

Summary Narratives

Community Benefits Mission Statement

COMMUNITY BENEFITS MISSION

Caritas St. Elizabeth's Medical Center exemplifies its Catholic health care mission through service and excellence in patient care, medical education, and research. Caritas St. Elizabeth's will demonstrate leadership as a Catholic academic medical center, as the tertiary care referral center of Caritas Christi Health Care, and as a vibrant community health resource.

Program Organization and Management

The Community Benefits Program is administered through the communications and marketing department. Community Benefits programming is developed and executed by the community relations manager. The manager works in tandem with the hospital president and the Caritas Christi vice president of community benefits.

The planning process incorporates information from key departments of the medical center, the community, area service providers, and human service agencies. The programming is developed in consultation with the hospital president, director of communication and marketing, and the Caritas Christi vice president of community benefits.

Key Collaborations and Partnerships

The Medical Center is dedicated to providing accessible, high-quality health care services, and to improving the well being of the community through preventive health, education, and wellness activities. As an active participant throughout the region served, Caritas St. Elizabeth's is forming partnerships with numerous community organizations to identify and respond to the health needs of the people served.

Caritas St. Elizabeth's Medical Center is a founding member of the newly formed (2007) Allston-Brighton Partnership for Community Health. Its mission is to empower the diverse community in Allston-Brighton by providing networking for information and referral, opportunity for services, access to services and resource sharing.

Other key partners are:

- Allston-Brighton Community Development Corporation
- Allston-Brighton Family WIC
- Allston Village Main Streets
- Allston-Brighton Interagency Council
- Allston-Brighton Substance Abuse Task Force
- Allston Board of Trade
- Brighton Board of Trade
- Brighton Main Streets
- Boston Public Health Commission
- Brian J. Honan Charitable Foundation
- Jackson Mann Community Center
- Presentation School Foundation
- Mayor's Office for Jobs and Community Services
- Veronica Smith Senior Center
- Allston-Brighton Family WIC
- YMCA

Community Health Needs Assessment

The Allston-Brighton Healthy Boston Coalition conducted a needs assessment in 2002 hiring Case Associates. Several needs emerged, including affordable housing, culturally and linguistically appropriate services, preventive health care, access to health care for undocumented and/or uninsured residents, after-school programs, ESL classes, adult education, affordable childcare, and service for the elderly.

The Coalition dissolved in early 2007.

The Allston Brighton Partnership for Health, newly formed in 2007, is looking into resource opportunities so that a new needs assessment may be conducted. The member organizations share information on health issues and educational offerings to keep each other apprised on community needs and opportunities.

The medical center also relies on information from such key groups as the ED, the Allston Brighton Substance Abuse Task Force, St. Elizabeth's Domestic Violence Task Force, Brighton district court, law enforcement authorities, and hospital representatives to civic organizations and community centers to understand the area's health and social needs.

Community Benefits Plan

In an era of diminishing resources, Caritas St. Elizabeth's is collaborating with the Allston Brighton Partnership for Health to act on issues facing members of these two communities. Collaborations too are being developed with the local YMCA and community centers. In addition, Caritas St. Elizabeth's works with a variety of community constituencies to provide services to its target populations – those who live, work, attend school, or access services in the communities served.

Planned strategies and incumbent programs are continually evaluated for effectiveness. Currently, long-term strategic plans include continued collaboration with community agencies, schools, and businesses to address the concerns identified by the needs assessment, by community organizations, and key hospital departments.

Key Accomplishments of Reporting Year

By supporting the work of the Allston Brighton Partnership for Community Health, Allston-Brighton Substance Abuse Task Force, Allston-Brighton Family WIC and still other programs, Caritas St. Elizabeth's is actively involved in the work of several varied local constituencies.

Major accomplishments during the year included:

- Taking the lead in combating substance abuse in Allston-Brighton
- Providing health screenings for the local population
- Holding senior suppers
- Focusing on at-risk uninsured and underinsured mothers and childrens' health issues through partner ship with WIC and through enrollment activity in the state's new health insurance reform law
- increasing activity and discussions with the local YMCA, the Jackson Mann Community Center, and the Presentation Foundation to identify health education and other opportunities
- Provided emergency medical and ambulance services for the Bicentennial's Riverfest and Allston Village Street Fair
- Volunteering services to the Mayor's Office of Jobs and Community Services
- Supporting downtown revitalization efforts and activities supporting the downtown and businesses

Plans for Next Reporting Year

Plans for next reporting year predominately include continuing to work with community health and human service agencies for identifying and creating programming around health issues; understanding the communities' changing demographic profile, increasing the number of screenings, increasing outreach via the hospital's Ambassadors

Program. Other programming will include increasing education and enrollment activity in support of the state's new health insurance reform law. Overall, we will focus on bringing our health care professionals – and the world-class care they provide – to the community.

Select Community Benefits Programs

Allston-Brighton Substance Abuse Task Force

Brief Description or Objective	The Allston-Brighton Substance Abuse Task Force was formed by St. Elizabeth's Comprehensive Addictions Program and the Granada House. The goal is to educate members of the community on the dangers of narcotics, specifically Oxycontin, and raise awareness within the community about the issue of drug addiction and its startling growth.
Program Type	Not Specified
Target Population	<ul style="list-style-type: none">• Regions Served:County-Suffolk• Health Indicator:Substance Abuse• Sex:All• Age Group:Not Specified• Ethnic Group:Not Specified• Language:Not Specified
Partners	<ul style="list-style-type: none">• Granada House Brighton, MA 02135• Deborah Larson-Venable, Granada House
Contact Information	Deidre Houtmeyers, Executive Director CSEMC 736 Cambridge St. Boston, MA 02135 617-789-3000 deidre.houtmeyers@caritaschristi.org
Detailed Description	Download/View Attachment (20.48 KB)

Allston-Brighton Women, Infants and Children

Brief Description or Objective	CSEMC joins the WIC program in safeguarding the health of low-income women, infants, and children who are at nutritional risk by providing nutritious foods to supplement diets, information on healthy eating, and referrals to health care. WIC occupies free space on the medical center campus.
Program Type	Not Specified
Target Population	<ul style="list-style-type: none">• Regions Served:County-Suffolk• Health Indicator:Access to Health Care• Sex:Female• Age Group:Child-Infant• Ethnic Group:Not Specified• Language:Not Specified
Partners	<ul style="list-style-type: none">• Terri Chiasson, Allston-Brighton WIC, 159 Washington Street, Brighton, Mass, 02135, 617-789-3321• Terri Chiasson
Contact Information	Terri Chiasson, Allston-Brighton WIC, 159 Washington Street, Brighton, Mass,

02135, 617-789-3321

Detailed Description Not Specified

Brian J. Honan Charitable Fund

Brief Description or Objective The Brian J. Honan Charitable Fund supports and fosters programs to help local communities realize the true potential of its citizens in creating extraordinary lives--through education, recreation, housing, and healthcare.

Program Type Not Specified

Target Population

- **Regions Served:**County-Suffolk
- **Health Indicator:**Physical Activity
- **Sex:**All
- **Age Group:**Not Specified
- **Ethnic Group:**Not Specified
- **Language:**Not Specified

Partners Not Specified

Contact Information Sheila O'Connell
Community Relation Manager
Caritas St. Elizabeth's Medical Center
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Brighton, MA 02135
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sheila.oconnell@caritaschristi.org

Detailed Description Not Specified

Boston Public Health Commission

Brief Description or Objective The Boston Public Health Commission is an independent public agency comprised of a variety of preventative health services. Its mission is to protect, preserve, and promote the health and well-being of all Boston resident, particularly those who are most vulnerable

Program Type Not Specified

Target Population

- **Regions Served:**County-Suffolk
- **Health Indicator:**Access to Health Care
- **Sex:**All
- **Age Group:**Not Specified
- **Ethnic Group:**Not Specified
- **Language:**Not Specified

Partners Not Specified

Contact Information Sheila O'Connell
Community Relations Manager
Caritas St. Elizabeth's Medical Center
736 Cambridge St.
Boston, MA 02135
Ph: 617-779-6578
Fax: 617-789-2976
sheila.oconnell@caritaschristi.org

Detailed Description Not Specified

Allston Brighton Partnership for Community Health

Brief Description or Objective The ABPCH, of which Caritas St. Elizabeth's is a founding member, was organized in 2007, as a coalition of health and human service organizations committed to providing networking for information and referral, opportunity for services, and resource sharing.

Program Type Community Benefits Planning Process, Community Education, Community Health Needs Assessment

- Target Population**
- **Regions Served:** Boston-Brighton
 - **Health Indicator:** Access to Health Care
 - **Sex:** All
 - **Age Group:** Not Specified
 - **Ethnic Group:** Not Specified
 - **Language:** Not Specified

Partners

- Allston Brighton Community Development Corp. (www.allstonbrightoncdc.org)

Contact Information
 Allston Brighton CDC
 320 Washington St.
 Brighton, Mass. 02135
 Ph: 617-787-3874
www.allstonbrightoncdc.org

Detailed Description Not Specified

Program Type	Estimated Total Expenditures for FY2007	Approved Program Budget for 2008
Community Benefits Programs	<u>Direct Expenses</u> \$5,533,975 <u>Associated Expenses</u> \$0 <u>Determination of Need Expenditures</u> \$0 <u>Employee Volunteerism</u> \$0 <u>Other Leveraged Resources</u> \$413,452	\$169,500 * Excluding expenditures that cannot be projected at the time of the report.
Community Service Programs	<u>Direct Expenses</u> \$1,900,797 <u>Associated Expenses</u> \$0 <u>Determination of Need Expenditures</u> \$0 <u>Employee Volunteerism</u> \$73,434 <u>Other Leveraged Resources</u> \$0	
Net Charity Care	\$972,053	
Corporate Sponsorships	\$41,863	
	Total Expenditures \$8,935,547	
Total Patient Care-Related Expenses for FY2007		\$319,265,792

Comments: Unreimbursed Meidcare Services is (\$15,157,078)

Unreimbursed Medicaid Services is (\$415,506)

Unreimbursed Bad Debt is (\$1,640,959)