

ATTENTION MASSHEALTH MEMBERS

Copays for MassHealth Members

Rules effective July 1, 2020

Starting July 1, 2020, you will not have to pay a MassHealth copay for any drug covered by MassHealth if:

- Your income is at or below 50% of the federal poverty level
- You are eligible for MassHealth because you are getting certain public assistance benefits such as Supplemental Security Income (SSI), Transitional Aid to Families with Dependent Children, or services through the Emergency Aid to the Elderly, Disabled and Children (EAEDC) Program (TAFDC). See 130 CMR 506.015 and 130 CMR 520.037
- You are under 21 years old
- You are pregnant or your pregnancy has recently ended
- You are getting benefits under MassHealth Limited (emergency MassHealth)
- You are a member with MassHealth Senior Buy-In or MassHealth Standard, and you are getting a drug that is covered under Medicare Parts A and B only, when provided by a Medicare-certified provider
- You are in a long-term care facility
- You are getting hospice services
- You were a foster care child and you are eligible for MassHealth Standard, until age 21 or 26 as specified by 130 CMR 505.002(H)
- You are American Indian or an Alaska Native, or
- You are in another exempt category (see 130 CMR 506.015 or 130 CMR 520.037).

Also, for ALL MassHealth members, you will not have to pay a MassHealth copay for:

- Substance Use Disorder (SUD) treatment, such as Medication-Assisted Therapy (MAT) (for example, Suboxone, or Vivitrol)
- Certain preventive drugs such as low-dose aspirin for heart conditions, drugs used for HIV prevention, and drugs used to prepare for a colonoscopy
- Certain vaccines and their administration
- Family planning supplies
- Products and drugs to help you stop smoking
- Emergency services
- Provider preventable services
- COVID-19 testing and treatment services for the duration of the national emergency, or
- Other services described in MassHealth regulations (see 130 CMR 506.015 and 130 CMR 520.037).

If you have a change in your financial situation or other circumstances, you may need to pay copays on drugs. You must report any changes to MassHealth within 10 days of a change or as soon as possible.

If your pharmacist charges you a copay and you do not think you have to pay because you meet one of the exclusions, be sure to tell your pharmacist.

The pharmacy copay rules are the same for members enrolled in MassHealth managed care organizations (MCOs) and accountable care organizations (ACOs). There are no copays to members enrolled in One Care, Program for All Inclusive Care for the Elderly (PACE), and Senior Care Options (SCO) plans.

If you have questions about the copay policy, or need to report changes, call MassHealth Customer Services Center at **(800) 841-2900**, **TTY: (800) 497-4648** for people who are deaf, hard of hearing, or speech disabled.

The lines are open from 8:00 a.m. to 5:00 p.m., Monday through Friday.

If you are enrolled in a MassHealth MCO or Accountable Care Partnership Plan, and you have questions about the copay policy, please contact your health plan directly.

