

# Holy Family Hospital & Medical Center - FY2015

## Community Benefits Mission Statement

### Community Benefits Mission Statement

Holy Family Hospital is committed to:

- Improving the overall health status of people in our community
- Providing accessible, high quality care and services to all those in our community, regardless of their ability to pay
- Working in collaboration with staff, providers and community representatives to improve the area's health status
- Identifying and prioritizing unmet needs and selecting those that can most effectively be addressed with available resources
- Contributing to the well-being of our community through outreach efforts including, but not limited to, reducing barriers to accessing health care, preventative health education, screenings, and wellness programs
- Conducting a community health needs assessment every three years to learn about current health issues and opportunities for improving community health
- Regularly evaluating our community benefits program.

Overall strategic objectives are:

1. Reducing the incidence of specific health problems through education, prevention, support programs, and advocacy, specifically to:

- Increase awareness and understanding of risk factors for cancer, stroke and heart disease, and other chronic diseases through community health fairs, free screenings, and many other hospital initiatives, some of which are with community partners. The types of screenings offered may include, but are not limited to, head and neck, breast examinations, skin, diabetes, BMI, and blood pressure
- Address mental health needs of the community by being actively involved with community coalitions, offering community forums, and disseminating information on resources for seeking help
- Address domestic violence through the nationally recognized The Family Safety Project, which offers programs for victims and perpetrators
- Encourage healthy nutrition, exercise, and behavior modifications by operating hospital farmers markets at Holy Family Hospital's two campuses (Methuen and Haverhill), continuing the farmers market voucher program for patients, and serving as a major sponsor of the Lawrence and Haverhill farmers markets
- Continue community lectures and demonstrations on various health topics
- Offer local emergency preparedness and trauma prevention
- Help to reduce smoking
- Continue to offer support for vulnerable populations through employee fund-raising (Haverhill campus), and employee food and clothing drives.

2. Increasing access to care for the uninsured and underinsured, specifically to:

- Act as a critical link to connect people in need to the state health insurance programs, especially through the Community Health Advocate program
- Increase cultural competence among employees, clinicians, and physicians
- Provide a connection for our community primary care and prenatal care providers.

## Target Populations

<b>Name of Target Population</b>	<b>Basis for Selection</b>
*Victims of domestic and sexual violence/abuse, and perpetrators of such actions, as well as law enforcement, the courts, schools, social service providers, other health care providers	National, regional and local statistics; US Dept. of Justice-designated area in need of such services
*Those at risk for, pre-disposed to, or have diabetes and those who are obese or dealing with weight problems	2012-2013 Holy Family Hospital Population Health Improvement Report (community health needs assessment)
*All adults dealing with family and loved ones--either adult or child--who have mental health/behavioral health problems	2012-2013 Holy Family Hospital Population Health Improvement Report (community health needs assessment)
*Those who need assistance in navigating the health care system	2012-2013 Holy Family Hospital Population Health Improvement Report (community health needs assessment)
*The poor, underinsured, or uninsured who may benefit from free screenings for prostate, head and neck, breast, and skin cancers and talks about these topics	2012-2013 Holy Family Hospital Population Health Improvement Report (community health needs assessment)
*The underinsured and uninsured	2012-2013 Holy Family Hospital Population Health Improvement Report (community health needs assessment); identified need via ED patients

and work with community social service agencies and other health care providers

\*The community-at-large in need of stroke statistics and quick-response information, including school-age children and adults

2012-2013 Holy Family Hospital Population Health Improvement Report (community health needs assessment); Massachusetts Dept. of Health and Human Services

\*Families and individuals in need of dental evaluation, fluoride treatments, and sealants

Concerns by community organizations, area health providers, and community stakeholders about the dental health of poor populations and the impact on overall health of poor populations, from pre-natal stage through childhood to adulthood

### **Publication of Target Populations**

Marketing Collateral, Website, Other- Hospital social media outlets including a Facebook page and a Maternity Dept. Facebook page

### **Hospital/HMO Web Page Publicizing Target Pop.**

<http://www.steward.org/Community-Health/Holy-Family-Hospital/Holy-Family-Hospital-Community-Health>

### **Key Accomplishments of Reporting Year**

#### **COMMUNITY BENEFITS**

[\*\* = Spanish speakers and/or materials available]

#### **PRIORITY 1: DIABETES MANAGEMENT CARE/ OVERWEIGHT AND OBESITY**

(NB: Diabetes screenings include non-fasting blood glucose test, Body Mass Index, and blood pressure.)

Feb. 6: Go Red Day, Holy Family Hospital-Methuen and Haverhill cafeterias, Food Services Dept. serving healthy entree with cooking demonstration and recipes on both campuses, nutritionists available, @600 people

Month of March: National Nutrition Month, Methuen and Haverhill cafeterias, @2,400 people

March 18 & 19: Nutrition Talks, Methuen Adult Learning Center, @75 people

March 24: Diabetes Alert Day, Methuen and Haverhill cafeterias, @300 people

April 21: Healthy Eating talk, Methuen Senior Activities Center, 15 people

April 25: Healthy Kids Day-Teddy Bear Clinic, Haverhill YMCA, @75 children

May 2: Fiesta de Salud, Lawrence Senior Center, @1,000/@100 people at table\*\*

June 6: 2nd Annual S.A.L.S.A. festival, Pemberton Park, Lawrence, @1,000 people\*\*

June-October: Farmers Market Voucher Program, all Mass. farmers markets including Holy Family Hospital-Methuen and Haverhill farmers markets, 51 patients/142 area residents\*\*

June-October: Holy Family Hospital was a major sponsor of Lawrence and Haverhill Saturday farmers markets, downtown Lawrence and Haverhill, several thousand people\*\*

July 7-Sept. 8: Haverhill Farmers Market, @50 people on average each week

July 10-Oct. 23: Holy Family Hospital-Methuen Farmers Market, @100 people on average each week\*\*

Aug. 2 and 23: Ciclovía sponsorship-closing off of streets for exercise and physical activities, downtown Lawrence, @500 people\*\*

Sept. 12: Greater Haverhill Chamber of Commerce Health Living Expo 2015, downtown Haverhill, @300-400 people at Haverhill booth, several thousand at event

Oct. 12: 29th Bobby Bell 5-mile Road Race and Joyce Moriarty Memorial Fitness Walk, Haverhill, Spanish interpreters and/or speakers, materials available, 204 runners, 77 walkers, and 1 Holy Family Hospital-Haverhill employee

Oct. 14: Andover High School Health Fair, information on exercise and nutrition, @300 students

Oct. 19: Boys & Girls Club of Lawrence Take Action Walkathon, Boys & Girls Club, Lawrence, @ 50 people\*\*

During 2015:

--Farmers Market Vouchers resulted in a 61% redemption rate, slightly higher than the Mass. state 60% average and higher than the 54% redemption average of all the nine Steward Health Care participating entities.

The vouchers were redeemed at the following locations:

\*33% at the downtown Haverhill Farmers Market

\*21% at the Holy Family Hospital Farmers Market

\*14% at various markets throughout Massachusetts

\*12% at the Lawrence Farmers Market/Wednesday

\*11% at the Andover Farmers Market

\*9% at the Lawrence Farmers Market/Saturday

Sixty-one percent of the patients who participated in the Holy Family Hospital Farmers Market Voucher Program responded to a follow-up survey issued in February, 2016:

1. How often did you go to the market each month? Check one.

More than once a week: 32%; Weekly: 49%, Every two weeks: 6%, Once a month: 10%, I did not go to the market: 3%

2. Did you find it easy to prepare meals using the vegetables you purchased?

Yes: 97%, No: 3%

If no, please explain: Don't eat vegetables

3. How many meals did you prepare using vegetables each week? Check one.

1-5 meals: 43%, 5-10 meals: 37%, More than 10 meals: 20%

4. Did you find that the market had an adequate variety of options? Check one.

Yes: 80% No: 20%

If no, what was missing? radishes, pickling cucumbers, spinach

5. Prior to this program, how often did you buy food at the Farmers Market? Check one.

Never: 40%, Rarely: 23%, Sometimes: 27% Often: 3% Always: 7%

6. How often did you go to the farmers market at Holy Family Hospital in Methuen or Haverhill? Check one.

Never: 16%, Rarely: 7%, Sometimes: 16% Often: 26%, Always: 35%

7. Please give any additional comments here:

\*This is a great program and I hope that they keep this program for years to come!!

\*It's nice to have fresh veggies and fruit—thank you!

\*We can for the winter so we can enjoy the Farmers Market all year!

\*Coupons allow me to have a varied diet. The vegetables are high quality.

\*I spent all of my coupons and am extremely grateful. Sometimes the vegetables aren't in "good" shape! I love the idea of going to Bradford/Salem St., too. Very good varieties. Thanks so much for the valued coupons!

\*Great program! Thank you. We can afford to buy fresh farm produce with this program.

\*We went every week! The coupons cut our vegetable bill in half. Farmers were very helpful and pleasant.

\*Please keep the program going, thank you.

\*This is an excellent program for WLS [weight loss] patients. It has helped me incorporate more vegetables and fruits into my diet. Thank you.

\*This was a great program.

\*I ate more veggies and fruit due to this program and would love to participate in it again.

\*Great buys-really fresh-Chris Farm enjoy apples, broccoli, eggs, and tomatoes, sweet potatoes and pears and plants – garlic.

\*I like and appreciated the Farmers Market Voucher Program.

\*I appreciated the coupons very much. Thank you.

\*I love the friendly service and great quality of all the produce I buy. Would not be able to without the help of the coupons.

\*Thank you for the vouchers. I was grateful to get them.

--The Healthy Beverages Program/Healthy Lifestyles Campaign continued to educate the public and employees on the dangers of sugary drinking products as they relate to weight gain and obesity. Sugary beverages are placed in harder-to-reach, higher shelf locations while water products are placed at eye level. As a result, the purchase of several sugary beverages dropped dramatically since the program began in 2012.

--The hospital's Food Services department promoted healthy eating through cooking exhibitions offering a made-to-order entree, provided recipes to employees and the public, provided nutritional information on all food products served, and promoted National Nutrition Month with a variety of foods and healthy living information.

## PRIORITY 2: CANCER EDUCATION, AWARENESS AND EARLY DETECTION PROGRAM

### Cancer Care: Skin

May 12: Dermaview screening, Methuen Senior Activities Center, 48 people

May 20: Free Skin Screening, William Lane Cancer Center, 48 people

May 30: Relay for Life, Methuen High School, @400 people

June 5: MVCC Next Generation Luncheon, China Blossom Restaurant, N. Andover, sun safety information and sunscreen, @100 people

June 12: Relay for Life, Haverhill, Northern Essex Community College, Haverhill, @200 people

### Cancer Care: Breast

Oct. 6: Annual City of Lawrence Breast Cancer Awareness Breakfast, Lawrence Senior Center, @200 people\*\*

Oct. 6: New Horizons in Women's Health 2015 in honor of Breast Cancer Awareness Month "The Role of Hormonal Therapy and Chemotherapy in the Treatment and Prevention of Breast Cancer," Holy Family Hospital-Methuen Auditorium, @40 people\*\*

Cancer Care: Head and Neck

April 20-30: free head and neck screenings, Cancer Management Center; NE ENT-N. Andover; Colden and Seymour ENT, Haverhill & N. Andover, 12 screened\*\*

Nov. 19: The Great American Smokeout, Holy Family Hospital-Methuen and Haverhill campuses' cafeterias, several hundred passing through cafeterias and conversations with several employees

Cancer Care: Nutrition

July-October: Farmers Market Voucher Program for Haverhill and Methuen patients\*\*

Cancer Care: General

Nov. 3: Meet the Expert: Rectal Cancer: Navigating the Treatment of a Complex Disease, Holy Family Hospital-Haverhill Auditorium, 54 people

### PRIORITY 3: DOMESTIC VIOLENCE

Nationally-and-regionally acclaimed, The Family Safety Project (TFSP) responds to the crisis of domestic/family violence through a six component, pro-active intervention that seeks to provide safety for victims and accountability for abusers. Community collaboration, training and education, prevention and outreach, and perpetrator intervention and risk assessment comprise the program.

In FY 2015, The Family Safety Project staff worked with state, regional and local health and human service agencies, law enforcement, the Mass. and New Hampshire court systems, the Mass. Dept. of Children and Families, the Mass. Department of Public Health (DPH), the U.S. Dept. of Justice, Alternative House, Supportive Care, Inc. Jeanne Geiger Crisis Center, Middlesex District Attorney's Office, Essex County District Attorney's Office, Northern Essex Community College, Women in Transition, Northeast Behavioral Health Services, MSPCC Lowell, and the Immaculate Conception Church in Lowell.

The Batterer's Intervention program provided services to approximately 251 men in FY 2015. As one of fifteen current DPH sites in the state and among the first two initiated in the state, this unique certified program provides educational intervention to men who are, or have been, violent/abusive in intimate relationships. Currently, the program has twelve groups per week in four different locations throughout northeastern Massachusetts. Daytime and evening groups, as well as groups in Spanish, are offered.\*\*

The Family Safety Project has been awarded federal funding by the U.S. Department of Justice (1984 "Victim's of Crime Act" and the "Violence Against Women Act") as well as the Massachusetts Department of Children and Families to provide both group and individual clinical services to children ages three to seventeen who have witnessed violence in the home. Free services are available for children residing in the Greater Lawrence area. In FY 2015, the Children Who Witness Domestic Violence Program provided group services to 120 children, and individual treatment to more than 100 children and families.

The Family Safety Project's Executive is a member of the Greater Newburyport High Risk Team, the Lowell area High Risk Assessment Team, and co-chair of the Greater Lawrence Domestic Violence Roundtable. The program director has also been appointed to the MA Trial Court Domestic Violence Education Task Force. In addition, a licensed clinician with The Family Project also is a member of the Gloucester High Risk Team and the Gloucester and Lowell Domestic Violence roundtables.

The Family Safety Project has established an education program for custodial and non-custodial fathers, who wish to develop better parenting skills by learning the characteristics of responsible fathering. Weekly discussion groups are based on a foundation of victim safety and cover issues such as appropriate discipline and limit setting, child development, and abusive relationships and their effects on children, etc. The Family Project provided services to approximately fifty fathers in FY 2015. All program services are provided free of charge.

Through funding awarded by the 1984 "Victims of Crime Act" grant, The Family Safety Project offers consultation, intervention, advocacy, and referral services to victims of domestic/family violence who present for treatment. Our bi-lingual advocate offers the same confidential advocacy service to hospital employees impacted by abuse in the home.

Additionally, training, consultation, and education are provided to hospital staff to help better identify, assess, and intervene with patients affected by domestic/family violence.

The Family Safety Project is one of four state sites that are currently designated by the Mass. Dept. of Public Health as a Batterers Intervention Certification Training Facility. This designation enables the hospital through The Family Project to conduct certification trainings for agencies, for individuals who wish to work within an existing certified batterer intervention program, or for those who are interested in domestic violence theory and intervention.

The certification training is a minimum of 24 hours and is conducted over three days. It is a collaborative effort involving experts from the fields of law enforcement, prosecution, probation, victim services, and batterer intervention. Also offered are CEU credits for social workers, and licensed mental health counselors. To date, we have trained hundreds of individuals including police officers, health care workers, protective service workers, probation officers, advocates for battered women, attorneys, clinicians in private practice, etc.

The following are other FY 2015 community trainings and activities—totaling 258 hours—that are about or related to domestic violence throughout the hospital's service area:

- Jan. 15: Lawrence Domestic Violence Roundtable-The Children's Program of The Family Safety Project lecture, Family Safety Project, Lawrence, 20 people
- Feb. 25: MA District Attorneys training, Seaport Hotel, 60 people
- Feb. 26: MA Judges Training, Worcester Law Library, 35 people
- April 10: Chief Probation Officer Training, Probation Academy, Clinton, MA, 100 people
- May 29: Federal Probation Training, Holy Family Hospital-Haverhill Auditorium, 35 people
- June 12, 19, 26: Batterer Intervention Certification, Holy Family Hospital-Methuen Auditorium, 27 people
- Aug. 14: Wellness Training, Dept. of Children and Families-Lawrence, @25 people
- Sept. 18: Wellness Training, Dept. of Children and Families-Lowell, 100 people
- Sept. 24: NE Drug Conference Training-Plenary and Break-out sessions, 200 people
- Sept. 26: March of the Brides walk against Domestic Violence, City of Lawrence streets and Lawrence Senior Center, Executive Director keynote speaker, @100 people
- Oct. 6: Essex District Attorney General Annual Domestic Violence Awareness Breakfast, Peabody City Hall, 150 people
- Oct. 16: Probate Judges Training, John Adams Courthouse, Boston, 60 people
- Oct. 22: Evening of Wellness for Women, Lawrence Senior Center, 48 people
- Oct. 29: New Strategies for Addressing Domestic Violence: Assessing Recent Changes in Law and Practice, -Methuen Auditorium, @100 people
- Nov. 17: Supportive Care of victims of domestic violence training, Lawrence, 12 people

The Massachusetts Elder Abuse Hotline is a 24-hour program that serves people 60 years and older throughout the state. The Hotline takes reports of abuse (physical, emotional/verbal, sexual, financial exploitation, caretaker neglect, and self-neglect), assesses risk, and screens the cases to determine the appropriate action. The Hotline staff accesses emergency protective service workers across the state. In addition to taking reports of abuse and neglect, the Hotline serves as an information and referral source for calls that do not fall under the protective services jurisdiction. Hotline phones have been re-routed through the Executive Office of Elder Affairs and are forwarded to each local elder service agency during business hours (Monday through Friday 9am-5pm.) In FY 2015, the Hotline handled 15,680 incoming/outgoing calls/faxes/emails and took 3,906 reports.

#### PRIORITY 4: HEALTH INSURANCE ENROLLMENT

Among vulnerable populations in our service area, those who are under-insured and uninsured are most at risk. With a slow economic recovery and rising costs of essential items, more and more of an individual's income is applied to basic living necessities such as food, shelter and transportation. This is exacerbated by the fact that income is not keeping up with inflation. As a result, health insurance is less of a priority and patients are not seeking necessary treatment because they cannot afford it. continues to do the utmost in helping residents obtain medical insurance and to re-enroll for coverage.

Steward Health Care has increased significantly outreach to those without health insurance through the Community Health Advocate (CHA) program as a bridge between the hospital, a primary care doctor, and community services. The CHA program not only helps patients obtain insurance coverage, but assists them in finding a primary care physician for immediate follow-up after a hospital visit and obtaining regular, preventative care. CHAs—all of whom are bi-lingual in Spanish and English—also link patients to other essential community programs for personal and social support. CHAs work one-on-one with patients to help them understand insurance coverage and community offerings in their own language, as well as offer a discount card to help pay for medications at usually significantly reduced costs.

During 2015, Community Health Advocates (CHAs), located on the Methuen and Haverhill campuses, completed 3,723 insurance applications for uninsured and underinsured area residents. The CHAs also assisted and completed immediate coverage to 275 applicants, and enrolled through the Health Connector over 175 families.

The CHAs offered health insurance enrollment education and assistance at the following community events:

- Jan. 17: Greater Lawrence Family Health Center enrollment program-community enrollment, Lawrence Senior Center, @60 people\*\*
- Jan. 19: Martin Luther King Health and Children's Fair, Emmaus House, Haverhill, @380 people and 4 enrollment applications

completed; answered several questions\*\*

Jan. 24: Health insurance community enrollment, Greater Lawrence Family Health Center, Lawrence, @180, completed and 14 enrollment applications\*\*

Jan. 31: Health insurance community enrollment, Greater Lawrence Family Health Center, Lawrence, @ 180 people\*\*

Feb. 14: Health insurance community enrollment, St. Patrick's Church, Lawrence, 110 people and 21 applications completed\*\*

Feb. 26: Health insurance community enrollment and talk, Universal/Unitarian Church Drop-In Center, Haverhill, @24 people and 21 applications completed\*\*

Feb. 28: Health insurance community enrollment, Greater Lawrence Family Health Center, Lawrence, @30 people and 13 applications completed\*\*

March 18: Senior Supper: Medicare Coverage under the Accountable Care Act, Holy Family Hospital-Methuen Auditorium, 48 people

March 21: Family health fair, Emily G. Weatherbee School, Lawrence, @50 people\*\*

May 18: Haverhill High School Keeping Families Healthy Fair, Haverhill High School, @200 people\*\*

Aug. 4: Greater Lawrence Community Action Council, Inc. 3rd annual Community Resource Fair, Campagnone Park, Lawrence, @200 people\*\*

Aug. 15: Somebody Cares New England Block Party, GAR Park, Haverhill, @200 people\*\*

Sept. 1: Senior Supper: Medicare Coverage under the Accountable Care Act, Holy Family Hospital-Haverhill Auditorium, 50 people

Sept. 28: Medicare Under the Accountable Care Act, Methuen Nevins Library, 12 people

#### PRIORITY 5: BEHAVIORAL/MENTAL HEALTH

Beginning in 2014, both hospital campuses brought on board two Behavioral Health Navigators, made possible through a Steward Health Care initiative via grand funding. The navigators work with teams comprised of corporate and hospital staff to create structures and processes to support the successful integration of newly insured behavioral health patients with primary care and outpatient services, help alleviate gaps in care, and provide a continuum of quality services to improve overall patient health.

The Behavioral Health Navigators serve as the primary liaison for coordinating community wrap around services for frequent users of emergency services. Through screening, the Behavioral Health Navigators provide early detection, brief intervention and referral for patients with behavioral health problems (e.g. mental health and alcohol-and-drug-related health problems). They also provide direct services to psychiatric patients of all ages in the hospital campuses emergency departments, including evaluations and level-of-care assessments.

During 2015, Behavioral Health Advocates attended to 806 patients at the Haverhill campus and 1,118 at the Methuen campus.

Additional community benefits programming addressing behavioral/mental health in 2015 included:

Jan. 14: Haverhill Overdose Prevention and Education (HOPE) Task Force Community Event, Constantino School, Haverhill, @80 people

March 4: "Time for Change" community forum on substance abuse, Lawrence Senior Center, @100 people (supported the raffle), @100 people\*\*

April 6: "Situation Critical: Street Drugs," Holy Family Hospital-Haverhill Auditorium, 50 people

April 23: Spanish community mental health forum, Somebody Cares New England, Haverhill, 25 people\*\*

Sept. 12: Merrimack Valley Prevention and Substance Abuse Project 2nd annual community forum "To Be Aware is To Be Alive: Reasons for Hope," Methuen Senior Center, @200 people

Sept. 18: 5th Annual Behavioral Health Conference: Alcohol Use and Disorders, Neuropsychology, Principles of Recovery and Wellness with Clinical Aging, Habilitation Therapy in the Inpatient Setting, The Psychology of Chronic Pain, Northern Essex Community College, Haverhill campus, 147 people

Sept. 24: Suicide Prevention Workshop of Mass. Coalition for Suicide Prevention, Northeast Region and Mass Dept. of Public Health, 9th Annual Leadership Breakfast, Holy Family Hospital-Methuen Auditorium, 100 people

Sept. 26: H.O.P.E. (Haverhill Overdose Prevention and Education) Drug Take Back Day, Haverhill Police Dept., @25 people

Nov. 19: Second Annual Spanish Mental Health Forum: Depression, Lawrence Senior Center, 150 people

#### PRIORITY 6: ORAL HYGIENE

Holy Family Hospital created an Oral Hygiene Committee made up of certified public dental hygienists, some of whom spearhead public school dental hygiene programs in Massachusetts and New Hampshire to offer oral hygiene clinics in FY 2015 by utilizing mobile offertories and working with dental students involved with community service. Two clinics were held during the year in Methuen and Haverhill.

Oral hygiene clinics included:

April 25: Free Oral Hygiene Clinic, Holy Family Hospital-Methuen Auditorium, 6 children\*\*

Nov. 7: Free Oral Hygiene Clinic, Haverhill YWCA, 17 adults and children\*\*

#### PRIORITY 7: STROKE EDUCATION AND PREVENTION

In FY 2015, stroke information—including a 3 ½” X 2” card entitled “Is it a stroke? Check these signs fast!”—was distributed at 39 events that were attended by several thousand people in total. The non-fasting diabetes screenings, and talks on diabetes included a discussion about stroke. Information, including the cards, is made available in Spanish.

#### COMMUNITY SERVICE

(NB: In addition to the Community Benefits activities listed above, the following are community services which involved physicians, nurses, clinicians, and administrative leaders. Many of these events also are sponsored by , and receive sponsorship money and donations of educational materials.)

Jan. 6: Hospital careers presentation, Haverhill High School freshmen, @25 students

Jan. 13: Hospital careers presentation, Haverhill High School freshmen, @25 students

Jan. 11: Access 21 presentation with student interns, Haverhill High School, @30 students

Jan. 15: Community Vigil in support of tolerance and harmony everywhere, St. Monica’s Church, @300 people

Jan. 20: Hospital careers presentation, Haverhill High School freshmen, @25 students

Jan. 20: Meet the Expert: MAKOPlasty Partial Knee-Hip Replacement, Holy Family Hospital-Haverhill, 29 people

Feb. 3: Meet the Expert: Evaluation and Treatment of Atrial Ahythmias, Holy Family Hospital-Methuen, 33 people

Feb. 5: 5th Annual Vocational/Technical School Fair, Methuen High School, @400 people

Feb. 6: Go Red Day, HFH-Methuen and Haverhill cafeterias, heart health awareness with healthy entre/cooking demonstration and recipes, nutritionists available, @600 people

March 3: Senior Luncheon, Evaluation and Management of Arthritis in Seniors, HFH-Haverhill, 51 people

March 3: Meet the Expert: Diagnosing, Treating and Preventing Heel Pain, HFH-Haverhill, 40 people

March 24: Meet the Expert: Making Knees and Hips Better with Minimally Invasive Joint Repair, HFH-Methuen, 63 people

March 25: Greater Salem Chamber of Commerce health fair and business networking, Steward Medical Group at 22 Keewaydin Dr., Salem, NH, @ 100 people

April 1: MVCC Business and Health Expo, Michael’s Function Facility, Haverhill, @300 people

April 7: Meet the Expert: When is Surgical Intervention Recommended, HFH-Methuen, 43 people

April 7: Orthopedics lecture, Methuen Senior Activities Center, 40 people

April 8: MAKOPlasty presentation on Knee and Hip Pain, Holy Family Hospital-Methuen, 25 people

April 29: MAKOPlasty Direct Anterior Hip Replacement Surgery, Holy Family Hospital-Methuen, 15 people

May 5: Meet the Expert: A Facial Plastic Surgeon’s Primer on Skin Cancer, Holy Family Hospital-Haverhill, 43 people

May 28: Health Fair, Haverhill Council on Aging, @100 people

May 28: MAKOPlasty Partial Knee Resurfacing & Total Hip Replacement Surgery, Holy Family Hospital-Methuen, 43 people

June 2: Meet the Expert: The Secret to Keeping Your Stents Open-Treating Coronary Disease, Holy Family Hospital-Methuen, 44 people

June 10: Men’s Breakfast lecture, Methuen Senior Activities Center, 20 people

June 16: Senior Luncheon: The Aging Foot and Ankle, Holy Family Hospital-Haverhill, 56 people

June 17: Senior Supper: Considerations, Issues and Costs of Long-term Care, Holy Family Hospital-Methuen, 40 people

June 29: MVCC Business After Hours, The Tap, Haverhill, @30 people

Aug. 4: Meet the Expert: What is MAKOPlasty and what is its Potential Role in Anterior Total Hip Replacement, Holy Family Hospital-Haverhill, 68 people

Sept. 10: Merrimack Valley Chamber of Commerce speed networking event, Methuen Village Assisted Village, @30 people

Sept. 12: Andover Town Day, downtown Andover, booth on orthopedics, @7,000-10,000 people; 400 at the Holy Family Hospital booth, @50 interactions

Sept. 16: Senior Supper, Holy Family Hospital-Methuen, @40 people

Sept. 16: Merrimack Valley Chamber of Commerce Business and Health Expo, information on various health topics, Andover Country Club, @150 people

Sept. 29: Merrimack Senior Health Fair, information on various health topics, Merrimack Senior Center, @250 people

Oct. 3: Amesbury Health Fair/Council on Aging Health Walk, Amesbury Senior Citizens Center, @75 people

Oct. 7: Salem NH Senior Center Health Fair, Salem Senior Center, @375 people

Oct. 14: Methuen High School annual School Colleges, Careers & Community Service Fair, Methuen High School, several hundred students

Oct. 22: AAA Driver Improvement Class for Mature Operators, Holy Family Hospital-Haverhill, 13 people

Nov. 12: Salem Chamber of Commerce Business Expo, Windham, NH, information on various health topics, @100 people

Nov. 13: AAA Driver Improvement Class for Mature Operators, Holy Family Hospital-Methuen, 15 people

Dec. 1: Meet the Expert: Treatment for Your Painful Shoulder, Holy Family Hospital-Methuen, 80 people

Dec. 1: Senior Luncheon: Hemorrhoids: Payback for Modern Living, Holy Family

Hospital-Haverhill, 50 people

Dec. 9: Knee or Hip Pain? Learn About Minimally Invasive Joint Repair, Holy Family Hospital-Methuen, 22 people

Dec. 16: Senior Supper, Holy Family Hospital-Methuen, social event, 37 people

During 2015:

--Recognitions:

\*May 14, 2015: Holy Family Hospital recognized at national Older Americans Month/City of Methuen Older Americans Day celebration, at the Methuen Senior Activities Center, with honored members of the Council on Aging, Mayor Stephen Zanni, City Council Chairman Ronald Marsan, and Methuen Senior Activities Center Director Corinne LaCharite as host.

\*Holy Family Hospital honored by:

Mass. Senate: "In recognition for your hard work and dedicated service to ensuring the health and well-being of the Methuen Community and our seniors"

Mass. House of Representatives: "In recognition of your presence in Methuen, the excellent care you provide, and your participation in the life of our community"

Methuen Senior Activities Center: "In recognition and appreciation of outstanding dedicated service toward keeping Methuen seniors safe today for a healthy tomorrow"

\*May and September, 2015: Coordinator of the Holy Family Hospital Cardiac Rehabilitation Dept., among 23 honorees at the YWCA of Greater Lawrence Tribute to Women Awards Luncheon; and Director of Mission and Community Partnerships among 6 honorees at the YWCA of Haverhill Tribute to Women Awards Luncheon

--Holy Family Hospital staff dedicated 10,724 hours to community benefits/community services. These hours include:

\*1,880 hours dedicated to Community Benefits priorities

\*1,031 hours dedicated to Community Services

\*6,860 hours for preceptor programs, including Nursing, Senior Nursing, Surgical Technology, Birthing, and Emergency Room Care. Other departments with clinical preceptor programs included Paramedic Training, Radiation Technology, Nutrition, Exercise Physiology (Cardiac Rehab), Ultrasound Technology, Surgical Technology, Social Work, Physical Therapy, Occupational Therapy, Speech Pathology, Polysomnography, CADAC (Certified Alcohol and Drug Awareness Counseling), Phlebotomy, Chaplaincy Interns, Medical Records (Coding), Nurse Practitioner, and Physician Assistant.

--Methuen's Clinical Pastoral Education Program, which draws students from the US and abroad, graduated 22 chaplain interns.

--Holy Family Hospital operates a Volunteer Services Dept., which supervised a total of 12,650 hours of volunteer time benefitting patients and visitors as well as staff. The department also identifies those volunteers who are willing to serve other community organizations.

--CHNA 12 community health needs assessment in 2015, Holy Family Hospital-Haverhill on steering committee; project completion in early summer.

--Holy Family Hospital participated by invitation in the March 21, 2015 five-year strategic planning meeting for Methuen-Arlington Neighborhood, Inc. The meeting involved community social service directors, a Methuen city councilor, Methuen police, MAN Inc. board members, and the center's executive director and staff.

--April 20, 2015: City of Lawrence Mayor's Health Task Force met with Mayor Dan Rivera and state elected members of the Joint Committee on Healthcare Financing to discuss the CHNA's initiatives on issues facing the community.

--May 19, 2015: Holy Family Hospital, along with other Executive Committee members of the City of Lawrence Mayor's Health Task Force (CHNA 11), outlined the purpose of the hospital's community benefits work in Lawrence with Dr. Shobha Srinivasan, Health Disparities Research Coordinator at the Division of Cancer Control and Population Sciences of the National Cancer Institute. The Institute has funded the Harvard Lunch Cancer Disparities Center—under which two Lawrence research programs Project IMPACT (breast cancer) and Project CLEAR (smoking in the home) have been conducted through a partnership between Dana Farber Cancer Institute and Harvard School of Public Health.

--Senior luncheons and suppers were held quarterly at Holy Family Hospital-Haverhill and Methuen, respectively. For \$5.00, seniors are served a three course meal and enjoy a guest speaker. Among the topics presented were arthritis, orthopedic issues, health care reform, and long-term care.

--A total of 14 American Red Cross blood drives were sponsored by Holy Family Hospital. Twelve were held on the Methuen campus

and generated 437 units of blood. Two were held on the Haverhill campus and generated 40 units of blood.

--Support groups offered include Alzheimer's Support Group (every third Wednesday of the month, Haverhill campus), Bereavement Support Group (weekly, Methuen campus) Childbirth Education including Baby Care Basic Breastfeeding (monthly, Methuen Campus), SHARE Perinatal Loss support group (every first Wednesday of the month, Methuen campus), Sheila Brodie-Zetlan Cancer support group (weekly, Methuen campus), and Look Good...Feel Better Cancer support group (every first and third Wednesdays of the month).

--Both hospital campuses have reduced environmental waste, working closely with a national firm that helps facilities manage medical equipment surplus to ensure that all reusable equipment and supplies are properly captured, recovered and respectfully repurposed. Holy Family Hospital-Haverhill recovered 1,057 lbs. of medical surplus that was diverted from the waste stream. Holy Family Hospital-Methuen recovered 8,713 lbs. of medical surplus that was diverted from the waste stream.

--Holy Family Hospital-Methuen provided a variety of health information at a dedicated Lawrence City Hall health table.

### **Plans for Next Reporting Year**

Holy Family Hospital will utilize its new community health needs assessment, published in November, 2015, for programming beginning in 2016 through 2018. Additionally, every consideration will be given to the information contained in the October, 2015 community health needs assessment published by the Lower Merrimack Valley & Seacoast Health Partnership (CHNA 12). Ever mindful of changing needs, the hospital will continue its work with community partners, community/hospital leaders, and the community benefits advisory committees to ensure that programming addresses some of the most pressing community health issues.

## **Community Benefits Process**

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### **Select Community Benefits Process**

#### **Community Benefits Leadership/Team**

Holy Family Hospital Community Benefits Advisory Committee (Methuen)

\*\*Joseph Roach, CEO

\*\*Wil Carpenter, Vice President, Sales and Service, Merrimack Valley Chamber of Commerce, CBAC co-chair

\*\*Leigh Carpenter, Senior Market Manager, Community Engagement, New England Division, American Cancer Society, Inc.

\*\*Patty Comeau, RN, School Nurse Coordinator, Methuen Public Schools

\*\*Kimberly Flowers, Elder Services of the Merrimack Valley

\*\*Corinne LaCharite, Executive Director, Methuen Senior Activities Center, CBAC co-chair

\*\*Brian LaGrasse, Health Director, Methuen Board of Health

\*\*Vilma Lora, Co-Director of Women's Services, YWCA of Greater Lawrence, and Coordinator of the City of Lawrence Mayor's Task Force

\*\*Lt. Kevin Mahoney, Community Liaison, Methuen Police Department

\*\*Paul Muzhuthett, MA, MSW, Regional Director, Northeast Regional Health Office, Mass. Dept. of Public Health

\*\*Linda Soucy, Director of Greater Lawrence Community Action Council, Inc.'s Fuel Assistance Program, and Director of the Safe Haven Computer and Homework Center at Methuen Arlington Neighborhood, Inc.

\*\*Anne Whalen, Executive Director, Methuen YMCA

Holy Family Hospital Community Benefits Advisory Committee (Haverhill)

\*\*Joseph Roach, CEO

\*\*Carmenza Bruff, Community Health Educator, Dana-Farber Cancer Institute Center for Community-Based Research

\*\*Mary Connolly, RN, Director, Haverhill Council on Aging

\*\*Anne-Marie D'Angelo Florent, MSPA, Member Education Representative,

Executive Office of Health and Human Services, MassHealth Operations

\*\*Tracy Fuller, Executive Director, Haverhill YMCA

\*\*Kalister Green-Byrd, Board of Trustees,

\*\*Rene McGuire, Site Director, YWCA Haverhill

\*\*Reverend Robert Murray, Pastor, St. James Church and St. John the Baptist Church, Haverhill

\*\*Paul Muzhuthett, MA, MSW, Regional Director, Northeast Regional Health Office,  
Mass. Dept. of Public Health

\*\*Mary O'Neill, Regional Outreach Director, Serenity at Summit New England, Haverhill

\*\*Gary Ortiz, Haverhill Public Works Department

\*\*Megan Shea, Coordinator, Haverhill chapter, Massachusetts Opioid Abuse Prevention and Collaborative Merrimack Valley Cluster

\*\*Reverend Marlene Yeo, Director, Somebody Cares New England

Holy Family Hospital Community Benefits Hospital Leadership Team (CBHLT)

\*\*Joseph Roach, President and CEO

\*\*Michael Cornelius, Director of Respiratory Services

\*\*Beth Cronin, Outpatient Dietician, Diabetes Care Program

\*\*Andrew Desrosiers, Neurology/Orthopedics Service Lines, Steward Health Care

\*\*Cheryl Edwards, RN, Director, Nursing Operations

\*\*Kate Ferguson MS, RD, LDN, Clinical Nutrition Manager, Sodexo Healthcare

\*\*Douglas Gaudette, Director, the Family Safety Project

\*\*Jean MacDougall-Tattan, Director of Physician Relations & Services

\*\*Anthony Slabacheski, Program Director, Oncology Dept., William Lane Cancer Center

\*\*Eileen Soucy, Case Management Director, Case Management/Social Services Dept.

\*\*Karen Kennedy, Director, Mission and Community Partnerships

\*\*Board of Directors Appointee to Community Benefits: Anthony Stankiewicz, Esq., Trustee, and Chief Advancement Officer and Chief of Staff, Codman Square Health Center, Dorchester, MA

\*\*Steward Health Care Community Benefits Administrator: Kerry Whalen, Vice President of Government Relations and Community Benefits

### **Community Benefits Team Meetings**

Holy Family Hospital Community Benefits Advisory Committee (CBAC-Methuen)

Thurs. Feb. 5, Wed. May 22, Sept. 23, and Mon. Nov. 30. All meetings were 8:30 am to 9:30 am in the hospital's Methuen campus Café Conference Room.

Holy Family Hospital Community Benefits Advisory Committee (CBAC-Haverhill)

Fri. Feb. 6, Fri. June 26, Fri. Sept. 25, and Mon. Nov. 30. All meetings were held from 12:00 pm to 1:00 pm in the Atrium Conference Room, except for the Nov. 30 meeting which was held in the hospital's Haverhill campus Auditorium.

Holy Family Hospital Community Benefits Hospital Leadership Team (CBHLT)

Thurs. Jan. 22, Thurs. May 28, Sept. 2, and Mon. Nov. 30. The January and September meetings were held in the Haverhill campus' Board Room, and the May and November meetings were held in the Methuen campus' Café Conference Room. All meetings, except the Nov. 30 meeting, were held from 1:00 pm to 2:00 pm. The Nov. 30 meeting was held from 1:30 pm to 2:30 pm.

### **Community Partners**

Community Partners

Organizations with which partnered in 2015 include:

Alternative House

Andover Dermatology

Andover Ear, Nose and Throat

Andover Town Day/Town of Andover

American Association of Blood Banks

American Diabetes Association

American Cancer Society

American Heart Association  
American Training Resources and Career Resources  
Amesbury Council on Aging  
Andover/North Andover YMCA  
Beyond Soccer, Inc.  
Blueskies Wellness, Inc.  
Bobby Bell 5-Mile Road Race & Joyce Moriarty Memorial Fitness Walk  
Boys & Girls Club of Greater Lawrence  
Boys & Girls Club of Greater Haverhill  
Boys and Girls Club of Greater Salem, NH  
CASA/Family Service, Inc.  
Catholic Charities North  
Central Catholic High School  
Churches  
Colden & Seymour Ear, Nose, Throat and Allergy  
Communities Together, Inc. (Board of Directors)  
Community Action, Inc.  
Community Caregivers/Derry, NH  
Comprehensive Grammar School, Methuen  
Derry, NH Council on Aging  
Diabetes Today Coalition  
District courts throughout Merrimack Valley  
Elder Services of Merrimack Valley  
Elevated Thought Foundation  
Emmaus, Inc.  
EMTS, Inc.  
Family Services of the Merrimack Valley, Inc.  
Federation of Massachusetts Farmers Markets  
Gloucester High Risk Domestic Violence Team  
Great Bay Community College  
Greater Haverhill Chamber of Commerce (Health Committee Member)  
Greater Lawrence Community Action Council  
Greater Lawrence Emergency Planning Meeting  
Greater Lawrence Family Health Center  
Greater Newburyport High Risk Domestic Violence Team  
Greater Salem, NH Chamber of Commerce (Health Committee Member)  
Groundwork Lawrence  
Groveland Youth Soccer  
Haverhill Adult Education Committee (committee member)  
Haverhill Community Violence Prevention Coalition  
Haverhill Council on Aging  
Haverhill Farmers Market  
Haverhill High School Boys Basketball Boosters  
Haverhill High School Football Boosters  
H.O.P.E. (Haverhill Overdoes Prevention Education, Committee Member)  
Haverhill Patrolmen's Association  
Haverhill Police Dept.  
Haverhill Relay for Life  
Hesser College  
Jeanne Geiger Crisis Center  
Immaculate Conception Church (Lowell)  
Kimi Nichols Center  
Laboure College  
Lahey Behavioral Health Center  
Law enforcement throughout Merrimack Valley  
Lawrence-Arlington Loft 50  
Lawrence Board of Health  
Lawrence Boys and Girls Club  
Lawrence Farmers Market  
Lawrence General Hospital  
Lawrence Mayor's Health Task Force (CHNA 11, Executive Committee)

-Behavioral Health Working Group  
-Healthy Active Living Working Group  
-Men's and Women's Health Working Group  
-Mammography Services Working Group  
Lawrence-Methuen Community Coalition  
Lawrence Schools  
Lawrence Council on Aging  
Lawrence YMCA  
Lazarus House  
Lower Merrimack Valley and Seacoast Health Partnership (CHNA 12, Chair; community health needs assessment committee member)  
Mary Immaculate Health Care Services  
MSPCC  
Mass. College of Pharmacy  
Mass. School of Nursing  
Mass. Decontamination Unit  
Mass. Dept. of Children and Families  
Mass. Dept. of Public Health-Northeast Regional Health Office  
MassHealth  
Medical Professions Institute: LPN Program  
Merrimack Council on Aging  
Merrimack Police Association  
Merrimack Valley Chamber of Commerce  
Merrimack Valley Hospice  
Merrimack Valley Human Resources Association  
Mass Health  
Merrimack Valley Jewish Foundation  
Merrimack Valley Oncology Nursing Society Merrimack Valley Planning Commission  
Merrimack Valley Red Cross  
Merrimack Valley Prevention and Substance Abuse Project (planning committee member)  
Merrimack Valley Regional Planning Commission  
Merrimack Valley Work Force Investment Board (Board of Directors through July 31, 2014)  
Merrimack Valley Project  
Merrimack Valley YMCA  
Merrimack Valley VNA  
Methuen Adult Learning Center (advisory committee member)  
Methuen-Arlington Neighborhood, Inc.  
Methuen Board of Health  
Methuen City Hall  
Methuen Community Development Dept.  
Methuen Council on Aging  
Methuen Family Health Center  
Methuen Firefighters Local 1691 I.A.F.F.  
Methuen High School  
Methuen Housing Authority  
Methuen Police Dept.  
Methuen Police Patrolmen's Association  
Methuen Pop Warner League  
Methuen Relay for Life  
Methuen Retired and Senior Volunteer Program  
Methuen Schools  
Methuen Senior Activities Center  
Methuen Village Assisted Living  
Methuen YMCA  
Middlesex Community College  
Middlesex County District Attorney's Office  
Neighbors In Need  
Nevins Family Services  
Nevins Library  
New England EMS Institute, Manchester  
North Andover Merchants Association

Northeastern University-Burlington, Boston  
Northern Essex Community College  
Northern Essex Community College Intern Program  
Northeast Nephrology and Internal Medicine  
Northeast Tobacco Free Community Partnership  
Northern Essex Community College (Board of Directors through July 31, 2014)  
Northern Essex Community College Foundation  
Notre Dame Cristo Rey High School  
Pentucket Athletic Association  
Pentucket Youth Soccer Association  
Retired and Senior Volunteer Program  
Rivier College  
Quinsigamond Community College  
Sacred Hearts School, Haverhill, MA  
Salem, NH Council on Aging  
Salem, NH EMT  
Salem, NH Farmers Market  
Salem State University, Salem, MA  
Salter School  
St. Alfio Society/Feast of the Three Saints  
St. Anselm College  
St. James Church, Haverhill  
St. John the Baptist Church, Haverhill  
St. Joseph's College of Maine School of Nursing  
St. Joseph's of Nashua School of Nursing  
Saint Joseph Regional Catholic School, Salem, NH  
Serenity at Summit  
Social service agencies throughout Merrimack Valley  
Somebody Cares New England, Inc.  
StandUP! Salem  
Statewide Inter-CHNA Leadership Roundtable Supportive Care Domestic Violence Program Trauma Prevention Program  
The Arc of Greater Haverhill-Newburyport  
The Festival of Trees, Methuen  
University of Massachusetts-Boston  
University of Massachusetts Lowell Dept of Community Health and Sustainability  
University of Massachusetts Lowell Medical Technology Program  
University of Massachusetts-Nursing Program University of New Hampshire-Nursing Program Upward Bound  
University of New Hampshire School of Nursing  
U.S. Dept. of Justice  
U.S. Wellness, Inc.  
Valley Works Career Center  
Wetherbee School in Lawrence  
Winners' Circle Running Club  
Women In Transition  
YMCA of the North Shore (Haverhill)  
YWCA of Greater Lawrence  
YWCA Women's Health Program

## **Community Health Needs Assessment**

### **Date Last Assessment Completed and Current Status**

In accordance with the Massachusetts Attorney General's Community Benefits Guidelines, Holy Family Hospital in Methuen and the former Merrimack Valley Hospital (now jointly called Holy Family Hospital -Methuen and Haverhill) each conducted a community health needs assessment. The resulting individual reports, both entitled 2012-2013 Population Health Improvement Report, detail the health conditions and social determinant factors affecting the people living in the cities and towns served by the hospital campuses, as well as key issues that need to be addressed in order to improve health outcomes and cost. Planning for the 2015 community benefits programming was based on these health needs assessments. A new community health needs assessment, published in November, 2015, along with the needs assessment published by the Lower Merrimack Valley & Seacoast Health Partnership (CHNA 12), will be the foundation of community benefits programming

from 2016 through 2018.

### Consultants/Other Organizations

N/A

### Data Sources

Community Focus Groups, Hospital, Consumer Group, Interviews, MassCHIP, Public Health Personnel, Surveys, CHNA

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## Select Community Benefits Programs

### The Family Safety Project

**Brief Description or Objective** Six component, pro-active intervention program to provide safety for victims of domestic violence through community collaboration, training, education, prevention, outreach, and perpetrator intervention.

**Program Type** Direct Services

**Target Population**

- **Regions Served:** Other-Merrimack Valley
- **Health Indicator:** All
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** English

### Goals

**Statewide Priority:** Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
The Family Safety Project responds to the crisis of domestic/family violence through a six component, pro-active intervention that seeks to provide safety for victims. Community collaboration, training and education, prevention and outreach, and perpetrator intervention comprise the program.	On-going

### Partners

Partner Name, Description	Partner Web Address
U.S. Dept. of Justice	<a href="http://www.justice.gov">http://www.justice.gov</a>
Mass. Dept. of Children and Families	<a href="http://www.mass.gov/eohhs/gov/departments/DCF">http://www.mass.gov/eohhs/gov/departments/DCF</a>
Alternative House	<a href="http://www.alternative-house.org">http://www.alternative-house.org</a>
Supportive Care, Inc.	<a href="http://www.supportivecare.com">http://www.supportivecare.com</a>

Jeanne Geiger <http://jeannegeigercrisiscenter.org>  
 Crisis Center

Middlesex <http://middlesexda.com>  
 County  
 District  
 Attorney's  
 Office

Northern <http://www.necc.mass.edu>  
 Essex  
 Community  
 College

Haverhill <http://www.haverhill-ps.org>  
 High School

CASA/Family <http://www.familyserviceinc.com/CASA/CASA.html>  
 Service. Inc.

Women In <http://www.mass.gov/essexsheriff/facilities/wit.html>  
 Transition

Northeast <http://www.cabhealth.org/contact.html>  
 Behavioral  
 Health  
 Services

MSPCC <http://www.mspcc.org>

Catholic <http://ccab.org/north>  
 Charities  
 North

Immaculate <http://iclowell.org>  
 Conception  
 Church,  
 Lowell

Law  
 Enforcement  
 throughout  
 Merrimack  
 Valley

Social service  
 agencies  
 throughout  
 Merrimack  
 Valley

District courts  
 throughout  
 Merrimack  
 Valley

City of  
 Lawrence  
 Mayor's  
 Health Task  
 Force (CHNA  
 11)

Lawrence <http://www.cityoflawrence.com/council-on-aging.aspx>  
 Senior Center

**Contact Information** Doug Gaudette, Holy Family Hospital, 360 Merrimack Street, Lawrence, MA 01843; 978-989-0607 ext. 12;; [doug.gaudette@steward.org](mailto:doug.gaudette@steward.org)

**Detailed Description** Not Specified

**Diabetes Management Care/Overweight and Obesity**

**Brief Description or Objective** A number of diabetes-focused efforts serve to educate the public on the risks of diabetes to reverse the growth of this disease and the incidence of heart disease and stroke. Staff from the Diabetes Care Program conduct free screenings, participate in community events, and offer free lectures and presentations to the public. Combined with this is programming around Overweight and Obesity. This program is aimed at educating people about healthy weight loss and maintaining healthy weight, including good nutrition, exercise, preventing chronic diseases, and how to deal with weight issues.

**Program Type** Community Education

- Target Population**
- **Regions Served:** Other-Merrimack Valley
  - **Health Indicator:** Other: Diabetes
  - **Sex:** All
  - **Age Group:** Adult
  - **Ethnic Group:** All
  - **Language:** All

**Goals**

**Statewide Priority:** Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

<b>Goal Description</b>	<b>Goal Status</b>
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The Overweight and Obesity priority works in tandem with the Diabetes Management Care priority to address people with weight issues who are prone to, and already may have developed, chronic disease as well as those who are dealing with obesity/weight issues primarily due to unhealthy lifestyle.	On-going
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The Diabetes Management Care program addresses the alarming rate of diabetes and obesity, and also is aimed at raising awareness about good nutrition and regular exercise for a healthy, longer-living life.	On-going
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**Partners**

<b>Partner Name, Description</b>	<b>Partner Web Address</b>
Merrimack Valley YMCA	<a href="http://www.mvymca.org">http://www.mvymca.org</a>
City of Lawrence Mayor's Health Task Force	<a href="http://www.cityoflawrence.com/health-department.aspx">http://www.cityoflawrence.com/health-department.aspx</a>
Methuen Senior Activity Center	<a href="http://www.ci.methuen.ma.us/Documents/Senior/Senior.htm">http://www.ci.methuen.ma.us/Documents/Senior/Senior.htm</a>
American Diabetes Assoc.	<a href="http://www.diabetes.org">http://www.diabetes.org</a>
Methuen-	<a href="http://methuenarlington.com">http://methuenarlington.com</a>

Arlington  
Neighborhood  
Inc.

Methuen <http://www.methuen.k12.ma.us>  
Public  
Schools

Salem, NH <http://townofsalemnh.com>  
Senior Center

Lawrence <http://www.cityoflawrence.com/council-on-aging.aspx>  
Senior Center

Lawrence <http://www.diabetescoalitionma.org>  
Diabetes  
Today  
Coalition

Methuen <http://methuen.mvymca.org>  
YMCA

YWCA of <http://www.ywcalawrence.org>  
Greater  
Lawrence

Methuen <http://www.seniorlivingresidences.com/methuen-village-at-riverwalk-park-overview/>  
Village  
Assisted  
Living

City of <http://www.cityoflawrence.com/community-development.aspx>  
Lawrence  
Mayor's  
Health Task  
Force (CHNA  
11)

Groundwork <http://www.groundworklawrence.org/>  
Lawrence

Federation of <http://www.massfarmersmarkets.org/>  
Massachusetts  
Farmers  
Markets

Merrimack <http://www.merrimackvalleychamber.com/>  
Valley  
Chamber of  
Commerce

Greater <http://www.glcac.org/>  
Lawrence  
Community  
Action  
Council, Inc.

U.S. <http://uswellness.com>  
Wellness, Inc.

Haverhill <http://www.northshoreymca.org/locations/plaistow/schedules/>  
YMCA

Lower <http://www.healthpartnership.net/>  
Merrimack  
Valley and  
Seacoast  
Partnership

Federation of <https://www.massfarmersmarkets.org/>  
Mass.  
Farmers  
Markets

Haverhill Farmers Market <http://teamhaverhill.org/projects/community/haverhill-farmers-market/>

Greater Haverhill Chamber of Commerce <http://haverhillchamber.com/>

Bobby Bell 5-Mile Road Race and Joyce Moriarty Fitness Walk

Boys and Girls Club of Lawrence <http://www.lawrencebgc.com/>

Andover High School <http://www.aps1.net/index.aspx?nid=302>

City of Methuen <http://www.cityofmethuen.net/>

**Contact Information** Holy Family Hospital and Holy Family Hospital at Merrimack Valley, Diabetes Care Program, Beth Cronin, Coordinator Diabetes Care Program, 70 East St., Methuen, MA 01844, Phone: 978-687-0156 ext. 2161; Mary Fabris, Clinical Nutritional Manager Holy Family Hospital at Merrimack Valley, 140 Lincoln Ave., Haverhill, MA 01830, 978-521-8517,, [beth.cronin@steward.org](mailto:beth.cronin@steward.org); [mary.fabris@steward.org](mailto:mary.fabris@steward.org)

**Detailed Description** Not Specified

### Cancer Education, Awareness and Detection

**Brief Description or Objective** The William L. Lane Cancer Center offers annual free cancer screenings for prostate, head and neck, and skin cancer; and free breast exams. They are committed to early detection, prevention and education. They also participate in numerous educational events and activities throughout the year.

**Program Type** Community Education

**Target Population**

- **Regions Served:** Other-Merrimack Valley
- **Health Indicator:** Other: Cancer, Other: Cancer - Breast, Other: Cancer - Cervical, Other: Cancer - Colo-rectal, Other: Cancer - Lung, Other: Cancer - Multiple Myeloma, Other: Cancer - Ovarian, Other: Cancer - Prostate, Other: Cancer - Skin
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

### Goals

**Statewide Priority:** Chronic Disease Management in Disadvantage Populations

Goal Description	Goal Status
This program offers screenings, talks, and clinicians at community events on skin, head and neck, and breast cancers.	On-going

### Partners

Partner Name, Description	Partner Web Address
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Planet <http://planetmassconnect.com>  
 MassCONNECT

YWCA of <http://ywcawlawrence.org>  
 Greater  
 Lawrence

Andover Ears <http://www.andoverent.com>  
 Nose and  
 Throat

Andover <http://andoverdermatology.com>  
 Dermatology

Colden & <http://coldenseymourent.com>  
 Seymour Ear,  
 Nose, Throat  
 and Allergy

American <http://www.cancer.org>  
 Cancer Society

Methuen Pop <http://www.methuenpopwarner.com>  
 Warner League

Methuen <http://www.ci.methuen.ma.us>  
 Senior Activity  
 Center

Greater Salem <http://gschamber.com>  
 NH Chamber  
 of Commerce

Senior Health <http://seniorhealthfairnh.com>  
 Fair  
 Committee  
 Derry, NH

Methuen Relay [http://www.cancer.org/myacs/newengland/areahighlights/relays-  
 for Life in-massachusetts](http://www.cancer.org/myacs/newengland/areahighlights/relays-for-life-in-massachusetts)

Andover Town <http://andoverday.com/>  
 Day

Groundwork <http://www.groundworklawrence.org/>  
 Lawrence

U.S. Wellness, <http://uswellness.com>  
 Inc.

Lawrence <http://www.cityoflawrence.com/council-on-aging.aspx>  
 Senior Center

City of <http://www.cityoflawrence.com/community-development.aspx>  
 Lawrence  
 Mayor's Health  
 Task Force  
 (CHNA 11)

Salem NH <http://townofsalem.org/departments/senior-services.html>  
 Senior Center

Haverhill [http://main.acevents.org/site/TR/RelayForLife/RFLCY16NE?  
 Relay for Life pg=entry&fr\\_id=75655](http://main.acevents.org/site/TR/RelayForLife/RFLCY16NE?pg=entry&fr_id=75655)

Methuen Relay [http://www.eagletribune.com/news/merrimack\\_valley/methuen-  
 stands-up-to-cancer-at-relay-for-life/article\\_4b99d7d3-de1a-  
 51c1-b8e4-2df84f1b9c06.html](http://www.eagletribune.com/news/merrimack_valley/methuen-stands-up-to-cancer-at-relay-for-life/article_4b99d7d3-de1a-51c1-b8e4-2df84f1b9c06.html)

Merrimack <http://merrimackvalleychamber.com/>  
 Valley  
 Chamber of  
 Commerce

**Contact Information**

Holy Family Hospital and Holy Family Hospital at Merrimack Valley, The William L. Lane

**Detailed Description** Not Specified

### Stroke Education and Prevention

**Brief Description or Objective** According to the Massachusetts Dept. of Health and Human Services, stroke is the third-leading cause of death in the United States. In Massachusetts, 2.5% of adults aged 35 and older have had a stroke, which is a leading cause of long-term disability. Time is critical in assisting those who are having a stroke. With these stark statistics in mind, Holy Family Hospital is committed to educating the community on stroke awareness and prevention.

**Program Type** Community Education

**Target Population**

- **Regions Served:** Other-Merrimack Valley
- **Health Indicator:** Other: Stroke
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

### Goals

**Statewide Priority:** Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
To educate the community on the causes and warning signs of stroke and how to prevent stroke.	On-going

### Partners

Partner Name, Description	Partner Web Address
Methuen Arlington Neighborhood Inc.	<a href="http://methuenarlington.com">http://methuenarlington.com</a>
Methuen Senior Activity Center	<a href="http://www.ci.methuen.ma.us">http://www.ci.methuen.ma.us</a>
Merrimack Valley Chamber of Commerce	<a href="http://www.merrimackvalleychamber.com">http://www.merrimackvalleychamber.com</a>
Salem NH Senior Health Fair Committee	<a href="http://seniorhealthfairnh.com">http://seniorhealthfairnh.com</a>
Lawrence Senior Center	<a href="http://www.cityoflawrence.com">http://www.cityoflawrence.com</a>
Methuen High School	<a href="http://www.methuen.k12.ma.us">http://www.methuen.k12.ma.us</a>
City of Lawrence Mayor's Health Task Force (CHNA 11)	<a href="http://www.cityoflawrence.com/community-development.aspx">http://www.cityoflawrence.com/community-development.aspx</a>

Wetherbee School, Lawrence <http://www.lawrence.k12.ma.us/wetherbee>

Merrimack Valley YMCA <http://www.mvymca.org>

Derry, NH Senior Center [http://www.derry.nh.us/Pages/DerryNH\\_Recreation/seniors/index](http://www.derry.nh.us/Pages/DerryNH_Recreation/seniors/index)

Haverhill Senior Citizens Center [http://ci.haverhill.ma.us/departments/human\\_services1/council\\_on\\_aging/index.php](http://ci.haverhill.ma.us/departments/human_services1/council_on_aging/index.php)

Methuen Adult Learning Center <http://www.methuen.k12.ma.us/Adult%20Ed%20registration.pdf>

Methuen Relay for Life <http://www.cancer.org/myacs/newengland/areahighlights/relays-in-massachusetts>

Boys & Girls Club of Greater Salem, NH <http://www.salembgc.org/portal>

Greater Salem NH Chamber of Commerce <http://gschamber.com>

Groundwork Lawrence <http://www.groundworklawrence.org>

Greater Lawrence Community Action Council, Inc. <http://www.glcac.org>

Andover Town Day <http://andoverday.com/>

North Andover Day <http://northandovermerchants.org>

Salem NH Senior Center <http://townofsalem.org/departments/senior-services.html>

Haverhill Chamber of Commerce <http://haverhillchamber.com>

**Contact Information** Holy Family Hospital and Holy Family Hospital at Merrimack Valley, Karen L. Kennedy, Director of Mission and Community Partnerships, Holy Family Hospital, 70 East St., Methuen MA 01844, 978-687-0151 ext. 2007; Jean Sebourn, Director of Quality, Safety, Risk Management & Infection Control, Holy Family Hospital, 70 East St., Methuen, MA 01844, 978-687-0151 ext. 2035;, karen.kennedy@steward.org; jean.sebourn@steward.org

**Detailed Description** Not Specified

#### Health Insurance Enrollment

**Brief Description or Objective** A Community Health Advocate (CHA) program acts as a bridge between the hospital, a primary care doctor, and community services. The CHA program not only helps patients obtain insurance coverage, but assists them in finding a primary care physician for immediate follow-up after a hospital visit and obtaining regular, preventative care. CHAs also link patients to other essential community programs for personal and social support. CHAs work one-on-one with patients to help them understand insurance coverage and community offerings in their own language.

**Program Type** Health Coverage Subsidies or Enrollment

- Target Population**
- **Regions Served:** Other-Merrimack Valley
  - **Health Indicator:** Access to Health Care
  - **Sex:** All
  - **Age Group:** All
  - **Ethnic Group:** All
  - **Language:** All

**Goals**

**Statewide Priority:** Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

<b>Goal Description</b>	<b>Goal Status</b>
To support the Accountable Care Act and Mass. Health Care for All by actively reaching out to those who need to be enrolled /reenrolled in health insurance, especially poor populations.	On-going

**Partners**

<b>Partner Name, Description</b>	<b>Partner Web Address</b>
Mass Health	<a href="https://www.mahealthconnector.org">https://www.mahealthconnector.org</a>
Greater Lawrence Family Health Center	<a href="http://glfhc.org">http://glfhc.org</a>
City of Lawrence Mayor's Health Task Force	<a href="http://www.cityoflawrence.com">http://www.cityoflawrence.com</a>
Wetherbee Grammar School, Lawrence	<a href="http://www.lawrence.k12.ma.us/wetherbee1">http://www.lawrence.k12.ma.us/wetherbee1</a>
City of Lawrence Mayor's Health Task Force (CHNA 11)	<a href="http://www.cityoflawrence.com/community-development.aspx">http://www.cityoflawrence.com/community-development.aspx</a>
Emmaus House	<a href="http://emmausinc.org/">http://emmausinc.org/</a>
Universal/Unitarian Church Drop-in Center	<a href="http://www.uuhaverhill.org/node/4184">http://www.uuhaverhill.org/node/4184</a>
Nevins Memorial Library, Methuen	<a href="http://www.nevinslibrary.org/">http://www.nevinslibrary.org/</a>
Haverhill Transitional House	<a href="http://www.transitionalhousing.org/ci/ma-haverhill">http://www.transitionalhousing.org/ci/ma-haverhill</a>
YMCA Haverhill	<a href="http://www.northshoreymca.org/locations/haverhill/">http://www.northshoreymca.org/locations/haverhill/</a>

**Contact Information** Holy Family Hospital and Holy Family Hospital at Valley, Karen Kennedy, Director of Mission and Community Partnerships, 70 East St., Methuen, MA 01844, 978-687-0151 ext. 2700; , karen.kennedy@steward.org

**Detailed Description** Not Specified

**Behavioral/Mental Health Navigation**

**Brief Description or Objective** The program offers talks and resource to residents and community mental health professionals dealing with people who must cope with mental health issues of a loved one or themselves.

**Program Type** Community Education

**Target Population**

- **Regions Served:** Other-Merrimack Valley
- **Health Indicator:** Mental Health
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

**Goals**

**Statewide Priority:** Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations

**Goal Description**

The program goal is to offer to community residents as well as local mental health providers information on mental health issues and on navigating the health care system when dealing with mental health problems in children and adults.

**Goal Status**

On-going

**Partners****Partner****Name, Partner Web Address****Description**

Lahey Behavioral Health Services <http://www.nebhealth.org>

City of Lawrence Mayor's Health Task Force (CHNA 11) <http://www.cityoflawrence.com/community-development.aspx>

Greater Lawrence Family Health Center <http://glfhc.org>

Somebody Cares New England <http://www.somebodycaresne.org>

Northeast Independent Living <http://www.nilp.org/>

Mass. Dept. of Public Health <http://www.mass.gov/eohhs/gov/departments/dph/>

Mass. Dept. of Mental Health <http://www.mass.gov/eohhs/gov/departments/dmh/>

The Samaritans of Merrimack Valley [www.stop-suicide.org](http://www.stop-suicide.org)

Lawrence General <http://lawrencegeneral.org/>

Hospital

Lower <http://www.healthpartnership.net/>

Merrimack  
Valley and  
Seacoast  
Health  
Partnership  
(CHNA 12)

**Contact Information** Holy Family Hospital and Holy Family Hospital at Merrimack Valley, Karen L. Kennedy, Director of Mission and Community Partnerships, 70 East St., Methuen, MA 01844, 978-687-0151 ext. 2007, karen.kennedy@steward.org

**Detailed Description** Not Specified

### Oral Health

**Brief Description or Objective** This program is aimed at offering free dental prevention clinics and education for underserved adults and children.

**Program Type** Direct Services

**Target Population**

- **Regions Served:** Other-Merrimack Valley
- **Health Indicator:** Other: Dental Health
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

### Goals

**Statewide Priority:** Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
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The program's primary goal is to offer preventative screenings, cleanings, basic dental work, and basic oral hygiene education on the connection between oral hygiene and overall good health to underserved populations. A second goal is to establish a permanent home for dental chairs and equipment that are no longer used by a local not-for-profit.	On-going
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### Partners

Partner Name, Description	Partner Web Address
City of Lawrence Mayor's Health Task Force (CHNA 11)	<a href="http://www.cityoflawrence.com/community-development.aspx">http://www.cityoflawrence.com/community-development.aspx</a>
Methuen Arlington Neighborhood, Inc.	<a href="http://www.methuenarlington.com/">http://www.methuenarlington.com/</a>

**Contact Information** Holy Family Hospital and Holy Family Hospital at Merrimack Valley, Karen L. Kennedy, Director of Mission and Community Partnerships 70 East St., Methuen, MA 01844 978-687-0151 ext. 2007, karen.kennedy@steward.org

**Detailed Description** Not Specified

### Meet the Expert

**Brief Description or Objective** Holy Family Hospital and Holy Family Hospital at Merrimack Valley Hospital offer Meet the Expert educational seminars free and open to the public. This is a physician- driven program and on average attracts on average anywhere from 30-70 people per session. Programs meeting the criteria for Continuing Education in Nursing in Massachusetts pursuant to 244 CMR 5.04, the Board of Registration in Nursing Rules and Regulation seminars, offer a 1.0 contact hour for nursing free of charge.

**Program Type** Community Education

**Target Population**

- **Regions Served:** Other-Merrimack Valley
- **Health Indicator:** All
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** English

### Goals

**Statewide Priority:** Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations

**Goal Description** **Goal Status**

The goal of this program is to provide access to physician-based health education at no charge.

On-going

### Partners

**Partner Name, Description** **Partner Web Address**

Not Specified

**Contact Information** Holy Family Hospital and Holy Family Hospital at Merrimack Valley, Jean MacDougall-Tattan, Physician Relations & Marketing Manager, 140 Lincoln Ave., Haverhill, MA 01830, 978-420-1168; , jean.macdougall-tattan@steward.org

**Detailed Description** Not Specified

### Senior Luncheons and Senior Suppers

**Brief Description or Objective** Holy Family Hospital hosts quarterly dining-and-education events (i.e. senior lunches at Holy Family Hospital-Haverhill and senior suppers at Holy Family Hospital-Methuen) for adults ages 60 and over.

**Program Type** Community Education

**Target Population**

- **Regions Served:** Other-Merrimack Valley
- **Health Indicator:** Other: Elder Care
- **Sex:** All
- **Age Group:** Adult-Elder
- **Ethnic Group:** All
- **Language:** English

### Goals

**Statewide Priority:** Promoting Wellness of Vulnerable Populations

**Goal Description** **Goal Status**

The goals of this program is to increase the health knowledge of seniors in our community; and to provide social interaction and engagement for seniors in our community.

On-going

## Partners

Partner Name, Description	Partner Web Address
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Not Specified

### Contact Information

For Holy Family Hospital-Methuen campus, contact Karen L. Kennedy, Director of Mission and Community Partnership, 70 East St., Methuen, MA 01844, 978-687-0151 ext. 2007; For Holy Family Hospital-Haverhill campus, contact Jean MacDougall-Tattan, Physician Relations & Marketing Manager, 140 Lincoln Ave., Haverhill, MA 01830, 978-420-1168; , karen.kennedy@steward.org; jean.macdougall-tattan@steward.org

### Detailed Description

Not Specified

## Access 21 Haverhill High School (Haverhill) and Student Internship Program (Methuen)

### Brief Description or Objective

Holy Family Hospital-Haverhill welcomes students from Haverhill High School to experience work-based learning. Through this structured learning experience that is based in one of the hospital's departments, students gain job skills, confidence, and working knowledge of a hospital.

### Program Type

Mentorship/Career Training/Internship

### Target Population

- **Regions Served:** Other-Merrimack Valley
- **Health Indicator:** Other: Education/Learning Issues
- **Sex:** All
- **Age Group:** Child-Teen
- **Ethnic Group:** All
- **Language:** English

## Goals

**Statewide Priority:** Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
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The goal of this program is to offer high school students an opportunity to learn about how a hospital works, its various departments, and encourage student ambitions for seeking a medical career.

On-going

## Partners

Partner Name, Description	Partner Web Address
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Haverhill High School

<http://hhs.haverhill-ps.org>

### Contact Information

Holy Family Hospital and Holy Family Hospital at Merrimack Valley, Rev. Suzy Goodspeed, 140 Lincoln Ave., Haverhill, MA 01830, 978-521-8151; , suzy.goodspeed@steward.org

### Detailed Description

Not Specified

## Blood Pressure Screenings

### Brief Description or Objective

Holy Hospital at Merrimack Valley (Haverhill) offers free blood pressure screenings every 1st and third Friday of the month in the auditorium.

### Program Type

Direct Services

### Target Population

- **Regions Served:** Other-Merrimack Valley
- **Health Indicator:** Other: Hypertension
- **Sex:** All
- **Age Group:** Adult
- **Ethnic Group:** All
- **Language:** English , Spanish

## Goals

**Statewide Priority:** Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations,

Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

**Goal Description**                      **Goal Status**

The goal of the blood pressure screening program is to promote awareness of biometrics for wellness at no charge.      On-going

**Partners**

**Partner Name, Description**                      **Partner Web Address**

American Red Cross                      <http://www.redcross.org>

**Contact Information**

Holy Family Hospital-Methuen and Haverhill, Karen L. Kennedy, Director of Mission and Community Partnerships 70 East St., Methuen, MA 01844 978-687-0151 ext. 2007; , [karen.kennedy@steward.org](mailto:karen.kennedy@steward.org)

**Detailed Description**

Not Specified

**Blood Drives**

**Brief Description or Objective**

A blood drive is held every second Saturday of the month at Holy Family Hospital-Methuen. Two are held at Holy Family Hospital-Haverhill.

**Program Type**

Direct Services

**Target Population**

- **Regions Served:** Other-Merrimack Valley
- **Health Indicator:** Other: First Aid/ACLS/CPR
- **Sex:** All
- **Age Group:** Adult
- **Ethnic Group:** All
- **Language:** English

**Goals**

**Statewide Priority:** Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

**Goal Description**                      **Goal Status**

The goal of this program is to help ensure enough blood supply for the Merrimack Valley.      On-going

**Partners**

**Partner Name, Description**                      **Partner Web Address**

American Red Cross                      <http://www..redcross.org>

**Contact Information**

Holy Family Hospital-Methuen and Haverhill, Susan A. Sullivan, MT(ASCP)SBB,CQA(ASQ), Blood Bank/ Tissue Management/ Lab Support 978-687-0156 x2585, [susan.sullivan@steward.org](mailto:susan.sullivan@steward.org)

**Detailed Description**

Not Specified

**Expenditures**

<b>Program Type</b>	<b>Estimated Total Expenditures for FY2015</b>	<b>Approved Program Budget for 2015</b>
<a href="#">Community Benefits Programs</a>	<a href="#">Direct Expenses</a> \$873,274 <a href="#">Associated Expenses</a> \$0 <a href="#">Determination of Need</a> \$13,839	\$329,905 *Excluding expenditures

	<u>Expenditures</u>		that cannot be projected at the time of the report.
	<u>Employee Volunteerism</u>	\$509,761	
	<u>Other Leveraged Resources</u>	\$540,606	
<u>Net Charity Care</u>	<u>HSN Assessment</u>	\$1,342,245	
	<u>HSN Denied Claims</u>	\$898,345	
	<u>Free/Discount Care</u>	\$192,573	
	<u>Total Net Charity Care</u>	\$2,433,163	
<u>Corporate Sponsorships</u>		\$63,447	
	<b>Total Expenditures</b>	\$4,434,090	
<b>Total Patient Care-Related Expenses for FY2015</b>			\$179,159,733
<b>Comments:</b> For calendar year 2015, Holy Family Hospital's Unreimbursed Medicare was \$389,678 and Unreimbursed Medicaid was \$960,114, together totaling \$1,349,792.			

### Optional Information

Expenditures	Amount	
<u>Community Service Programs</u>	<u>Direct Expenses</u>	\$191,044
	<u>Associated Expenses</u>	\$25,536
	<u>Determination of Need Expenditures</u>	\$0
	<u>Employee Volunteerism</u>	\$17,881
	<u>Other Leveraged Resources</u>	Not Specified
<b>Total Community Service Programs</b>		\$234,461

<b>Bad Debt:</b>	Not Specified	Not Specified
<b>IRS 990:</b>	Not Specified	