

PHOTO ON FRONT COVER

IN MEMORIAM

INFORMATION AND BUSINESS HOURS

ELECTED AND APPOINTED TOWN OFFICIALS – 2001

IN RECOGNITION

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BOARD OF SELECTMEN

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CAPITAL PLANNING COMMITTEE

CEMETERY COMMISSIONERS

CENTENNIAL COMMONS TENANTS ORGANIZATION

COMPUTER STUDY COMMITTEE

CONSERVATION COMMISSION

HAMPDEN COUNCIL ON AGING

HAMPDEN CULTURAL COUNCIL

DOG OFFICER

FIRE DEPARTMENT AND FOREST FIRE WARDEN

GOVERNMENT STUDY COMMITTEE

HIGHWAY DEPARTMENT

HISTORICAL COMMISSION

HISTORICAL SOCIETY

HAMPDEN HOUSING AUTHORITY

HAMPDEN LAND PROJECT

HAMPDEN PUBLIC LIBRARY

PARKS & RECREATION

PERSONNEL REVIEW COMMITTEE

PLANNING BOARD

POLICE DEPARTMENT

RIDGELINE AND HILLSIDE COMMITTEE

RECREATION ASSOCIATION OF HAMPDEN

SCANTIC VALLEY WATER DISTRICT

HAMPDEN-WILBRAHAM REGIONAL SCHOOL DISTRICT

GREATER SPRINGFIELD SENIOR SERVICES, INC. (GSSI)

TAX COLLECTOR

TOWN CLERK

TOWN TREASURER

TREE WARDEN

DEPARTMENT OF VETERANS' SERVICES

TOWN OFFICES WEBSITE AND EMAIL ADDRESSES

TOWN ACCOUNTANT

TOWN OF HAMPDEN WARRANT

INFORMATION AND EMERGENCY TELEPHONE NUMBERS

ADVISORY COMMITTEE...See back of book

TOWN MAP...See back of book

**PHOTO ON FRONT COVER**

**HAMPDEN VOLUNTEER FIRE DEPARTMENT, LEFT TO RIGHT**

Back Row: David Sutcliffe, Frederick Warren, Jason Broom, Joshua Ross, Joseph Grant, Scott Rumprik, Michael Hatch (5<sup>th</sup> generation volunteer of Hampden Fire Department), Derek Anti, R.J. Hatch, Albert Jones, Richard Hatch Sr. (Chief 1976-1987).

Middle Row: Lawrence Hatch (Chief 1988-1997), William Patric, Thomas Poulin (Chief 1998-2001), David Markham, Arthur McCarthy.

Front Row: Jason McCarthy, Richard Harris, Edward Poulin (Deputy Chief), Michael Gorski (Asst. Chief), Peter Hatch (Chief 2002), Matthew Loveling (Captain), Timothy Evans (Lieutenant), Michael Sicbaldi (Secretary), Harold House, Richard Thayer, Michael Maserati.

Missing from photo: Charles Beaver, William Brown, James Burns Sr., James Burns Jr., Donald Dickinson, Daniel Isham, Richard Kelly, William Levakis, Henry Manegre, Andrew Netherwood, Gregory Sears.

## IN MEMORIUM

**Howard Cutting**  
Hampden Volunteer Fire Department

**Richard Boynton**  
Hampden Volunteer Fire Department

## INFORMATION AND BUSINESS HOURS

### POPULATION OF HAMPDEN

Federal Census 1/1/91 4,709  
State Census 1/1/85 4,762  
Town Census 1/1/01 5,171

### GEOGRAPHIC AREA

19.64 square miles

### COUNTY

Hampden County

### TAX RATE

\$19.81 for Fiscal Year 2002

### ANNUAL TOWN MEETING

Last Monday in April at 7:00pm

### ANNUAL ELECTION OF OFFICERS

First Monday in May, 8am-8pm

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#### ACTING GOVERNOR

Jane Swift  
Office of the Governor  
Boston, MA 02133  
Phone: 617-727-9173

#### CONGRESSMAN

Richard E. Neal  
437 Cannon House Office Bldg  
Washington, DC 20515  
Phone: 202-225-5601

OR

#### U.S SENATORS

Edward M. Kennedy  
U.S. Senate  
Russell Senate Office Bldg. Room 315  
Washington, DC 20510  
Phone: 202-224-4543

District Office  
Federal Building, Room 309  
1550 Main Street  
Springfield, MA 01103  
Phone: 413-785-0325

OR

2400 JFK Building, Room 409  
Boston, MA 02203  
Phone: 617-565-3170

#### STATE SENATOR

Brian P. Lees, Hampden District  
State House, Room 308  
Boston, MA 02133  
Phone: 617-722-1291

OR

John F. Kerry  
U.S. Senate  
Russell Senate Bldg. Room 421  
Washington, DC 20510

District Office: 527 Main Street  
Indian Orchard, MA 01151  
Phone: 413-543-2167

OR

145 State Street, Room 504  
Springfield, MA 01103  
Phone: 413-785-4610

#### REPRESENTATIVE

Mary S. Rogeness,  
2<sup>nd</sup> Hampden District  
State House, Room 237  
Boston, MA 02133  
Phone: 617-722-2800  
Residence: 22 Warren Terrace,  
Longmeadow, MA 01106  
Phone: 413-567-5480

## INFORMATION AND BUSINESS HOURS P. 2 BUSINESS HOURS OF TOWN OFFICES AND COMMITTEES

#### BOARD OF SELECTMEN

Office Hours: Monday-Friday, 9am-4pm  
Meet every Monday at 7:00pm

#### HAMPDEN-WILBRAHAM

REGIONAL SCHOOL COMMITTEE  
Meet 1<sup>st</sup> & 3<sup>rd</sup> Tuesday

Phone: 566-2151 566-2152

Phone: 596-3884

**ADVISORY COMMITTEE**

2<sup>nd</sup> & 4<sup>th</sup> Wednesday at 7pm each month Meet 2<sup>nd</sup> Tuesday of January, April, July

**CEMETERY COMMISSION**

& October at 7:30pm

Phone: 3304, 3357, 3963

**TOWN CLERK – Eva Wiseman**

Office Hours: Monday – Thursday, 9am-1pm

Phone: 566-3214

**COUNCIL ON AGING**

Office Hours: Mon-Fri, 8:30am-4pm

Meet 2<sup>nd</sup> Monday of month, at 9:00am

Phone: 566-5588

**TOWN TREASURER – Donna Easton-Vicalvi**

Office Hours: Monday – Thursday, 9am-1pm

Phone: 566-2401

**HAMPDEN HOUSING AUTHORITY**

Meet 3<sup>rd</sup> Thurs each month, 8:30am at

Centennial Commons

Phone: 566-8157

**TAX COLLECTOR – Eva Wiseman**

Office Hours: Monday – Thursday, 9am-1pm

Phone: 566-2206

**BUILDING INSPECTOR**

Office Hours: Every Wed 6-8pm

Phone: 566-2204

**BOARD OF ASSESSORS**

Office Hours: Monday- Thursday, 9am-3pm

Meet 2<sup>nd</sup> Tuesday 7:30pm – 9pm

Phone: 566-3223

**HAMPDEN LIBRARY TRUSTEES**

Meet 3<sup>rd</sup> Wednesday each month

Phone: 566-3047

**CONSERVATION COMMISSION**

Meet 2<sup>nd</sup> Monday at 7:00pm

Phone: 566-2206

**HAMPDEN PUBLIC LIBRARY HOURS**

Monday –Wednesday 12am-8:00pm

Thursday 12am-6:00pm

Saturday 10am-3:00pm

CLOSED ON Saturdays during August

**PLANNING BOARD**

Meet 2<sup>nd</sup> & 4<sup>th</sup> Wednesday at 7:00pm

Phone: 566-2403, 566-8591 for appt

**WATER COMMISSION COMMITTEE**

1<sup>st</sup> Thursday of every month

**HIGHWAY DEPARTMENT**

Monday-Friday, 7:30am-4:00pm

Phone: 566-8842

**RIDGELINE & HILLSIDE COMMITTEE**

Meet 2<sup>nd</sup> Wednesday each month at 7:00pm

**SANITARY LANDFILL**

Saturday: 7am-5pm, Tuesday, 1pm-6pm

**BOARD OF APPEALS**

Meet 4<sup>th</sup> Tuesday at 7:30pm

Applications available from Town Clerk

**INFORMATION AND BUSINESS HOURS P. 3  
BUSINESS HOURS OF TOWN OFFICES AND COMMITTEES CONT.**

**PARK COMMISSION**

Meet 2<sup>nd</sup> & 4<sup>th</sup> Thursday at 7pm

Office Hours: Call 566-4950

**HISTORICAL COMMISSION**

Meet 1<sup>st</sup> & 3<sup>rd</sup> Tues month at 7:00pm

Phone: 566-8327

Memorial Park Hours: 8am-9pm, Apr1-Oct31

**HAMPDEN CULTURAL COUNCIL**

Meet as posted

**BOARD OF APPEALS**

Meet 4<sup>th</sup> Tuesday at 7:30pm

Applications available from Town Clerk

**HISTORICAL SOCIETY**

Meet 4<sup>th</sup> Tuesday at 7:30pm

at Academy Hall

**VETERAN'S SERVICES- Arthur A. Booth Jr.**

Phone: 267-4140

**ELECTED AND APPOINTED TOWN OFFICIALS – 2001**

ELECTED OFFICIALS

**BOARD OF SELECTMEN/HEALTH**

**TRUSTEES, HAMPDEN LIBRARY**

Austin G. McKeon, Chairman	2002	Kathleen Hutchison, Chairman	2004
James D. Smith, Chair Health	2003	Beth E. Burger	2002
Duane Mosier	2004	Elaine Kingsbury	2003
Administrative Assistant to Board of Selectmen/Health Karen Desmarais		<b><u>HAMPDEN HOUSING AUTHORITY</u></b>	
		William G. Joy, Chairman	2004
		Miles Hapgood, Vice Chairman	2004
		Aline Burt	2005
Secretary to Board of Selectmen/Health Kelly O'Shea		Cecilia Melville	2008
		<b><u>CONSTABLES</u></b>	
<b><u>MODERATOR</u></b>		George K. Stone, Jr.	2004
Richard Patullo	2002	Miles Hapgood, Jr.	2002
		Arthur A. Booth, Jr.	2003
<b><u>TOWN CLERK</u></b>		<b><u>CEMETERY COMMISSIONERS</u></b>	
Eva Wiseman	2004	Henry Dunwoody, Chairman	2004
<b><u>TOWN TREASURER</u></b>		Renate Oliver	2003
Donna Easton-Viclavi	2004	David Quill	2002
<b><u>COLLECTOR OF TAXES</u></b>		<b><u>PLANNING BOARD</u></b>	
Eva Wiseman	2004	John D. Flynn, Chairman	2004
		Joseph Kruzal, Vice Chairman	2005
		Joseph A. Dolben	2003
<b><u>BOARD OF ASSESSORS</u></b>		Joseph Mascaro	2002
Stanley Witkop, Assessor	2004	Melissa Reeve	2006
Mary Lou Majkut, Chairperson	2003		
Richard Jalbert, MAA	2002	Pioneer Valley Planning Commission Representative, Melissa Reeves Alternate, Joseph A. Dolben Clerk to the Planning Board Judith Jackson	
Clerk to the Assessors Sara Gasparrini, Clerk			
<b><u>HAMPDEN-WILBRAHAM REGIONAL SCHOOL DISTRICT COMMITTEE</u></b>		<b><u>PARK COMMISSIONERS</u></b>	
Ronald Thomson	2003	James Morris, Chairman	2004
Maryanne Morris	2003	Kathleen Duquette	2003
		Thomas Crogan	2003
		Glennice Flynn	2002
		Honor Takorian	2002
		Jay Fenlason, Director	

**ELECTED AND APPOINTED TOWN OFFICIALS – 2001 P. 2  
APPOINTED TOWN OFFICERS – 2001**

<b><u>TOWN ACCOUNTANT</u></b>		<b><u>BUILDING INSPECTOR</u></b>	
Clifford Bombard	2002	Mark Feeney	2002
<b><u>DOG OFFICERS</u></b>		<b><u>ELECTRICAL INSPECTOR</u></b>	
Thomas J. O'Connor Animal Control	2002	Robert Lague	2002
<b><u>FIRE CHIEF/FOREST FIRE WARDEN</u></b>		<b><u>PLUMBING INSPECTOR</u></b>	
Thomas Poulin	2001	Michael Ford	2002
<b><u>INSPECTOR OF ANIMALS</u></b>		<b><u>ADVISORY COMMITTEE</u></b>	
Shelly Sears	2002	Elizabeth DeSousa, Chair	2002
		Judith Mikkola	2004
<b><u>SUPT OF INSECT/PEST CONTROL</u></b>	2002	Peter Nossal	2002
Dana Pixley	2002	Kathy Pessolano	2003
		David Lalonde	2003
<b><u>BOARD OF HEALTH AGENT</u></b>		Susan Rauscher, Clerk	
Lorri McCool	2002		
<b><u>VETERANS' GRAVE OFFICER</u></b>		<b><u>BOARD OF APPEALS</u></b>	
		Richard Patullo, Chair	2002

Richard Wiencek	2002	Mary Cesan, Vice Chair	2001
		Kenneth Lefebvre	2002
<b>VETERANS' BENEFITS AGENT</b>		L. Jed Berliner	2003
Arthur A. Booth	2002	Francis Kotomski, Clerk	

**ACTING CIVIL DEFENSE DIRECTOR**  
Duane Mosier

**BOARD OF APPEALS ALTERNATES**  
2002 David Scott 2003  
Richard Jones 2003

**SUPT OF STREETS**

Dana Pixley	2002	<b>HAMPDEN CULTURAL COUNCIL</b>	
		Heather Beattie, Chairman	2002

		Carol Smith	2001
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<b>TREE WARDEN</b>			
Dana Pixley	2002	Hermine Weston	2002
		Barbara MacKenzie	2001

<b>FENCE VIEWERS</b>		Judith Moriarty	2002
John H. Field	2002	Virginia Blake	2002
William H. Patric	2002	Carolyn Siano	2002
		James McEwan	2002

<b>TOWN COUNCEL</b>		Carol Gauthier	2002
David J. Martel	2002	Arlene Fisher	2002

<b>PARKING CLERK</b>		<b>INSURANCE COMMITTEE</b>	
Eva Wiseman	2004	John Bethel	2002

**ELECTED AND APPOINTED TOWN OFFICIALS – 2001 P. 3**  
**APPOINTED TOWN OFFICERS – 2001 CONT.**

<b>ASSISTANT TREASURER</b>		<b>RIDGELINE &amp; HILLSIDE COMMITTEE</b>	
Patricia Smith	2002	John D. Flynn, Chairman	2002
		Jim Moriarty	2002
		Robin Warner	2002

<b>COMPUTER STUDY PROGRAM</b>	2002		
John D. Flynn			
Richard Rediker	2002	<b>BOARD OF WATER COMMISSIONER</b>	
James Moriarty	2002	Robert E. Majkut	2002
		George Bouchard	2004

<b>CONSERVATION COMMISSION</b>		Michael Framarin, oper	2002
Bonnie Geromini, Co-Chair	2003	Richard DiSanti	2002
Camilla Desmarais, Co-Chair	2002		

Richard Gouvan	2002	<b>POLICE DEPARTMENT, CHIEF</b>	
Jack Matthews	2004	Philip J. Adams	2002
Wayne Meisner	2002	<b>SERGEANTS</b>	
Dean Perham	2004	Jeff Farnsworth	2002
Patricia Clark, Clerk		Joseph Henry	2002

<b>CONSERVATION, ASSOC MEMBERS</b>		<b>POLICE OFFICERS</b>	
Louanne Perham	2004	Scott Trombley	2002
Patricia Smith	2003	Michael J. Cooney	2002
Sheila Thompson	2004	William Joy	2002
Peter Choquette	2003	Todd Ely	2002
		John DeMaio	2002
		Carl Mazzaferro	2002

<b>COUNCIL ON AGING</b>			
Brian MacLeod, Chairman	2002	Tawrin Seega	2002
Albert L. Ouimet, Vice Chair	2003	<b>DISPATCHERS (full time)</b>	
Virginia Schneider, Secretary	2003	Laurie Ryder	2002
William T. Olmstead	2003	Verna Caney	2002
Patricia Clark		2003 Radcliff Kenison	2002
George Lavallee	2003	Damian Dewolf	2002
Diane Hildreth	2003	<b>POLICE MATRON</b>	
Arlene Fisher	2003	Verna Caney	2002
Richard Boynton	2003	Laurie Ryder	2002
George Ingle, Hampden Rep to Board of Directors, Greater Springfield Senior Services, Inc.	2004	Avery Church	2002

<b>COUNCIL OF AGING DIRCTOR</b>		<b>RESERVE OFFICERS</b>	
		Avery Church	2002
		Mark Galarneau	2002
		Christopher Eck	2002

Carolyn Brennan	2003	Luke Lessard	2001
		Keith Timme	2001
		Harlan Cross	2002
		Laurie Ryder	2001
		Robert Robinson	2002

**ELECTED AND APPOINTED TOWN OFFICIALS – 2001 P. 4  
APPOINTED TOWN OFFICERS – 2001 CONT.**

**ELECTRIC COMMITTEE**

George K. Stone, Jr.  
Richard Hatch  
Raymond Shankel  
Guy Bartolucci

2002	Thomas Messier	2001
2002	Gary Courtney	2002
2002	Thomas Cortis	2002
2002	Brett Purchas	2002
	Jason Sutherland	2002
	Gregory Skop	2002

**RESERVE OFFICERS CON'T**

**ENERGY COMMISSION**

Walter Johnson  
Brian McQuillan  
Toi Graham  
Al Perusse

2002	Christopher Pandolfi	2002
2002	<b>DISPATCHERS (part-time)</b>	
2002	Stephen Matroni	2001
2002	Brett Purchas	2002
	Robert Robinson	2002

**BOARD OF REGISTRARS**

Arthur A. Booth, Jr.  
Elizabeth M. Wells  
Janet M. Redin  
Eva Wiseman

	Thomas Messier	2001
2003	Mark Galarneau	2002
2003	Luke Lessard	2001
2003	Keith Timme	2001
	Thomas Cortis	2002
	Derek Anti	2002

**HISTORICAL COMMISSION**

Connie Witt, Chairman  
Dorothy Bradway Hill, Secretary  
Chrissy Cesan  
Noreen Couture  
Nancy Quill

	Christopher Eck	2002
2003	Avery Church	2002
2003	Jason Sutherland	2002
2003	Gregory Skop	2002
2002	Michael Lynch	2002
2004	Todd MacKecknie	2002
	Christopher Pandolfi	2002

**VOLUNTEER FIRE DEPARTMENT**

Thomas Poulin, Chief  
Peter Hatch, Assist Chief  
Michael Gorski, Deputy Chief  
Edward Poulin, Captain  
Matthew Loveling, Lieutenant

2002	<b>SECRETARY TO POLICE DEPT</b>	
2002	Kathy Zanetti	2002

**HIGHWAY DEPARTMENT**

William Brown  
James Burns, Sr.  
James Burns, Jr.  
Donald Dickinson  
Edwin Dunlea  
Timothy Evans  
Joseph Grant  
Richard Harris  
Lawrence Hatch  
Richard Hatch  
Richard Hatch, Jr.

2002	Dana Pixley, Superintendent	2002
	Patrick Markham	2002
2002	Robert Richards	2002
2002	Albert Rosarti	2002
2002	Matthew Fredericks	2002
2002	John Ouellette	2002

**ELECTED AND APPOINTED TOWN OFFICIALS – 2001 P. 5  
APPOINTED TOWN OFFICERS – 2001 CONT.**

**VOLUNTEER FIRE DEPARTMENT CON'T**

Harold House	2002
Daniel Isham, Sr.	2002
Keith Isham	2001
Albert Jones	2002
William Levakis	2002
Henry Managre	2002
Michael Maserati	2002

Arthur McCarthy	2002
William Patric	2002
Joshua Ross	2002
Scott Rumprik	2002
Robert Sazama, Jr.	2001
Gregory Sears	2002
Michael Sicbaldi	2002
Thomas Smith	2001
David Sutcliffe	2002
Richard Thayer	2002
Frederick Warren	2002
Derek Anti	2002
Charles Beaver	2002
Michael Hatch	2002
Rick Kelly	2002
David Markham	2002
Jason McCarthy	2002
Andrew Netherwood	2002

### **AUXILLIARY FIREMAN**

Daniel Isham, Jr.  
Jason Broom

### **IN RECOGNITION**

**FOR THEIR YEARS OF DEDICATED SERVICE TO THE TOWN OF HAMPDEN THE BOARD OF SELECTMEN WISH TO ACKNOWLEDGE THEIR APPRECIATION TO THE FOLLOWING INDIVIDUALS**

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Edwin Dunlea, Fire Department after 52 years of service

James E. Stone, Board of Appeals

Duane E. Mosier, Planning Board

Richard Fadus, Advisory Committee

David Lalonde, Advisory Committee

Carol Winter-Smith, Hampden Cultural Council

Barbara McKenzie, Hampden Cultural Council

Katherine Ashe, Board of Selectmen

Doreen Rauch, Board of Selectmen

Linda Ely, Dispatcher Police Department

Anna Mascaro, Sergeant Police Department

James Collins, Sergeant Police Department

### **PROCEDURE FOR OBTAINING A BUILDING PERMIT**

The following is an outline of the steps that must be taken in order to secure a building permit, including the necessary supplementary permits or approvals, as may be required. The Board of Selectmen hopes that this procedure will eliminate confusion, which might otherwise arise. Specific questions or a more in-depth review of a particular

department's requirements may be discussed with each inspector.

1. Application to Building Department: Complete the building permit application and submit to the Building Inspector with 2 sets of site plans prepared by a Professional Engineer or Registered Land Surveyor, along with the application fee, in accordance with Zoning Bylaw 8.1.3. If you have questions, contact Mark Feeny 566-2204
2. Planning Board: The application and plat plan will be submitted to the Planning Board. Petitioner will verify that this is a registered lot, with the proposed building meeting all zoning requirements (which may include application to the Ridgeline & Hillside Committee, Zoning Bylaw 7.12). Contact the clerk to be placed on the agenda of the next meeting: Judy Jackson: 566-8591 (home).
3. Highway Department: If the driveway requires the crossing of an open ditch, contact the highway Superintendent for sizing and proper installation of the culvert. When any new driveway is installed (entering off a paved roadway), the builder will be required to pave an apron for the edge of the pavement back to the front property line (usually 7 –10 feet) at the driveway entrance. If you have questions, contact Dana Pixley at 566-8842.
4. Conservation Commission: Verify with this Board if you are near or part of your property is in or near the Wetlands Area. If you have questions contact the clerk, Pat Smith 566-2206.
5. Percolation Test: Year round testing. The owner. engineer arranges appointment for percolation with the Board of Health Agent and pays fee. Percolation test is valid for two years from date of issue.
6. Well Permit: Well installer submits to the Board of Health a permit and plan of property with well, septic system and house shown, at the time of application and with the permit fee.
7. Well Installation: After the well is installed the installer must file a Well Water completion report with the Board of Health. Property owner must then have the water tested with results sent to the Board of Health before a building permit will be issued.

## PROCEDURE FOR OBTAINING A BUILDING PERMIT P. 2

8. Septic Application: All septic design applications to the Board of Health, signed stamped and with the fee paid. A septic permit, which is approved, shall expire three years for the date of issue unless construction of the approved system is begun before the expiration date.
9. Septic Installation: Septic Installer must be licensed by the Town of Hampden and must advise Board of Health before installation starts. Installation must be inspected by Board of Health agent and Design Engineer before system is covered.
10. Septic Compliance: Engineer and installer must sign Certificate of Compliance after the final inspection.
11. Building Department: Building plans must be submitted for review by the Building Inspector. A building permit will not be issued until all prior steps have been successfully completed. The permit is valid for three (3) years from date of issue. Construction work must begin within six months of receiving building permit and work must be finished within three years. If you have questions contact: Mark Feeny 566-2204
12. Electrical, Plumbing, Gas, Oil burner, Smoke Detector, and Wood Stove Permits: Requests for the above permits are to be submitted to the Building Department, with the necessary Building Permit fee. The applicant contacts the appropriate inspector with the inspection request. An Occupancy Permit will be issued only after the Building Inspector checks with other inspectors to make sure all the above procedures have been completed as well as insuring that the house number is permanently found on the property and easily readable from the street.

If you have questions or if the Board of Selectmen may be of service, please contact us at the Town house 566-2151. ALL FEES ARE PAYABLE TO THE TOWN OF HAMPDEN.

## TOWN OF HAMPDEN PERMIT FEES FOR BUILDING, ELECTRICAL, PLUMBING, GAS, FIRE, & HEALTH

### BUILDING PERMITS – MARK FEENEY – 566-2204

Application for Building Permit	\$10
Commercial/Industrial Building (\$100 minimum)	10-cents/sq ft
New house (\$60 min)	10-cents/sq ft

If more than 1 unit per bldg an add fee of \$4 per unit will be charged in addition to normal fee for new house	
Alterations/Additions/Accessory Buildings (\$25 min)	10-cents/sq ft
Swimming Pool	\$20
Solid Fuel Stoves	\$15

**ELECTRICAL PERMITS - ROBERT LAGUE - 566-8472**

Commercial/Industrial Building Additions	\$60
New House If more than 1unit per building an add fee of \$4 per unit will be charged in addition to normal fee for new house	\$40
Alterations, Rewiring Existing Structure	\$40
Alterations, Change of Service, Temporary Service	\$20
Additions-added rooms, breezeway, garage, etc	\$20
Swimming Pools, appliance	\$20

**PLUMBING PERMITS - MICHAEL FORD - 566-5578**

Commercial/Industrial Building	\$75
New House Add fee of \$2 per fixture over 10 fixtures will be charged, in addition to the normal fee of \$50 per bldg.	\$50
Additions-additional charges as above	\$30
Swimming Pool Any swimming pool with a permanent plumbing connection is subject to a permit fee.	\$20

**GAS PERMITS - MICHAEL FORD - 566-5578**

All Gas Permits If multi occupancy or multi-unit dwelling, the charge will be \$20 per meter up to 5 fixtures; above that the fee will be \$2 per fixture.	\$20
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**SOLAR PERMIT**

Permits for Solar installations will be based on the categories.

Contained in the columns for Building, Electrical & Plumbing.

**TOWN OF HAMPDEN PERMIT FEES P. 2  
FOR BUILDING, ELECTRICAL, PLUMBING, GAS, FIRE & HEALTH**

**FIRE PERMITS - PETER HATCH - 566-3314**

Smoke Detector Inspection (new house)	\$15
Smoke Detector Inspection (real estate transfer)	\$15
Oil Burner Inspection	\$15
Blasting Permit – Fire Chief	\$10
Renewal of Smokeless Powder (Fire Chief)	\$5
LP Gas Storage Permits (Fire Chief)	\$15
Underground Storage tank Installation (Fire Chief)	\$10
Underground Storage tank Removal (Fire Chief)	\$40
Tank and Burner Inspection	\$15

**CALL-BACK FEES**

Call-back fees for Electrical, Plumbing, Building, and Fire Inspectors	\$15
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**BOARD OF HEALTH – LORRI MCCOOL – 566-2151**

Well Permit	\$20
Percolation Test Permit	\$100
Septic Tank Installation Permit (new or repair) includes one revision, each additional revision	\$100
	\$50

**HAMPDEN TRANSFER STATION  
DROP-OFF RECYCLING  
2<sup>ND</sup> & 4<sup>TH</sup> SATURDAYS 7am-5pm**

Text Box: 1

- 1) **GOODWILL CLOTHING COLLECTION BOX**
- 2) **STORAGE TRAILER**
- 3) **NEWSPAPERS**

In brown grocery bags or tied in 6" bundles  
NO PLASTIC GROCERY BAGS.

4) **CLEAN METAL**

SMALL: \$10          MEDIUM: \$12          LARGE: \$25

5) **MIXED PAPER**

**YES**

Catalogs  
Glossy Flyers  
Junk Mail  
Magazines  
Office Paper  
Paperback/Phone Books  
(Remove Covers)

**NO**

Egg Cartons  
Pizza Boxes  
Take-Out Containers  
Window Envelopes

6) **CARDBOARD**

Corrugated, cereal boxes, detergents, etc.  
NO WAXED (Frozen food) CONTAINERS OR PIZZA BOXES.

7) **MIXED RECYCLING-GLASS, PLASTIC & METAL**

**YES**

All plastic labeled #1-7  
Deli containers  
Drink boxes  
Glass bottles & jars  
Milk & juice cartons  
Yogurt containers  
Tin cans  
Aluminum products  
Any redeemable container

**NO**

aerosol cans  
ceramics  
glassware or dishes  
hangers  
light bulbs  
paint cans  
styrofoam  
plastic bags  
window glass

All containers must be rinsed clean. Plastic and metal may be flattened.

8) **BULK PICK-UP AREA**

Please see reverse side.

Tires will no longer be taken on recycling days. They can be disposed of through the bulk pick-up.

**NO HAZARDOUS WASTE ITEMS ARE ALLOWED**

EFFECTIVE MARCH 1, 2002

**HAMPDEN TRANSFER STATION P. 2  
BULK PICK-UP DAYS**

Beginning on March 2, 2002, the Town of Hampden will be offering the services of Bulk Disposal Inc. of Wilbraham to dispose of unwanted bulk items. This service will be available on the 1<sup>st</sup> Saturday of the month from 8am-12pm at the Recycling Center. Bulk Disposal Inc. will also be offering home pick-up of items on the

**2<sup>nd</sup> Saturday of the month by appointment only.**

**The following are the prices for disposal supplied and set by BULK DISPOSAL INC.**

<u>ITEMS</u>	<u>DROP OFF</u>	<u>HOME PICK-UP</u>
Refrigerators (with freon)	\$30.00	\$40.00
Kitchen stove	\$17.00	\$20.00
Washing machine	\$17.00	\$20.00
Dryer	\$17.00	\$20.00
Sleeper sofa	\$22.00	\$25.00
Regular sofa	\$17.00	\$20.00
Living Room chair	\$12.00	\$15.00
TV-Table or computer monitor	\$15.00	\$18.00
TV-Console	\$17.00	\$20.00
Mattress	\$9.00	\$10.00
Box Spring	\$9.00	\$10.00
King-sized mattress or box spring	\$13.00	\$15.00
Car tires (without rims)	\$4.00	\$4.00
(with rims)	\$5.00	\$5.00

Tables, kitchen chairs, chests, end tables, etc. will depend on size and weight.  
Truck, motorcycle, or tractor tires will depend on size and whether or not it has rim.

**NOTE: Greater quantities of items brought to the Recycling Center or for home pick-up at one time will receive a proportional discount off regular pricing. \*\*\*\*To be determined by BULK DISPOSAL INC.\*\*\*\***

For more information about the bulk pick-up or to schedule a home pick-up, please call the Board of Health at 566-2152.

To find out more information on pricing, please call Fred Heini of Bulk Disposal Inc. at 596-9276.

### **ANIMAL INSPECTOR**

As the Animal Inspector for the Town of Hampden, I would like to report the following for 2001.

	Adult	Young
Cattle: (Adult = 2 years & over)		
Dairy	2	1
Beef	33	14
Steers/Oxen	0	0
Goats: (Adult = 1 yr & up)	19	6
Sheep: (Adult = 1 yr & up)	6	0
Swine:		
Number of breeders	0	0
Number of feeders	2	0
Equines:		
Number of horses	96	9
Number of ponies	26	2
Number of Llamas	11	
Poultry	# of chickens 285	# of turkeys 0
	# of waterfowl 24	# of ratites 0
		# of gamebirds 1

Number of rabbits 16

Other animals 1 Burro

There was one (1) domestic animal quarantined due to a wildlife encounter and one (1) dog bite to a human reported.

Respectfully submitted,

Shelley Sears,  
Animal Inspector

### BOARD OF APPEALS

Case – 2001-1 Special Permit to remove earth to improve land for agriculture.  
(Renewal) **GRANTED**

Case 2001-2 Special Permit under Section 4 “Continuance of Existing Uses” to allow  
the rebuilding of a hours in the R-4 District on a 7 acre lot having 60 feet of frontage upon  
which a single family home previously existed. **DENIED** (application was found moot after  
review with Town Boards)

The following are members of the Board of Appeals:

Richard E. Patullo, Chair Francis Kotomski, Clerk  
M. Chris Cesan, Vice Chair Kenneth E. Lefevbre  
L. Jed Berliner Richard P. Jones, Alternate  
David R. Scott, Alternate

Member James E. Stone resigned in June 2001 as he moved out of Town. In his letter of resignation he noted that he had enjoyed his short tenure on the Board, and he will miss the people and the interesting topics the Board entertains.

Respectfully submitted,

Hampden Board of Appeals

### BOARD OF HEALTH

	<u>2000</u>	<u>2001</u>
Annual Flu Clinic	243	265
Pneumonia	N/A	75
Tetanus	N/A	75
Annual Rabies Clinic	69	40
Water Tests	79	40
Percolation Tests	57	58
Septic Systems Installed/Repaired	49	27
Installer Permits Granted	16	15
Septic Hauler Permits Granted	4	4
Well Permits	26	20
Health Complaints	10	6
Court Actions	0	1
Food Service Permits	31	20
Public Swimming Pool Permits	1	1

At the Annual Flu Clinic this year we introduced an option for both Pneumonia and Tetanus. This was well received with 75 people each requesting either one or both of the vaccines. Due to the lack of early Flu vaccines we had to offer the Flu Shots in two sessions. The first session was a priority clinic for those previously identified as having chronic health problems, and for those seniors age 80 or older; the second was for the general public age 50 or older. If you have reason to believe that you, or someone you provide care for, should be on a potential priority list for next year, please contact the Council on Aging at 566-5588. Our goal is to have only one clinic, but if the vaccines are again delivered over a period of time, we will offer the vaccines first to individuals with previously identified chronic health problems.

Transfer Station and recycle operations were given a thorough review in December and January. Costs of trash disposal had increased, and revenues from the “pay as you throw” operations were consistently falling far short of actual expenses. Consequentially, the Board of Health made the decision to convert the Transfer Station operations from a sticker system to a bag system. This decision was made for two reasons – to bring revenues in lines with actual costs and to create a system that is easier to monitor and control.

To control the cost side of the equation, the Board is in the process of seeking competitive bids for hauling and disposal. Price reductions, if any, will be applied first towards reducing the operating deficit.

## **BOARD OF HEALTH P 2**

Recycle operations are also under review and changes will be implemented throughout the late winter and early spring. Recycle contamination – the wrong materials being placed in bins – is causing unnecessary separation expenses. To control this, emphasis will be placed on better education and enforcement.

To make it easier to dispose of a wider variety of materials, a once-a-month bulk drop-off will be offered. This bulk drop-off program will be administered through a private hauler and residents will pay fees directly to the hauler. The hours of operation of this program may be limited depending on demand.

Respectfully submitted,

James D. Smith  
Austin G. McKeon  
Duane E. Mosier

## **BOARD OF REGISTRARS**

The number of registered voters on Jan. 1, 2001 was 3348. On Dec 31, 2001 it was 3325.

### **Voter attendance during 2001:**

Republican Party Caucus, March 29, 2001	92
Democratic Party Caucus, March 30, 2001	10
Special Town Meeting, April 30, 2001	275
Annual Town Meeting, April 30, 2001	275
Annual Town Election, May 7, 2001	1113
Special Town Meeting, October 29, 2001	87

### **Inspectors and Tellers:**

#### **Republican**

Beth Burger  
Edith Casey  
Andree Crowley  
Irene Cutting  
Beryl Doten  
Gerald Doten  
Mary Dunklee  
Barbara Dunwoody  
Kathleen Duquette  
Beth Fatse  
Rebecca Gibb  
Mary Hamel  
Miles Hapgood  
Dorothy Hill  
Joyce Libby  
David Kingsbury  
Elaine Kingsbury  
Chesley Metcalf  
Nancy Salerno  
Philip Schneider, Jr  
Sheila Slawiak  
Thomas Slawiak  
Patricia Smith  
Elizabeth Wells

#### **Democratic**

Brenda Ahlberg  
Arthur Booth, Jr.  
Ann Burian  
Joan Cady  
Mary Cesan  
Carol Collins  
Sophie Davenport  
Nancy Downey  
Kathleen Flynn  
Sheila Flynn  
Richard Gouvan  
Shirley Gouvan  
Sandra Gray  
Judith Jackson  
Sally Kealy  
Dorothy Kibbe  
George Lavallee  
Ronald Lech  
Gail Lefebvre  
Janet Redin  
Kathleen Rochford  
Margaret Rochford  
Evelyn Schmidt  
Rita Southworth

#### **Unenrolled**

Mary Lou Black  
Carolyn Brennan  
Aline Burt  
Mildred Davis  
Robert Dieckmeyer  
Catherine Herchel  
Diane Hildreth  
Nancy Joy  
Deborah O'Brien  
Doris Ouimet  
Doreen Rauch  
Susan Rauscher  
Donna Easton-Vicalvi  
Lynn Zanolli  
William Zanolli

Robert Wells  
Carolyn Whipple  
Richard Willis

George Walsh

Respectfully Submitted by Board of Registrars:  
Arthur Booth Jr., Janet Redin, Elizabeth Wells, Eva Wiseman, Clerk

## BOARD OF SELECTMEN

To those who believe Town government doesn't work:

"In 1958 our Highway Department Garage addition was built with oil heat and a flush toilet installed. These improvements have been greatly appreciated by the Department."

-Report of the Superintendent of Streets; Town Report for the year ending December 31, 1958.

The Board of Selectmen has had an active meeting schedule this year and participated in numerous meetings with other Boards and Committees. We have set a high priority on communications and to that end we sent out a mid-year newsletter to residents; instituted monthly meetings of operating departments to exchange activities and discuss issues of mutual concern; have started the posting of minutes and upcoming meetings on the Town website: [www.hampden.org](http://www.hampden.org).

We continue to hold available the period from 7-7:30 on our meeting nights available for residents to bring items of interest to the Board, without the need for an appointment.

In addition to assessing the items consistent in every Town Report: increased population effects, roadways, school buildings, improving by-laws, trying to stabilize the tax rate, the Board has instituted several initiatives:

- Chartered a Town Government Study Committee;
- Chartered and appointed a Personnel Practice Committee;
- Chartered and appointed a Capital Planning Committee;
- Set goals for the Police and Highway Departments through the Chief and Superintendent. Goals are reviewed quarterly and a performance report issued annually. We anticipate a similar process for all Town employees in the future;
- The Board has been aggressive in looking at grants that may fit our needs and this will continue.
- Several efficiencies have been initiated in our office to better track spending and to improve the flow of information among Board members.

We have received notice that our revenues from the State are being greatly reduced in the current fiscal year and again next year. This will make the delivery of services and budget preparation a challenge for several years. By acting quickly, the Town was able to secure \$76,000 in MEMA funding to repair the damage done by the June 17 storm.

As you read this, we will be close to the Special Town Meeting and Special Election for the Green Meadows expansion/renovation. The Board hopes that all residents have taken the opportunity to read the information and attend the presentations. The Board of Selectmen encourages any one wanting more information to contact a member of our Board or the School Building Committee.

The Board would like to thank the volunteer members of the numerous boards and committees for their cooperation and unselfish service to the Town.

Austin G. McKeon, James Smith, and Duane Mosier.

## BUILDING COMMISSIONER

### BUILDING PERMITS & INSPECTIONS

### TOTAL PERMIT & INSPECTION

Dwelling:	11	Building	80
Additions:	17	Electrical	90
Alterations:	10	Plumbing & Gas	82
Shed:	4		
Barn:	7		
Garage:	4		
Swimming Pool:	13		
Carport:	2		
Demolition:	2		
Wood Stove:	4		
Deck:	3		

Porch: 2  
 Storage Facility: 1  
 Total: 80

Respectfully submitted,

Mark J. Feeney, Building Commissioner

### CAPITAL PLANNING COMMITTEE

In fiscal year 2001, the Selectmen established a capital planning committee in order to assess the capital needs of the Town of Hampden. This committee consists of 5 members, 2 from the advisory committee, 1 selectmen and 2 citizens. Each town department was asked to submit anticipated capital projects to the committee for review and for inclusion in this report. Capital projects have been defined as those having a useful life of at least five years and a cost greater than \$10,000. The Capital Planning Committee has not recommended favorable action on any of the projects presented. All projects are under review. The following is a compilation of the projects, the estimated cost and the desired time schedule:

Dept	Description	2003	2004	2005	2006	2007
Gen Gov	Town Hall Parking lot reconstruction	79,000				
COA	Elderly Transportation (van)			45,000		
Fire	Fire Truck				300,000	
Library	Expansion		28,000			
Highway	Road Paving	75,000	75,000	75,000	75,000	75,000
Highway	Bridge Maint Mill&/or Chapin Rd per	350,000				
Highway	Drainage Maint Carmody Rd	18,000				
Highway	Drainage Maint TWB	18,000				
Highway	Drainage Replace Fernwood Rd		30,000			
Highway	Drainage Replace Hickory & Walnut	35,000				
Highway	Roof Replace Salt shed			16,000		
Highway	New Equipment (J. Deere backhoe) *	75,000				
Highway	Equip. Replacement (Dumptruck w/ plow)		40,000			
Highway	Equipment Replacement (GVW Dumptruck w/ plow and sander)					95,000
Highway	Equip. Replacement (Pickup Truck)					27,000
School	TWB Repair & Renovation	1,000,000	1,000,000			
Police	Weapons	12,500				
School	TWB Fire Alarm & Intercom	47,000				
Total		1,709,500	1,173,000	136,000	375,000	197,000

\* Lease would be \$16,000 per year

### CHARTER: CAPITAL PLANNING COMMITTEE

#### Section 1:

The Board of Selectmen shall establish and appoint a committee to be know as the Capital Improvement Planning Committee, composed of one member of the Board of Selectmen, two members of the Advisory Committee and two members at-large to be appointed (1) by the Board of Selectmen, (1) by the Moderator. At-large members to be appointed to staggered three-year terms, other members to be appointed for one-year terms. The Town Accountant and Treasurer shall be ex-officio members without the right to vote. The Committee shall appoint its own officers and observe all requirements of the "open meeting law".

#### Section2:

The Committee shall study proposed capital projects and improvements involving major non-recurring tangible assets and projects which:

- Are purchased or undertaken at intervals of not less than five years;
- Have a useful life of at least five years;
- Cost over \$10,000

Section 3:

All officers, boards and committees (including the Selectmen and the School Committee) shall by October 15 of each year, submit to the Committee, on forms provided by the Committee, information concerning all anticipated projects requiring Town Meeting action during the ensuing six years. The Committee shall consider the relative need, impact, timing, cost and the effect each will have on the financial position of the Town. No expenditure shall be voted for a capital outlay by the Committee which is not reflected in the Committee's report unless the requestor shall first have submitted a report explaining the omission.

Section 4:

The Committee shall prepare an annual report recommending a Capital Improvement Budget for the next fiscal year and a Capital Improvement Program including recommended capital improvements for the following five years. The report shall be submitted to the Board of Selectmen for its consideration, approval, and inclusion in the annual Town Report no later than January 30 of each year.

Section 5:

Such capital program, after its adoption, shall permit the expenditure on projects included therein of sums from departmental budgets for surveys, architectural or engineering advise, options, or appraisals; but no such expenditure shall be incurred on projects which have not been so approved by the Town either by approval or through the appropriation of sums in the current year or in prior years

## **CEMETERY COMMISSIONERS**

The Commissioners have been active overseeing the maintenance of Prospect Hill and Old Cemetery. Arrangements were made for the excavation and refilling of graves at the time of internment. Twenty-one internments were made in 2001. Activities this year also included marking out several graves for the installation of monuments and the placement of corner markers on several lots.

Several lots were sold in Old Cemetery and space is still available there. We had anticipated opening up a new section of Old Cemetery in the spring to make more lots available but a survey of the land comprising the cemetery was not completed. A review of space usage is in progress in Prospect Hill Cemetery with the hope of making some lots available there. This is taking longer than anticipated but progress is being made. We explored the possibility of putting a water supply in both cemeteries but we determined the cost was too prohibitive for the gain derived.

The state has mandated that each lot have a permanent marker showing the number of the lot in each cemetery. We are in process of fulfilling this but this requires finishing the map showing the actual location of each lot. The space usage review mentioned before is part of this process as well as a redrawing of the maps. To keep costs down we are attempting to do as much of this as we can ourselves but this is time consuming and can only be done in good weather.

Notice has been received from the state veterans office, that it is the responsibility of each town to maintain the markers on each veteran's grave, and to make sure that those responsible for the installation of flags on these graves have an updated list of each veteran in the cemetery with its location on an annual basis. Working with the Veteran Officer, and the Historical Society, the listing is nearing completion. Much work still has to be done on repairing some of the markers, which have been damaged over the years. We are investigating what is to be done and how it can be done. Please note the display of the cemeteries put on by the Historical Society in the Library.

Please remember that the maintenance of anything planted in the gravesite is the responsibility of the owner. Plantings that exceed the boundaries of the gravesite should be removed. Please dispose of any trash in the barrels provided at the cemeteries. This is a country cemetery and does not have some of the amenities of more expensive sites. Please do your part to maintain the beauty of these spots.

Quarterly meetings of the Cemetery Commission are held at the Town House the second Tuesday of January, April, July and October at 7:30 PM. Commissioners may be contacted at this time or by calling an individual commissioners at the phone numbers listed below or calling 566-2204 and leaving a message.

Respectfully submitted,

Henry W. Dunwoody (566-3357), Renate Oliver (566-8684), David Quill (566-3552)

## **CENTENNIAL COMMONS TENANTS ORGANIZATION**

We begin our twenty-fourth year here at Centennial Commons and there are still a few of the original tenants left who came early in the spring of 1978.

The tenants association was started in 1979 and has been active ever since. The agenda is still the same as it was then. We meet quarterly to enact new and old business with a well-rounded group of tenants.

Our community is very safe and a pleasant place to live, as attested by those who live here. Tenants have enjoyed birthday parties, Thursday night cars, Crazy Whist, showers and a host of other activities, tag and bake sales, morning card games, our summer hot dog roast, and last but not least our Christmas party and dinner.

Even though we try to keep busy with activities we still miss the companionship of town folks from the meal site even though it has been over a year since they moved to the new Senior Center. However the shuttle bus that runs from the Commons to the Center every day is a blessing.

Respectfully,

Aline Burt, Secretary

## **COMPUTER STUDY COMMITTEE**

The Computer Study Committee is an ongoing task committee organized by the Board of Selectmen in 1986. Since that time, it has assisted the Town departments in purchasing, installing, and maintaining their computer systems. We have stressed a practical and consistent approach to implementing these systems with an emphasis on productivity and good value. The Committee provided assistance to several departments, such as the Assessors, Police, and Library, with research and recommendations for their technology needs. Also, in the past year, the Town Hall and the Senior Center have been equipped with broadband cable access.

The Committee has a master plan that we feel represents a prudent, fiscally responsible path for the Town to follow. In these tough economic times, it is sometimes difficult to recognize the advantages of capital investment in computers and software. We are always available to respond to any questions or inquiries that residents may have. We wholeheartedly welcome any suggestions and advice.

We would also like to remind the residents that the Town continues to expand its public communications through the Town's Web page at <http://www.hampden.org> [www.hampden.org](http://www.hampden.org). We would like to thank Springfield Public Access ([www.the-spa.com](http://www.the-spa.com)) for their hosting of the Town web page and unlimited mailboxes for all Town departments.

Respectfully submitted,

John D. Flynn, Chair  
Jim Moriarty  
Richard Rediker

## **CONSERVATION COMMISSION**

The Hampden Conservation is comprised of seven full time members and three associate members. We meet the second Monday of the month. Our purpose is to protect the resource areas in town from abuse and development. The guidelines we use are the Massachusetts Wetland Protection Act and Regulations as well as the Town of Hampden Wetland By-Laws and Regulations.

This year we held twelve regular meetings as well as three special meetings. We received three Notices of Intent, seven Request for Determinations, and four requests for Certificates of Compliance. We also issued three violation notices.

We actively work on projects with both the Boy Scouts and Girl Scouts. Two projects came before the commission this year. The Girl Scouts were involved with the Minnechaug Mountain project and helped erect a sign denoting the area. There is a gravel parking lot connecting to the trails on the mountain. We are very fortunate to have these ninety-two acres preserved. This acquisition would not have happened without the diligent work of the Hampden Land Trust. Also Mark Hildreth, a local boy scout, came before the commission with plans to clean out debris and large objects from the Scantic River. The focus was between the Somers Road Bridge and Mill Bridge. He completed this project in one day and

earned the rank of Eagle Scout.

The commission welcomes two new members, Dean Perham and Sheila Thompson.

We are always anxious to meet people interested in joining. Please contact our clerk, Pat Smith, at the Town House. We need pro-active people interested in preserving our town's natural resources.

Respectfully submitted,

Bonnie Geromini, co-chair	Associate Members
Kim Desmarais, co-chair	Pat Smith, clerk
Dick Govan	Louanne Perham
Dean Perham	Peter Choquette
Sheila Thompson	Art Thibitot
Wayne Meisner	
Jack Matthews	

## HAMPDEN COUNCIL ON AGING

A community has developed at the new senior center that is strong and diverse in age, health and financial status, work background and gender. Adults of all ages are renewing old friendships and forming new ones. Residents who have recently retired as well as those who have been retired for 15-20 years are eating together, playing together and learning together.

The Council on Aging endeavors to provide programs and services that will help seniors "charge" through their adult years instead of "enduring" them. We do that by offering the following programs and services:

- |   |                                    |
|---|------------------------------------|
| ✓ <b>Geriatric Care Management</b>                  | ✓ <b>Health and Education</b>      |
| ✓ <b>Transportation</b>                             | ✓ <b>Tax Assistance</b>            |
| ✓ <b>Monthly newsletter and outreach</b>            | ✓ <b>Monthly health screenings</b> |
| ✓ <b>Insurance Counseling</b>                       | ✓ <b>Daily congregate meals</b>    |
| ✓ <b>Prescription Assistance</b>                    | ✓ <b>Home delivered meals</b>      |
| ✓ <b>Caregiver support</b>                          | ✓ <b>Lock box program</b>          |
| ✓ <b>Fuel assistance/ emergency fuel assistance</b> | ✓ <b>Entertainment/Social Club</b> |
| ✓ <b>Recreation/hobbies/arts/crafts/game room</b>   | ✓ <b>Health and Education</b>      |

The heartbeat of the senior center is the meal site, better known as the "lunch bunch". Managed by Janis DeGrandpre and funded by Greater Springfield Senior Services, the meal site provides a place for seniors and their friends to meet daily for a nutritious meal and most importantly socialization. Socialization continues to be the most vital factor contributing to healthy and successful aging.

Home delivered meals are provided weekdays and through the gracious generosity of Mary Lyon Nursing Home, weekend and holiday home delivered meals are also provided. Volunteers deliver the meals 365 days a year.

The COA and Mary Lyon Nursing home are expanding their collaboration this year by co-sponsoring a monthly educational forum for caregivers in the community.

The Friends of Hampden Seniors continue to provide invaluable financial support to the center. This year we were able to complete the expanded paving, constructed a shed for storage and provided two shuffleboard courts adjacent to the patio.

The center is open M-F, 8:30 AM to 4:00 PM and in response to the many requests for evening programs, we are open Monday, Tuesday and Thursday nights, 6 – 8 PM.

## HAMPDEN COUNCIL ON AGING P. 2

As we endeavor to keep the center open 55+ hours each week, we are unfortunately exhausting our financial resources to adequately fund the staff needed to oversee the building. This is why the COA Clerk position has become critical in the operations of the senior center. The responsibilities of the only full-time staff position, the Executive Director, require work outside of the building. For the safety of all of the participants, the senior center must provide a staff person's presence while the building is open. Our seniors need to be confident that when they are with us at the center they are safe. The connection between adequate staffing and their confidence cannot be overstated.

That is why, this year, we are again asking the town for full funding of this position. We are sensitive to the town's financial position and very appreciative of all that has been done however a significant building with its many ongoing programs requires adequate staffing.

The COA is also requesting a favorable vote on an article submitted to enable any resident in the town to apply for a temporary Handicap Parking Permit when needed. This permit would allow those residents who are temporarily handicapped to quickly be given a permit for accessible parking privileges. Presently, the state issued permanent parking is lengthy and in many cases individuals recover before they can benefit from the permit.

The Senior Center could not function without the 130+ volunteers who tirelessly contribute their time to the COA. In April of this year, all of these volunteers will be recognized at the COA's and meal site's 25th anniversary.

Finally, this year the Mass Association of Councils on Aging began the process of certifying Senior Center Directors. After developing and submitting a portfolio that depicted the Director's ability in distinct areas of programming and management, 11 Directors across the state proved their proficiency and were certified. Executive Director, Carolyn Brennan was one of two Western Massachusetts Director's who were certified.

### **HAMPDEN COUNCIL ON AGING P. 3**

Whether it is socialization and recreation or choosing the best supplemental health insurance the COA is equipped to provide professional and accurate information to adults faced with the complexity of choices that can affect their overall health and well being.

Respectfully submitted by:

Carolyn F. Brennan, *Executive Director*  
Brian MacLeod, Chairman  
Rita Vail, Vice Chairman  
Al Ouimet, Treasurer  
Virginia Schneider, Secretary

Richard Boynton  
Patricia Clark  
Arlene Fisher  
Diane Hildreth  
George Lavallee

#### **Council on Aging Staff:**

*Admin. Clerks*, Helena Nossal & Doreen Rauch  
*Activities Coord/Meal Site Mgr* Janis DeGrandpre  
*Senior Recourse Officer*, Gary Courtney

*Senior Aide*, Tiny Burt  
*Outreach Coord.*, Lissa Fontaine  
*Custodian*, Rudie Voight

*Affiliations: National Council on the Aging, Mass Association of Council on Aging & Senior Center Directors & Western Mass Assoc of Councils on Aging, Greater Springfield Senior Services.*

### **HAMPDEN CULTURAL COUNCIL**

The Hampden Cultural Council is responsible for distributing funds allocated by the Massachusetts Cultural Council. Applications for funds are submitted to the local council in October of each year. The council then meets to consider those requests. The applicants who are rejected are given time to appeal and under the new streamlined granting process; those who are approved are notified by the local council of their approval in December following a brief review by the Massachusetts Cultural Council. The actual funds to approved applicants are then available for distribution by the end of January pending budget passage by the state legislature.

Local groups or individuals who would like to request funds can get more information and the grant applications from the Selectman's office. It should be noted that the council gives preference to projects sponsored by town organizations or residents. Due to limited funds, requests are rarely granted in full.

The Hampden Cultural Council again focused significant energy in local fundraising with a total of \$625.70 profit from various activities. The Hampden Cultural Council would like to publicly thank the many individual contributors and volunteers for their generosity in these efforts. One such program/fund-raiser was a 3<sup>rd</sup> Grade Art Contest entitled "What I Love Most About Hampden." Seventy-five third grade children participated and the first prize drawing was stenciled onto t-shirts and sold at the Memorial Day Parade and throughout the summer at various locations in town. The drawings were incredibly creative and demonstrated why most of us choose to live in Hampden.

The Massachusetts Cultural Council granted the Hampden Cultural Council our yearly allocation of \$3,300.00. The council has recently made decisions regarding the re-granting of these monies.

Projects and activities that have been awarded grants for 2002 include:

- A trip to Symphony Hall for 3<sup>rd</sup> graders
- A Music Matters program for grades 2 and 4
- A hip-hop dance performance to delight the teens & others in town
- Support for the Senior Woodworking Shop
- Support to the Hampden Public Library summer reading program
- An intergenerational performance for residents of Mary Lyon Nursing Home
- A senior citizen concert
- Two Blues Concert/Lectures at Minnechaug Regional High School

We have experienced great pleasure and satisfaction in being able support these cultural events and hope to continue to support cultural education and enjoyment of town residents of all ages.

Heather G. Beattie, Chairperson, Virginia Blake, Carolyn Siano, James McEwan, Carol Gauthier, Judith Moriarty, Hermine Weston

## **DOG OFFICER**

**Thomas J. O'Connor Regional Dog Control Center  
701 Center Street  
Chicopee, MA 01013  
Tel. 781-1484  
E- Mail animalcontrol1@rcn.com**

In this past year we have continued the spay program with Tufts University and have had approximately 100 dogs spayed before being adopted. In April we held our annual rabies clinic. This year we offered parvo/distemper vaccines at a reduced rate in addition to the low cost rabies vaccine for dogs and cats. Additional preventative vaccines are administered to dogs impounded at our Center.

The year 2001, also brought a restructuring and increase of staff that includes, Michelle Downie: Director, Robert Larocque: Assistant Director, Dr. Gerald Cutting: Contractual Veterinarian, Felix Lisojo: Veterinarian Technician, Sarah Kiely: Kennel Assistant, Christine Higgins: Office Assistant, Pedro Cardona: Maintenance, Nick Dominik: Dog Officer, George Roberts: Dog Officer, Richard Hartnett: Dog Officer, William Day: Dog Officer, Mike Girard: Night Dog Officer.

The following list indicates duties conducted for the Town of Hampden by the staff of the Thomas J. O'Connor Regional Dog Control Center for the period of January 1, 2001 to December 31, 2001.

Investigation of loose dog complaints	12	Impounded dogs	16
Investigation of barking dog complaints	4	Returned to owners	8
Stray dogs captured and impounded	8	Adopted by Hampden residents	7
Dog bite investigations	4	Euthanized	1
Vicious/loose dog complaints	3	Transport, Rowley Animal Hosp.	1
Stray dogs brought from Hampden	0	Follow – up calls	2
Stray dog complaints	15	Hampden Dog Licenses sold	12
Sick and or injured dogs	1	Meetings due to dog problems	2
After-hour emergency calls	0	District Court appearances	0

The Town of Hampden has been a loyal participating member of the Regional Dog Control Program since June 1, 1994. Our staff appreciates Hampden's concern in canine matters and cooperation in canine law enforcement.

Respectfully Submitted,

Michelle Downie, Director

**FIRE DEPARTMENT AND FOREST FIRE WARDEN**

In 2001 the Hampden Vol. Fire Department responded to 104 calls for assistance. They broke down as follows: house fires 3, smoke in house 2, car/truck fires 2, car accidents 2, down/smoking power lines 8, Haz-Mat 1, arson 1, rubbish 3, smell of gas/propane 6, stove 1, oil burner 1, CO detector 5, housing for elderly 21, automatic/false alarms 28. We also responded to the aid of neighboring towns twice in 2001.

The department would like to thank everyone who supported the purchase of the new fire truck, and donated to the Boot Drive. The new truck, a 2001 International rescue/pumper, is scheduled to be in service by May 2002. Through the Boot Drive and a donation by the fire department over \$4,200 was sent to the New York City Firefighters Fund in response to the 9-11 tragedy.

We would also like to extend our thanks to the Hampden Police Department, and the Hampden Highway Department for their help and support in the past and years to come.

Any town resident 19 years of age or older interested in joining the Hampden Vol. Fire Dept. is encouraged to contact the department at 566-3314.

Respectfully submitted

Thomas Poulin, Chief, HVFD

### **FOREST FIRE WARDEN**

The Hampden Vol. Fire Department responded to 18 brush fires in 2001. Burning season begins January 15, 2002 and extends through May 1, 2002. Permits are issued on a daily basis, weather permitting. To obtain a permit call 566-3314 after 9:00 a.m., burning hours are from 10:00 a.m. to 4:00 p.m. and no permits will be issued after 1:00 p.m. All fires must be attended by the individual with the permit, and be extinguished promptly at 4:00 p.m. Brush is identified as trimmings with a but-end smaller than 1 inch, and burning of grass, hay, leaves, stumps, and building materials is prohibited.

Respectfully submitted,

Thomas Poulin,  
Forest Fire Warden

### **GOVERNMENT STUDY COMMITTEE**

The Board of Selectmen voted to create a committee to study the structure of the government of the Town of Hampden with emphasis on the administrative functions. The goal was to determine if changes in the government structure could make for a more efficient delivery of town services.

Due to other urgent issues coming before the Board in the fall and early winter and budget considerations the committee has not been formally formed. It is the intention of the Board to convene this committee in the future and to set new target dates for results of the committee to be brought before the town.

### **CHARTER: GOVERNMENT STUDY COMMITTEE**

A 5 member ad-hoc committee for the purpose of examining the structure of town government related to the role of the Board of Selectmen in the administration of town services. Such committee to review Massachusetts General Laws and the Town by-laws in conjunction with the current Town government structure and to make recommendations for any changes that may improve the efficiency in the delivery and/or administration of town services.

If the recommendations include changes to town by-laws then such recommendations shall include language appropriate for presentation at Town Meeting

The Committee shall be directed to make their recommendations by examining Hampden's current administrative structure and procedures; by exploring administrative structures and procedures of demographically similar towns in the Commonwealth; by seeking input from a wide variety of elected and appointed officials, town workers and residents in the Town of Hampden; and by performing any other reasonable analysis that will enhance the objectivity, thoroughness and validity of their recommendation.

The Committee shall consist of five members. No member shall have served the town as either an elected or appointed

official within the previous 5 years and no member shall be directly related to a current elected or appointed official of the town. Recommendations for members of the Committee shall be by the Moderator based on nominations received by the Board. The Board of Selectmen shall then make appointments to the Committee.

The Board of Selectmen shall also appoint a single Board member as a liaison to the Committee. The liaison shall direct and monitor the activities of the Committee and make any necessary progress reports to the Board of Selectmen, but shall not participate significantly in the proceeding of the Committee.

The Board of Selectmen shall make legal counsel available to the Committee as warranted.

All meetings of the Committee shall be conducted in accordance with Massachusetts Open Meeting Laws. All proceedings shall be duly recorded and such record shall be made available to the public.

## **HIGHWAY DEPARTMENT**

In the year 2001, the Highway Department completed two road reconstruction projects, several maintenance projects and repaired the damage done from the severe rain event in June. The reconstruction projects were funded with Chapter 90 Agreements through the Massachusetts Highway Department and a grant that was received for South Monson Road. The Massachusetts Emergency Management Agency (MEMA) reimbursed all expenses associated with the June storm.

South Monson Road was reclaimed for the first 3,500 feet, graded and paved with both base and top courses. Curbing was installed; shoulders were graded, loamed and seeded. The balance of the road was resurfaced to the town line and all traffic markings were redone. The second project was on North, Burleigh and a section of Hollow Roads. They were cleaned and had shoulders cut. Then they were entirely paved to level and re-profile the surface. The top course will be completed in the spring, which will complete this project.

The June rain event dropped 5.8 inches in a short period of time. This deluge caused several culverts to plug causing washouts on several roads. Bennett Road, South Road, South Monson and Howlett Hill were among the hardest hit. Repairs to those roads, along with the cleanup and minor repairs to several others, took over six weeks to complete and cost over \$70,000. Fortunately, the application for emergency reimbursement, which was sent to MEMA, was approved. All funds expended were reimbursed to the town.

There were a total of 28 winter storms in 2001. As always, the members of the Highway Department worked diligently to clear the roads for traffic. The members of the Highway Department are; Patrick Markham, Robert Richards, Albert Rosati, Matthew Frederick and John Ouellette. Relief drivers who also often assist us include; Harold House, Ron Neilsen, David Hawley and Jason Walbridge. I would like to thank them all for their services, support and cooperation.

I would also like to thank the many other employees and volunteers of the town, as well as the residents who have supported the Highway Department over the past year.

Dana S. Pixley  
Highway Superintendent

## **HISTORICAL COMMISSION**

The purpose of the Historical Commission is to plan and implement programs for identifying, evaluating and protecting our town's historic resources. We work with boards and commissions within the Town to achieve our goals. We are responsible for commenting on environmental review issues at the local level. We are also mandated to alert state and federal agencies to local preservation issues.

### **Cemeteries**

The photo on the back cover of this Town Report is of the gravestone of Revolutionary War veteran, John Williams. The Sons of the American Revolution placed the marker that holds his flag at the site c. 1907. It is used on the Town Report to recognize our veterans and call attention to our cemeteries. The Historical Commission, Cemetery Commission, Veteran's Agent and Selectmen have been working together to assure that every veteran buried in our cemeteries is honored with a marker and an American flag as required by law. To this end, Rita Vail has computerized an earlier list done by Henry Dunwoody of all veterans known to be buried in the Town cemeteries. Over 70 veteran's graves have been identified as missing a flag and/or a marker. We found 78 broken, tipped over, leaning or sunken stones in Old Cemetery alone – an undetermined number of stones are completely covered over.

The Historical Society has joined in the effort to rejuvenate our cemeteries with an innovative project called, "Adopt a Plot". Won't you join in tending the graves of those that created and defended the town we live in? Call the Historical

Society for more information on how you can help ensure that our cemeteries are dignified and beautiful places of peace.

The Historical Commission and the Library are cooperating on an exhibit named, "Cemeteries: Stories in Stone". The Commission will present highlights of the cemeteries' history and significance. The Library will parallel this with an exhibit of related publications.

### **West Side Survey**

Our West Side Survey has expanded! The area survey of Somers Road, East Longmeadow Road, and Allen Street now includes the Woodland Park development. Much of the information compiled on this area has been via oral history given by residents who live/lived in this geographical area as well as photographs and architectural reports. We hope to complete the survey this year and submit the documentation to the Massachusetts Historical Commission.

We were pleased to learn that the archeological report we submitted to the Massachusetts Historical Commission concerning Minnechaug Mountain earned the Town extra "points" in their application for a self help grant. The purchase of the 93 acres has insured that at least part of our Town will maintain its rural character.

## **HISTORICAL COMMISSION P 2**

We wish to thank all town officials and employees as well as the Townspeople for their interest, help and enthusiasm for our work. The Massachusetts Historical Commission has also given us technical support, advice and encouragement.

Our meetings are held the first and third Tuesdays of each month. We welcome your attendance and hope you will tell us of any preservation issues you wish us to address.

Our concerns are not just old buildings and archeological sites. We are also concerned about maintaining our rural heritage through preservation of farmlands, scenic roads, and conservation protection and smart growth. Member, Noreen Couture has been selected to represent the Historical Commission on the town Community Preservation Committee.

**WE WORK IN THE PRESENT TO PRESERVE THE PAST FOR THE FUTURE**

Respectfully submitted,

Connie Chapin Witt, Chairman  
Dorothy Bradway Hill, Secretary  
Chrissy Cesan, Archeology Coordinator  
Noreen Couture, Publicity/Computer Coordinator  
Nancy Quill, Cemetery Coordinator

## **HISTORICAL SOCIETY**

Just as in days gone by when Hampden's people flocked to the town house, now Academy Hall, for entertainment so today the Historical Society of the Town of Hampden meets there to be entertained and to acquire knowledge at the same time. A wide range of programs in 2001 have given members information about Shakers, antique furniture, the evolution of firearms, the Appalachian Trail, "Country Dreams" by Roger Hart, and much more. At each meeting, too we indulge in a variety of goodies, along with coffee.

On Memorial Day, we again sold t-shirts with the word Hampden across the front of the red, white, and blue design, as well as small flags, and people seemed to enjoy them. We have a few t-shirts on hand for purchase if anyone failed to get one. Our museum was open that day, and many visitors toured both the downstairs displays and ones upstairs.

Our annual ice cream social in June gave taste treats to participants, with a show and tell program afterwards, when members brought intriguing items from their homes and told their history.

We were delighted this year to receive more donations to the museum, increasing our display of items relevant to the town.

More pleasurable programs are planned. Everyone is welcome to join us. You need not be a member of the society for the programs are free to anyone interested. Please join us on the 4<sup>th</sup> Tuesday of each month at 7:30 p.m. in the Academy Hall.

Respectfully submitted,

Linda Krawiec, President

## **HAMPDEN HOUSING AUTHORITY**

The Hampden Housing Authority meets on the third Thursday of every month at the Community Building at 26 Springmeadow Lane. Meetings are posted with the Town Clerk and are open to the public.

Elected members of the Authority are as follows: William Joy, Miles Hapgood, Aline Burt, and Cecilia Melville. In December 2001, Governor Swift appointed Benjamin Bump to the position of State Appointed member of the Hampden Housing Authority. Our staff members are: Christine Evans - Executive Director, Carole Robert – Site Manager, Frank Hull – Maintenance. In October 2001 Hampden Housing Authority joined forces with Wilbraham Housing Authority to hire a Resident Coordinator to serve the needs of the residents of Centennial Commons. Catherine Sauter of Wilbraham serves in this position, which has been very well received and appreciated.

The mission of the Hampden Housing Authority continues to be focused on the provision for decent, safe and affordable housing at a rental rate that is based on 30% of net income. Maximum contract rents will be adjusted effective April 1, 2002 as follows: 1 bedroom - \$469.00; 2 bedrooms – \$536.00. All eligibility and occupancy standards are in keeping with the Department of Housing and Community Development and HUD guidelines. Our agency is subject to state audit every two years by the Office of the State Auditor.

Our sincere thanks goes out to the Hampden Police, Fire and Highway Departments for their continued dedication and service to our residents.

Applications for housing are available through the Hampden Housing Authority office at 26 Springmeadow Lane, or by calling 566-8157. Office hours are Monday and Wednesday from 8:30 a.m. to 11:30 a.m. Tuesday and Thursday from 8:00 a.m. to 2:00 p.m. The office is closed on Friday.

Respectfully submitted,

Christine Evans  
Executive Director

## **HAMPDEN LAND PROJECT**

Hampden Land Project, a 501(c) 3 non-profit land trust, is committed to permanently protecting critical areas of open space in Hampden.

2001 was a banner year for Hampden Land Project (HLP), with the successful completion of its first land acquisition project. An important 93-acre parcel on the north slope of Minnechaug Mountain was saved from development when HLP obtained an emergency loan and purchased the parcel. At the annual Town Meeting, we received enthusiastic voter support to apply existing town conservation funds towards this purchase, and ultimately turned this land over to the town, at no cost to the taxpayer. We then received major funding from state grants, private foundations and individual donors, and paid off our loan.

In September, 300 people attended a fundraising Barn Dance, and in October, 130 people enjoyed a Harvest Hike and Brunch, with local Boy Scouts and Girl Scouts acting as trail guides, and Key Clubbers handing out trail maps.

As we enter 2002, our membership has grown, as more people value the scenic beauty and rural atmosphere of our town, and realize that we must work together to balance new development with conservation. With the recent passage of the Community Preservation Act, we have a new source of funding for land protection. We look forward to future conservation projects, including the protection of farms, forests, wetlands, and mountains.

Please contact us at HLP, P.O. Box 455, Hampden, MA 01036 or visit us online at our MassLive website: [www.landproject@hampden.org](http://www.landproject@hampden.org).

Respectfully submitted,

Sherry Himmelstein, President

## **HAMPDEN PUBLIC LIBRARY**

The mission of the Hampden Free Public Library is to provide materials of popular interest to our adult and juvenile patrons, and to provide materials and services to help local residents satisfy their informational, entertainment, and educational needs.

In an effort to fulfill this mission, we have created a welcoming and helpful atmosphere, providing materials and information in a variety of formats including traditional print, audio books, Internet, videos and CD's. In October 2001 we expanded our services to our patrons by participating in system-wide holds through CWMARS. Through this service the collections of over 140 libraries are available to our patrons, with delivery from libraries in Central and Western Massachusetts to the Hampden library within 2-3 days. We have already seen a marked increase in circulation as a result of this service.

Our outreach to the schools has resulted in expanded services as well. We have assisted teachers with curriculum materials and supplemented the collections of TWB and Green Meadows media centers on special topics. Homework alerts have allowed us to meet the needs of the students for homework and special projects. The Center for Success, a homework center for Hampden children will open in January 2002. This center was made possible by a federal Library Services and Technology Act grant from the Massachusetts Board of Library Commissioners, a bequest from Henry Chester Dickinson, and our annual state Municipal Equalization grant. It will provide a supervised area, which is equipped with print resources and Internet access, where students can complete homework assignments, work on special projects, receive extra help in troubling subjects, or just study quietly.

Children's programming has always been an important part of library services. During fiscal year 2001, 131 children's drawing attendance of over 4,000. In addition, we had another successful summer reading program. The theme this summer was "First of All, Read". A total of 157 children from preschool to entering grade 5 completed their reading goals. Certificates of Completion were awarded at the end of summer party. Each child was also given a paperback book of their choice from the Friends of the Library and prizes from local businesses.

As part of the summer programs, 19 students entering grades 6 through 9 continued to support the library by donating an hour of their time each week to assist on the circulation desk. We also had 14 students participate in the summer reading, each of whom was awarded a Certificates of Completion and book from the Friends of the Library. A pizza party was held to celebrate the end of the summer and prizes were awarded.

## **HAMPDEN PUBLIC LIBRARY P. 2**

For the first time, we also held an Adult Summer Reading program and had an overwhelming response from 52 participants. Each adult had to read a library book and prepare a review. A party was also held at the end of the program. Peter Pan Bus Lines donated the grand prize of 2 round-trip tickets to New York City. Hampden Nurseries, Graziano Brothers, Lands End, Eastfield Mall Merchants and McDonald's also donated prizes.

Our thanks go to the many local businesses who contributed to the Summer Reading Program: Monson Savings Bank, Charter One Bank, Village Food Mart, How Sweet It Is, Pop's Pizza, Annie's Place, Fenway Golf, Friendly's Ice Cream, Adventureland, Dave's Soda and Pet Shop, Eastfield Mall Merchants, McDonald's.

Back by popular demand was the babysitting class, which is supported annually by the Hampden Lions Club. This year 18 children were awarded their American Red Cross Certificates.

We have had 2 very active monthly book discussion groups; one groups meets at the Hampden Senior Center in the afternoons and the other at the library in the evening. A wide variety of books of all genres have been read and enthusiastically discussed.

We would like to thank the Friends of the Hampden Public Library for their support in providing funds for children's programs, and video and CD acquisitions. Also, thanks to the Hampden Garden Club, whose members once again decked our walls and windows with beautiful seasonal decorations.

Report of the Library, P.2

Volunteers are always welcome at the library. This year we had the outstanding services of Steve Thomsen, Nora Guyer, Florence Joubert, and Dawn Gurski, whose faithfulness and enthusiasm is greatly appreciated.

None of the above activities could happen without our awesome staff: Monica Tronsky, children's librarian, Cindy Rowley, technical services librarian, Robyn Janczulewicz, library assistant, and Brandy Fagan, page.

**LIBRARY STATISTICS**  
**General Services FY 2001**

<b>Circulation</b>			
Print Material - Adult	10,934	Volumes Added	1,461
Print Material – Juvenile	15,821	Volumes Discarded	1,344
Magazines	2,627	Total Collection	25,750
Non-print Material	12,806	Magazine Subscriptions	57
Inter-library Loan	533		
<b>Total</b>	<b>42,721</b>	<b>Registered borrowers</b>	<b>3,693</b>

\*Young Adult materials now recorded with Juvenile.

**HAMPDEN PUBLIC LIBRARY P. 3**

**Finances FY2001**

<b>Receipts</b>	
Municipal Appropriation	\$82,402
State Aid	2,154
Monetary gifts, trusts, endowments	2,411
<b>TOTAL</b>	<b>\$86,967</b>

<b>Expenditures</b>	
Wages	59,604
Books and Materials	20,002
Maintenance Agreements	2,312
Other Expenses	5,049
<b>TOTAL</b>	<b>\$86,967</b>

(Note: The status of the library's trust funds is listed in the "Report of the Town Accountant.")

<b>TRUSTEES, HAMPDEN PUBLIC LIBRARY</b>	
Kathleen Hutchison, Chairperson	2004
Beth Burger	2002
Elaine Kingsbury	2003

<b>HAMPDEN PUBLIC LIBRARY HOURS</b>	
Monday-Wednesday	Noon to 8:00 p.m.
Thursday	Noon to 6:00 p.m.
Saturday	10:00 a.m. to 3:00 p.m.
Closed Saturdays during August	

Respectfully submitted,

Ellen C. Bump, Director

**PARKS & RECREATION**

The Parks Department has experienced yet another year of growth. The Summer Camp Program had a record number of attendees. A new Community Bulletin Board was put up to keep everyone updated on coming events and special happenings. Changes in the Sports Programs have been made, increasing participation and allowing for the programs to be run smoothly. Movie nights, as always, continue to be very successful.

New State regulations force us to re-evaluate the pool facility at Memorial Park. The Commission, along with consultants, is exploring various options that may require capital improvements. The pool is a central part of Memorial Park, and an asset to the Town and its' programs.

We welcomed a new Director in August, Jay Fenlason. Jay brings a wealth of experience and enthusiasm to the Parks Department.

The CARES Group's fundraising for new playgrounds at Green Meadows School is nearing their goal of \$40,000. They plan to break ground at GM in early spring.

The Fall Festival on September 29, 2001, was a huge success. On a beautiful fall day, thousands of local residents bought crafts, enjoyed terrific food, and watched their children play games and go on the rides. We offer a heartfelt "Thank you" to all the businesses, civic organizations, and restaurants that participated. The Fall Festival Fun Run drew over 100 people to its 3<sup>rd</sup> anniversary.

The Commissioners would like to thank the wonderful staff from last year's summer program. The dedication, enthusiasm, and hard work shown by over 25 of our town's young people ensured that the program continued in spectacular fashion. We are looking forward to working with many of them again.

A large THANK YOU must go to Dana Pixley and his Highway Department Staff. They are always willing to work with us to eliminate any problems. The incredibly efficient, and highly organized, staff at the Town Hall also deserves our thanks and appreciation.

All of our town sports programs are run in conjunction with the Recreation Association of Hampden (RAH). RAH's group of committed volunteers help to organize and monitor out the programs. Their contributions are vital to the growth of our programs.

## **PERSONNEL REVIEW COMMITTEE**

The Board of Selectmen established a five member Personnel Review Committee on June 12, 2001. Members of the Committee appointed by the Selectmen are Donald Collins, Chairman, Atty. Thomas Argenio, Richard Ayers, Atty. Ronald Kidd and William Gouzounis. The purpose of the Committee is to provide recommendations to the Board of Selectmen relative to the present employee handbook and personnel policies. The Committee has reviewed the present handbook of the Town of Hampden and handbooks of numerous other towns; in addition, it has considered new customary policies and legal requirements for personnel practices. A revised proposed handbook for the town will be submitted to the Board of Selectmen for their review early in 2002.

## **CHARTER: PERSONNEL COMMITTEE**

Establishing the Committee:

Motion made and approved that the Board of Selectmen appoint a Personnel Committee for the purpose of providing recommendations to the Board of Selectmen relative to the current employee handbook and personnel policy.

Committee Charter:

Motion made and approved that the Personnel Committee shall consist of five (5) members selected from the community, preferably with experience in personnel or management. Said committee will conform to all aspects of the open meeting law. The committee charge includes, but is not limited to, the review of:

- Current personnel policy
- Performance criteria
- Performance evaluations
- Performance implementation
- Compensation administration
- The need for a personnel board

The committee is to present their findings and make recommendations to the Board of Selectmen by October 1, 2001.

## **PLANNING BOARD**

The Hampden Planning Board had a busy and productive 2001, due in no small part to the expansion of the Town Zoning Bylaws in late 2000. We are very appreciative of the support and understanding of the residents during the public forums and Town meetings.

As always, the State is tirelessly working to implement new regulations and programs that affect our community; we

continue to work with other towns and the Pioneer Valley Planning Cooperative to proactively review these programs, to ascertain how we can best be prepared and protected in our community.

We would like to thank Duane Mosier for his years of service to the Planning Board and Zoning Board of Appeals. We welcome Melissa Reeves to our Board.

The Board would also like to thank Mark Feeney, Building Inspector, and Judy Jackson, Planning Board Clerk, for their tireless efforts.

The Board meets every second and fourth Wednesday of each month and welcomes the input of Town residents.

Respectfully submitted

John D. Flynn, Chair  
Joseph Mascaro, Vice-Chair  
Joseph A. Dolben  
Joseph Kruzal  
Melissa Reeves

## **POLICE DEPARTMENT**

2001 said goodbye to some experienced people and hello to young individuals. After 18 years of service Sergeant James Collins has retired. Sergeant Anna Mascaro served the community for 15 years receiving a medical retirement for an injury while on duty. Dispatcher Linda Ely also served this community for 12 years and resigned to take another position in a neighboring community. All three of the above individuals served this community faithfully and loyally throughout their careers. I would like to thank them for all that they have done for this Police Department.

Officers Tawrin Seega and Carl Mazzaferro were new faces employed by the Police Department this past year. Both Officers come with valuable experience and knowledge in law enforcement with a desire to serve this community. Damian DeWolf was hired as a full time dispatcher and he is also a reserve officer. A promotional examination for sergeant was given for the first time in the history of this police department with the promotion of Officer Joseph Henry to Sergeant. Sergeant Joseph Henry will be the third shift Supervisor, with Sergeant J. Farnsworth being the second shift supervisor. The Police Chief will be the first shift supervisor.

A major goal, which was to maintain spending within the approved budget, has been accomplished this year. Although we had to change our way of doing business by not always having the manpower we would like on all shifts, we were able to provide the type of police service the community has come to expect and deserve. The Police Chief has taken on "calls for service tasks" as well as "administrative tasks" to assist in realizing this goal. A team effort through positive communication between all members of this police department has benefited this community.

Our community policing advisory committee spent many hours in providing programs to the residents of this community. Activities throughout the community were targeted by this group, which touched everyone from the senior citizen to the teenagers of our community. A survey on community policing was conducted seeking to devise strategies, which address crime, fear of crime, and issues that detract from overall quality of life. The results will be examined for future programs by this police department.

As in the past, this police department has seen the addition of new reserve officers and dispatchers, as well as the loss of a few valued reserve officers. New this year was Derek Anti and Todd Mackecknie as a dispatcher. Michael Lynch, Gregory Skop and Jason Sutherland were appointed as Reserve Officer/dispatcher. Leaving us this past year was Luke Lessard, Mark Porter, Charles Seder, and Keith Timme.

## **POLICE DEPARTMENT P. 2**

In conclusion, I wish to thank the Board of Selectmen for their continued support and cooperation, all officers and civilian employees of the Police Department, the Fire Chief and members of his department, the Highway Superintendent and members of his department, all the elected and appointed town officials we have worked with and the citizens of the community for their continued support and cooperation throughout the year.

I submit herewith, the Annual Report for the police department for the year ending, December 31, 2001.

During the year, the Police Department received 8,883 calls for service. Most of the calls received by this department were for assistance, complaints and for reporting crimes or accidents. The following is a general breakdown of some of the types of complaints received and investigated by this department.

Accident (Property Damage)	93		Illegal Dumping	16
Accident (Personal Injury)	11		Larceny (Over \$250)	24
Accident (Hit & Run)	8		Larceny (Under \$250)	30
Alarm (Burglary)	273		Medical Assist	171
Alarm (Fire)	66		Missing Person	9
Alarm (Hold-Up)	4		M/V Stolen	1
Alarm (Other)	28		M/V Disabled	50
Alarm (Panic/Trouble)	13		M/V Stop	965
Animal Complaint (Domestic)	162		Officer Assistance	81
Animal Complaint (Wild)	41		Property (Lost)	9
Annoying/Obscene Phone Calls	14		Property (Found)	28
Assist Citizen	438		Property (Returned)	19
Assist Motorist	14		Restraining Order Served	43
Assist other Agencies	151		Restraining Order Violation	3
Assist Other Police Departments	82		Runaway	3
Breaking & Entering/Burglary	11		Suicide Attempt/Threat	1
Breaking & Entering/MV	15		Summons Served	85
By Law Violation	17		Suspicious Automobile	142
Disturbance (General)	38		Suspicious (Other)	44
Disturbance (Domestic)	37		Suspicious Person(s)	63
General Services	420		Special Attention	106
House/Building Checks	144		Trespass Complaint	25
Hunting Violations	3		Vandalism	87

### POLICE DEPARTMENT P. 3

During the year we had 641 total offenses committed, with 144 total arrests and 11 juvenile arrests. Listed below are some of the complaints filed.

Assault	25		Larceny (All Other)	67
Burg/Breaking & Entering	29		Liquor Law Violation	8
Destruction/Damage/Vandalism	72		Motor Vehicle Theft	7
Driving Under the Influence	11		Other Offenses	91
Drug/Narcotic Violations	12		Traffic By-Law Offenses	267

We had 116 motor vehicle accidents this year. There were a total of 975 citations issued during the year with a total of \$63,685.00 in fines. The town has received \$16,312.50 from the Registry of Motor Vehicles, which represents the town's share of fines on tickets written. 53% of these citations were measured by radar. The average speed is 51 mph. Average mph over speed limit is 17 mph.

### WARNING CITATIONS

Fail to yield at intersection	8		Seat Belt Violation	4
License/Reg not in possession	6		Speeding Violation	206
Plate Missing	287		Stop Sign Violation	30
Marked Lanes Violation	64		Unregistered M/V Trailer	18
No Inspection Sticker	30		Vehicle Violations	35

### CIVIL CITATIONS

Children's Seat Violation	23		Seat Belt Violation	12
Fail to yield at intersection	6		Speeding Violation	308
License/Reg not in possession	15		Stop Sign Violation	22
Marked Lanes Violation	4		Unregistered M/V Trailer	20
Number Plate Missing	10		Vehicle Violations	5
Oper. MV – License Restrictions	12			

### CRIMINAL CITATIONS

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Fail to stop	2	Speeding	15
License/Reg not in possession	3	Uninsured Vehicle	16
No Inspection Sticker	8	Unlicensed Operation of M/V	26
Op. M/V with Revoked Lic/Reg	29	Unregistered M/V Trailer	13
OUI	5	Vehicle Violations	5

During the year \$2,620.00 was turned over to the Town Treasurer for firearms identification cards, pistol permits, photographs, unregistered vehicle, and various report fees.

Respectfully submitted,

Philip J. Adams, Chief of Police

### **RIDGELINE AND HILLSIDE COMMITTEE**

The Ridgeline and Hillside Committee provide an advisory function to the Planning Board. Applications for development in this overlay district are reviewed by the members; site visits and progress reviews are held; and a recommendation is then passed to the Building Inspector.

All residents are welcome at any meeting and any volunteer help is greatly appreciated. We encourage all residents to make suggestions and comments.

Respectfully submitted,

Robin Warner  
John D. Flynn  
Jim Moriarty

### **RECREATION ASSOCIATION OF HAMPDEN**

The Recreation Association of Hampden's primary focus is to provide a youth sports program which fosters participation, skill development, and most importantly fun for the youth of Hampden. The youth sports program offered enrollment in the traditional sports of soccer, basketball, baseball, and softball. We would like to thank those companies and individuals who, through their contributions to RAH, enable us to offer events such as Coach Training and Certification classes.

During the past year, RAH saw a continuing increase in the number of Hampden children involved in the Town-sponsored sports programs. Baseball and Softball saw terrific growth with over 230 children participating in both Rec. and Travel leagues. The Town Basketball program had excellent participation, with new teams being sponsored in the CYO league, giving children options for all levels of play. The Soccer program was well represented, with ten teams in the PVJSL's Fall league, as well as a strong showing in the 1<sup>st</sup>/2<sup>nd</sup> grade League and the Instructional program.

We would like to thank the Hampden Parks and Recreation Commission for their cooperation and assistance in providing the best programs possible. We welcome Jay Fenlason as the new Recreation Director. We would like to thank Claire Sibilias and Mary Kay Theoharides for their many years of serving on the RAH Board. Their input will be sorely missed.

RAH meets monthly at the Hampden Town Hall and encourages all residents to attend our meetings.

Respectfully submitted,

The RAH Board  
John Flynn, President  
Chris McDonald, Vice Pres.  
Rick DeSanti, Treasurer  
Karen Hatch, Clerk  
Directors Dave Avery, Mark Dentzau, John Donaruma, Rick Green, Rick Kapinos, Joe Martins, Ed Pessolano, Steve Sugermeyer, Rick Willis

### **SCANTIC VALLEY WATER DISTRICT**

During 2001, the Scantic Valley Water District (SVWD) pumped 589,440 gallons of water from two wells on the Massachusetts Audubon Society property, off Main Street, Hampden. There are ten active water services in the SVWD,

providing potable water to two Laughing Brook properties and eight homes. The 2001 Department of Environmental Protection (DEP) sampling schedule for the SVWD was accomplished with twelve Coliform, five Lead, five Copper, two Nitrate and two Volatile Organic Compounds samples taken at various locations in the water system. All sampling results were within the acceptable range for standards set by DEP for drinking water in the Commonwealth of Massachusetts.

Events that occurred during 2001 included; completion of the pump house telemetry alarms on January 5, a faulty air compressor component in the pump house was replaced on February 21, a water service line break was discovered and repaired on March 30 and a large leaning tree that had the potential to fall on the pump house was taken down on November 12, 2001.

Respectfully submitted,

Robert E. Majkut, Chairman  
George Bouchard  
Rick DiSanti  
Michael S. Framarin, Operator

**HAMPDEN-WILBRAHAM REGIONAL SCHOOL DISTRICT**  
**621 Main Street**  
**Wilbraham, Massachusetts**

The 2000-2001 school year marked a time of continued growth and change for the school District. As the new programs, such as full-day kindergarten, continued to grow, we also experienced a change in leadership at several levels.

At Mile Tree Elementary School, long-time Principal Jane Leone retired and was replaced by Lynne Kimball from the Westfield Public Schools. Mrs. Leone was a dedicated and well-respected administrator who made a positive impact on our schools. She will be remembered fondly for her many accomplishments. At Soule Road Elementary School, Rosemary Brosnan replaced John Cavanaugh. Mrs. Brosnan came to the District from the Holyoke Public Schools. In the Central Office, Assistant Superintendent Dr. Anne Towle left to become Superintendent of the Gardner Public Schools. Donna Scanlon, formerly the Director of Curriculum for the Holyoke Public Schools, replaced Dr. Towle. Finally, Superintendent Dr. Brenda Dietrich left to become Superintendent of the Auburn-Washburn School District in Topeka, Kansas. Dr. Dietrich had served the District well since 1995. Under her leadership the District experienced much progress. She was instrumental in guiding the District in its early years of full regionalization and oversaw the reconfiguration of the elementary schools in Wilbraham. Dr. Paul Gagliarducci, long-time Superintendent in Somers, Connecticut, replaced Dr. Dietrich. Dr. Gagliarducci returned to Massachusetts, having served as a teacher and administrator in the West Springfield, Hampshire Regional and Tantasqua Regional school Districts.

The following reports from District administrators and principals detail the accomplishments of students and staff. The District remains committed to its motto "Excellence First, Learning Always". The vision statement written in the District's Strategic Plan speaks to the communities working collaboratively to develop an educational environment that promotes learning. As we look to the future, we are focused on the development of this collaborative spirit that ultimately impacts the lives of the children who attend school in Hampden and Wilbraham.

**Curriculum Update**  
**Donna M. Scanlon**  
**Assistant Superintendent of Curriculum, Instruction,**  
**and Professional Development**

The Hampden-Wilbraham Regional School District has a rich and rigorous core curriculum, as evidenced by students' excellent accomplishments. The District is currently renewing curriculum development processes in order to establish continuity in grades.

**HAMPDEN-WILBRAHAM REGIONAL SCHOOL DISTRICT P 2**

K-12 and consistency across the schools. Strengthening the integration of technology into instruction to improve learning is also a high priority that is actively being addressed. The goal is that the curriculum, instruction, and assessment meet the educational needs of all students and result in the steady improvement of student achievement.

Achieving this goal requires that:

- ✓ Effective short-term interventions, or, as appropriate, long-term support, will be provided to all students who need it.
- ✓ Consistent core materials are available in every classroom.

- ✓ Current research based instructional practices for diverse learners are implemented in every classroom.
- ✓ Systems that assist in the continuous monitoring of student progress toward meeting the State/District benchmarks are implemented.
- ✓ Released MCAS items are meaningfully incorporated into classroom tests and quizzes at appropriate levels.
- ✓ Systematic, long-term, intensive, professional development is provided along with in-classroom support as needed.
- ✓ Instructional technology is fully supported and consistently utilized.
- ✓ Written curriculum guides are revised in response to new State Frameworks.

The State learning standards are used to guide curricular and instructional decisions at the District, school, and classroom level. All teachers design powerful, standards-based learning opportunities that will actively engage students in the learning process and prepare them to perform well on tasks as rigorous as MCAS items. Non-tested subject area teachers such as foreign language, family/consumer science, art, music, technology, health, and physical education also play an important role in ensuring that all children reach the learning standards in the tested as well as non-tested disciplines. They help us to reach all children through addressing their unique strengths, multiple intelligences, and creative processes. They demand creativity, critical thought and academic growth from all children in multi-dimensional ways and are valued for the contribution they make in helping students reach the promise of their potential.

**MCAS Scores**  
**Donna M. Scanlon**

Assistant Superintendent of Curriculum, Instruction, and Professional Development

The fourth annual administration of the Massachusetts Comprehensive Assessment System brought some changes. The test results for MCAS 2001 are the first used to determine student eligibility for a high school diploma. Members of the graduating class of 2003 are required to pass *both* the grade 10 MCAS English Language Arts *and* the grade 10 MCAS Mathematics tests as one condition for receiving a high school diploma.

**HAMPDEN-WILBRAHAM REGIONAL SCHOOL DISTRICT P 3**

Students must also meet all local graduation requirements. A scaled score of 220 (the lowest score in the *Needs Improvement* performance level) or higher will be considered a passing score on each test. Students who fail either or both tests will be given multiple opportunities before the end of their senior year to retake the test(s) they did not pass.

Table 1: The chart below compares The Hampden-Wilbraham Regional School District results for 2001 with the State:

Grade/Subject Tested	<u>HWRSD</u> Results: Percent of Students Scoring <i>Advanced/Proficient</i>	<u>State</u> Results: Percent of Students Scoring <i>Advanced/Proficient</i>
Grade 3 Reading	80%	62%
Grade 4 English Language Arts	66%	51%
Grade 4 Mathematics	49%	34%
Grade 6 Mathematics	58%	36%
Grade 7 English Language Arts	62%	55%
Grade 8 English Language Arts	81%	67%
Grade 8 Mathematics	49%	36%
Grade 10 English Language Arts	62%	50%
Grade 10 Mathematics	62%	45%

The District scores for 2001 have shown significant improvement.

- ◆ The percentage of 10<sup>th</sup> grade students who scored at the *Failing* level in English Language Arts has decreased from 23% to 8% since the spring of 2000.
- ◆ The percentage of 10<sup>th</sup> grade students who scored at the *Failing* level in Mathematics has decreased from 36% to 12% since the spring of 2000.
- ◆ The percentage of 10<sup>th</sup> grade students who scored at the *Advanced/Proficient* level in Mathematics has nearly doubled, from 34% to 62%, since the spring of 1998.
- ◆ The percentage of 8<sup>th</sup> grade students who scored at the *Failing* level in Mathematics has decreased from 31% to 14% since the spring of 1998.
- ◆ The percentage of 8<sup>th</sup> grade students who scored at the *Failing* level in English Language Arts has decreased from 5% to 2% since the spring of 1998.

The Hampden-Wilbraham Regional School District is committed to increasing the use of data to drive decisions. The

recent influx of valuable information related to the high stakes MCAS tests has stimulated the administration to create a structure for analyzing the information systematically, and using it to set clear and concrete learning goals for continual improvement.

## HAMPDEN-WILBRAHAM REGIONAL SCHOOL DISTRICT P 4

**SAT Accomplishments**  
**Carolyn Lewis, MRHS Guidance Director**

### 2000-2001 Comparison of SAT Average

VERBAL		MATH
519	Minnechaug	527
511	Massachusetts	515
506	National	514

Over 94% of the Class of 2001 graduates enrolled in college, with 70% of its members enrolling in four-year colleges. Our students continue to attend highly competitive colleges. The Class of 2001 sent graduates to Amherst College, Bates College, Boston College, Dartmouth College, Mount Holyoke College, Rensselaer Polytechnic Institute, Skidmore College, Syracuse University, University of Pennsylvania and the United States Military Academy at Annapolis. Over 23% of students attended two-year colleges.

### SCHOOL BASED INITIATIVES

**Mile Tree Elementary School**  
**Lynne Kimball, Principal**

**Mile Tree Elementary School's** theme is "*Everyone Reads*". Activities, programs, assemblies, and school-wide spirit days have focused on improving the motivation and stressing the importance of having everyone read.

The Mile Tree Elementary School family participated in "Food For Kids From Kids" by collecting over 510 pounds of food for the Tri-County Survival Center. Mile Tree Elementary School's "Change for Children Turns Into Dollars For Disaster" was a post-September 11<sup>th</sup> tragedy fundraiser. Staff and students in Preschool, Kindergarten, and Grade 1 decorated milk cartons in a patriotic red, white, and blue theme and brought them home as collection banks for the Red Cross. The fundraiser resulted in a phenomenal amount of change--\$2,545.51, which was donated to the Pioneer Valley Chapter of the American Red Cross.

Our new School Improvement Plan this year includes participation in the National Association for the Education of Young Children (NAEYC) accreditation process and the creation of a learning environment that closely monitors students' social and emotional well-being.

## HAMPDEN-WILBRAHAM REGIONAL SCHOOL DISTRICT P 5

**Green Meadows Elementary School**  
**T. Jeffrey Sullivan, Principal**

**Green Meadows Elementary School** continues to focus on improving reading and language arts skills for its students. "First Steps", a comprehensive writing program, is fully implemented and proven to be very successful. "The Meadows" Publishing Center opened for business earlier than any other year. Volunteers, including our own Hampden Police Resource Officers help the children become published authors. As a result of last year's success, April has been designated "poetry month" once again.

The tragic events of September 11<sup>th</sup> brought our school together to help in community service. Green Meadows students collected hygiene products to send to the rescue workers at Ground Zero. Students also collected money to send to the Red Cross and Salvation Army. Volunteers in Public Schools (VIPS) continue to work with us on community service projects in addition to coordinating our Read Aloud program in November, February and April. This program is again supported through the generosity of the Monson Savings Bank.

Green Meadows will soon offer an after-school program to help third graders prepare and develop skills for taking the spring MCAS. Our MCAS committee has analyzed last spring's scores. This information will help us plan lessons and activities for success on this spring's testing.

"Study Buddies" has given third graders a chance to get support after school on Tuesdays and Thursdays throughout the year. We are pleased to have "Mad Science," an after-school program, this fall and winter for interested children.

Having successfully implemented Accelerated Reader, we will soon pilot Accelerated Math in our second grades. Hopefully we will be able to expand the program for third grade next year.

**Memorial Elementary School  
Deborah Thompson, Principal**

**Memorial Elementary School** opened for its 51<sup>st</sup> year in the fall. We returned this year welcoming students in grades 2 – 6. In addition, Memorial Elementary School also welcomed four new staff members in grades 4, 5, 6, and Instrumental Music.

Memorial Elementary School continues to strive for excellence in academics through our School Improvement Goals of continuous improvement in reading, writing and math, as well as using technology to enhance teaching and learning. This technology goal will be implemented through our new lab that will open in late February 2002, featuring 24 computers and a teaching station.

### **HAMPDEN-WILBRAHAM REGIONAL SCHOOL DISTRICT P 6**

In response to the changing social climate of our society and schools, Memorial Elementary School adopted the theme of "R.E.A.C.H. HIGHER!" R.E.A.C.H. stands for Respect, Excellence, Achievement, Caring and Honesty. Throughout the year Memorial Elementary School has been participating in several school-wide programs to reinforce our theme. In the fall, teachers concentrated on study and organizational skills to ensure excellence and achievement in academics. After the September 11<sup>th</sup> tragedy, students organized a fundraiser for the American Red Cross to help survivors of the New York terrorist attacks. During that time, \$700 was donated. During November and December students conducted a food drive for the Survival Center in Ludlow. Approximately 800 pounds of food was collected. A school-wide assembly was held in honor of Martin Luther King Day. At that assembly students spoke of their hopes and dreams for the year 2002. In addition, the entire school took the "Kindness and Justice Challenge Pledge." For the next few months students will be recognized for acts of kindness, justice and courage.

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**Soule Road Elementary School  
Rosemary Brosnan, Principal**

**Soule Road Elementary School's** Improvement Plan addresses academic achievement, school safety and security, technology and community involvement. Each one of these goals will help to ensure a high quality education for the students of Soule Road Elementary School.

Students in grades 3-6 took the MCAS test in the spring of 2001. The District results that arrived in November showed continued improvement. Teachers were able to analyze and interpret the testing data provided by the State. This information helped teachers to know where the curriculum was successful and where they needed to provide student support. Also, monthly grade level and bi-monthly leadership team meetings provided a time to discuss student work and share successful practices.

Several new student initiatives were introduced in September. Soule Road Elementary School had its first Student Council. Each of the grade 4, 5, and 6 homerooms elected a representative to serve on the council. The purpose of this student leadership group is to plan community service events and to coordinate school spirit activities. Some of their projects included "Trick or Treat" bags for the children at Shriner's Hospital; canned food drive that netted over 500 pounds of food for the Survival Center; and a holiday candy cane sale, with proceeds going to the Springfield-Chicopee-Holyoke Head Start holiday fundraiser. In addition, the Student Council organized a school mascot vote. The penguin is now the official Soule Road Elementary School mascot.

A grade 2 and 6 cross-grade partnership was formed. This "Buddy Program" paired the oldest students in the building with the youngest students. The sixth grades had a welcoming reception in September for their new friends and have followed it up with numerous activities.

### **HAMPDEN-WILBRAHAM REGIONAL SCHOOL DISTRICT P 7**

Also new this year is the "Caught Being Good" program. Every month staff members nominated a student whom they observed doing a positive action or deed. The student's picture is displayed on a bulletin board in the main foyer for all to see.

The Soule Road Elementary School P.T.O. continued to provide support in the building. They recently purchased a computer and printer for each grade six homeroom. The purchase of these computers increased the technology access

for students in their classroom. This active and supportive P.T.O. brought many programs and funded numerous field trips throughout the school year.

**Stony Hill Elementary School  
Eleanor Fernands, Principal**

**Stony Hill Elementary School's** faculty established a goal for the 2001-2002 school year that promotes an environment where each person is a valued and respected member of the community. The faculty formed committees to promote a bully-free environment. The three committees are:

- a) Committee to promote reading and writing opportunities for students on prevention and procedure.
- b) Committee to provide training for students and faculty on bullying prevention and procedure.
- c) Committee to plan all school events where we will celebrate belonging to the Stony Hill community.

Highlights of our year have been Pride Assemblies, writing projects, speakers and activities for students and staff. In addition to Officer Randy Wiler of the Kansas Bullying Prevention Program working with the staff and students, Dr. Rob Robinson worked with faculty on how to use class meetings to diffuse relationship issues. Gina Kahn, Youth Risk Service Coordinator, did a series of workshops with students with the emphasis on getting along to get ahead. Stony Hill has developed a fall and spring after-school enrichment program that promotes individual interests and talents. Over 100 students participated in courses from art to computers.

To improve student achievement in math, the Accelerated Math Program has been extended to Grades 4 and 6. An after-school Accelerated Math Club at Stony Hill that has 40 members has met weekly since October. All students at Stony Hill took the Accelerated Math Star Assessment in the fall and will be tested again in the spring so that improvement can be tracked. Stony Hill has a before and after school program to assist students with math and literacy skills. Building a top-notch library continues to be a focus for Stony Hill. Our plan is to double the number of volumes in the next three years. The focus continues to be non-fiction and age appropriate reading books. Stony Hill PTO has dedicated funds for purchases. We have added Grade 3 to our Stony Hill

**HAMPDEN-WILBRAHAM REGIONAL SCHOOL DISTRICT P 8**

Tiger Paws Publishing Center and each 2<sup>nd</sup> and 3<sup>rd</sup> grader will have a published book by the end of this school year.

**Thornton W. Burgess Middle School  
Noel Pixley, Principal**

**Thornton W. Burgess Middle School's** Improvement Plan has focused on three strategic goals for the 2001-2002 school year. Improving academic growth in the areas of math and language arts continues to be a focus, along with promoting a positive school climate for staff and students, and refining the school safety plan. Preparing students for the MCAS, and other such testing programs continues to be a focus for all staff members at all grade levels. We are pleased to report that due to continued improvements in student performance demonstrated by our 2001 MCAS scores in English Language Arts and Mathematics, Thornton W. Burgess Middle School has been invited to apply to be a 2002 Commonwealth Compass School. Compass Schools help provide direction to other schools exploring, planning or implementing improvement strategies by sharing practical details of specific initiatives that they report have been key in their students' improvement. Teachers and administrators of Thornton Burgess School continue to be actively involved in various grade level student groups and are immersed in curriculum review, curriculum mapping and rubric development.

This year the staff of Thornton W. Burgess Middle School also made the unanimous commitment to become an active member of the "Foundation for Excellent Schools" (FES). We learned that through membership in this group, FES would assist us in creating an educational environment that would produce measurable growth in academics and school climate. The Foundation for Excellent Schools, a national non-profit organization located in Vermont, is committed to providing opportunities for all students to succeed in school and beyond. Since 1991, the FES has helped more than 220 schools nationwide create measurable gains in graduation requirements, test scores, and parental and community involvement. Through our involvement with the FES, the Thornton W. Burgess Middle School faculty will be better prepared in providing high quality educational opportunities for all students.

As in the past, the administration and faculty of Thornton W. Burgess Middle School would like to recognize the parents, PTO, and VIPS for their continued support of such programs as our annual magazine drive and Career Day. Without their remarkable and continued support, we would not be able to offer the high quality field trip and in-school programs that we have. Many thanks also to Sergeant Farnsworth and Officer Joy for their commitment to D.A.R.E. and the community policing program. Their support and commitment to these programs have had a positive impact on the entire school community.

## HAMPDEN-WILBRAHAM REGIONAL SCHOOL DISTRICT P 9

**Wilbraham Middle School**  
**Robert Dionne, Principal**

**Wilbraham Middle School** enhanced the transition activities for both 6<sup>th</sup> and 8<sup>th</sup> grade students. An informational video program was produced in cooperation with the Wilbraham Public Access Channel for incoming 7<sup>th</sup> grade families. Eighth graders from both Wilbraham Middle School and Thornton W. Burgess Middle School had a chance to meet new classmates while participating in activities at Springfield College, Stony Brook Acres, and both school buildings. The involvement of our parents through the work of the PTA continues to be a major asset and resource for our school. The PTA funded the purchase of new computers for the Library and our Language Arts teachers. Additionally, they sponsored a number of student activities and programs that enriched the curriculum in a number of academic areas. A new computer laboratory was opened for the 2001-2002 school year. The Homework Center continues to assist students after school on Tuesdays and Thursdays and is made possible by funding from the Scantic Valley YMCA. The Career Education program was funded for the second year through the Massachusetts Office for School-to-Work Transition. This program provides our students access to the Bridges software program that will assist students with learning about career opportunities and how to develop their individual portfolios. School Improvement goals focus on improving school climate, specifically in the areas of character education, increasing student voice, preventing bullying and harassment, and revisiting core values in the school's mission statement. Wilbraham Middle School has met the Department of Education's MCAS improvement expectations in all three academic areas (Math, English Language Arts, and Science and Technology) and expects to receive State recognition for this achievement.

**Minnechaug Regional High School**  
**John K. Logan, Jr., Principal**

**Minnechaug Regional High School** hosted a visit from an evaluation team of the New England Association of Schools and Colleges in March of 2001. We are pleased to announce that their Commission on Secondary Schools has chosen to continue our accreditation based on the findings of the evaluation committee. The Commission highlighted twenty-seven commendations that included:

- The self-motivated, dedicated teaching staff committed to excellence.
- The intellectually challenging and rigorous coursework and establishment of high expectations in all subject areas.
- The respectful and appropriate behavior of our students.
- The demonstrated parent participation in all aspects of the operation of the school.

## HAMPDEN-WILBRAHAM REGIONAL SCHOOL DISTRICT P 10

The Commission also highlighted a number of areas for us to focus on in support of our constant efforts to achieve excellence in education. Our progress in these efforts will be reported to them in a special progress report in April 2002, as well as a two-year progress report in October 2003.

The Massachusetts Department of Education announced that 21 Minnechaug Regional High School students are 2001 Stanley Z. Koplik Certificate of Mastery Award Recipients. In all, 1,859 students from 214 high schools across the State received these awards. These certificates recognize the mastery of skills and knowledge as demonstrated through the students' accomplishments in mathematics, science, arts, and humanities. To meet the award criteria, applicants received qualifying scores on the MCAS tests and demonstrated two additional qualifying accomplishments that included at least one Advanced Placement or SAT II test score. In addition to the honor itself, recipients attending Massachusetts public colleges and universities are eligible for tuition waivers for up to four years, which are then contingent upon maintaining a 3.3 minimum grade point average.

The following are highlights from a number of the various departments at Minnechaug Regional High School:

Activities: Minnechaug Regional High School continues to offer an extensive array of student activities. The following are a few of the many accomplishments:

- Chess Club, third place in league.
- Computer Club, first place at WNEC Programming competition.
- EMERALDS won award of "Excellent" from National Council of Teachers of English.
- Science Olympiad, first place in Western Massachusetts and eleventh place out of 40 teams at the State meet.
- SMOKE SIGNAL, first place in Quill and Scroll and first place in American Scholastic Press Association.
- MRHS students volunteered thousands of community service hours and they also raised over \$23,000 for various organizations in the community.

Athletics: With the addition of two new sports, boys' and girls' indoor track, our comprehensive program now totals 30 sports/activities. Our teams continue to excel both in athletics and academics receiving MIAA Academic Excellence Awards. Our athletic teams continue to place high in both league and Western Massachusetts competitions. Girls' lacrosse qualified for the State semi-finals.

## **HAMPDEN-WILBRAHAM REGIONAL SCHOOL DISTRICT P 11**

English: Teachers continued to study and revise curriculum in response to the needs of the State MCAS tests. The EMERALDS magazine and our school newspaper, SMOKE SIGNAL, were recognized for their excellence by their respective national organizations. Fifteen of our students' works were published in the anthology, YOUNG POETS SPEAK OUT. Advanced writing students continued to receive national recognition for their work. Our Classic Drama students presented the plays, "Dracula" and "A Midsummer's Night Dream."

Family and Consumer Science: Expanded their use of guest speakers from schools such as Johnson and Wales and the American Culinary Institute; continued to offer catered brunches; and entered into a collaborative effort with the Fine Arts Department entitled, "A Musical Feast."

Fine Arts: The Art Department is in the first year of using its newly renovated D1 art suite. Students were involved in field trips to the Museum of Modern Art, Metropolitan Museum, and Whitney Museum in New York City. The Music Department continued to present a Spring Music Festival, Jazz Show, and Winter Concert. As usual, Minnechaug Regional High School was well represented at the Western District and All-State Music Festivals by both choral and instrumental students. Rock and roll legend, Gene Pitney, visited the music department and shared with our students his career and involvement in the recording industry.

Foreign Language: Has expanded its language clubs offering activities in Spanish, French, and Latin.

Guidance: In an attempt to be more proactive and better serve our students and parents, the Guidance Department has initiated "Coffee with Counselors," an informal morning program for parents; College Applications 101, a fall evening program for senior parents; evening hours for parents to meet with counselors; an expanded Tech Prep Program; a guidance-parent advisory council; and senior workshops with recent graduates.

History and Social Science: Responding to the tragic events of September 11, 2001, teachers developed instructional units that addressed these events and, in particular, fostered a greater understanding of Islam and the Muslim world.

Math: The Math Department has been working vigorously for the past two years implementing technology at all levels. For those students at risk of failing MCAS, teachers have been given special training in order to implement the "Carnegie Cognitive Tutor". This software and curriculum was developed by Carnegie Learning, a division of Carnegie Mellon Institute, and has proven to be quite successful at increasing MCAS scores for these students. In both the level 1 and intermediate level courses teachers have been trained in the use of the "Geometer Sketchpad", and it has been incorporated in to the Geometry curriculum. At the Advanced Placement level,

## **HAMPDEN-WILBRAHAM REGIONAL SCHOOL DISTRICT P 12**

"Mathematica" has been implemented as a part of the Calculus curriculum. In addition to the above-mentioned software, it should also be noted that the graphing calculator is used extensively at all levels of mathematics.

Science: The Science Olympiad team is having the best season in over twelve years in the regional competitions and is looking forward to the State championships in March. Individual members of the department have been involved in an innovative tenth-grade inclusion biology class created to meet the needs of diverse learners.

Tech Ed/Business/Computers: The Business Department was shifted from Math to Tech Ed/Computers. As we enter the new millennium, we find ever-increasing applications of technology, in particular computers, in this department. New computers updated our M8 computer lab, along with a television set-up. Our students continue to be recognized at the Robotics Competition and the Western New England Programming Competition. American Technology Honor Society students offered free classes for senior citizens, Internet courses at the Wilbraham Public Library, developed the computer program for our climate survey, worked on the high school computer inventory, and assisted students and staff throughout the building.

**Adult Community Education and Recreation**  
**Ned Doyle, Director**

**Adult Community Education and Recreation** continues to serve the diverse needs of the Hampden-Wilbraham community and the District's New Beginnings Program continues to flourish and expand. The fall and spring offerings continue to target the adult population in the community, while the summer offerings are focused on the youth. The New

Beginnings Program continues to be the umbrella structure for the following entities:

- Adult Community Education Program
- MRHS Summer School Program
- Elementary Summer Reading Program
- “Summer Programs ‘R’ You” Program
- Community Recreation Program
- HWRSD-Scantic Valley YMCA Co-operative Programs

The New Beginnings Program just finished its fourth year with the completion of the fall offerings. The program continues to effectively provide educational and recreational enrichment to both the youth and adult populations of the community. Since classes were first offered in 1998, thousands of students have enjoyed the program offerings. The popularity of the summer programs for school-age children is particularly noteworthy. In all regards, the New Beginnings Program continues to be a tremendous success and to be extremely well received in the community. This positive trend is sure to continue as it strives to meet the educational and recreational needs of our diverse constituency.

### HAMPDEN-WILBRAHAM REGIONAL SCHOOL DISTRICT P 13

**Student Services Department**  
**Thomas Philpott, Director**

**Student Services Department** is comprised of special education, support for students whose primary home language is not English, and health care services. Our special education programs are involved in exciting new initiatives such as developing and supporting innovative “inclusion” plans; promoting the concept of “the continuum of services” throughout the District; making the evaluation process more efficient and responsive to the needs of the District; emphasizing the importance of professional development by making available to staff several experts who are knowledgeable in such areas as reading acquisition, organizational strategies, and behavior management (areas often cited in referring students to special education); and expanding the inventory of technological resources while providing the opportunity to provide staff with the training necessary to effectively operate these resources in ways beneficial for our special education students.

Thanks to the generous support of the District and the acquisition of a State public health grant, there is now a full-time nurse in every school building. Through the grant, a data collection software program was purchased and all student health care information has been entered, thus allowing our nurses to maintain a current health record for all students. Nurses are now available to become active members of child study, crises response, and special education teams.

Though the number of students in the District in need of English acquisition support is relatively small (38 students), the diversity of languages, in combination with the scattering of students throughout all eight of our schools, as well as the multiple grade levels, places a huge challenge on the staff assigned to helping limited English speaking students make academic progress. The success of this program reflects the hard work of our ESL staff and the tremendous cooperation of dedicated classroom teachers.

### HAMPDEN-WILBRAHAM REGIONAL SCHOOL DISTRICT P 14

#### FIVE-YEAR ENROLLMENT HISTORY

Grade	1997 – 1998			1998 – 1999			1999 – 2000			2000 - 2001			2001 - 2002		
	H	W	T	H	W	T	H	W	T	H	W	T	H	W	T
K	43	129	172	50	162	212	50	144	194	63	193	256	61	180	241
P-1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1	92	179	271	58	149	207	67	177	244	59	176	235	65	210	275
2	71	188	259	86	196	282	57	175	232	66	179	245	62	189	251
3	73	216	289	73	194	267	91	213	304	64	185	249	63	184	247
4	80	203	283	67	224	291	72	204	276	96	217	313	64	195	259
5	83	201	284	82	204	286	72	240	312	75	210	285	95	229	324
6	67	203	270	84	205	289	82	213	295	80	244	324	80	216	296
7	75	207	282	65	204	269	84	216	300	88	221	309	76	251	327
8	83	199	282	78	219	297	64	217	281	88	219	307	88	227	315
9	66	210	276	80	220	300	89	245	334	60	192	252	87	243	330
10	72	183	255	68	202	270	73	209	282	77	200	277	66	222	288
11	62	160	222	66	173	239	63	190	253	82	231	313	72	218	290
12	64	156	220	62	158	220	69	182	251	68	229	313	79	208	287
9-12 Other			77			87			88			85			87

TOTAL	931	2434	3442	918	2508	3516	933	2625	3646	966	2696	3747	958	2772	3817
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**SCHOOL COMMITTEE**

Paula R. Tingle, Chairperson  
 Pamela C. Burch, Vice Chairperson  
 Lois R. Megliola  
 Mary Anne Morris  
 Alan Neelans  
 Peter T. Salerno  
 Ronald E. Thomson

**SCHOOL COUNCILS**

The Hampden-Wilbraham Regional School District wishes to acknowledge the effectiveness of the School Councils and to thank them for volunteering their personal time to pursue a commitment to the education of our young people. We would also like the community to recognize the services rendered by these parents and citizens of the HWRSD.

**HAMPDEN-WILBRAHAM REGIONAL SCHOOL DISTRICT P 15**

***MILE TREE ELEMENTARY SCHOOL***

Lynne Kimball, Principal  
 Meg Cyr  
 Bill Fraser  
 Debbie Kelly  
 Dina LaMotte  
 Janet Libby  
 JoAnn Mack  
 Pam Pearson

***GREEN MEADOWS ELEMENTARY SCHOOL***

T. Jeffrey Sullivan, Principal  
 Donna Benoit  
 Victoria Janeczek  
 Cathy Leslie  
 Ann Marie Mielke  
 Richard Moriarty  
 Jennifer Peloquin  
 Diane Scott  
 Carolyn Webber

***MEMORIAL ELEMENTARY SCHOOL***

Deborah Thompson, Principal  
 Denise Cargill  
 Wayne Carpenter  
 Robin Clifford  
 Lynne Leveillee  
 Darlene Maconi  
 Mary Marek  
 Sharon Tellier

***SOULE ROAD ELEMENTARY SCHOOL***

Rosemary Brosnan, Principal  
 Maureen Burke  
 Krista Hanson  
 Stephanie Harju  
 Betty Howarth  
 Cathy Mahoney  
 Charity Marlatt  
 Tom Moran  
 Louise Pelletier  
 Missy Taft

***STONY HILL ELEMENTARY SCHOOL***

Eleanor Fernands, Principal  
 Michelle Axtmann  
 Jenn Bauduccio  
 Gretchen Cardoso  
 Andy Cohen  
 Shawn Lawrence  
 Kim Leary  
 Judy Maleckas

***THORNTON W. BURGESS MIDDLE SCHOOL***

Noel Pixley, Principal  
 Cheryl Clarke  
 Jean Godek  
 Bonnie Howell  
 Phyllis Hultstrom  
 Ken Peterson  
 Susan Raimer  
 Lynn Schmitt  
 Mary Ellen Shea  
 Cheri Tanguay

**HAMPDEN-WILBRAHAM REGIONAL SCHOOL DISTRICT P 16**

***WILBRAHAM MIDDLE SCHOOL***

Robert A. Dionne, Principal  
 Carole Alderman  
 Scott Berg

***MINNECHAUG REGIONAL HIGH SCHOOL***

John K. Logan, Principal  
 Susan Bunnell  
 Patricia Casey

Donna Berrouard  
Linda Cooper  
Suzanne Laba  
Hans Mentzen  
Timothy Pelletier  
Jane Robinson  
Kyle St. Germain  
Catherine Taft  
Theresa Terbush

Elizabeth Contant  
Kristen Fuss  
Patricia Gordon  
Lois Hedberg  
Wilbur Jenkins  
Clifton Johnson  
Lorelei McCollum  
Gary Petzold  
Gregory Schmutte  
Constance Shea  
Ryan Tougias

***RETIREMENTS DURING 2001 WERE:***

Dominick Anzalotti, Soule Road Elementary School  
Milton Barnes, Soule Road Elementary School  
Martin Barrett, Minnechaug Regional High School  
Carol Davis, Student Services  
Patricia Downes, Thornton W. Burgess Middle School  
Elizabeth Ezold, Memorial Elementary School  
John Farrell, Mile Tree Elementary School  
Roger Farrell, Thornton W. Burgess Middle School  
Victor Granaudo, Minnechaug Regional High School  
Donna Hick, Minnechaug Regional High School  
Ann Kane, Green Meadows Elementary School  
Sharon Kelly, Memorial Elementary School  
Patricia Krzesik, Wilbraham Middle School  
Mary Jane Leone, Mile Tree Elementary School  
Catherine Maleckas, Minnechaug Regional High School  
Gail McFadden, Mile Tree  
Linda Peck, Mile Tree  
James Shea, Jr., Soule Road Elementary School

**HAMPDEN-WILBRAHAM REGIONAL SCHOOL DISTRICT P 17**

**DIRECTORY**

**Mile Tree Elementary School (Grades Pre K – 1)**

Lynne Kimball, Principal  
625 Main Street, Wilbraham, MA 01095 – Telephone (413) 596-6921  
School Hours: 9:00 a.m. to 3:15 p.m.

**Green Meadows Elementary School (Grades Pre K – 3)**

T. Jeffrey Sullivan, Principal  
38 North Road, Hampden, MA 01036 – Telephone (413) 566-3263  
School Hours: 9:00 a.m. to 3:15 p.m.

**Memorial Elementary School (Grades 2 – 6)**

Deborah Thompson, Principal  
310 Main Street, Wilbraham, MA 01095 – Telephone (413) 596-6821  
School Hours: 8:25 a.m. to 2:40 p.m.

**Stony Hill Elementary School (Grades 2 – 6)**

Eleanor Fernands, Principal  
675 Stony Hill Road, MA 01095 – Telephone (413) 599-1950  
School Hours: 8:25 a.m. to 2:40 p.m.

**Thornton W. Burgess Middle School (Grades 4 – 8)**

Noel Pixley, Principal  
85 Wilbraham Road, Hampden, MA 01036 – Telephone (413) 566-8950  
School Hours: 8:25 a.m. to 2:40 p.m.

**Wilbraham Middle School (Grades 7 – 8)**

Robert Dionne, Principal  
466 Stony Hill Road, Wilbraham, MA 01095 – Telephone ((413)) 596-9061  
School Hours: 7:50 a.m. to 2:05 p.m.

**Minnechaug Regional High School (Grades 9 –12)**  
John K. Logan, Jr., Principal  
612 Main Street, Wilbraham, MA 01095 – Telephone (413) 596-9011  
School Hours: 7:30 a.m. to 2:00 p.m.

**Superintendent's Office**  
Paul C. Gagliarducci, Ed.D., Superintendent of Schools  
621 Main Street, Wilbraham, MA 01095 – Telephone (413) 596-3884  
Office Hours: 8:00 a.m. to 4:00 p.m.

## **GREATER SPRINGFIELD SENIOR SERVICES, INC. (GSSI)**

In the past year, GSSSI's accomplishments were many, including provision of state-funded home care services to over 2000 frail elders, some in Hampden. In addition, more thousands of senior citizens were helped through delivery of congregate and home-delivered meals, protective services for seniors vulnerable to abuse, nursing home ombudsman to assist with problems and conflict resolution, and information and referral to other sources of assistance and elder-care questions.

As an area agency on aging, under the Federal Older Americans Law, elders' need are assessed in the twelve-town Greater Springfield area, to guide forward planning. Such need include in home foot care and rehabilitation, legal services, exercise classes, and various categories of health administration.

The year ahead will be difficult due to ever increasing elders' needs especially of those over age eighty five, and the contraction of the states budget's funding, which averages 75% of the total annual GSSSI budget of about ten million dollars. We can be sure that GSSSI will continue its evident and impressive competence in delivering the most and best possible elder services under these restrictions

As my term approaches its end, I look back on a constructive learning and serving experience. I look forward to a continuation of this contribution to Hampden's seniors by my successor, John Shay.

Respectfully submitted,

George W. Ingle  
Hampden Representative on the GSSSI Board of Directors

## **TAX COLLECTOR**

Fortunately, the employee turn over in the Town Hall this past year has had little impact on the operations of the Tax Collector's Office. This has been due, in a large part, to the efforts of Assistant Collector, Pat Smith and outgoing Collector, Rita Vail. By always making themselves available with advice and assistance, they have done their very best to insure a smooth transition.

The Community Preservation Act that was passed in the May election has resulted in some minor changes on our third quarter tax bill. However, because of the \$100,000.00 exemption, there has been more curiosity than concern. The town expects to raise nearly \$23,000.00 for the C.P.A. in FY 2002. Funds from the state are expected to match our first year total but increased statewide participation will probably mean only a percentage will be matched in following years.

If you have any questions about your tax bill, please call us at 566-2206 and we will be happy to assist you.

I would like to thank everyone for the support that I have had in my first months in office and assure you that I will try to make this change as smooth as possible.

Respectfully submitted,

Eva Wiseman, Tax Collector

## TOWN CLERK

This has been a year of change in the Town Hall and all departments, including this one, have been affected. I feel very fortunate, however to have had the support that I have been given, especially that of Rita Vail, our outgoing Clerk, and Pat Smith. Pat has been the assistant in this office for 13 years and her experience and patience have made this adjustment much easier for everyone involved. She has gently pointed me in the right direction for these first seven months and continues to watch over me to make certain that all goes according to plan.

People like Pat make the job look easy and for that reason, it's easy to overlook all that she does. Thank you, Pat!

### Money collected in 2001 and submitted to the Treasurer is as follows:

Fish and Game		
Gross	\$ 5809.15	
Town Fees		261.30
Dog Licenses		956.00
UCC Recordings		755.00
Certified Copies and Publications		2013.00
Trade Names and Marriages		450.00
Miscellaneous		485.00
<b>TOTAL</b>		<b>4920.30</b>

### Available in the Town Clerk's Office:

Subdivision Control Law	5.00
Zoning By-Law	7.00
Zoning Map	7.00
Certified Copies (vital statistics)	5.00
Marriage Licenses	15.00
Trade Name in Business (dba)	20.00
Street List	10.00
Voter's List	7.00
Voter's List on diskette	20.00
Voter Registration Card	5.00

### Vital Statistics recorded in Hampden are:

	<u>1999</u>	<u>2000</u>	<u>2001</u>
Births	37	32	44
Deaths	61	64	73
Marriages	22	14	14

Respectfully submitted,

Eva Wiseman, Town Clerk

## TOWN TREASURER

Respectfully Submitted,

Donna M. Easton-Vicalvi







## TREE WARDEN

In the fall of 2001, Massachusetts Electric Company began trimming power lines in Hampden. This activity provides for more reliable service to Hampden's residents and also facilitates the removal of many dangerous trees along our roads. Trimming on Main Street, Glendale Road and North Monson Road was completed, by the end of December. They will continue trimming other roads, which will be listed in next years report.

Also in 2001, the members of the Highway Department, along with the occasional assistance of a local tree service, removed 64 trees that were dead, dying or diseased. Below, I have listed the streets where trees were taken down and cleaned up by the Highway Department and trees that were felled by a professional tree service and then cleaned up by the Highway Department. This continued maintenance of the trees within the town helps reduce our exposure to personal injury, power outages and in general improves the overall appearance of the town.

Trees removed by the Highway Department were as follows:

Allen Street – 1	Mill Road – 3
Bayberry Road – 1	Mohawk Drive – 4
Carmody Road – 1	Sessions Drive – 1
East Longmeadow Road – 3	Somers Road – 5
Hickory Lane – 1	Stony Hill Road – 3
Howlett Hill – 1	Wilbraham Road – 6

Trees removed with the assistance of a professional tree service were as follows:

Allen Street – 2	North Road – 10
Ames Road – 3	North Monson Road – 1
Bennett Road – 1	Somers Road – 3
Glendale Road – 6	Stony Hill Road – 1
Main Street – 3	Wilbraham Road – 3
Mountain Road – 1	

A total of 16 stumps were ground, loamed and seeded at several other locations throughout the town in an effort to keep our roads clean and neat. They were located as follows:

Allen Street – 3	South Monson Road – 12
Main Street – 1	

If anyone has any questions regarding a town tree or would like to report a tree that they feel is in poor condition, please feel free to contact me at the Highway Department office (566-8842).

Dana S. Pixley  
Tree Warden

## DEPARTMENT OF VETERANS' SERVICES

This year has been challenging because of State budget cuts and requirements to seek alternative sources of revenue, wherever and whenever possible to support our veterans.

During this report period the VSO has been involved in many cases that have required travel to the Agawam Veterans' Cemetery, other Towns for the gathering of evidence during investigations for veterans' benefits and home visits to assure veterans and their families were receiving support.

Your VSO worked diligently to reduce caseload by working with VA, Social Services and other area providers in order to assure no vet is left without the means to provide for themselves or their family. Working with and through the VA for benefits requires time and effort on behalf of the veteran, spouse and family members. This effort requires travel to the Boston Regional Office and also to sit in on and defend veterans in appeals, requests for waivers and requests for re-consideration in the cases of denial.

Returns to Hampden for ancillary benefits provided to veterans through the VA continue to grow as we transition from local benefits to VA awards. Your town veterans received \$514,000.00 for the past reporting year. This figure will continue to grow as more and more veterans are removed from local roles to receive VA benefits.

An important issue to watch this coming fiscal year is unemployment and the possibility of peacetime veterans being allowed to apply for veterans' benefits at the local level. These issues may increase disbursements from this office and your VSO has attempted to reflect this eventuality in the upcoming budget year. It is still important to remember that for every dollar dispersed from the Veterans' Benefits Line Item, 75% is returned to the General Fund from the Commonwealth.

Respectfully submitted,

Arthur A. Booth  
Director/VSO

## TOWN OFFICES WEBSITE AND EMAIL ADDRESSES

[WWW.HAMPDEN.ORG](http://WWW.HAMPDEN.ORG)

- [selectmen@hampden.org](mailto:selectmen@hampden.org)

- [health@hampden.org](mailto:health@hampden.org)

- [chief@hampden.org](mailto:chief@hampden.org)

- [police@hampden.org](mailto:police@hampden.org)

- [planning@hampden.org](mailto:planning@hampden.org)

- [parks@hampden.org](mailto:parks@hampden.org)

- [treasurer@hampden.org](mailto:treasurer@hampden.org)

- [library@hampden.org](mailto:library@hampden.org)

- [assessors@hampden.org](mailto:assessors@hampden.org)

- [highway@hampden.org](mailto:highway@hampden.org)

- [coa@hampden.org](mailto:coa@hampden.org)

**TOWN ACCOUNTANT**



**TOWN OF HAMPDEN WARRANT**  
Commonwealth of Massachusetts

County of Hampden

Town of Hampden

TO:           Either of the Constables of the said Town of Hampden in said County:

Greeting:    In the name of the Commonwealth of Massachusetts, you are hereby required to notify and warn the inhabitants of the Town of Hampden qualified to vote in Town Affairs, to meet at Thornton W. Burgess Middle School, Wilbraham Road, Hampden, on Monday, April 29, 2002 at seven o'clock in the evening, then and there to act on the following articles:

REPORTS Article 1. To hear the Annual Town Reports of all offices of the Town and any committee whose duty it may be to report at said meeting, and act thereon.

BUDGET Article 2. To see if the Town will vote to fix the salary and compensation of all elective officers of the Town as provided for by Section 108 of Chapter 41, General Laws and to raise and appropriate the necessary sums to cover same, and to raise money and make appropriations to defray the expenses of the Town for the period July 1, 2002 to June 30, 2003.

PREVIOUS Article 3. To see if the Town will vote to authorize the payment of any bills departmental bills of the year FY-01 or previous years, and will vote to raise and appropriate a sum of money therefor.

REVOLVING Article 4. To see if the Town will vote to accept Chapter ACCOUNTS 44 Section 53E – ½, or take any other action relative thereto.

HIGHWAYS Article 5. To see if the Town will vote to accept a sum of STATE AID money form the Commonwealth of Massachusetts under the provisions of local aid fund distribution, General Laws Chapter 53, Acts of 1999, and be allowed to borrow in anticipation of reimbursement, or take any other action relative thereto.

CONSERVATION Article 6. To see if the Town will vote to approve the COMMISSION Conservation Commission's use and expenditure of fees received from the filing of Notices of Intent in order to defray RESTRICTED the expenses for the performance of the Conservation FUND Commission duties as allowed under Section 54 of Chapter 287 of the Acts of 1989 amending Chapter 131, Section 40, or take any other action relative thereto.

CONSERVATION Article 7. To see if the Town will vote to raise and FUND appropriate a sum of money for the Conservation Fund, said fund to be used for the purpose of acquiring available land for the Town for conservation purposes, if said purchase is voted upon and approved at Annual or Special Town Meeting prior to such purchase, or take any other action relative thereto.

LIBRARY Article 8. To see if the Town will vote that in Fiscal Year ADDITIONAL 2002, if state aid for the Library is received, this money will STATE AID be made available for Library Trustees to use at their discretion, or take any other action relative thereto.

RESERVE Article 9. To see if the Town will vote to raise and FUND appropriate a sum of money for the Reserve Fund, or take any other action relative thereto.

STABILIZATION Article 10. To see if the Town will vote to transfer a sum of FUND money from the Overlay Reserve Fund, or take any other action relative thereto.

REDUCING Article 11. To see if the Town will vote to transfer from TAX RATE unappropriated available funds in the treasury a sum of

money for the purpose of reducing that tax rate for Fiscal  
other action relative thereto.

Year 2002, or take any

TEMPORARY Article 12. To see if the Town will vote to amend the PERMIT  
General By-Law of the Town of Hampden by adding to Chapter VII PROTECTION OF  
PERSONS OR PROPERTY, Section 7, as follows:

SECTION 7. Temporary Permit

If a physician certifies in writing that a person has a  
temporary disability, the Board of Health has authority to issue to that  
person a temporary permit bearing the international symbol for the  
handicapped. The permit is limited to a duration of six (6) months but is renewable  
by the Board, if necessary, with the written certification of the  
physician.

The Board of Health shall revoke a temporary handicap  
permit issued by it if the vehicle to which the permit is affixed is used for special  
handicapped parking privileges when the vehicle is not operated by or is not carrying  
as a passenger the person for whose handicap the permit was issued. If the  
owner or operator of a vehicle for which a temporary  
handicap permit has been issued stands or parks the vehicle  
for handicapped persons when the vehicle is not being operated by  
or is not carrying as a passenger the person for whose handicap the permit was issued,  
he is subject to a fine and to the procedures established under General Laws  
Chapter 90, Section 20A 1/2; or take any other action relative  
thereto.

TRI ANNUAL Article 13. To see if the Town will vote to raise and CERTIFICATION  
appropriate \$23,000.00, or a greater or lesser sum, to contract for the Tri Annual  
evaluation of a real estate in the Town and certification of values to the Department of  
Revenue, or take any other action relative thereto.

LIBRARY Article 14. To see if the Town will vote to accept REVOLVING the  
provisions of Chapter 44, Section 53E 1/2 of the  
FUND Massachusetts General Laws to create a revolving fund for  
the Hampden Free Public Library. Such monies to be expended by the  
Library Director, without further appropriation, or take any other action relative  
thereto.

GENERAL Article 15. To see if the Town will vote to amend  
BYLAW Section XI, Section 2 of the general bylaw of the Town DISPOSITION by deleting  
Section 2 as it now reads and substituting the following therefore:

Section XI. Non-Criminal Disposition of Certain Violations

Section 2: Amount of Penalty

The penalties for the infractions set forth in Section 1 above  
shall be as specifically set forth in the respective order, bylaw, rule or  
regulation which is violated but, if no such penalty is provided, the penalty shall be as  
follows: \$50.00 for the first offense, \$100.00 for the second offense, and  
\$200.00 for the third offense. Each day, or portion thereof,

that such violation continues shall constitute a separate offense. All fines shall be paid into the town treasury, or take any other action relative thereto.

TOWN Article 16. To see if the Town will vote to raise and BOUNDARY appropriate a sum of money to locate, repair, replace, or install new town boundary markers, or take any other action relative thereto.

ZONING Article 17. To see if the Town will vote to amend the Zoning Bylaw as follows:  
BYLAW  
ENFORCEMENT

In Section 2 "**Definitions**" under 2.125 travel or Camping Trailer, by Deleting the phrase: "But not exceeding 40 feet in length" in the first sentence so that as amended, it reads: "A vehicle similar to a mobile home and designed primarily for recreational purposes. The term 'travel' or 'camping trailer' shall also be applied to any motor vehicle whose body has been equipped for occupancy similar to that of a travel trailer or camping trailer." or take any other action relative thereto.

ZONING Article 18. To see if the Town will vote to amend the BYLAW Zoning Bylaw as follows:  
ENFORCEMENT

In Section 2 "**Definitions**" under 2.37 Common Driveway, by deleting the phrase: "but no more than four (4) residential units" so that as amended, it reads as follows: "A vehicular access from a road to more than one residential unit, built in accordance with the common driveway standards as stated in this bylaw, where allowed by special permit." or take any other action relative thereto.

ZONING Article 19. To see if the Town will vote to amend the Zoning Bylaw as follows:  
BYLAW  
ENFORCEMENT

In **Table 7.2**, in the Business District under the heading "Minimum side setback in feet", add the words: "except 50 where it abuts the residential district."

In the Flood Plain District in Table 7.2 under the heading "Minimum frontage (continuous) in feet amended 1993", add the number "200." or take any other action relative thereto.

ZONING Article 20. To see if the Town will vote to amend the BYLAW Zoning Bylaw as follows:  
ENFORCEMENT

In Section 3.1 **Establishment of Districts**: Delete the sentence: "For purposes of this bylaw, the Town of Hampden is divided into the following types of districts." And replace with the following: "For purposes of this bylaw, the Town of Hampden has established the following districts and overlay districts." or take any other action relative thereto.

Delete the District listing:  
#7. Flood Plain/Wetlands District  
#8. Golf Recreational District  
#9. Limited Recreational District

#10.Non – Profit Educational and Recreational District

- And replace with the following listing:
- #7. Golf Recreational District
  - #8. Non-profit Educational and Recreational District
  - #9. Flood Plain/Wetlands District
  - #10. Ridgeline and Hillside Overlay District
  - #11. Water Supply Protection Overlay District

ZONING Article 21. To see if the Town will vote to amend the BYLAW  
 Zoning Bylaw as follows:  
 ENFORCEMENT

In **Section 7.3 Accessory Building**, insert the word “front” after the phrase “erected in the ...” in the first sentence so that as amended, it reads as follows: “A detached building may be erected in the front, rear or side yard area and shall be subject to the front, side and rear yard requirements applicable to the principal building with the following exceptions....” or take any other action relative thereto.

ZONING Article 22. To see if the Town will vote to amend the BYLAW  
 Zoning Bylaw as follows:  
 ENFORCEMENT

In **Section 7.14 Wireless Communication Bylaw**, under 7.14.1.B.3, delete the number 500 and substitute the number 250 so that as amended, it reads as follows: “All towers shall be located a minimum of 250 feet from the nearest residential structure.” or take any other action relative thereto.

ZONING Article 23. To see if the Town will vote to amend the BYLAW  
 Zoning Bylaw as follows:  
 ENFORCEMENT

In **Section 8 Building Permits**, under 8.1.3, insert the words, “Prepared by a registered engineer or land surveyor” after the words “plot plan” in the first sentence so that as amended, it reads as follows: “An application for a building permit for a new or altered use of land or structure or for construction, alteration, reconstruction or relocation of a building shall be made by the owner or his agent, in writing on a form approved by the Building Commissioner and shall be accompanied by two (2) copies of a plot plan prepared by a registered engineer or land surveyor showing the site and size and shape of the lot, the names of the owners of record, the exact location of existing streets and buildings or structures, and of proposed buildings, structures or additions thereto. The Building Commissioner shall send one (1) copy of the plot plan to the Planning Board.”, or take any other action relative thereto.

SOUTH Article 24. To see if the Town will vote to authorize the RIDGE Board of Selectmen, to accept a deed for or by virtue of ROAD Chapter 79 of the General Laws, to take in fee simple for highway purposes, the following street as recommended by the Planning Board, including easements relating thereto:  
 South Ridge Road.

The land constituting the road or way in Hampden, MA shown as South Ridge Road on a plan entitled “Plan of Land in Hampden, MA” prepared for Garfield W. and Olga K. Morton dated July 22, 1998, revised through October 26,

described as follows:

Beginning at a concrete bound on the easterly line of South Road and the southwesterly corner of Parcel A as shown on said plan, thence running;

S 10° 22' 48" E forty-three and 61/100 feet (43.61') along the easterly line of South Road to a point, thence turning and running;

S 00° 50' 12" W fifty-four and 61/100 feet (54.61') along the easterly line of South Road to a concrete bound, thence turning and running;

Northeasterly in a curve to the right with a radius of thirty and 00/100 feet (30.00'), a length of fifty-one and 93/100 feet (51.93') along Parcel B to a concrete bound, thence turning and running;

S 79° 59' 20" E two hundred thirty-nine and 86/100 feet (239.86') along last named land to a concrete bound, thence turning and running;

Easterly in a curve to the left with a radius of three hundred fifty and 00/100 feet (350.00'), a length of one hundred forty-eight and 64/100 feet (148.64') along last named land to a concrete bound, thence turning and running;

N 75° 40' 40" E seventy-two and 00/100 feet (72.00') along last named land to a concrete bound, thence turning and running;

Southeasterly in a curve to the right with a radius of one hundred seventy and 00/100 feet (170.00'), a length of one hundred ninety and 39/100 feet (190.39') along last named land and lot 1A to a concrete bound, thence turning and running;

S 40° 09' 20" E one hundred and 00/100 feet (100.00') along last named land to a concrete bound, thence turning and running;

Southeasterly in a curve to the left with a radius of one hundred eighty and 00/100 (180.00'), a length of two hundred fifty-four and 47/100 feet (254.47') along last named land and Lot 2B to a concrete bound, thence turning and running;

N 58° 50' 40"E one hundred sixty and 00/100 feet (160.00') along last named land to a concrete bound, thence turning and running;

Northeasterly in a curve to the left with a radius of one thousand one hundred forty and 00/100 feet (1140.00'), a length of one hundred ninety and 00/100 feet (190.00') along last named land and Lot 3C to a concrete bound, thence turning and running;

N 49° 17' 43" E two hundred fifteen and 00/100 feet (215.00') along last named land and Lot 4C to a concrete bound, thence turning and running;

Northeasterly in a curve to the left with a radius of five hundred ten and 00/100 feet (510.00'), a length of two hundred eighty nine and 29/100 feet (289.29') along last named land and Lot 5C to a concrete bound, thence turning and running;

N 16° 47' 43" E one hundred fifty-two and 52/100 feet

(152.52') along last named land and Lot 6B to a concrete bound, thence turning and running;

Northeasterly in a curve to the right with a radius of fifty and 00/100 feet (50.00'), a length of forty five and 40/100 feet (45.40') along last named land to a concrete bound, thence turning and running;

Northerly, Westerly and Southerly in a curve to the left with a radius of eighty and 00/100 feet (80.00'), a length of three hundred ninety-six and 60/100 feet (396.60') along last named land, Lot 7B, Lot 8A, and Lot 9A to a concrete bound, thence turning and running;

Southerly in a curve to the right with a radius of fifty and 00/100 feet (50.00'), a length of forty five and 40/100 feet (45.40') along last named land to a concrete bound, thence turning and running;

S 16° 47' 43" W one hundred fifty-two and 52/100 feet (152.52') along last named land to a concrete bound, thence turning and running;

Southwesterly in a curve to the right with a radius of four hundred fifty and 00/100 feet (450.00"), a length of two hundred fifty-five and 25/100 feet (255.25') along Lot 10A to a concrete bound, thence turning and running;

S 49° 17' 43" W two hundred fifteen and 00/100 feet (215.00') along Lot 11A to a concrete bound, thence turning and running;

Southwesterly in a curve to the right with a radius of one thousand eighty and 00/100 feet (1080.00'), a length of one hundred eighty and 00/100 (180.00') along Lot 12A to a concrete bound, thence turning and running;

S 58° 50' 40" W one hundred sixty and 00/100 feet (160.00') along last named land and Lot 13A to a concrete bound, thence turning and running;

Westerly in a curve to the right with a radius of one hundred twenty and 00/100 feet (120.00'), a length of one hundred sixty-nine and 65/100 feet (169.65') along last named land to a concrete bound, thence turning and running;

N 40° 09' 20" W one hundred and 00/100 feet (100.00') along last named land and Lot 14A to a concrete bound, thence turning and running;

Westerly in a curve to the left with a radius of two hundred thirty and 00/100 feet (230.00'), a length of two hundred fifty-seven and 59/100 feet (257.59') along last named land to a concrete bound, thence turning and running;

S 75° 40' 40" W seventy-two and 00/100 feet (72.00') along last named land to a concrete bound, thence turning and running;

Westerly in a curve to the right with a radius of two hundred ninety and 00/100 feet (290.00'), a length of one hundred twenty-three and 16/100 feet (123.16') along last named land to a concrete bound, thence turning and running;

N 79° 59' 20" W two hundred ninety-three and 38/100 feet (293.38') along last named land and Parcel A to the concrete bound at the point of beginning.

Containing an area of 142,765 Sq Ft or 3.277 Acres to be

know as South Ridge Road. or take any other action relative thereto.

TOWN HOUSE Article 25. To see if the Town will vote to raise and appropriate a sum of money for the repair work to gutters and downspouts of the Town House, or take any other action relative thereto.

THORNTON W. Article 26. To see if the Town will vote to raise appropriate BURGESS a sum of money for the installation of a new fire alarm SCHOOL system and intercom system at the Thornton W. Burgess FIRE ALARM School, or take any other action relative thereto. AND INTERCOM

And you are further required to notify and warn the inhabitants of the Town of Hampden qualified to vote in elections of Town Officers to meet at the Hampden Town House, 625 Main Street, Hampden, on Monday the 6<sup>th</sup> day of May, AD 2002 at eight o' clock in the forenoon, then and there to give in their votes on one ballot to the election officers of said Town for the following officers, to wit:

To choose for the term of one year the following: 1 Moderator

To choose for the term of three years the following: 1 Board of Selectmen  
1 Board of Assessor, 1 Library Trustee, 1 Constable, 1 Cemetery Commissioner,  
2 Park Commissioners.

To choose for the term of five years the following: 1 Planning Board member  
1 Housing Authority member

Also, to choose all other necessary Town Officers.

### INFORMATION AND EMERGENCY TELEPHONE NUMBERS

POLICE Department EMERGENCY	911
Business Office	566-8011
FIRE Department EMERGENCY	911
Office	566-3314
Highway	566-8842
Library	566-3047
Council on Aging	566-5588
Dog Officer	781-1484
Veterans' Agent: Arthur A. Booth Jr., 200 Main St., Monson	267-4140
Building Inspector: Mark Feeney	566-2204
Electrical inspector: Robert Lague	566-8472
Plumbing Inspector: Michael Ford	566-5578
Board of Health Agent; Lorri McCool	566-2151
Green Meadows Elementary School, North Road	566-3263

Thornton W. Burgess School, Wilbraham Rd.	566-8950
Principal's Office	566-3931
Minnechaug Regional High School, Main St., Wilbraham	596-9011
Superintendent's Office	596-3884
Bethlehem Baptist Church, Allen St.: Rev Brian Macleod	566-5572
Federated Community Church, Main St	566-3711
Parsonage: Rev. Thomas D. Howells	566-3402
St. Mary's Church, Somers Rd.: Rev. Timothy Murphy	566-8843
Bay State Gas: Business Office	781-3610
Bay State Gas: Billing	731-7668
GAS LEAK EMERGENCY	800-462-3010
New England Telephone: Business Office, Residence	785-0500
New England Telephone: Business Office, Business	800-462-3010
New England Telephone: Repair Service, Residence	1-555-1611
New England Telephone: Repair Service, Business	1-555-1515
Greater Media Cable T.V., Ludlow	583-5171
U.S. Post Office, Main St.	566-3752
AMBULANCE: AMR, 24 hour service	736-0600
BayState Medical Center	794-0000
Child Abuse & Neglect	800-792-5200
Home Care Corp., Spfld	781-2135
Ludlow Hospital	583-83-61
Mercy Hospital	781-9100
Poison Control Center	800-682-9211
Wing Hospital, Palmer	283-7651