

Holy Family Hospital & Medical Center - FY2004

Summary Narratives

Community Benefits Mission Statement

As a not-for-profit Catholic acute care facility, Caritas Holy Family Hospital is committed to providing medical care to the surrounding communities, with particular attention to the poor and the underserved.

Program Organization and Management

Caritas Holy Family Hospital leaders, working with and through senior leadership staff at Caritas Christi, provide the planning, direction of services and performance improvement activities that respond to community and patient needs, and seek to improve health outcomes in the community. Hospital leaders include the Board of Trustees, the Executive Committee of the Medical Staff, administrators, department heads and supervisors.

Key Collaborations and Partnerships

Department of Public Health
Department of Mental Health
Community Health Network Area 11
Local School Systems
Local Chambers of Commerce
Local Boards of Health
Elder Services of the Merrimack Valley
American Diabetes Association
Home Health VNA

Community Health Needs Assessment

The Merrimack Valley and southern New Hampshire consist of 24 communities along or in close proximity to the Merrimack River. The demographics and economic compositions of the cities and towns vary greatly and are the leading indicators of the community's health status.

Community Benefits Plan

Target populations of our community benefit programs are the poor, the elderly, children and minorities. We rely on health data from the Departments of Public Health and Mental Health in developing programs and initiatives.

Key Accomplishments of Reporting Year

We have continued an aggressive outreach/education program for the diabetic population in our service area.

Our Parish-Based health Ministry Program has an active partnership with fourteen parishes.

The Pediatric Health Center is a key provider of medical services to underserved children in the city of Lawrence.

Plans for Next Reporting Year

Caritas Holy Family Hospital will continue to provide service that is responsive to the needs of the community within the limits of our resources.

Select Community Benefits Programs

ADAPT (Adolescent Development and Parental Training)

Brief Description or Objective

Educational and support program for at-risk teen mothers.

Program Type	Outreach to Underserved
Target Population	<ul style="list-style-type: none"> • Regions Served:Not Specified • Health Indicator:Responsible Sexual Behavior • Sex:Female • Age Group:Child-Teen • Ethnic Group:All • Language:Not Specified
Partners	Not Specified
Contact Information	Kathleen Manzi, Director Caritas Holy Family Hospital 70 East St. Methuen, Ma.01844 978-687-0156 Ext. 2060 Kathy_Manzi@cchcs.org
Detailed Description	Not Specified

Parish-Based Health Ministry

Brief Description or Objective	To foster wellness of body, mind, spirit and community; outreach to 14 local parishes to identify caregivers within the respective parishes who can be point persons for a partnership between hospital and parish.
Program Type	Not Specified
Target Population	<ul style="list-style-type: none"> • Regions Served:Not Specified • Health Indicator:Not Specified • Sex:All • Age Group:All • Ethnic Group:All • Language:Not Specified
Partners	Not Specified
Contact Information	Not Specified
Detailed Description	Not Specified

Pediatric Health Center

Brief Description or Objective	Provides comprehensive medical care to an indigent population in a private practice model
Program Type	Not Specified
Target Population	<ul style="list-style-type: none"> • Regions Served:County -Essex • Health Indicator:Access to Health Care • Sex:Not Specified • Age Group:All Children • Ethnic Group:All • Language:Not Specified
Partners	Not Specified
Contact Information	Pediatric Health Center 60 East St. Methuen, MA 01844

978.687.0156, ext. 24020

Detailed Description Not Specified

Women's Health Center

Brief Description or Objective Provides at-risk pregnant women with prenatal care in a private practice model

Program Type Not Specified

- Target Population**
- **Regions Served:**County -Essex
 - **Health Indicator:**Other: Pregnancy
 - **Sex:**Female
 - **Age Group:**All
 - **Ethnic Group:**All
 - **Language:**Not Specified

Partners Not Specified

Contact Information
 Women's Health Center
 60 East Street
 Methuen, MA 01844
 978. 687.0156, ext. 4024

Detailed Description Not Specified

Program Type	Estimated Total Expenditures for FY2004	Approved Program Budget for 2005
Community Benefits Programs	<u>Direct Expenses</u> \$67,519 <u>Associated Expenses</u> \$243,148 <u>Determination of Need Expenditures</u> Not Specified <u>Employee Volunteerism</u> Not Specified <u>Other Leveraged Resources</u> \$242,119	Not Specified <small>* Excluding expenditures that cannot be projected at the time of the report.</small>
Community Service Programs	<u>Direct Expenses</u> Not Specified <u>Associated Expenses</u> \$2,500 <u>Determination of Need Expenditures</u> Not Specified <u>Employee Volunteerism</u> \$15,215 <u>Other Leveraged Resources</u> Not Specified	
Net Charity Care	\$3,674,811	
Corporate Sponsorships	Not Specified	
	Total Expenditures \$4,245,312	

Total Patient Care-Related Expenses for FY2004 \$121,701,163

Comments: None