



# The Commonwealth of Massachusetts

Department of Civil Service and Registration

Board of Dental Examiners

Leverett Saltonstall Building, Government Center

100 Cambridge Street, Boston 02202

Mrs. Marguerite Carey  
Acting Director of Registration  
100 Cambridge Street  
Boston, MA 02202

Dear Mrs. Carey:

In compliance with the statutory requirements of the Board of Registration in Dentistry hereby submit to you the 92nd Annual Report for the year ending June 30, 1978.

### Members of the Board of Dentistry

Robert W. Fasciano, D.M.D., Chairman	Cambridge, MA
Nicholas R. Bonofilio, D.M.D., Secretary	Worcester, MA
Myron Allukian, D.D.S., Member	Jamaica Plain, MA
Charles M. Enright, D.D.S., Member	Holyoke, MA
Helvin H. Gulbrandsen, D.M.D., Member	Melleslieu, MA
I. Richard Hyles, D.M.D., Member	Cambridge, MA
Evva Jean Mintz, Esq., Public Member	Boston, MA

Dr. Myron Allukian replaced Dr. Costas S. Kokinos whose letter of resignation was accepted and acknowledged by Governor Michael Dukakis on June 22, 1977.

The Board held its annual election of officers at its regularly scheduled meeting on December 14, 1977 and effective as of January 1, 1978 the following officers were elected:

Robert W. Fasciano, D.M.D.	- Chairman
Nicholas R. Bonofilio, D.M.D.	- Secretary

Dr. Robert W. Fasciano attended the North East Regional Board of Dental Examiners Steering and Executive Committee Meeting on September 30 and October 1, 1977 at Windsor Locks, Conn.

Items of discussion were as follows:

1. Report of the Examination Committee
2. Report of Committee on Continuing Education
3. Report on Denturism - Maine Law

MR  
614.24M3  
B662r  
1978  
c.1

Serial

MP  
614.24M3  
B662r  
1978  
C1

4. Report of "Think Tank" on Restorative Testing by N.E.R.B.
5. Review of Current Formats (Dental & Dental Hygiene)
6. Calendar of Meeting and Examinations
7. New and Old Business

Relative to the Supreme Court Decision regarding advertising by professionals the Board during the fiscal year held many meetings with the Consumers Council, The Massachusetts Dental Society, representatives of the Attorney General's Office and all other interested parties in this matter. A public hearing for the Rules and Regulations of the Board of Registration in Dentistry regarding advertising was held on March 15, 1978 and a notice of public hearing was filed with the Office of the Secretary of State and made public in accordance with G.L. Chapter 30A. The statutory authority for promulgating rules and regulations in Chapter 112 G.L. Section 43 and 51 in accordance with Chapter 30A.

On November 22, 1977 Governor Dukakis signed into law, which became effective on February 22, 1978 Chapter 757 (H.B. 5652), an act establishing a Board of Registration in Dentistry, a recodification of the Dental Practice Acts.

Some of the highlights of the new act are as follows:

1. The addition of a Registered Hygienist as a full Board Member
2. Two Dental Assistant advisors to the Board to provide advice and consultation to the Board with their area of expertise
3. Biennial registration (Dentists & Hygienists)
4. Allowing the Board to promulgate new rules and regulations for expanded duties for Dental Assistants and further expanded duties for Dental Hygienists.
5. Allowing the Board to adopt by rules and regulations for a system of continuing education, compliance with which shall be a requirement and condition precedent to the renewal of licenses issued by the Board.

The Board attended the General Assembly of the North East Regional Board of Examiners which was held on April 14th and 15th, 1978 at the Watergate Hotel, Washington, D.C. This two-day session was principally devoted to (1) a review of formats in dentistry and dental hygiene for 1978, and (2) orientation of examiners, both newly-appointed and veteran alike.

Other topics of discussion at the meeting were as follows:

1. Winter Examinations (December)
2. Spring Examinations (April)
3. Summer Examinations (July)
4. Assignments for examiners
5. Examination sites
6. Review of Manual

The following examinations were held during the fiscal year:

Dental Examinations

August 22-23-24, 1977	Tufts University School of Dental Medicine
December 19-20-21, 1977	Tufts University School of Dental Medicine
April, 1978	Tufts & Harvard
May 8-9, 1978	Boston University School of Graduate Dentistry
May 25-26, 1978	Tufts University School of Dental Medicine
May 30-31, 1978	Harvard University School of Dental Medicine

Dental Hygiene

August 24, 1977	Tufts University School of Dental Medicine
December 20, 1977	Tufts University School of Dental Medicine
May 3, 1978	Cape Cod C.C. & Bristol C.C. @ Cape Cod
May 5, 1978	Quinsigamond C.C. & Springfield C.C. @ Worcester
May 12, 1978	Forsyth Dental Center & Bristol C.C. Forsyth
May 13, 1978	Tufts University School of Dental Medicine 3rd & 4th year Dental Students

The Massachusetts Board of Dentistry, with the exception of the May 13, 1978 examinations for 3rd and 4th year dental students for a license to practice dental hygiene while in dental school, participated in the North East Regional Board in clinical competency examinations in dentistry and dental hygiene. The North East Regional Board is an agency established in 1969, which has been created by examiners in the State Dental Boards of:

Connecticut  
District of Columbia  
Illinois (1975)  
Maine  
Maryland  
Massachusetts  
Michigan (1973)  
New Hampshire

New Jersey (1973)  
New York  
Ohio (1973)  
Pennsylvania  
Rhode Island (1973)  
Vermont  
West Virginia

It has been established to provide a testing of the clinical competence of candidates for licensure in Dentistry and Dental Hygiene in the fifteen participating states. The candidates scores will be accepted in any and all of the participating states in lieu of their clinical testing licensure candidate. The clinical portion of the examination is judged by examiners who are drawn from the State Boards of Examiners and by consultants, who are former state board examiners at their respective testing sites.



6. Ann Setkowitz, D.M.D.  
General Dentist  
665 Beacon St.  
Boston, MA

The Board also authorized Dr. Robert W. Fasciano, Chairman, to establish an Advisory Committee to formulate guidelines relative to promulgating rules and regulations for expanded duties for dental assistants and further rules and regulations for dental hygienists. Members of the committee are as follows:

- Dr. Ralph Lobene - Dean - Forsyth School for Hygienists  
Ms. Pat Crane, R.D.H. - Representative - Mass. Dental Hygienist Association  
Dr. Abraham Haddad - Mass. Dental Society  
Dr. John M. Horack Jr. - Mass. Dental Society  
Dr. Anthony Jong - Boston University School of Dentistry  
Dr. James Cassidy - Tufts University School of Dental Medicine  
Dr. Albert Kazis - Harvard School of Dental Medicine  
Ms. Diane M. Grondin, C.D.A. - Mass. Dental Assistants Association

The Board formed a committee, headed by Mrs. Patricia Connolly Atkins, to develop a jurisprudence examination to be taken by all candidates for licensure to practice dentistry or dental hygiene in the Commonwealth of Massachusetts. A target date for the initiation of the jurisprudence examination as a criterion for licensure was tentatively set for the Spring of 1979.

Registration Statistics - Fiscal 1978

Intern Certificates Issued	- 108
Dentists Licensed by Criteria Approval	- 13
Dental Hygienists Licensed by Criteria Approval	- 27
Annual Renewal of Dentists	- 5535
Annual Renewal of Hygienists	- 3249
Dentists licensed either by participation in the North East Regional Board examination or Massachusetts only examination	- 301
Hygienists licensed by participation in the North East Regional Board examination	- 277

Board Proceedings Concerning Consumer Complaints

Consumer Complaints	- 170
Adjudicatory Hearings (heard by Board)	- 6
Adjudicatory Hearings (referred to Division of Hearing Officer)	- 1
Conferences (both complainant & dentist meet with Board)	- 23
Formal Disciplinary Action resulting in license suspension	- 5
Formal Disciplinary Action agreed to without hearing procedures	- 1

Dental fees in the amount of approximately \$10,337 were returned to patients who filed letters of complaint with the Board. Approximately 60% of the monies refunded was a result of a conference or an adjudicatory hearing; the remainder was informally resolved between the parties facilitated by the Board's investigators.

The majority of the remaining complaints of merit were resolved by an agreement between the parties involved and the Board, resulting in the dental treatment being redone to the mutual satisfaction of the parties involved.

#### Clinical Examinations of Complainants

During the investigation stage of the complaints received by the Board it is necessary for the Board members to clinically examine the complainant to aid in the investigation, determine if the complaint is valid, and for information related to the Board's formal adjudicatory proceedings. The Board's clinical examinations take place in either a Board member's private office, at a makeshift facility at the Dental Board office or, when the occasion arises, at one of the dental institutions where the Board members may be present for the testing of dental students. The last occasion is utilized because of access to proper examination facilities. It is the Board's practice to have the complainants examined by a minimum of two members whenever possible.

#### Dental Board Investigators

The investigators' duties entail investigating and verifying records of applicants for registration as dentists, dental internes or dental hygienists; investigating cases of registration violations and enforcing the registration laws; checking records of various agencies to establish factual information; writing reports on violations, presenting evidence at Board hearings and attending other Board meetings, testifying in court at the request of the Department of Public Safety in the prosecution of illegal practitioners; assisting in conducting State and National Board theory and clinical examination; interrogating professional and lay people involved in cases of excessive fees, fee splitting, and other unethical practices, and reporting to the Assistant Secretary; investigating all complaints received by the Board of alleged violations of the law and regulations and inspecting dental offices for compliance with health and sanitary standards; attending legislative committee hearings on dental legislation relating to regional dental schools, non-profit dental services corporations, fluoridation, illegal advertising and reporting of such hearings to the Board, inspecting dental laboratories for the purpose of ascertaining compliance with rules and regulations whereby duplicate work authorization slips must be kept for a period of one year by both laboratories and the referring dentist.

In addition the investigators are responsible for the details involved in the Board's proceedings concerning consumer complaints. The investigators are responsible for writing "orders to show cause"; notices of conferences and hearings; formal decisions; scheduling of the appearances of witnesses involved in adjudicatory hearings and conferences; arranging and scheduling clinical examinations of complainants; mediating in the resolution of complaints when they may be done so informally; and any other duties as are required.

BOARD OF DENTISTRY

Financial Statement

July 1, 1977 to June 30, 1978

Revenue

Account No. 1405-40-01-40 ..... \$220,023.

Disbursements

Account No. 9230-0200-01

Members' Services' ..... 8,677.88

Account No. 9230-0200-10

Travel Expense and other expense ..... 3,434.30  
Account Payable ..... 853.70

Account No. 9230-0041-0051-0061

Services of Assistant Secretary  
Investigator  
Senior Clerk-Stenographer  
Other Clerical Help ..... 47,740.94

Account No. 9230-0041

Office Expense ..... 6,964.98  
Accounts Payable ..... 4,343.06

Total Expenditures ..... \$72,014.86

Respectfully submitted,

BOARD OF DENTISTRY

\_\_\_\_\_ Chairman

\_\_\_\_\_ Secretary

