

Massachusetts Eye and Ear Infirmary - FY2002

Summary Narratives

Community Benefits Mission Statement

The Board of Directors initially reviewed and approved the Community Benefits Mission Statement in 1994 and reapproved it in 2002:

“ . . . MEEI hereby reaffirms its commitment to serve the identified health care needs of its constituent communities/patient populations. That such a commitment is recognized as an integral part of the Infirmary's mission. That efforts to fulfill this commitment will build upon traditional partnerships between MEEI and the designated community. That the Infirmary will develop, implement, and update as necessary a formal plan for fulfilling this commitment, which will include allocation of appropriate resources to address identified community needs.”

Program Organization and Management

The Infirmary established a Community Benefits Advisory Committee in 1994 to promote community and hospital based involvement in the development of its Community Benefits program. The Community Benefits Mission Statement serves as the committee's guiding principles. The Infirmary's two-person Public Affairs office provides staffing support.

Key Collaborations and Partnerships

Kevin Andrews, Headmaster, Neighborhood House Charter School, Dorchester
Barbara Wandyes, The R.O.S.E. Fund, Boston

Community Health Needs Assessment

It was difficult to conduct a community needs assessment as the Infirmary is a specialty hospital that cares for patients from all over the Commonwealth, the United States, and the world. The Community Benefits Advisory Committee ultimately decided to focus on one segment of its community: school-aged children with potential vision and hearing problems. The committee learned that charter schools do not have vision/hearing screening services. The Neighborhood House Charter School was a new school in need of these services.

Community Benefits Plan

The Committee agreed that the Infirmary should continue to provide the community services it has historically provided including lectures, support groups, educational opportunities and medical missions as part of the formal Community Benefits Plan. They developed the Adopt-a-School Program and adopted the Neighborhood House Charter School in Dorchester and committed to providing vision and hearing screenings and follow-up care to the children. The Infirmary's short-term goal is to provide vision and hearing screenings and follow-up care as needed. Longer-term goals include expanding the scope of involvement at the school to include educational experiences and mentoring. As staffing permits, we hope to eventually be able to provide this service to another school in need.

Key Accomplishments of Reporting Year

Fiscal year 2002's most notable accomplishment is the continuation of the vision and hearing program at the Neighborhood House Charter School and seeing those children who have been diagnosed with poor vision now wearing glasses and succeeding academically. We are also pleased that shortly after fiscal year 2002 ended, we were contacted by a new charter school, the Upham Corners Charter School, and we provided vision screenings for their students. In addition, we are proud of our continued involvement in helping battered women through the R.O.S.E. Fund.

Plans for Next Reporting Year

The Infirmary's goal is to continue the myriad Community Benefits activities that are carried out throughout the

hospital and to continue its proactive Community Benefits program. We hope to explore other activities to add to our plan.

Select Community Benefits Programs

Vision and Hearing Program, Neighborhood House Charter School, Dorchester, MA

Brief Description or Objective	Children at the school with potential vision/hearing problems
Program Type	Health Screening
Target Population	<ul style="list-style-type: none"> • Regions Served: Boston-Dorchester • Health Indicator: Access to Health Care • Sex: All • Age Group: Child-Preschool, Child-Primary School • Ethnic Group: All • Language: All
Partners	<ul style="list-style-type: none"> • Kevin Andrews, Headmaster, Neighborhood House Charter School • Laura Foulke, Community Liason, Neighborhood House Charter School
Contact Information	<p>Mary Leach, Public Affairs Mass. Eye and Ear Infirmary 243 Charles St. Boston, MA 02114 617-573-4170</p> <p>Mary_Leach@meei.harvard.edu</p>
Detailed Description	Download/View Attachment (19.968 KB)

MEEI/R.O.S.E. Fund collaboration

Brief Description or Objective	Free cosmetic surgery provided to victims of domestic violence.
Program Type	Direct Services
Target Population	<ul style="list-style-type: none"> • Regions Served: All Massachusetts • Health Indicator: Injury and Violence • Sex: Female • Age Group: All • Ethnic Group: All • Language: All
Partners	<ul style="list-style-type: none"> • Barbara Wandyes, Executive Director, R.O.S.E. Fund, Boston, MA
Contact Information	<p>Missy Allen, Manager Facial and Cosmetic Surgery Center, MEEI 243 Charles St. Boston, MA 02114</p> <p>Missy_Allen@meei.harvard.edu</p>
Detailed Description	Download/View Attachment (22.016 KB)

Program Type	Estimated Total Expenditures for FY2002	Approved Program Budget for 2003
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Community Benefits Programs	Direct Expenses	\$12,000	\$12,000 * Excluding expenditures that cannot be projected at the time of the report.
	Associated Expenses	Not Specified	
	Determination of Need Expenditures	Not Specified	
	Employee Volunteerism	\$5,000	
	Other Leveraged Resources	Not Specified	
Community Service Programs	Direct Expenses	\$25,050	
	Associated Expenses	Not Specified	
	Determination of Need Expenditures	Not Specified	
	Employee Volunteerism	\$46,025	
	Other Leveraged Resources	Not Specified	
Net Charity Care		\$1,900,659	
Corporate Sponsorships		Not Specified	
	Total Expenditures	\$1,988,734	
Total Patient Care-Related Expenses for FY2002			\$84,930,733
Comments: None			