

MBTA Weekly Service Summary

January 11th-17th, 2016

Peak Service (Weekdays 6:30-9:30 AM, 3:30-6:30 PM)							
Date	Red Line	Orange Line	Blue Line	Silver Line	Key Bus	Other Bus	Comm. Rail
1/11/2016	76%	69%*	86%	93%	86%	72%*	84%*
1/12/2016	72%*	79%	85%	91%	87%	71%*	88%*
1/13/2016	71%*	75%	85%	93%	87%	72%*	90%*
1/14/2016	75%	78%	88%	92%	86%	70%*	83%*
1/15/2016	76%	76%	86%	89%	86%	69%*	96%

Off-Peak Service (All Other Times)							
Date	Red Line	Orange Line	Blue Line	Silver Line	Key Bus	Other Bus	Comm. Rail
1/11/2016	75%	75%	80%	90%	88%	79%	93%
1/12/2016	70%*	77%	82%	92%	86%	77%	93%
1/13/2016	73%*	72%*	81%	92%	87%	78%	92%
1/14/2016	72%*	80%	79%	91%	86%	78%	90%*
1/15/2016	73%*	77%	81%	84%	84%	77%	96%
1/16/2016	56%*	79%	82%	89%	87%	81%	96%
1/17/2016	64%*	84%	87%	92%	85%	77%	94%

*Starred numbers are below performance targets. Subway & Bus- 75%; Commuter Rail- 92%

On-time performance definitions:

Rapid transit (Red, Blue, & Orange lines): headway within one minute of the scheduled headway, measured at all stations

Green Line performance will be included as data becomes available, expected by March 2016.

Bus (including Silver Line):

For Key Bus and Silver Line, vehicles arriving within 5 minutes of the scheduled headway

For other service, vehicles arriving on schedule (as defined in the Service Delivery Policy)

Measurements are taken at timepoints (first stop, last stop, and other key stops along route)

Commuter rail: arriving at final station within 5 minutes of scheduled arrival time. Peak only includes inbound trains in the morning and outbound trains in the evening. Statistics represent unadjusted performance.

Bus and rapid transit performance are **not** adjusted for diversions (e.g. winter resiliency) or other planned service changes.

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Peak Service (Weekdays- Inbound 6:30-9:30 AM , Outbound 3:30-6:30 PM)														
Date	Rockport	Newburyport	Haverhill	Lowell	Fitchburg	Worcester	Needham	Franklin	Providence	Stoughton	Fairmount	Middleborough	Kingston	Greenbush
1/11/2016	88%*	92%	43%*	87%*	92%	71%*	100%	86%*	93%	78%*	100%	88%*	75%*	100%
1/12/2016	100%	92%	86%*	100%	100%	65%*	80%*	64%*	100%	78%*	100%	100%	88%*	100%
1/13/2016	75%*	92%	93%	93%	100%	76%*	80%*	79%*	93%	89%*	100%	88%*	100%	100%
1/14/2016	88%*	77%*	79%*	93%	100%	71%*	80%*	71%*	79%*	78%*	100%	100%	100%	67%*
1/15/2016	100%	92%	100%	100%	100%	94%	100%	79%*	100%	100%	100%	100%	100%	89%*

Offpeak Service (All Other Times)														
Date	Rockport	Newburyport	Haverhill	Lowell	Fitchburg	Worcester	Needham	Franklin	Providence	Stoughton	Fairmount	Middleborough	Kingston	Greenbush
1/11/2016	100%	96%	91%*	94%	100%	84%*	100%	83%*	89%*	87%*	100%	100%	88%*	100%
1/12/2016	94%	100%	97%	97%	100%	81%*	95%	91%*	96%	78%*	94%	94%	88%*	100%
1/13/2016	89%*	91%*	88%*	81%*	100%	90%*	100%	87%*	93%	96%	97%	94%	100%	93%
1/14/2016	89%*	83%*	74%*	95%	100%	90%*	100%	91%*	93%	100%	94%	75%*	75%*	87%*
1/15/2016	100%	100%	91%*	97%	96%	94%	91%*	87%*	100%	96%	97%	100%	100%	100%
1/16/2016	100%	100%	92%	88%*	94%	100%	94%	83%*	94%	N/A	100%	94%	100%	100%
1/17/2016	93%	92%	83%*	88%*	N/A	100%	N/A	100%	93%	N/A	100%	100%	100%	86%*

* Starred values are below 92% target. On time definition: arriving at final station within 5 minutes of scheduled arrival time. Statistics represent unadjusted performance including delays beyond Keolis' responsibility. No weekend/holiday service on the Stoughton line. No Sunday service on Fitchburg or Needham lines.