

Brigham and Women's Hospital - FY2009

Summary Narratives

Community Benefits Mission Statement

BWH is committed to serving the health care needs of persons from diverse communities and makes a unique commitment to the neighboring residents of Jamaica Plain and Mission Hill. The hospital also commits to meeting the needs of low-income pregnant women and their families from the communities of Roxbury and Dorchester.

Program Organization and Management

The Center for Community Health and Health Equity (CCHHE) at Brigham and Women's Hospital serves as a coordinating department for community health programs and acts as a liaison between community-based organizations and the hospital. The CCHHE develops and supports initiatives to improve the health of racially and ethnically diverse and under served populations. It collaborates with hospital departments, community residents, government agencies, and community-based groups to improve access to care and to advance systems of care and community health strategies to elevate the health status of communities served by BWH.

Key Collaborations and Partnerships

ABCD

AFAB - Association of Haitian Women in Boston

AIDS Action Committee of MA

Alliance for Community Health - CHNA 19

American Cancer Society

Body By Brandy 4 Kidz

Boston Health Care for the Homeless

Boston Healthy Start Initiative

Boston Latin Academy

Boston Mammography Van

Boston Police Department

Boston Private Industry Council

Boston Public Health Commission

Boston Rising

Bromley Health TMC

Brookside Health Center

CCHERS

Children's Hospital

City Life/Vida Urbana

Codman Square Health Center

Commission on Elderly Affairs (City of Boston)

Commonwealth Care Alliance

Community Academy of Science and Health

Conference of Boston Teaching Hospitals

Cradles to Crayons

DCF - Department of Children & Families/Hall Community Center

Department of Public Health

DF/HCC Community Engagement

Edward M. Kennedy Academy for Health Careers

English High School

ESAC (Boston Asthma Initiative)

Full Service School Roundtable

Gateway Program

Geiger-Gibson CHC

Greater Boston Legal Services
Harvard Medical School
HAVEN Program, Massachusetts Families
Hyde Square Task Force
Indian Health Service
Institute for Sports and Society
Jamaica Plain Neighborhood Development Corporation
Jamaica Plain Health Planning Committee
Jamaica Plain Tree of Life/Arbol de Vida
Jane Doe, Inc.
John D. O'Bryant High School
JP Unidos/United
Justice Resource Institute
Madison Park Vocational Technical High School
Martha Eliot Health Center
Mass Impact
Massachusetts League of Community Health Centers
MASCO
Match-Up Interfaith Volunteer
Mattapan Community Health Center
Maurice J. Tobin School
MGH Center of Community Health Improvement
Mission Grammar School
Mission Hill Health Movement
Mission Hill Main Streets
Mission Hill Neighborhood Housing Services
Mission Hill Youth Collaborative
Mission SAFE
MissionWorks
New Mission High School
NYC Department of Mental Health & Hygiene
Offices of State Representatives Jeffery Sanchez and Liz Malia
Parker Hill/Fenway ABCD
Parkway Academy of Technology & Health
Pink Ribbon Foundation
REACH US Coalition
Renewal House
Room to Grow
Roslindale Domestic Violence Task Force
Roxbury Preparatory Charter School
Roxbury Tenants of Harvard
SafeLink
SAGE – Boston
Salvation Army
Sociedad Latina
South End Community Health Center
South Street Initiative
Spontaneous Celebrations
Thrive in 5
United Way
Uphams Corner Health Center
Whittier Street Health Center
Women of Means

Community Health Needs Assessment

BWH and the CCHHE closely collaborate with community organizations and residents to identify and address barriers to access and mobilize community resources to help improve health status. BWH convenes a representative group from ten community health centers to identify unique low-income and minority reproductive-aged women's issues. BWH and the CCHHE participate in several coalitions where community women are actively engaged and instrumental to the process, including the REACH Boston 2010 Coalition to address breast and cervical cancer mortality among Black women. BWH and the CCHHE review public health and hospital data and solicit input from women and families who use hospital and health centers services. The CCHHE is a member of the Operations Committee of the Boston Alliance for Community Health.

Community Benefits Plan

Through the above processes, BWH has worked with community partners to address several priorities related to women and their families from Boston's urban core:

- Disparities in infant mortality
- Youth development
- Comprehensive primary care for women
- Domestic and community violence
- Workforce development

In response to these identified needs, BWH is implementing several community health initiatives to reach out to racially and ethnically diverse and under served populations to address barriers to accessing quality, affordable health care and related services and to address racial and ethnic disparities in heart disease, cancer, and women's health.

Key Accomplishments of Reporting Year

- The Connecting Hope, Assistance and Treatment (CHAT) Program helped 99 women obtain items and services related to their breast cancer treatment.
 - The PACT Program cared for nearly 100 high-risk patients with HIV/AIDS with significant improvements in their management of HIV and a decrease in viral load and increase in CD4 counts.
- The Passageway Domestic Violence Program responded to a total of 992 individuals experiencing domestic violence.
- The BWH summer youth program provided summer jobs for 117 Boston young people during the summer of 2009.
 - The Student Success Jobs Program received one of five national 2009 American Hospital Association NOVA awards that recognize hospitals and health systems that make a distinctive contribution to improving community health, The SSJP program was also honored in 2009 as a recipient of the MetLife Foundation's National Afterschool Innovator award, one of only six after school programs nationwide to be named an Afterschool Innovator.

Plans for Next Reporting Year

- Advance health equity through expanded efforts to address disparities in infant mortality, cancer, and cardiovascular disease.
- Expand domestic violence efforts to promote prevention.
- Expand our continuum of programs that introduce young people to the health and science field and foster their skills and interests in future health careers.

Select Community Benefits Programs

Student Success Jobs Program (SSJP)

Brief Description or Objective

A paid internship program for high students who are mentored and guided to pursue careers in health care

Program Type

Mentorship/Career Training/Internship

Target Population

- **Regions Served:**Boston
- **Health Indicator:**Not Specified

	<ul style="list-style-type: none"> • Sex:All • Age Group:Child-Teen • Ethnic Group:Not Specified • Language:Not Specified
Partners	<ul style="list-style-type: none"> • Boston Latin Academy • Health Careers Academy • John D. O'Bryant High School • Madison Park High School • New Mission High School • Parkway Academy of Technology and Health • Community Academy of Science and Health • Boston Private Industry Council
Contact Information	<p>Amy Belyea Youth Programs Manager Center for Community Health and Health Equity Brigham and Women's Hospital One Brigham Circle Boston, MA 02120 617-525-6725</p>
Detailed Description	Download/View Attachment (980.145 KB)

The Passageway Domestic Violence Program

Brief Description or Objective	To improve and enhance the response to and coordination of services for those experiencing domestic violence
Program Type	Community Education, Direct Services, Prevention
Target Population	<ul style="list-style-type: none"> • Regions Served:Boston • Health Indicator:Injury and Violence, Other: Domestic Violence • Sex:All • Age Group:All Adults, All Children • Ethnic Group:Not Specified • Language:Not Specified
Partners	<ul style="list-style-type: none"> • Martha Eliot Health Center • Brookside Community Health Center • Whittier Street Community Health Center
Contact Information	<p>Mardi Chadwick Program Director Passageway Brigham and Women's Hospital One Brigham Circle Boston, MA 02120 617-732-7047 jsavageborne@partners.org</p>
Detailed Description	Download/View Attachment (980.145 KB)

The Prevention and Access to Care and Treatment (PACT) Project

Brief Description or Objective	To improve health outcomes for underserved individuals with HIV disease
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Program Type	Direct Services, Health Screening, Outreach to Underserved, Prevention, Support Group
Target Population	<ul style="list-style-type: none"> • Regions Served:Boston • Health Indicator:Other: HIV/AIDS • Sex:All • Age Group:All Adults • Ethnic Group:Not Specified • Language:Not Specified
Partners	<ul style="list-style-type: none"> • A HOPE • AIDS Action Committee • Casa Esperanza • Latin-American Health Institute
Contact Information	<p>Heidi Behforouz, MD Director PACT Project Division of Social Medicine and Health Inequities Brigham and Women's Hospital 622 Washington Street Dorchester, MA 02124 617-474-8500 hbehforouz@partners.org</p>
Detailed Description	Download/View Attachment (980.145 KB)

Connecting Hope, Assistance, and Treatment Program (CHAT)

Brief Description or Objective	To assist low-income women who have been diagnosed with breast cancer
Program Type	Direct Services
Target Population	<ul style="list-style-type: none"> • Regions Served:Boston-Greater • Health Indicator:Access to Health Care, Other: Cancer - Breast • Sex:Female • Age Group:Adult • Ethnic Group:Not Specified • Language:Not Specified
Partners	<ul style="list-style-type: none"> • Pink Ribbon Foundation
Contact Information	<p>Maisha Douyon-Cover Women's Health Programs Coordinator Center for Community Health and Health Equity Brigham and Women's Hospital One Brigham Circle Boston, MA 02120 617-582-0188 mdouyon@partners.org</p>
Detailed Description	Download/View Attachment (980.145 KB)

Open Doors to Health Colorectal Cancer Screening Initiative

Brief Description or Objective	To increase colonoscopy screening rates among patients receiving care at 2 BWH licensed community health centers
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Program Type	Direct Services
Target Population	<ul style="list-style-type: none"> • Regions Served:Boston-Jamaica Plain • Health Indicator:Access to Health Care, Other: Cancer - Colo-rectal • Sex:All • Age Group:Adult • Ethnic Group:Hispanic/Latino • Language:English , Spanish
Partners	<ul style="list-style-type: none"> • DF/BWCC Dana Farber Care Coordination • Southern Jamaica Plain Health Center • Brookside Community Health Center
Contact Information	Swapnil Maniar, PhD, MPH Director, Health Equity Programs Center for Community Health and Health Equity Brigham and Women's Hospital One Brigham Circle Boston, MA 02120 617-525-7580 smaniar1@partners.org
Detailed Description	Download/View Attachment (980.145 KB)

Program Type	Estimated Total Expenditures for FY2009	Approved Program Budget for 2010
Community Benefits Programs	Direct Expenses \$18,900,000 Associated Expenses Not Specified Determination of Need Expenditures \$600,000 Employee Volunteerism Not Specified Other Leveraged Resources \$7,200,000	Not Specified <small>* Excluding expenditures that cannot be projected at the time of the report.</small>
Community Service Programs	Direct Expenses Not Specified Associated Expenses Not Specified Determination of Need Expenditures Not Specified Employee Volunteerism Not Specified Other Leveraged Resources Not Specified	
Net Charity Care	\$16,865,628	
Corporate Sponsorships	\$800,000	
	Total Expenditures \$44,365,628	

Total Patient Care-Related Expenses for FY2009	\$1,257,300,000
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Comments: 1. All numbers are rounded except for the Net Charity Care figure, which, as required, is reported as the actual amount.

2. Where Not Specified is reported, it should be noted that although amounts are not available for reporting, Partners hospitals, health centers, and physicians provide substantial contributions.

3. Health Safety Net amounts reported in hospital summaries are as reported by the Division of Health Care Finance and Policy (DHCFP). In the full text reports of the hospitals, Health Safety Net amounts are also as reported from the hospitals' financial systems.
4. Corporate Sponsorships: Partners hospitals make a number of donations to community organizations.
5. Total Patient Care-Related Expenses for FY2009: These are as reported to the Division of Health Care Finance and Policy (DHCFP) on Schedule 18 of the 403 Cost Report. When community benefit spending is expressed as a percent of total patient care-related expenses, doctors' community benefit spending is removed, since their expenses are not included in the 403 patient care-related expenses. As of February, 2010, final 403 reports for FY2009 had not been filed by the hospitals, so amounts were estimated by inflating FY2008 numbers by 3.4%.
6. Approved Program Budget for FY2010: Resources allocated to community benefit programs will be commensurate with the previous years.
7. Prior to FY2006, amounts for Grants for Community Health Centers (included in Direct Expenses) represented only certain types of grants to health centers.