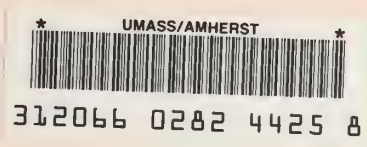


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A SUMMARY REPORT OF

COMPUTER USE IN MASSACHUSETTS LIBRARIES

(INCLUDING A VIDEOTEX INTEREST SURVEY)

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COMPUTER USE IN MASSACHUSETTS LIBRARIES
(INCLUDING A VIDEOTEX INTEREST SURVEY)

JUNE 1985

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Printed by **THE BOSTON GLOBE**

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INTRODUCTION

The Massachusetts Board of Library Commissioners is charged by statute with the development of libraries within the Commonwealth. As part of the research, planning, and evaluation functions of the Agency, a survey of the use of computers in library functions was conducted by M.B.L.C. staff in November, 1984. The purpose of the survey was:

- to determine which libraries are using computers to perform specific functions;
- to determine what systems or hardware/software configurations are being used;
- to furnish reliable and current data for the M.B.L.C.'s plan for the development of an automated resource sharing network;
- to provide an Information and Referral service to those involved in the establishment, development, or enhancement of library automation;
- to determine the level of interest in videotex development.

This document is a brief summary report of that study. The results of the survey have been entered into a computerized database at the M.B.L.C. Data analyses in response to specific questions will be performed upon request. Librarians are urged to call or write the M.B.L.C. with specific inquiries.

Examples of specific searches which may be requested are:

Which public libraries are using IBM PC XTs?

Which public and academic libraries are members of consortia and to which consortia do they belong?

Which libraries use dBASE II?

SUMMARY

In November 1984, the Massachusetts Board of Library Commissioners surveyed academic, public, and special libraries about the use of computers for specific functions. Of the 469 responses received, 244 (52% of the total) indicated some level of automation. Of those responding libraries which are not automated, 57% of the academic, 21.7% of the public, and 44.4% of the special libraries plan to automate at least one function during the next year. Of those libraries which are automated, 51.9% of the academic libraries, 21.9% of the public libraries, and 37.6% of the special libraries plan to institute additional automated functions during the next year.

Academic libraries report the greatest level of automation development. 81.8% of 77 responding academic libraries use computers, while 33.9% of the 251 public libraries, and 68.1% of the 141 special libraries have automated at least one library or office function.

Cataloging and **word processing** are the two functions commonly automated by libraries regardless of type. Those two functions fall into the top three among all types when functions are ranked from most to least frequently automated (Page 9). Variances among the three types were the inclusion in the top three ranked categories of the **ILL** function for academic libraries, **patron use** in public libraries and **remote data base searching** in special libraries.

Patron use of computers ranked third in public libraries, but eleventh in academic, and seventeenth in special libraries. **Search** ranked 1st in special libraries, 4th in academic, and 9th in public libraries. **ILL** ranked 2nd in academic libraries, 7th in public, and 5th in special libraries. **Electronic Mail Service** ranked 8th in both academic and special libraries, but 16th in public libraries. **Inhouse** use was 4th in special libraries, 11th in public libraries, and 12th in academic libraries. **Circulation** which ranked fourth in public libraries, was ranked 11th by special libraries, and 13th in academic libraries.

Included with the Computer Use Survey was a **Videotex Survey**. A summary of report of that survey is on pages 40-43.

Abbreviations used for automated functions are as follows:

ACQ = Automated Acquisitions

CAT = Automated Cataloging

PAC = Online Public Access of Catalog Holdings

SERIALS = Automated Serials Management

UNION:LST = Automated Union Lists (of serials, audio-visual materials, etc.)

INDEX = Automated Indexing (of newspapers, technical reports, etc.)

INHOUSE = Automated In-house Databases (of unique or proprietary materials)

I:R = Automated Information and Referral Files

CIRC = Automated Circulation

ILL = Automated Interlibrary Loan

SEARCH = Online Searching of Remote Reference Databases

PATRON:USE = Patron Use (of a microcomputer with library or personal software;
NOT a public access catalog of a library's holdings)

WP = Word Processing

ACCT = Accounting & Budgeting

STATS = Statistical Reports & Planning

PERSONNEL = Personnel Scheduling

FACIL = Facilities & Materials Scheduling

EMS = Electronic Mail

Percentage of automated libraries reporting computer use in each function category:

FUNCTION	⚡ TOTAL	⚡ ACADEMIC	⚡ PUBLIC	⚡ SPECIAL
ACQ	15.6	22.2	17.7	9.5
CAT	57.6	82.5	58.8	40.0
PAC	9.5	9.5	7.1	11.6
SERIALS	14.8	22.2	4.7	18.9
UNION:LST	21.8	34.9	12.9	21.1
INDEX	6.2	6.3	1.2	10.5
INHOUSE	23.5	19.1	12.9	35.8
I:R	11.1	12.7	10.6	10.5
CIRC	23.5	17.5	40.0	12.6
ILL	40.7	71.4	29.4	30.5
SEARCH	51.0	58.7	14.1	78.9
PATRON:USE	23.0	20.6	44.7	5.3
WP	57.6	69.8	52.9	53.7
ACCT	33.7	38.1	37.7	27.4
STATS	31.7	36.5	34.1	26.3
PERSONNEL	5.3	7.9	5.9	3.2
FACIL	2.9	7.9	0	2.1
EMS	18.5	25.4	5.9	25.3
OTHER	11.5	17.5	10.6	8.4

Functions listed by frequency of reported use by automated libraries:

TOTAL	ACADEMIC	PUBLIC	SPECIAL
CAT (57.6%)	CAT (82.5%)	CAT (58.8%)	SEARCH (78.9%)
WP (57.6%)	ILL (71.4%)	WP (52.9%)	WP (53.7%)
SEARCH (51%)	WP (69.8%)	PATRON:USE (44.7%)	CAT (40.%)
ILL (40.7%)	SEARCH (58.7%)	CIRC (40.%)	INHOUSE (35.8%)
ACCT (33.7%)	ACCT (38.1%)	ACCT (37.7%)	ILL (30.5%)
STATS (31.7%)	STATS (36.5%)	STATS (34.1%)	ACCT (27.4%)
INHOUSE (23.5%)	UNION:LST (34.9%)	ILL (29.4%)	STATS (26.3%)
CIRC (23.5%)	EMS (25.4%)	ACQ (17.7%)	EMS (25.3%)
PATRON:USE (23%)	ACQ (22.2%)	SEARCH (14.1%)	UNION:LST (21.1%)
UNION:LST (21.8%)	SERIALS (22.2%)	UNION:LST (12.9%)	SERIALS (18.9%)
EMS (18.5%)	PATRON:USE (20.6%)	INHOUSE (12.9%)	CIRC (12.6%)
ACQ (15.6%)	INHOUSE (19.1%)	I:R (10.6%)	PAC (11.6%)
SERIALS (14.8%)	CIRC (17.5%)	OTHER (10.6%)	INDEX (10.5%)
OTHER (11.5%)	OTHER (17.5%)	PAC (7.1%)	I:R (10.5)
I:R (11.1%)	I:R (12.7%)	PERSONNEL (5.9%)	ACQ (9.5%)
PAC (9.5%)	PAC (9.5%)	EMS (5.9%)	OTHER (8.4%)
INDEX (6.2%)	PERSONNEL (7.9%)	SERIALS (4.7%)	PATRON:USE (5.3%)
PERSONNEL (5.3%)	FACIL (7.9%)	INDEX (1.2%)	PERSONNEL (3.2%)
FACIL (2.9%)	INDEX (6.3%)	FACIL (0)	FACIL (2.1%)

INSTRUCTIONS

The charts on the next four pages indicate under each functional category the database file number of those libraries using computers to perform that function. Immediately following the charts on pages 15 to 39 is a numerical database file listing of those libraries.

EXAMPLE: On page 11 under **ACQ**, the first listing is 4. That number 4 is a reference to #4 on page 16 - the Snow library in Orleans.

Abbreviations used in the database file list are:

= database file number

Lib Type = Library Type:

A = Academic Library

P = Public Library

S = Special Library

SA = Special Academic Library

SB = Special Business Library

The database which stores the information from the survey has been constructed to allow searching of the results by any or all of the field combinations (The database structure is outlined on page 46). Searches of the database will be performed upon request. If you would like more information than that included in this report, call or write the M.B.L.C. to discuss your search parameters.

ACQ		CAT			PAC	SERIALS	UNION:LST		INDEX
4	2	106	210	376	17	2	2	365	14
50	4	110	216	382	25	24	4	369	32
52	5	111	217	383	58	36	15	376	66
61	13	113	218	384	61	61	17	399	90
68	14	116	220	385	73	72	24	402	161
72	15	119	224	386	75	82	32	403	177
78	17	120	225	392	144	90	36	405	222
82	22	122	226	395	171	113	51	406	300
92	24	123	230	398	177	147	65	411	306
102	25	128	244	399	230	164	75	414	322
116	32	131	246	400	267	166	80	416	370
119	36	136	264	403	278	171	82	433	389
120	39	139	265	405	294	178	99	444	405
123	41	140	266	406	323	224	106	463	406
131	44	141	274	408	363	230	110	468	446
165	49	145	278	409	365	237	116		
171	50	147	279	411	369	246	119		
174	52	149	286	416	376	251	120		
198	58	158	288	419	395	258	128		
224	61	160	294	425	400	265	131		
230	63	161	296	433	406	296	141		
246	66	162	297	442	442	297	171		
258	68	163	298	444	468	302	177		
294	69	164	299	446		369	224		
296	72	165	301	456		387	235		
300	73	171	305	462		395	245		
305	75	173	306			400	247		
306	79	174	313			402	264		
365	80	175	316			405	267		
366	82	177	317			406	286		
369	83	178	322			411	288		
386	88	184	323			425	293		
389	90	188	330			433	296		
405	92	191	337			442	299		
411	96	195	342			463	302		
416	98	198	349			468	306		
433	99	207	365				323		
446	103	209	369				349		

INHOUSE		I:R	CIRC		ILL			SEARCH			
14	302	14	15	264	2	139	366	2	123	255	411
18	306	32	23	273	5	141	369	5	126	257	414
25	317	41	24	294	15	145	376	14	128	258	419
32	322	55	44	305	17	147	382	17	131	261	425
42	349	65	50	306	22	149	384	22	132	266	430
58	359	68	56	308	24	161	387	24	133	271	433
64	370	111	58	313	29	164	392	25	136	272	442
65	376	120	61	323	32	171	398	29	140	279	444
66	377	128	63	330	36	174	399	32	141	297	456
75	395	132	65	336	39	177	400	36	143	298	467
90	397	163	66	342	50	184	403	38	144	300	
114	399	195	68	349	52	188	405	42	147	302	
123	403	198	69	365	58	195	406	44	149	306	
128	405	222	75	366	61	207	409	50	156	322	
130	406	230	108	369	63	210	411	51	164	330	
131	442	264	114	376	65	216	416	55	171	337	
132	463	306	120	416	66	217	419	58	174	344	
140	467	317	122	433	68	224	425	60	177	349	
141	468	323	128	451	69	230	433	61	178	356	
156		359	136		72	244	442	68	184	358	
165		384	139		75	246	451	69	185	359	
166		400	140		79	264	456	72	201	362	
171		411	145		80	266	468	75	212	363	
198		416	149		82	267		78	216	365	
220		444	150		83	273		80	217	369	
222		456	160		88	279		82	220	370	
230		468	166		92	288		86	222	371	
237			171		98	294		88	224	376	
244			174		99	296		90	230	379	
246			177		106	301		92	234	382	
247			178		113	306		96	235	387	
266			198		116	308		98	237	395	
271			208		119	313		106	238	396	
274			224		123	316		111	244	398	
279			228		128	322		113	246	399	
288			230		131	323		114	247	400	
296			237		132	337		119	252	405	
300			251		136	365		120	253	406	

PATRON:USE	WP	ACCT	STATS
4 308	2 128 246 383	4 178 419	4 171
6 317	4 129 252 386	6 198 428	6 174
22 321	5 130 254 387	15 218 430	22 175
24 332	14 131 258 389	24 224 433	24 177
41 336	15 132 259 394	32 230 442	29 178
42 366	17 136 263 396	34 235 461	32 218
44 383	21 140 264 397	41 237	34 220
58 385	24 141 265 398	42 245	41 224
60 386	25 143 266 400	44 246	44 230
63 394	29 145 269 403	45 254	55 235
66 399	32 147 272 405	58 259	58 244
68 400	38 156 274 406	60 265	60 246
72 405	41 158 279 407	65 279	61 259
106 407	42 160 293 411	66 293	65 264
113 412	44 162 294 419	68 294	68 279
119 444	45 163 297 425	71 297	71 294
122 445	50 164 299 428	72 299	72 299
131 451	55 165 302 430	75 305	75 302
140	58 166 305 433	78 306	78 305
160	60 167 306 438	82 313	82 313
165	61 171 313 442	90 317	90 332
173	65 174 317 444	102 332	92 363
174	68 177 322 451	106 349	106 364
179	72 178 325 454	114 350	107 365
188	75 184 328 461	116 364	114 369
198	78 198 332 462	119 365	116 370
208	80 207 337	123 370	119 377
222	82 208 345	128 371	123 379
228	90 210 349	129 376	128 383
230	102 216 363	131 377	130 397
254	106 218 364	140 383	132 398
263	107 220 365	158 395	140 403
264	109 224 369	162 396	149 405
268	111 225 370	166 397	150 406
269	113 228 371	171 398	158 411
274	114 230 377	174 403	160 419
294	119 235 379	175 405	162 433
306	123 244 382	177 411	166 442
			461

PERSONNEL	FACIL	EMS	OTHER
32	32	14 414	2
61	72	18 416	4
82	90	25 419	51
90	106	41 433	71
106	128	45 442	78
145	379	55 463	102
171	463	58 468	103
313		61	106
317		72	111
377		75	120
379		78	131
419		82	166
428		88	178
		90	179
		102	235
		111	255
		120	301
		126	305
		128	332
		131	336
		132	365
		140	371
		171	400
		177	403
		178	407
		218	411
		224	430
		230	446
		279	
		296	
		298	
		337	
		363	
		365	
		379	
		389	
		400	
		406	

#	Library Name	Address	Lib Type	Contact
-	-----	-----	----	-----
2	Boston University Mugar Library	771 Commonwealth Ave. Boston, MA 02215	A	Karin Begg
4	Snow Library	PO Box 246 Orleans, MA 02653	P	Kay Bader
5	Western New England College Law Library	1215 Wilbraham Rd. Springfield, MA 01119	A	Susan C. Wells
6	Levi Heywood Memorial Library	57 City Hall Ave. Gardner, MA 01440	P	Robert L. Rice
13	Stoughton Public Library	PO Box 209 84 Park St. Stoughton, MA 02072	P	Anne H. Petterson
14	Massachusetts Institute of Tech Sea Grant Information Center	MIT Room E38-306 292 Main St. Cambridge, MA 02142	SA	Susan D. Stoiz
15	Wellesley Free Library	530 Washington St. Wellesley, MA 02181	P	Patricia Oyler
17	College of the Holy Cross Dinano Library	Worcester, MA 01610	A	James Hogan
18	Beth Israel Hospital Agoos Medical Library	330 Brookline Ave. Boston, MA 02215	S	Jay Daly
21	Lawrence Memorial Library	Main St. Pepperell, MA 01463	P	Beverly Camp

#	Library Name	Address	Lib Type	Contact
-	-----	-----	----	-----
22	Bridgewater State College The Clement C. Maxwell Library	Bridgewater State College Bridgewater, MA 02324	A	Joyce Leung
23	Leominster Public Library	30 West St. Leominster, MA 01453	P	Susan Theriault
24	Brandeis University Library	401 South St. Waltham, MA 02154	A	Carolyn M. Gray
25	Hewlett-Packard Company Andover Division Library	3000 Minuteman Rd. Andover, MA 01810	SB	Carol Miller
29	Teledyne Engineering Services Information Center	Library 130 Second Ave. Waltham, MA 02254	SB	Susan Fingerman
32	Emerson College Library	150 Beacon St. Boston, MA 02115	A	Mickey Moskowitz
34	Elizabeth Taber Library	PO Box 116 Marion, MA 02738	P	Henry T. Calian
36	Boston College Law Library	885 Centre St. Newton Centre, MA 02159	A	Sharon Hamby
38	Bank of New England Corporation Library	One Washington Mall 16th Floor Boston, MA 02108	SB	Susan Hurt
39	Fitchburg State College Library	160 Pearl St. Fitchburg, MA 01420	A	Bruce McSheehy

#	Library Name	Address	Lib Type	Contact
-	-----	-----	----	-----
41	Falmouth Public Library	123 Katherine Lee Bates Rd. Falmouth, MA 02540	P	Cynthia Mills
42	Winchester Public Library	80 Washington St. Winchester, MA 01890	P	Alan S. King
44	Springfield City Library	220 State St. Springfield, MA 01103	P	Jim Fish
45	Eastern Massachusetts Regional Library System, Library	c/o Boston Public Library Copley Square Boston, MA 02117	S	Mary A. Heneghan
49	Lynn Public Library	North Common St. Lynn, MA 01902	P	Barbara J. Schaller
50	Codex Corporation Corporate Library Services (2-20)	20 Cabot Boulevard Mansfield, MA 02048	SB	Rayna Bowlby Genetti
51	Choate-Symmes Health Services Inc. Health Science Library	21 Warren Ave. Woburn, MA 01801	S	Kathleen Carnes
52	Malden Public Library	36 Salem St. Malden, MA 02148	P	Anthony Tieuli
55	Schnelder Parker Jakuc, Inc. Information Center	31 St. James Ave. Boston, MA 02116	SB	Linda B. MacIver
56	Dennison Manufacturing Company Corporate Library	BLDG 26 300 Howard St. Framingham, MA 01701	SB	Eva M. Bowis

#	Library Name	Address	Lib Type	Contact
-	-----	-----	-----	-----
58	Hampshire College Harold F. Johnson Library Center	Amherst, MA 01002	A	Gai Carpenter
60	Edgartown Public Library	PO Box 36 58 N. Water St. Edgartown, MA 02539	P	Linda N. Norton
61	Boston College O'Neill Library	410 Chestnut Hill, MA 02167	A	Rhoda K. Charring
63	Shrewsbury Public Library	609 Main St. Shrewsbury, MA 01545	P	Bonnie L. O'Brien
64	Boston Architectural Center Library	320 Newbury St. Boston, MA 02115	A	Susan Lewis
65	Robbins Library	700 Massachusetts Ave. Arlington, MA 02174	P	Tom Gilchrist
66	Peabody Institute Library	15 Sylvan St. Danvers, MA 01923	P	Ann Kowalski
68	Fitchburg Public Library	610 Main St. Fitchburg, MA 01420	P	Arthur Kissner
69	North Shore Community College Library	3 Essex St. Beverly, MA 01915	A	Anne M. Johnson
71	General Theological Library	14 Beacon St. Boston, MA 02108	S	Ruth Pragnelli

#	Library Name	Address	Lib Type	Contact
72	Harvard Law School Library	Langdell Hall Cambridge, MA 02138	A	Sandra S. Coleman
73	Endicott College Fitz Memorial Library	376 Hale St. Beverly, MA 01915	A	Rebecca F. Duschatko
75	Digital Equipment Corporation Maynard Library	146 Main St. ML04-3/A20 Maynard, MA 01754	SB	Carol Henley
78	Lotus Development Corporation Library	161 First St. Cambridge, MA 02142	SB	Vicky J. Slavin
79	Massachusetts College of Art Library	621 Huntington Ave. Boston, MA 02115	A	Ben Hopkins
80	Cape Cod Community College Library - L. R. C.	Route 132 W. Barnstable, MA 02668	A	
82	The Francis A. Countway Medicine Library	10 Shattuck St. Boston, MA 02115	A	Mr. C. R. LeSueur
83	Berkshire Community College Library	West St. Pittsfield, MA 01201	A	Nancy A. Walker
86	Beverly Hospital Library	Herrick St. Beverly, MA 01915	S	Margaret A. Firth
88	Sterling & Francine Clark Art Inst Library	PO Box 8 Williamstown, MA 01267	S	Susan Roper

#	Library Name	Address	Lib Type	Contact
-	-----	-----	----	-----
90	Massachusetts Institute of Tech Lincoln Laboratory Library	244 Wood St. Lexington, MA 02173	SA	Jane H. Katayama
92	Bridgewater Public Library	15 South St. Bridgewater, MA 02324	P	Elizabeth L. Gregg
96	U.S. Court of Appeals for the 1st Circuit, Library	1208 John W. McCormack P.O. & Courthouse Boston, MA 02109	S	Karen M. Moss
98	National Marine Fisheries Service Northeast Fisheries Center Library	Woods Hole, MA 02543	S	Judith Brownlow
99	Assumption College Library	500 Salisbury St. Worcester, MA 01609	A	Philippe L. Poisson
102	Harvard University Gordon McKay Library	Pierce Hall 29 Oxford St. Cambridge, MA 02138	A	Julie S. Barlas
103	Needham Free Public Library	1139 Highland Ave. Needham, MA 02194	P	Vivian D. McIver
106	Southeastern Massachusetts University Library Communications	Center N. Dartmouth, MA 02747	A	Jennie Meyer
107	Lasell Junior College Library	Auburndale, MA 02166	A	Nancy Isaacs
108	Pollard Memorial Library	401 Merrimack St. Lowell, MA 01852	P	Anne M. O'Brien

#	Library Name	Address	Lib Type	Contact
-	-----	-----	----	-----
109	Essex Institute James Duncan Phillips Library	132 Essex St. Salem, MA 01970	S	Mary M. Ritchie
110	Lawrence Public Library	51 Lawrence St. Lawrence, MA 01841	P	Joseph R. Dionne
111	Massachusetts College of Pharmacy and Allied Health Sciences	Sheppard Library 179 Longwood Ave. Boston, MA 02115	A	Barbara M. Hill
113	Harvard Business School Baker Library	Soldiers Field Rd. Boston, MA 02163	A	Mary Chatfield
114	Harvard University Lucien Howe Library of Ophthalmology	Mass Eye & Ear Hospital 243 Charles St. Boston, MA 02114	S	Chris Nims
116	Boston University of Theology Library	745 Commonwealth Ave. Boston, MA 02215	A	Mr. William E. Zimpfer
119	Tufts University Health Sciences Library	136 Harrison Ave. Boston, MA 02111	A	Elizabeth K. Eaton
120	Polaroid Corporation Research Library	PO Box 150 Cambridge, MA 02139	S	Richard Gurner
122	Wilbraham Public Library	Crane Park Dr. Wilbraham, MA 01095	P	Richard E. Starkey
123	Woods Hole Oceanographic Institution Office of the Research Librarian	Woods Hole, MA 02543	S	Carolyn P. Winn

<u>#</u>	<u>Library Name</u>	<u>Address</u>	<u>Lib Type</u>	<u>Contact</u>
126	U.S. Veterans Administration Hospital	Library Service 200 Springs Rd. Bedford, MA 01730	S	Sanford S. Yagendorf
128	Massachusetts Institute of Tech Libraries	14S-216 Cambridge, MA 02139	A	Jay K. Lucker
129	French Library in Boston	53 Marlborough St. Boston, MA 02116	S	Jane Stahl
130	Analysis & Computer Systems Inc. Library	54 Middlesex Turnpike Bedford, MA 01730	S	Marylu O. Rosenthal
131	Harvard University School of Education	Gutman Library 6 Applan Way Cambridge, MA 02138	A	Dr. Inabeth Miller
132	Millipore Corporation Technical Library	80 Ashby Rd. Bedford, MA 01730	SB	Nancy Gentile
133	Data Architects, Inc. Library	245 Winter St. Waltham, MA 02154	SB	Ann E. Pugin
136	Bristol Community College Learning Resources Center, B.C.C.	777 Elsbree St. Fall River, MA 02720	A	Ruth A. Sullivan
139	Palmer Public Library	455 N. Main St. Palmer, MA 01069	P	Olga Holmberg
140	Massachusetts Vocational Curriculum Resource Center	758 Marrett Rd. Lexington, MA 02173	S	Virginia Day

#	Library Name	Address	Lib Type	Contact
141	U.S. Environmental Protection Agency Region I (New England) Library	JFK Federal Bldg. Boston, MA 02203	S	Peg Nelson
143	State Street Consultants, Inc. Information Center	Suite 905 84 State St. Boston, MA 02109	S	Denise Clouties
144	Varian Associates Technical Library	8 Salem Rd. Beverly, MA 01915	SB	Kathy MacGregor
145	Forbes Library	20 West St. Northampton, MA	P	Alexce Hackett
147	Federal Reserve Bank of Boston Research Library	600 Atlantic Ave. Boston, MA 02106	S	Mary Vlantikas
149	Springfield Technical Community College	Library Armory Square Springfield, MA 01101	A	Tamson M. Ely
150	Beverly Public Library	32 Essex St. Beverly, MA 01915	P	Esther Callish
156	Mobil Solar Energy Corporation Library	16 Hickory Dr. Waltham, MA 02254	SB	Dorothy O. Berglin
158	Concord Free Public Library	129 Main St. Concord, MA 01742	P	Rose Marie Mitten
160	Framingham Public Library	49 Lexington St. Framingham, MA 01701	P	Chuck Flaherty

#	Library Name	Address	Lib Type	Contact
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161	Wheaton College Madeleine Clark Wallace Library	Norton, MA 02766	A	Mary H. Whelan
162	South Hadley Library System	Bardwell St. South Hadley, MA 01075	P	Constance Clancy
163	Northeastern University School of Law Library	400 Huntington Ave. Boston, MA 02115	A	Cheryl Ade
164	New England School of Law Library	154 Stuart St. Boston, MA 02116	A	Anne Acton
165	Marlborough Public Library	35 West Main St. Marlborough, MA 01752	P	Lillian C. Giuliano
166	Plymouth Public Library	11 North St. Plymouth, MA 02360	P	Deborah Schilling
167	Harvard University Farlow Reference Library	20 Divinity Ave. Cambridge, MA 02138	A	Geraldine C. Kaye
171	Boston Public Library	666 Boylston St. Boston, MA 02117	P	Mr. Jamie A. McGlone
173	Ipswich Public Library	25 North Main St. Ipswich, MA 01938	P	Eleanor M. Gaunt
174	Peabody Institute Library	82 Main St. Peabody, MA 01960	P	Thomas Scully

#	Library Name	Address	Lib Type	Contact
175	Westwood Public Library	668 High St. Westwood, MA 02090	P	Thomas Viti
177	Digital Equipment Corporation Shrewsbury Library	SHRI - 3/G18 333 South St. Shrewsbury, MA 01545	SB	Carole Piggford
178	Mitre Corporation Bedford Operations Library Center	M.S. D460 Burlington Rd. Bedford, MA 01730	S	Betsy Cogliano
179	Westfield State College Library	Western Ave. Westfield, MA 01086	A	Jeanine Uppgard
184	Mount Holyoke College Library	College St. South Hadley, MA 01075	A	Anne C. Edmonds
185	ABT Associates, Inc. Library	55 Wheeler St. Cambridge, MA	SB	Judy Weinberg
188	Greenfield Community College Library	One College Dr. Greenfield, MA 01301	A	Margaret E. C. Howland
191	Brooks Free Library	Main St. Box 994 Harwich, MA 02645	P	Virginia S. Doane
195	Helix Technology Corporation Library	266 Second Ave. Waltham, MA 02254	SB	Carole Shutzer
198	Moses Greeley Parker Library	Dracut, MA 01826	P	David D. Davis

#	Library Name	Address	Lib Type	Contact
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201	Nutter, McClennen & Fish Law Library	Federal Reserve Plaza 600 Atlantic Ave. Boston, MA 02110	SB	Janice Alexander
207	New England Conservatory Harriet M. Spaulding Library	33 Gainsborough St. Boston, MA 02115	A	Geraldine Ostrove
208	Jacob Edwards Library	236 Main St. Southbridge, MA 01550	P	Ron Latham
209	Holliston Public Library	752 Washington St. Holliston, MA 01746	P	Phyllis Gilman
210	Children's Museum Resource Center	300 Congress St. Boston, MA 02210	S	Marie Ariel
212	Liberty Mutual Insurance Company Education/Information Resources	13 Riverside Rd. Weston, MA 02193	SB	Joan Callahan
216	State Transportation Library	2nd Floor 10 Park Plaza Boston, MA 02116	S	Toby Pearlstein
217	Raytheon Company Research Divisions Library	131 Spring St. Lexington, MA 02173	SB	Vicary Maxant
218	Amherst College Library	Amherst, MA 01002	A	Willis Bridegam
220	Marine Biological Laboratory Library	Woods Hole, MA 02543	S	Cathy Norton

#	Library Name	Address	Lib Type	Contact
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222	Bradford Trust Company of Boston Technical Library	2nd Floor 10 Post Office Square Boston, MA 02109	SB	Ruby McGee
224	University of Massachusetts-Amherst Goodell Library	Amherst, MA 01003	A	Richard Talbot
225	Attleboro Public Library	74 North Main St. Attleboro, MA 02703	P	Walter B. Stitt
226	Burton L. Wales Public Library	33 Randolph St. Abington, MA 02351	P	Jean K. Lothrop
228	The Jones Library	43 Amity St. Amherst, MA 01002	P	Bonnie Isman
230	Memorial Hall Library	Elm Square Andover, MA 01810	P	Nancy C. Jacobson
234	Massachusetts Department of Attorney General, Law Library	20th Floor One Ashburton Place Boston, MA 02108	S	Ruth G. Matz
235	Museum of Science Library	Science Park Boston, MA 02114	S	Edward D. Pearce
237	Price Waterhouse Information Center	One Federal St. Boston, MA 02110	SB	Jean M. Scaula
238	Cabot Corporation Technical Information Center	Concord Rd. Billerica, MA 01821	SB	Barbara M. Davis

#	Library Name	Address	Lib Type	Contact
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244	The New England College of Optometry Library	420 Beacon St. Boston, MA 02115	A	F. Eleanor Warner
245	Brockton Public Library	394 Main St. Brockton, MA 02401	P	Ernest J. Webby
246	Suffolk University Law School Library	41 Temple St. Boston, MA 02114	A	Edward Bander
247	Raytheon Service Company Technical Library	Spencer Laboratory 2 Wayside Rd. Burlington, MA 01803	SB	Jean Cameron
251	Camp, Dresser & McKee, Inc. Herman G. Dresser Library	One Center Plaza Boston, MA 02108	SB	Virginia L. Carroll
252	Brockton Hospital Library	680 Centre St. Brockton, MA 02402	S	Lovisa Kamenoff
253	Massachusetts Rehabilitation Comm. Library	Room 331 20 Park Plaza Boston, MA 02116	S	June C. Holt
254	Bedford Free Public Library	Mudge Way Bedford, MA 01730	P	Meredith McCulloch
255	Boston Globe Newspaper Co. Library	135 Morrissey Blvd. Boston, MA 02107	SB	Shirley Jobe
257	Joslin Diabetes Center, Inc. Medical Library	One Joslin Place Boston, MA 02215	S	Denise Corless

#	Library Name	Address	Lib Type	Contact
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258	New England Mutual Life Insurance Co Corporate Library	501 Boylston St. Boston, MA 02117	SB	Adrienne Korman
259	General Services Administration - National Archives	John F. Kennedy Library Columbia Point Boston, MA 02125	S	Ronald E. Whealan
261	Microwave Associates, Inc. Library	Building 7 South Ave. Burlington, MA 01803	S	Paul Roemhild
263	Bancroft Memorial Library	50 Hopedale St Hopedale, MA 01747	P	Sue-Ellen Deiana
264	Reading Public Library	64 Middlesex Ave Reading, MA 01867	P	Barbara Nelson Fish
265	Radcliffe College Schlesinger Library	10 Garden St Cambridge, MA 02138	SA	
266	Raytheon Corporation Equipment Division	Attn: Technical Info. Center Boston Post Rd Wayland, MA 01778	SB	Joanne Partsch
267	Holy Cross College Rev O'Callahan Science Library	1 College St Worcester, MA 01610	SA	Tony Stankus
268	Fiske Public Library	P O Box 245 Waltham, MA 02093	P	Kathy Ellen Bullard
269	Westborough Public Library	55 West Main St Westborough, MA 01581	P	Carolyn Delude

#	Library Name	Address	Lib Type	Contact
271	Bird Machine Company, Inc. Company Library	Neponset St South Walpole, MA 02071	S	Barbara E. Mangion
272	Springfield College Babson Library	263 Aiden St Springfield, MA 01109	A	Gerald F. Davis
273	Swampscott Public Library	61 Burrill St Swampscott, MA 01907	P	William Talentino
274	Randall Library	P O Box 263 Stow, MA 01775	P	Paula C. Grillo
278	Taunton Public Library	P O Box 351 Taunton, MA 02780	P	Mr. James C. Matheny, Jr.
279	Wang Institute of Graduate Studies	Tyng Road Tyngsboro, MA 01879	A	Francesca L. Denton
286	Waltham Public Library	735 Main St Waltham, MA 02154	P	Tom Jewell
288	Regis College Library	235 Wellesley St Weston, MA 02193	A	Olivia Kidney
293	Becker Junior College Alumni Library	61 Sever St Worcester, MA 01609	A	Mr. Visvaldis Vidmanis
294	Wayland Public Library	5 Concord Rd Wayland, MA 01778	P	Louise R. Brown

#	Library Name	Address	Lib Type	Contact
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296	American Antiquarian Society Library	185 Salisbury St Worcester, MA 01609	S	Nancy Burkett
297	Energy Research Group Library	400-1 Totten Pond Rd Waltham, MA 02154	S	Elaine Winguist
298	Weston Geophysics Corporation	P O Box 550 Westboro, MA 01581	SB	Charlene Sullivan
299	Massachusetts Bay Community College Learning Resources Center	Library 50 Oakland St Wellesley Hills, MA 02181	A	Amie Marks Goodwin
300	BayBank's Data Services Inc. Technical Data Library	1025 Main St Waltham, MA 02154	SB	Merrill Hench
301	Wenham Public Library	Main St. Wenham, MA 01984	P	Cynthia McCue
302	Astra Pharmaceutical Products, Inc. Medical Library	50 Otis St. Westboro, MA 01581	S	Susan R. Fox
305	Wareham Free Library	75 High St. Wareham, MA 02571	P	Mary Jane Pillsbury
306	Gordon College Winn Library	255 Grapevine Rd. Wenham, MA 01984	A	John Beauregard
308	Beebe Library	Main St. Wakefield, MA 01880	P	Sharon Gilley

#	Library Name	Address	Lib Type	Contact
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313	J.V. Fletcher Library	50 Main St. PO Box 367 Westford, MA 01886	P	Ellen D. Rainville
316	American International College Shea Memorial Library	1000 State St. Springfield, MA 01109	A	Dr. F. Knowlton Utley
317	Salem State College Library	352 Lafayette St. Salem, MA 01970	A	Neil B. Olson
321	Southborough Library	25 Main St. Southborough, MA 01772	P	Judith Williams
322	Raytheon Company Equipment Division	Technical Information Center 528 Boston Post Rd. Sudbury, MA 01776	SB	Joan B. Dexter
323	Hamilton Public Library	299 Bay Rd. South Hamilton, MA 01982	P	Annette Janes
325	Peabody Museum of Salem Phillips Library	East India Square Salem, MA 01970	S	Gregor Trinkaus-Randall
328	Atlantic Union College G. Eric Jones Library	South Lancaster, MA 01561	A	Oscar R. Schmidt
330	Somerville Public Library	Highland Ave. & Walnut St. Somerville, MA 02143	P	Philip McNulty
332	Seekonk Public Library	410 Newman Ave. Seekonk, MA 02771	P	Sharon E. St. Hilaire

#	Library Name	Address	Lib Type	Contact
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336	Newton Free Library	414 Centre St. Newton, MA 02158	P	Virginia A. Tashjian
337	Smith College Library	Library 1/14 Northampton, MA 01063	A	Billie Bozone
342	Flint Memorial Library	21 Bow St North Reading, MA 01864	P	Janet Eagleson
344	Sprague Electric Company Library	87 Marshall St North Adams, MA 01247	S	Jill Coghlan
345	Osterville Free Library	43 Wianno Ave Osterville, MA 02655	P	Barbara W. Baker
349	General Electric Company Plastics Business Oper Library	1 Plastics Avenue Pittsfield, MA 01201	SB	Nancy J. Kane
350	Berkshire Athenaeum Library	One Wendell Avenue Pittsfield, MA 01201	P	John M. Fuchs
356	Lemuel Shattuck Hospital Medical Library	170 Morton St. Jamaica Plain, MA 02130	S	Beth Poisson
358	St. John's Hospital Health Science Library	PO Box 30 Lowell, MA 01853	S	Gale Cogan
359	General Electric Company Dr. C.W. Smith Technical Information	Center 24001 1000 Western Ave. Lynn, MA 01912	S	Sandra Moltz

#	Library Name	Address	LI Type	Contact
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362	Itek Corporation Optical Systems Division Library	10 Maguire Rd. Lexington, MA 02173	SB	Dorothy Cowe
363	Instrumentation Laboratory, Inc. Library	113 Hartwell Ave. Lexington, MA 02173	S	Mrs. Jacqueline R. Kates
364	The Information Guild	Box 254 Lexington, MA 02173	S	Alice Sizer Wasener
365	University of Lowell O'Leary Library	Wilder St. Lowell, MA 01854	A	Rosanna Kowalewski
366	Lynnfield Public Library	18 Summer St. Lynnfield, MA 01940	P	Marcia W. Wiswall
369	Cary Memorial Library	Lexington, MA 02173	P	Stella Liu
370	Raytheon Company Business Information Center	141 Spring St. Lexington, MA 02173	S	Dayle Reilly
371	Lincoln Public Library	Bedford Rd. Lincoln, MA 01773	P	Kathy Glick-Well
376	Waters Associates Information Resource Center	Maple St. Milford, MA 01757	SB	Carla Clayton
377	Mansfield Public Library	Park Row Mansfield, MA 02048	P	Dinah S. Amsden

#	Library Name	Address	Lib Type	Contact
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379	New England Telephone Learning Ctr Resource Center	Library 280 Locke Dr Mariboro, MA 01752	SB	Mark F. Maacence
382	Tufts University Fletcher School of Law and Diplomacy	Ginn Library Medford, MA 02155	A	Barbara Boyce
383	Melrose Public Library	69 West Emerson St Melrose, MA 02176	P	Dennis J. Kelley
384	Nevins Memorial Library	305 Broadway Methuen, MA 01844	P	Mrs. Ruth Burke
385	Morse Institute Library	14 East Central St Natick, MA 01760	P	James E. Sutton
386	New Bedford Free Public Library	613 Pleasant St New Bedford, MA 02740	P	Mr. Laurence Solomon
387	Waltham Hospital Medical Library	Hope Ave Waltham, MA 02254	S	Alison Coolidge
389	Computervision Cooperation Systems Technology Library	14 Crosby Dr Bedford, MA 01730	SB	Patrice Johnson
392	The Boston Athenaeum Library	10 1/2 Beacon St Boston, MA 02174	S	John Philip Harrison
394	Avon Public Library	280 W Main St Avon, MA 02322	P	Joan Gailgher

#	Library Name	Address	Lib Type	Contact
395	Putnam Management Company Marsh & McLennan, Inc.	Research/Invest Library One Post Office Square Boston, MA 02109	SB	Susan Avitabile
396	Social Law Library	1200 Court House Boston, MA 02108	S	Karyn Franzek
397	Brookline Public Library	361 Washington St Brookline, MA 02146	P	Michael Steinfeld
398	Suffolk University Mildred F Sawyer Library	8 Ashburton Pl Boston, MA 02108	A	E. G. Hamman
399	Houghton Mifflin Company Library	One Beacon St Boston, MA 02108	SB	G. Perry
400	Harvard / Smithsonian Center for Astrophysics	John G Woibach Library 60 Garden St Cambridge, MA 02138	A	Estelle Karlin
402		This library requested no correspondence	S	
403	Weston School of Theology Library	99 Brattle St. Cambridge, MA 02138	SA	Clifford Wunderlich
405	Harvard University Kennedy School of Govt Library	79 JFK St. Cambridge, MA 02138	SA	Malcolm C. Hamilton
406	Charles Stark Draper Laboratory Draper Library	Tech Info Center, MS #74 555 Technology Square Cambridge, MA 02139	S	Cary Graham Browse

#	Library Name	Address	Lib Type	Contact
407	Cotuit Library	Box 648 Main St. Cotuit, MA 02635	P	Barbara A. Burrow
408	Canton Public Library	786 Washington St. Canton, MA 02021	P	Mark Lague
409	Harvard University Andover-Harvard Theological Library	45 Francis Ave. Cambridge, MA 02138	A	Maria Grossman
411	Bentley College Solomon R. Baker Library	Beaver and Forest Streets Waltham 02294, MA	A	John d. Cathcart
412	Northboro Free Library	34 Main St. Northboro, MA 01532	P	Jean M. Langley
414	U.S. Veteran's Administration Medical Center	Library Service 142D Northampton, MA 01060	S	Marjorie Sullivan O'Brien
416	Stevens Memorial Library	PO Box 8 345 Main St. North Andover, MA 01845	P	Russell T. Reeve
419	Western Massachusetts Regional Library System	58 Main St. Hatfield, MA 01038	P	Bruce Baker
425	U.S. Air Force Geophysics Laboratory	AFGL Research Library AFGL/SULL Hanscom AFB, MA 01731	S	Ruth K. Seidman
430	Harvard University Biological Laboratories Library	16 Divinity Ave. Cambridge, MA	A	Dorothy Solbrig

<u>#</u>	<u>Library Name</u>	<u>Address</u>	<u>Lib Type</u>	<u>Contact</u>
433	Harvard University Office for Systems Planning	Library 88 Widener Library Cambridge, MA 02138	A	Dale Flecker
438	East Longmeadow Public Library	60 Center Square East Longmeadow, MA 01028	P	Gloria Carver
442	Prime Computer Information Center	500 Old Connecticut Path Framingham, MA 01701	SB	Susan Keith
444	Framingham Union Hospital Cesare George Tedeschi Library	115 Lincoln St. Framingham, MA 01701	S	Sandra Clevesy
445	Sawyer Free Library	2 Dale Ave. Gloucester, MA 01930	P	Stillman P. Hilton
446	Harvard University Tozzer Library	21 Divinity Ave. Cambridge, MA 02138	A	Sally Williams
451	Billerica Public Library	25 Concord Rd. Billerica, MA 01821	P	Barbara Flaherty
454	Franklin Institute of Boston Library	41 Berkeley St. Boston, MA	A	Bonnie Wilson
456	Charles River Associates, Inc. Library	PO Box 708 Boston, MA 02117	SB	Nancy Jaudl
461	Sandwich Public Library	142 Main St. Sandwich, MA 02563	P	Richard J. Connor

#	Library Name	Address	Lib Type	Contact
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462	Belmont Public Library	PO Box 125 336 Concord Ave. Belmont, MA 02178	P	Joseph J. Schmuck
463	Northern Essex Community College Library	Haverhill, MA 01830	A	David Kelley
467	Albany International Research Co. Research Library	1000 Providence Highway Dedham, MA 02026	S	Jeannette Davis
468	Faxon Company Library	15 Southwest Park Westwood, MA 02090	S	Mary Ellen Clapper

VIDEOTEX SURVEY

448 libraries responded to the survey. Respondents included 74 (16.5%) academic libraries; 241 (53.8%) public libraries including 131 larger public libraries (libraries in communities with populations which exceed 10,000); and 133 (29.7%) special libraries.

Responses to the videotex portion of the survey revealed a widespread interest in this new technology as a means of delivering or enhancing traditional library services. While this was true of all librarians (63% felt that that patrons would find it valuable to access their libraries' holdings in videotex), the positive response of public librarians was particularly dramatic (84.3% of those in communities with populations over 10,000).

Interest in videotex access to the Boston Globe Index follows a similar pattern with 80.5% of those same public librarians interested in this service. Fifty-four percent of the responding academic librarians' and 49% of the special librarians' responses were in the "somewhat interested" to "very interested" categories.

Answers to the additional videotex questions indicated that academic and public librarians were most interested in seeking more information about, or participating in, the development of library videotex use.

3. To what extent would you be interested in cooperating further in investigating the feasibility of a videotex project? (Please check all statements that apply):

RESPONSES:

Not at all

146 total	76 public	19 larger pub.	16 academic	54 special
32.6%	31.5%	14.5%	21.6%	40.6%

Would respond to a longer questionnaire

208 total	122 public	86 larger pub.	37 academic	49 special
46.4%	50.6%	65.7%	50%	36.8%

Would respond to a telephone interview

150 total	95 public	74 larger pub.	24 academic	31 special
33.5%	39.4%	56.5%	32.4%	23.3%

Would schedule a meeting to discuss the possibilities inherent in a videotex service

105 total	73 public	57 larger pub.	20 academic	12 special
23.4%	30.2%	43.5%	27%	9%

Would make available to a videotex database information drawn from the following files of your library:

community events calendar

79 total	63 public	49 larger pub.	8 academic	8 special
17.6%	26.1%	37.4%	10.8%	6%

information and referral file

91 total	69 public	55 larger pub.	10 academic	12 special
20.3%	28.6%	42%	13.5%	9%

catalog of materials

101 total	72 public	57 larger pub.	16 academic	13 special
22.5%	29.9%	43.5%	21.6%	9.7%

If requested, would be interested in serving on an advisory committee to discuss videotex issues as they relate to libraries.

74 total	44 public	35 larger pub.	18 academic	12 special
16.5%	18.3%	26.7%	24.3%	9%

If requested, would be willing to consider having your library participate in a program to test a New England videotex system.

139 total	88 public	67 larger pub.	28 academic	23 special
31%	36.5%	51.2%	37.8%	17.3%

(SURVEY FORM)

MASSACHUSETTS BOARD OF LIBRARY COMMISSIONERS
 SURVEY OF COMPUTER USE IN MASSACHUSETTS LIBRARIES

INSTITUTION _____
 MAIL ADDRESS _____
 TELEPHONE NO. _____
 CONTACT PERSON _____

I. What type of Library is this? ___academic ___public ___special

II. Is your library now using a computer in its operations?
 ___YES (please go to question III) ___NO (please go to question VII)

III. If YES, please identify in which operation(s) you are using:

- ___AUTOMATED ACQUISITIONS
- ___AUTOMATED CATALOGING
- ___ONLINE PUBLIC ACCESS CATALOG OF LIBRARY HOLDINGS
- ___AUTOMATED SERIALS MANAGEMENT
- ___AUTOMATED UNION LISTS (of serials, audio-visual materials, etc.)
- ___AUTOMATED INDEXING (of newspapers, technical reports, etc.)
- ___AUTOMATED IN-HOUSE DATABASES (of unique or proprietary materials)
- ___AUTOMATED INFORMATION & REFERRAL FILES
- ___AUTOMATED CIRCULATION
- ___AUTOMATED INTERLIBRARY LOAN
- ___ONLINE SEARCHING OF REMOTE REFERENCE DATABASES
- ___PATRON USE (of a microcomputer with library or personal software; NOT a public access catalog of a library's holdings)
- ___WORD PROCESSING
- ___ACCOUNTING & BUDGETING
- ___STATISTICAL REPORTS & PLANNING

- PERSONNEL SCHEDULING
 FACILITIES & MATERIALS SCHEDULING
 ELECTRONIC MAIL
 OTHER (please specify) _____

IV. Please describe your hardware configuration; include name of computer manufacturer, model, operating system, disk storage type and capacity, and details on peripherals such as printers, modems, etc.:

V. Please identify the software you are using or have available (include a listing on separate pages, if necessary):

VI. If you use a computer in conjunction with a group or consortium, please give the name of the consortium:

VII. Do you plan to institute use of a computer for any functions within the next year?

___YES ___NO

If YES, list the functions and the type of system that you are considering:

VIII. Does your community have cable television? ___YES ___NO

If YES: what cable company holds the franchise? _____

Is your library wired for cable? ___YES ___NO

IX. Do you know of any microwave towers that exist in your community?

___YES ___NO

DATABASE FILE STRUCTURE

<u>AUTOLIB1</u>				<u>AUTOLIB2</u>			
Field	Name	Type	Width	Field	Name	Type	Width
001	LIBRARY	C	036				
002	LIBRARY2	C	036				
003	LIBRARY3	C	030				
004	ADDRESS	C	030		Same as		
005	CITY	C	016				
006	ZIP	C	005		AUTOLIB1		
007	PHONE	C	018				
008	FIRST:NAME	C	018				
009	LAST:NAME	C	018				
010	LIB:TYPE	C	012				
011	AUTOMATED	C	001				
012	ACQ	C	001	012	PLAN:AUTO	C	001
013	CAT	C	001	013	FUNCTIONS	C	075
014	PAC	C	001	014	PLAN:SYS	C	025
015	SERIALS	C	001	015	CABLE	C	001
016	UNION:LIST	C	001	016	FRANCHISE	C	036
017	INDEX	C	001	017	WIRED	C	001
018	INHOUSE	C	001	018	MICRO	C	001
019	I:R	C	001	019	GLOBE	C	001
020	CIRC	C	001	020	PAT:ACCESS	C	001
021	SEARCH	C	001	021	SURVEY	C	020
024	WP	C	001				
025	ACCT	C	001				
026	STATS	C	001				
027	PERSONNEL	C	001				
028	FACIL	C	001				
029	EMS	C	001				
030	OTHER	C	060				
031	HARDWARE	C	100				
032	SOFTWARE	C	100				

