast cancer to pay for necessary services related to their breast cancer diagnosis.

To provide resources to at least 100 women through the CHAT program.

In FY18, 63 CHAT applications were received; resources were provided to 95% of approved CHAT clients. The majority of resources provided were for Mastectomy bras, breast prosthesis and compression garments.

Partners

Partner Name, Description

Not Specified

Partner Web Address

Not Specified

Contact Information

Mardi Chadwick Balcom, Director, Violence Intervention and Prevention Programs

Detailed Description

The Connecting Hope, Assistance, and Treatment (CHAT) program provides financial assistance to low income, uninsured and underinsured women with breast cancer to help pay for necessary services related to their breast cancer diagnosis. In the absence of the CHAT program, many women are forced to forego the items related to their breast cancer treatment in order to pay for rent, utilities, food, and other basic necessities. In the face of many competing survival priorities, the CHAT program is able to assist in providing the resources necessary to ensure the emotional and physical wellbeing of breast cancer patients. In FY2018, there were 60 women served by the CHAT program. The majority of resources provided to women were breast prosthesis/bra assistance, compression garments and transportation to treatment appointments. Since inception in 2002, the CHAT program has provided services to over 1,200 women.

Stronger Generation Case Manager Program

Program Type

Direct Services, Health Professional/Staff Training, Outreach to Underserved, Prevention,

Statewide Priority

Promoting Wellness of Vulnerable Populations, Reducing Health Disparity,

EOHHS Focus Issue(s) (optional)

Not Specified

DoN Health Priorities (optional)

Not Specified

Target Population

- **Regions Served:** Boston, Boston-Jamaica Plain, Boston-Mattapan, Boston-Roxbury, Boston-South End,
- **Health Indicator:** Access to Health Care, Other: Nutrition, Other: Pregnancy,
- **Sex:** Female,
- **Age Group:** All,
- **Ethnic Group:** All,
- **Language:** All,

Goal Description

To identify clients in need of case management services, conduct assessment for areas of medical and social concern.

To improve maternal health outcomes related to pregnancy and birth by addressing patients social and medical risks that improve health outcomes across the life course.

To provide assistance with material goods to a minimum of 30 families to address the gaps in services.

To provide transportation assistance to a minimum of 60 patients in BWH licensed and affiliated health centers.

Goal Status

In FY18, 298 clients completed a client assessment with a case manager. Of these, the majority of clients had high intensity needs for services such as housing, mental health, employment, challenges accessing health care, and community/family safety. Case managers work to create supports and linkages that complement their clinical care and improve birth outcomes.

In FY18, 311 women referred to a case manager attended the recommended 80% of prenatal visits. There are several social risks being addressed by case managers in which, 45.6% of the clients are young parents, 14% reported not having reliable access to affordable, nutritious food and 8% reporting unmet mental health needs. To meet the identified needs of our patients, case managers completed a total of 316 referrals to community -based organizations for program clients.

In FY18, we provided diapers, wipes, infant supplies including layettes, grocery food cards to over 78 clients of the case management program.

In FY18, over 100 patients were provided with transportation assistance through the provision of Charlie Cards and cab vouchers through the Perinatal Transportation Assistance Program.

Partners

Partner Name, Description

Mattapan Community Health Center

Partner Web Address

<http://www.mattapanchc.org/>

South End Community Health Center <http://www.sechc.org/>
Whittier Street Health Center <http://www.wshc.org/>

Contact Information	Mardi Chadwick Balcom, Director, Violence Intervention and Prevention Programs
Detailed Description	The Stronger Generations Case Manager Program seeks to improve birth outcomes by addressing the social and medical needs of pregnant women. BWH provides technical assistance and training for case managers at each of five of the hospital's licensed or affiliated health centers. In FY18, 317 women received case management services through the Stronger Generations case management program. Since inception in 1991, the case managers in the case management program have served over 15,300 women and families.

Brigham and Women's Hospital - Mission Hill Community Activities

Program Type	Community Education, Community Participation/Capacity Building Initiative, Grant/Donation/Foundation/Scholarship, Health Screening, Outreach to Underserved,
Statewide Priority	Promoting Wellness of Vulnerable Populations, Reducing Health Disparity,
EOHHS Focus Issue(s) (optional)	Not Specified
DoN Health Priorities (optional)	Not Specified
Target Population	<ul style="list-style-type: none">• Regions Served: Boston-Mission Hill,• Health Indicator: Access to Health Care,• Sex: All,• Age Group: All,• Ethnic Group: All,• Language: All,

Goal Description

Support neighborhood schools, youth serving organizations, anti-poverty programs, housing and public health initiatives, and employment and business development throughout Mission Hill.

Increase capacity building efforts, economic development opportunities and education and training for youth in Mission Hill.

Maintain community partnerships as part of our efforts to the underserved populations in Mission Hill.

Facilitate access to BWH healthcare facilities/services for the Mission Hill community.

Goal Status

In FY18, over 2,000 people received support from the resources and that were provided to Mission Hill organizations.

In addition to year-round and summer educational and employment opportunities that benefit Mission Hill youth, BWH allocated \$17,000 to a Mission Hill youth serving organization to create 10 summer jobs for neighborhood youth.

In FY18, BWH worked in close partnership with the Parker Hill/Fenway ABCD Emergency Food Pantry. The food pantry distributes about 115,000 pounds of food to 600 families.

In FY18, BWH collaborated with a major Mission Hill organization to provide a free flu clinic to 35 Mission Hill seniors. In addition, BWH participated in several neighborhood health fairs and several neighborhood health education presentations. BWH also offers a free meal program on the first Sunday of each month for 75 Mission Hill seniors. This program has been in existence for over twenty years and is greatly appreciated by the senior population of Mission Hill.

Partners

Partner Name, Description	Partner Web Address
ABCD Parker Hill/Fenway NSC	http://www.bostonabcd.org/centers/parker-hill-fenway/
Alice H. Taylor Tenants Task Force	Not Specified
Mission Church Grammar School	http://www.missiongrammar.org/
Mission Hill Crime Committee	Not Specified
Mission Hill Health Movement	http://www.mhbm.org/
Mission Hill Little League	http://www.eteamz.com/missionhill
Mission Hill Main Streets	http://www.missionhillmainstreets.org/
Mission Hill Neighborhood Housing Services	http://missionhillnhs.org/
Mission Main Tenants Task Force	Not Specified
Mission SAFE	http://www.missionsafe.org/home.asp

Roxbury Tenants of Harvard
Sociedad Latina
Tobin Community Center

<http://www.roxburytenants.org/>
<http://www.sociedadlatina.org/>
Not Specified

Contact Information	Shirma Pierre, Director of Operations and Projects, Center for Community Health and Health Equity, Brigham and Women's Hospital, 41 Avenue Louis Pasteur
Detailed Description	Brigham and Women's Hospital (BWH) has a long-standing commitment to improving the health status of Boston residents, with a focus on Boston neighborhoods surrounding the hospital with disproportionately poor health and social outcomes, and documented need for comprehensive health and social services. BWH makes a unique commitment to the neighboring residents of Mission Hill. The hospital takes a broad approach to community health which includes supporting neighborhood schools, youth serving organizations, anti-poverty programs, housing and public health initiatives, and employment and business development throughout Mission Hill. In FY18, over 2,000 people received support from the resources that were provided to Mission Hill organizations. While the majority of those served were Mission Hill residents, other Boston neighborhoods were also served by our partnership with organizations such as the Parker Hill/Fenway ABCD Emergency Food Pantry.

Elementary School Literacy Initiative

Program Type	Community Education, Outreach to Underserved, School/Health Center Partnership,
Statewide Priority	Promoting Wellness of Vulnerable Populations, Reducing Health Disparity,
EOHHS Focus Issue(s) (optional)	Not Specified
DoN Health Priorities (optional)	Not Specified
Target Population	<ul style="list-style-type: none">• Regions Served: Boston, Boston-Mission Hill,• Health Indicator: Other: Language/Literacy,• Sex: All,• Age Group: Child-Preschool, Child-Primary School,• Ethnic Group: All,• Language: All,

Goal Description	Goal Status
Strengthen reading, comprehension, listening and writing skills in kindergarten to fifth grade students.	In FY18, 102 Pen Pal students were served, and 120 Brigham Book Buddy students were served.
Partner with Mission Hill elementary schools to enhance students' academic success.	In FY18, out of all participating teachers, 93% of teachers reported excellent benefits of the program in support of their students' literacy skills. Teachers also reported increased writing proficiency and listening skills among participating students.
To create enthusiasm around literacy in elementary school students.	In FY18, 100% of teachers involved with the Pen Pal and Brigham Book Buddy Program reported increased enthusiasm for reading and writing among their students.

Partners

Partner Name, Description	Partner Web Address
Maurice J. Tobin School	http://www.bostonpublicschools.org/node/524
Mission Grammar School	http://www.missiongrammar.org/

Contact Information	Pamela Audeh, Center for Community Health and Health Equity, Brigham and Women's Hospital, 41 Avenue Louis Pasteur, Boston, MA 02115
Detailed Description	The Elementary School Literacy Initiative is designed to help strengthen reading, comprehension, listening and writing skills in kindergarten to third grade students in select Mission Hill schools. Literacy skills are vital for the healthy development of children and a crucial building block for future academic success. Educational attainment is a key determinant of health. The program provides an opportunity for Brigham and Women's Hospital (BWH) employees to volunteer directly in the schools as pen pals or Brigham Book Buddies. Pen Pals develop a relationship with a child through the exchange of letters. Students are able to practice their literacy skills by receiving and responding to letters and increase their exposure to health care careers and BWH. Book Buddies read aloud to an entire classroom once a month for the school year, and then the books are donated to the classroom. FY2018, 102 Pen Pal students were served and 120 Brigham Book Buddy students were served. Since inception of the Book Buddy program in 1994, numerous students have been served, with 1,623 students served since 2006. Since its inception in 2006, the Pen Pal program has served 1,804 students.

BWH Health and Science Initiative

Program Type	Community Education, Direct Services, Outreach to Underserved, School/Health Center Partnership,
Statewide Priority	Promoting Wellness of Vulnerable Populations, Reducing Health Disparity,
EOHHS Focus Issue(s) (optional)	Not Specified
DoN Health Priorities (optional)	Not Specified
Target Population	<ul style="list-style-type: none"> • Regions Served: Boston, Boston-Mission Hill, • Health Indicator: Other: Education/Learning Issues, • Sex: All, • Age Group: Child-Primary School, • Ethnic Group: All, • Language: All,

Goal Description

Promote teamwork and enables cooperative learning experiences that increase science knowledge.

To provide science exploration opportunities for fourth and fifth grade students in Mission Hill participating schools.

To increase science knowledge of fourth grade students by working on science topics selected by the participating schools each academic year.

To provide health career exploration opportunities to fourth grade students.

Goal Status

In FY18, 98 students from four classrooms were served. Since Inception (2006), 993 students have been served in the Health and Science Initiative.

In FY18, elementary school students participated in three "hands on" science experiments and projects, and middle school students participated in eleven science projects and 6 public health classes. These projects and classes are imbedded in the schools' science curriculum and comprise a large amount of the grade level science teaching.

In FY18, students were given a pre-test before science instruction and a post-test after science instruction to measure increase in knowledge. The average percentage increase in scores, from the pre-test to the post test, was 76% for middle school students.

In FY18, five BWH employees volunteered in the Health and Science Initiative. Students learned about various careers in the hospital, as well as the education needed to enter the healthcare field.

Partners

Partner Name, Description

Maurice J. Tobin School
Science from Scientists

Partner Web Address

<http://www.bostonpublicschools.org/node/524>
<http://www.sciencefromscientists.org/>

Contact Information

Pamela Audeh, Center for Community Health and Health Equity, Brigham and Women's Hospital, 41 Avenue Louis Pasteur, Boston, MA 02115

Detailed Description

The Health and Science Initiative provides an informal learning environment that enables elementary and middle school students to learn about health, science and medicine via a hands-on approach. Elementary school students work together on science experiments in small groups led by hospital employees and listen to presentations by BWH staff guest speakers. Middle School students do hands on science with BWH sponsored Science from Scientists and participate in a yearlong public health class taught by BWH staff. The relaxed, yet structured atmosphere promotes teamwork and produces cooperative learning experiences that increase science knowledge. All Health and Science Initiative curricula are aligned to the Massachusetts state science curriculum frameworks and standards. The Health and Science Initiative also exposes students to new health careers and introduces them to the types of education and training that are necessary to pursue specific health career paths. Since program's 2006 inception, 1,193 students have been served in the Health and Science Initiative (98 in FY18).

Indian Health Service

Program Type	Community Education, Direct Services, Health Screening, Outreach to Underserved,
Statewide Priority	Promoting Wellness of Vulnerable Populations, Reducing Health Disparity,
EOHHS Focus Issue(s) (optional)	Not Specified
DoN Health Priorities (optional)	Not Specified
Target Population	<ul style="list-style-type: none"> • Regions Served: Not Specified • Health Indicator: Access to Health Care, • Sex: All,

- **Age Group:** All,
- **Ethnic Group:** American Indian/Alaskan Native,
- **Language:** All,

Goal Description

Create volunteer opportunities for BWH physicians at the IHS hospitals in Gallup and Shiprock, New Mexico and Chinle, Arizona.

Create volunteer opportunities for BWH physicians at the IHS hospitals in Gallup and Shiprock, New Mexico and Chinle, Arizona.

Create volunteer opportunities for BWH physicians to lead Boston-based educational and teaching video conferences to IHS clinician colleagues to expand their capacity to treat a range of conditions.

Goal Status

Since 2008, 195 faculty and staff have made 236 volunteer visits to IHS hospitals in Shiprock and Gallup, NM and Chinle, AZ.

In FY18, 24 faculty clinicians (plus 4 physicians-in-training) made 32 volunteer site-visits to the IHS hospitals in New Mexico and Arizona.

In FY18, 33 physician volunteers led 47 remote teaching video and audio conferences.

Partners

Partner Name, Description

Chinle Comprehensive Regional Health Care Facility

Gallup Indian Medical Center

Northern Navajo Medical Center

Partner Web Address

http://www.ihs.gov/Navajo/index.cfm?module=nao_hcc_chinle

http://www.ihs.gov/navajo/index.cfm?module=nao_hcc_gallup

http://www.ihs.gov/navajo/index.cfm?module=nao_hcc_shiprock

Contact Information

Thomas Sequist, MD, Brigham & Women's Hospital, 617-525-7509.

Detailed Description

The BWH Physicians' Council, through its Brigham and Women's Outreach Programs (BWOP) is committed to supporting BWH physicians in contributing their skills and time through volunteerism. The goals of the Outreach Program include the development of a program that enables BWH physicians to directly support and enhance patient care delivered at a selected program site, while providing a sustainable, ongoing contribution to supporting an underserved community. The Indian Health Service (IHS) focuses on creating volunteer opportunities for BWH physicians at the IHS hospitals in Gallup and Shiprock, New Mexico and an IHS hospital in Chinle, Arizona. All sites serve American Indian communities in remote rural locations. The hospital in Shiprock is physically located on the Navajo reservation. The 55-bed hospital at Shiprock, 99-bed hospital at Gallup and 60-bed hospital in Chinle have adequate equipment, medication and supplies, but they are challenged by a shortage of staffing. The Indian Health Service reports a nearly 15 percent vacancy rate in essential clinical positions, including access to specialty services and consultations. The Brigham and Women's Outreach Program physician volunteers are working to address this challenge. In addition to health professionals volunteering on-site in New Mexico and Arizona, physicians led educational and remote-teaching video and audio conferences broadcast to our IHS clinical colleagues at these sites and IHS clinicians were hosted at BWH. Since the program's inception in 2008, volunteer clinicians have made 236 on-site visits, led 227 remote-teaching video and audio conferences and hosted 18 IHS clinicians at BWH.

Partnership with Kennedy Academy for Health Careers (formerly Health Careers Academy)

Program Type

Mentorship/Career Training/Internship, School/Health Center Partnership,

Statewide Priority

Reducing Health Disparity, Supporting Healthcare Reform,

EOHHS Focus Issue(s) (optional)

Not Specified

DoN Health Priorities (optional)

Not Specified

Target Population

- **Regions Served:** Boston,
- **Health Indicator:** Other: Education/Learning Issues,
- **Sex:** All,
- **Age Group:** Child-Teen,
- **Ethnic Group:** All,
- **Language:** All,

Goal Description

A primary goal of the Health Careers

Goal Status

During the 2017-2018 school year, 205 (57%) Kennedy Academy students participated in

Engagement work is to connect EMK students to a variety of mission-related internships, enrichment programs and paid work experiences both within and outside of school.

A primary goal of the Health Careers Engagement work is to connect EMK students with health professionals as visitors to EMK classrooms to share information about their career field, their career path, and the course of study required.

A primary goal of the Health Careers Engagement project is to allow EMK students to visit community based health care sites to observe and experience the wide range of career paths first hand.

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A primary goal of the health careers engagement Project is to encourage EMK students to select a health-related major in their pursuit of higher education.

academic or health-related enrichment programming outside of school including internships, school year programs, and paid summer work experiences.

During the 2017-2018 school year, 238 students were visited by 32 classroom guest speaker groups to share information and experiences from their health careers and sciences fields.

During the 2017-2018 school year, 262 Kennedy Academy students participated in visits to health-related sites to observe and experience varied health professions first hand.

During the 2017-2018 school year, there were at least 5 visits to health-related sites for each student in grades 9 - 10; 4 for grades 11 - 12.

During the 2017-2018 school year, 59 EMK students participated in a full day job shadowing or similar immersion experience at varied health care sites around the city.

During 2017-2018, Kennedy Academy began the clinical component of the Career and Technical Education Chapter 74 program in Health Assisting. As in the previous year, all students in grades 9 and 10 were enrolled in the introductory Health Assisting coursework, learning the foundational skills and content for a future career in the healthcare industry. Students who chose to continue in Health Assisting in grade 11 began a combination of classroom experience and lab experience for the first half of the year, culminating in a clinical workplace experience at Hebrew Senior Life, in a partner long-term care facility. During this experience, the students attended to patients and practiced the skills they have been trained with during the past two and a half years and continually learning from HSL Staff and their instructors.

Partners

Partner Name, Description	Partner Web Address
Boston GLASS	http://jri.org/services/health-and-housing/health/boston-glass
Boston Private Industry Council	http://www.bostonpic.org/
Boston University School of Public Health	http://sph.bu.edu/
Bouve College of Health Science	http://www.northeastern.edu/bouve/
Brigham & Women's Hospital	http://www.brighamandwomens.org/
Bunker Hill Community College	http://www.bhcc.mass.edu/
Center for Community Health Education Research and Service (CCHERS)	http://www.cchers.org/
Gieger Gibson Community Health Center	http://www.hhsi.us/metro-boston/geiger-gibson-community-health-center/
Harvard Medical School	http://www.hms.harvard.edu/
Harvard School of Public Health	http://www.hsph.harvard.edu/
Mass Mentoring Partnership	http://massmentors.org/
Massachusetts College of Pharmacy & Health Sciences	https://www.mcphs.edu/
Massachusetts General Hospital	http://www.massgeneral.org/

Northeastern University	http://www.northeastern.edu/
Simmons College	http://www.simmons.edu/
Wentworth Institute of Technology	http://www.wit.edu/
Biogen Community Lab	https://www.biogen.com/en_us/responsibility/community-lab.html
The Samaritans	http://www.samaritans.org/
New England College of Optometry	www.neco.edu
UMass - Boston; Nursing	http://www.umb.edu/
Harvard MedScience	http://www.hmsmedscience.org
Vertex Pharmaceuticals	https://www.vrtx.com/
YMCA Huntington Avenue	https://ymcaboston.org/huntington

Contact Information	Bill Rawlinson, Health Engagement Coordinator Edward M. Kennedy Academy for Health Careers 360 Huntington Avenue-102 Cahners Hall Boston, MA 02115
Detailed Description	In FY17, BWH provided grant support to the Health Careers Engagement project at Edward M. Kennedy Academy for Health Careers (EMK), a Horace Mann Charter School that prepares students in the ninth through twelfth grades for careers in the health sciences. The goals of the Health Careers Engagement project are to promote student knowledge of health care professions, increase the number of students who enter college programs designed to prepare them for health careers, and expand the number and variety of internships and other workplace learning experiences that are available to Kennedy Academy students. In FY17, 347 youth in grades 9-12 participated. Since Inception, 1,631 youth have participated.

Project TEACH (Teen Education About Careers in Health)

Program Type	Community Education, Mentorship/Career Training/Internship, Outreach to Underserved, School/Health Center Partnership,
Statewide Priority	Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform,
EOHHS Focus Issue(s) (optional)	Not Specified
DoN Health Priorities (optional)	Not Specified
Target Population	<ul style="list-style-type: none"> • Regions Served: Boston, • Health Indicator: Other: Education/Learning Issues, • Sex: All, • Age Group: Child-Teen, • Ethnic Group: All, • Language: All,

Goal Description	Goal Status
Expose rising 10th grade students to a variety of professions in health and science in order to stimulate interest in the field.	Project TEACH students are provided with a paid internship for 24 hours per week for six weeks in BWH departments. In FY18, 25 students participated; Since inception in 2009, 222 students have participated. Evaluation results show that 83% of FY18 participants reported a positive change in critical thinking, and 75% showed positive change in growth mindset, reflection, and perseverance as a result of the program.
Prepare rising 10th grade students for high school math and science courses.	In FY18, Project TEACH provided teaching, support, guidance in preparing research papers and presentations on science or health topics of students' choosing. Students participated in weekly science related field trips as well as college tours.
Strengthen the pipeline between our middle school and high school youth programs.	In FY18, nine Summer Science Academy Alumni from Summer 2017 applied to Project TEACH, and all were accepted.
Strengthen the pipeline between our middle school and high school youth programs.	In addition, 19 Project TEACH Alumni from Summer 2018 and one from Summer 2016 applied to Student Success Jobs Program in the autumn of 2018 and 19 were accepted.
Provide students with summer work experience in a hospital setting with highly skilled health care professionals as their supervisors.	In FY18, recruited 15 BWH health professionals to advance learning and exposure of health, science and medical careers to participating rising 10th grade students in Project TEACH.

Partners

Partner Name, Description	Partner Web Address
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Boston Latin Academy	http://latinacademy.org/
Boston Private Industry Council	http://www.bostonpic.org/
Community Academy of Science and Health	http://www.bostonpublicschools.org/node/416
Edward M. Kennedy Academy for Health Careers	http://www.kennedyacademy.org/
Madison Park Technical Vocational High School	http://www.madisonparkhs.org/
Urban Science Academy	http://www.urbansci.com/

Contact Information	Jesenia Cortes, SSJP Coordinator, Center for Community Health and Health Equity, Brigham and Women's Hospital
Detailed Description	Project TEACH (Teen Education About Careers in Health) is a summer program targeted at rising 10th grade students attending BWH partnering public high schools in the surrounding neighborhoods. The program is designed to stimulate interest in health, science and medical careers. In FY18, 25 youth participated. Since inception in 2009, 222 students have participated.

South Street Youth Center	
Program Type	Community Education, Community Participation/Capacity Building Initiative, Grant/Donation/Foundation/Scholarship, Outreach to Underserved, Prevention,
Statewide Priority	Promoting Wellness of Vulnerable Populations,
EOHHS Focus Issue(s) (optional)	Not Specified
DoN Health Priorities (optional)	Not Specified
Target Population	<ul style="list-style-type: none"> • Regions Served: Boston-Jamaica Plain, • Health Indicator: Other: Education/Learning Issues, • Sex: All, • Age Group: Child-Preteen, Child-Primary School, Child-Teen, • Ethnic Group: All, • Language: English, Spanish,

Goal Description	Goal Status
Provide a safe, educational, and engaging space during out of school time for young residents of South Street Development in Jamaica Plain.	In FY18, 132 youth participated in SSYC. Since inception approximately 700 youth accessed SSYC.
Maintain youth attendance rates in programming.	In FY18, the average daily attendance at the Center is 55 individuals. The new teen and youth programs have increased engagement with our youth and programs have flourished. An increase from 31 to 35 on average.
Maintain percentage of youth accessing SSYC as a resource for homework help during after-school.	In FY18, 100% of youth reported doing homework during homework time. There is a robust homework support team and we have welcomed the addition of a partnership with Brookline High School that has increased volunteers/interns at our program with a focus on social justice.
Maintain percentage of teens accessing SSYC as a resource for employment/education assistance.	In FY18, 35 youth received employment assistance and 40 received educational assistance. SSYC also had its 4th Annual College Tour and we had a 100% graduation rate from our senior class. Our entrepreneurial program has grown over the past year with new partnerships with local businesses as well as a t-shirt program in development.

Partners	
Partner Name, Description	Partner Web Address
ABCD SummerWorks	http://www.bostonabcd.org/programs/youth-development/summer-works/index.html
ADOBE Youth Voices	http://www.adobe.com/corporate-responsibility/education/adobe-youth-voices.html
Arbour Hospital	http://arbourhealth.com/organizations/arbour-hospital
BHA	http://www.bostonhousing.org/
BPD E13 Community Service department	http://www.bpdnews.com/districts/e-13/e-13-community-service-office/
Bromley Heath Task Force	Not Specified
City Real Estate	Not Specified

Cooperative Artists Institute	http://www.tribal-rhythms.org/
Curtis Hall/BCYF	http://jpcommunitycenters.org/programs/curtis-hall-programs/
Eliot School	http://eliotschool.org
Ferris Wheels	Not Specified
First Baptist Church	http://www.firstbaptistjp.org/default.asp?sec_id=18_0010206
Friends of South Street	Not Specified
Jamaica Plain Neighborhood Development Corporation (JPNDC)	http://www.jpndc.org/
Linda Wellness Warrior	Not Specified
Southern Jamaica Plain Health Center	http://www.brighamandwomens.org/Departments_and_Services/medicine/services/primarycare/sjphc
Spontaneous Celebrations/ Beantown Society	http://www.spontaneouscelebrations.org/mission.html
State Rep. Liz Malia's Office	http://www.malegislature.gov/People/Profile/eam1
The Mildred Hailey	http://www.bostonhousing.org
Tree of Life/Arbol de Vida	http://jpctreeoflife.org/

Contact Information	Corey Stallings, Program Coordinator, South Street Youth Center, South Street Development, 617-477-8263
Detailed Description	BWH provides a financial contribution to the operation of the South Street Youth Center (SSYC) whose mission is to provide a safe, educational, and engaging space during out-of-school time for young residents of South Street Development. Through its broad-based programs, participants learn a happy, healthy, resilient attitude toward life that will help sustain them through adulthood. In FY18, 132 youth accessed the Center. Since inception, approximately 700 youth have accessed SSYC.

Southern Jamaica Plain Health Center (SJPHC)

Program Type	Direct Services, Health Coverage Subsidies or Enrollment, Health Screening, Outreach to Underserved, Physician/Provider Diversity, Prevention, School/Health Center Partnership,
Statewide Priority	Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform,
EOHHS Focus Issue(s) (optional)	Not Specified
DoN Health Priorities (optional)	Not Specified
Target Population	<ul style="list-style-type: none"> • Regions Served: Boston, • Health Indicator: Access to Health Care, All, • Sex: All, • Age Group: All, • Ethnic Group: All, • Language: All,

Goal Description	Goal Status
Provide personal, high quality health care with compassion and respect to a diverse community.	In FY18, 10,078 patients were served.
Operate a Health Promotion Center to provide more alternative and complementary health services.	In FY18, the Health Promotion Center (HPC) continued to provide multiple movement programs, senior programs, and youth programs. Over 1000 patients and residents participated in HCP programs.
Expand group visits.	In FY18, mental health groups have increased utilization.
Take steps to become a Patient Centered Medical Home.	SJPHC was recertified in 2017 as a level 3 (highest level) Patient-Centered Medical Home by the National Committee on Quality Accreditation (NCQA); a designation that continued in FY18.

Partners

Partner Name, Description	Partner Web Address
Boston Housing Authority ? South Street	http://www.bostonhousing.org/detpages/devinfo52.html
Hyde Square Task Force	http://www.hydesquare.org/

Contact Information

Tom Kieffer, Executive Director, Southern Jamaica Plain Health Center, 640 Centre Street, Jamaica Plain, MA 02130

Detailed Description

Southern Jamaica Plain Health Center (SJPHC) operates through the license of Brigham and Women's Hospital and has been serving the community for 46 years. SJPHC's mission is to provide personal, high quality health care with compassion and respect to a diverse community. The health center now serves over 10,000 patients with its comprehensive services of adult medicine, pediatrics, women's health, mental health/substance abuse services, cardiology, nutrition, and podiatry. Health center providers include seven internists, four pediatricians, two internists/pediatricians, two physician assistants, an obstetrician/gynecologist, midwives and nurse practitioners in women's health, a podiatrist, renal specialist and cardiologist, and social workers, psychologists and psychiatrists in the mental health/substance abuse department. A bilingual staff of nurses, medical assistants, secretaries, financial counselors, and other staff provide services and support the work of medical providers. The health center augments its medical and mental health services with health education, case management, screening programs (blood pressure, diabetes, mammography, cholesterol), and a Health Promotion Center that provides exercise, health education, support groups and other programming to patients and community. In addition, the health center has a long history of providing substance abuse treatment services to patients, families, and the community. Health center staff also work collaboratively with residents of the local South Street public housing development to promote the health of public housing residents. In FY18, 10,078 patients completed 40,259 visits.

Student Success Jobs Program (SSJP)

Program Type

Grant/Donation/Foundation/Scholarship, Mentorship/Career Training/Internship, Outreach to Underserved, School/Health Center Partnership,

Statewide Priority

Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform,

EOHHS Focus Issue(s) (optional)

Not Specified

DoN Health Priorities (optional)

Not Specified

Target Population

- **Regions Served:** Boston,
- **Health Indicator:** Other: Education/Learning Issues,
- **Sex:** All,
- **Age Group:** Adult-Young, Child-Teen,
- **Ethnic Group:** All,
- **Language:** All,

Goal Description

To address the need for proficient and traditionally underrepresented populations in the health, science, and medical careers.

To enhance high school students' interest in health careers through mentorship by health care professionals.

To support academic progress and post- secondary education of participants.

To foster networking opportunities for emerging and underrepresented health care professionals with peers and the hospital community.

Goal Status

In FY18, 99% of alumni entered college after SSJP or have graduated college, and 72% of those students majored in a health or science field. Seventy percent reported that they were first in their family to enroll in college.

In FY18, SSJP recruited 65 health professionals from 45 BWH departments across the hospital to serve as mentors to SSJP.

SSJP maintained 100% college matriculation in FY18. Graduates were accepted into many top universities including: Northeastern University, Tufts University, and Boston University. 100% of program participants cite being exposed to a professional environment as helpful to their getting accepted into college.

In FY18, SSJP provided seminars and a day- long retreat to increase communication, team building as well as foster friendships among student participants.

Partners

Partner Name, Description

Partner Web Address

Boston Latin Academy

<http://latinacademy.org/>

Boston Private Industry Council

<http://www.bostonpic.org/>

Community Academy of Science and Health	http://www.bostonpublicschools.org/node/416
Edward M. Kennedy Academy for Health Careers	http://www.kennedyacademy.org/
Fenway High School	http://fenwayhs.org
John D. O'Bryant High School	http://www.obryant.us/
Madison Park High School	http://www.madisonparkhs.org/
New Mission High School	http://www.bostonpublicschools.org/node/497
Urban Science Academy	http://www.urbansci.com/

Contact Information

Youth Development Manager, Center for Community Health and Health Equity

Detailed Description

SSJP is an intensive year-round employment and mentoring program for students of Boston public high schools. With the goal of addressing the under-representation of young people of color in health and science careers, SSJP provides 10th through 12th grade students the opportunity to build skills and a career pathway in the health and science field. Brigham and Women's Hospital (BWH) employees provide intensive mentoring to students in a dynamic and professional hospital environment. Tutoring support is also provided to ensure the academic success of students in their science and mathematics subjects. Individualized assistance enables students to identify their options for higher education and prepare college and financial aid applications. Since inception in 2001, SSJP has served 710 students (100 in FY18).

Summer Science Academy

Program Type

Community Education, Direct Services, Mentorship/Career Training/Internship, Outreach to Underserved, School/Health Center Partnership,

Statewide Priority

Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform,

EOHHS Focus Issue(s) (optional)

Not Specified

DoN Health Priorities (optional)

Not Specified

Target Population

- **Regions Served:** Boston, Boston-Mission Hill, Boston-Roxbury,
- **Health Indicator:** Other: Education/Learning Issues,
- **Sex:** All,
- **Age Group:** Child-Teen,
- **Ethnic Group:** All,
- **Language:** All,

Goal Description

Engage rising ninth graders from Mission Hill schools and organizations in health and science topics through an interdisciplinary curriculum, scientific literature review, and an introduction to scientific writing. Expose rising ninth grade students to professions in the health and science field.

To address the need for traditionally under-represented populations in health, science and medical careers.

To enhance rising students' interest in health, science and medical careers through teaching and career exposure by health care professionals.

To advance health, science and medical learning for rising ninth grade students in participating Boston Public Schools.

Goal Status

In FY18, 20 students participated in the six -week program; Since inception in 2009, Summer Science Academy has served 183 students.

In FY18, 100% of the participants were youth of color attending schools in Roxbury with over 85% of the school population receiving free and reduced-price lunch (a key indicator of low income status).

At the end of the six-week program, 82% of the students reported experiencing positive change in the ability to be part of a team, while 81% reported a positive change in critical thinking, and 69% reported a positive change in academic perseverance.

Participants learned about public health topics and did hands on science experiments weekly, while also learning about health careers. All of their learning was recorded and documented in a summer book chronicling what they learned and researched. All participants received a copy of the book to keep.

Partners

Partner Name, Description

Partner Web Address

Apprentice Learning	http://apprenticelearning.org/
Boston Teachers Union School	http://www.bostonpublicschools.org/school/boston-teachers-union-school
Maurice J. Tobin K8 School	http://www.bostonpublicschools.org/Page/927
Mission Hill School	www.missionhillschool.org/
Roxbury Tenants of Harvard	www.roxburytenants.org
Lila G. Frederick Middle School	https://www.bostonpublicschools.org/frederick

Contact Information	Pamela Audeh, Center for Community Health and Health Equity, Brigham and Women's Hospital, 41 Avenue Louis Pasteur, Boston, MA 02115
Detailed Description	Summer Science Academy is targeted to rising 9th grade students attending BWH partnering middle schools and organizations in the Mission Hill neighborhood of Roxbury. The goals of the Summer Science Academy are to: * Engage rising ninth graders from Mission Hill schools and organizations in health and science topics through an interdisciplinary curriculum, scientific literature review, and an introduction to scientific writing. * Expose rising ninth grade students to professions in the health and science field. Since inception in 2009, Summer Science Academy has served 163 students. In FY18, Summer Science Academy served 20 students.

Brookside Community Health Center	
Program Type	Direct Services, Health Coverage Subsidies or Enrollment, Health Screening, Outreach to Underserved, Physician/Provider Diversity, Prevention,
Statewide Priority	Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform,
EOHHS Focus Issue(s) (optional)	Not Specified
DoN Health Priorities (optional)	Not Specified
Target Population	<ul style="list-style-type: none"> • Regions Served: Boston, • Health Indicator: Access to Health Care, All, • Sex: All, • Age Group: All, • Ethnic Group: All, • Language: All,

Goal Description	Goal Status
Provide high quality, family-oriented, comprehensive health care, with a focus on serving the low income population of the community, regardless of ability to pay.	In FY18, there were 36,000 routine and well visits and nearly 8,500 behavioral health visits. The total panel size across all departments is 11,000 patients.
Begin integrating behavioral health in medical department visits.	Worked with behavioral health team for a year to understand patient population seen, utilization of services, no-show rates etc. Began integration with three embedded behavioral health providers who will respond to all behavioral health needs in the moment. Goal is to meet our patients where they are.
Integrate nutritionist into pediatrics department to increase access to nutrition counseling and more easily enroll patients in fitness programs and education healthy lifestyles.	In FY18, nutritionists began sitting in pediatrics department to increase access, improve patient and parent education on fitness and health lifestyles.
Continue to expand and improve JP Neighborhood Trauma Team.	Collaborate with Southern Jamaica Plain and BWH Violence Prevention group as well as with Tree of Life and other community agencies to address more immediately the needs of those individuals impacted by homicides and gun violence in our community.
Maintain/exceed established clinical excellence in all departments.	In FY18, the quality metrics for A1C's out of control (as defined by A1C > 8) went from > 300 patients in Q1 to 80 patients in Q3. This shift resulted from embedding nursing in each care team to manage patients with chronic health conditions.
Maintain/exceed established clinical excellence in all departments.	In FY18, Family Services Department successfully renewed the MA Department of Public Health's Substance Abuse (SA) License to ensure continued out-patient SA counseling.

Partners	
Partner Name, Description	Partner Web Address
Boston Alliance for Community Health	http://www.bostonhealthalliance.org/

Boston Centers for Youth & Families	http://www.cityofboston.gov/bcyf/
Camp Harborview	http://www.chvf.org/
Center for Community Health Education Research and Service, Inc. (CCHERS)	http://www.ccher.org/index.htm
ESAC	http://www.esacboston.org/
Fitz Urban Youth Sports	http://sportscorps.net/aboutfyfi/
Jamaica Plain Neighborhood Development Corporation	http://www.jpndc.org/
JP Health Planning	www.intercreativadesign.com/jphealthplanning/
JP VIP & Trauma Response Team	Not Specified
JP Youth Disparities Initiative	Not Specified
Martha Eliot Health Center	http://www.childrenshospital.org/locations/Site1395/mainpageS1395P57sublevel8.html
Roxbury YMCA	http://www.ymcaboston.org/roxbury/
Urban Edge	http://www.urbanedge.org/

Contact Information	Margaret (Mimi) Jolliffe, Executive Director, Brookside Community Health Center, 3297 Washington Street, Jamaica Plain, MA 02130
Detailed Description	Brookside's mission is to provide high quality, family-oriented, comprehensive health care, with a focus on serving the low income population of the community, regardless of ability to pay. Moreover, Brookside strives to: 1. Continue to be recognized as a leader in the delivery of high quality, multi-disciplinary, integrated family- oriented health care and as a model program for community-based primary care within the Brigham and Women's, Brigham and Women's Faulkner Hospitals, and Partners Healthcare Systems. 2. Continue to offer successful programs training practitioners in the provision of community-based, culturally appropriate health care, while still maintaining a focus on the delivery of primary care. 3. Maintain a leadership role in developing programs designed to improve the health status of Jamaica Plain and the surrounding communities.

Brigham and Women's/Mass General Health Care Center (BW/MG HCC)	
Program Type	Community Education, Direct Services, Health Screening, Prevention,
Statewide Priority	Promoting Wellness of Vulnerable Populations,
EOHHS Focus Issue(s) (optional)	Not Specified
DoN Health Priorities (optional)	Not Specified
Target Population	<ul style="list-style-type: none"> • Regions Served: Canton, Dedham, Foxborough, Franklin, Mansfield, Medfield, Medway, North Attleboro, Norwood, Plainville, Sharon, Stoughton, Walpole, • Health Indicator: Access to Health Care, All, • Sex: All, • Age Group: All, • Ethnic Group: All, • Language: All,

Goal Description	Goal Status
Supporting community educational initiatives by local organizations in the greater Foxborough elder population.	In FY18, we again helped increase HESSCO's reach within the community through sponsorship/promotion of its annual caregiver conference and sponsorship for its' 5K Run.
Provision of free spring and fall health classes designed for consumers in the greater Foxborough community.	On-site health classes covered topics such as diagnosis management and prevention of rotator cuff pathology, diabetes technology and two vein screenings.
Present general health education information to the greater Foxborough community via speakers bureau and other options.	In FY18, the center sponsored multiple health-related speaking events that took place in the communities of Sharon and Foxborough. Events were free of charge to the public & presented by BW/MG HCC providers. We reached another 80+ consumers via this approach, covering topics including dizziness, and fall risks and balance.
Active participation in domestic violence (d/v) and violence prevention & wellness/health education in greater Foxborough	Proponent and supporter of local d/v educational/advocacy organizations (local D/V support group run by Foxborough Human Services); significant contributor to two local Chambers of Commerce and community, eldercare, and women's leadership awareness-building around various options.

community.

Support local violence prevention and domestic violence (d/v) awareness work in Foxborough community.

Community support provided to local organizations addressing key health issues.

Community support provided to local organizations addressing key health issues.

In FY18, support included promotion and fundraising assistance for HUGS & D/V support group members at holidays, and general awareness-building around violence education and prevention, particularly in the community's school-age population..

In FY18, provided support to Foxborough Public Schools' school-to-career partnerships, local YMCA, Foxborough Discretionary Fund holiday food drive (with Foxboro Jaycees), Norton Cupboard of Kindness Food Pantry, Foxborough Food Pantry, and Birthday Wishes.

In FY18, supported communities through Neponset Valley Chamber of Commerce's Eldercare & Women's Leadership Alliances, and Tri-Town Chamber Community Relations efforts, which focused on raising profile of small local non-profits.

Partners

Partner Name, Description

Partner Web Address

Foxboro Jaycees

<http://www.foxborojaycees.org/>

Foxborough Human Services & COA

http://www.foxboroughma.gov/Pages/FoxboroughMA_COA/index

HESSCO Elder Services

<http://www.hessco.org/>

SchooltoCareer Partnership

www.schooltocareer.info

TriTown Chamber of Commerce

<http://www.tri-townchamber.org/>

Neponset Chamber of Commerce

<http://www.nvcc.com/>

Foxboro Food Pantry

<http://www.foxborofoodpantry.com>

Norton Cupboard of Kindness

<http://www.cupboardofkindness.org/>

Birthday Wishes

<http://www.birthdaywishes.org>

Contact Information

Cindy Peterson, Executive Director, Brigham and Women's/Mass General Health Care Center (BW/MG HCC) 20 Patriot Place Foxborough, MA 02035

Detailed Description

The goal of the Brigham and Women's/Mass General Health Care Center is to provide the same standards in high quality care and services to its patients in a more convenient community location. Moreover, it strives to provide maximum patient convenience and care by locating many specialty services under one roof. In FY18, our community outreach and education efforts touched over 1,500 people and over 6,200 since the health center's inception.

Violence Recovery Program

Program Type

Community Education, Health Professional/Staff Training, Outreach to Underserved, Prevention,

Statewide Priority

Promoting Wellness of Vulnerable Populations, Reducing Health Disparity,

EOHHS Focus Issue(s) (optional)

Not Specified

DoN Health Priorities (optional)

Not Specified

Target Population

- **Regions Served:** Boston,
- **Health Indicator:** Injury and Violence, Other: Safety, Other: Safety - Home,
- **Sex:** All,
- **Age Group:** Adult-Young, All Adults, Child-Preteen,
- **Ethnic Group:** All,
- **Language:** All,

Goal Description

Address the burden of violence in Boston by improving the outcomes of individuals exposed to violence through a focus on safety planning, risk reduction, asset promotion, trauma recovery and prevention.

Increase awareness and understanding of violence as a social determinant of health, and the impact exposure to multiple forms of violence have on individuals and our communities.

Goal Status

In FY18, the Violence Recovery Program provided services to 129 individuals; since its 2011 inception, 843 people have been served.

In FY18, the Violence Recovery Program team members attended 135 different meetings and events to raise awareness and work collaboratively on issues of violence exposure.

Partners

Partner Name, Description	Partner Web Address
Boston Center for Youth and Families	http://www.cityofboston.gov/BCYF/
Boston Medical Center Violence Intervention and Advocacy Program	http://www.bmc.org/violence-intervention-advocacy.htm
Louis D. Brown Peace Institute	http://www.ldbpeaceinstitute.org/
Martha Eliot Health Center	http://www.childrenshospital.org/about-us/locations/boston-childrens-at-martha-eliot-health-center#
Mission Hill Youth Collaborative	http://missionhillyouthcollaborative.org/
Roxbury Presbyterian Church Social Impact Center	Not Specified
Youth Connect	http://www.youboston.org/partner-profiles/boys-and-girls-clubs-of-boston/
JP Tree of Life/Arbor del Vida	Not Specified
MassHousing	www.masshousing.com
Boston Police Department	www.bpdnews.com
Boston Public Health Commission	www.bphc.org
Operation Exit Boston	www.owd.boston.gov/tag/operation-exit
Mothers for Justice and Equality	www.mothersforjusticeandequality.org
Score for More	Not Specified
Urban Edge	www.urbanedge.org
The PIM Project	www.thepimproject.org
Boston Housing Authority	www.bostonhousing.org
Boston Trauma Team- JRI	https://jri.org/services/behavioral-health-and-trauma/boston-trauma

Contact Information	Mardi Chadwick, J.D. Director Violence Intervention and Prevention Programs, 41 Avenue Louis Pasteur, Boston, MA 02115
Detailed Description	<p>The Violence Recovery Program works to reduce the disproportionate burden of violence in our communities and improve health outcomes through direct interventions, education, prevention, community building and trauma recovery. Our prevention efforts focus on increasing awareness and education on the adverse health effects of all intentional violence on both an individual and community level. The Violence Recovery Program (VRP) works collaboratively with the Burn, Trauma and Surgical Critical Care Division (BTSCC) to provide direct intervention to any patient admitted to BWH as a result of intentional violence. The Violence Recovery advocates meet with patients within 24 hours of admission, provide safety assessments, and help develop an individualized plan for ongoing advocacy and support after discharge. The VRP also provides supportive services to the patient's family and significant others as appropriate. The VRP provides ongoing support, case management and community referrals as needed for patients after discharge. In FY18, the program worked with 129 people. Since program inception in 2011, we have worked with 843 people. In 2017, the Violence Recovery Program received funding from the Boston Public Health Commission to participate in the city-wide trauma response teams. In FY18, we continued to partner with our licensed community health centers, Brookside and Southern Jamaica Plain, community-based organization Tree of Life/Arbor del Vida, and Martha Eliot Health Center to provide immediate crisis response to individuals and the community in Jamaica Plain and parts of Mission Hill who experience violent trauma.</p>

Brigham and Women's Hospital - Maurice J. Tobin School Partnership

Program Type	School/Health Center Partnership,
Statewide Priority	Promoting Wellness of Vulnerable Populations, Reducing Health Disparity,
EOHHS Focus Issue(s) (optional)	Not Specified
DoN Health Priorities (optional)	Not Specified
Target Population	<ul style="list-style-type: none"> • Regions Served: Boston-Mission Hill, • Health Indicator: Access to Health Care, Other: Education/Learning Issues, Other: Language/Literacy, • Sex: All, • Age Group: Child-Preschool, Child-Primary School, • Ethnic Group: All,

Goal Description

Support the school's academic mission by increasing parent, family, community and hospital involvement in students' learning.

Support the school's academic mission by increasing BWH employee involvement.

Create a continuum of services to students and families to support their emotional, social and academic needs.

Create a continuum of services to students and families to support their emotional, social and academic needs.

Create a continuum of services to students and families to support their emotional, social and academic needs.

Goal Status

In FY18, 465 children and their families served; Since inception (1991), approximately 11,235 students and their families have been served.

In FY18, 37 BWH employees volunteered to be matched with a Tobin student needing additional assistance, as identified by school faculty, to read to once a week for an hour for the entire school year through the non-profit, Read to a Child.

In FY18, the school administration and faculty coordinated supplemental student services (afterschool programs, etc.) and interventions and family support programs to address learning and service gaps for students and families.

In FY18, all grade K-8 teachers (26) received instructional support in literacy initiatives, 12 students received individualized tutoring, and all 465 students participated in numerous trips and activities to support their learning.

In FY18, students received additional supports in reading, technology and science including hands on science instruction, and online academic supports.

Partners

Partner Name, Description

Partner Web Address

Achievement Network

<http://www.achievementnetwork.org/>

Greater Boston Food Bank

<http://www.gbfb.org/>

Maurice J. Tobin K8 School

<http://www.bostonpublicschools.org/school/tobin-k-8-school>

Read to a Child

<http://www.readtoachild.org>

Science from Scientists

<http://www.sciencefromscientists.org/>

America Scores

<http://www.americascores.org/about-us/program>

Tutors for All

<https://www.tutorsforall.org/>

Contact Information

Pamela Audeh, Center for Community Health and Health Equity, Brigham and Women's Hospital, 41 Avenue Louis Pasteur, Boston, MA 02115

Detailed Description

For 26 years, BWH and the Maurice J. Tobin School in Mission Hill have partnered to support the school's academic mission by increasing parent, family, community, and hospital involvement in students' learning. With the established link between educational attainment and health status, this partnership was created to support the hospital's mission of improving the health status of the Mission Hill community. Elements of the program are designed to engage hospital employees in students' education. Further, in FY17, efforts were made to support students and teachers directly in the classroom in order to improve educational outcomes and achievement. In FY18: 465 children and their families participated. Since inception in 1991, approximately 11,235 students and their families have had access to services provided by the Brigham and Women's Hospital-Maurice J. Tobin Partnership.

Stronger Generations

Program Type

Community Education, Community Participation/Capacity Building Initiative, Direct Services, Outreach to Underserved, Prevention, Support Group,

Statewide Priority

Promoting Wellness of Vulnerable Populations, Reducing Health Disparity,

EOHHS Focus Issue(s) (optional)

Not Specified

DoN Health Priorities (optional)

Not Specified

Target Population

- **Regions Served:** Boston,
- **Health Indicator:** Other: Family Planning, Other: Parenting Skills, Other: Pregnancy, Responsible Sexual Behavior,
- **Sex:** All,
- **Age Group:** Adult-Young,
- **Ethnic Group:** Black/African American, Hispanic/Latino,
- **Language:** All,

Goal Description**Goal Status**

To lead a Young Parent Ambassador Program to provide outreach, resources and social support for pregnant and parenting young families.

In FY18, five young parents were hired as BWH employees and participated in leadership, personal development and workforce development training program aimed at education, life-skills, and self-sufficiency.

To organize a city-wide summit for pregnant and parenting young adults.

In FY18 the Summit for Teen Empowerment & Parenting Success (STEPS) convened over 110 pregnant and parenting young adults & those who support them. In addition, 75 providers from organizations serving young families provided resources and information about their services.

To increase social support, self-efficacy and empowerment for young parents through activities focused on family engagement, peer support.

Convened 2 gatherings for young parents, engaging over 115 young families through educational workshops, and social events.

To provide vulnerable/at-risk families with infant/child safety resources and information through our infant car seat program.

In FY18, distributed 42 infant car seats for families in need, and provided them with information and education related to infant/child safety.

To provide transportation assistance to low-income pregnant and postpartum women who experience barriers to attending medical appointments.

In FY18, provided 131 women and families with transportation assistance to attend prenatal, postpartum and pediatric medical appointments at 10 health care sites.

To provide Centering Pregnancy as a shared medical visit model for women receiving prenatal care at Brigham and Women's Hospital's Resident OB Ambulatory Care clinic.

In FY18, provided Centering Pregnancy prenatal care to 29 Brigham and Women's Hospital patients.

To provide free community-based breastfeeding support through trained lactation professionals to families prenatally and postpartum in two Baby Cafes

In FY18, certified lactation staff provided 67 women with breast feeding support for families experiencing a variety of infant feeding challenges. Attendees at these cafes visited for various concerns including, infant weight gain, infant latch, pumping at the work place and milk supply.

Partners

Partner Name, Description	Partner Web Address
ABCD Health Services	http://www.bostonabcd.org/health.aspx
BPHC Father Friendly Program	http://www.bphc.org/whatwedo/childrens-health/father-friendly/Pages/Father-Friendly.aspx
BPHC Healthy Baby Healthy Child Program	http://www.bphc.org/whatwedo/childrens-health/healthy-baby-healthy-child/Pages/Healthy-Baby-Healthy-Child.aspx
Bunker Hill Community College	http://bhcc.mass.edu
Centering Healthcare Institute	www.centeringhealthcare.org
Children's Hospital Boston Young Parents Program (YPP)	http://www.childrenshospital.org/clinicalservices/Site2277/mainpageS2277P0.html
Children's Services of Roxbury	http://csrox.org/
Community Dispute Settlement Center	www.cdsc.org
Department of Transitional Assistance	http://www.mass.gov/eohhs/gov/departments/dta/
Endicott College Keys to Degrees	http://www.endicott.edu
Jamaica Plain WIC	www.wicprograms.org/ci/ma-jamaica_plain
Jeremiah Program, Endicott Boston	https://jeremiahprogram.org/boston
Key Steps	http://www.keystepsboston.org
MA Coordinated Family & Community Engagement	http://www.mass.gov/edu/birth-grade-12/early-education-and-care/find-early-education-and-care-programs/coordinated-family-and-community-engagement.html
March of Dimes	www.marchofdimes.com
Mass Alliance on Teen Pregnancy	www.massteenpregnancy.org

Neighborhood Health Plan	www.nhp.org
Read Boston	http://readboston.org
Simmons College	http://www.simmons.edu/
Mothers for Justice and Equality	http://mothersforjusticeandequality.org/
Economic Mobility Pathways	https://www.empathways.org/
Vital Village	http://www.vitalvillage.org
Room to Grow	http://www.roomtogrow.org
Mattapan Family Engagement Network	https://bostonfen.weebly.com/neighborhood-centers.html

Contact Information

Mardi Chadwick Balcom , Director, Violence Intervention and Prevention Programs, Center for Community Health and Health Equity BWH

Detailed Description

Stronger Generations, formerly the Birth Equity Initiative, seeks to eliminate the racial disparities in infant mortality and poor birth outcomes among the communities served by Brigham and Women's Hospital. Beyond eliminating the persistent racial and ethnic disparities in infant mortality, the Stronger Generations program aims to lay a foundation for a lifetime of health equity through a focus on the social, medical, and economic needs of women and their families before, during, and after their pregnancies. Working with our community partners, we work to improve maternal and child outcomes by linking quality medical care and community resources to strengthen their own health, support positive parenting and give their babies the healthiest possible start. This goal is accomplished through programs including a Baby Café, Case Management Program, Infant-Child Safety Program, Centering Pregnancy and Proud 2 Parent, our signature program for young families.

Our young parent program activities strive to address the diverse needs of the pregnant and parenting young adult population through an array of programs aimed at providing social support and reducing the stress and isolation that some young parents face. In FY18, Stronger Generations continued community outreach efforts, particularly those supporting adolescent and young adult parents, and supported the initiatives growing programmatic offerings in leadership development, workforce development, and social support. In FY18, Stronger Generations engaged a total of 922 individuals. Since inception in 2010, this effort has engaged over 5,500 individuals.

Brigham and Women's Hospital Certified Application Counselors

Program Type	Direct Services,
Statewide Priority	Address Unmet Health Needs of the Uninsured, Supporting Healthcare Reform,
EOHHS Focus Issue(s) (optional)	Not Specified
DoN Health Priorities (optional)	Not Specified
Target Population	<ul style="list-style-type: none"> • Regions Served: Boston, • Health Indicator: Access to Health Care, • Sex: All, • Age Group: All, • Ethnic Group: All, • Language: All,

Goal Description

Provide information about the full range of insurance programs offered by EOHHS and the Health Connector.

Goal Status

In FY18, BWH CACs contributed to the nearly 70 patient financial counselors that served patients who needed assistance with their coverage.

Partners

Partner Name, Description	Partner Web Address
Health Care For All	https://www.hcfama.org/
Mass Health	http://www.mass.gov/eohhs/gov/departments/masshealth/
Massachusetts Health Connector	https://betterhealthconnector.com/
Massachusetts Hospital Association	https://www.mhalink.org/
Massachusetts League of Community Health Centers	http://www.massleague.org/

Contact Information	Kim Simonian, Director for Public Payer Patient Access, Community Health, Partners Healthcare
Detailed Description	Brigham and Women's Hospital Certified Application Counselors (CACs) provide information about the full range of insurance programs offered by EOHHS and the Health Connector. Our CACs help individuals complete an application or renewal; work with the individual to provide required documentation; submit applications and renewals for the Insurance Programs; interact with EOHHS and the Health Connector on the status of such applications and renewals; and help facilitate enrollment of applicants or beneficiaries in Insurance Programs. In FY18, MGH CACs contributed to the nearly 70 patient financial counselors that served patients who needed assistance with their coverage.

Health Equity Research and Intervention (HERI)

Program Type	Community Education, Community Health Needs Assessment, Community Participation/Capacity Building Initiative, Research,
Statewide Priority	Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations,
EOHHS Focus Issue(s) (optional)	Not Specified
DoN Health Priorities (optional)	Not Specified
Target Population	<ul style="list-style-type: none"> • Regions Served: Boston, • Health Indicator: Other: Cancer, Other: Cardiac Disease, Other: Pregnancy, • Sex: All, • Age Group: Adult-Elder, All, • Ethnic Group: All, • Language: All,

Goal Description	Goal Status
Advance the goal of reducing health disparities through scientific publication on health equity topics.	In FY18, the HERI team had a paper accepted for publication in the American Journal of Preventive Medicine (publication date of January 2019) which found financial stress was associated with increased risk of coronary heart disease in African Americans. Heart disease is a leading cause of death in African American communities.
Building new partnerships for community engagement.	In FY18, continued partnerships with the Roxbury Tenants of Harvard, and the Mission Hill Senior Legacy Project organization for community needs assessment and program development.
Supporting dissemination of health equity research and best practices.	In FY18, partnered with the Social Interventions Research & Evaluation Network (SIREN) at the University of California San Francisco to survey Faulkner Hospital primary care patients for health-related social needs.
Supporting dissemination of health equity research and best practices.	In FY18, continued supporting researchers in the Department of Psychiatry to increase capacity for health disparity research on the psychiatric contributors to succeeding in surgical treatment for morbid obesity.
Supporting dissemination of health equity research and best practices.	In FY18, continued supporting and mentoring medical residents in the Division of General Internal Medicine to develop and implement health disparity research projects.
Supporting dissemination of health equity research and best practices.	In FY18, presented advanced analytic methods in health equity research to Partners HealthCare R data analytics group.

Partners

Partner Name, Description	Partner Web Address
Brookside Community Health Center	http://www.brighamandwomens.org/Departments_and_Services/medicine/services/primarycare/brookside/default.aspx
Mission Hill Senior Legacy Project	https://www.youtube.com/watch?v=7v-ERAAG-Po
Roxbury Tenants of Harvard	http://www.roxburytenants.org/
University of California San Francisco:	https://sirenetwork.ucsf.edu/

Contact Information	Cheryl R. Clark MD, ScD / Mark Ommerborn MPH, Center for Community Health and Health Equity, Brigham & Women's Hospital
Detailed Description	The Health Equity Research and Intervention team performs social determinants of health research and collaborates with individuals, institutions and communities to contribute the best science, evidence, and resources toward eliminating inequities in health status for diverse groups. We disseminate research findings to ensure that individuals, institutions, and communities have information resources that support their work in promoting health equity. We provide support and assistance to build the capacity of colleagues and collaborators in health equity research and practice. This includes collaborative fundraising, providing networking opportunities, and participating in training of interested parties in the conduct of health equity research.

BWH Health Equity Grants

Program Type	Community Participation/Capacity Building Initiative, Grant/Donation/Foundation/Scholarship, Health Professional/Staff Training,
Statewide Priority	Promoting Wellness of Vulnerable Populations, Reducing Health Disparity,
EOHHS Focus Issue(s) (optional)	Not Specified
DoN Health Priorities (optional)	Not Specified
Target Population	<ul style="list-style-type: none"> • Regions Served: Boston, • Health Indicator: Injury and Violence, Mental Health, Other: Cultural Competency, Other: Domestic Violence, Other: Education/Learning Issues, Other: Nutrition, Other: Public Safety, Other: Stress Management, Physical Activity, • Sex: All, • Age Group: Adult-Elder, All, • Ethnic Group: All, • Language: All,

Goal Description	Goal Status
Address social factors that contribute to poor health outcomes by providing grant funding to local community organizations to allow them to extend their reach and increase their impact in BWH's priority neighborhoods.	In FY18, BWH provided health equity grant funding to 12 local organizations. Evaluation results showed that these organizations served 1,459 community residents, 70% of which had a known residency status in one of BWH's five priority neighborhoods
Promote community psychological wellness and well-being.	Four grant funded community partners are engaged in community effort to promote community psychological wellness and well-being. These include a program designed to help young mothers who are incarcerated prepare for release with personal leadership training, financial literacy and parenting supports with mentoring that continues post-release when they are back in the communities with their families and children. Another grant funded program provides social and emotional support for program participants, families and staff for young people in out-of-school time programs.
Strengthen employment and job skills development opportunities for community residents.	Five grant funded community partners are engaged in community efforts to strengthen employment and job skills development opportunities for community residents. This grant area includes a program to prepare highly disengaged and proven at-risk students with the skills and support networks needed to succeed; a job readiness program that offers trauma survivors next step skills training, work or secondary education options; and a program that supports low-income Latino young people in the Mission Hill/Roxbury communities with skill building and exploration, internship placements and academic case management.

Address health inequity issues with a racial equity lens. Three grant funded community partners are engaged in community efforts to address health inequity issues with a racial equity lens. Funded programs include multilingual interactive healthy cooking demonstration and nutrition education for parents and children as well as support for efforts to engaging community members in the Dudley Square neighborhood on the issue of the health and social impacts of residential displacement and work to strengthen resident involvement in local planning processes and inform policy development for community stabilization.

Partners

Partner Name, Description	Partner Web Address
All Dorchester Sports League	https://www.alldorchestersports.org/
Alternatives for Community and Environment	https://www.ace-ej.org/
Baraka Community Wellness	https://www.barakawellness.org/
College Bound Dorchester	http://collegebounddorchester.org/
Mattapan Food and Fitness Coalition	http://www.mattapanfoodandfitness.org/
MissionSAFE	http://www.missionsafe.org/
Mothers for Justice and Equality	http://mothersforjusticeandequality.org/
Sociedad Latina	https://www.sociedadlatina.org/
Span, Incorporated	https://spaninc.org/
St. Stephen's Youth Programs	http://www.ssyboston.org/
The H.E.A.R.T. Consortium	Not Specified
Unitarian Universalist Urban Ministry	http://www.uuum.org/
United South End Settlements	http://www.uses.org/
Urban League of Eastern Massachusetts	https://ulem.org/

Contact Information

Michelle Keenan, Director, Community Programs; Center for Community Health and Health Equity, Brigham and Women's Hospital; 617-264-8737

Detailed Description

While notable advances have taken place in medical care, significant health inequities persist for communities of color. Much of the inequity in health outcomes is attributable to the social and economic conditions in which people live. Often referred to as the 'Social Determinants of Health,' factors including employment, education, financial stability, transportation access, affordable housing, systemic racism and exposure to violence all have a significant impact on the health of individuals and communities. Through the BWH Health Equity Grant initiative, the hospital provides funding to organizations working closely and effectively with community residents in one or more of BWH's five priority communities: Dorchester, Jamaica Plain, Mattapan, Mission Hill and Roxbury. Grants are awarded in three main areas that were identified by a robust community planning process. These are: 1) community psychological wellness and well-being, 2) employment and job skill development opportunities, and 3) addressing health inequity issues with a racial equity lens.

Expenditures

Community Benefits Programs

Expenditures	Amount
Direct Expenses	\$28,331,273.00
Associated Expenses	Not Specified
Determination of Need Expenditures	\$1,874,930.00
Employee Volunteerism	Not Specified
Other Leveraged Resources	\$6,401,194.00

Net Charity Care

Expenditures	Amount
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HSN Assessment	\$21,664,908.00
HSN Denied Claims	\$491,328.00
Free/Discount Care	\$2,470,743.00
Total Net Charity Care	\$24,626,979.00

Corporate Sponsorships	\$791,470.00
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Total Expenditures	\$62,025,846.00
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Total Revenue for 2018	\$2,156,796,361.00
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Total Patient Care-related expenses for 2018	\$1,812,709,117.00
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Approved Program Budget for 2019	\$62,025,846.00
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(*Excluding expenditures that cannot be projected at the time of the report.)

Comments:	Not Specified
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Optional Information

Community Service Programs

Expenditures	Amount
Direct Expenses	Not Specified
Associated Expenses	Not Specified
Determination of Need Expenditures	Not Specified
Employee Volunteerism	Not Specified
Other Leveraged Resources	Not Specified
Total Community Service Programs	Not Specified

Link to Hospital Formatted PDF Community Benefits Report:	Not Specified
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Bad Debt:	Not Specified	Not Specified
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Optional Supplement:	Not Specified
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Current Status: Published

Data as of: 6/3/2019 3:18:55 PM
