

Sturdy Memorial Hospital - FY2015

Community Benefits Mission Statement

Sturdy Memorial Hospital is dedicated to providing safe, high quality, cost efficient health care and the broadest range of diagnostic, inpatient, outpatient, and emergency services appropriate for a community hospital.

The Hospital works to ensure that ample, high quality primary and specialty physician services are accessible to area residents. Additionally, we try to avoid costly duplication of health care services by coordinating with other area health care providers to the extent practicable.

The Hospital provides leadership while working in cooperation with public and private health organizations, as well as civic and business organizations, to meet the health care needs of our communities.

Target Populations

Name of Target Population	Basis for Selection
All Adults	general education and support programs based on patients' needs and/or clinical significance to the community
Cancer Patients	ensure efficient and expeditious care following diagnosis via cancer care coordinator
Adults at risk for or who have diabetes; All Adults	bolster physicians' efforts re: diabetes management by educating patients how to prevent diabetes and/or help them better manage their diabetes
Adults at risk for cancer; All Adults	early cancer detection through screening and education, with emphasis on colorectal screening, breast health, skin cancer, and smoking cessation
All	continue to facilitate consumer enrollment in health plans and education about their options under Health Care Reform
Adults	continue to educate adults about palliative care and the importance of discussing and planning end of life care
All Adults	enhance consumer knowledge of cardiac disease risks and prevention through screening and education
Adults at risk for stroke; All Adults	stroke education; know the signs and what to do
All	reinforce importance of proper hand hygiene to prevent the spread of disease and illness
All	continue to work with town health officials and participate in and promote programs to improve overall public safety
All	continue collaboration with area YMCAs to promote wellness and the importance of staying physically active at any age
Youth	continue wellness programming and enhance education for area youth to promote good nutritional habits and activity, and ultimately, help reduce the State's obesity rate

Publication of Target Populations

Marketing Collateral, Annual Report, Website, Other- Bill Stuffers, Advertising, News Releases, Newspaper Articles, Speaking Engagements, PSAs

Hospital/HMO Web Page Publicizing Target Pop.

Not Specified

Key Accomplishments of Reporting Year

A vital component of good health care is to make sure patients are connected to a primary care physician. Sturdy dedicates human and financial resources to ensure people in our communities have access to care and regularly promotes its free physician referral service. Information is given to patients in the emergency department who do not have a regular physician, to facilitate their follow up care and encourage regular, good care vs. episodic, expensive emergency care. Inpatients have follow up physician appointments made by members of our staff before being discharged. Another accomplishment involved an initiative to bolster efforts related to diabetes management which included continuation of our inpatient glycemic control protocol with nursing, internal medicine, hospitalist, and pharmacy staff to improve outcomes related to glycemic control by ensuring appropriate dosing and monitoring and better monitoring in the physicians' offices. Sturdy continued to partner with the Attleboro YMCA on its annual Step Challenge among the city's middle school children, providing the pedometers. We continued to offer numerous support groups and health screenings; encouraged patients age 50+ who have not had screening colonoscopies to do so; dedicated certified financial counselors to assist in connecting people to low or no cost health insurance under Health Care Reform; and ensured our physicians who work with teens and young adults screen

for and address drug and alcohol use, and depression.

Sturdy engaged in more than 120 initiatives related to its FY 2015 Community Benefits Plan. The Hospital hosted or supported 22 family and health related activities and events, and also coordinated important programs like our employee campaign to support the United Way; blood drives during times of the year when the need for blood is critical; offering the services of a cancer care navigator to ensure newly diagnosed cancer patients get timely, coordinated care; multi-dimensional campaigns on heart disease and stroke prevention; donations to area food banks to help those with food insecurity, which can impact one's health; donations to the Christmas is for Kids program; educational programming for town health officers; and collaboration with our area YMCAs on various health, nutrition, and wellness programming.

Sturdy continued to take a leadership role to educate our staff and area municipalities regarding the importance of having a well coordinated approach to local and regional disaster management and overall public safety. Sturdy trained staff and made necessary accommodations to be prepared for any Ebola patients. See many of Sturdy's community benefits activities for FY 2015 at www.sturdymemorial.org, which contains a link to the Hospital's annual report.

Plans for Next Reporting Year

Sturdy Memorial Hospital's estimated expenditures for FY 2016 community benefits programming are expected to be comparable to FY 2015, as are the goals and program initiatives.

Community Benefits Process

Select Community Benefits Process

Community Benefits Leadership/Team

Sturdy has a Planning Committee as part of its governance structure. The Committee includes community residents and business leaders who work and/or live in the Hospital's service area, and members of Hospital leadership. The Committee is chaired by a member of the Hospital's Board and staffed by the Hospital's Community Relations Specialist.

The Planning Committee meets bimonthly and is charged with oversight of Sturdy's community benefits program. Updates regarding implementation of the annual Community Benefits Plan, program ideas, and how the Hospital works with area physicians, service providers, and civic leaders to respond to appropriate community needs are provided to the Committee. The Committee is also updated on implementation of the Hospital's Community Health Needs Assessment Action plan annually. The Committee's knowledge of our communities and involvement in the planning process enable meaningful discussion and help the Hospital attain its community benefits goals. The Planning Committee reviews the Community Benefits Report prior to its submission to the Attorney General's Office.

The Planning Committee reports to the Board of Directors.

Community Benefits Team Meetings

Sturdy's Planning Committee meets bimonthly. Updates regarding implementation of the annual Community Benefits Plan, program ideas, and responsiveness to appropriate community needs are discussed.

Community Partners

Sturdy enjoys positive, cooperative relationships with area businesses, civic organizations, local and regional health care associations, and affiliated medical staff. We actively seek out and facilitate strong partnerships that will enhance the health of the people in our communities. Key organizations we collaborated or partnered with and significant programs from FY 2015 follow:

- ? AARP
- ? American Cancer Society
- ? American Diabetes Association
- ? American Heart Association

- ? American Stroke Association
- ? Attleboro Area School to Career Partnership
- ? Attleboro Food Bank
- ? Attleboro High School-Based Health Center
- ? Attleboro Literacy Center
- ? Attleboro Rotary Club
- ? Attleboro YMCA
- ? Bristol Community College
- ? Bristol County Homeland Security Task Force
- ? Brown University/Alpert Medical School
- ? Centers for Disease Control and Prevention
- ? City of Attleboro
- ? Community VNA
- ? Councils on Aging
- ? EMS Education/Medical Oversight (training for municipalities)
- ? Gloria Gemma Foundation
- ? Greater Attleboro Area Council of Churches
- ? HealthyChoices (health education w/elementary schools)
- ? Hockomock Area YMCAs
- ? Johnson & Wales Culinary Nutrition Co-op
- ? Living Bread Food Pantry
- ? Look Good, Feel Better
- ? MassHealth
- ? Massachusetts Service Alliance
- ? Mothers Against Drunk Driving (MADD)
- ? National Multiple Sclerosis Society
- ? Palliative Care Education
- ? Reach Out and Read (ROAR)
- ? Rhode Island Blood Center
- ? Stericycle Sharps Disposal Program (w/area fire departments)
- ? Southeastern Massachusetts Homeland Security Regional Council
- ? Town of Foxboro
- ? Town Health Agents and Nurses
- ? Town of Mansfield
- ? Town of North Attleborough
- ? Town of Norton
- ? Town of Plainville
- ? Town of Rehoboth
- ? Town of Seekonk
- ? Tri-County Regional Vocational School
- ? Tri-Town Chamber of Commerce
- ? United Regional Chamber of Commerce
- ? United Way of Greater Attleboro/Taunton
- ? Wheaton College
- ? Youth Sports Team (misc. towns)

Community Health Needs Assessment

Date Last Assessment Completed and Current Status

Sturdy is involved in ongoing assessment of health needs in our communities. At the core of this planning are the Hospital's Statement of Purpose and Community Benefits Mission. Continually being engaged in and attuned to our communities provides us with opportunities to identify health issues of greatest concern to our care providers and community partners, and consider committing resources to those areas, if appropriate, to guide efforts to improve community health and wellness.

The needs assessment involves review and analysis of various data such as patient satisfaction surveys, Hospital service utilization statistics, clinical issues, health insurer data, and other local and State health data. We also take into account the results of feedback from and conversations and interactions with a multitude of other sources, actively soliciting information and ideas from area public health professionals, members of the Hospital's Patient and Family Advisory Council (PFAC), members of the Hospital's Medical Management Committee, social services agency personnel, school nurses, as well as

participating in professional forums. Findings are reviewed for trends or needs in the community. Clinical trend data and patient education needs recognized by clinicians while providing medical or follow up care are also considered. Additionally, members of the community are encouraged to, and often do, relay programming suggestions directly to the Hospital or through program evaluation tools. The Hospital has drawn from this extensive bank of information to make recommendations for community benefits activities and programs.

In 2013, Sturdy Memorial Hospital conducted a formal needs assessment in collaboration with city/town health agents; city/town public health nurses; public schools; area councils on aging; area YMCAs; Community VNA; Women, Infants and Children (WIC); and our Patient Family Advisory Council. The Hospital also utilized other data about its service area and participated in community advisory groups, boards, medical committees, and partnerships as part of the assessment. The CHNA report and action plan are posted online at www.sturdymemorial.org.

No single theme or need was identified by any of the 18 people who completed the CHNA survey. However, 11 of 18, or 61.1%, listed obesity as the top health priority in the Sturdy communities. The next most prevalent perceived health issue, which Sturdy's involvement could impact, was diabetes management. Ten of 18, or 55.6%, named diabetes as the second highest health priority. Two issues which Sturdy can support but not fully impact, affordable medications and behavioral health disorders or related issues, were also listed by 10 of 18 respondents, or 55.6%, as being perceived health priorities.

Interestingly, only one CHNA survey respondent listed heart disease as a health priority. Heart disease is #1 killer of both men and women, with approximately 600,000 deaths annually and equivalent to one in four deaths according to the Centers for Disease Control and Prevention. No respondents named cancer as an issue, the second leading cause of death behind heart disease. Therefore, it was determined that heart disease and cancer prevention needed to be included among the health priorities in the Sturdy communities. The assessment process concluded with the identified needs being evaluated and prioritized, and the creation of an action plan.

In addition to the issues identified by the 2013 CHNA, another criterion used to prioritize the important needs in the communities served by Sturdy included our ability to effectively impact and improve the identified health issue, e.g. represents an issue we can address. The decision was also made to focus on the eight towns in our primary service area in closest geographic proximity to the Hospital, which is supported by Hospital utilization by town data.

The following were chosen as Sturdy's priorities. In some instances, two issues were paired together to maximize potential success.

- ? Obesity/Nutrition
- ? Diabetes Management
- ? Wellness and Physical Activity
- ? Heart Disease Prevention Education
- ? Cancer Prevention Education and Screening
- ? Access to Primary Care Physicians

The 2013 CHNA survey respondents unanimously agreed that many health issues exist due to lack of knowledge and lack of government funding for health education, and also named the elderly and poor as the most disadvantaged/vulnerable populations.

When asked if the survey respondents thought the populations they served were interested in improving their health, all indicated yes but named different obstacles, including trouble understanding and navigating the health care system, not enough easy tools to help people fix their issues, lack of transportation, financial constraints, inability to self-motivate or advocated for themselves, etc.

In responding to a question about what they thought Sturdy could do to improve the health care services we provide to their communities, the most popular answer or comment was positive acknowledgement of our strong presence in the community. Some suggested that continued and increased interaction with social service and community agencies, more outreach and education, continuing to partner with area non-profits, and holding more educational programs and screenings at the senior centers and senior housing communities would be beneficial to our constituents.

When asked to estimate the percentage of the population they served that was non-English speaking, the majority of respondents answered that less than 5% of households in their communities were completely non-English speaking. Other than English, the top other languages in our communities, albeit spoken by small or isolated populations of people and corroborated by 2010 U.S. Census data, are Spanish, Portuguese, Chinese, Hindi, and Cambodian.

Those polled were asked to project what they thought the single most difficult health issue in their communities will be in

five years (2018) and we were told:

- ? Diabetes
- ? Obesity and Related Diseases
- ? Heart Disease/Hypertension/Overall Chronic Disease Management
- ? Affordable Health Insurance

The next community health needs assessment for Sturdy is underway and will be completed by June 2016, which will help to further identify major health concerns and potential barriers people are faced with so that Sturdy can continue to focus its health programming resources and services to most effectively meet the needs of the communities we serve.

Consultants/Other Organizations

Not Specified

Data Sources

Not Specified

Select Community Benefits Programs

Healthy Choices

Brief Description or Objective School-based health "fair" education programs for elementary age children to educate them about healthy living and making the right choices.

Program Type Community Education,Prevention

Target Population

- **Regions Served:** Attleboro, Foxborough, Mansfield, North Attleboro, Norton, Plainville, Rehoboth, Seekonk
- **Health Indicator:** Other: Nutrition, Other: Safety, Overweight and Obesity, Physical Activity
- **Sex:** All
- **Age Group:** Child-Preteen
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
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Not Specified

Partners

Partner Name, Description	Partner Web Address
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Area elementary schools, hospital nurses, dieticians, and other clinicians

Contact Information	fiof49gjkf0dKathi Hague, Community Relations Specialist, 508-236-8020, khague@sturdymemorial.org
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Detailed Description	Not Specified
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School Based Health Center

Brief Description or Objective Promote good health for better learning by facilitating access to adolescent health care and education/resources for the students.

Program Type Prevention,School/Health Center Partnership

Target Population

- **Regions Served:** Attleboro

- **Health Indicator:** Access to Health Care
- **Sex:** All
- **Age Group:** Adult-Young
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
Attleboro High School, MA Department of Public Health, area pediatric physician and nurses	

Contact Information	fiogf49gjkf0dBrian Kelly, MD, Vice President of Medical Affairs and Medical Director, 508/236-7900, bkelly@sturdymemorial.org
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Detailed Description	Not Specified
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Heart Health Fair

Brief Description or Objective	Promote good heart health by providing free blood pressure screenings, stroke screenings, nutritional information, and cholesterol, diabetes, and body fat analyses. Includes an educational component to improve patients' understanding of the disease and how to prevent it. Hold health fair in conjunction with AHA Go Red for Women Day.
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Program Type	Health Screening,Prevention
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Target Population	<ul style="list-style-type: none"> • Regions Served: Attleboro • Health Indicator: Other: Hypertension, Other: Nutrition, Other: Smoking/Tobacco, Overweight and Obesity • Sex: All • Age Group: Adult • Ethnic Group: All • Language: All
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Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
Hospital-affiliated cardiologists, vascular surgeon, and cardiac rehabilitation and nutrition departments	

Contact Information	fiogf49gjkf0dSue Nordstrom, RN, Director of Cardiac Rehabilitation, 508-236-7344, snordstrom@sturdymemorial.org
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Detailed Description	Not Specified
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Emergency Planning and Education

Brief Description or Objective	1) Educate first responders and coordinate communications initiatives related to local and regional disaster and emergency planning; 2) Educate the public about how to avoid potential health and safety issues.
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Program Type Community Education,Health Professional/Staff Training,Prevention

Target Population

- **Regions Served:** Attleboro, Foxborough, Mansfield, Norfolk, North Attleboro, Norton, Plainville, Rehoboth, Seekonk, Sharon, Walpole, Wrentham
- **Health Indicator:** Other: Public Safety
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
Area fire and police officials, health officers, Hospital employees, and multiple state agencies	

Contact Information fiogf49gjkf0dBrian Kelly, MD, Vice President of Medical Affairs and Medical Director 508/236-7900; Brian Patel, MD, Chief of Emergency Services, 508/236-7040; Jessica Padykula, RN, MSN, CEN Resource Specialist and Emergency Preparedness Coordinator, 508/236-7046, jpadykula@sturdymemorial.org

Detailed Description Not Specified

Wellness, Education, Screenings, and Support

Brief Description or Objective Includes general health, wound, and cancer screenings; educational programs and support groups for diabetes, multiple sclerosis, stroke, pulmonary disease, and cancer patients; CPR training; babysitter training; poison prevention; medical profile cards; women’s wellness programming; childbirth education; and parenting programs based on patients’ needs and/or clinical significance in our communities.

Program Type Community Health Needs Assessment,Health Screening,Prevention,Support Group

Target Population

- **Regions Served:** Attleboro, Foxborough, Mansfield, North Attleboro, Norton, Plainville, Rehoboth, Seekonk, Walpole, Wrentham
- **Health Indicator:** All
- **Sex:** All
- **Age Group:** Adult
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
American Cancer Society	
American Heart Association	
National Multiple Sclerosis Society	
American Stroke Association	

Hospital emergency nursing, nursing education, laboratory, physical therapy, cardiac rehabilitation, respiratory care, oncology, volunteer and medical staffs

Area YMCAs

Contact Information fiogf49gjkf0dKathi Hague, Community Relations Specialist, 508-236-8022, khague@sturdymemorial.org

Detailed Description Not Specified

Stroke Awareness Public Service Campaign

Brief Description or Objective Hospital-initiated and financed media campaign involving newspaper ads, flyers, bill inserts, radio advertising, public relations, stroke screening, and more to promote awareness of one of the nation's leading killers and the importance of early intervention.

Program Type Community Education, Prevention

Target Population

- **Regions Served:** Attleboro, Foxborough, Mansfield, Norfolk, North Attleboro, Norton, Plainville, Rehoboth, Seekonk, Sharon, Walpole, Wrentham
- **Health Indicator:** Other: Stroke
- **Sex:** All
- **Age Group:** Adult
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
American Stroke Association, area medical practices, cardiac rehabilitation department, and area newspapers	

Contact Information fiogf49gjkf0dBrian Patel, MD, Chief of Emergency Services, 508/236-7040; Kathi Hague, Community Relations Specialist, 508/236-8022, khague@sturdymemorial.org

Detailed Description Not Specified

Health Care Reform/Financial Assistance Counseling

Brief Description or Objective Educate people about access to health care in the state and their options under the law. Enroll those eligible in a health plan and find providers that meet their needs.

Program Type Health Coverage Subsidies or Enrollment

Target Population

- **Regions Served:** Attleboro, Foxborough, Mansfield, Norfolk, North Attleboro, Norton, Plainville, Rehoboth, Seekonk, Sharon, Walpole, Wrentham
- **Health Indicator:** Access to Health Care
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Supporting Healthcare Reform

Goal Description	Goal Status
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Not Specified

Partners

Partner Name, Description	Partner Web Address
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Hospital financial counselors and area medical practices

Contact Information	fiofg49gjkf0dMatt Feid, Director of Patient Accounts, 508-236-8110, mfeid@sturdymemorial.org
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Detailed Description	Not Specified
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Colorectal Screening Education and Awareness

Brief Description or Objective	Emphasize the importance of good colorectal health and screening according to guidelines through Hospital-initiated and financed media campaign.
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Program Type	Community Education,Prevention
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Target Population	<ul style="list-style-type: none">• Regions Served: Attleboro, Foxborough, Mansfield, Norfolk, North Attleboro, Norton, Plainville, Rehoboth, Seekonk, Sharon, Walpole, Wrentham• Health Indicator: Other: Cancer - Colo-rectal• Sex: All• Age Group: Adult• Ethnic Group: All• Language: English
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Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
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Not Specified

Partners

Partner Name, Description	Partner Web Address
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Area Gastroenterologists, primary care physicians' offices, and Hospital's cancer care team

Contact Information	fiofg49gjkf0dKathi Hague, Community Relations Specialist, 508-236-8022, khague@sturdymemorial.org
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Detailed Description	Not Specified
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Cancer Care Navigator

Brief Description or Objective	Ensure efficient and expeditious cancer care following diagnosis.
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Program Type	Direct Services
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Target Population	<ul style="list-style-type: none">• Regions Served: Attleboro, Foxborough, Mansfield, Norfolk, North Attleboro, Norton, Plainville, Rehoboth, Seekonk, Sharon, Walpole, Wrentham• Health Indicator: Other: Cancer• Sex: All• Age Group: All• Ethnic Group: All• Language: All
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Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations

Goal Description	Goal Status
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Not Specified

Partners

Partner Name, Description Partner Web Address

Hospital oncologists, surgeons, radiologists, oncology nurses, radiation oncologists, and other medical specialists

Contact Information fiogf49gjkf0dKaren Messier, RN, BSN, OCN, Oncology Clinical Manager, 508-236-7010, kmessier@sturdymemorial.org

Detailed Description Not Specified

Senior Meals Dinner Program

Brief Description or Objective Work in partnership with area Councils on Aging and town health officials to promote affordable, nutritious meal program for the elderly in Hospital's cafeteria. Three nights per week.

Program Type Not Specified

Target Population

- **Regions Served:** Attleboro, Mansfield, Norton, Rehoboth
- **Health Indicator:** Other: Elder Care, Other: Nutrition
- **Sex:** All
- **Age Group:** Adult-Elder
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description Goal Status

Not Specified

Partners

Partner Name, Description Partner Web Address

Not Specified

Contact Information fiogf49gjkf0dChris Stoves, Director of Food Services, 508/236-8030, cstoves@sturdymemorial.org

Detailed Description Not Specified

Diabetes Education and Management

Brief Description or Objective Collaborate to provide education regarding how to prevent diabetes and/or ways to better manage it through proper nutrition and exercise.

Program Type Community Health Needs Assessment, Direct Services, Prevention

Target Population

- **Regions Served:** Attleboro, Foxborough, Mansfield, Norfolk, North Attleboro, Norton, Plainville, Rehoboth, Seekonk, Sharon, Walpole, Wrentham
- **Health Indicator:** Other: Diabetes
- **Sex:** All
- **Age Group:** Adult
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations

Goal Description Goal Status

Not Specified

Partners

Partner Name, Description Partner Web Address

Area physicians, Hospital staff, nurse educators, dietitians, and area YMCAs.

Contact Information fiogf49gjkf0dKathi Hague, Community Relations Specialist, 508/236-8022; Peg Flocco, RN, Diabetes Educator, 508/236-7166; Steven Frank, DO FAAFP, Chief Medical Officer Sturdy Memorial Associates , khague@sturdymemorial.org

Detailed Description Not Specified

Palliative Care/End of Life Planning

Brief Description or Objective Public initiative in conjunction with area medical professionals, Community VNA/Hospice, and The Conversation Project to educate the public about palliative care and the importance of end of life planning to ensure people's end of life wishes are met.

Program Type Community Education

Target Population

- **Regions Served:** Attleboro, Foxborough, Mansfield, Norfolk, North Attleboro, Norton, Plainville, Rehoboth, Seekonk, Sharon, Walpole, Wrentham
- **Health Indicator:** Other: Cancer, Other: Hospice
- **Sex:** All
- **Age Group:** Adult
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
Area medical professionals, Hospital staff, Community VNA/Hospice, and The Conversation Project.	

Contact Information fiogf49gjkf0dMarita Prater, Vice President for Patient Services, 508/236-8150; Kathi Hague, Community Relations Specialist, 508/236-8022, khague@sturdymemorial.org

Detailed Description Not Specified

ED Utilization Review/Reduction

Brief Description or Objective Initiative between Sturdy emergency and primary care physicians, and the State, to reduce and minimize unnecessary visits to the emergency department (ED) of a select group of patients known to regularly frequent the ED.

Program Type Community Participation/Capacity Building Initiative

Target Population

- **Regions Served:** Attleboro, Foxborough, Mansfield, Norfolk, North Attleboro, Norton, Plainville, Rehoboth, Seekonk, Sharon, Walpole, Wrentham
- **Health Indicator:** All, Mental Health
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description Partner Web Address

Not Specified

Contact Information fiogf49gjkf0dBrian Patel, MD, Chief of Emergency Services, 508/236-7040; Amy Pfeffer, Director of Budget and Reimbursement, 508/236-8175, bpatel2@sturdymemorial.org

Detailed Description Not Specified

Mentoring Programs

Brief Description or Objective Provide on-site emergency training opportunities and practical experience to area EMT students as well as internships and mentoring opportunities to students interested in the health care field from more than 30 area schools/colleges.

Program Type Mentorship/Career Training/Internship

Target Population

- **Regions Served:** Attleboro, Foxborough, Mansfield, Norfolk, North Attleboro, Norton, Plainville, Rehoboth, Seekonk, Sharon, Walpole, Wrentham
- **Health Indicator:** All
- **Sex:** All
- **Age Group:** Adult, Adult-Young
- **Ethnic Group:** All
- **Language:** English

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description Goal Status

Not Specified

Partners

Partner Name, Description Partner Web Address

Area EMT programs, Hospital emergency department physicians and nursing staff, Wheaton College, area high schools and vocational schools, post-secondary schools.

Contact Information fiogf49gjkf0dBrian Kelly, MD, Vice President of Medical Affairs and Medical Director 508/236-7900; Brian Patel, MD, Chief of Emergency Services, 508/236-7040; Anne Messier, Director of Volunteer and Student Services, 508/236-8800, bkelly@sturdymemorial.org; amessier@sturdymemorial.org

Detailed Description Not Specified

Expenditures

Program Type	Estimated Total Expenditures for FY2015	Approved Program Budget for 2015
Community Benefits Programs	Direct Expenses \$570,400 Associated Expenses Not Specified Determination of Need Expenditures Not Specified Employee Volunteerism Not Specified Other Leveraged Not Specified	\$450,000 *Excluding expenditures that cannot be projected at the time of the report.

		<u>Resources</u>	
<u>Net Charity Care</u>	<u>HSN Assessment</u>	\$1,022,429	
	<u>HSN Denied Claims</u>	\$7,408	
	<u>Free/Discount Care</u>	\$826,186	
	<u>Total Net Charity Care</u>	\$1,856,023	
<u>Corporate Sponsorships</u>		Not Specified	
	Total Expenditures	\$2,426,423	
Total Patient Care-Related Expenses for FY2015			\$149,409,031
Comments: None			

Optional Information

Expenditures	Amount	
<u>Community Service Programs</u>	<u>Direct Expenses</u>	Not Specified
	<u>Associated Expenses</u>	Not Specified
	<u>Determination of Need Expenditures</u>	Not Specified
	<u>Employee Volunteerism</u>	Not Specified
	<u>Other Leveraged Resources</u>	Not Specified
Total Community Service Programs	Not Specified	
Bad Debt:	Not Specified	Not Specified
IRS 990:	Not Specified	